

# Noraini

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📍 Shah Alam, Malaysia

## Summary

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Experienced Operations Manager with 10+ years overseeing logistics, HR, and daily operations. Adept at optimizing processes and enhancing team productivity.

## Experience

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### Operations Manager

- MYParcel Logistics – Shah Alam

#### 2016 – Present

- Managed operations for a 100+ staff warehouse
- Reduced delivery delays by 40%
- Implemented cost-cutting measures saving RM200,000 annually

### Assistant Operations Manager

- SpeedyCouriers – Klang

#### 2013 – 2016

- Oversaw regional scheduling
- Maintained compliance with safety standards

## Education

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### Master's in Management

- Universiti Teknologi MARA — 2012

## Skills

- Logistics management
- KPI tracking
- HR coordination
- Budgeting and forecasting