

## 2. Bug Report Writing

**During testing, you encountered a few issues when the user tried to upload a profile picture. Write a bug report detailing these issues.**

Bug ID: BUG001

Title: User profile picture upload fails for certain image formats and sizes

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Date Reported: August 29, 2024

Environment:

Operating System: Windows 11 64-bit

Browser: Google Chrome

Web Application Version: 1.0.3

Device: Desktop

Description: Users have difficulty while attempting to upload an user profile picture in specific image types and sizes. The system fails to upload the image and does not provide a clear error notice, causing user annoyance.

Steps to Reproduce:

- Navigate to the user profile page.
- Click on the "Upload Profile Picture" button.
- Select an image with one of the following conditions:
  - Image format: .jpg or .tiff
  - Image size: less than 5MB
- Click on the "Upload" button.

**Expected Result:**

The image should upload successfully, or the system should display an error message indicating why the upload failed.

**Actual Result:**

For .jpg and .tiff formats, the image upload fails without an error message.

For images larger than 5MB, the upload fails, but the system displays an error message without specifying the issue.

Severity: Major

Priority: High