

NORLHA TRADING
NORLHA BUILDING, POST BOX NO. 1588
ROYAL BOULEVAED ROAD, THIMPHU
Tele : +975-2-325006, Mob. 17111131, Email : norlhatrading72@gmail.com

JOB CARD / MAINTENANCE SERVICE REPORT

Ref: NT/Mtc/ **112** Date: **28/01/2023**

Customer/Project Name: **BDUTAN Post**

Product installed: **BDUM BARRIER / PMS / Acc. control System**

Installation Details:

Model of the product with motor & module details: **card 4 / Smart Power & Passare**

Month and year of installation: **2021**

Location: **GPO Thimphu**

Problem reported by: Name _____ Contact Number _____

Status: _____ Warranty: _____ AMC: ☒

NATURE OF PROBLEM (As reported by the customer): **Regular Powercut the clock**

NATURE OF PROBLEM (As assessed by the technician): **Power Mfe**

DETAILS OF SERVICE CARRIED OUT: **BDUM changed, long tension & adjust step by step. Power & cables, but during power cut the clock is not working. Power supply & clock for power control system**

Status after service: **complete/incomplete**

If Incomplete, Reason with Details: _____

Spares / Consumables used: **Not used**

Any checks to be carried out in future? _____

If so when? _____ After.....Months

Details of checks to be carried out: _____

Suggestion to the customer: **As per mfe clock**

Customer if any: _____

Any other Remarks: **Also keep the equipment neat & cleaned. - Don't tamper the POS unit - Do not unplug the system**

Job Attended by: **Service Engineer** Date: **28/01/23**

Name & Signature of the customer: _____

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JOB CARD / MAINTENANCE SERVICE REPORT

Ref: NT/Mtc/ **375** Date: **01-01-23**

Customer/Project Name: _____

Product installed: **BDUM BARRIER / PMS / Acc. control Syst.**

Installation Details:

Model of the product with motor & module details: **card 4 / Smart Power / Passare**

Month and year of installation: **2021**

Location: **GPO Thimphu**

Problem reported by: Name _____ Contact Number _____

Status: _____ Warranty: **Boat - Brown** AMC: ☒

NATURE OF PROBLEM (As reported by the customer): **Failed during power**

NATURE OF PROBLEM (As assessed by the technician): **Over stayed time for parking**

DETAILS OF SERVICE CARRIED OUT: **Re-programmed, & checked, some overnight parking**

Status after service: **complete/incomplete**

If Incomplete, Reason with Details: _____

Spares / Consumables used: **Not used**

Any checks to be carried out in future? _____

If so when? _____ After.....Months

Details of checks to be carried out: _____

Suggestion to the customer: _____ Customer if any: _____

Any other Remarks: **To come during time & exit time since they cannot stay meanwhile in the system**

Job Attended by: **Service Engineer** Date: **01/01/23**

Name & Signature of the customer: **Sangay choden 17625092**

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JOB CARD / MAINTENANCE SERVICE REPORT

Ref: NT/Mtc/ **054** Date: **11-10-23**

Customer/Project Name: **BDUTAN Post**

Product installed: **BDUM BARRIER / PMS / Acc. control System**

Installation Details:

Model of the product with motor & module details: _____

Month and year of installation: **2021**

Location: **GPO Thimphu**

Problem reported by: Name **Ms. Meto Dama** Contact Number **17743098**

Status: _____ Warranty: **Boat - Brown** AMC: ☒

NATURE OF PROBLEM (As reported by the customer): **POS giving & obstruction of Cards despoing**

NATURE OF PROBLEM (As assessed by the technician): **Failed during & cards not despoing properly**

DETAILS OF SERVICE CARRIED OUT: **Reset the POS & programmed, lack of cards not despoing unit**

Status after service: **complete/incomplete**

If Incomplete, Reason with Details: _____

Spares / Consumables used: **Not used**

Any checks to be carried out in future? _____

If so when? _____ After.....Months

Details of checks to be carried out: _____

Suggestion to the customer: _____ Customer if any: _____

Any other Remarks: **Do not mishandle the POS unit by frequent power off & on. Always clean the cards before despoing them**

