

# MYSORE UNIVERSITY SCHOOL OF ENGINEERING



Manasagangotri campus, Mysuru-570006 (Approved by AICTE, New Delhi)

#### **UNIVERSITY OF MYSORE**

Full Stack Development(21CD71) Assessment Report On:

"User Feedback System"

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### **Introduction:**

The User Feedback System is a web-based application that allows users to submit feedback via a structured form.

- The system validates user input, stores the feedback in a database,
- Provides an admin panel for reviewing submissions.
- The implementation ensures security measures such as CSRF protection and input validation.

# **Technologies Used**

• Frontend: HTML, CSS (Classic Light Theme)

• **Backend:** Django 5.1.6 (Python Framework)

• Database: SQLite

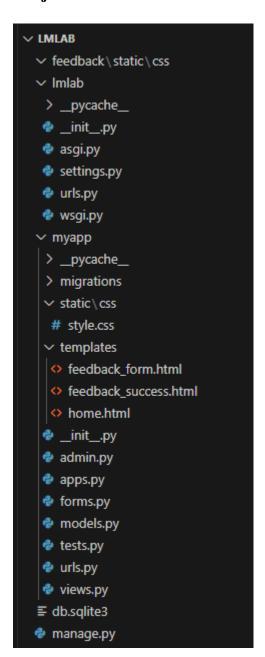
• Version Control: GitHub

# **Implementation Details**

#### **Features**

- Users can submit feedback with fields: Name, Email, Subject, Message.
- Custom Validation:
  - ✓ Email must be from @example.com domain.
  - ✓ Message must contain at least 50 characters.
- Database Storage: Feedback is stored in a structured database.
- Admin Panel: Feedback entries are visible in Django Admin for review.
- Security: Uses CSRF protection for form submission.

# **Project overview:**



# **Implementation Process: Detailed Steps**

Step 1: Install Django and Create a Virtual Environment

a. Create a virtual environment

python -m venv lm

#### b. Activate the virtual environment

```
On Windows:
```

venv\Scripts\activate

#### On macOS/Linux:

source venv/bin/activate

#### c. Install Django

pip install Django

#### **Step 2: Create a Django Project**

Run the following command to create a new Django project:

```
django-admin startproject lmlab
cd lmlab
```

#### Step 3: Create a Django App

python manage.py startapp myapp

#### **Step 4: Configure settings.py**

Open lmlab/settings.py and add 'myapp' to INSTALLED APPS

```
INSTALLED_APPS = [
          'myapp',
]
```

#### **Step 5: Define the Feedback Model**

a. In myapp/models.py, define a model for storing user feedback:

```
from django.db import models

class Feedback(models.Model):
   name = models.CharField(max_length=100)
   email = models.EmailField()
   subject = models.CharField(max_length=200)
   message = models.TextField()
```

```
submitted_at = models.DateTimeField(auto_now_add=True)

def __str__(self):
    return f'{self.name} - {self.subject}'
```

b. Run migrations to apply the model changes:

```
python manage.py makemigrations
python manage.py migrate
```

#### **Step 6: Register the Model in Django Admin:**

To manage feedback entries from the admin panel, register the model in *myapp/admin.py*:

```
from django.contrib import admin
from .models import Feedback
@admin.register(Feedback)
```

#### **Step 7: Create Forms for Feedback Submission:**

Create a *forms.py file* inside *myapp* and define a form:

```
from django import forms
from .models import Feedback

class FeedbackForm(forms.ModelForm):
    class Meta:
        model = Feedback
        fields = ['name', 'email', 'subject', 'message']
```

#### **Step 8: Create Views for Handling Feedback:**

In *myapp/views.py*, create views to display the feedback form and a success page:

```
from django.shortcuts import render, redirect
from .forms import FeedbackForm
from django.views.decorators.csrf import csrf_protect
@csrf_protect
```

```
def home_view(request):
    return render(request, 'home.html')

def feedback_view(request):
    if request.method == 'POST':
        form = FeedbackForm(request.POST)
        if form.is_valid():
            form.save()
            return redirect('feedback_success')
        else:
            form = FeedbackForm()
        return render(request, 'feedback_form.html', {'form': form})

def feedback_success(request):
        return render(request, 'feedback_success.html')
```

#### **Step 9: Configure URLs:**

a. Create *myapp/urls.py* and define paths:

```
from django.urls import path
from .views import feedback_view, feedback_success, home_view

urlpatterns = [
    path('', home_view, name='home'),
    path('feedback/', feedback_view, name='feedback_form'),
    path('success/', feedback_success, name='feedback_success'),
]
```

b. Link myapp URLs to the main project in lmlab/urls.py:

```
from django.contrib import admin
from django.urls import path, include

urlpatterns = [
    path('admin/', admin.site.urls),
    path('', include('myapp.urls')),
]
```

