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Cisco Unified Intelligence Center - End-User Guides

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Cisco Unified CDR Analysis and Reporting Administration Guide

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Cisco Unified Reporting Administration Guide This guide provides an overview of the Cisco Unified Reporting web application, describes how to use the application, and provides procedures for completin g various reporting tasks. The guide, which serves as a reference and procedural guide for administrators of Cisco Unified Communications Manager,

Cisco Unified Reporting Administration Guide - VoIP Info

All - has the Historical Reporting download been removed from UCCX 10.5, and been replaced with Cisco Unified Intelligence Center? If so, how do I go about configuring supervisors to access reports? Thanks, Jaime

UCCX 10.5 Historical Reporting - Cisco Community

The Operational Guide for Cisco Communcations Manager is the one document that details the best practices for upgrading and migrating to Cisco Unified Communications Manager v9.x. The document details upgrade from 6.x/7.x/8.x installs on physical MCS servers to 9.x servers running in a virtual machine.

Operational Guide for Cisco Unified Com... - Cisco Community

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Creating Custom Unified CCX—Cisco Unified Intelligence Center Reports Cisco Unified Intelligence Center is a comprehensive, end-to-end reporting solution built using Web 2.0 frameworks. It is designed to make the task of creating reports easier for the user. The core reporting component of Unified Intelligence Center is bundled with Unified

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How Chronicall is different: Chronicall has an been built with a state of the art design that is user friendly and is for the entire office. We integrate within Cisco Unified Communication Manager from multiple sources including CDR Data, AXl, JTAPI, Untiy and UCCX.

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