Job Attended by: **Service Engineer** Date: **11/10/23**

Name & Signature of the customer: **Ms. Meto Dama 17743098**

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JOB CARD / MAINTENANCE SERVICE REPORT

Ref: NT/Mtc/ **056** Date: **16-12-23**

Customer/Project Name: **BDUTAN Post**

Product installed: **BDUM BARRIER / PMS / Acc. control Syst.**

Installation Details:

Model of the product with motor & module details: **2021**

Month and year of installation: _____

Location: **GPO Thimphu**

Problem reported by: Name _____ Contact Number _____

Status: _____ Warranty: **Boat - Brown** AMC: ☒

NATURE OF PROBLEM (As reported by the customer): **POS not working**

NATURE OF PROBLEM (As assessed by the technician): **Power supply issues**

DETAILS OF SERVICE CARRIED OUT: **Replaced 9V 12V to Adapter**

Status after service: **complete/incomplete**

If Incomplete, Reason with Details: _____

Spares / Consumables used: **Adapter 9V 12V**

Any checks to be carried out in future? _____

If so when? _____ After.....Months

Details of checks to be carried out: _____

Suggestion to the customer: _____ Customer if any: _____

Any other Remarks: **Arrival frequent Power shut down**

Job Attended by: **Service Engineer** Date: **16/12/23**

Name & Signature of the customer: **Leki Choden 1769890**

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JOB CARD / MAINTENANCE SERVICE REPORT

Ref : NT/Mtc/ **113** Date : **14-11-23**

Customer/Project Name : **BHUTAN POST**

Product installed : **Gate 84 / PMS / Acc. control**

Installation Details : **-**

Model of the product with motor & module details : **Beam Barrier**

Month and year of installation : **2021**

Location : **GPO Thimphu.**

Problem reported by : Name **GM OPERATION** Contact Number **-**

Status : Warranty **Beam Barrier** AMC **-**

NATURE OF PROBLEM (As reported by the customer) : **Accident**

NATURE OF PROBLEM (As assessed by the technician) : **broken the beam / photocell & stand.**

DETAILS OF SERVICE CARRIED OUT : **Repaired & replace the parts & restored to operation.**

Status after service : complete/incomplete **✓**

If Incomplete, Reason with Details : **-**

Spares / Consumables used : **Photo cell**

Any checks to be carried out in future ? **-**

If so when ? After Months **-**

Details of checks to be carried out : **-**

Suggestion to the customer : **-** Customer if any : **-**

Any other Remarks : **-**

Job Attended by : **Stam Cagneir** Name & Signature of the customer : **Heal Thupha GPO.**

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JOB CARD / MAINTENANCE SERVICE REPORT

Ref : NT/Mtc/ **502** Date : **22/9/23**

Customer/Project Name : **BHUTAN POST.**

Product installed : **PMS / Beam Barrier**

Installation Details : **-**

Model of the product with motor & module details : **Smart Power / Gate 4**

Month and year of installation : **2021**

Location : **BHUTAN POST (FOWN) Building**

Problem reported by : Name **Operation Head** Contact Number **-**

Status : Warranty **-** AMC **-**

NATURE OF PROBLEM (As reported by the customer) : **Break down. Frequent dispensing / fast closing**

NATURE OF PROBLEM (As assessed by the technician) : **Sticking of cards due to dirty cleaning**

DETAILS OF SERVICE CARRIED OUT : **Restored dispensing & speed of closing delayed**

Status after service : complete/incomplete **✓**

If Incomplete, Reason with Details : **-**

Spares / Consumables used : **-**

Any checks to be carried out in future ? **-**

If so when ? After **5** Months **re**

Details of checks to be carried out : **Preventive Mte.**

Suggestion to the customer : **-** Customer if any : **-**

Any other Remarks : **- clean the cards & replace timely -**

Job Attended by : **Wk. Engineer** Name & Signature of the customer : **Wang Dorji 22/9/2023 SECURITY**