

#### **ASSIGNMENT GUIDELINES**

- Make the changes in the PPT as you solve the parts
- This file contains the template for the EDA part of the project.
- Check the instructions added in the note section of every slide for clarity.
- Don't move around any image or text box
- If you require more/lesser elements, be careful when you copy/delete the existing ones.

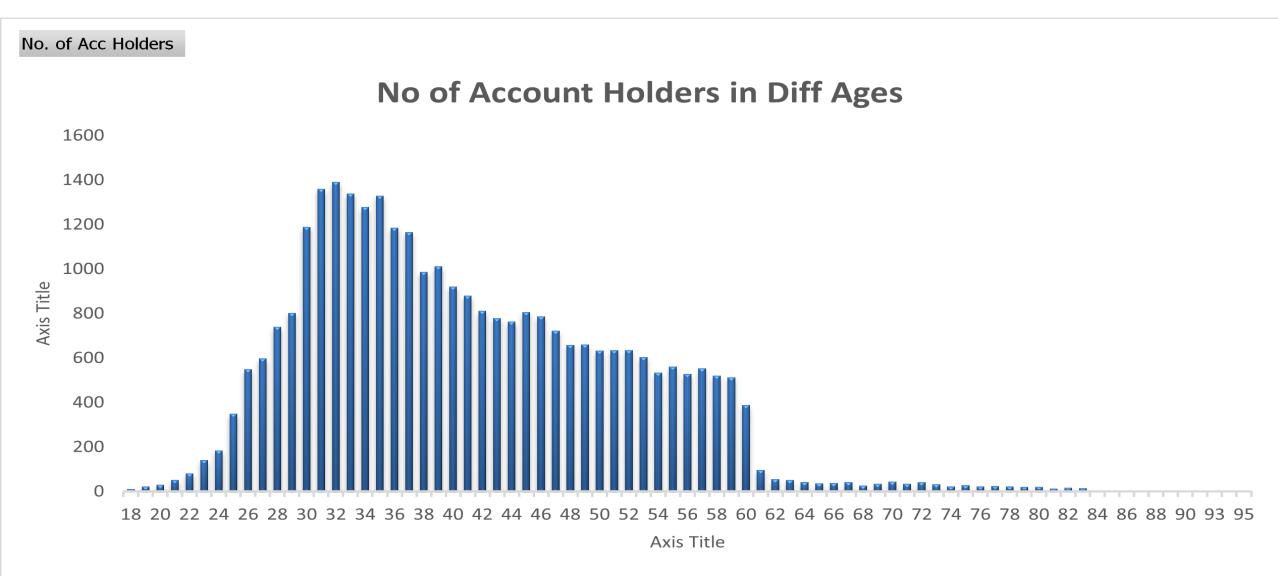
# ASSIGNMENT YASH VARDHAN SINGH

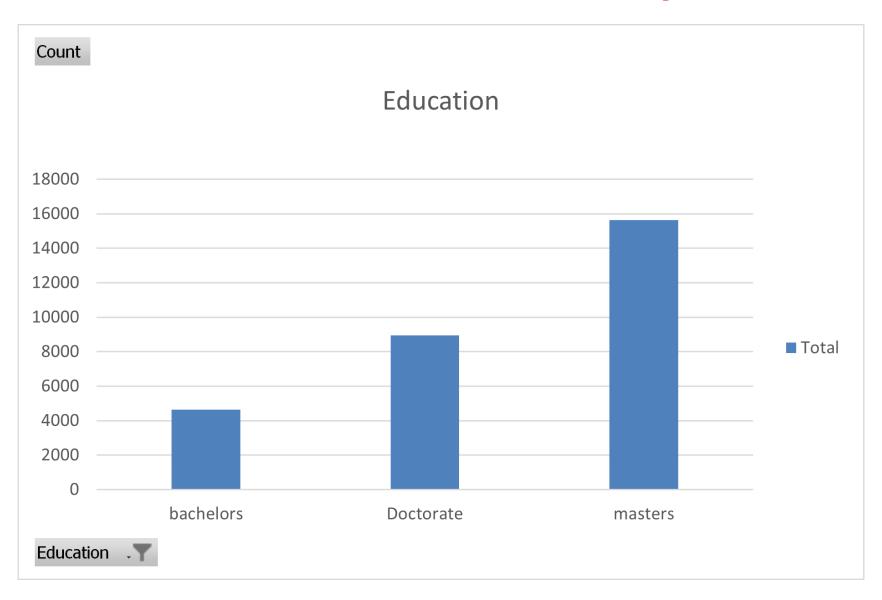
#### **Problem Statement**

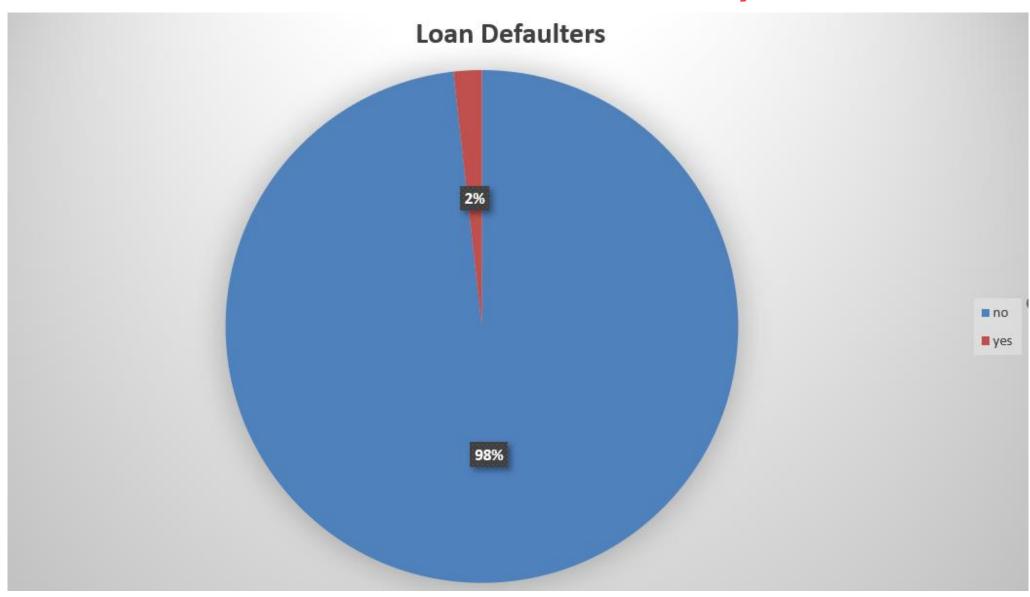
Bank of Corporate conducted a telemarketing campaign for one of its financial products, 'Term deposits', to build a long-term relationship with the existing customers. Your goal is to identify the target customers for the term deposits from the pool of the bank's existing customers. You should also capture the key driving factors (or driver variables) behind the successful conversion of a customer, i.e., the customer opening a term deposit account with the bank.

#### **Assignment Objective**

To identify the target customers and the driving factors behind a successful customer conversion for future marketing campaigns.

