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Montreal, Canada

YASMEEN AL DALI

PROFESSIONAL OBJECTIVE

Dedicated and detail-oriented software development student seeking an internship or entry-level position to apply my technical knowledge and problem-solving skills. Passionate about contributing to innovative projects in a collaborative team environment and eager to grow within a dynamic tech company.

SKILLS & KNOWLEDGE

- **Technical:** C#, Java, PHP, iOS, Python; Oracle PL/SQL, MySQL; JavaScript, HTML
- **Personal:** Problem-solving, attention to detail, communication, team collaboration

PROFESSIONAL EXPERIENCE

Customer Service Representative
Empire Linen – Montreal, QC
2019 – 2020

- Delivered excellent service, addressing inquiries and making personalized recommendations, achieving high customer satisfaction.
- Accurately managed cash transactions and processed payments, ensuring financial accuracy.
- Fostered strong customer relationships, enhancing the shopping experience and boosting retention.

Architectural Designer
Bank Al-Sharq – Damascus
2010 – 2015

- Developed detailed architectural drawings meeting customer specifications and design standards.
- Collaborated with architectural teams to contribute to section creation.
- Reviewed plans, provided constructive feedback, and engaged in design discussions with architects.

EDUCATION

AEC – Programming Analyst
2023 – Present
LaSalle College – Montreal, QC

- ➢ Developed web applications, automated tasks, and analyzed data using various programming languages.
- ➢ Collaborated on projects to solve complex problems and meet deadlines effectively.

AEC – Computer Aided Drafting and Design
2018 – 2019
Vanier College – Montreal, QC

- ➢ Designed a two-story house using AutoCAD 2D and Revit for the final project.

LANGUAGES

- English
- French