

Named Credentials —

Setup → Quick Find → **Named Credentials** → **New**

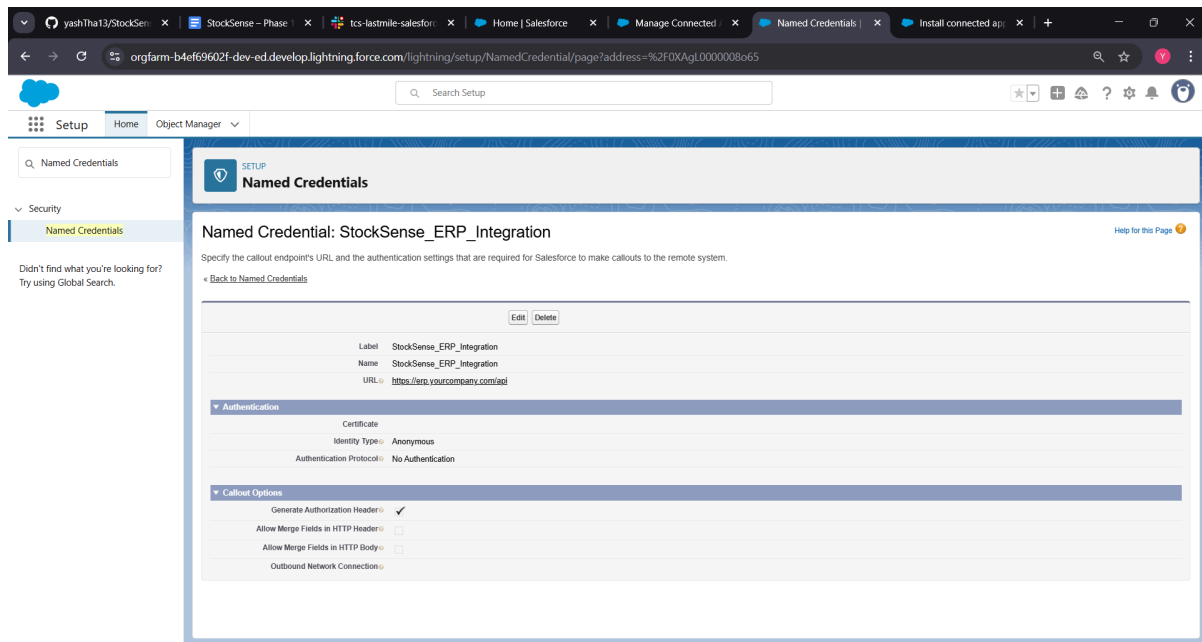
Label → **StockSense_ERP_Integration**

URL → **https://erp.yourcompany.com/api** (example external system)

Identity Type → **Named Principal** ✓

Authentication Protocol → **Password Authentication / OAuth** ✓

Save → Used in Apex **HttpRequest** (no need to hardcode).



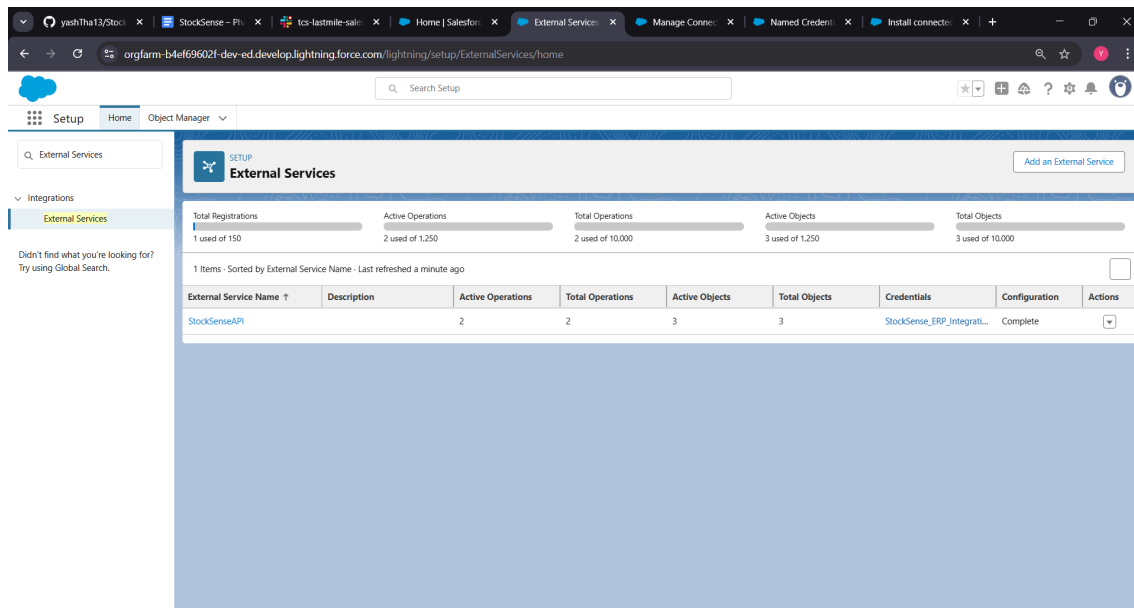
External Services:-

Label Name (UI): External Services

API Name: **ExternalServiceRegistration**

Steps:

