

SQL Target Business Case Study

1. Import the dataset and do the usual exploratory analysis steps like checking the structure & characteristics of the dataset

1. The data type of columns in a table

```
SELECT column_name, data_type

FROM target.INFORMATION_SCHEMA.COLUMNS

WHERE table_name = 'customers' ;
```

| Query results | | | |
|-----------------|--------------------------|-----------|-------------------|
| JOB INFORMATION | | RESULTS | EXECUTION DETAILS |
| Row | column_name | data_type | |
| 1 | customer_id | STRING | |
| 2 | customer_unique_id | STRING | |
| 3 | customer_zip_code_prefix | INT64 | |
| 4 | customer_city | STRING | |
| 5 | customer_state | STRING | |

```
SELECT column_name, data_type

FROM target.INFORMATION_SCHEMA.COLUMNS

WHERE table_name = 'orders' ;
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|-------------------------------|-----------|------|-------------------|
| Row | column_name | data_type | | |
| 1 | order_id | STRING | | |
| 2 | customer_id | STRING | | |
| 3 | order_status | STRING | | |
| 4 | order_purchase_timestamp | TIMESTAMP | | |
| 5 | order_approved_at | TIMESTAMP | | |
| 6 | order_delivered_carrier_date | TIMESTAMP | | |
| 7 | order_delivered_customer_date | TIMESTAMP | | |
| 8 | order_estimated_delivery_date | TIMESTAMP | | |

2. Time period for which the data is given

```
with cte as (  
  
SELECT min(order_purchase_timestamp) as min_date ,  
  
max(order_purchase_timestamp) as max_date  
  
from target.orders )  
  
SELECT  
  
cte.min_date,  
  
cte.max_date ,  
  
DATE_DIFF(cte.max_date,cte.min_date,day) as Time_period from cte
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|-------------------------|-------------------------|-------------|-------------------|
| Row | min_date | max_date | Time_period | |
| 1 | 2016-09-04 21:15:19 UTC | 2018-10-17 17:30:18 UTC | 772 | |

3. Cities and States covered in the dataset

```
SELECT c.customer_city, c.customer_state  
  
from target.customers as c  
  
JOIN target.orders as o  
  
ON o.customer_id=c.customer_id  
  
GROUP BY c.customer_state,c.customer_city  
  
ORDER BY c.customer_state,customer_city
```

| Query results | | |
|-----------------|------------------|----------------|
| JOB INFORMATION | | RESULTS |
| Row | customer_city | customer_state |
| 1 | brasileia | AC |
| 2 | cruzeiro do sul | AC |
| 3 | epitaciolandia | AC |
| 4 | manoel urbano | AC |
| 5 | porto acre | AC |
| 6 | rio branco | AC |
| 7 | senador guiomard | AC |
| 8 | xapuri | AC |
| 9 | agua branca | AL |
| 10 | anadia | AL |

2. In-depth Exploration

1. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months

```

        with cte as (

            SELECT case when LENGTH( CAST(EXTRACT(MONTH FROM o.order_purchase_timestamp) as
            STRING)) = 1 then

                CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '- 0', EXTRACT(MONTH FROM
                o.order_purchase_timestamp))

            else

                CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '-', EXTRACT(MONTH FROM
                o.order_purchase_timestamp))

            end as year_month_analysis,

            oi.price

        FROM target.orders as o

        JOIN target.order_items as oi

        ON o.order_id = oi.order_id

        ) ,

cte2 as (SELECT year_month_analysis AS YEAR_MONTH ,

SUM(cte.price) as TOTAL_SALES,

AVG(cte.price) as AVG_SALES,

LAG(SUM(cte.price),1) OVER(ORDER BY year_month_analysis) as diff

FROM cte

GROUP BY year_month_analysis

ORDER BY year_month_analysis)

SELECT YEAR_MONTH, TOTAL_SALES, TOTAL_SALES - diff as TOTAL_Increase

FROM cte2

ORDER BY cte2.TOTAL_SALES DESC

