# A Decision Support System for Selecting the Most Suitable Machine Learning in Healthcare using User Parameters and Requirements.

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#### ABSTRACT

The use of machine learning in various fields is still limited. The driving reason behind this is the lack of easy-to-use systems for non-technical people. The objective of this paper is to provide the general population access to a machine learning system. We propose an automated machine learning system for non-technical users. The proposed system automates the selection of the best model as per user requirements. The proposed methods employ both the performance of the model and user requirements in the form of preferences for the model selection. The combination of these two features is calculated as the Vscores of the models. In this study, we employed the proposed system on Parkinson's disease datasets. The Support Vector Machine (SVM) and Random Forest (RF) are used as the algorithms for training the two models in the system. The system selected SVM as the best suited model for three test cases and the RF Model as the best suited model for one case. The proposed system showed high base accuracy in training the machine learning models and in the selection of appropriate models. Performed tests showed that the time parameter significantly affected the Vscore of the model.

# 1. Introduction

In recent years, machine learning has become very popular. Earlier, machine learning was limited to the research field. But quite recently, it has been used in various fields [39]. This is partially due to the increasing availability of computers and to the growth in computing power.

Researchers are using machine learning in various fields. One such field is solar energy production. In this field, the prediction of solar radiation available per day can be very significant. [1] employed a few machine learning algorithms for the prediction of the amount of solar radiation received in a day. Ağbulut et al. used natural properties such as weather, time, etc. as features for the machine learning algorithms. Ağbulut et al. concluded that supervised learning models gave satisfactory results in predicting the amount of solar radiation. Ağbulut et al. concluded that the Artificial Neural Network (ANN) model showed great potential for such specialized tasks.

In the field of chemistry, there is a wide range of factors that need to be considered. [50] used machine learning in the field of chemistry. Zuranski et al. suggest that the models performed better than conventional statistical methods. Zuranski et al. concluded that more research is necessary before implementation.

Machine learning can be applied to network security for intrusion detection. [30] state that the supervised learning methods perform satisfactorily for intrusion detection. Maseer et al. also remark that the supervised learning methods are limited to conventional problems.

[11] notes a lack of information and meaningful research in the medical field. Deo suggests that more support, subjectspecific scope, and accuracy are important factors for the

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higher impact of machine learning in the medical field. Deo also suggests that the ideal system should be able to take multiple data types for training.

[16] used machine learning with a combination of Internet of Things (IoT) for smart cities. Ghazal et al. conclude that machine learning shows promising results for smart cities. Ghazal et al. remark that machine learning is able to handle the high volume of data generated by sensors. [26] suggests that machine learning can handle downstream tasks efficiently.

This suggests that even with the immense popularity and accessibility of machine learning, it is still underutilized by the general population. This can be attributed to a lack of knowledge and skills. To solve this problem, we are proposing a system with minimum user interaction. The proposed system can be operated by users without prior knowledge of machine learning. This system allows them to train their machine learning algorithms.

The proposed system can be deployed on a local network. The system can feed data either manually or automatically according to user needs and policies. The local deployment also limits external access and reduces the influence of external factors on data.

# 2. Literature Review

Supervised learning algorithms are widely used in various fields. [6] conducted a study on the application of machine learning in various industries. Burkart and Huber suggest that various industries already use supervised learning algorithms to solve various problems. [13] used machine learning in Civil Structural Health Monitoring (SHM). Flah et al. used supervised learning methods due to the abundance of well-labeled data. Flah et al. concluded that machine learning showed satisfactory results.

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Supervised learning algorithms are very efficient in conventional problems. [35] used machine learning to detect the Distributed Denial-Of-Service (DDOS) attack. Pande et al. used five main security factors as features. Pande et al. conclude that the random forest algorithm was able to detect intrusion with high accuracy.

[24] conducted a study on the automated selection of Support Vector Machine (SVM) algorithms. The goal of the study was to select the most optimal SVM model for a given task. Lee and Lin suggested that hyperparameters and used data have an extreme impact on prediction time.

