

# Why Now?

- ① Industries are moving online.
- ② Automation: Factory floor → The back office.
- ③ Human-Human Negotiation is cumbersome, and inefficient.
- ④ Automated Negotiation opens new possibilities:
  - Too fast for people: Repeated smart contracts.
  - Too large for people: complete supply chains



# The Automated Negotiation Challenge

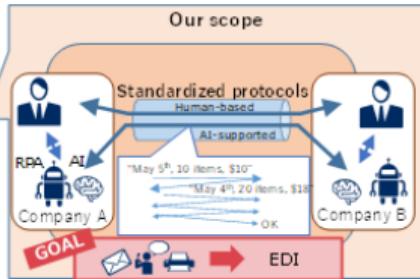
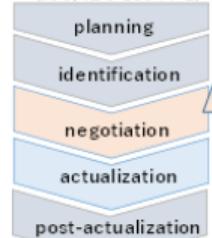
## Why is it hard?

- Mechanism Design Problem:
  - Better than haggling?
- Negotiator Design Problem:
  - Generality × Effectiveness

## Why is it interesting?

- Easy to state yet hard to solve.
- Multiple levels of abstraction and complexity.
- Several concrete open questions.
- Vibrant yet not saturated research space.

Five fundamental activities of a business transaction (ISO/IEC 15944-1)



attribution: UNECE eNegotiation Project



Automated Negotiating Agents Competition: 2010-

# Outline

- ① Introduction and Classic Results (45min) Break (5min)
- ② Protocols, Strategies and Platforms (50min)
  - ① Hands On Experience  
Break (10min)
- ③ Learning in Negotiation (40min)  
Break (10min)
- ④ Supply Chain Management Competition (20min)
  - ① Hands On Experience  
Break (5min)
- ⑤ Challenges and Open Problems (35min)
- ⑥ Concluding Remarks (5min)

# Materials

- ① Tutorial Website:

[http://yasserm.com/aaai2022tutorial-automated\\_negotiation\\_challenges\\_and\\_tools/](http://yasserm.com/aaai2022tutorial-automated_negotiation_challenges_and_tools/)

- ② Github Repository: <https://github.com/yasserfarouk/Aaai2022AutomatedNegotiation>

- ③ Handouts:

<https://github.com/yasserfarouk/Aaai2022AutomatedNegotiation/raw/main/handouts.pdf>

- ④ Negmas Documentation: <http://www.yasserm.com/negmas>

- ⑤ SCML Documentation: <http://www.yasserm.com/scml/scmldocs>

- ⑥ SCML Competition: <https://scml.cs.brown.edu>

# Automated Negotiation: Challenges and Tools

## Introduction and Classic Results

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<sup>1</sup> NEC Corporation, Global Innovation Unit

<sup>2</sup>National Institute of Advanced Industrial Science and Technology (AIST), Japan

<sup>3</sup>Assiut University, Egypt

<sup>4</sup>Brown University, USA

February 23rd, 2022



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Research Laboratory



# Outline

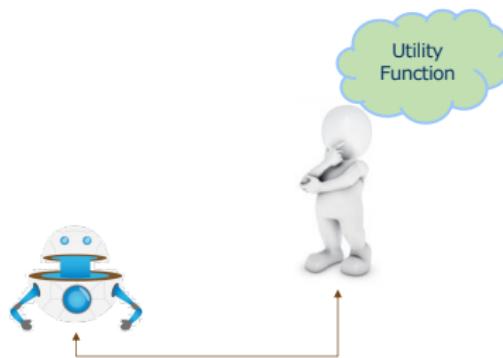
1 Negotiation

2 Bargaining 101

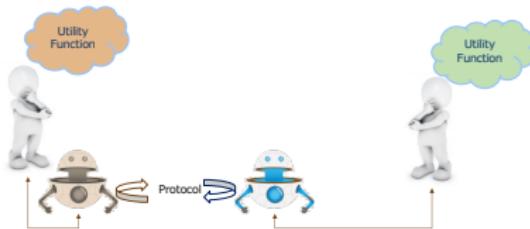
# Outline

## ① Negotiation

## ② Bargaining 101



# Components of Negotiation



**Negotiation Protocol** Defines how negotiation is to be conducted

- Alternating Offers Protocol
- Single Text Protocol
- ...

**Negotiation Strategy** Defines how agents behave during a negotiation

- Time-based strategies: Boulware, conceder, ...
- Tit-for-tat variations
- ...

# Dimensions of Automated Negotiation

## Negotiator Type

- ① Agent-agent
- ② Agent-human

## Outcome Space Type

- ① Single Issue
- ② Multiple Issues

## Number of Negotiators

- ① Bilateral negotiation
- ② Multilateral negotiation

## Protocol Type

- ① Mediated
- ② Unmediated

# Outline

1 Negotiation

2 Bargaining 101

- Abstract Problem Definition
- Bargaining Games and Solutions

# Outline

## 1 Negotiation

## 2 Bargaining 101

- Abstract Problem Definition
- Bargaining Games and Solutions

# A Joint Venture

- A factory  $F$  can manufacture a widget at cost  $C$
- A distributor  $D$  can sell a widget for revenue  $R$
- $R > C$ , so there is surplus  $R - C$  to be gained (value creation)
- Bargaining problem: how much should  $D$  pay  $F$  for the widget?  
(value division)

# Abstract Bargaining Problem

The two-person bargaining problem can be defined abstractly by

- A set  $F \subset \mathbb{R}^2$  of feasible utilities  $(u_1, u_2)$
- A disagreement point  $\phi \doteq (d_1, d_2) \in \mathbb{R}^2$ , also called the status quo.  
The value  $d_i$  is called agent  $i$ 's reservation value.

**Individual rationality** assumption: No agent will ever agree to a utility below their disagreement point

An efficient outcome is one on the **Pareto frontier**, where neither agent can be made strictly better off without making the other worse off

**Challenge:** We seek a cooperative outcome (i.e., an efficient one) in a non-cooperative game

# von Neumann-Morgenstern Utility Theorem (1944)

It is natural to express agent's preferences as comparisons: e.g., "I like apples better than bananas."

Given an agent with partial preferences with at least one strict inequality that satisfy various axioms (completeness, transitivity, continuity, and IIA),

$$\exists u : \Omega \rightarrow \mathbb{R} \text{ such that } \omega \succ \psi \text{ iff } \mathbb{E}[u(\omega)] < \mathbb{E}[u(\psi)]$$

and  $u$  is unique up to scaling.

Why is this relevant?

- Justifies focusing on bargaining assuming utility functions (hereafter, **ufuns**).
- Justifies modelling the preferences of negotiation partners (hereafter, **opponents**) via ufun.

# Outline

## 1 Negotiation

## 2 Bargaining 101

- Abstract Problem Definition
- Bargaining Games and Solutions

# Nash's Protocol (1950)

Arguably the simplest possible protocol.

- Both agents announce their demands simultaneously.
- If their demands are feasible, an agreement is reached.
- If not, the outcome is the disagreement point.

In the joint venture game (because there are now rules), we might define the agents' demands to be feasible iff the price announced by the distributor is at least the price announced by the manufacturer.

There are many possible equilibria in bargaining problems.

In the joint venture game, any price at which a trade transpires is an equilibrium.

Nash sought a theory of bargaining which would characterize a unique outcome of a negotiation.

# Nash's Demand Game (1950)

The Nash demand game:

- Two agents are offered the chance to split a dollar.
- They both announce a number in  $[0, 1]$  simultaneously.
- If the sum of the two numbers does not exceed 1, they each win what they demanded.
- Otherwise, they win nothing.

There are again many possible equilibria in the Nash demand game.

Define a player  $i$ 's surplus as the difference between the value of an agreement and its reservation value.

Nash's bargaining solution is the point at which the product of each agent's surplus is maximized:

$$\arg \max_{\omega} (u_1(\omega) - u_1(\phi))(u_2(\omega) - u_2(\phi))$$

This is the unique point that satisfies several natural axioms: efficiency, symmetry, invariance, and IIA.

# Automated Negotiation: Challenges and Tools

## Protocols and Strategies

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- ② Outcome Space and Preferences
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- ⑤ Basic Offer Policies
- ⑥ Basic Acceptance Policies
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- ⑧ References

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# Some Automated Negotiation Platforms

## Genius<sup>1</sup>

a Java-based negotiation platform to develop general negotiating agents and create negotiation scenarios.

## GENIUS

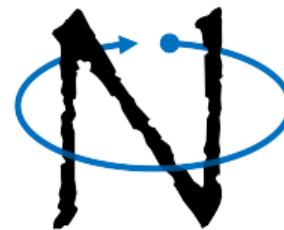
>> General Environment for Negotiation with Intelligent multi-purpose Usage Simulation.

## GeniusWeb

A distributed platform for automated negotiation on the internet

## NegMAS<sup>2</sup>

a Python-based negotiation platform for developing autonomous negotiation agents embedded in simulation environments.



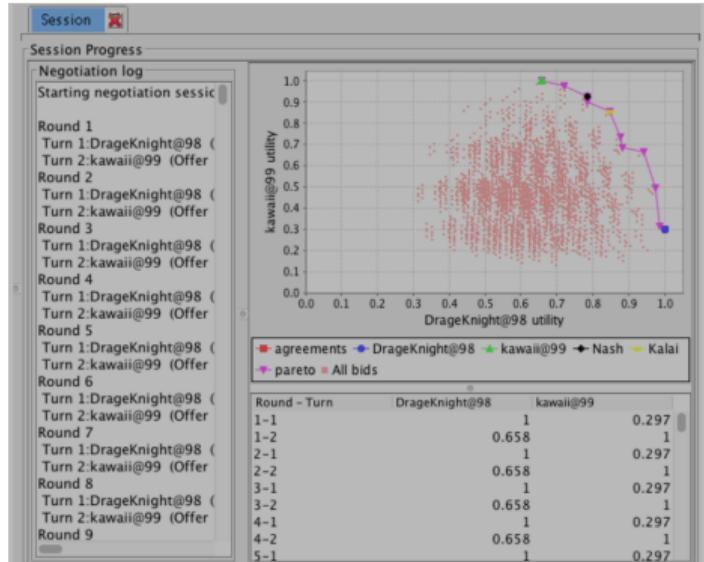
# GENIUS

## Genius<sup>3</sup>

- Developed and maintained by University of Delft.
- Since 2008 and used in all ANAC competitions
- The defacto-standard
- Java-based <sup>4</sup>
- Has a GUI
- Includes SOTA agents from ANAC competitions since 2010.