```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
|-----------------|------------|--------------------|---------------------|-------------------|--|
| Row | YEAR_MONTH | TOTAL_SALES | TOTAL_Increase | | |
| 1 | 2017-11 | 1010271.3700000561 | 346051.9400000216 | | |
| 2 | 2018-04 | 996647.7500000475 | 13434.31000000172 | | |
| 3 | 2018-05 | 996517.68000004755 | -130.06999999994878 | | |
| 4 | 2018-03 | 983213.44000004733 | 139034.72999999404 | | |
| 5 | 2018-01 | 950030.3600000062 | 206116.19000002288 | | |
| 6 | 2018-07 | 895507.22000003746 | 30382.910000000848 | | |
| 7 | 2018-06 | 865124.31000003661 | -131393.37000001094 | | |
| 8 | 2018-08 | 854686.33000004024 | -40820.88999999722 | | |
| 9 | 2018-02 | 844178.71000005328 | -105851.65000000875 | | |
| 10 | 2017-12 | 743914.17000003916 | -266357.20000001695 | | |
| 11 | 2017-10 | 674810.4800000451 | 30017.38000000004 | | |

```

with cte as (

    SELECT case when LENGTH( CAST(EXTRACT(MONTH FROM o.order_purchase_timestamp) as
    STRING)) = 1 then

        CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '- 0', EXTRACT(MONTH FROM
o.order_purchase_timestamp))

    else

        CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '-', EXTRACT(MONTH FROM
o.order_purchase_timestamp))

    end as year_month_analysis,

    oi.price

FROM target.orders as o

JOIN target.order_items as oi

ON o.order_id = oi.order_id

) ,

```

```

cte2 as (SELECT year_month_analysis AS YEAR_MONTH ,

SUM(cte.price) as TOTAL_SALES,

AVG(cte.price) as AVG_SALES,

LAG(SUM(cte.price),1) OVER(ORDER BY year_month_analysis) as diff

FROM cte

GROUP BY year_month_analysis

ORDER BY year_month_analysis)

SELECT YEAR_MONTH,TOTAL_SALES, TOTAL_SALES - diff as TOTAL_Increase

FROM cte2

```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
|-----------------|------------|---------------------|----------------------|-------------------|--|
| Row | YEAR_MONTH | TOTAL_SALES | TOTAL_Increase | | |
| 1 | 2016-09 | 267.36 | null | | |
| 2 | 2016-10 | 49507.660000000309 | 49240.300000000309 | | |
| 3 | 2016-12 | 10.9 | -49496.760000000308 | | |
| 4 | 2017-01 | 120312.869999999858 | 120301.969999999859 | | |
| 5 | 2017-02 | 247303.019999999458 | 126990.149999999599 | | |
| 6 | 2017-03 | 374344.300000000325 | 127041.280000000867 | | |
| 7 | 2017-04 | 359927.230000000382 | -14417.0699999999425 | | |
| 8 | 2017-05 | 506071.140000001457 | 146143.910000001074 | | |
| 9 | 2017-06 | 433038.600000001255 | -73032.5400000002016 | | |
| 10 | 2017-07 | 498031.480000001558 | 64992.8800000003031 | | |
| 11 | 2017-08 | 573971.680000003719 | 75940.20000000216 | | |
| 12 | 2017-09 | 624401.690000003755 | 50430.010000000359 | | |
| 13 | 2017-10 | 664219.430000003451 | 39817.7399999996964 | | |
| 14 | 2017-11 | 1010271.37000000561 | 346051.94000000216 | | |
| 15 | 2017-12 | 743914.170000003916 | -266357.200000001695 | | |
| 16 | 2018-01 | 950030.3600000062 | 206116.190000002288 | | |
| 17 | 2018-02 | 844178.710000005328 | -105851.650000000875 | | |
| 18 | 2018-03 | 983213.440000004733 | 139034.729999999404 | | |
| 19 | 2018-04 | 996647.75000000475 | 13434.310000000172 | | |

2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

```

SELECT case when CAST( EXTRACT( HOUR FROM order_purchase_timestamp) as INT64)
IN (6,7,8,9,11,12) then 'MORNING'

when CAST( EXTRACT( HOUR FROM order_purchase_timestamp) as INT64) IN (4,5,6)
then 'DWAN'

when CAST( EXTRACT( HOUR FROM order_purchase_timestamp) as INT64) IN
(19,20,21,22,23,0,1,2,3,4) then 'NIGHT'

ELSE 'AFTERNOON'

END AS BUYING_TIME,

COUNT(order_id) AS TOTAL_ORDERS

From target.orders

GROUP BY BUYING_TIME

```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|-------------|--------------|------|-------------------|
| Row | BUYING_TIME | TOTAL_ORD... | | |
| 1 | MORNING | 22058 | | |
| 2 | NIGHT | 32677 | | |
| 3 | AFTERNOON | 44312 | | |
| 4 | DWAN | 394 | | |