[40] used machine learning to detect arrhythmia. Shimpi et al. concluded that SVM achieved up to 91.2% accuracy. [18] also used machine learning to detect arrhythmia. The neural network provided good results.

Recently, machine learning was used in the diagnosis of Coronavirus Disease 2019 (COVID-19) disease and studies related to its structure. [7] surveyed the research conducted on the machine learning approach to diagnose COVID-19. Chadaga et al. suggested that the supervised learning algorithms showed promising results in diagnosis. Chadaga et al. suggested that various types of datasets were used in these studies.

Machine learning is used in the diagnosis process. [28] machine learning is used for the detection of Parkinson's disease. The machine learning algorithm achieved 100% accuracy with a 95-99% confidence level. The Random Forest (RF) and SVM showed better performance compared to other algorithms. In their paper, [15] suggest that the inclusion of machine learning in diagnosis can lead to better results and higher accuracy. Ghaderzadeh et al. mention that machine learning can handle a high volume of data.

[31] reviewed 200 published studies about the use of machine learning in Parkinson's disease diagnosis. Mei et al. found that the use of machine learning improved clinical decisions. In their study, [36] used machine learning for the detection of Parkinson's disease. The SVM model outperformed other models. Prashanth et al. conclude that machine learning provides a better detection method.

Arrhythmias are a symptom of cardiological disorders. [2] used a supervised learning method for the detection of arrhythmia. The machine learning system provided satisfactory results. Results showed high accuracy and sensitivity. Alfaras et al. remark on the need for good feature selection and selection guidelines for better-performing algorithms.

The machine learning system needs to be robust, extremely accurate, and easy to use. According to [41], in the field of healthcare, these are essential requirements. In this study, Soman and Bobbie used machine learning to classify arrhythmia. Soman and Bobbie remark that early detection of arrhythmia is critical for better treatment.

[38] used ECG signals of COVID-19 patients for patient monitoring. Rehmat et al. used Long Short-Term Memory (LSTM), SVM, and Multilayer Perceptron (MLP) algorithms to monitor data. The authors suggest that machine learning with robotics can provide better results.

[27] conducted a study on the automatic selection of machine learning algorithms and their hyperparameters. Luo showed limitations in the biomedical industry with the help of machine learning systems. [37] studied the security and privacy aspects of machine learning solutions. Qayyum et al. suggest that while machine learning has great potential in the healthcare system, more research about security and privacy aspects is necessary.

[12] used a multi perceptron neural network for stroke predictions. The neural network showed high accuracy. Dev et al. were able to achieve up to 78% accuracy. Dev et al. suggest that the model can produce better results with a larger training dataset. [8] used artificial intelligence to detect heart disease. Chang et al. concluded that the algorithms achieved up to 83% accuracy. Chang et al. also concluded that the system was able to comply with the The Health Insurance Portability and Accountability Act (HIPAA) regulations.

Machine learning utilizes various approaches to the same problem. In their study, [22] used two approaches to solve a diagnosis problem. In a direct approach, data is fed to a machine learning model. In an indirect approach, data is equalized before the machine learning process. The indirect method showed better results compared to the direct method. While the experiment was successful, Kim et al. suggest that machine learning is still unstable for the medical field.

Supervised learning methods are very effective in the medical field. [19] suggest that ensemble supervised learning systems can further improve effectiveness. Ibrahim and Abdulazeez further remark that machine learning will reduce the number of errors caused by humans.

In the review about the use of machine learning in the medical field, [17] suggest that big companies are already using machine learning for various tasks. Greener et al. suggested that a machine learning system needs to be handled by non-technical people and that it should support various ranges and types of data.

There is a sufficient amount of literature available about automated machine learning systems. After benchmarking various automated algorithms, [49] came to the conclusion that the automated systems work better than standalone systems. [25] suggest that the automated machine learning system leads to a reduction in the complexity of the problem. Another benefit mentioned by [23] is the automated systems ability to handle high throughput of data. [48] used automated machine learning systems for graph learning systems. Zhang et al. suggested that there are various automated systems and frameworks available in the industry. [32] used preprocessing pipelines to predict the status of machine learning tasks for large amounts of data. Mohr et al. were able to improve test results with each run of pretrained models.