# GENIUS

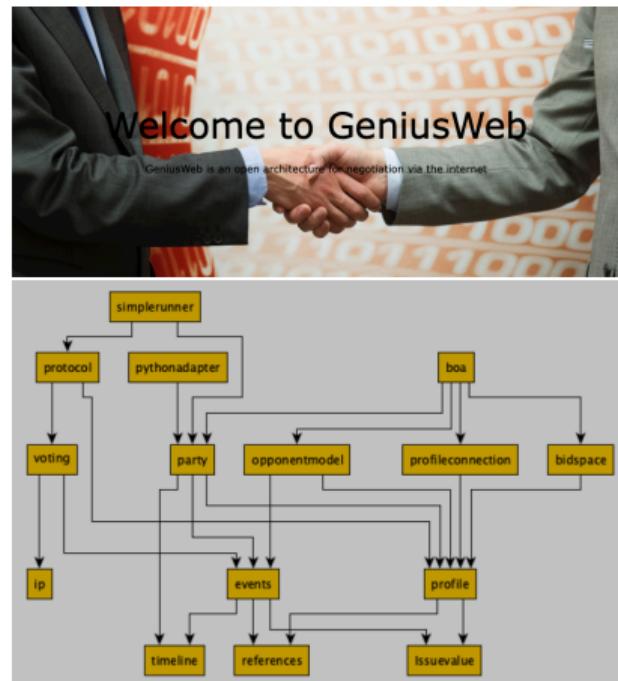
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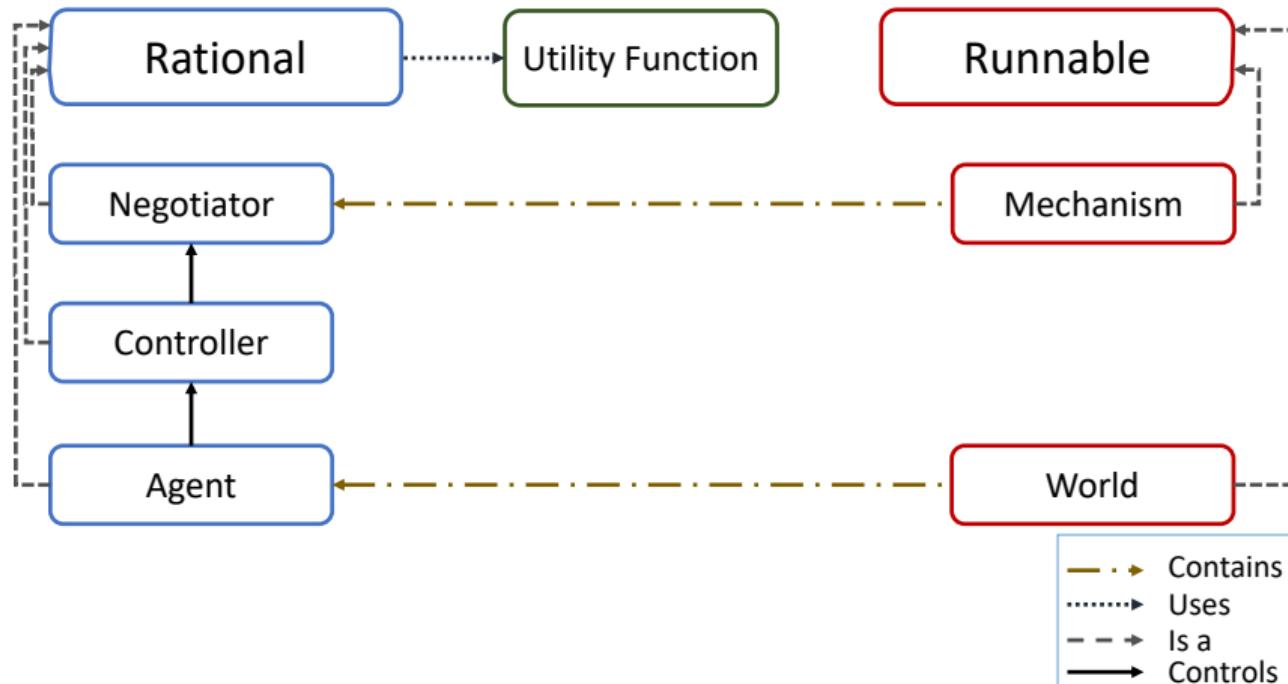
## GeniusWeb<sup>5</sup>

- An open architecture for negotiation via the internet.
- Implemented in Java with Python support for developing agents.
- Used since ANAC 2019.
- Negotiators can be distributed over multiple machines.



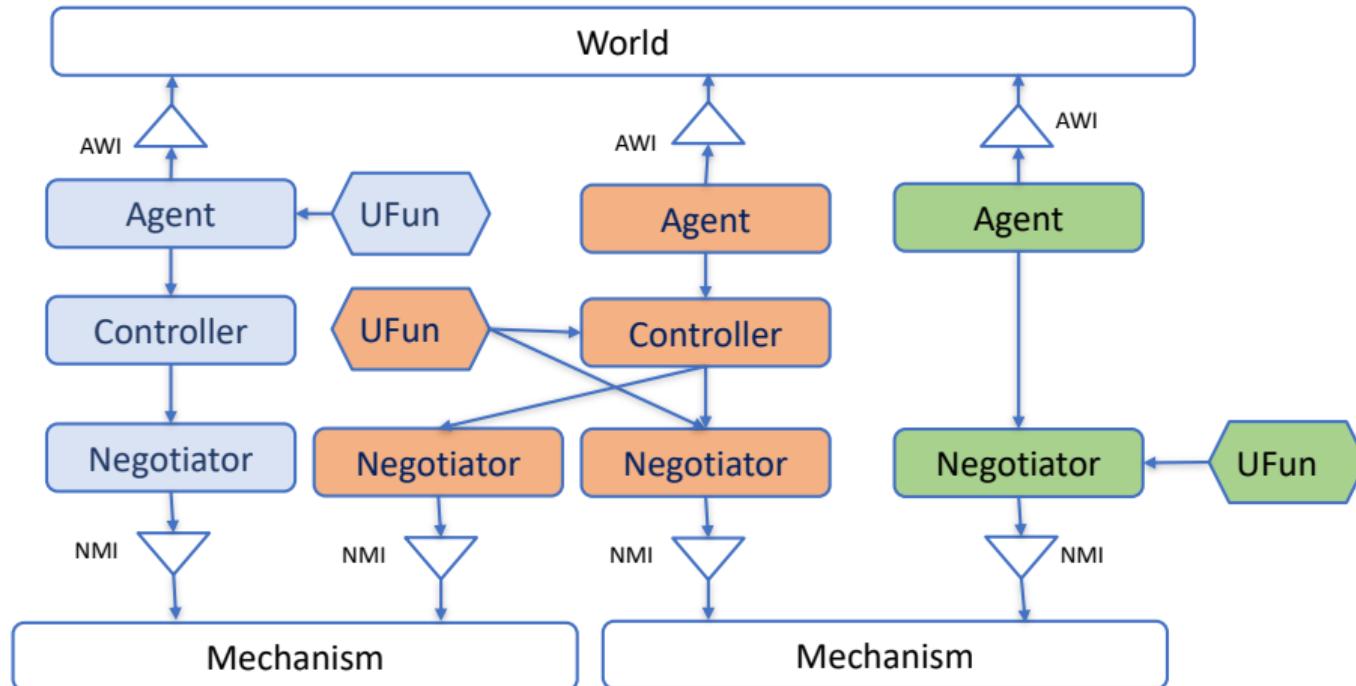
<sup>5</sup> GeniusWeb Team. *GeniusWeb Website*. 2021. URL: <https://tracinsy.ewi.tudelft.nl/pubtrac/GeniusWeb>.

# NegMAS<sup>6</sup> in one slides



<sup>6</sup><https://www.github.com/yasserfarouk/negmas>

# NegMAS<sup>7</sup> in almost one slide



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# Issues and Outcomes

## Cartesian Outcome Space

The Cartesian product of a set of issues:

$$\Omega = I_0 \times I_1 \times \cdots \times I_{N-1}.$$

## Issue Types

Categorical Set of values:  $\{v_i | v_i \in I\}$

Ordinal with defined order

Cardinal with defined difference

Numeric with defined numeric value (integer/real)

<sup>7</sup>In NegMAS, disagreement  $\phi$  is represented by *None*

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## NegMAS

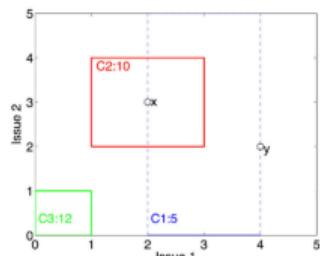
```
make_os([
    make_issue(["to be", "not to be"], "the question"),
    make_issue(10),
    make_issue((0.0, 1.0)),
    make_issue([('happy', "kitten"), ("sad", "dog")])
])
```

<sup>7</sup>In NegMAS, disagreement  $\phi$  is represented by *None*

# Preferences and Utility Functions

- **Partial Ordering**  $\omega_i \succeq \omega_j \forall \omega_i, \omega_j \in \Omega$
- **Full Ordering**  $\omega_i \succ \omega_j \forall \omega_i, \omega_j \in \Omega$
- **Cardinal**  $\delta_{ij} = \omega_i - \omega_j \in \Re \forall \omega_i, \omega_j \in \Omega$
- **Utility Function**  $u(\omega) \in \Re \forall \omega \in \Omega$
- **Normalized Utility Function**  $u(\omega) \in [0, 1] \forall \omega \in \Omega$

