

Phoebe Yeung
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EDUCATION

Ontario Secondary School Diploma (OSSD) September/2025 - Present
Markham, Ontario

VOLUNTEER EXPERIENCE

DTM FEST. September/2025 - September/2025

Network Production, Markham, Ontario

- Assisted in preparation of an event for the community by following given instructions to setting up tents for event stalls.
- Supported stall owners by allowing time for breaks, closing the queue, and promoting products while providing customer service with a supportive and understanding attitude.
- Assisted a stall owner by supervising their children they brought along, showing willingness to take on responsibilities for better workflow in a team.

Class Prep August/2025 - August/2025

Coledale Public School, Markham, Ontario

- Aided in preparing a lesson activity by solving it independently, asking for clarification when needed, and providing the teacher the solution for future reference.
- Showed willingness and enthusiasm towards solving issues when offered to.
- Communicated ideas when consented to further enhance messages of inspiring quotes being prepared to use as decoration for the classroom.

Summer Volunteer July/2024 - August/2024

Pacific Youth Campers Hub, Markham, Ontario

- Collaborated with other volunteers to clean up classrooms after a day of use by assigning responsibilities, demonstrating leadership and communication skills.
- Addressed various concerns with the management manager, teachers, and volunteers to ensure safety and cleanliness.
- Explained worksheet problems to students learning reading, writing, and English comprehension skills by breaking down certain concepts into simpler questions adapted to the student's way of learning to encourage problem solving.

REFERENCES

Jenny Zhao
Management Manager
CCYC Potential Education Centre
(647) 220-0366
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Jarrod Hoogendam
Grade 8 Homeroom Teacher
Coledale Public School
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