

Richard Stewart

Dedicated professional experienced in working with the public in roles suited to a Customer Service Representative. Well-spoken strong telephone skills. Particularly adept at managing conflict.



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1876-3188185

SKILLS

Customer Retention

Customer Satisfaction

Empathetic & Courteous

Detail-oriented

Microsoft

Problem-solving

Python

JavaScript

LANGUAGES

English

Native or Bilingual Proficiency

INTERESTS

Chess

Guitar

Piano

Graphic Design

Photoshop

EDUCATION

Computer Science University of Technology

08/2022 - Present

Papine, Jamaica

Highschool Diploma St. Mary High School

09/2016 - 07/2022

Caribbean Examination Council

- CSEC: Mathematics, Geography, English A, Music, Technical Drawing, Caribbean History, Visual Arts.
- CAPE Unit 1: Building and Mechanical Engineering Drawing, Communication Studies, Geography, Sociology.
- CAPE Unit 2: Building and Mechanical Engineering Drawing, Caribbean Studies, Geography, Sociology.

CERTIFICATES

Responsive Web Design

JavaScript Algorithms and Data Structures

PERSONAL PROJECTS

Barber Site

- Link: <https://yardie-rich.github.io/Barber-Site/>
- A barber business website which displays services offered.

Fakeflix

- Link: <https://yardie-rich.github.io/Fakeflix/>
- Netflix Replica.

Weather App

- Link: <https://yardie-rich.github.io/WeatherApp/>
- Utilizes the Open Weather API through HTML, CSS and JavaScript to display the Weather.