## The goal of this case study is to work towards building a model to predict the total number of claims a customer is going to file with the company.

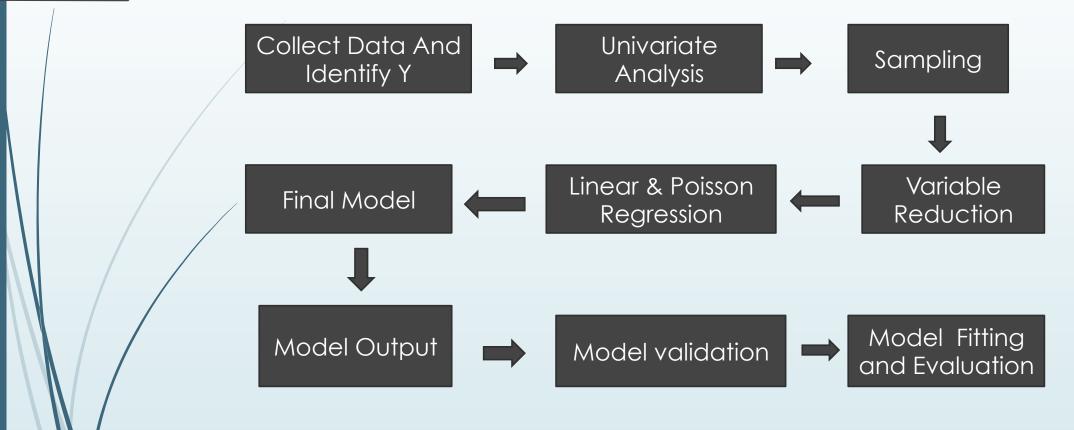
#### **Problem Statement:**

You are given a dataset containing policy information of motor insurance customers and the total claims they have filed with an insurance company. The goal of this case study is to work towards building a model to predict the total number of claims a customer is going to file with the company.

#### **Objectives and Expected Output:**

- 1. Build a model, using one or more techniques other than a GLM, to predict the frequency of claims (claim\_count) a customer's going to make with the company.
- 2. In this case study, we are interested in all the steps involved in the model building process. Particularly data clean up, engineering new features, modelling and evaluation.
- 3. Log and report all the key decisions made along the process.
- 4. We expect a presentation of your data modelling process, model performance, and key decisions made along the way to the interview panel. This presentation should have no more than 5 slides.
- 5. Email the Presentation & all your source code. You are not expected to spend more than 3-6 hours on this exercise. Keep track of your time and let us know how much time you spent on this exercise.

## Steps followed



### **Correlation Matrix**

- Here the correlation matrix has been plotted using all the variables
- From the graph, It is seen that Area code and population density have highest correlation which is equals to 0.98
- Also driver age and discount have negative correlation which id equals to 0.57



#### Linear & Poisson Regression:

**►** Linear Regression:

It is a way of finding a relationship between a single, continuous variable called Dependent or Target variable and one or more other variables (continuous or not) called Independent Variables.

#### **Linear Regression Equation:**

$$Y = b_0 + b_1X_1 + b_2X_2 + b_3X_3 + \dots + b_kX_k$$

b0 is the intercept the expected mean value of dependent variable (Y) when all independent variables (X's) are equal to 0. and b1is the slope. b1 represents the amount by which dependent variable (Y).

#### **▶** Poisson Regression:

Poisson regression assumes the response variable Y has a Poisson distribution, and assumes the logarithm of its expected value can be modeled by a linear combination of unknown parameters

#### **Poisson Regression Equation:**

Like in a linear regression model, we will model the conditional mean function using a linear combination β t x li of the explicative variables:

$$E[Y_i|x_i] = \exp(\beta^t x_i).$$

lacktriangle Aim is then to estimate eta , the unknown parameter in the model

#### Model Output:

#### Linear Regression

```
call:
lm(formula = f2, data = trainData)
Residuals:
   Min
            10 Median
-0.2733 -0.0778 -0.0484 -0.0185 15.9653
Coefficients:
                    Estimate Std. Error t value Pr(>|t|)
(Intercept)
                  -2.980e-02 2.786e-03 -10.699 < 2e-16 ***
policy_desc
                  -1.906e-08 2.158e-10 -88.313 < 2e-16 ***
areacode
                   2.410e-03 3.133e-04 7.694 1.43e-14 ***
vehicle_age
                  -2.375e-03 6.328e-05 -37.535 < 2e-16 ***
discount
                   1.321e-03 2.564e-05 51.519 < 2e-16 ***
population_density 2.084e-07 1.083e-07 1.925 0.054284 .
exposure
                  4.427e-02 9.959e-04 44.454 < 2e-16 ***
fuel_type
                  2.350e-03 7.070e-04 3.324 0.000887 ***
                  7.811e-04 2.821e-05 27.684 < 2e-16 ***
driver_age
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 0.2374 on 474325 degrees of freedom
Multiple R-squared: 0.02769, Adjusted R-squared: 0.02768
F-statistic: 1689 on 8 and 474325 DF, p-value: < 2.2e-16
```

#### Poisson Regression

```
call:
glm(formula = f4, family = quasipoisson(link = "log"), data = trainData)
Deviance Residuals:
             1Q Median
                               3Q
-1.7714 -0.3591 -0.2692 -0.2018 13.0432
coefficients:
                    Estimate Std. Error t value Pr(>|t|)
(Intercept)
                  -4.306e+00 4.845e-02 -88.875
policy_desc
                  -3.880e-07 4.808e-09 -80.683
                                                 <2e-16 ***
areacode
                   5.324e-02 6.204e-03 8.582
                                                 <2e-16 ***
vehicle_age
                  -4.209e-02 1.357e-03 -31.020
                                                 <2e-16 ***
discount
                   2.053e-02 4.053e-04 50.659
                                                 <2e-16 ***
population_density 2.670e-06 2.001e-06 1.335
                                                 0.182
exposure
                   8.406e-01 2.024e-02 41.529
                                                 <2e-16 ***
driver_age
                   1.191e-02 5.046e-04 23.599
                                                 <2e-16 ***
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for quasipoisson family taken to be 1.168589)
   Null deviance: 152320 on 474333 degrees of freedom
Residual deviance: 137973 on 474326 degrees of freedom
AIC: NA
Number of Fisher Scoring iterations: 6
```

## Interpretation:

**RMSE (Root Mean Square Error):** It explains how close the actual data points are to the model's predicted values.

$$\text{RMSE} = \sqrt{\frac{1}{n} \sum_{i=1}^{n} (y_i - \hat{y}_i)^2}$$

In the formula above, yi is the actual values of dependent variable and yi-hat is the predicted values, n - sample size.

- RMSE (Linear regression): 0.2370452 and RMSE (Poisson regression): 0.2351642
- as RMSE for Poisson regression is less than linear so final model will be Poisson regression
- So Poisson regression model is best fitted model

# Thank You