

AMELIA BROOKS

PHP Web Developer

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📞 (123) 456-7890

📍 Bellevue, WA

🌐 [LinkedIn](#)

EDUCATION

Bachelor of Science
Computer Science

University of Washington

📅 2014 - 2018

📍 Seattle, WA

SKILLS

- Laravel
- WordPress
- MySQL
- Git
- Vue.js
- Apache HTTP Server
- Eloquent ORM
- Sass
- Gulp
- XAMPP

WORK EXPERIENCE

PHP Web Developer

Alibaba Group

📅 2023 - current

📍 Bellevue, WA

- Spearheaded the migration of 19 large-scale websites to WordPress, optimizing scalability and **saving \$27K on hosting** costs per year
- Overhauled web app development using Laravel, slashing load times by 1.3 seconds across 26 high-traffic projects
- Upgraded server-side architecture with Apache HTTP Server, smoothening hosting for 12 multi-domain e-commerce platforms
- Designed and executed complex relational database schemas using Eloquent ORM, supporting the addition of 762 unique product categories

IT Support Engineer

VMware

📅 2020 - 2023

📍 Bellevue, WA

- Automated SSL certification renewals with Apache HTTP Server, securing connections for 236 business-critical apps
- Developed and tested a real-time notification system using Laravel event broadcasting, decreasing client-server latency by 16 seconds and increasing engagement by 21%
- Trained eight junior engineers on Sass standardizing stylesheet maintenance, achieving consistent branding across 534 internal tools
- Implemented and **tested email functionalities for 33 web apps** using Mercury Mail in XAMPP, reducing client-reported email issues by 11%

Technical Support Representative

Cognizant

📅 2018 - 2020

📍 Seattle, WA

- Analyzed customer-reported database errors with MySQL, **resolving 74 critical data inconsistencies** per week
- Resolved 70+ technical issues per month for enterprise clients, leveraging Git to diagnose code versioning conflicts
- Conducted internal training sessions using Vue.js tools for new recruits, improving the team's overall technical resolution speed by 47%
- Built automated reporting tools using Gulp, reducing manual reporting tasks by 13 hours per week for six technical support agents