1. Setup → Quick Find → **External Services** → **New External Service**
2. Name → **StockSense_Inventory_Service**
3. Provide Schema → Upload Swagger/OpenAPI file
4. Click **Next** → **Save**
5. Now use it in **Flow** → Action Element → Call External Service.



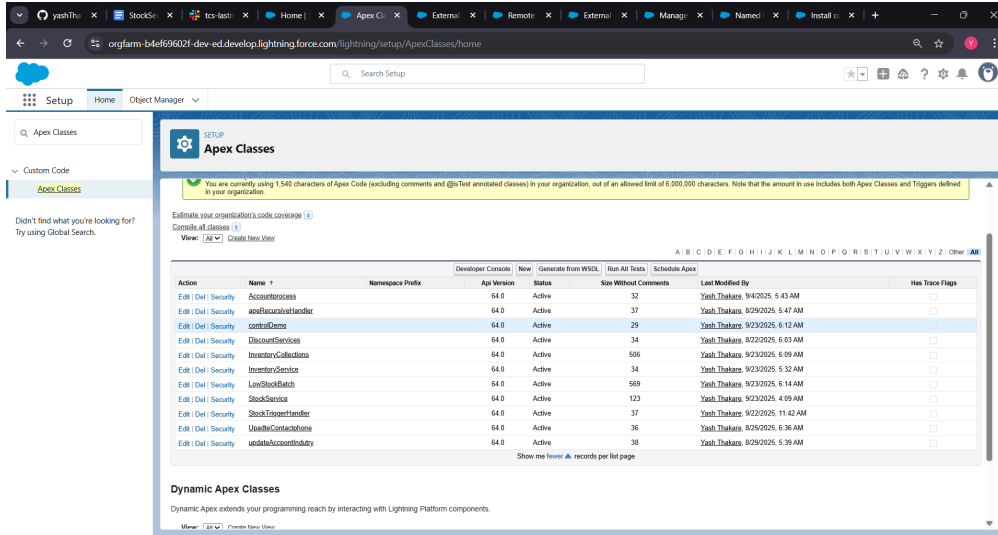
Web Services (REST/SOAP Exposure):-

Label Name: Apex Classes (REST/SOAP inside Apex)

API Name: **@RestResource** or WSDL-generated class

Steps (REST Example):

1. Setup → Apex Classes → New → Add class:

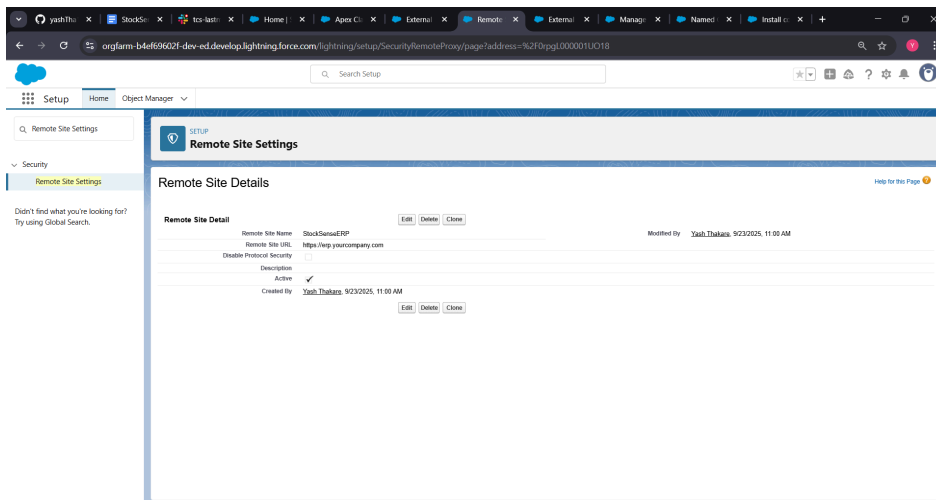


Callouts:--

setup → Remote Site Settings → New

- Name: **StockSenseERP**
- URL: **https://erp.yourcompany.com**

In Apex, call external service using Named Credentials or Remote Site.



