



## **CarMe Frequently Asked Questions (FAQ)**

With the documentation of Frequently Asked Questions (FAQ), CarMe wishes to help you in dealing with specific queries that you have about us.

### **About CarMe**

#### **1. What is CarMe?**

- CarMe is an easy and convenient e-hailing service that was designed to help different groups of people especially tourists or business travellers as well as universities students.

#### **2. When was CarMe established?**

- CarMe is a business that was established in the year 2022.

#### **3. What does CarMe offer?**

- CarMe offers various types of cars together with many benefits like providing insurance, maintenance, and road tax.

#### **4. Does CarMe rent cars?**

- Yes, we sure do!

### **Manage your account**

#### **5. How to login as a member?**

- Click on login and then proceed to clicking member to login as member.

#### **6. How to reset your password?**

- Click on login and there will be section at the bottom where “Forgot Password” will be displayed. Click on it to proceed with changing your password.

## **Rent A Car**

### **7. What type of cars does CarMe rent?**

- CarMe rents three main types of cars which is hatchbacks, sedan, and SUV.

### **8. How to rent a car?**

- Go to cars and choose your desired car to be rented. After that, click on rent now which will redirect you to perform some necessary actions for you to rent a car.

### **9. How many cars can someone rent at one time?**

- Each member gets to rent only a car at one time.

## **Payment**

### **10. How to make payment?**

- Once the desired car is selected, you will be prompted to check out and make your payment using credit/debit card.

### **11. Is online banking or cash accepted?**

- No, unfortunately, CarMe doesn't accept online banking or cash at the moment.