The automated system will allow non-technical people to use machine learning. [3] studied the automatic model selection for optimal SVM kernels. Ayat et al. used different automation approaches for optimal hyperparameter calculations. Ayat et al. state that the system can calculate up to two

parameters without human interaction. In another similar approach, [45] employed automated machine learning systems to select the best hyperparameters for neural architectures. [14] state that the model parameters can be optimized with a genetic algorithm. Garcia and Lôndero successfully used a genetic algorithm to reduce uncertainty in the prediction results.

The automatic selection process can be extremely beneficial in dynamic environments. The excavation of soil or tunneling is one such environment. To predict the displacement induced by excavation, [47] used machine learning. Zhang et al. used properties of soli and imputed them as features. Zhang et al. concluded that the unsupervised machine learning algorithm Genetic Algorithm Multilayer Perceptron (GA-MLP) showed good potential, while automated machine learning was found to be the most optimal algorithm in these dynamic conditions. [29] also suggested that machine learning can be used in dynamic environments successfully. [46] used automated machine learning systems to enhance the academic performance of the students. The author used data prior to the start of academic progress to achieve up to 75.9% accuracy. The authors were able to increase the accuracy up to 83% in the detection of the probability of failure.

There are multiple ways to select the best-suited model. The important part of such a system is the selection system. The system uses various approaches for selection; ranking is one of those approaches. In their study, [5] suggest that the meta ranking is better than the baseline ranking system. Brazdil et al. used a multi-criteria ranking system for the selection of ideal classifiers. Brazdil et al. suggest that this study lays some groundwork for future automated machine learning selection systems.

Automated machine learning systems are already used in the medical field. [33] used automated machine learning systems for clinical note analysis, while [34] used automated systems to detect the presence of breast cancer. Recently, during the COVID-19 pandemic, automated machine learning was used for screening purposes. [44] built the screening system with 98.3% accuracy, while [20] built a system for prediction of the survival rate and triaging COVID-19 patients. [9] deployed a system with twenty machine learning algorithms with graphical and web based interfaces for protein sequence analysis.

The civil engineering field also employed machine learning systems. [42] used an automated system for disaster planning by studying the complex dynamics of global landslides. [43] used an automated machine learning system to automate the workflow. Sun et al. suggested that the system was able to perform consistently and objectively. [4] used automated machine learning to observe the physical and hydraulic soils for accurate measurement of the soil moisture content. This system was able to extract the features from the data without human interaction.

# 3. Design and Implmentation

#### 3.1. Mathematical Model

Figure 1 shows the workings of the system. The system is able to work with multiple models. So let's assume we have N number of models, Model 1, Model 2,…, Model N for the task. Each model has six performance parameters, they are Accuracy  $P_1$ , F1 Score  $P_2$ , Precision  $P_3$ , Recall  $P_4$ , Area under ROC (Receiver Operating Characteristic)  $P_5$  and Prediction Time  $P_6$ . Each parameter is assigned a predefined weight depending on the user's requirements. These performance parameters and weights are used to evaluate the total performance score of models. The performance score of the model is obtained by subtracting the weighted time parameter from the summation of weighted parameters.

$$V_{score} = \left(\sum_{x=1}^{5} w_x P_x\right) - w_6 P_6 \tag{1}$$

The Vscore of each model is calculated with eq. (1). For a given N number of models, we will get  $V_1, V_2, \dots, V_n$ . The model with the highest Vscore will be selected as the best-suited model.

# Weightage

The weights in the system are selected by the user's requirements. The weights are calculated by the system. The value of weight lies within the range of 0.2 and 1. The default weights for the first five parameters are set to 0.6. The weights of parameters are dependent on each other, except for the sixth (time) parameter, which is independent of other parameters. In the case of the sixth parameter, the default weight is set at 0.5. The value can be changed to either 0.25 or 0.75 with respect to the user's requirements.