3. Evolution of E-commerce orders in the Brazil region:

1. Get month-on-month orders by region, states

```
with cte as (  
  
SELECT c.customer_city, c.customer_state,  
  
EXTRACT(MONTH FROM o.order_purchase_timestamp) as Month,  
  
oi.price  
  
from target.customers as c  
  
JOIN target.orders as o  
  
ON o.customer_id=c.customer_id  
  
JOIN target.order_items oi  
  
ON o.order_id = oi.order_id)  
  
SELECT customer_city, customer_state,Month,ROUND(sum(price),2) as  
Toatl_Sales  
  
from cte  
  
group by customer_city,customer_state,Month  
  
order by customer_city, customer_state,Month
```

| Query results | | | | | |
|-----------------|---------------------|----------------|-------|-------------------|--|
| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
| Row | customer_city | customer_state | Month | Toatl_Sales | |
| 1 | abadia dos dourados | MG | 3 | 199.0 | |
| 2 | abadia dos dourados | MG | 7 | 39.9 | |
| 3 | abadia dos dourados | MG | 9 | 120.0 | |
| 4 | abadiania | GO | 1 | 949.99 | |
| 5 | abaete | MG | 2 | 135.0 | |
| 6 | abaete | MG | 3 | 152.97 | |
| 7 | abaete | MG | 5 | 208.9 | |
| 8 | abaete | MG | 6 | 354.9 | |
| 9 | abaete | MG | 7 | 254.99 | |
| 10 | abaete | MG | 8 | 534.99 | |
| 11 | abaete | MG | 11 | 91.06 | |
| 12 | abaetetuba | PA | 3 | 110.7 | |

2. How are customers distributed in Brazil

```
SELECT c.customer_state,  
  
COUNT(c.customer_id) as TOTAL_CUSTOMERS  
  
from target.customers as c  
  
JOIN target.orders as o  
  
ON o.customer_id=c.customer_id  
  
GROUP BY c.customer_state  
  
ORDER BY TOTAL_CUSTOMERS DESC
```

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|-----------------|------|-------------------|
| Row | customer_state | TOTAL_CUSTOMERS | | |
| 1 | SP | 41746 | | |
| 2 | RJ | 12852 | | |
| 3 | MG | 11635 | | |
| 4 | RS | 5466 | | |
| 5 | PR | 5045 | | |
| 6 | SC | 3637 | | |
| 7 | BA | 3380 | | |
| 8 | DF | 2140 | | |
| 9 | ES | 2033 | | |
| 10 | GO | 2020 | | |

4. Impact on Economy: Analyze the money movemented by e-commerce by looking at order prices, freight and others.

1. Get % increase in the cost of orders from 2017 to 2018 (include months between Jan to Aug only)

```
with cte as (  
  
    SELECT case when CAST(EXTRACT(MONTH FROM o.order_purchase_timestamp) AS  
INT64) IN (1,2,3,4,5,6,7,8,9) AND CAST(EXTRACT(YEAR FROM  
o.order_purchase_timestamp) as INT64) =2017 THEN '2017'
```

```

    when CAST(EXTRACT(MONTH FROM o.order_purchase_timestamp) AS INT64) IN
(1,2,3,4,5,6,7,8,9) AND CAST(EXTRACT(YEAR FROM o.order_purchase_timestamp)as
INT64) = 2018 then '2018'

    END AS YEARS,

    o.order_id

FROM target.orders as o

) ,

cte2 as (

    SELECT cte.YEARS, oi.price

    from cte

    JOIN target.order_items oi

    ON cte.order_id = oi.order_id

),

cte3 as (

    SELECT cte2.YEARS, SUM(cte2.price)as TOTAL_SALES_IN_YEAR

    ,LAG(SUM(cte2.price),1) OVER(ORDER BY cte2.YEARS ) as prev_year_sale from cte2

    where YEARS IS NOT NULL

    GROUP BY YEARS )

    SELECT ((cte3.TOTAL_SALES_IN_YEAR - prev_year_sale)/prev_year_sale) *100 As

    Percentage_Increase_FROM_2017_to_2018 FROM cte3

    where prev_year_sale IS NOT NULL

```

| Query results | | |
|-------------------|---------------------------------------|------|
| JOB INFORMATION | RESULTS | JSON |
| EXECUTION DETAILS | | |
| Row | Percentage_Increase_FROM_2017_to_2018 | |
| 1 | 97.625269645655266 | |

1. Mean & Sum of price and freight value by customer state

```

SELECT c.customer_state,ROUND(SUM(oi.price),2) SUM_PRICE,
ROUND(AVG(oi.price),2) AVG_PRICE,ROUND(SUM(oi.freight_value),2)
TOTAL_freight_value, ROUND(AVG(oi.freight_value),2) AVG_freight_value

from target.orders as o

JOIN target.order_items as oi

ON o.order_id = oi.order_id

JOIN target.customers as c

ON c.customer_id = o.customer_id

GROUP BY c.customer_state

ORDER BY c.customer_state

