

Noraini

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📍 Shah Alam, Malaysia

Summary

Experienced Operations Manager with 10+ years overseeing logistics, HR, and daily operations. Adept at optimizing processes and enhancing team productivity.

Experience

Operations Manager

- MYParcel Logistics – Shah Alam

2016 – Present

- Managed operations for a 100+ staff warehouse
- Reduced delivery delays by 40%
- Implemented cost-cutting measures saving RM200,000 annually

Assistant Operations Manager

- SpeedyCouriers – Klang

2013 – 2016

- Oversaw regional scheduling
- Maintained compliance with safety standards

Education

Master's in Management

- Universiti Teknologi MARA — 2012

Skills

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- Logistics management
 - KPI tracking
 - HR coordination
 - Budgeting and forecasting