How to setup and run the Project

Prerequisites: NodeJS

Github-Repository : https://github.com/yashcode00/Complaint-management-system

Hosted at : https://complaint-management-sys.herokuapp.com/login

Setup

1. First Clone the Git repository or open the Project Folder.
2. Open this Folder in some code editor (Preferably in Visual Studio Code) and open a new terminal window.
3. Execute `npm install` to install all the libraries required for this project.
4. Now Execute `npm install -g nodemon` to install nodemon.
5. Now, finally to run this website locally on your local host run the command `nodemon app`
6. Now open the following URL in a web browser to run the website `localhost:3000`

Complaints

1. Click on the *Sign Up* button to register for the first time.
2. Now enter the details correctly and choose a <u>unique</u> User-ID and Rollno
3. Choose a Strong Password satisfying the mentioned conditions and submit the form.
4. Now login using your newly created credentials.
5. To register a complaint fill the form on the right and click Submit.Your complaint is now mailed to the concerned authorities.
6. To view the previous complaints submitted by you click on the *Past Complaints* Button.

Forget Password

1. In case you forgot your password, Go to the login page and click on the *Forgot Your Password?* Button.

2. Now enter your Roll no and click submit.

3. Enter the OTP received on your registered Email ID and click Submit.

4. Now choose a New Password and click Submit.