```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | | |
|-----------------|----------------|-----------|-----------|---------------------|-------------------|--|
| Row | customer_state | SUM_PRICE | AVG_PRICE | TOTAL_freight_value | AVG_freight_value | |
| 1 | AC | 15982.95 | 173.73 | 3686.75 | 40.07 | |
| 2 | AL | 80314.81 | 180.89 | 15914.59 | 35.84 | |
| 3 | AM | 22356.84 | 135.5 | 5478.89 | 33.21 | |
| 4 | AP | 13474.3 | 164.32 | 2788.5 | 34.01 | |
| 5 | BA | 511349.99 | 134.6 | 100156.68 | 26.36 | |
| 6 | CE | 227254.71 | 153.76 | 48351.59 | 32.71 | |
| 7 | DF | 302603.94 | 125.77 | 50625.5 | 21.04 | |
| 8 | ES | 275037.31 | 121.91 | 49764.6 | 22.06 | |
| 9 | GO | 294591.95 | 126.27 | 53114.98 | 22.77 | |
| 10 | MA | 119648.22 | 145.2 | 31523.77 | 38.26 | |

5. Analysis on sales, freight and delivery time

1. Calculate days between purchasing, delivering and estimated delivery

SELECT

order_delivered_customer_date,order_purchase_timestamp,order_estimated_delivery_date,

DATE_DIFF(order_delivered_customer_date,order_purchase_timestamp, DAY) **AS**
days_btw_purchase_and_delivery,

DATE_DIFF(order_estimated_delivery_date,order_purchase_timestamp, DAY) **AS**
days_btw_purchase_and_estimated_delivery

FROM target.orders

where order_delivered_customer_date **IS NOT NULL**

Query results SAVE RESULTS

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | | |
|-----------------|-------------------------------|--------------------------|-------------------------------|---------------------------------|---|----|
| Row | order_delivered_customer_date | order_purchase_timestamp | order_estimated_delivery_date | days_btwn_purchase_and_delivery | days_btwn_purchase_and_estimated_delivery | |
| 1 | 2016-10-14 15:07:11 UTC | 2016-10-07 14:52:30 UTC | 2016-11-29 00:00:00 UTC | 7 | | 52 |
| 2 | 2016-11-09 14:53:50 UTC | 2016-10-09 15:39:56 UTC | 2016-12-08 00:00:00 UTC | 30 | | 59 |
| 3 | 2016-10-16 14:36:59 UTC | 2016-10-09 00:56:52 UTC | 2016-11-30 00:00:00 UTC | 7 | | 51 |
| 4 | 2016-10-19 18:47:43 UTC | 2016-10-08 20:17:50 UTC | 2016-11-30 00:00:00 UTC | 10 | | 52 |
| 5 | 2016-11-08 10:58:34 UTC | 2016-10-03 21:01:41 UTC | 2016-11-25 00:00:00 UTC | 35 | | 52 |
| 6 | 2017-04-07 13:14:56 UTC | 2017-03-17 15:56:47 UTC | 2017-05-18 00:00:00 UTC | 20 | | 61 |
| 7 | 2017-03-30 14:04:04 UTC | 2017-03-20 11:01:17 UTC | 2017-05-18 00:00:00 UTC | 10 | | 58 |
| 8 | 2017-04-18 13:52:43 UTC | 2017-03-21 13:38:25 UTC | 2017-05-18 00:00:00 UTC | 28 | | 57 |
| 9 | 2018-08-29 22:52:40 UTC | 2018-08-20 15:56:23 UTC | 2018-10-04 00:00:00 UTC | 9 | | 44 |
| 10 | 2018-08-23 02:08:44 UTC | 2018-08-12 18:14:29 UTC | 2018-10-04 00:00:00 UTC | 10 | | 52 |
| 11 | 2018-08-23 00:09:45 UTC | 2018-08-16 07:55:32 UTC | 2018-10-04 00:00:00 UTC | 6 | | 48 |
| 12 | 2018-08-29 19:11:48 UTC | 2018-08-22 22:39:54 UTC | 2018-10-04 00:00:00 UTC | 6 | | 42 |
| 13 | 2018-08-29 16:41:59 UTC | 2018-08-20 17:04:34 UTC | 2018-10-04 00:00:00 UTC | 8 | | 44 |
| 14 | 2018-08-22 18:04:27 UTC | 2018-08-09 19:17:50 UTC | 2018-10-04 00:00:00 UTC | 12 | | 55 |