- **Linear UFuns**  $u(\omega) = \sum_{i=0}^{|\omega|} \alpha_i \times \omega_i$
- **Linear Additive UFuns**  $u(\omega) = \sum_{i=0}^{|\omega|} \omega_i \times f_i(\omega_i)$
- **Generalized Additive UFuns**  $u(\omega) = \sum_{i=0}^K \omega_k \times f_k(\omega_j \forall j \in G_k)$
- **Hyper Rectangle UFuns**  $u(\omega) = \sum_{k=0}^K c_k \times \delta[\omega \in C_k]$
- **Generalized Hyper Rectangle UFuns**  $u(\omega) = \sum_{k=0}^K f_k(\omega) \times \delta[\omega \in C_k]$



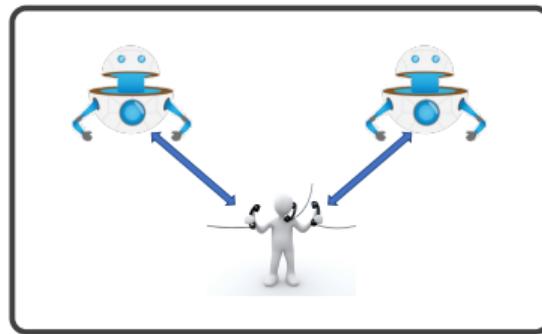
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# Mediated Protocols

## Main Features

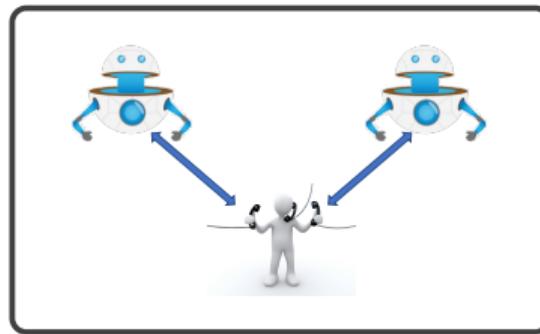
- Has A central *mediator*.
- Agents negotiate by exchanging *messages* with the *mediator*.
- Proposals can come from the mediator or the negotiators.



# Mediated Protocols

## Main Features

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- Agents negotiate by exchanging *messages* with the *mediator*.
- Proposals can come from the mediator or the negotiators.



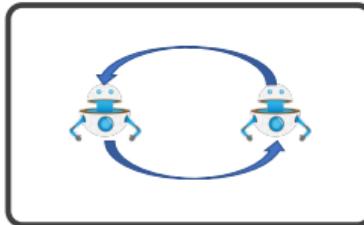
## Examples

**Single Text Protocol** The mediator proposes a single hypothetical agreements, gets feedback about it and modifies it based on this feedback.

# Unmediated Protocols

## Main Features

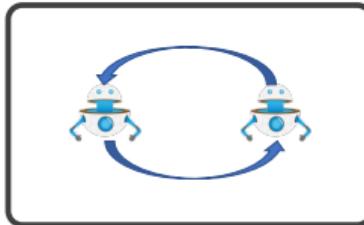
- No central coordinator.
- Agents negotiate by exchanging *messages*.
- All proposals come from negotiators.



# Unmediated Protocols

## Main Features

- No central coordinator.
- Agents negotiate by exchanging *messages*.
- All proposals come from negotiators.



## Examples

Nash Bargaining Game Single iteration, single issue, bilateral protocol with complete information.

Rubinstein Bargaining Protocol Infinite horizon, single issue, bilateral protocol with complete information<sup>a</sup>.

Alternating Offers Protocol Finite horizon, multi-issue, multilateral protocol with partial information<sup>b</sup>.

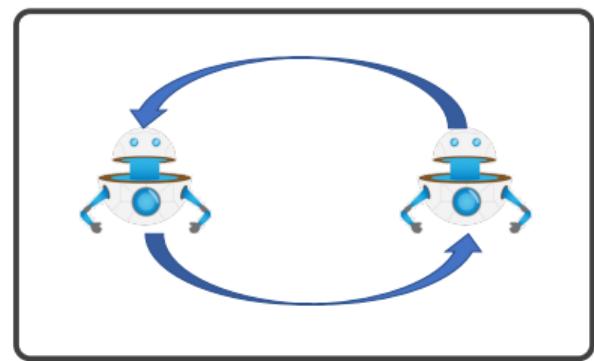
<sup>a</sup>Rubinstein, "Perfect equilibrium in a bargaining model".

# Stacked Alternating Offers Protocol

```

n_agreed, current = 0, randint(0, n_agents)
offer = agents[current].offer()
while not timeout():
    current = (current + 1) % n_agents
    response = agents[current].respond(offer)
    if response == 'accept':
        n_agreed += 1
    if n_agreed == n_agents:
        return offer
    elif response == 'end_negotiation':
        return 'failed'
    elif response == 'reject':
        offer = agents[current].offer()
return "timedout"

```

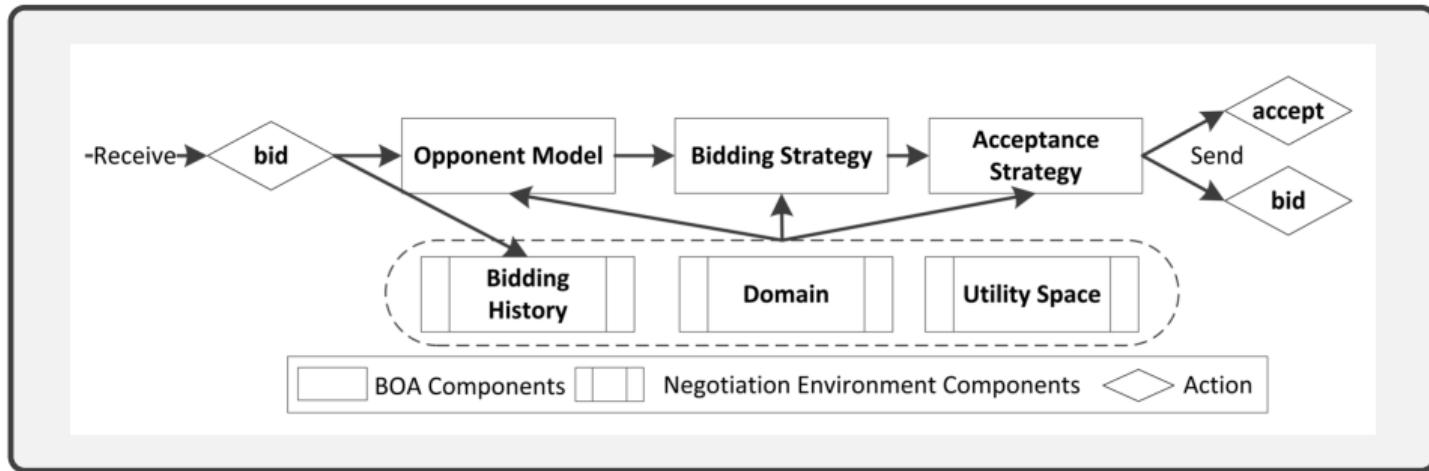




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# Negotiator Components<sup>8</sup>



## BOA Architecture

**Opponent Model** Learns about the partner/opponent.

**Offer Policy** Generates new bids, Also called **Offer Policy**

**Acceptance Policy** Decides when to accept, Also called **Acceptance Policy**.

<sup>8</sup> Tim Baarslag et al. "Decoupling Negotiating Agents to Explore the Space of Negotiation Strategies". In: *Novel Insights in Agent-based Complex Automated Negotiation*. Ed. by Ivan Marsa-Maestre et al. Tokyo: Springer Japan, 2014, pp. 61–83. ISBN: 978-4-431-54758-7. DOI: 10.1007/978-4-431-54758-7\_4. URL: [https://doi.org/10.1007/978-4-431-54758-7\\_4](https://doi.org/10.1007/978-4-431-54758-7_4) / 23



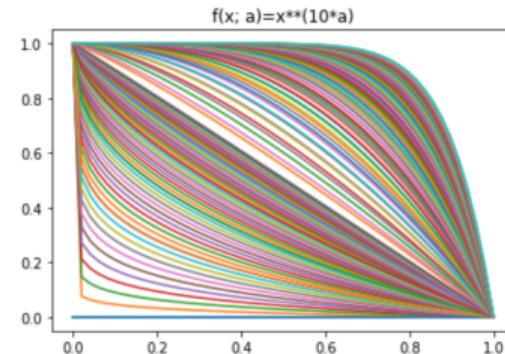
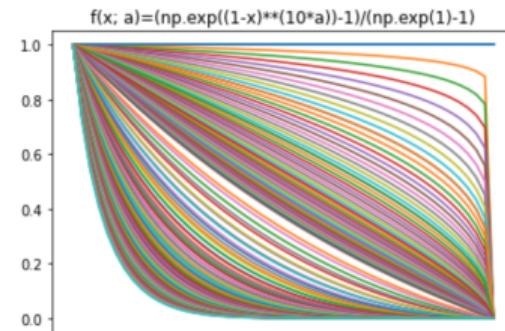
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# Time-based Offer Policy

## Time-based strategies

- The negotiator's offers and decisions (acceptance, ending) depend **only** on the relative negotiation time.
- Monotonically decreasing utility (usually).
- Usually requires an inverse utility function.



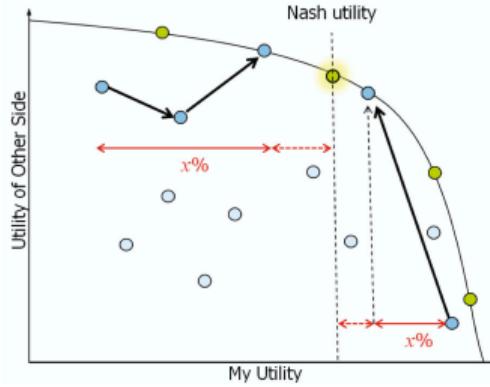
# Behavioral Offer Policies

## Behavior Based Strategies

- Responds to the opponent offers.
- Usually Tit-for-Tat.
- Usually requires an opponent model.

## (Nice) Tit-for-Tat (bilateral)<sup>9</sup>

Concede as much as the opponent toward the **estimated** nash-point and do not retaliate.



1. Use Bayesian opponent model to estimate Nash point;
2. Find concession towards Nash point;
3. Mirror bid in my utility relative to Nash utility;
4. Make a nice move.



