Yassar Rich

Tallahassee, FL | (786) 731-5465 | yassarrich@gmail.com | Portfolio | LinkedIn

OBJECTIVE

Passionate upcoming computer science graduate with experience in web development, software engineering, and IT support, with a focus on enhancing user experiences and automating processes. Eager to join IBM's team to help provide innovative solutions and create a lasting impact. Quick to learn, adept at problem-solving, and committed to effective collaboration in teams of all sizes.

EDUCATION

Florida State University, *Tallahassee, FL*   **Expected: December 2023**
Bachelor of Science; Computer Science, minor in Mathematics
Honorary Distinctions: Dean's List (Spring 2021), NSLS Fall 2022 Inductee
Relevant Coursework: Data Structures, Algorithms, and Generic Programming I; Data Structures II; Security, Parallel, and Distributed Programming in Python, Software Engineering I and II; Object-Oriented Programming; Computer Organization; Network System Administration; Databases; Programming w/ Java; Discrete Mathematics I and II; Unix Tools; Operating Systems;

SKILLS, CERTIFICATES & EXTRACURRICULARS

Technical Skills: C++ | Python | HTML5 | CSS3 | Javascript | React | Node | SQL | C# | .NET | Tailwind | Next.js | Azure | AWS | Google Cloud | Git | Bilingual | Spanish
Certificates: JP Morgan Chase and Co. Virtual Experience on Forage | AT&T Virtual Academy Extern
Extracurriculars: Alpha Kappa Psi Professional Business Organization | Southern Scholarship Foundation Business Manager | Certified Personal Trainer | Avid psychology enthusiast
Projects: https://yassarrich.vercel.app/

PROFESSIONAL EXPERIENCE

Florida Center for Interactive Media, *Tallahassee, FL*   **November 2020 - Present**
Technician
- Methodically structured and developed coding assignments in HTML, CSS and Javascript, which led to the timely and efficient completion of webpage layouts with meticulous attention to detail, leading to a 20% reduction in overall project completion time.
- Resolved over 3500 customer complaints and concerns related to time-out issues, browser support, and course maintenance, significantly enhancing the quality of online education services.
- Coordinates with cross-functional teams to design and implement optimal strategies for building and maintaining web courses, resulting in increased user engagement and seamless user experience.

Legends Hospitality, *Tallahassee, FL*   **August 2023 - Present**
Information Technology Assistant, *Doak S. Campbell Stadium*
- Spearheading the creation of an internal inventory management company website, leveraging React and Next.js, resulting in over a 100% increase in inventory efficiency and a streamlined resource management processes.
- Support the setup and maintenance of 300+ Point of Sale terminals within the Stadium, leading to a 25% decrease in hardware-related downtime, improving fan experience.
- Proactively engaged with executive leadership to coordinate events, elevating user satisfaction with technical support.

Symetra Financial, *Remote*   **May - August 2023**
Information Technology Intern, *Full Stack Development*
- Worked alongside team members in a Agile environment to ensure adherence to best practices and to gain a comprehensive understanding of the CI/CD deployment process.
- Designed a user-friendly frontend using Angular, enabling easy identification, improving visibility, and the swift resolution of message-related issues, actively contributing to the maintenance of the build pipelines for my project.
- Built two REST APIs using Amazon Lambda functions in Python to streamline the processing of messages from Dead-letter queues.