

My Experience Sharing

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Agenda

- 1 ➤ Technical aspects
- 2 ➤ Learning English
- 3 ➤ Soft skill
- 4 ➤ Daily growth
- 5 ➤ Miscellaneous

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Technical aspects

1. Automate most frequently used commands
2. Create user friendly test suite
 - Reduce manual configuration
 - Conditions check before execution
 - Diagnostic error message
3. Choose the simplest solution for CR fixing
 - Open-Closed principle
4. Simplify ssh usage. output local processing, reduce round trips

Technical aspects (continue)

5. Test system setup (clean, correct, step by step)

- Firmware version, Idm version, clean BE(osnet facet.version-lock, entire)
- Publisher, LDAP, DNS, NTP, svcs -xv, fmadm faulty
- Free disk, Memory, CPU

6. Issue investigation

- Have a big picture (Topology/time sequence)
- Method of exclusion, direct debugging (pstack, truss, dtrace, mdb)
- dmsg/console, program built-in debug option
- Convert test suite to command lines/simple shell script

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Learning English

1. Pronunciation

- one, two, three
- 新东方 4+1 英语口语教程

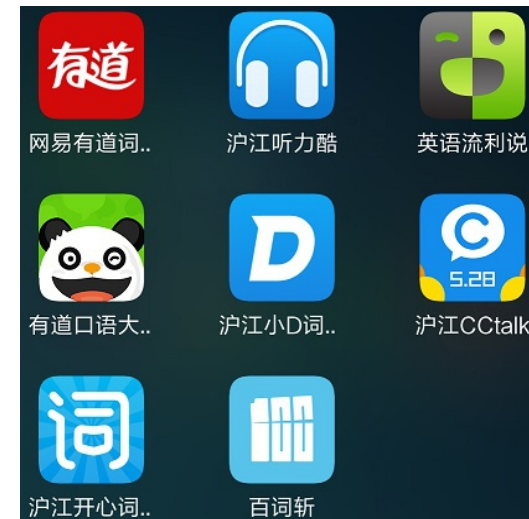
2. New words (hit and remember)