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# Acceptance Policy



## Examples

Accept if  $\alpha u(\omega) + \beta$  is greater than:

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**Time** the reserved value and  $T \in [0, 1]$  fraction of the negotiation have passed ( $AC_{time}(T)$ )

**Expected** the best offer I expect to receive (e.g. Gaussian Processes, needs opponent offer and acceptance policies).

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# Combining Acceptance Policies

## Combined Acceptance Strategy<sup>10</sup>

- Combines multiple simple acceptance policies.
- $AC_{combi}(\tau, \gamma) = AC_{next} \vee (AC_{time}(\tau) \wedge AC_{const}(\gamma))$
- $AC_{combi}^{best}(\tau, W) = AC_{next} \vee (AC_{time}(\tau) \wedge AC_{best}(W))$
- $AC_{combi}^{avg}(\tau, W) = AC_{next} \vee (AC_{time}(\tau) \wedge AC_{avg}(W))$
- $AC_{combi}^{best}(\tau) = AC_{next} \vee (AC_{time}(\tau) \wedge AC_{best}(T))$

## NegMAS

```

ACCCombi = ACNext() or (ACtauime(tau) and ACCConst(gamma))
ACBest = ACNext() or (ACtauime(tau) and ACLastKReceived(K))
ACAvg = ACNext() or (ACtauime(tau) and ACLastKReceived(K, op=math.mean))
ACBestAll = ACNext() or (ACtauime(tau) and ACLastKReceived())

```

<sup>10</sup> Tim Baarslag, Koen Hindriks, and Catholijn Jonker. "Effective acceptance conditions in real-time automated negotiation". In: *Decision Support Systems* 50 (2014), pp. 68–77. ↗ ↘ ↙ ↛

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# Opponent Modeling

## Opponent Components

- Opponent preferences  $u^o(\omega) \forall \omega \in \Omega$
- Offer Policy  $\pi^o(s)$
- Acceptance Policy  $a(\omega, s)$

## What is being modeled?

- Any of the 3 components.
- Opponent Type.

# Opponent Modeling

## Opponent Components

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- Any of the 3 components.
- Opponent Type.

## When is it modeled?

- Before the negotiation: Static Model.
- During the negotiation: Dynamic Model.

# Opponent Modeling

## Opponent Components

- Opponent preferences  $u^o(\omega) \forall \omega \in \Omega$
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- Acceptance Policy  $a(\omega, s)$

## What is being modeled?

- Any of the 3 components.
- Opponent Type.

## When is it modeled?

- Before the negotiation: Static Model.
- During the negotiation: Dynamic Model.

## Data

- This opponent vs. this opponent group vs. all opponents.
- Only agreements vs. All exchanged offers.

# Outline

- 1 Platforms Used in this Tutorial
- 2 Outcome Space and Preferences
- 3 Negotiation Protocols
- 4 Anatomy of a SAOP Negotiation Agent
- 5 Basic Offer Policies
- 6 Basic Acceptance Policies
- 7 Basic Opponent Models
- 8 References

# References I

- Aydoğan, Reyhan et al. "Alternating offers protocols for multilateral negotiation". In: *Modern Approaches to Agent-based Complex Automated Negotiation*. Springer, 2017, pp. 153–167.
- Baarslag, Tim, Koen Hindriks, and Catholijn Jonker. "A tit for tat negotiation strategy for real-time bilateral negotiations". In: *Complex Automated Negotiations: Theories, Models, and Software Competitions*. Springer, 2013, pp. 229–233.
- . "Effective acceptance conditions in real-time automated negotiation". In: *Decision Support Systems* 60 (2014), pp. 68–77.
- Baarslag, Tim et al. "Decoupling Negotiating Agents to Explore the Space of Negotiation Strategies". In: *Novel Insights in Agent-based Complex Automated Negotiation*. Ed. by Ivan Marsa-Maestre et al. Tokyo: Springer Japan, 2014, pp. 61–83. ISBN: 978-4-431-54758-7. DOI: [10.1007/978-4-431-54758-7\\_4](https://doi.org/10.1007/978-4-431-54758-7_4). URL: [https://doi.org/10.1007/978-4-431-54758-7\\_4](https://doi.org/10.1007/978-4-431-54758-7_4).
- Lin, Raz et al. "Genius: An Integrated Environment for Supporting the Design of Generic Automated Negotiators". In: *Computational Intelligence* 30.1 (2014), pp. 48–70. ISSN: 1467-8640. DOI: [10.1111/j.1467-8640.2012.00463.x](http://dx.doi.org/10.1111/j.1467-8640.2012.00463.x). URL: <http://dx.doi.org/10.1111/j.1467-8640.2012.00463.x>.

## References II

- Mohammad, Yasser, Amy Greenwald, and Shinji Nakadai. "NegMAS: A platform for situated negotiations". In: *Twelfth International Workshop on Agent-based Complex Automated Negotiations (ACAN2019) in conjunction with IJCAI*. Macau, China, 2019. URL: <https://github.com/yasserp/negmas>.
- Rubinstein, Ariel. "Perfect equilibrium in a bargaining model". In: *Econometrica: Journal of the Econometric Society* (1982), pp. 97–109.
- Team, Genius. *Genius Website*. 2021. URL: <http://ii.tudelft.nl/genius/>.
- Team, GeniusWeb. *GeniusWeb Website*. 2021. URL: <https://tracinsy.ewi.tudelft.nl/pubtrac/GeniusWeb>.

Linear UFuns  $u(\omega) = \sum_{i=0}^{|\omega|} \omega_i \times \omega_i$

Linear Additive UFuns  $u(\omega) = \sum_{i=0}^{|\omega|} \omega_i \times_i (\omega_i)$

Hyper Rectangle UFuns  $u(\omega) = \sum_{k=0}^K c_k \times \delta[\omega \in C_k]$

Generalized Hyper Rectangle UFuns  $u(\omega) = \sum_{k=0}^K f_k(\omega) \times \delta[\omega \in C_k]$

# Automated Negotiation: Challenges and Tools

## Learning in Negotiation

Yasser Mohammad<sup>1, 2, 3</sup> Amy Greenwald<sup>4</sup>

<sup>1</sup> NEC Corporation, Global Innovation Unit

<sup>2</sup>National Institute of Advanced Industrial Science and Technology (AIST), Japan

<sup>3</sup>Assiut University, Egypt

<sup>4</sup>Brown University, USA

February 23rd, 2022



BROWN  
UNIVERSITY



NEC-AIST  
AI Cooperative  
Research Laboratory



# Outline

- 1 Learning in Automated Negotiation
- 2 Learning how to negotiate
- 3 Learning Preferences
- 4 References

# Outline

## ① Learning in Automated Negotiation

② Learning how to negotiate

③ Learning Preferences

④ References

# Learning in Automated Negotiation

## What?

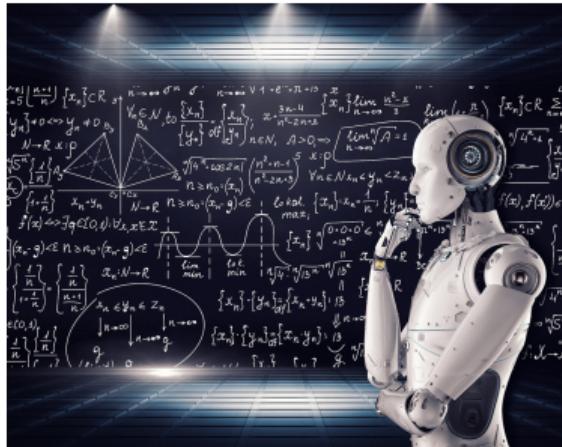
- ① Acceptance Policy
- ② Offering Policy
- ③ Opponent/Partner Model

## When?

- ① Within Negotiation
- ② Between Negotiations

## How?

- ① Supervised Learning
- ② Reinforcement Learning
- ③ Unsupervised Learning



"Artificial Intelligence & AI & Machine Learning" by mikemacmarketing

# Outline

1 Learning in Automated Negotiation

2 Learning how to negotiate

- Offer Policy
- Acceptance Strategy
- Both

3 Learning Preferences

4 References

# Outline

## 1 Learning in Automated Negotiation

## 2 Learning how to negotiate

### • Offer Policy

- Multiarmed Bandits
- RLBOA
- Adaptive Automated Negotiating Agent Framework ( $A^3F$ )

### • Acceptance Strategy

### • Both

## 3 Learning Preferences

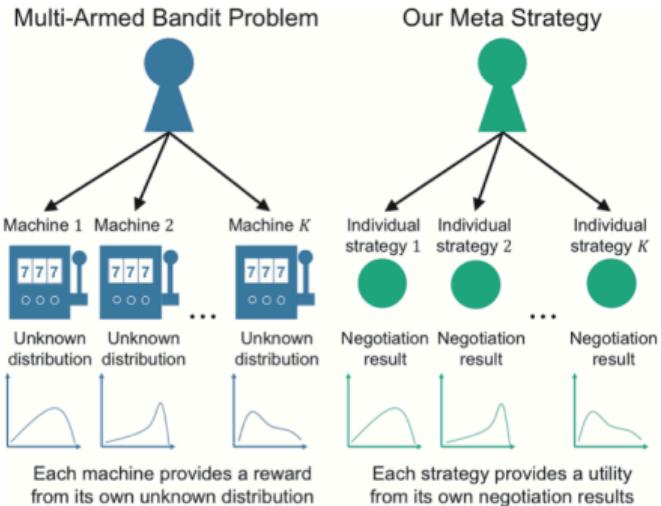
## 4 References

# Multiaremed Bandits for Repeated Negotiations<sup>1</sup>

Treat sub-negotiators as bandits in a standard multi-armed bandits problem.

