PhD candidate in Information Science, Syracuse University Expected graduation: 2020 (Date TBD)

yyao08@syr.edu 206-747-8867 www.yaxingyao.com

RESEARCH INTERESTS

Usable privacy in the Internet of Things, smart homes, mobile devices, and other emerging technologies; online privacy; human-computer interaction

EDUCATION BACKGROUND

Syracuse University, Syracuse, NY

08/2015-Present

- ➤ Ph.D. in Information Science and Technology (Advisor: Dr. Yang Wang)
- > Thesis title: Designing a Privacy Awareness System for Multiple Stakeholders in Smart Homes
- > Committee members: Yang Wang, Jason Dedrick, Joon S. Park, Bryan Semaan

University of Washington, Seattle, WA

09/2012-07/2014

➤ Master of Science in Information Management; GPA: 3.75/4.0

Harbin Institute of Technology, China

09/2008-07/2012

➤ Bachelor of Business Administration; GPA: 3.4/4.0

PUBLICATIONS

Refereed Journal Articles

[J3] Barbosa, N. M., Park, J. S., <u>Yao, Y.</u>, Wang, Y. "What if?" Predicting Individual Users' Smart Home Privacy Preferences and Their Changes. In *Proceedings on Privacy Enhancing Technologies (PoPETS).* 2019.4. (Acceptance Rate: 19%)

[J2] Wang, Y., Xia, H., <u>Yao, Y.</u>, Huang, Y. Flying Eyes and Hidden Controllers: A Qualitative Study of People's Privacy Perceptions of Civilian Drones in the US. *Proceedings on Privacy Enhancing Technologies (PoPETS)*. 2016 (3):1–19. (Acceptance Rate: 19%)

[J1] Scholl, H. J., Wang, K., Wang, Y., Woods, G., Xu, D., <u>Yao, Y.</u>, & Krcmar, H. (2014). Top soccer teams in cyberspace: Online channels for services, communications, research, and sales. *Journal of Marketing Analytics*, *2*(2), 98-119.

Refereed Conference Proceedings

[C11] <u>Yao, Y.</u>, Basdeo, J., Kaushik, S., and Wang, Y. Defending My Castle: A Co-Design Study of Privacy Mechanisms for Smart Homes. In *Proceedings of the 2019 CHI Conference on Human Factors in Computing Systems (CHI '19)*. ACM.

[C10] Huang, Y., Sang, Y., Wu, Q., & <u>Yao, Y.</u> (2019, April). Studying User Experience of a Hybrid Location Sensing System. In *Extended Abstracts of the 2019 CHI Conference on Human Factors in Computing Systems*. ACM.

[C9] <u>Yao, Y.</u>, Huang, Y., & Wang, Y. (2019, January). Unpacking People's Understandings of Bluetooth Beacon Systems-A Location-Based IoT Technology. In *Proceedings of the 52nd Hawaii International Conference on System Sciences*. ** **BEST PAPER AWARD**

[C8] Huang, Y., Wu, Q., & <u>Yao, Y.</u> (2018, October). Bluetooth Low Energy (BLE) Beacons Alone Didn't Work!. In *Proceedings of the 2018 ACM International Joint Conference and 2018 International Symposium on Pervasive and Ubiquitous Computing and Wearable Computers* (pp. 62-65). ACM.

