

There are a variety of problems related to recommendation engines which are used across numerous companies and industries.

USING RECOMMENDER SYSTEMS IN MANY BUSINESSES CAN HELP WITH INCREASING: REVENUE, CUSTOMER SATISFACTION, PERSONALIZATION, ETC.

It's said that Amazon's AI-powered recommendation engine is responsible for over one-third of its sales, making it one of the most valuable AI systems on the planet.

THE DATASET THAT I'VE USED FOR MY PROJECT IS ORIGINALLY FROM 'MOVIE LENS' AND IT IS PUBLICLY AVAILABLE BOTH THROUGH MOVIE LENS WEBSITE AND KAGGLE.

MY TARGET TABLES ARE: MOVIES, WHICH INCLUDE THE INFORMATION ABOUT MOVIES. AND RATING, WHICH INCLUDES THE USER RATINGS FOR VARIOUS MOVIES. SINCE THE DATA WAS HUGE TO PROCESS I TOOK A SAMPLE OUT OF BOTH FILES.

### CLEANING AND PREPROCESSING THE DATA:

- REMOVING THE NULLS FROM BOTH FILES.
- REMOVING DUPLICATIONS FORM MOVIES TABLE.
- Dropping the unnecessary columns
- CONVERTING NON-NUMERIC COLUMNS TO NUMERIC IN THE MOVIES TABLE

- Sampling 5% of the ratings
- OUT OF THE SAMPLES, TAKING OUT THE RATINGS FROM THE USER WHO HAVE RATED MORE THAN 10 MOVIES.
- $\bullet$  From the Movies table keeping the movies which have more than 100 reviewers voted for them.

# INSIGHTS, MODELING, RESULTS

### **CONTENT BASED**

01 FILTERING

THE IDEA BEHIND THE CONTENT BASED FILTERING IS: IF USER A LIKES AN ITEM X, THEN, THE ITEMS Y AND Z WHICH ARE SIMILAR TO X IN PROPERTY, THEN Y AND Z ARE RECOMMENDED TO THE USER. AS A STATEMENT, IT CAN BE SAID, "BECAUSE YOU LIKED THIS, YOU MAY ALSO LIKE THOSE". THE CALCULATIONS ARE HAPPENING BASED ON ITEM-ITEM RELATIONSHIP. IN THIS PROJECT I'VE USED 'GENRE' AND 'OVERVIEW' FOR MY CONTENT FACTORS. BASED ON THE SIMILARITY OF GENRES OR OVERVIEWS THE MODEL WILL RECOMMEND YOU A MOVIE.

## **C**OLLABORATIVE

02 FILTERING

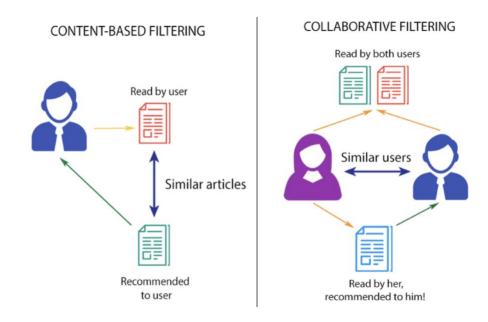
Done through the User-Item Matrix. Basically, how a user reacts to or the rating that a user gives to an item. This basically contains two parts of: user-user filtering and item-item filtering. However, as it only consider past interactions to make recommendations, collaborative filtering suffer from the "cold start problem": it is impossible to recommend anything to new users or to recommend a new item to any users and many users or items have too few interactions to be efficiently handled.

# USER BASED

FILTERING

03

IN ORDER TO MAKE A NEW RECOMMENDATION TO A USER, USER-USER METHOD ROUGHLY TRIES TO IDENTIFY USERS WITH THE MOST SIMILAR "INTERACTIONS PROFILE" (NEAREST NEIGHBOURS) IN ORDER TO SUGGEST ITEMS THAT ARE THE MOST POPULAR AMONG THESE NEIGHBOURS (AND THAT ARE "NEW" TO OUR USER.

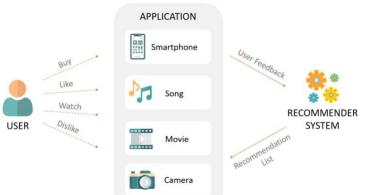


WHEN WE ARE DESIGNING OUR RECOMMENDER SYSTEM, WE NEED TO CONSIDER THE SERVICE WE'RE PROVIDING AS WELL AS THE DATA WE HAVE. IF THE USER IS A NEW USER, WE HAVE TO WAIT AND LEARN BY THE SMALL INTERACTIONS THEY DO BUT IF WE HAVE DATA ON THE USER WE CAN USER COLLABORATIVE FILTERING OR CONTENT BASED OR A HYBRID SYSTEM WHICH USES INFORMATION FROM BOTH MODELS.

## **FINDINGS AND CONCLUSIONS**

Other than available methods for us to use for recommender systems, It is important to for us to know about our data and the amount and depth of the data that we have. The next step at this point would be testing the models on unseen data (real data) and see how the model will do then.

HYPERPARAMETER OPTIMIZATION CAN HELP US A LOT IN COLLABORATIVE FILTERING TO USE TO GET REALISTIC AND MORE ACCURATE RESULTS. IN THIS TYPE OF FILTERING WE CAN FIT MACHINE LEARNING MODELS AND TRY TO PREDICT HOW MANY RATINGS WILL A USER GIVE A PRODUCT. INCLUDING: DEEP LEARNING METHODS, CLUSTERING ALGORITHMS OR MATRIX FACTORIZATION, WHICH I USED A VERSION OF THE IT WITH DIMENSIONALITY REDUCTION METHOD OF FUNK SVD.



THE APPLICATION OF RECOMMENDER SYSTEMS ARE BROAD. THEY CAN BE USED IN: MEDIA, RETAIL, BANKING, ETC.

FOR MY CASE IT CAN POTENTIALLY BE APPLIED IN A WEBSITE FOR RECOMMENDING MOVIES OR TV-SHOWS TO PEOPLE.