Yanto

PROFILE

As a holder of a Bachelor of Science in Information Technology, I am self-motivated and independent with a passion for technology seeking a role to begin a career in Information Technology. I am always excited about technology and always want to learn more about technology.

KEY STRENGTHS

- Proficient in Point of Sale (POS) and Electronic Funds of Point of Sale (EFTPOS) systems.
- Proficient in Microsoft Office and Web Development
- Ability to work within a team and contribute to tasks
- Proficient in communication skills develop through daily face-to-face interactions and phone calls with customers in hospitality industry
- Ability to manage and prioritise the tasks
- Multilingual – English, Indonesian, Malay

EMPLOYMENT HISTORY

Tyro Payments Limited, Bella Vista

Terminal Programming and Shipping Specialist, November 2021 - Present

- Work together within the team to achieve the target of the terminals and accessories to be shipped out
- Test of hardware faults which consist of terminals, batteries and power cables
- Manage incoming stock and ensure that is appropriately checked for faults and recorded in the stock management system or Salesforce.
- Maintenance of returned terminals including cleaning, repair and testing
- Prepare the terminal and accessory shipments to the merchants that include packaging, putting the shipment details

Starbucks Coffee Australia Pty Ltd, Sydney

Shift Supervisor, July 2021 - Present

- Deal with customers face to face and over the phone
- Monitor the volume of products and stock
- Cash up and reconcile money at the end of the day
- Write the email reports regarding to the sales to the District Manager, Store Manager and Assistant Store Manager at the end of the day
- Delegate tasks and work to colleagues
- Assess the performance of the colleagues

Achievement: Partner (Shift Supervisor) of the Month in NSW for February 2022

Barista, November 2018 - June 2021

- Trained new staff and assessed whether they were good enough on their own
- Described menu items and suggested products to customers

DETAILS

0434474829
yantolie41@gmail.com

LINKS

LinkedIn
Portfolio

SKILLS

HTML, CSS, Bootstrap

PHP, Java, ASP .NET, C#, C++

JavaScript

NodeJS

SQL (MySQL)

MongoDB

Git

XML

Microsoft Word, Excel, PowerPoint, Outlook

Amazon AWS

Microsoft Azure

LANGUAGES

English

Indonesian

Malay

- Placed the orders using a Point of Sales system
- Interacted with customers, received orders, processed payments and responded appropriately to customer issues

Achievement: Promoted to be Supervisor in July 2021

Colakin Pty Ltd, Melbourne (Remote)

Software Engineer Intern, June 2021 - July 2021

- Analysed user requirements
- Built the web application for the ecommerce platform
- Maintained and improved existing codebases
- Worked independently and in close collaboration with team members remotely

Pulp You, Sydney

Web Developer Intern, November 2020 - February 2021

- Ensured each functionalities correctly on mobile, tablet and desktop devices
- Collaborated with developers to develop the projects for the website throughout various phrase of the project life cycle
- Built the website with ReactJS, HTML, JavaScript and MongoDB
- Attended the meetings to discuss the progress of website with founder and other developers
- Followed policies and procedures related to application methods and quality standards at all times.

McDonald's Australia Ltd, Sydney

Crew Member, February 2017 - March 2019

- Maintained high standards of customer service in high-volume and fast-paced operations
- Ensured the food was properly handled and stored
- Ensured food safety standards were maintained
- Ensured the area was clean and up to company standards

EDUCATION

Information Technology Professional Year Program, Queensland International Business Academy (QIBA), Sydney

July 2021 - Present

Bachelor of Science in Information Technology, University of Technology Sydney, Sydney

February 2018 - July 2020

- *Major in Enterprise System Development*
- *GPA : 6.45 / 7*
- *Key Achievement: Undergraduate Degree with Distinction*

Diploma of Software Development, Technical and Further Education Institute (TAFE) NSW, Sydney

July 2017 - December 2017

Certificate-IV of Programming, Technical and Further Education Institute (TAFE) NSW, Sydney

January 2017 - June 2017

PROFESSIONAL AFFILATIONS

Australian Computer Society (ACS)

Member ID: 4299814   *Joined: August 2021*