

Budget Plan Update

Your budget plan balance will be \$92.14 CR after payment due is made. Your monthly budget plan amount is 93.00. Your re-calculation month is JAN. See reverse side of bill for more information.

Account: 110000099040

AMARTUVSHIN ORGODOL
Service address: 6830 PACIFIC ST



Billing date Oct 14, 2016
Previous balance
Payment received -Thank you
Current charges

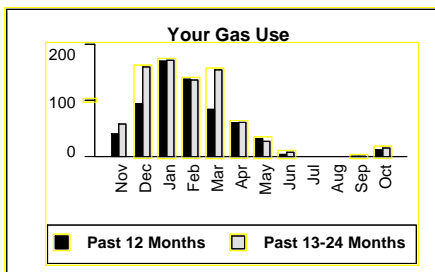
\$93.00
93.00 CR
93.00

► **Total due Oct 31, 2016**

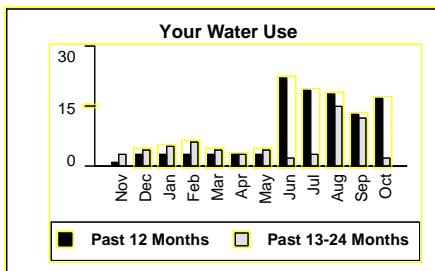
\$93.00

Your budget payment of \$93.00 is due Oct 31, 2016.

Your budget plan balance will be \$92.14 CR after payment due is received.



	This Month	Last Year
Billing units:	12	16
Use per day:	0.4	0.5
Average cost per day:	\$0.69	\$0.66
Number of days in billing cycle:	29	32



	This Month	Last Year
Billing units:	17	2
Use per day:	0.6	0.1
Average cost per day:	\$1.30	\$0.47
Number of days in billing cycle:	29	32

DID YOU KNOW?

The District provides billing services for other municipalities (sewer, trash) as a cost-saving measure for all customers.

Please return this portion of the bill with payment. • Please do not staple payment to bill.

e-mail: customer_service@mudomaha.com
website: www.mudomaha.com phone: 402-554-6666



6850 0010 NO RP 14 10142016 YNNNNY 01 999832

1723 Harney St • Omaha, NE 68102

AMARTUVSHIN ORGODOL
6830 PACIFIC ST
OMAHA NE 68106-1146

M.U.D. GAS RESIDENTIAL RATE A: Sep 16 to Oct 14

Meter Number 477506

Current read (actual): 2732 - Previous read (actual): 2720 = 12 CCF

Gas Use: 12 CCF x 1.061 (heat value) x 0.9810 (pressure zone factor) = 12.490 therms

2.082 therms at 0.4644 = \$0.97

10.408 therms at 0.4705 = 4.90

Service Charge 14.00

Gas Cost ► \$19.87

Gas Infrastructure Replacement 3.00

M.U.D. WTR RESIDENTIAL RATE W-1: Sep 16 to Oct 14

Meter Number 2930405 Size: 5/8 -inch

Current read (actual): 380 - Previous read (actual): 363 = 17 CCF

Water Use: 17.000 CCF or 12,716 gallons

9.000 CCF at 1.2268 = \$11.04

8.000 CCF at 1.7176 = 13.74

Service Charge 12.96

Water Cost ► \$37.74

Water Infrastructure Replacement 4.00

CITY OF OMAHA SEWER 36.31

OTHER CHARGES

Sales Tax 7.06

► Current Charges \$107.98

110000099040000000093005

Due on or before Oct 31: \$93.00

Your budget payment of \$93.00 is due Oct 31.

Amount Paid: _____

METROPOLITAN UTILITIES DISTRICT
PO BOX 3600
OMAHA NE 68103-0600

☐ Apply \$ _____ to my budget plan balance.

☐ Check box and indicate change of mailing address or telephone numbers on the reverse side.

Please give to the Heat Aid Fund by checking a box below.