2. Create columns:

- time_to_delivery =
order_purchase_timestamp-order_delivered_customer_date
- diff_estimated_delivery =
order_estimated_delivery_date-order_delivered_customer_date

```
SELECT order_id,
```

```
DATE_DIFF(order_delivered_customer_date,order_purchase_timestamp, DAY) AS  
time_to_delivery ,
```

```
DATE_DIFF(order_estimated_delivery_date,order_delivered_customer_date,  
DAY) AS diff_estimated_delivery
```

```
FROM target.orders
```

```
where order_delivered_customer_date IS NOT NULL
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
|-----------------|-------------------------------|------------------|-------------------------|-------------------|--|
| Row | order_id | time_to_delivery | diff_estimated_delivery | | |
| 1 | 1950d777989f6a877539f5379... | 30 | -12 | | |
| 2 | 2c45c33d2f9cb8ff8b1c86cc28... | 30 | 28 | | |
| 3 | 65d1e226dfaeb8cdc42f66542... | 35 | 16 | | |
| 4 | 635c894d068ac37e6e03dc54e... | 30 | 1 | | |
| 5 | 3b97562c3aee8bdedcb5c2e45... | 32 | 0 | | |
| 6 | 68f47f50f04c4cb6774570cfde... | 29 | 1 | | |
| 7 | 276e9ec344d3bf029ff83a161c... | 43 | -4 | | |
| 8 | 54e1a3c2b97fb0809da548a59... | 40 | -4 | | |
| 9 | fd04fa4105ee8045f6a0139ca5... | 37 | -1 | | |
| 10 | 302bb8109d097a9fc6e9cefc5... | 33 | -5 | | |

- Group data by state, take mean of freight_value, time_to_delivery, diff_estimated_delivery

```

SELECT c.customer_state, ROUND(AVG(oi.freight_value), 2) AS avg_freight_value,
ROUND(AVG(DATE_DIFF(o.order_delivered_customer_date, o.order_purchase_timestamp,
DAY)), 2) AS avg_time_to_delivery ,
ROUND(AVG(DATE_DIFF(o.order_estimated_delivery_date, o.order_delivered_customer_
date, DAY)), 2) AS avg_diff_estimated_delivery
FROM target.orders o
JOIN target.order_items AS oi
ON o.order_id=oi.order_id
JOIN target.customers AS c
ON o.customer_id = c.customer_id

```

```
where order_delivered_customer_date IS NOT NULL
```

```
GROUP BY c.customer_state
```

```
order by c.customer_state
```

| Query results | | | | | |
|-----------------|----------------|-------------------|----------------------|-----------------------------|--|
| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
| Row | customer_state | avg_freight_value | avg_time_to_delivery | avg_diff_estimated_delivery | |
| 1 | AC | 40.05 | 20.33 | 20.01 | |
| 2 | AL | 35.87 | 23.99 | 7.98 | |
| 3 | AM | 33.31 | 25.96 | 18.98 | |
| 4 | AP | 34.16 | 27.75 | 17.44 | |
| 5 | BA | 26.49 | 18.77 | 10.12 | |
| 6 | CE | 32.73 | 20.54 | 10.26 | |
| 7 | DF | 21.07 | 12.5 | 11.27 | |
| 8 | ES | 22.03 | 15.19 | 9.77 | |
| 9 | GO | 22.56 | 14.95 | 11.37 | |
| 10 | MA | 38.49 | 21.2 | 9.11 | |
| 11 | MD | 20.62 | 11.52 | 12.4 | |

4. Sort the data to get the following:

1. Top 5 states with highest/lowest average freight value - sort in desc/asc limit 5

```
SELECT c.customer_state,ROUND(AVG(oi.freight_value),2) as  
avg_freight_value,
```

```
FROM target.orders o
```

```
JOIN target.order_items as oi
```

```
ON o.order_id=oi.order_id
```

```
JOIN target.customers as c
```

```
ON o.customer_id = c.customer_id
```

```
where order_delivered_customer_date IS NOT NULL
```

```
GROUP BY c.customer_state
```

```
order by avg_freight_value
```

LIMIT 5

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|-------------------|------|-------------------|
| Row | customer_state | avg_freight_value | | |
| 1 | SP | 15.11 | | |
| 2 | PR | 20.47 | | |
| 3 | MG | 20.63 | | |
| 4 | RJ | 20.91 | | |
| 5 | DF | 21.07 | | |

```
SELECT c.customer_state,ROUND(AVG(oi.freight_value),2) as
avg_freight_value,

FROM target.orders o

JOIN target.order_items as oi

ON o.order_id=oi.order_id

JOIN target.customers as c

ON o.customer_id = c.customer_id

where order_delivered_customer_date IS NOT NULL

GROUP BY c.customer_state

order by avg_freight_value DESC

LIMIT 5
```


Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|-------------------|------|-------------------|
| Row | customer_state | avg_freight_value | | |
| 1 | PB | 43.09 | | |
| 2 | RR | 43.09 | | |
| 3 | RO | 41.33 | | |
| 4 | AC | 40.05 | | |
| 5 | PI | 39.12 | | |

2. Top 5 states with highest/lowest average time to delivery

```
SELECT c.customer_state,

ROUND(AVG(DATE_DIFF(o.order_delivered_customer_date,o.order_purchase_time
stamp, DAY)),2) AS avg_time_to_delivery

