# Yassar Rich

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#### **OBJECTIVE**

Passionate upcoming computer science graduate with experience in web development, software engineering, and IT support, with a focus on enhancing user experiences and automating processes. Eager to join a team to provide innovative solutions and create a lasting impact. Quick to learn, adept at problem-solving, and committed to effective collaboration in teams of all sizes.

### **EDUCATION**

Florida State University, Tallahassee, FL

Bachelor of Science; Computer Science, minor in Mathematics

Honorary Distinctions: Dean's List (Spring 2021), NSLS Fall 2022 Inductee

**Relevant Coursework:** Data Structures, Algorithms, and Generic Programming I; Data Structures II; Security, Parallel, and Distributed Programming in Python, Software Engineering I and II; Object-Oriented Programming; Computer Organization; Network System Administration; Databases; Programming w/ Java; Discrete Mathematics I and II; Unix Tools; Operating Systems;

## **SKILLS, CERTIFICATES & EXTRACURRICULARS**

**Technical Skills:** C++ | Python | HTML5 | CSS3 | Javascript | React | Node | SQL | C# | .NET | Tailwind | Next.js | Azure | AWS | Google Cloud | Git | Bilingual | Spanish

Certificates: JP Morgan Chase and Co. Virtual Experience on Forage | AT&T Virtual Academy Extern

Extracurriculars: Alpha Kappa Psi Professional Business Organization | Southern Scholarship Foundation Business

Manager | Certified Personal Trainer | Avid psychology enthusiast

**Projects:** https://yassarrich.vercel.app/

### PROFESSIONAL EXPERIENCE

### Florida Center for Interactive Media, Tallahassee, FL Technician

November 2020 - Present

**Expected: December 2023** 

- Methodically structured and developed coding assignments in HTML, CSS and Javascript, which led to the timely
  and efficient completion of webpage layouts with meticulous attention to detail, leading to a 20% reduction in overall
  project completion time.
- Resolved over 3500 customer complaints and concerns related to time-out issues, browser support, and course maintenance, significantly enhancing the quality of online education services.
- Coordinates with cross-functional teams to design and implement optimal strategies for building and maintaining web courses, resulting in increased user engagement and seamless user experience.

### Legends Hospitality, Tallahassee, FL

August 2023 - Present

# Information Technology Assistant, Doak S. Campbell Stadium

- Spearheading the creation of an internal inventory management company website, leveraging React and Next.js, resulting in over a 100% increase in inventory efficiency and a streamlined resource management processes.
- Support the setup and maintenance of 300+ Point of Sale terminals within the Stadium, leading to a 25% decrease in hardware-related downtime, improving fan experience.
- Proactively engaged with executive leadership to coordinate events, elevating user satisfaction with technical support.

### Symetra Financial, Remote

May - August 2023

#### **Information Technology Intern**, Full Stack Development

- Worked alongside team members in a Agile environment to ensure adherence to best practices and to gain a comprehensive understanding of the CI/CD deployment process.
- Designed a user-friendly frontend using Angular, enabling easy identification, improving visibility, and the swift resolution of message-related issues, actively contributing to the maintenance of the build pipelines for my project.
- Built two REST APIs using Amazon Lambda functions in Python to streamline the processing of messages from Dead-letter queues.