- Base Strategies: Atlas3, CaduceusDC16, Kawaii, ParsCat, Rubick, YXAgent
- Method:
  - After every negotiation update the corresponding  $\hat{\mu}_s$ .
  - Use the slot machine (negotiator) that maximizes

$$UCB(s) = \hat{\mu}_s + c\sqrt{\frac{\ln N}{N_s}}$$



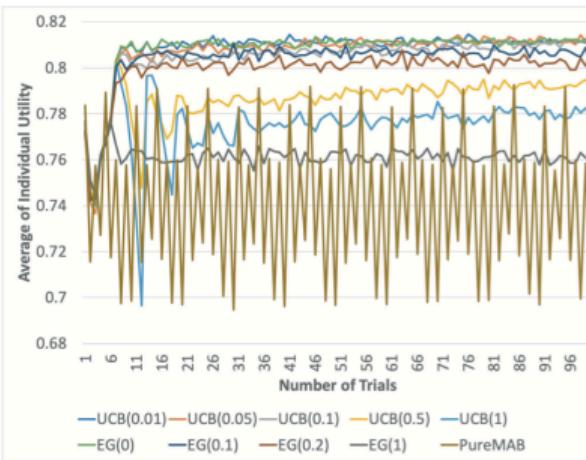
<sup>1</sup>Ryohei Kawata and Katsuhide Fujita. "Meta-Strategy Based on Multi-Armed Bandit Approach for Multi-Time Negotiation". In: *IEICE TRANSACTIONS on Information and Systems* 103.12 (2020), pp. 2540–2548.

# Multiaremed Bandits for Repeated Negotiations<sup>1</sup>

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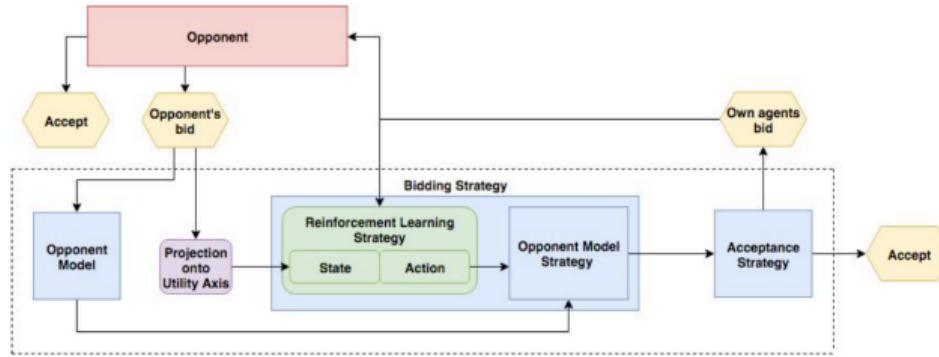
$$UCB(s) = \hat{\mu}_s + c \sqrt{\frac{\ln N}{N_s}}$$



Agent	Individual utility	Social welfare
<b>UCB(0.01)</b>	<b>0.7734</b>	1.4575
<i>Agent33</i>	0.6901	<b>1.4579</b>
<i>AgentNP2018</i>	0.7082	1.4362
<i>Appaloosa</i>	0.7067	1.3706
<i>Ellen</i>	0.6083	1.2223
<i>TimeTraveler</i>	0.7142	1.4573

<sup>1</sup>Kawata and Fujita, "Meta-Strategy Based on Multi-Armed Bandit Approach for Multi-Time Negotiation".

# RLBOA: Learning Offering Strategy<sup>2</sup>



## Main Points

- Extends the BOA architecture.
- Learns only a bidding strategy:
  - The agent learns how to move *in its own utility axis*.

<sup>2</sup>Jasper Bakker et al. "RLBOA: A modular reinforcement learning framework for autonomous negotiating agents". In: *Proceedings of the 18th international conference on autonomous agents and multiagent systems*. 2019, pp. 260–268.

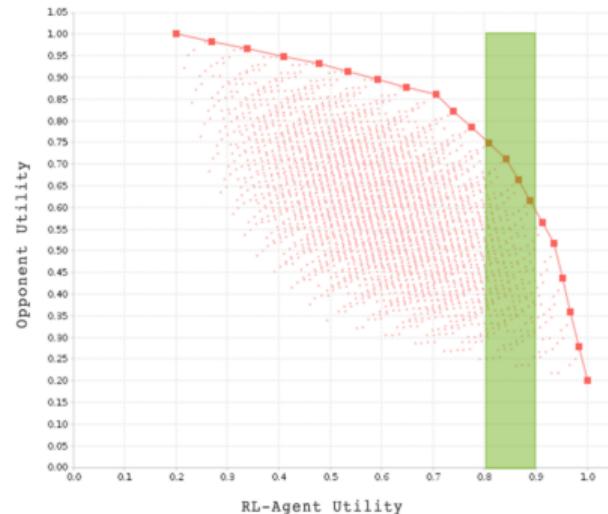
# RLBOA: The details

- **State Space:**  $\{\hat{u}(\omega_t^s), \hat{u}(\omega_{t-1}^s), \hat{u}(\omega_t^p), \hat{u}(\omega_{t-1}^p), t\}$ .
- $\hat{u}(\omega) = [N \times u(\omega)]^3$
- **Action Space:**  $\leftarrow, -, \rightarrow$ .
- First step  $\rightarrow i \in [0, N - 1]$
- Out-of-boundary correction:  $-$ .
- **Training Method:** Q-learning
- **Acceptance Strategy [Recommended]:**  
 $AC_{next}(\alpha = 1, \beta = 0)$ <sup>4</sup>

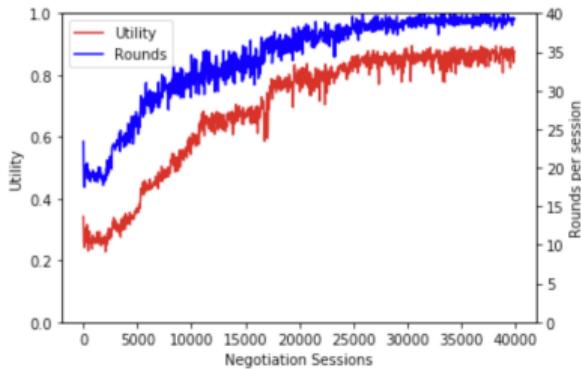
$$a(\omega) = \begin{cases} \text{Accept}, & \text{if } \alpha u(\omega) + \beta \geq u(o(s)) \\ \text{Reject}, & \text{otherwise} \end{cases}$$

<sup>4</sup>Just ignore the special case at  $u == 1$ .

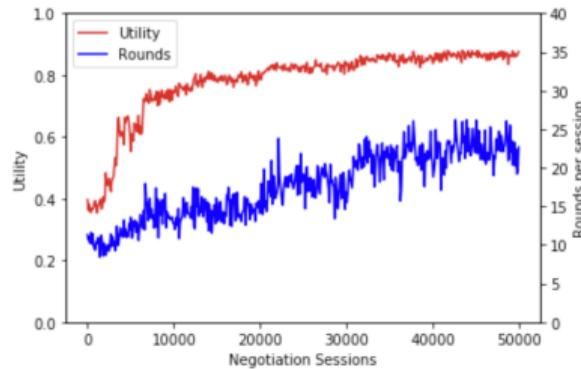
<sup>4</sup>Default acceptance strategy in NegMAS



# RLBOA: Evaluation and Results



(a) Scenario generality experiment against the Boulware agent.



(b) Opponent generality experiment in the medium sized domain with low opposition.

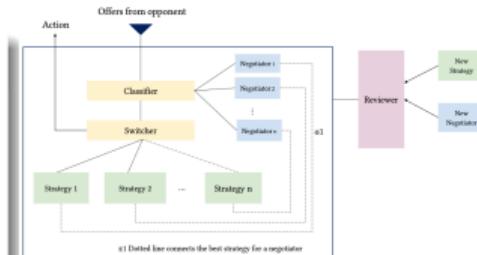
- Partners: TFT, Boulware TB
- Projection into one's utility space is surprisingly effective.
- Faster and better agreements!

Domain	Outcome space	Low opp.	High opp.
Small	256	0.2615	0.5178
Medium	3.125	0.3111	0.5444
Large	46.656	0.2595	0.5250

# A Framework for Learning Offer Strategies

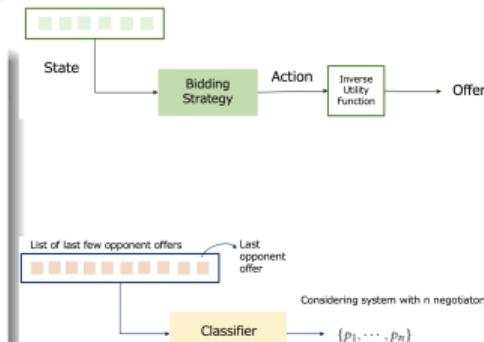
## Main Idea<sup>5</sup>

- Uses RL for learning **approximate best responses** to some agents.
- Uses Supervised Learning to learn a **realtime switching strategy** between learned best responses.
- Uses a form of Unsupervised Learning for **adapting the system to new partner types**.



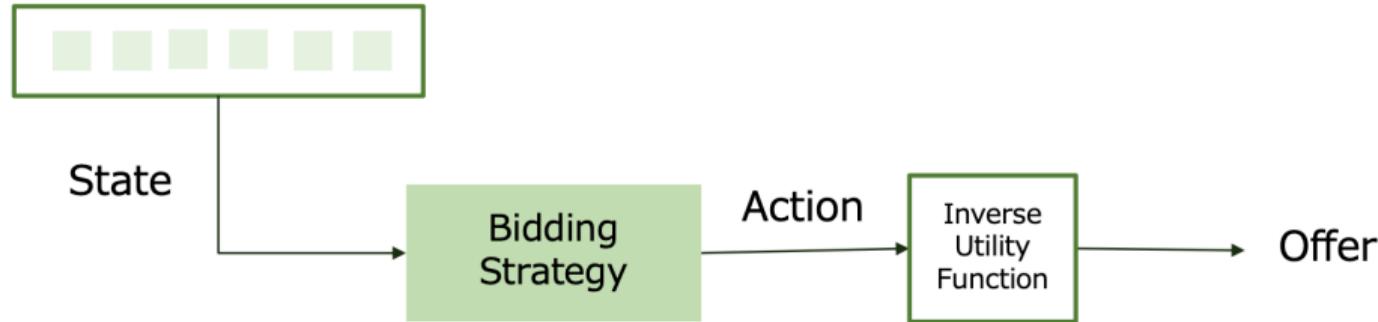
## Phases

- **Before Negotiation** Learn approximate best responses to **a few** agents.
- **During Negotiation** Switch to the most appropriate **learned app. best response**
- **After Negotiation** Decide whether to add a new **best response**.