FROM target.orders o

JOIN target.order_items as oi

ON o.order_id=oi.order_id

JOIN target.customers as c

ON o.customer_id = c.customer_id

where order_delivered_customer_date IS NOT NULL

GROUP BY c.customer_state

order by avg_time_to_delivery

LIMIT 5
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|----------------|------|-------------------|
| Row | customer_state | avg_time_to... | | |
| 1 | SP | 8.26 | | |
| 2 | PR | 11.48 | | |
| 3 | MG | 11.52 | | |
| 4 | DF | 12.5 | | |
| 5 | SC | 14.52 | | |

```
SELECT c.customer_state,

ROUND(AVG(DATE_DIFF(o.order_delivered_customer_date,o.order_purchase_time
stamp, DAY)),2) AS avg_time_to_delivery

FROM target.orders o

JOIN target.order_items as oi

ON o.order_id=oi.order_id

JOIN target.customers as c

ON o.customer_id = c.customer_id

where order_delivered_customer_date IS NOT NULL

GROUP BY c.customer_state

order by avg_time_to_delivery DESC

LIMIT 5
```

| Query results | | | |
|-----------------|----------------|----------------|------|
| JOB INFORMATION | | RESULTS | JSON |
| Row | customer_state | avg_time_to... | |
| 1 | RR | 27.83 | |
| 2 | AP | 27.75 | |
| 3 | AM | 25.96 | |
| 4 | AL | 23.99 | |
| 5 | PA | 23.3 | |

3. Top 5 states where delivery is speedy/ not so fast compared to estimated date

```

SELECT c.customer_state,

ROUND(AVG(DATE_DIFF(o.order_estimated_delivery_date,o.order_delivered_customer_date, DAY)),2) AS avg_diff_estimated_delivery

FROM target.orders o

JOIN target.order_items as oi

ON o.order_id=oi.order_id

JOIN target.customers as c

ON o.customer_id = c.customer_id

where order_delivered_customer_date IS NOT NULL

GROUP BY c.customer_state

order by avg_diff_estimated_delivery LIMIT 5

```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|-----------------|------|-------------------|
| Row | customer_state | avg_diff_est... | | |
| 1 | AL | 7.98 | | |
| 2 | MA | 9.11 | | |
| 3 | SE | 9.17 | | |
| 4 | ES | 9.77 | | |
| 5 | BA | 10.12 | | |

```
SELECT c.customer_state,  
  
ROUND(AVG(DATE_DIFF(o.order_estimated_delivery_date,o.order_delivered_customer_  
date, DAY)),2) AS avg_diff_estimated_delivery  
  
FROM target.orders o  
  
JOIN target.order_items as oi  
  
ON o.order_id=oi.order_id  
  
JOIN target.customers as c  
  
ON o.customer_id = c.customer_id  
  
where order_delivered_customer_date IS NOT NULL  
  
GROUP BY c.customer_state  
  
order by avg_diff_estimated_delivery DESC LIMIT 5
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|----------------|-----------------------------|------|-------------------|
| Row | customer_state | avg_diff_estimated_delivery | | |
| 1 | AC | 20.01 | | |
| 2 | RO | 19.08 | | |
| 3 | AM | 18.98 | | |
| 4 | AP | 17.44 | | |
| 5 | RR | 17.43 | | |

6. Payment type analysis:

1. Month over Month count of orders for different payment types

```
with cte as (  
  
    SELECT case when LENGTH( CAST(EXTRACT(MONTH FROM o.order_purchase_timestamp)  
as STRING)) = 1 then  
  
        CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '- 0', EXTRACT(MONTH FROM  
o.order_purchase_timestamp))  
  
    else  
  
        CONCAT(EXTRACT(YEAR FROM o.order_purchase_timestamp), '-', EXTRACT(MONTH FROM  
o.order_purchase_timestamp))  
  
    end as year_month_analysis,  
  
    pi.payment_type  
  
FROM target.orders as o  
  
JOIN target.payments as pi  
  
ON o.order_id = pi.order_id
```

)

```
SELECT year_month_analysis ,payment_type, count(payment_type) as  
count_of_orders FROM cte
```

```
GROUP BY year_month_analysis , payment_type
```

```
ORDER BY year_month_analysis
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS | |
|-----------------|---------------------|--------------|-----------------|-------------------|--|
| Row | year_month_analysis | payment_type | count_of_orders | | |
| 1 | 2016- 09 | credit_card | 3 | | |
| 2 | 2016-10 | credit_card | 254 | | |
| 3 | 2016-10 | UPI | 63 | | |
| 4 | 2016-10 | voucher | 23 | | |
| 5 | 2016-10 | debit_card | 2 | | |
| 6 | 2016-12 | credit_card | 1 | | |
| 7 | 2017- 01 | credit_card | 583 | | |
| 8 | 2017- 01 | UPI | 197 | | |
| 9 | 2017- 01 | voucher | 61 | | |
| 10 | 2017- 01 | debit_card | 9 | | |