Platform Events:--

Setup → Quick Find → **Platform Events** → New

Label → **LowStockEvent** → API Name: **LowStockEvent__e**

Save

The screenshot shows the Salesforce Setup interface for Platform Events. The left sidebar has a search bar with "Platform Events" entered. The main content area is titled "Platform Events" and shows the configuration for "LowStockEvent".

Platform Event Definition Detail

Field	Value
Namespace Prefix	LowStockEvent
Platform Label	LowStockEvent__e
Object Name	LowStockEvent
API Name	LowStockEvent__e
Event Type	High Volume
Publish Behavior	Publish Immediately
Created By	Yash Thakare
Created Date	9/23/2025, 11:05 AM
Modified By	Yash Thakare
Modified Date	9/23/2025, 11:05 AM

Standard Fields

Action	Field Label	Field Name	Data Type	Controlling Field	Indexed
	Created By	CreatedBy	Lookup[User]		
	Created Date	CreatedDate	DateTime		
	Event UUID	EventUuid	Text(36)		
	Event ID	EventId	External Lookup		

Custom Fields & Relationships

No custom fields defined

Triggers

No triggers defined

Change Data Capture (CDC):--

Setup → Quick Find → **Change Data Capture**

Enable for **Product__c** and **Inventory__c**

Save → Subscribe using CometD / External Listener.

The screenshot shows the Salesforce Setup interface for Change Data Capture. The left sidebar has a search bar with "Change Data Capture" entered. The main content area is titled "Change Data Capture" and shows the configuration for "Change Data Capture".

Available Entities

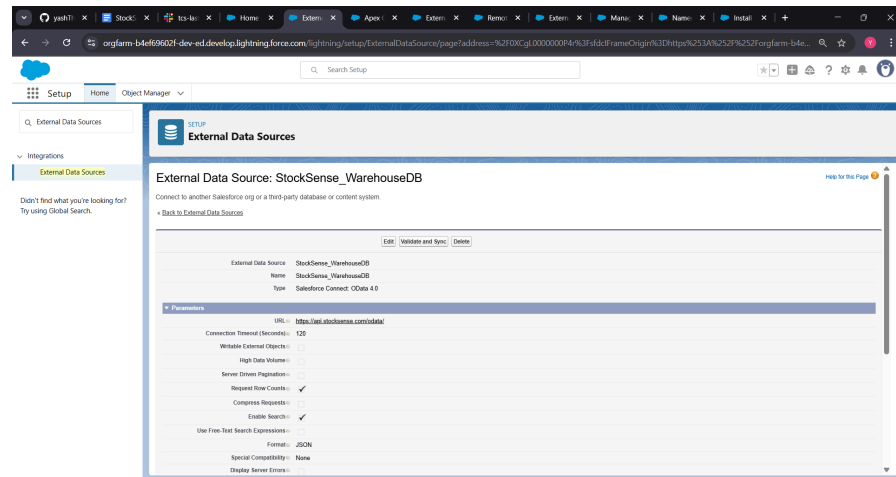
- Account (Account)
- Account Clean Info (AccountCleanInfo)
- Account Contact Role (AccountContactRole)
- Agent Work (AgentWork)
- Alerts (Alerts__c)
- Asset (Asset)
- Asset Relationship (AssetRelationship)
- Assigned Resource (AssignedResource)
- Associated Location (AssociatedLocation)
- Authorization Form (AuthorizationForm)

Selected Entities

- Product (Product__c)
- Inventory (Inventory__c)

Salesforce Connect (External Data Access):-

1. Setup → Quick Find → **External Data Sources** → New
2. Name → **StockSense_WarehouseDB**
3. Type → **OData 2.0/4.0**
4. Save → Click **Validate and Sync** → Create External Objects