<sup>5</sup>Ayan Sengupta, Yasser Mohammad, and Shinji Nakada. "An Autonomous Negotiating Agent Framework with Reinforcement Learning Based Strategies and Adaptive Strategy Switching".

# Before: Learning Approximate Best Response



State

Bidding  
Strategy

Action

Inverse  
Utility  
Function

Offer

## The RL Component

**State** Self utility of last N offers plus relative time.

**Action** Utility of next offer  $\in [0, 1]$ .

**Reward** Agreement/disagreement utility.

**Trainer** Soft Actor Critic (SAC)

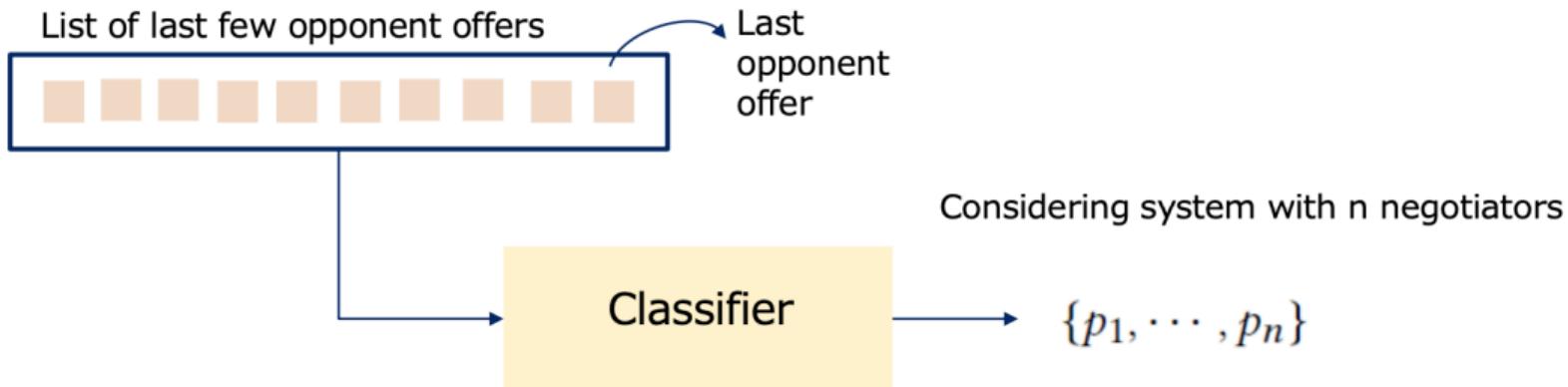
$$s_t = \{t_r, U_s(\omega_s^{t-2}), U_s(\omega_o^{t-2}), U_s(\omega_s^{t-1}), \\ U_s(\omega_o^{t-1}), U_s(\omega_s^t), U_s(\omega_o^t)\}$$

$$a_t = u_s^{t+1} \text{ such that } u_r < u_s \leq 1$$

$$U_s^{-1}(u_s) = \underset{\omega}{\operatorname{argmin}} f(\omega), \text{ where}$$

$$f(\omega) = (U_s(\omega) - u_s)^2 \quad \forall \omega \in \Omega.$$

# During: Learning realtime Partner Classification



## The SL Components

**Features** Opponent last  $K$  offers.

**Target** Opponent Type (discrete set)

# After: Reviewing New Pairs

## New Partner Type ( $N_{new}$ ) Encountered

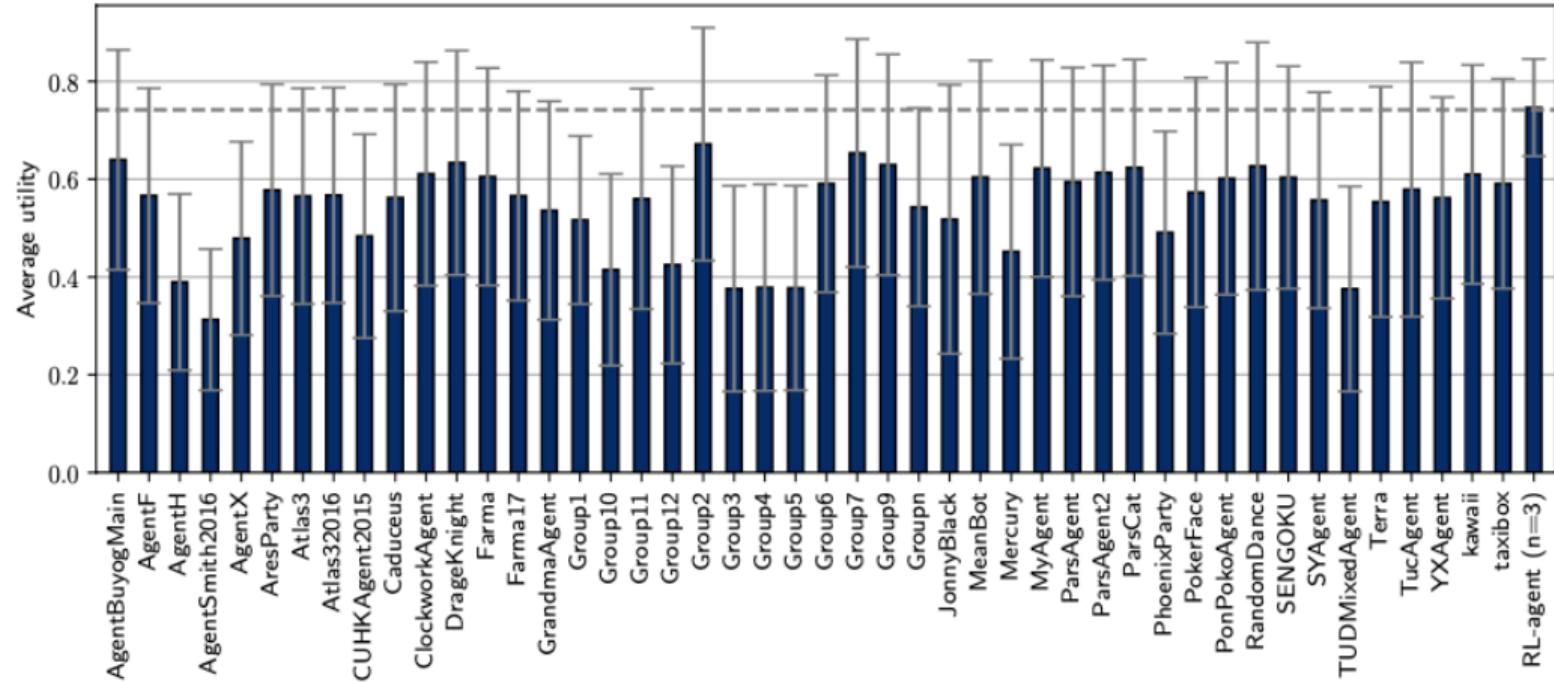
- Train a best response (using SAC)  $\rightarrow S_{new}$ .
- Evaluate  $S_{new}$  against  $N_{new} \rightarrow U(S_{new})$
- Evaluate *Current* against  $N_{new} \rightarrow U(Current)$
- Add  $(S_{new}, N_{new})$  iff  $\beta U(Current) < U(S_{new})$
- Update best responses ↓.

## Update Best Responses

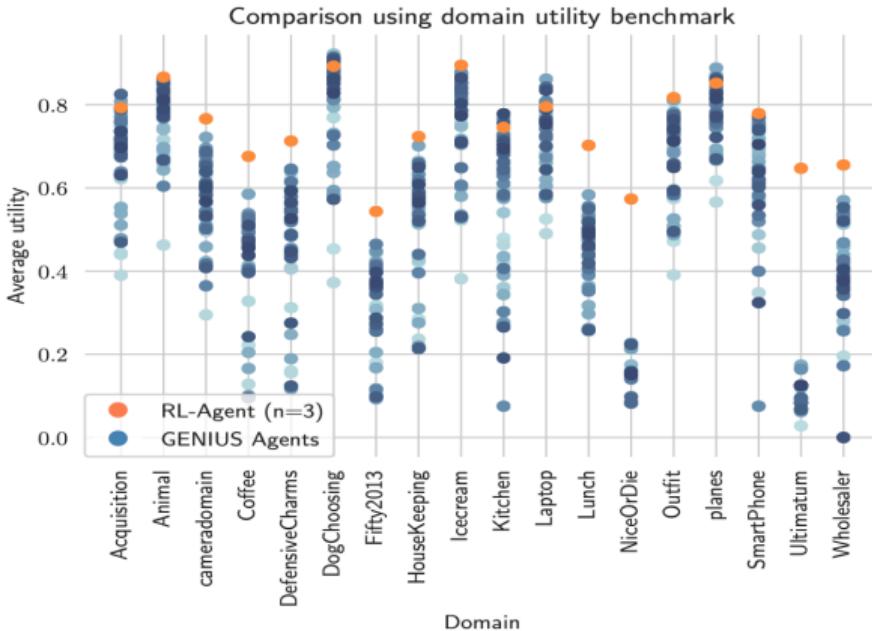
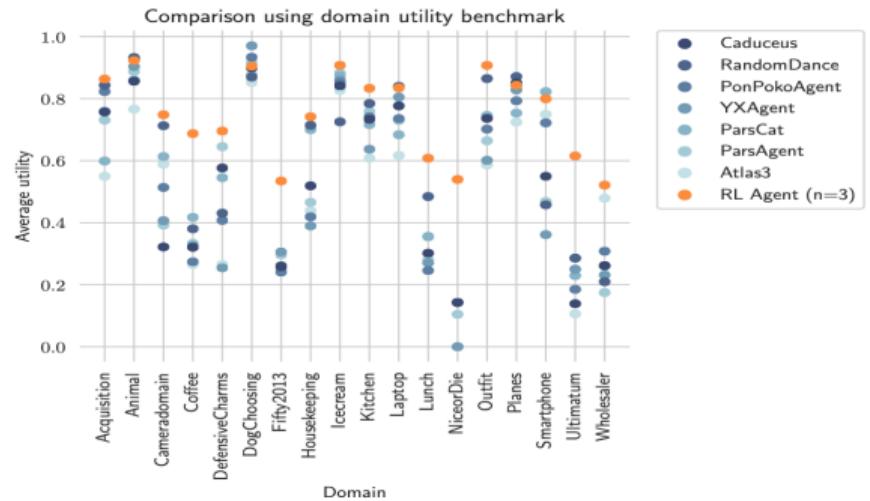
- For every learned ABR, negotiator pair  $(S, N)$ :
  - Evaluate  $S_{new}$  against  $N \rightarrow U(S_{new})$
  - Evaluate  $S$  against  $N \rightarrow U(S)$
  - Replace  $S$  with  $S_{new}$  iff  $\alpha U(S) < U(S_{new})$

