ROBERT SMITH

Sr. Lead QA Engineer

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SUMMARY

Over 8+ years of Lead Qa Engineer professional experience in the IT industry including manual and automated testing, software development, performing supervisory, leadership and managerial roles with core technical, human and conceptual skills. Certified in IT project management with strong knowledge of 5 process groups and 10 knowledge areas of project management.

CORE COMPETENCIES

Active Directory, Exchange Server, Virtualization.

PROFESSIONAL EXPERIENCE

Sr. Lead QA Engineer
ABC Corporation - April 2008 – December 2011

Key Deliverables:
- Worked as Lead QA Engineer for Customer Care (Intranet & Internet Application).
- Worked with XPath, Partial XPath, CssSelector, TagName, ClassName, and ID WebElement identifiers within Selenium library package.
- Troubleshoot test scripts and find the root cause of test script issues.
- Worked with the developers and business analyst side-by-side, and led the QA effort to test the application that provides comprehensive information for the various types of Insurance coverage offered by Allstate.
- Extensively involved in leading the test efforts for the Intranet Customer Care website that was redesigned to provide customized information for the customer service users.
- Actively participated in both manual and automated testing procedures.
- Automated test scripts using Selenium for cross-browser plus cross-platform including Internet Explorer, Firefox, Chrome, Safari (where applicable), Android and IOS (using the simulator).

Lead Qa Engineer
Delta Corporation - 2006 – 2008

Key Deliverables:
- Complete quality assurance tasks in an Agile development environment Create SQL Stored Procedures and queries to validate applications Design and .
- Tested the complete wedding planning software Liasoned with offshore team in China Test plan, test cases Bug reports in JIRA Tested the Contests.
- Google Analytics.
- Gathered, analyzed, evaluated business requirements, and developed UAT test plans accordingly Designed and developed functional test framework.
- Managed global automation QA team; oversaw all aspects of QA automation script design and development.
- Standardized coding practices used in automation script development.

- Created automated test scripts, using Rational Robot and Rational Visual Test, which verified overall product functionality, internal calculations.

EDUCATION

- Masters of Business Administration in Business Administration - (Keller Graduate School of Management)