

## - DATA SET -

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### WELCOME INTENT :

- just going to say hi
- Heya
- Hello
- Howdy
- Hey there
- Hi there
- Greetings
- Hey
- Long time no see
- Hello
- Hii

### RESPONSE (.. TO WELCOME INTENT) :

- Hello! Welcome to the Biryani House. How can I assist you with your biryani cravings today?
  - Hello! Yes, you've reached the Bot-Bit. Craving some delicious biryani? I'm here to help!
  - Hello! This is the Bot-Bit. I'm here to provide information and recommendations related to biryani. How can I make your biryani experience better?
  - Hello! Absolutely, there are various types of biryani such as Hyderabadi, Lucknowi, and Kolkata Biryani, each with its unique flavours and ingredients. Which one are you interested in ?”
  - Greetings! How can I assist? You can say "New Order" or "Track Order"
  - Hello! I can help you with that craving. What kind of biryani are you in the mood for? Vegetarian, chicken, mutton ?
  - Hello! I have a collection of mouthwatering biryani recipes. Would you like a vegetarian or non-vegetarian recipe?
  - Hello! I'd be happy to assist you in finding the best biryani.
  - Hello, How can I help you?
  - Good day! What can I do for you today? You can say "New Order" or "Track Order”
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## **FALLBACK INTENT**

- I didn't get that. Can you say it again?
- I missed what you said. What was that?
- Sorry, could you say that again?
- Sorry, can you say that again?
- Can you say that again?
- Sorry, I didn't get that. Can you rephrase?
- Sorry, what was that?
- One more time?
- What was that?
- Say that one more time?
- I didn't get that. Can you repeat?
- I missed that, say that again?

## **RESPONSE (.. FALLBACK INTENT) :**

- I didn't get that. Can you say it again?
- I missed what you said. What was that?
- Sorry, could you say that again?
- Sorry, can you say that again?
- Can you say that again?
- Sorry, I didn't get that. Can you rephrase?
- Sorry, what was that?
- One more time?
- What was that?
- Say that one more time?
- I didn't get that. Can you repeat?

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## NEW ORDER INTENT :

- new order
- Proceed with placing an order
- Start a brand-new order
- Initiate a fresh order
- Place new order
- Latest order placement
- Recent purchase request
- Fresh order
- I'm interested in ordering something different. Can you assist?
- Is it possible to place an order for something new?

## RESPONSE (.. NEW ORDER INTENT) :

- Sure thing! Starting a new order for you. Feel free to let me know your choices by mentioning the biryani types and quantities you desire. For instance, you could say, "I'd like to order two servings of Chicken Biryani and one serving of Veg Biryani." Our menu features a variety of delicious biryani options such as Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and many more.
- Let's get started with your biryani order. Specify the biryani types and quantities you'd like. Remember, we offer a range of options, including Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more. Feel free to tell me your preferences!
- Perfect! Your biryani order is about to begin. Just tell me which biryani variations you'd prefer and how many servings of each. For instance, you can say, "I want two portions of Mutton Biryani and one portion of Hyderabad Biryani." Our biryani selection includes Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more.
- Certainly! Let's start the process of your biryani order. Just share the specifics of the biryani varieties you're interested in along with the number of servings. For example, you can simply mention, "I'd like to order three portions of Mutton Biryani." Remember, our offerings feature Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more.
- Awesome! Your biryani choices are what we're looking forward to. Go ahead and tell me the biryani options you want along with the quantities. For instance, you can say, "I'm in the mood for two servings of Veg Biryani and one serving of Chicken Biryani." Our menu showcases Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more.
- Exciting! Let's craft your perfect biryani order. Just let me know the biryani types you'd like and how many portions of each. For example, you might say, "I'd love to order one serving of Hyderabad Biryani and two servings of Mutton Biryani." Explore our options including Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more.
- Got it! We're ready to note down your biryani order. Give me the details of the biryani types you'd like and the quantity for each type. For instance, you might say, "I'm craving two plates of Veg Biryani and one plate of Chicken Biryani." Check out our range, which includes Chicken Biryani, Mutton Biryani, Veg Biryani, Hyderabad Biryani, and more.