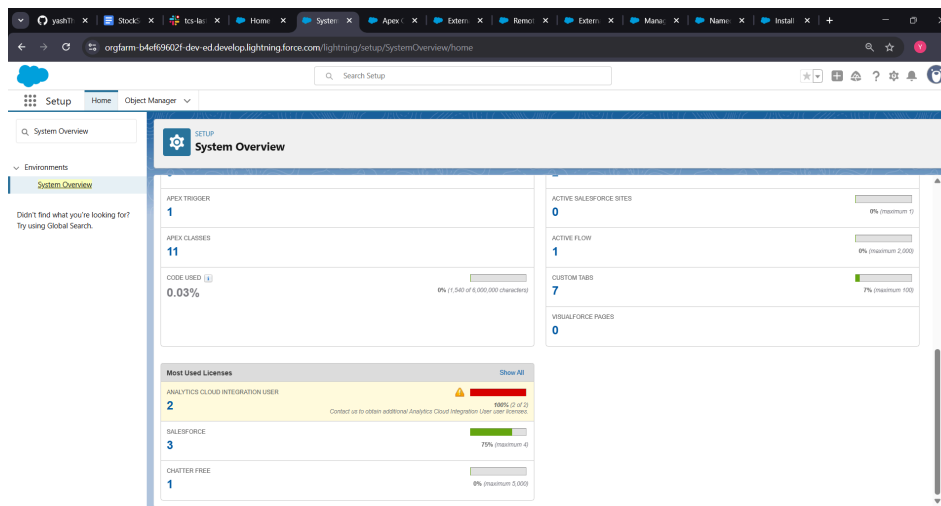


API Limits (Monitor Usage):-

Setup → Quick Find → **System Overview** ✓

Or Setup → Quick Find → **API Usage** ✓

Track **API Calls Made vs Limit**.

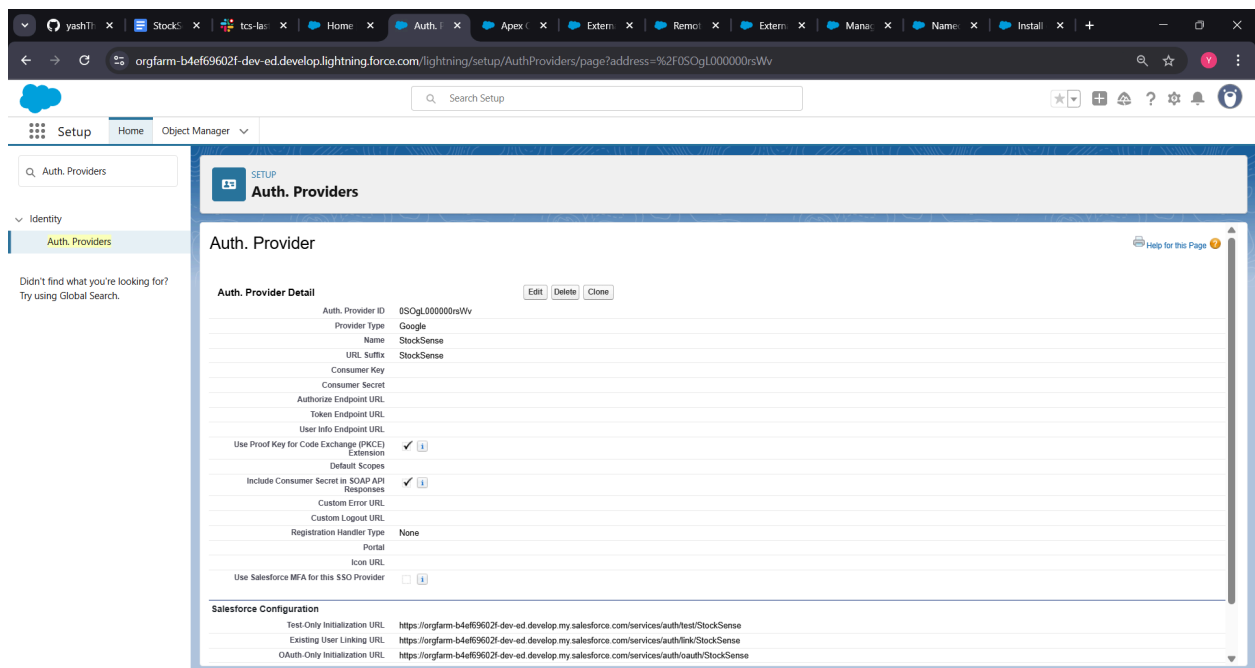


OAuth & Authentication:--

Setup → **App Manager** → **New Connected App**

- Name: **StockSenseApp**
- Enable OAuth
- Callback URL: **<https://app.stocksense.com/callback>**
- Select Scopes: **Full access (full), API (api)**
- Save → Manage → **Consumer Key + Secret**

Setup → **Auth. Providers** → New → Select Google/Azure/etc.



Remote Site Settings:--

Setup → Quick Find → **Remote Site Settings** → New

Name → **StockSenseVendorAPI**

URL → **<https://vendorapi.com>**

Save

Setup

Home

Object Manager

Remote Site Settings

Security

Remote Site Settings

Didn't find what you're looking for?

Try using Global Search.

Remote Site Settings

Remote Site Details

Remote Site Detail

Remote Site Name

StockSenseVendorAPI

Remote Site URL

https://vendorapi.com

Disable Protocol Security

☐

Description

Active

☒

Created By

Yash Thakare 9/23/2025, 11:23 AM

Edit

Delete

Clone

Modified By

Yash Thakare 9/23/2025, 11:23 AM

Edit

Delete

Clone