- [C7] <u>Yao, Y.</u>, Xia, H., Huang, Y., & Wang, Y. (2017, May). Privacy mechanisms for drones: Perceptions of drone controllers and bystanders. In *Proceedings of the 2017 CHI Conference on Human Factors in Computing Systems* (pp. 6777-6788). ACM.
- [C6] <u>Yao, Y.</u>, Xia, H., Huang, Y., & Wang, Y. (2017, May). Free to fly in public spaces: Drone controllers' privacy perceptions and practices. In *Proceedings of the 2017 CHI Conference on Human Factors in Computing Systems* (pp. 6789-6793). ACM.
- [C5] <u>Yao, Y.</u>, Bort, J., & Huang, Y. (2017, May). Understanding Danmaku's Potential in Online Video Learning. In *Proceedings of the 2017 CHI conference extended abstracts on human factors in computing systems* (pp. 3034-3040). ACM.
- [C4] <u>Yao, Y.</u>, Lo Re, D., & Wang, Y. (2017, February). Folk models of online behavioral advertising. In *Proceedings of the 2017 ACM Conference on Computer Supported Cooperative Work and Social Computing* (pp. 1957-1969). ACM.
- [C3] Huang, Y., Huo, S., <u>Yao, Y.</u>, Chao, N., Wang, Y., Grygiel, J., & Sawyer, S. (2016, June). Municipal police departments on Facebook: What are they posting and are people engaging? In *Proceedings of the 17th International Digital Government Research Conference on Digital Government Research* (pp. 366-374). ACM.
- [C2] Guajardo, V., <u>Yao, Y.</u>, Bayo Urban, I. and Gomez, R. (2014). CasaCare.org: A sociotechnical platform for women immigrant workers in the home care industry. *11th Community Informatics Conference CIRN*, Prato, Italy, October 2014.
- [C1] Jurisch, M., Krcmar, H., Scholl, H. J., Wang, K., Wang, Y., Woods, G., Xu, D., & <u>Yao, Y.</u> (2014, January). Digital and social media in pro sports: analysis of the 2013 UEFA top four. In *Proceedings of the 47th Hawaii International Conference on System Sciences* (pp. 3073-3082). IEEE.

Workshop Organized/Papers

- [W5] Ahmed, T., Barbosa, N. M., Calandrino, J., Coventry, L., Lerner, A., Marsh, A., Wang, Y., <u>Yao, Y.</u> 4th Workshop on Inclusive Privacy and Security (WIPS) Privacy and Security for Everyone, Anytime, Anywhere. In *the 15th Symposium on Usable Privacy and Security (SOUPS 2019)*, Santa Clara, CA, August 2019.
- [W4] Badillo-Urquiola, K., <u>Yao, Y.</u>, Ayalon, O., Knijnenurg, B., Page, X., Toch, E., Wang, Y., & Wisniewski, P. J. (2018, October). Privacy in Context: Critically Engaging with Theory to Guide Privacy Research and Design. In *Companion of the 2018 ACM Conference on Computer Supported Cooperative Work and Social Computing* (pp. 425-431). ACM. Jersey City, NJ, November 2019.
- [W3] <u>Yao, Y.</u> Exploring a Speculative Design Approach for Inclusive Privacy and Security. 3rd Workshop on Inclusive Privacy and Security (WIPS), Baltimore, MD, August 2018.
- [W2] Wang, Y., <u>Yao, Y.</u>, Whose Privacy? The Case of Drone Controllers and Bystanders, *Networked Privacy Workshop of the ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW 2017*), Portland, OR, February 2017.
- [W1] <u>Yao, Y.</u>, Personalized Privacy Assistant to Protect People's Privacy in Smart Home Environment. Networked Privacy Workshop of the ACM Conference on Human Factors in Computing Systems (CHI 2018), Montreal, QC, Canada, April 2018.

Posters

[P5] <u>Yao, Y.</u>, Huang, Y., Wang, Y. Unpacking People's Understandings of Bluetooth Beacon. *The 14th Symposium on Usable Privacy and Security*, Baltimore, MD, August 2018.

[P4] <u>Yao, Y.</u>, Xia, H., Kaushik, S., Wang, Y. Design and Evaluation of an Information-Based Web Tracking Blocking Mechanism. *The Federal Trade Commission PrivacyCon*, Washington D.C., February 2018.

[P3] <u>Yao, Y.</u>, Xia, H., Kaushik, S., Wang, Y. Design and Evaluation of an Information-Based Web Tracking Blocking Mechanism. *Great Lake Security Day*, Rochester, NY, September 2017

[P2] Huang, Y., <u>Yao, Y.</u>, Bort, J., Wu, Q., Danmaku: Understanding its Usage in China and its Broader Potential. *CSCW in China and Beyond Workshop of the ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW 2017)*, Portland, OR, February 2017.