# 3.2. System Architecture

The goal of the system is to be used by non-technical users. The system consists of three processes, or modules. These processes are the training process, selection process, and prediction process. The first two processes interact with each other. Their task is to produce the best-suited model for the user's needs. The third process interacts with the selected models to generate the predictions. The user is indirectly allowed to access the training and prediction process. The user data is stored on a local drive for easier and faster access. Figure 2 shows the architecture of the system. Processes in the system architecture of the system are explained in the next section.

#### 3.3. System Processes

As stated in the previous section, the system consists of three primary processes. These processes are the training process, selection process, and prediction process. These processes are described in the following sections.

# 3.3.1. Training Process

The training process is the first process in the system. Figure 3 shows the structure of the training process. The

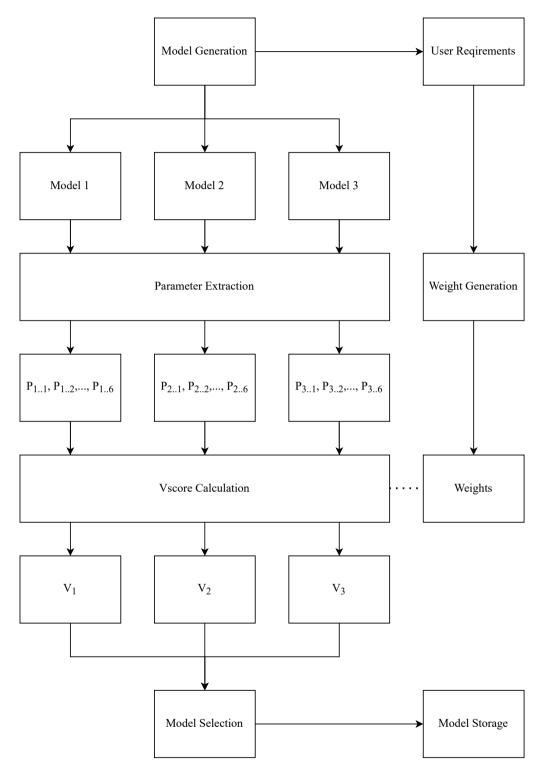


Figure 1: Model Process

Novel approach to identify suitable machine learning model in the healthcare industry

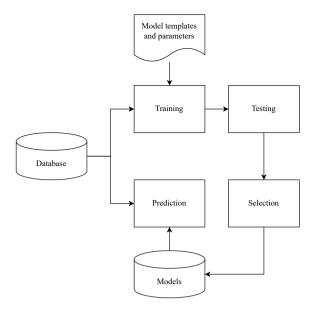


Figure 2: System Architecture

training process has many functions. The first function is gathering data from the user and preprocessing it for training purposes. The training process also generates models with the template, which contains model structure and parameters. These models are trained with processed data and stored for future use. The performance of models is also calculated during this phase and stored for selection purposes.

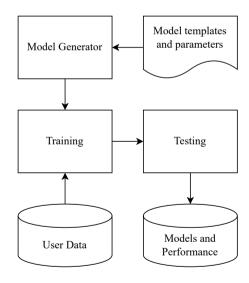


Figure 3: Training Process

#### 3.3.2. Selection Process

The selection process is second in the system. Figure 4 shows the structure of the training process. This process evaluates the performance of models based on metrics and weightage. The metrics of models are generated during the training process. The performance weightage is defined by the user depending on requirements. The final performance score is calculated and used for the selection of the best

model for user's task. The selected model is stored in a separate directory with a label for easier access. This model will be used for prediction problems.

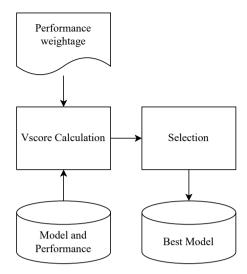


Figure 4: Selection Process

#### 3.3.3. Prediction Process

The prediction process is the final process in the system. Figure 5 shows the structure of the prediction process. This process unpacks the best model and loads it for prediction. The model generates predictions with user-provided data. The output is displayed to the user. This output is also stored for future reference.