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## **TRACK ORDER INTENT**

- tracking info
- track my order
- provide me tracking info
- tracking details
- give me tracking detail
- Can't find my order
- Track existing order
- I'm interested in tracking the whereabouts of my order. Can you assist?
- Where is my order
- Track order
- Is there a way for me to find out the latest status of my placed order
- Could you please provide me with an update on the progress of my order?
- I'd like to know the current status of my order
- Check the status of my order

## **RESPONSE (.. TRACK ORDER INTENT) :**

- Definitely. May I have your order ID, please?
- Sure thing. Could you provide me with your order ID?
- Of course. To assist you, I'll need your order ID. Could you share that with me?
- Sure. Please enter your order id.
- Definitely. What is your order id?

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## ADD ORDER INTENT

- 1 Hyderabad biryani with 1 mint raita
- 1 biryani with 1 gravy
- 3 plate gulab jamuns
- 2 biryani
- I'd like to order 2 plates of Chicken Biryani and one serving of Mughlai Gravy.
- Could you please prepare 1 orders of Biryani, along with 2 servings of Raita and 2 portion of Mughlai Gravy?
- I'd like to have 2 servings of Biryani, 2 portions of Raita, and 1 Mughlai Gravy.
- 3 biryani, 2 raita, 1 mughlai gravy
- Please prepare 2 portions of chicken dum biryani, along with one plate gulab jamuns and 1 mint raita for me
- Can you please get me two servings of paneer biryani, one plate gulab jamuns, and one coke?
- I'd like to order two plates of dum ghost mutton biryani, one coke , and 3 mint raita, please.
- Give me 2 plates of chicken biryani, one mughlai gravy

## FOOD- ITEMS ENTITIES

- Biryani, Spiced rice, Aromatic rice, Flavored rice
- Chicken Biryani, Chicken Pulao, Chicken Rice Dish, Chicken Spiced Rice, Chicken Mixed Rice, chicken dum biryani
- Dum ghost mutton briyani, Mutton Dum Biryani, Mutton Pulao,
- Mutton Aromatic Rice. Slow-cooked Mutton Rice. Mutton Mixed Rice.
- Mutton Dum Rice Meal
- Paneer Biryani, Cottage Cheese Biryani, Paneer Pulao, Paneer Rice
- Dish, Aromatic Paneer Rice, Flavored Paneer Rice. Paneer Mixed Rice.
- veg rice, veg biryani
- Shahi Special Biryani, Royal Special Biryani, Special Biryani, Shahi
- Biryani, Premium Shahi Biryani
- Veg Dum Biryani, Vegetarian Dum Biryani, Veg Pulao, Veg Rice Dish,
- Veg Spiced Rice, Veg Mixed Rice, Veg Rice
- Hyderabad Dum Biryani, Hyderabad Dum Biryani, Spicy Hyderabad
- Biryani, Aromatic Hyderabad Rice Dish, Hyderabad Dum Rice,
- Hyderabad Biryani
- Gulab Jamun, sweet dish, Dessert
- Coke, Cola, Soda, Soft drink, Cola beverage, coca-cola
- Mughlai gravy, gravy
- Minta Raita, Raita

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**COMPLETE ORDER\_CONTEXT: ONGOING-ORDER**

- Alright, my order is complete. Please confirm.
- I'm done selecting items. Time to finalize the order.
- That's all for my order. Let's proceed.
- I've finished making my choices. Ready to place the order.
- Order complete! Let's move forward.
- I'm satisfied with my selections. Let's proceed to checkout.
- Okay, I've added everything I want. Time to wrap up the order.
- My order is ready. Let's confirm and proceed.
- That's it for my order. Let's finalize.
- I've completed my order. Can we proceed to payment?
- Done
- That's it

**RESPONSES (.. COMPLETE ORDER\_CONTEXT: ONGOING-ORDER)**

- Thank you for finalizing your order!
- Your order has been successfully confirmed! Thank you for finalizing.

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