

Yassar Rich

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SOFTWARE DEVELOPER

Passionate computer science graduate with a background in software development and a drive to learn about the world around us. Proven expertise in web development, IT support, and software engineering, focused on building web applications, optimizing processes and enhancing user experiences. Fast-learner with exceptional problem-solving skills and a drive to collaborate effectively across small and large teams alike.

EDUCATION

Florida State University, Tallahassee, FL

Expected: December 2023

Bachelor of Science; Computer Science, minor in Mathematics

Honorary Distinctions: Dean's List (Spring 2021), NSLS Fall 2022 Inductee

Relevant Coursework: Data Structures, Algorithms, and Generic Programming I; Data Structures II; Security, Parallel, and Distributed Programming in Python, Software Engineering I and II; Object-Oriented Programming; Computer Organization; Network System Administration; Databases; Programming w/ Java; Discrete Mathematics I and II; Unix Tools.

SKILLS, CERTIFICATES & EXTRACURRICULARS

Technical Skills: C++ | Python | HTML5 | CSS3 | Javascript | React | Node | SQL | C# | .NET | Tailwind | Next.js | Azure | AWS | Google Cloud | Git | Bilingual | Spanish

Certificates: JP Morgan Chase and Co. Virtual Experience on Forage | AT&T Virtual Academy Extern

Extracurriculars: Alpha Kappa Psi Professional Business Organization | Southern Scholarship Foundation Business Manager | Certified Personal Trainer | Avid psychology reader

PROFESSIONAL EXPERIENCE

Legends Hospitality, Tallahassee, FL

August 2023 - Present

Information Technology Assistant, Doak S. Campbell Stadium

- Orchestrated the development of an internal inventory management company website, leveraging React and Next.js, resulting in a 100% increase in inventory efficiency and a streamlined resource management processes.
- Proactively collaborate with executive leadership to coordinate events and address user-related issues, enhancing customer satisfaction with technical support.
- Support the setup and maintenance of 300+ Point of Sale terminals within the Stadium, resulting in a 15% decrease in hardware-related downtime, improving fan experience.

Florida Center for Interactive Media, Tallahassee, FL

November 2020 - Present

Technician

- Methodically structured and developed coding assignments in HTML, CSS and Javascript, enabling the timely and efficient completion of webpage layouts with meticulous attention to detail, resulting in 20% reduction in project completion time.
- Collaborated with cross-functional teams to develop and implement optimal strategies for building and maintaining web courses in .NET, resulting in increased user engagement and seamless user experience.
- Resolved 3,500+ customer complaints and concerns related to time-out issues, browser support, and course maintenance, significantly improving the quality of online education services.

Symetra Financial, Remote

May - August 2023

Information Technology Intern, Full Stack Development

- Implemented an internal company website to streamline the processing of messages in Amazon SQS dead-letter queues.
- Built REST APIs using Amazon Lambda Python functions to process and display messages from a Dead-letter queue, designed and implemented a user-friendly frontend using Angular, enabling easy identification, improving visibility, and the timely resolution of message-related issues
- Collaborated with team members in an Agile environment to ensure adherence to best practices and to gain a comprehensive understanding of the CI/CD deployment process, actively contributed to the maintenance of the build pipelines for my project.