

## UPSRTC ONLINE RESERVATION

### E-Ticket



Your ticket request has been booked successfully. Thank you for availing our services. Your ticket and its details are as follows-

From	KAUSHAMBI	Scheduled Departure	16-11-2022 08:01	To	PILIBHIT
Date of Booking	11-11-2022 09:55	Scheduled Arrival	16-11-2022 16:55	Bus Type	SHATABDI
Boarding	KAUSHAMBI	No of Passengers	2	Distance	312 Km
Reservation upto	PILIBHIT	Passenger Mob No.	9412433586	Transaction ID	BUS_636155_20221111
Depot Name	PILIBHIT	Depot Region	BAREILLY	Booking ID	00000009B4FB

### Fare Details

Description		Amount(Rs.)	Amount(in words)
Ticket Amt:		1116.00	One Thousand One Hundred Sixteen Rupees
Reservation Charge:		40.00	Forty Rupees
Convenience Fee:		16.00	Sixteen Rupees
GST Amt:	CGST @ 2.5%	28.00	Twenty Eight Rupees
	SGST @ 2.5%	28.00	Twenty Eight Rupees
GST on Reservation & Convenience Fee	CGST @ 9%	5.00	Five Rupees
	SGST @ 9%	5.00	Five Rupees
Total Amt:		1238.00	One Thousand Two Hundred Thirty Eight Rupees

### Details of Seat(s)

S.No.	Ticket No.	Name of Passenger	Gender	Age	Seat No.	Status	Ticket Amount (Rs.)	Ticket Amount GST (Rs.)	Reservation Charge (Rs.)	Reservation Charge GST (Rs.)	Convenience Fee (Rs.)	Convenience Fee GST (Rs.)	Total Amount (Rs.)	QR
1	0003C91164	Yashi Agarwal	FEMALE	22	19	BOOKED	558.00	28	20.00	4	8	1	619	
2	0003C91168	Samridhi agarwal	FEMALE	21	20	BOOKED	558.00	28	20.00	4	8	1	619	

Cancellation/Refund

Rules

Time Frame	Cancellation Fee
More than 24 hours of scheduled departure time	Only reservation charges and convenience fee would be deducted from the total amount
From 24 hours and up to 2 hours before the scheduled departure time	10% of the basic fare , reservation charges and convenience fee would be retained as cancellation charges
From 2 hours to 1 hour before the scheduled departure time	15% of the basic fare , reservation charges and convenience fee would be retained as cancellation charges
Between 1 hour before the scheduled departure time and departure time	No refund
After departure of bus	No refund

समय सीमा	निरस्तीकरण शुल्क
निर्धारित प्रस्थान समय के 24 घंटे से अधिक	कुल राशि में से केवल आरक्षण शुल्क और सुविधा शुल्क की कटौती की जाएगी
24 घंटे से और निर्धारित प्रस्थान समय से 2 घंटे पहले तक	मूल किराए का 10% एवं आरक्षण शुल्क और सुविधा शुल्क निरस्तीकरण शुल्क के रूप में रखा जाएगा
निर्धारित प्रस्थान समय से 2 घंटे से 1 घंटे पहले तक	मूल किराए का 15% एवं आरक्षण शुल्क और सुविधा शुल्क निरस्तीकरण शुल्क के रूप में रखा जाएगा
निर्धारित प्रस्थान समय और प्रस्थान समय से 1 घंटे पहले के बीच	कोई रिफंड नहीं
बस के प्रस्थान के बाद	कोई रिफंड नहीं

Terms & Conditions

- (1) UPSRTC will not be responsible for any loss or damage to the accompanying luggage.
- (2) Passengers are allowed to carry 25kg as personal luggage. Any excess luggage will be charged as per UPSRTC rules.
- (3) To ensure safely, secure and operational convenience, all passengers are requested to refrain from boarding/getting off at any Unscheduled Stoppages.
- (4) The arrival and departure time mentioned on the ticket are only tentative timings. Buses may be delayed due to some unavoidable reasons like traffic jams etc.; however the bus will not leave the starting station before the time that is mentioned on the ticket.
- (5) Passengers are requested to arrive at the boarding point at least 15 minutes before the scheduled time of departure.
- (6) Passengers are requested to furnish the following at the time of boarding the bus(Failing to do so, they may not be allowed to board the bus).
  - (i) A copy of the ticket or SMS or E-Ticket.
  - (ii) Identity proof.(Driving license/Student ID Card/Passport/PAN Card/Voter ID Card/Aadhar Card etc.)
- (7) UPSRTC shall not be responsible for any delay or inconvenience during the journey due to breakdown of the vehicle or other reasons beyond the control of UPSRTC.
- (8) The trips are subject to cancellation or postponement due to breakdown of the vehicle or insufficient passengers for the trip. Under such circumstances, passengers will be intimated through email/phone as soon as possible and the ticket amount will be refunded. No passenger will be taken on the wayside. Route diversion charges if necessary will be collected by the conductor at the time of journey. However in case of breakdown of the bus the fare for uncovered portion of journey considering the nearest fare stage will be refundable.
- (9) Baggage and Luggage will be booked at owner's risk. All refund related cases are automatically processed by the system and in case of non receipt of refunds beyond 07 days from Journey Cancellation date, please email at **online.support@upsrtc.com** or **helpline@upsrtc.com**. Passengers may also call at our toll free helpline number **1800-180-2877** for such queries. For any query regarding bus services please contact enquiry offices.

HELPLINE - 1800-180-2877

Visit us [www.upsrtc.com](http://www.upsrtc.com).