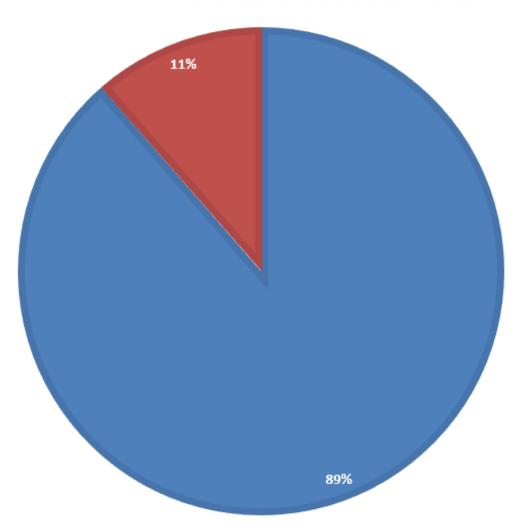






People

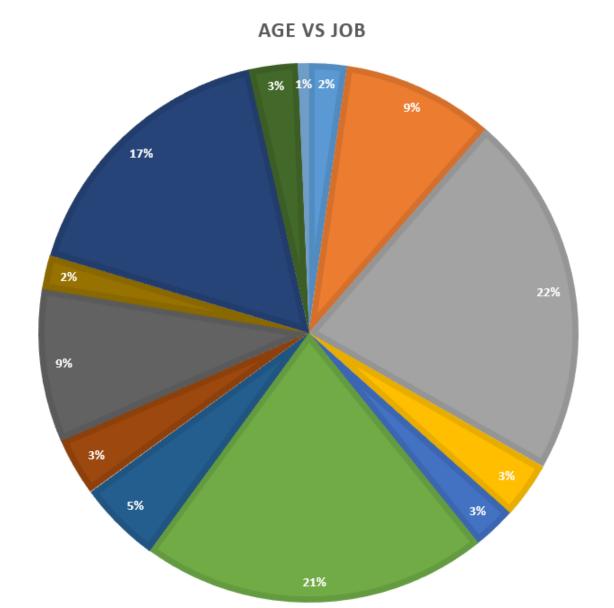
#### **TERM LOAN SUBSCRIPTIONS**





Age ▼

Age of people



Job

adminadmin.blue-collar

entrepreneurhousemaid

■ management

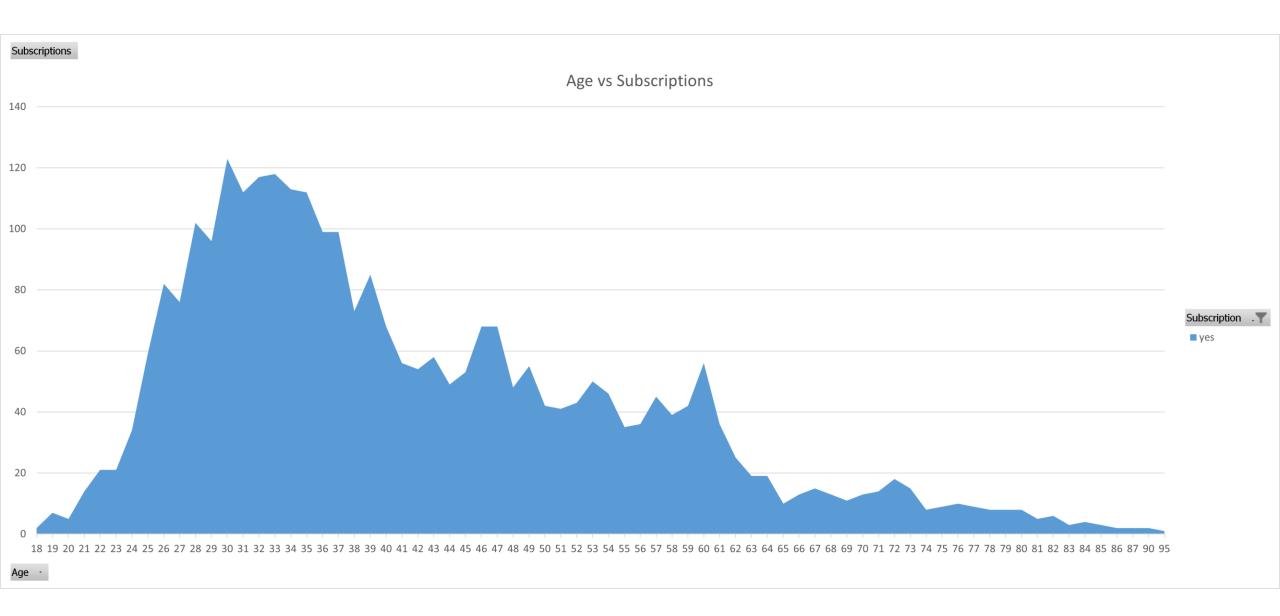
self-employed

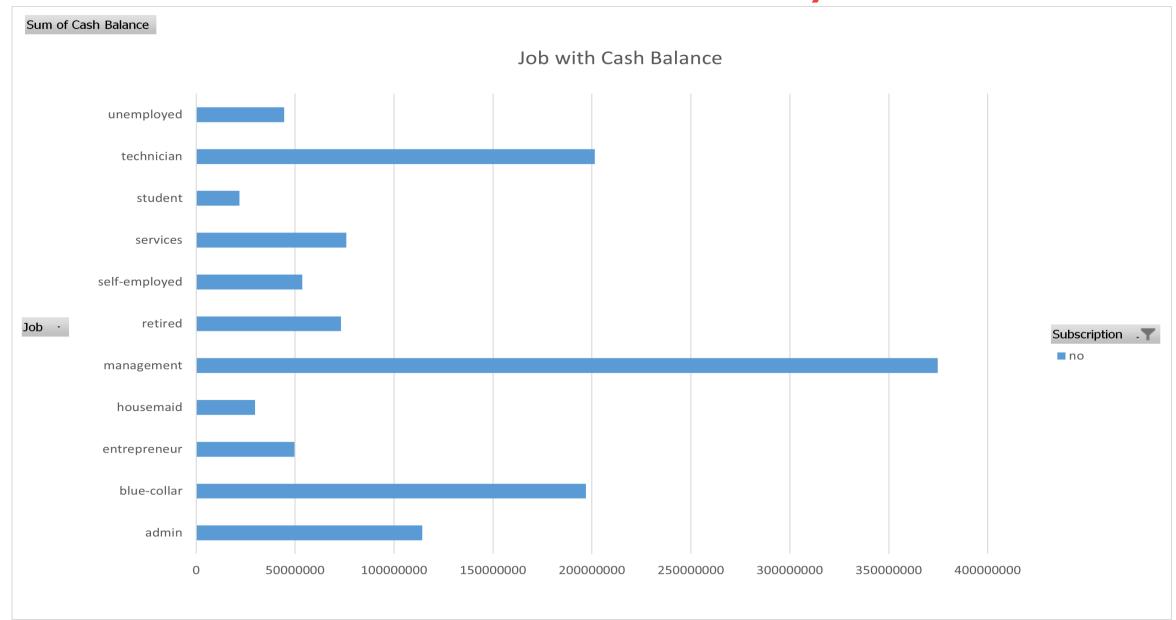
retired

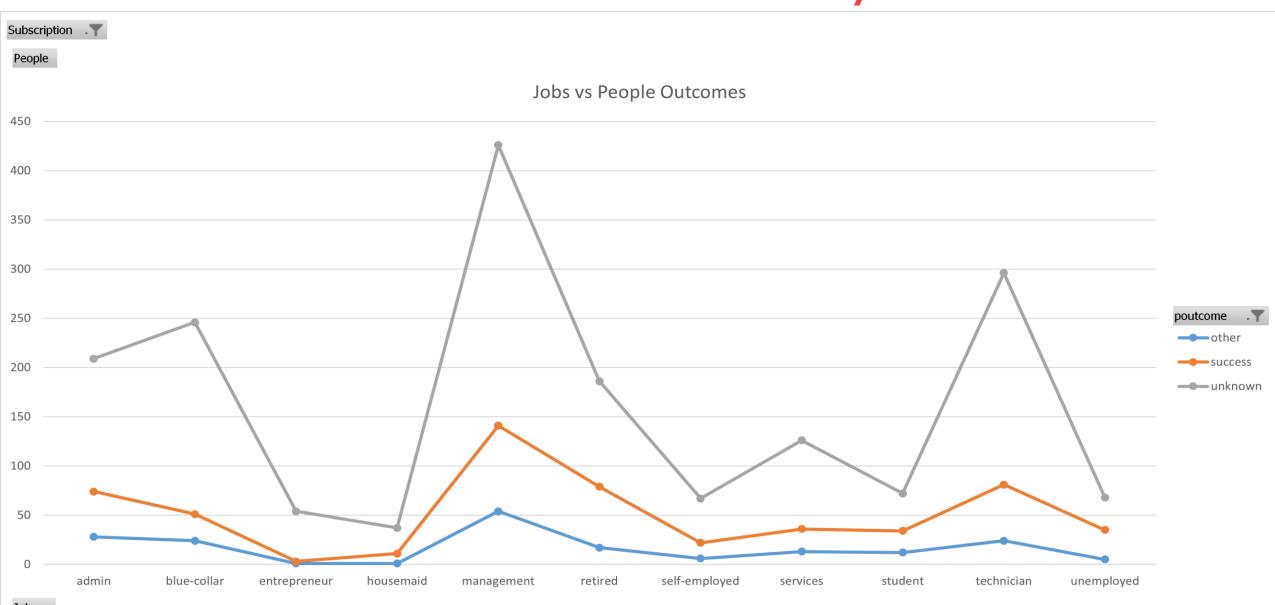
■ services

■ student ■ technician

■ unemployed■ unknown







#### **PART III: Major insights**

- 1. The Average Call Duration for Successful term Deposits was 10 mins.
- 2. The Age Group around 25-40 were the people with maximum of term Deposits.
- 3. The Maximum number of people having jobs who were not subscribed in term deposits were from Management, Blue-collars and technicians and maintain maximum cash balance.
- 4. Most of the people from the above three jobs were not contacted or no response was registered. Bank should immediately contact them.
- 5. If the Bank wants to increase profit and increase the number of people who will show interest in Term deposits are from Management, Blue-collars and technicians.