2. Distribution of payment installments and count of orders

```
SELECT payment_installments, count(order_id) as count_of_orders FROM  
`target.payments`
```

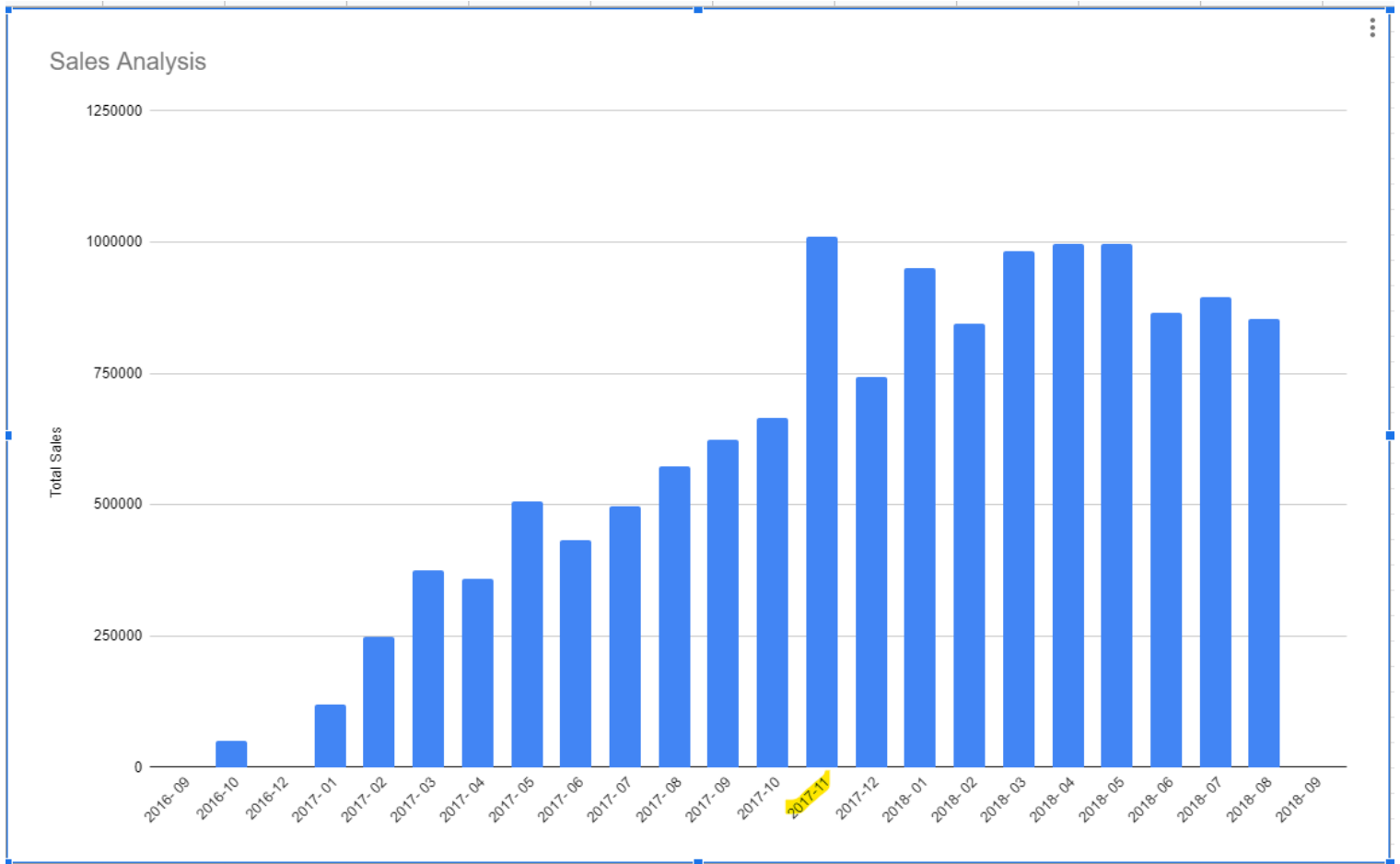
```
GROUP BY payment_installments
```

Query results

| JOB INFORMATION | | RESULTS | JSON | EXECUTION DETAILS |
|-----------------|---------------|-----------------|------|-------------------|
| Row | payment_in... | count_of_orders | | |
| 1 | 0 | 2 | | |
| 2 | 1 | 52546 | | |
| 3 | 2 | 12413 | | |
| 4 | 3 | 10461 | | |
| 5 | 4 | 7098 | | |
| 6 | 5 | 5239 | | |
| 7 | 6 | 3920 | | |
| 8 | 7 | 1626 | | |
| 9 | 8 | 4268 | | |

