

# Yassar Rich

Tallahassee, FL | (786) 731-5465 | [yassarrich@gmail.com](mailto:yassarrich@gmail.com) | [Portfolio](#) | [LinkedIn](#)

## SUMMARY

Passionate computer science graduate with a background in software development and a drive to learn about the world around us. Proven expertise in web development, IT support, and software engineering, focused on building web applications, optimizing processes and enhancing user experiences. Fast-learner with exceptional problem-solving skills and a drive to collaborate effectively across small and large teams alike.

## EDUCATION

**Florida State University, Tallahassee, FL**

**Expected: December 2023**

**Bachelor of Science;** Computer Science, minor in Mathematics

**Honorary Distinctions:** Dean's List (Spring 2021), NSLS Fall 2022 Inductee

**Relevant Coursework:** Data Structures, Algorithms, and Generic Programming I; Data Structures II; Security, Parallel, and Distributed Programming in Python, Software Engineering I and II; Object-Oriented Programming; Computer Organization; Network System Administration; Databases; Programming w/ Java; Discrete Mathematics I and II; Unix Tools.

## SKILLS, CERTIFICATES & EXTRACURRICULARS

**Technical Skills:** C++ | Python | HTML5 | CSS3 | Javascript | React | Node | SQL | C# | .NET | Tailwind | Next.js | Azure | AWS | Google Cloud | Git | Bilingual | Spanish

**Certificates:** JP Morgan Chase and Co. Virtual Experience on Forage | AT&T Virtual Academy Extern

**Extracurriculars:** Alpha Kappa Psi Professional Business Organization | Southern Scholarship Foundation Business Manager | Certified Personal Trainer | Avid Psychology enthusiast

## PROFESSIONAL EXPERIENCE

**Legends Hospitality, Tallahassee, FL**

**August 2023 - Present**

**Information Technology Assistant, Doak S. Campbell Stadium**

- Orchestrated the development of an internal inventory management company website, leveraging React and Next.js, resulting in a 100% increase in inventory efficiency and a streamlined resource management processes.
- Support the setup and maintenance of 300+ Point of Sale terminals within the Stadium, resulting in a 15% decrease in hardware-related downtime, improving fan experience.
- Proactively collaborate with executive leadership to coordinate events, enhancing user satisfaction with technical support.

**Florida Center for Interactive Media, Tallahassee, FL**

**November 2020 - Present**

**Technician**

- Methodically structured and developed coding assignments in HTML, CSS and Javascript, enabling the timely and efficient completion of webpage layouts with meticulous attention to detail, resulting in 20% reduction in project completion time.
- Collaborated with cross-functional teams to develop and implement optimal strategies for building and maintaining web courses, resulting in increased user engagement and seamless user experience.
- Resolved 3,500+ customer complaints and concerns related to time-out issues, browser support, and course maintenance, significantly improving the quality of online education services.

**Symetra Financial, Remote**

**May - August 2023**

**Information Technology Intern, Full Stack Development**

- Built two REST APIs using Amazon Lambda functions in Python to streamline the processing of messages from Dead-letter queues.
- Designed a user-friendly frontend using Angular, enabling easy identification, improving visibility, and the timely resolution of message-related issues
- Collaborated with team members in an Agile environment to ensure adherence to best practices and to gain a comprehensive understanding of the CI/CD deployment process, actively contributing to the maintenance of the build pipelines for my project.