3. Read English book

- 50 Specific Ways to Improve Your Testing

4. www.hjenglish.com

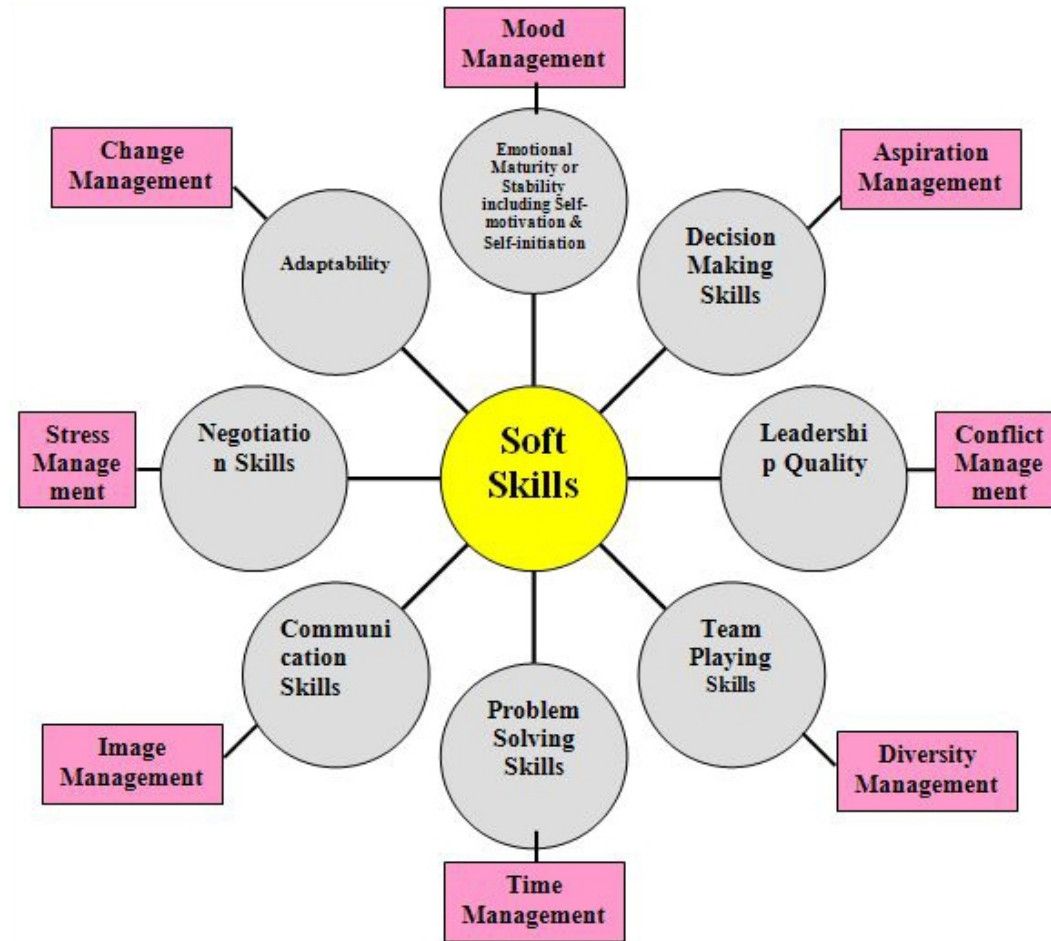
5. Apps on my mobile phone



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Soft skill



(From google images)



1. Prioritization
2. To-do list
3. Scheduling, multitask vs interruptions
4. Delegation, OT is not good, taking on too much?
5. Protect your time, requests from external team
6. Efficient meeting (length control)

https://www.mindtools.com/pages/main/newMN_HTE.htm



1. How do I manage my emails (local folder, no filter rule)
2. Reading Email. Two-Minute Rule, priority(to, cc, alias)
3. Write email. subject, summary, points, clear, proofreading
4. Don't over communicate(phone/IM, personal sensitive info)
5. Be polite. Check your tone(I need.../Could you...)
6. Think about what you write affects someone's emotions.
If you have a bad day or feel frustrated about a situation,
think carefully before you put things in writing

<https://www.mindtools.com/CommSkill/EmailCommunication.htm>

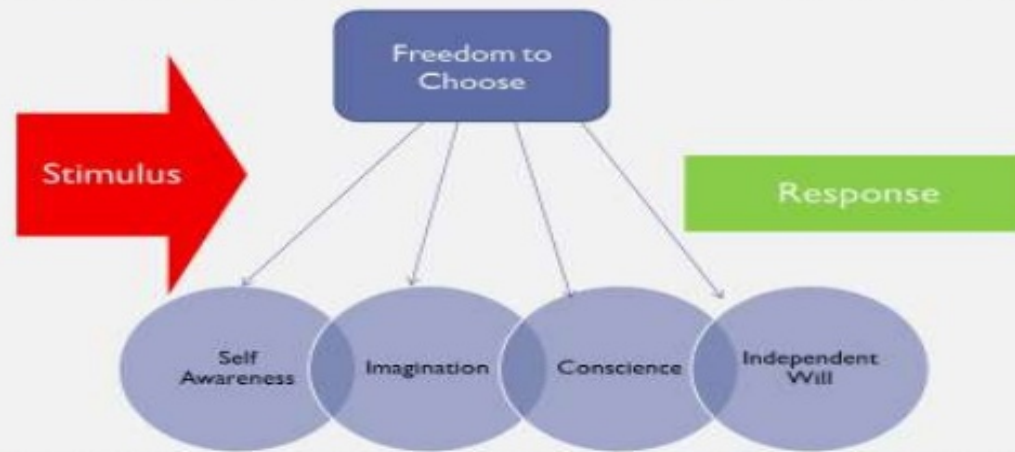
Work across team

1. Clear contract between teams, agreed upon responsibility scope
2. Face challenges from others (system/parameter setting)
3. Keep your space/room, defense your schedule
4. Don't commit before aligning with your lead/manager

Emotion control

BETWEEN STIMULUS AND RESPONSE

No One Can Hurt You Without Your Consent



(From google images)



1. Recognize that conflicts will happen
2. I'm really only responsible for my own actions
3. Taking half responsibility for your relationship
4. Keep it professional, not personal
5. Forget about being right and focus on how to achieve a satisfactory outcome for all parties
6. Set up a rule to avoid same conflict happen again

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1. The only person you should try to be better than, is the person you were yesterday
2. We are what we repeatedly do. Excellence then, is not an act, but a habit. --- Aristotle
3. Mistake is a learning opportunity
 - In every mistake there is a potential for growth
 - A person who never made a mistake never tried anything new

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1. **Be honest** (fake testing result, cover up mistake)
2. Be proactive
3. Put everything on the table, especially when projects are busy/delay
4. Direction. Do right thing then do thing right



(From google images)