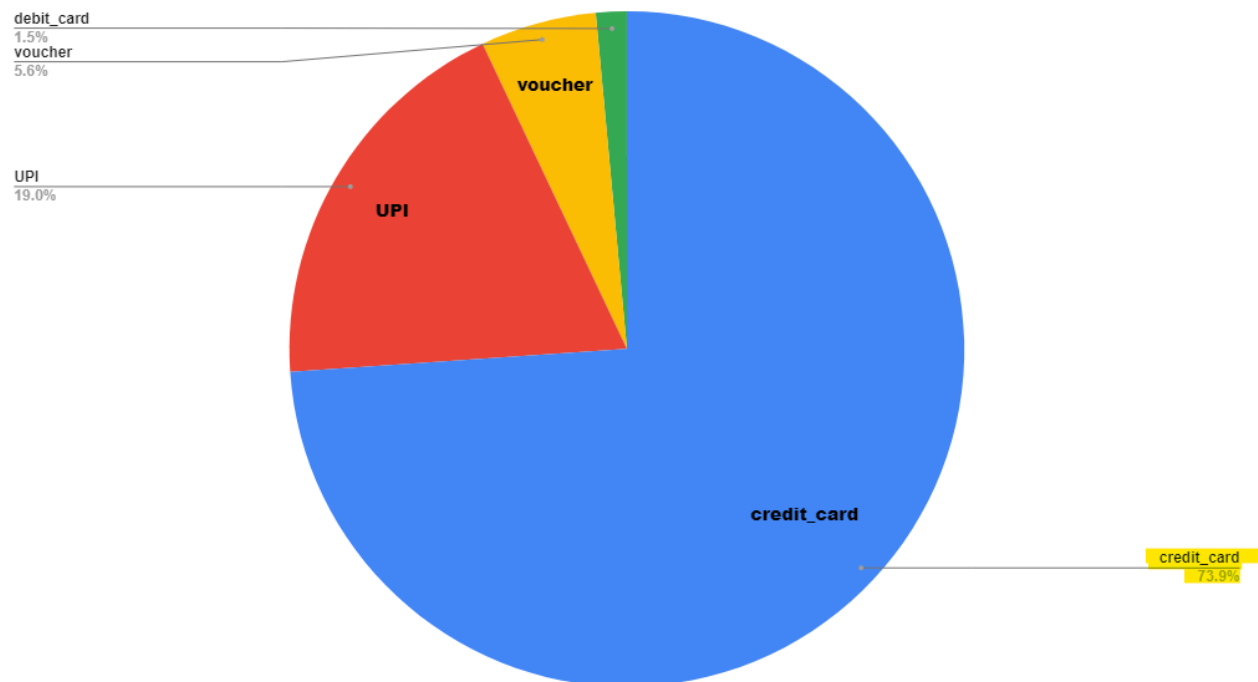
7. Actionable Insights

1. The Overall trend in e-commerce in Brazil is growing, with the maximum sales in November 2017.



2. The Overall trend in e-commerce in Brazil is growing, with the maximum sales in November 2017.
3. The maximum number of orders are placed in the afternoon between 1:00 P.M to 6:00 P.M
4. The Maximum number of customers are from Sao Paulo (SP) state in brazil with around forty thousand customers.
5. Roraima(RR) State in brazil has the least number of customers
6. The percentage Increase in total sales from 2017(Jan to Aug) to 2018(Jan to Aug) is 97%
7. Roraima(RR) State in brazil has the highest average freight value of 40

8. Sao Paulo (SP) least average fright value of 15
9. Paraíba(PB) state of brazil has the highest average order value
10. Sao Paulo (SP) has the least average order value
11. Sao Paulo (SP) has the fastest delivery in brazil, on the other hand, Roraima(RR) has the slowest average delivery time.
12. Around 74% of orders are placed using Credit Cards making it the most preferred way of payment in Brazil



8. Recommendations

1. As the maximum number of orders are placed in the afternoon time, Target can offer discounts at other times to distribute the orders.
2. Roraima(RR) has the highest Average fright value and the slowest delivery, Target should Improve this by keeping a minimum order value for Roraima(RR).
3. Acre(AC) state in brazil has the worst Delivery Estimation system, Target should work on improving this
4. As Credit Card is the most used mode of payment and Target has to pay commission to the Credit Cards companies, Target should give more offers on other modes of payment to encourage other modes of payment as well.
5. Target Should give discounts on March, as it is the least grossing month