# Results: Against Different Opponents

Comparison using self utility benchmark

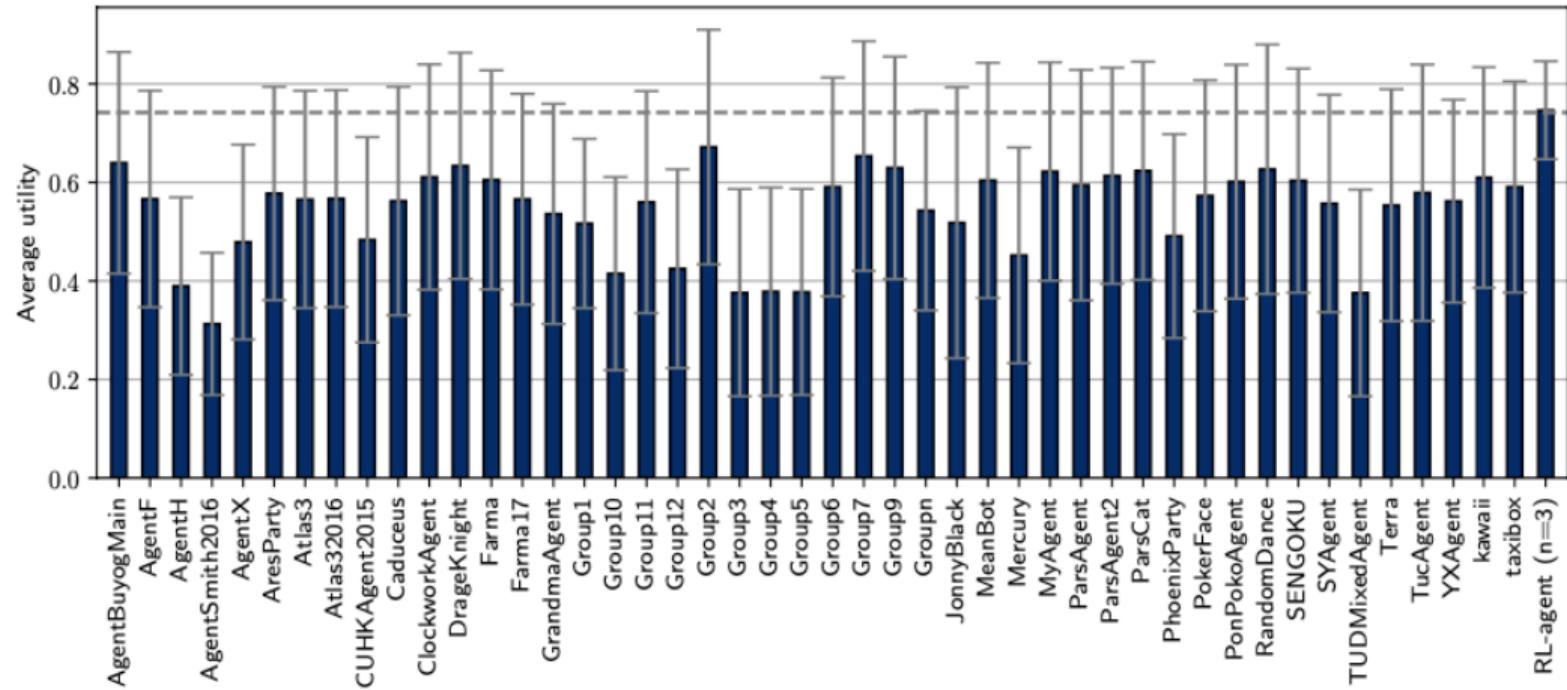


# Results: In Different Domains

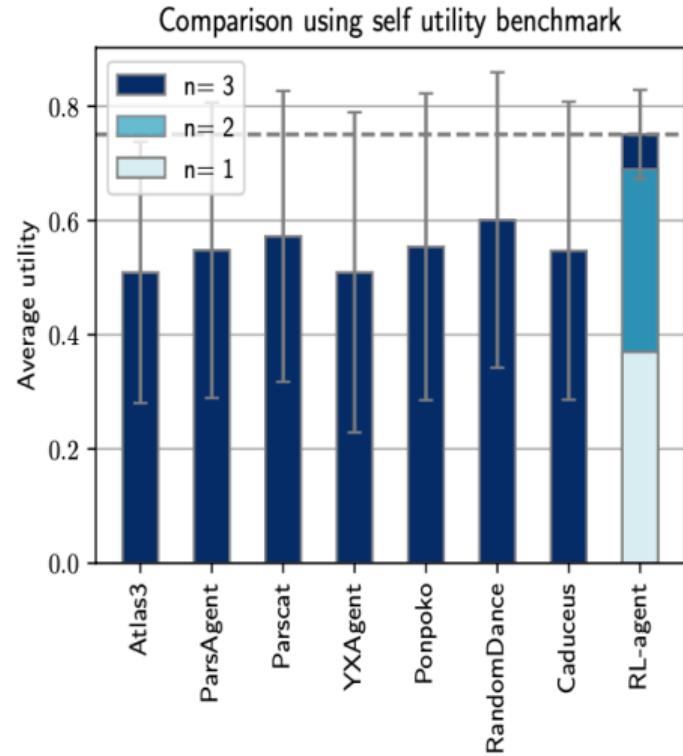


# Results: Compared with SOTA Agents

Comparison using self utility benchmark



# Results: Improvement with new best responses



# Outline

1 Learning in Automated Negotiation

2 Learning how to negotiate

- Offer Policy
- **Acceptance Strategy**
- Both

3 Learning Preferences

4 References

# DQN for learning Acceptance Strategy<sup>6</sup>

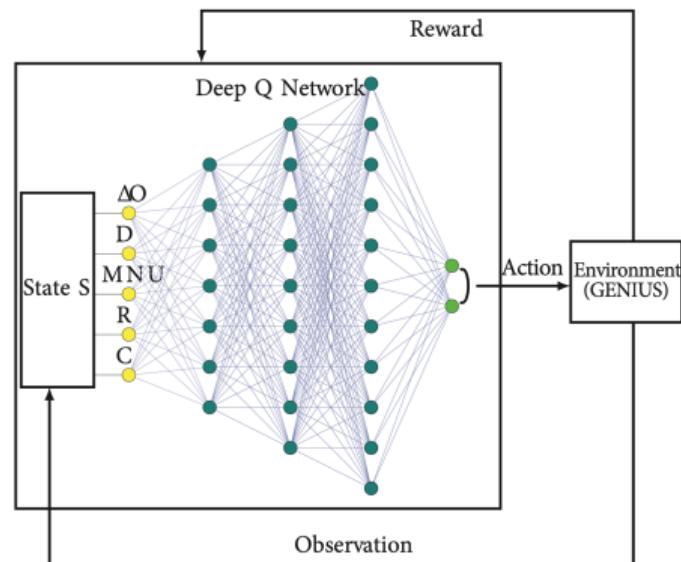
## Main Idea

- Reward shaping during negotiation.

## Settings

- State Space**  $u(\omega) - u(\phi), 1 - t, u(o(s)), u_t, u(\omega)$ 
  - $u_t$  is a relatively large target utility (e.g. 0.8).
- Action Space** Accept/Reject
- Reward**

$$r = \begin{cases} -2^{|u_t - u_f|}, & \text{if } u_t > u(\omega_a) \\ +2^{|u_t - u_f|}, & \text{if } u_t < u(\omega_a) \\ 0 & \text{if non-terminal} \end{cases}$$



<sup>6</sup>Yousef Razeghi, Celal Ozan Berk Yavuz, and Reyhan Aydoğan. "Deep reinforcement learning for acceptance strategy in bilateral negotiations". In: *Turkish Journal of Electrical Engineering & Computer Sciences* 28.4 (2020), pp. 1824–1840.

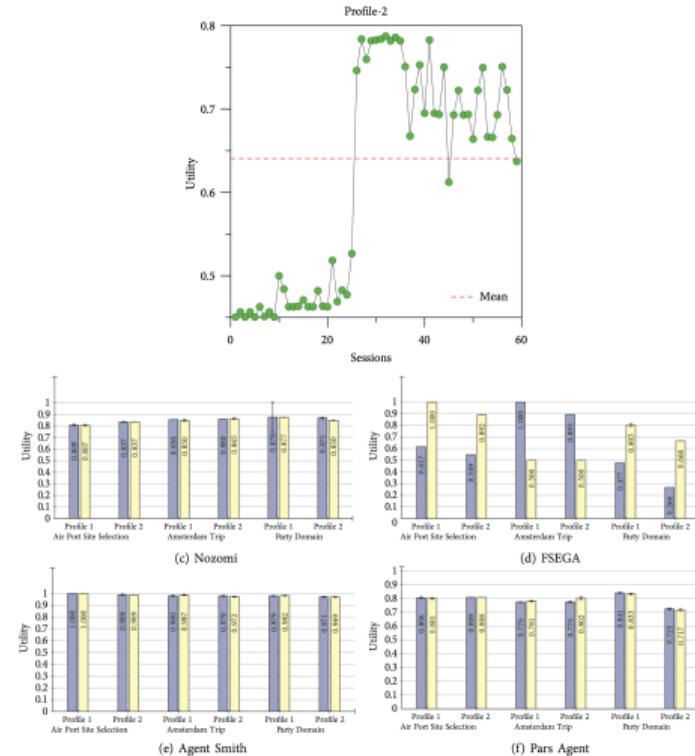
# Evaluation

## Training

- **Domain** England-Zimbabwe (576 outcomes)
- **Partner** Gahboninho
- **Offering Strategy** AgentK
- **Opponent Model** AgentLG, Not TFT.