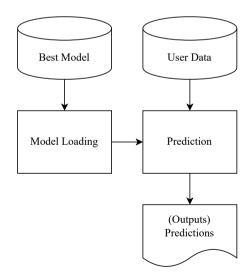


Figure 5: Prediction Process

#### 3.4. Algorithms

The system uses two algorithms to run. These algorithms are training and selection algorithms and prediction algorithms.

# Training and Selection Algorithm

- 1. Collect and receive dataset.
- 2. Split data into an 80:20 ratio for training and testing.
- 3. Build a model from presets.
- 4. Train models with training datasets and store models.
- Evaluate the performance of models with the testing dataset.
- 6. Rank models with the help of performance and premade tuning parameters.
- 7. Select the best model and store it for future use.

# **Prediction Algorithm**

- 1. Collect and receive dataset.
- 2. Then load the best-suited model data from the storage.
- 3. Unpack the model for predictions.
- Make predictions with the provided dataset and loaded model.
- 5. Return predictions to the user.

# 3.5. Implmentation

#### 3.5.1. Web Architecture

The system provides service with a web application. The users aren't allowed to interact with the system directly. This provision is to provide security and reduce the outside influence on results. The interface layer is used for a user to interact with the system indirectly. Figure 6 shows the web architecture of the system. The system is connected to the database directly. A direct connection is provided to access live data. The user is provided with a list of uploaded (user uploaded) datasets along with the preference options. The user selects a training dataset from this list and provides preference according to its needs. A user-selected dataset is processed by the system and stored in the database. The user provided preferences are used for the weightage generation. Currently, the system only allows staff members to access the results and patient data, and training options are restricted to people with admin roles.

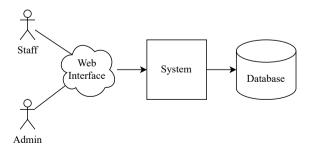


Figure 6: Web Architecture

**Table 1**Performance Analysis of Dataset

Performance Parameter		$Model_1$	$Model_2$
$P_1$	Accuracy	0.8039	0.7451
$P_2$	F1 Score	0.8750	0.8434
$P_3$	Pricision	0.8537	0.7955
$P_4$	Recall	0.8974	0.8974
$P_5$	Area under ROC	0.6987	0.5737
$P_6$	Prediction Time	0.5563	0.0981

### Web Interface

The web interface provides users with a way to interact with the system. The primary function of the web interface is to provide secure access to the system process. Approved users can interact with various modules on the system. This interface allows users to access selection and prediction processes. Users can upload data to the system.

The interface presents prediction results as well as performance evaluation results. Prediction results are provided in tabular format and stored in Comma Separated Values (CSV) files for future reference. Performance results are presented in graphical format and also stored in CSV files for future reference.

# 4. Result and Analysis

# 4.1. Dataset and Test Cases

To test the selection system we are employing two models and one dataset. The dataset contains 201 records with 754 features [10]. The random forest algorithm and support vector machine algorithm is used to generate the models Model<sub>1</sub> and Model<sub>2</sub> respectively. The performance obtained from these two models is shown in table 1. The table shows the base performance of two models. This base performance will be weighted to calculate the Vscore of the models.

We will use 4 cases to test the system. The test cases are: **Case I:** We did not provide any preference in the selection parameters. Hence the default weight for all parameters. The default weightage of the system is 0.6 for the first five parameters and 0.5 for the time parameter.

**Case II:** We gave preference to parameters in this order: 1. Accuracy (1.0) 2. Pricision (0.8) 3. Area under ROC (0.6) 4. F1 Score (0.4) 5. Recall (0.2).

Also, the sixth parameter (prediction time) is set to careful approach (0.25).

**Case III:** In this case, we used similar preferences from previous case except for the sixth parameter, where we selected default approach (0.50).

