Yash Padegaonkar

Business Analyst | Certified CMMI Practitioner

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EXPERIENCE

Creative IT India   **Navi Mumbai, India**

Business Analyst   *May 2022 – Present*

Business Analyst with 3.5+ years developing government web and mobile applications for US state childcare and child welfare programs. Expertise in requirements gathering, stakeholder management, and agile project delivery across complete software development lifecycles. Successfully managed product backlogs facilitated cross-functional collaboration and delivered scalable solutions from initial discoveries through production deployment and ongoing operations.

Project: Child Care Management System   **Navi Mumbai, India**

Client: State Government- Alabama, USA   *Jun 2023 – Present*
Client: State Government- Oregon, USA   *Aug 2025 – Present*

- Led end-to-end product lifecycle for digital case management portal from discovery through production and maintenance, coordinating cross-functional teams of engineers, designers, compliance officers, and business stakeholders to deliver on-schedule launch with zero critical defects
- Delivered 700+ requirements through Agile sprints using Azure DevOps, maintaining 95%+ on-time delivery rate and achieving first-time stakeholder approval on 90% of BRDs and user stories ensuring consistent sprint velocity without scope disputes.
- Executed 400+ production-grade user stories across 15 sprints with zero production rollbacks due to requirement gaps, supporting platform enhancements deployed without emergency fixes and enabling seamless feature releases.
- Crafted 20+ BPMN workflows and UI mock-ups that served as single source of truth for development, reducing mid-sprint requirement clarification requests by approximately 50% and enabling developers to begin implementation within 48 hours of sprint start.
- Developed executive dashboards consolidating SoW, backlog health, and release tracking enabling 15+ stakeholders to access delivery insights on-demand, reducing ad-hoc status meetings by 60%, and accelerating prioritization decisions.
- Facilitated 20+ cross-functional discovery sessions with regulators, business owners, and internal teams, achieving 100% regulatory approval on compliance requirements without revision cycles and establishing reusable requirements framework.
- Performed UAT across 150+ test scenarios, identifying 45 defects pre-production (preventing costly post-launch remediation), and documented 15 enhancement opportunities prioritized into subsequent product roadmap releases.

EDUCATION

Narsee Monjee Institute of Management Studies – Mumbai, India   *Aug 2017 – May 2022*
MBA: Finance   *CGPA: 3.0 out of 4.0*
B.Tech: Computer Engineering   *CGPA: 3.0 out of 4.0*

SKILLS

Product & Business Analysis: Requirement Elicitation, User Stories, RFP/RFI Drafting, BRD Documentation, Regression Testing, Product Enhancement Strategy
Agile Tools & Project Management: Azure DevOps, Sprint Planning, RTM Maintenance, Stakeholder Dashboards
Process Modeling & UX: Figma, BPMN Diagrams, Wireframing, Flowcharting, Mockups
Data & Reporting: SQL, Power BI, MS Excel (Pivot Tables, Lookups, Dashboards)
Collaboration & Delivery: Cross-functional Team Coordination, UAT Facilitation, Client Communication, Stakeholder Management

ACHEIVEMENTS/ VOLUNTEER EXPERIENCE/PROJECTS

Creative IT India – Navi Mumbai, India
Star Performer   *Apr 2024 – Jun 2024*
- Proactively supported the requirement feedback altercation during the UAT phase of the project
- Delivered 100+ work items in form of user stories, open issues, test scripts in the quarter

BA Capacity Tracker – Full-Stack Web Application

Feb 2026 – Feb 2026

- Conceptualized and designed a capacity management system for BA teams to track workload allocation and optimize resource distribution
- Collaborated with AI tools to develop a Node.js/Express backend with JWT authentication, SQLite database, and RESTful API
- Built responsive frontend with real-time calculations, interactive dashboards, and data visualizations using Chart.js
- Implemented role-based access control for managers and team members
- Technologies: Node.js, Express, SQLite, JavaScript, HTML/CSS, Bootstrap, Chart.js

Product Teardown Cohorts

Mar 2024 – Mar 2024

- Participated in a product teardown competition focused on enhancing the HDFC Bank app's accessibility for visually impaired users.
- Conducted extensive user and market research, including interviews with ophthalmologists, to understand the challenges faced by blind users in digital banking.
- Proposed inclusive design solutions using ALAN AI for voice navigation, combining intent-driven and open-dialog systems with haptic and audio signifiers for seamless interaction.
- Introduced innovative authentication methods like "Draw to Enter" and applied progressive disclosure to minimize cognitive load and enhance overall app usability.

Narsee Monjee Institute of Management Studies– Mumbai, India
Organizer   *Oct 2018 – Oct 2018*

- Organized NMIMS University's first Marathon at Super Corridor situated in the city of Indore
- Received at footfall of over 400 participants across India

Narsee Monjee Institute of Management Studies– Mumbai, India

Design Thinking| Stock Market Analysis   *Aug 2020 – Feb 2021*

- Designed an application that was customized and aligned to the needs of multiple age group of personas who desires to invest and/or get started their journey in stock market
- Conducted survey targeting all major personas to understand the pain points and get it on the application for seamless experience