Monthly donation -- Add: ☐ \$2 ☐ \$3 ☐ \$5 Other \$ _____

Account: 110000099040

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How to reach us

Gas, water emergencies (free 24/7 service) **402.554.7777**

WEBSITE: Visit www.mudomaha.com to view/pay your bill via My Account, submit forms, sign up for e-billing (paperless), and more!

EMAIL: customer_service@mudomaha.com

CALL: For service, billing questions or pay by phone

7:30 a.m. - 5:15 p.m., Monday-Friday	402.554.6666
Toll-free number	1.800.732.5864
TTY hearing impaired 24/7 service line	402.504.7024
Meter Reading Hotline	402.504.7008
General information/switchboard	402.504.7000

How to pay your bill

- Pay by MasterCard or Visa at myaccount.mudomaha.com.
- Call 402.554.6666 and follow prompts to pay 24/7 by credit card.
- Mail check or money order with the bottom portion of the bill.
- Pay in person at M.U.D. Downtown Building at 1723 Harney St. (7:30 a.m. - 5:15 p.m., Monday-Friday).
- Bank draft payments: Your financial institution automatically deducts the balance due on the due date. You receive a bill every month in advance of the withdrawal.

Visit www.mudomaha.com for other payment options and locations.



Understanding your bill

GAS and WATER USE: Gas and water are measured by volume. Generally, the unit of measure is a cubic foot.

WATER: The unit of measure for water billing is CCF. The unit of measure for water meters is usually CCF.

1 CCF = 100 cubic feet = 748 gallons

1 MGAL = 1,000 gallons = 1.3 CCF

GAS: The unit of measure for gas meters is either CCF or MCF. The unit of measure for gas billing is either therms (th) or decatherms (dth). The volume of gas measured is adjusted for heat value and pressure factor to derive the amount of energy used, measured as therms or decatherms.

HEAT VALUE: Gas contains varying amounts of energy. The heat value converts the volume of gas to an energy value.

1 CCF = 100 cubic feet = approx. 1 therm = 100,000 BTU's energy

1 MCF = 1,000 cubic feet = approx. 10 therms or 1 decatherm = 1,000,000 BTU's energy

EXAMPLE: 15 CCF X 1.030 (heat value) X 1.0998 pressure factor = 16.992 therms

SERVICE CHARGE: Monthly fee associated with your rate schedule for meter reading, billing, collections, equipment and facilities maintenance. These are costs incurred even if no gas or water is used.

INFRASTRUCTURE: Infrastructure replacement charges fund replacement of older gas and water mains. The infrastructure replacement program will improve safety and reliability by reducing service interruptions.

Understanding the Budget Plan

Though seasonal temperatures vary, your gas and water bill remains the same every month with the Budget Plan. Your household's annual gas and water use is spread evenly over 12 months. Your budget payment is based on your annual use divided across a 12-month period. This figure is adjusted for average temperatures to project normal gas and/or water use and any anticipated rate change.

BUDGET PLAN BALANCE: The difference between the total budget payments and total actual charges. The Budget Plan balance can reflect either a credit or debit balance. If this amount is a credit, or negative amount, it means that the budget payment amounts have exceeded the charges based on actual usage. If this amount is a debit, or positive balance, it means that the charges based on actual usage have exceeded the budget payment amounts. Additional payments can be applied to your balance at any time. Please indicate any additional amount to be applied to the balance with the check box on your remittance stub or contact Customer Service. Budget Plan balances are reviewed periodically throughout the year. You will be notified of changes.

BUDGET PLAN RECALCULATION: We review the last 12 months of history, project out for weather (degree days and precipitation) and also any known or anticipated rate increases for gas, water and sewer. We are a billing agent for several cities and take into account their sewer rates, including rate increases. At the end of the budget year, a credit or debit balance automatically is factored into the next 12-month cycle (this also includes customers who take advantage of the bank draft option).

HOW TO ENROLL: You may begin the Budget Plan at any time, provided you have an account balance of zero. To sign up, call 402.554.6666 or email customer_service@mudomaha.com. For more information on the Budget Plan, visit www.mudomaha.com.

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Please enter new mailing address or telephone numbers below:

Name

Address

City

State

Zip

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Home Phone Business Phone