YASSAR Rich

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SOFTWARE DEVELOPER

Results-driven computer science graduate with a background in software development and a passion for learning about the world around us. Proven expertise in web development, IT support, and software engineering, with a focus on optimizing processes and enhancing user experiences. Fast-learner with exceptional problem-solving skills and a drive to collaborate effectively across teams.

EDUCATION

Florida State University, *Tallahassee, FL*   Expected: December 2023
Bachelor of Science; Computer Science, minor in Mathematics
Honorary Distinctions: Dean's List (Spring 2021), NSLS Fall 2022 Inductee
<u>Relevant Coursework</u>: Data Structures, Algorithms, and Generic Programming I; Data Structures II; Security, Parallel, and Distributed Programming in Python, Software Engineering I and II; Object-Oriented Programming; Computer Organization; Computer and Network System Administration; Databases; Programming w/ Java; Discrete Mathematics I and II; Unix Tools.

SKILLS & CERTIFICATES

Technical Skills: C++ | Python | HTML5 | CSS3 | Javascript | React | Node | SQL | C# | .NET | Tailwind | Next.js | Azure | AWS | Google Cloud | Git | Bilingual | Spanish
Certificates: JP Morgan Chase and Co. Virtual Experience on Forage | AT&T Virtual Academy Extern

PROFESSIONAL EXPERIENCE

Legends Hospitality, *Tallahassee, FL*   August 2023 - Present
Information Technology Assistant, *Doak S. Campbell Stadium*
- Lead the development and maintenance of an internal inventory management company website, leveraging React and Next.js, resulting in a 100% increase in inventory efficiency and streamlined resource management processes.
- Proactively collaborate with executive leadership to coordinate events and address user-related issues, enhancing customer satisfaction with point of sale terminal support and maintenance.
- Support the maintenance and setup of 300+ Point of Sale terminals within the Stadium, improving fan experience.

Florida Center for Interactive Media, *Tallahassee, FL*   November 2020 - Present
Technician
- Methodically structured and developed coding assignments in HTML, CSS and Javascript, enabling the timely and efficient completion of webpage layouts with meticulous attention to detail, resulting in 20% reduction in project completion time.
- Collaborated with cross-functional teams to develop and implement optimal strategies for building and maintaining web courses in .NET, resulting in increased user engagement and seamless user experience.
- Resolved 3,500+ customer complaints and concerns related to time-out issues, browser support, and course maintenance, significantly improving the quality of online education services.

Symetra Financial, *Remote*   May - August 2023
Information Technology Intern, *Full Stack Development*
- Designed and implemented an internal company website to streamline the processing of messages in an Amazon SQS dead-letter queue
- Created Amazon Lambda functions using Python3 to process and display messages from a Dead-letter queue, designed and implemented a user-friendly frontend using Angular, enabling easy identification, improving visibility, and the timely resolution of message-related issues
- Collaborated with team members to ensure adherence to best practices and to gain a comprehensive understanding of the CI/CD environment, actively contributed to the development and maintenance of pipelines for my project

ASSOCIATIONS

Alpha Kappa Psi Business Fraternity, Brother, Tallahassee, FL   April 2022 - Present
Engaged in the success of the fraternity through service opportunities, demonstrating leadership and commitment.
Participated in alumni panels, company tours, and fraternity events to expand network and communication skills.