

OCTAVIA SOMERSET

Warehouse Team Leader

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📍 Cranbury, NJ

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WORK EXPERIENCE

Warehouse Team Leader

Wayfair

📅 2019 - current 📍 Cranbury, NJ

- Introduced end-of-shift Zoom briefings, ensuring smooth handovers and a 32.7% reduction in operational errors during shift changes.
- Applied the 5 Whys technique to uncover the root cause of 78% of product damage cases during transit, ideating and imposing new packaging changes that reduced damages by 14% within 3 months.
- Evaluated peak work hours using Toggl data, optimizing shift schedules to align with the busiest times, resulting in a 12% faster order fulfillment rate.
- Leveraged Deputy's forecasting feature to adjust staffing needs, lowering unplanned overtime by 31% and hourly labor costs by \$16.

Inventory Control Specialist

Johnson & Johnson

📅 2017 - 2019 📍 Raritan, NJ

- Incorporated OSHA-compliant safety measures in the storage and handling processes, reducing trips and falls during work by 29% recorded by safety inspections.
- Conducted risk assessments for inventory storage and handling, implementing risk mitigation strategies that lowered 21% of inventory shrinkage.
- Used TMS analytics to improve warehouse space, enhancing recorded storage capacity by 18% without additional infrastructure costs.
- Initiated a WMS-driven bin location system, decreasing pick times for orders by 13% and boosting overall warehouse throughput.

Inventory Audit Intern

Target

📅 2014 - 2015 📍 Teterboro, NJ

- Implemented Statistical Process Control (SPC) techniques, reducing inventory discrepancies by 33.8% over 2 months.
- Optimized inventory auditing processes through Fishbowl, cutting the time required for monthly audits by 24%.
- Presented an end-of-internship recap using PowerPoint, highlighting personal milestones and challenges, and suggestions for the future, which received commendations from senior management.
- Worked closely with the e-commerce team to synchronize online and in-store inventory records, improving customer satisfaction by 26% as per feedback.

EDUCATION

Bachelor of Science

Supply Chain Management

Rutgers University

📅 2012 - 2016

📍 New Brunswick, NJ

SKILLS

- Fishbowl
- Deputy
- WMS
- TMS
- SPC
- Microsoft PowerPoint
- Zoom
- 5 Whys
- Toggl
- OSHA