CSE4708: Software Project Management

Unit II: Project Evaluation & Estimation

Topic: Project Evaluation

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- When managing a project, one is required to make a lot of key decisions.
- There is always something that needs executing, and often that something is critical to the success of the venture.
- Because of the high stakes, good managers don't just make decisions based on gut instinct.
- They prefer to minimize risk to the best of their ability and act only when there is more certainty than uncertainty.
- But how can you accomplish that in a world with myriad variables and constantly shifting economics?
- The answer: consult hard data collected with reporting tools, charts and spreadsheets.
- That data can be used to evaluate the decisions with a process called cost benefit analysis (CBA).
- An intelligent use of cost benefit analysis will help in minimizing risks and maximize gains both for the project and the organization.

Why is project evaluation important:

- project evaluation is important for answering the following questions-
 - what progress has been made?
 - were the desired outcomes achieved?
 - whether the project can be refined to achieve better outcomes?
 - do the project results justify the project inputs?
- What are the challenges in monitoring and evaluation?
 - getting the commitment to do it.
 - establishing base lines at the beginning of the project.
 - identifying realistic quantitative and qualitative indicator.
 - finding the time to do it and sticking to it.
 - getting feedback from your stakeholders.
 - -reporting back to your stakeholders

- It is consider to proceed with a project only where the benefits outweigh the costs.
- However, in order to choose among projects, the timing of the costs and benefits as well as the benefits relative to the size of the investment are also considered.

The main objective for Project Evaluation are

- To Analyse the process of implementation focussing on participation of community
- To Analyse the impact or changes that have occurred within beneficiary households and the community
- To Identify problems and constraints that have been encountered.
- To Identify important lessons to be learnt and make recommendations for the implementation of future plan.

High level assessment of the project

- to see whether it is worthwhile to proceed with the project
- to see whether the project will fit in the strategic planning of the whole organization

Why

- Want to decide whether a project can proceed before it is too late
- Want to decide which of the several alternative projects has a better success rate, a higher turnover, a higher ...
- Is it desirable to carry out the development and operation of the software system

• Who

- Senior management
- Project manager/coordinator
- Team leader

When

- Usually at the beginning of the project
- e.g. Step 0 of Step Wise Framework

What

- Strategic assessment
- Technical assessment
- Economic Assessment

- How
- Cost-benefit analysis
- Cash flow forecasting
- Cost-benefit evaluation techniques
- Risk analysis

Strategic Assessment

- Used to assess whether a project fits in the long-term goal of the organization
- Usually carried out by senior management
- Needs a strategic plan that clearly defines the objectives of the organization
- Evaluates individual projects against the strategic plan or the overall business objectives
- Programme management
 - suitable for projects developed for use in the organization
- Portfolio management
 - suitable for project developed for other companies by software houses

Strategic Assessment

Programme Management

- Individual projects as components of a programme within the organization
- Programme as "a group of projects that are managed in a coordinated way to gain benefits that would not be possible were the projects to be managed independently"

Strategic Assessment

- Portfolio Management
- suitable for product developed by a software company for an organization
- may need to assess the product for the client organization
 - Programme management issues apply
- need to carry out strategic assessment for the providing software company Long-term goal of the software company
- The effects of the project on the portfolio of the company (synergies and conflicts)
- Any added-value to the overall portfolio of the company

Technical Assessment

- Functionality against hardware and software
- The strategic plan of the organization
- any constraints imposed by the plan

Economic Assessment

Why?

- Consider whether the project is the best among other options
- Prioritizes the projects so that the resources can be allocated effectively if several projects are underway

Economic Assessment

How?

- Cost-benefit analysis
- Cash flow forecasting
- Various cost-benefit evaluation techniques
- NPV and IRR