**Case IV:** Similar to the previous case we only changed the sixth parameter to the faster approach (0.75).

Table 2, shows the weight values for each case. These values are calculated with the help of the priority set by users. These values range between 0.2 and 1.0, and the sum of the first five weights is equal to 3.0.

Table 2
Weightage for cases

Weights	Case <sub>1</sub>	Case <sub>2</sub>	Case <sub>3</sub>	Case <sub>4</sub>
$\overline{w_1}$	0.6	1.0	1.0	1.0
$w_2$	0.6	0.4	0.4	0.4
$w_3$	0.6	0.8	0.8	0.8
$w_4$	0.6	0.2	0.2	0.2
$w_5$	0.6	0.6	0.6	0.6
$w_6$	0.50	0.25	0.50	0.75

**Table 3**Results of test cases

Case	$V_{\mathit{score}} Model_1$	$V_{\mathit{score}} Model_2$	Model Selected
I	2.19907	2.26402	$Model_2$
П	2.29648	2.21802	Model <sub>1</sub>
Ш	2.15741	2.19351	$Model_2$
IV	2.01834	2.16899	$Model_2^{z}$

#### 4.2. Test Results

We used eq. (1) to calculate the Vscore of the models. Table 3, shows the Vscore of  $Model_1$  and  $Model_2$  values along with the model selected by the system.

As seen in table 3,  $\operatorname{Model}_2$  is selected as the best model in three out of four cases. While  $\operatorname{Model}_1$  is selected as the best model is Case II, where we gave preference to a careful approach. The time parameter played an important role in the selection of the models compared to the other five parameters. Hence, implementation of the time parameter proved beneficial in the final selection of the model. Figure 7 shows this result (Vscores) in graphical format.

#### **Key Findings**

From the data displayed in previous section, we saw how the system works on different datasets. These are a few key findings we obtained from that knowledge.

- 1. The system successfully works with two different models.
- 2. The scale of data does impact the efficiency and effectiveness of the system.
- 3. The system successfully uses the weightage generated from the user requirements.
- 4. The weightage of the user, especially the weight for time parameter significantly impacts the decision of the system.

#### 5. Conclusion and Future Work

The system performed satisfactorily during the tests. The application was able to select the model for the provided dataset. The best-suited model was able to meet the user requirements. The whole process required minimum human interaction. The system can be used with any number of models. It allows users with limited prior knowledge easier access to machine learning technology. The user-defined parameter weights lead to the selection of the best-suited

model for particular tasks. The performance of models is stored for future evaluation of the system.

Currently, the system is limited to only supervised machine learning algorithms. The supervised nature of these algorithms limits the training dataset to the labeled dataset. By providing support to unsupervised learning algorithms, systems can accommodate various types of training datasets. The selection parameters are adjusted before the training process. These predefined parameters restrict the selection choices of the system. Allowing users to tweak selection parameters after the training process will allow them to meet user requirements more efficiently. Future work will also focus on the implementation of Robotic Process Automation (RPA) tools for the data collection for easier integration with the old system [21]. Future work will also focus on comparing the performance between the proposed system and similar automation systems.

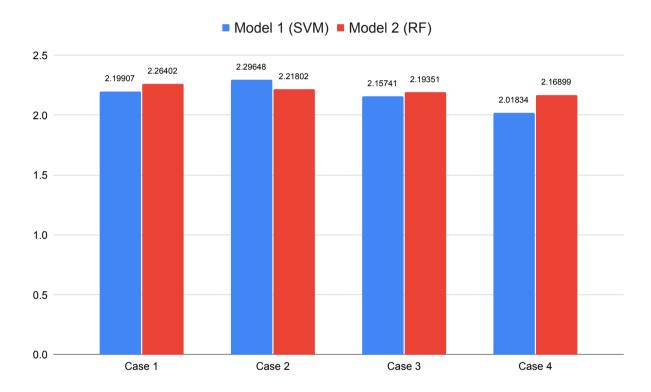


Figure 7: Vscore of test cases

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