[P1] Wang, Y., Xia, H., <u>Yao, Y.</u>, Huang, Y. Flying Eyes and Hidden Controllers: A Qualitative Study of People's Privacy Perceptions of Civilian Drones in the US. *The 12th Symposium on Usable Privacy and Security (SOUPS2016)*

TECHNICAL SKILLS

Front and back-end web development; Python; JavaScript; SQL; iOS; PHP; R; scikit-learn; Weka

RESEARCH EXPERIENCES

Syracuse University, Research Assistant, Syracuse, NY

08/2015-Present

- Conducted qualitative and quantitative research to understand people's privacy concerns and needs of emerging technologies, e.g., drones, BLE beacons, smart homes; designed and implemented privacy-enhancing mechanisms for these technologies.
- Mentored undergraduate and graduate students through several research projects, resulting in academic publications

University of Washington, Part-time Research Assistant, Seattle, WA

08/2014-05/2015

- ➤ Member of Data Lab (advisor: Dr. Joshua Blumenstock). Using Python, d3.js, MapReduce, and R, I created static data visualizations and interactive maps to show the relationship between mobile phone usage and people's income level in Rwanda using over 10 million phone call records.
- Member of Social Media Lab (advisor: Dr. Robert M. Mason). Using Python, Jieba Chinese text segmentation tool, and NLTK, I conducted a sentiment analysis on over 12 million Sina Weibo posts to understand how disasters affect people's emotion on social media in China.

INDUSTRY EXPERIENCE

Taggle. Inc, Software Engineer, Seattle, WA

06/2014-05/2015

- > Implemented front-end user interface of a social network app using Auto Layout
- Built a web application individually to mirror the functionalities of our app using JavaScript, HTML, and CSS for front-end and PHP/Symfony and MySQL for back-end

TEACHING EXPERIENCES

Teaching Assistant, IST 800 Privacy Policy, Law, and Technology, Spring 2018 IST 649 Human Interaction w/Computers, Fall 2016

IST 719 Information Visualization, Spring 2016 IST 687 Applied Data Science, Fall 2015

HONORS AND AWARDS

USENIX Student Travel Grant (2019, \$2,360)

Syracuse iSchool Research Fund (2019, \$6,500)

The Graduate Student Office Travel Grant (2018, \$300)

The University of Houston Privacy and Security Workshop (2018, \$1,400)

Syracuse iSchool Research Fellowship (2018, \$12,000)

National Science Foundation I-Corp Project "Beacon-Enabled Smart Location-Based Service",

(2018, \$50,000, Entrepreneurial Lead)

Syracuse iSchool Research Fund (2017, \$6,000)

National Science Foundation Travel Grant (2017, \$175)

PoPETS Student Travel Grant (2016, \$900)

Katzer Research Fund (2016, \$6,000)

Completion of 1st Interdisciplinary Summer School on Privacy (2016, Nijmegen, the Netherlands)

Graduate School Fund for Excellence and Innovation (2014, \$400)

Mary Hotchkiss Endowed Fellowship (2014, \$1,000)

ACADEMIC SERVICE

iSchool Service at Syracuse University

- Doctoral Program Committee Member (2015-2016)
- > Faculty Committee Member (2016-2017)
- Faculty Search Committee Member (2018-2019)
- ➤ Syracuse University School of Information Studies Dean Search Committee (2018-2020)

Program Committee Member

- ➤ GROUP 2020
- > CHI Late-Breaking Work 2017, 2019
- DIS Provocations and Works-in-Progress 2019
- AAAI Fall Symposium on Privacy and Language Technologies (PLT) 2016, 2018
- Workshop on Usable Security and Privacy (USEC) 2019
- > AAAI Spring Symposium on Privacy-Enhancing AI and Language Technology (PAL) 2019

Reviewer

- > CHI 2016, 2017, 2018, 2019
- CHI Late-Breaking Work 2017, 2018
- > CSCW 2016, 2017, 2018, 2019
- > iConference 2016, 2017, 2018
- ➤ PoPETS 2016
- > SOUPS 2016, 2017, 2018
- > IEEE Privacy & Security 2018
- ➤ ICIS 2018
- ➤ USEC 2019
- ➤ IMWUT 2019
- ➤ GROUP 2020

Student Volunteer

> CHI 2017, CHI 2018

Student Mentoring

- > Smirity Kaushik, Master student in Information Management, Syracuse University
- ➤ Charlotte Emily Price, Master student in Library Science, Syracuse University
- > Justin Reed Basdeo, Undergraduate student in Industrial Design, Syracuse University
- > Oriana Rosata Mcdonough, Undergraduate student in Informatics, Syracuse University
- > Casey Sawyer, Undergraduate summer intern, University of the Pacific
- > Dylan Wiki Rogers, Undergraduate summer intern, Bucknell University