#### **Step 10: Create HTML Templates:**

#### **home.html** (Welcome Page):

```
{% load static %}
<!DOCTYPE html>
<html lang="en">
   <meta charset="UTF-8">
   <meta name="viewport" content="width=device-width, initial-scale=1.0">
   <title>Welcome</title>
   <link rel="stylesheet" href="{% static 'css/style.css' %}">
</head>
<body>
   <div class="container">
       <h1>Welcome to the User Feedback System</h1>
       Submit your feedback and help us
improve!
       <a href="{% url 'feedback_form' %}">Give Feedback</a>
   </div>
</body>
/html>
```

#### feedback form.html (Feedback Form):

#### feedback success.html (Success Page):

```
{% load static %}
<!DOCTYPE html>
<html lang="en">
    <meta charset="UTF-8">
    <meta name="viewport" content="width=device-width, initial-scale=1.0">
    <title>Feedback Submitted</title>
    <link rel="stylesheet" href="{% static 'css/style.css' %}">
</head>
<body>
    <div class="success-message">
        <h1>Thank You!</h1>
        Your feedback has been submitted successfully.
        <a href="{% url 'feedback_form' %}">Submit Another Feedback</a>
    </div>
</body>
</html>
```

#### **Step 11: Create a Superuser for Admin Panel**

```
python manage.py createsuperuser

Follow the prompts to enter a username, email, and password.
```

#### **Step 12: Run the Django Development Server**

```
python manage.py runserver
```

# **Output:**

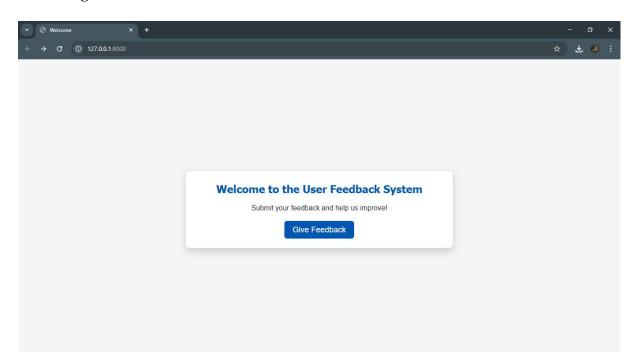
- http://127.0.0.1:8000/ → Welcome Page
- http://127.0.0.1:8000/feedback/  $\rightarrow$  Feedback Form
- http://127.0.0.1:8000/admin/ → Admin Panel (Login required)

### **Conclusion:**

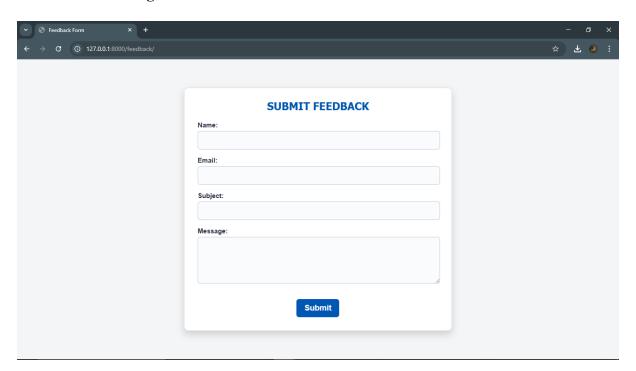
- Users submitting feedback through a Django ModelForm
- Custom validation for email domains and message length
- Secure CSRF protection in form submission
- Storing feedback in a database
- Displaying feedback in the admin panel

#### **Screenshots:**

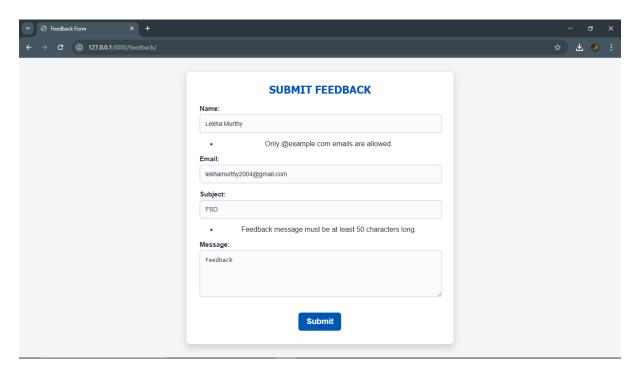
#### **Home Page:**



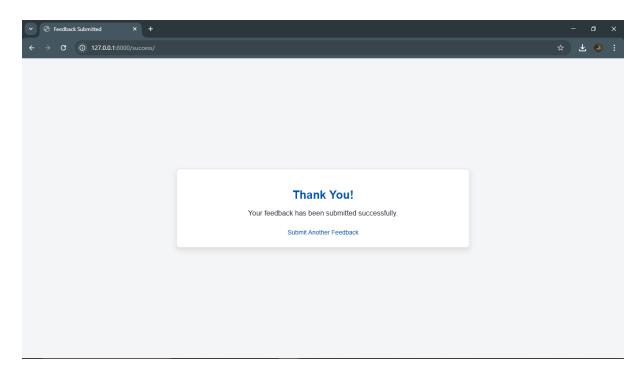
# Feedback Form Page:



# **Invalid Email Error and Message Length Error:**



#### **Successful Feedback Submission:**



#### **Django Admin Panel – Feedback Entries:**