## Testing

- **Domains** Party (3072), Amsterdam (3024), Airport (420)
- **Partners** Agent Smith, Yushu, FSEGA, IAMHaggler, ParsAgent, Nozomi
- **Baseline** ACnext



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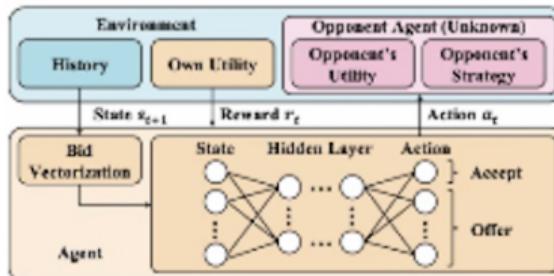
# Learning Offer and Acceptance Policies together<sup>7</sup>

- Fixed domain (i/o using outcomes).
- Discrete Issues: One hot encoding per issue.

- State Space  $\omega^s, \omega^o, t, \eta_t$
- Action Space  $\Omega \wedge \text{Accept}$
- Reward =  $\begin{cases} u(\omega_a), & \text{At the end} \\ 0 & \text{non terminal state} \end{cases}$

- Feb 25, 9:00-10:45am (PST) Blue 5
- Feb 26, 4:45-06:30am (PST) Blue 5

**VeNAS: Versatile Negotiating Agent Strategy**



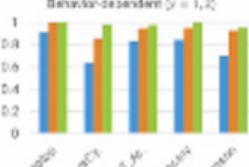
■ Baseline : Heuristic strategy without RL

■ DRBOA : RLBOA[2] + DDQN

■ VeNAS : Proposed method (DDQN)

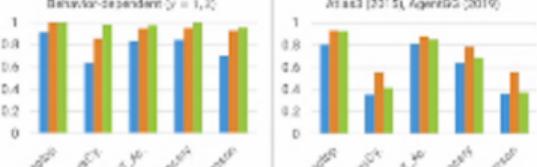
#### Simple strategies

Time-dependent ( $\gamma = 0.1, 1, 0.5, 0$ )  
Behavior-dependent ( $\gamma = 1, 2, 0$ )



#### ANAC champions

AgentX (2010), NorthHeads (2011)  
Attack3 [33], AgentGG (2019)



VeNAS > DRBOA > Baseline

DRBOA < VeNAS > Baseline

<sup>7</sup> Toki Takahashi et al. "VeNAS: Versatile Negotiating Agent Strategy via Deep Reinforcement Learning". In: AAAI 2022. 2022.

# Outline

- 1 Learning in Automated Negotiation
- 2 Learning how to negotiate
- 3 Learning Preferences
  - Partner Preferences: Opponent Modeling
  - Own Preferences: Elicitation
- 4 References

# Outline

- 1 Learning in Automated Negotiation
- 2 Learning how to negotiate
- 3 Learning Preferences
  - Partner Preferences: Opponent Modeling
    - Frequentist
    - Bayesian
  - Own Preferences: Elicitation
- 4 References

# HardHeaded Opponent Modeling Strategy<sup>8</sup>

## Context

- Winner of the ANAC 2011 competition.

$$u(\omega) = \sum_{i=1}^n \alpha_i F[i, \omega_i]$$

- Assumes a Discrete Outcome Space, Linear Additive Utility Function and a bilateral negotiation.
- Learns while negotiating.

## Main Idea

- The opponent is likely to change values for issues that are less important.

<sup>8</sup>Thijs van Krimpen, Daphne Looije, and Siamak Hajizadeh. "HardHeaded". In: *Complex Automated Negotiations: Theories, Models and Software Competitions*. Ed. by Ito Takayuki et al. Springer, 2013, pp. 223–227.

# HardHeaded Opponent Model: Pseudo-code

NegMAS-like implementation

#  $M$  issues and  $N$  values per issue

```
class HardHeadedOpponentModel(UtilityFunction):
    F = np.zeros((M, N))
    alpha = np.zeros(M)

    epsilon = 0.02
    last_offer = None

    def after_receiving(self, state, offer):
        # update model
        if not self.last_offer:
            self.last_offer = offer
            return
        for i in range(M):
```

# Opponent Model: Bayesian



## Bayesian Learning

**Hypothesis** A hypothesis about the opponent's behavior.

# Opponent Model: Bayesian



## Bayesian Learning

**Hypothesis** A hypothesis about the opponent's behavior.

**Evidence** Behavior of the agent (e.g. its counteroffers/rejections).

# Opponent Model: Bayesian



## Bayesian Learning

**Hypothesis** A hypothesis about the opponent's behavior.

**Evidence** Behavior of the agent (e.g. its counteroffers/rejections).

$$P(H|E) = \frac{P(E|H)P(H)}{P(E)}$$

# Opponent Model: Bayesian



## Bayesian Learning

**Hypothesis** A hypothesis about the opponent's behavior.

**Evidence** Behavior of the agent (e.g. its counteroffers/rejections).

$$P(H|E) = \frac{P(E|H)P(H)}{P(E)}$$

## Example

**Hypothesis space:** Utility function as a weighted sum of basis functions

$$u(\omega) = \sum_{i=1}^n \alpha_i f_i(\omega_i; \sigma_i)$$

# Opponent Model: Bayesian



## Bayesian Learning

**Hypothesis** A hypothesis about the opponent's behavior.

**Evidence** Behavior of the agent (e.g. its counteroffers/rejections).

$$P(H|E) = \frac{P(E|H)P(H)}{P(E)}$$

## Example

**Hypothesis space:** Utility function as a weighted sum of basis functions

$$u(\omega) = \sum_{i=1}^n \alpha_i f_i(\omega_i; \sigma_i)$$

**Evidence:** Rejection and offers (assuming a strategy).

# Bayesian Opponent Model Learner<sup>9</sup>

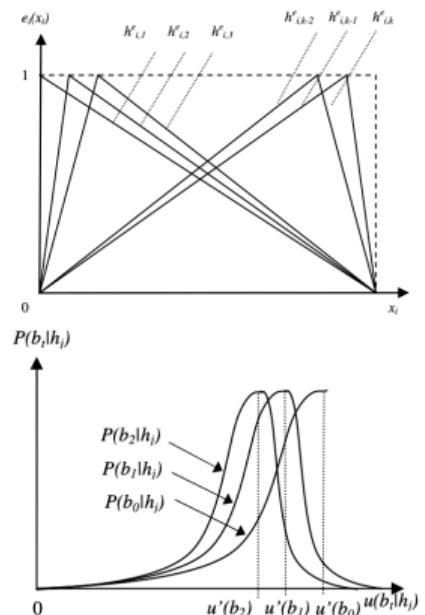
## Assumptions

- Opponent has a Linear Additive UFun ( $u(\omega) = \sum_{i=1}^{|\omega|} \alpha_i f_i(\omega_i, \sigma_i)$ )
- Value functions ( $f_i$ ) are triangle like (or linear).

## Settings

- Hypothesis Space: values of  $\alpha_i$  and  $\sigma_i$
- Evidence:  $P(\omega|\alpha_i, \sigma_i) = \frac{1}{\sqrt{2\pi}\sigma} \exp \frac{(u(\omega|\alpha_i, \sigma_i) - \hat{u}(\omega))^2}{\sigma^2}$  with  $\hat{u}(\omega) = 1 - \frac{t}{20}$ .
- Estimated opponent utility value:  

$$u^o(\omega) = \sum_{j=1}^{|H|} P(\alpha_j, \sigma_j | \Omega^o) u(\omega | \alpha_j, \sigma_j)$$



<sup>9</sup>Koen Hindriks and Dmytro Tykhonov. "Opponent modelling in automated multi-issue negotiation using bayesian learning". In: *Proceedings of the 7th international joint conference on Autonomous agents and multiagent systems-Volume 1*. 2008, pp. 331–338.

# Outline

- 1 Learning in Automated Negotiation
- 2 Learning how to negotiate
- 3 Learning Preferences
  - Partner Preferences: Opponent Modeling
  - Own Preferences: Elicitation
    - Procedure and Strategies
    - Value of Information Algorithm
- 4 References

# Preference Elicitation

## The challenge

How to reduce Uncertainty in user preferences:

- before negotiation (offline preference elicitation).
- while negotiating (online preference elicitation).

# Preference Elicitation



## The challenge

How to reduce Uncertainty in user preferences:

- before negotiation (offline preference elicitation).
- while negotiating (online preference elicitation).

## Types of questions

Utility Value what is  $\tilde{u}(\omega)$ ?

Utility Constraint Is  $\tilde{u}(\omega) \geq x$ ? Usually implemented as a standard gamble.

Utility Comparison Is  $\omega_1 \succ \omega_2$ ?

# Elicitation Procedures

- ① Long history in the decision support and economics research community.
- ② Take away message: .

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- ③ Practical elicitation uses a **series** of comparisons between outcomes to assess utilities.

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- ② Take away message: **Do not ask about the utility directly..**
- ③ Practical elicitation uses a **series** of comparisons between outcomes to assess utilities.

## A Gamble

$(\omega^*, \omega_*, p)$  : Getting  $\omega^*$  with probability  $p$  otherwise  $\omega_*$

# Elicitation Procedures

- ① Long history in the decision support and economics research community.
- ② Take away message: **Do not ask about the utility directly..**
- ③ Practical elicitation uses a **series** of comparisons between outcomes to assess utilities.

## A Gamble

$(\omega^*, \omega_*, p)$  : Getting  $\omega^*$  with probability  $p$  otherwise  $\omega_*$

## Example query

Do you prefer to get  $\omega$  for certain over  $(\omega^*, \omega_*, p)$ ?

# Elicitation Procedures/Strategies



## Probability Equivalence

find  $p$  so that  $\omega = (\omega^*, \omega_*, p)$

## Certainty Equivalence

find  $\omega$  so that  $\omega = (\omega^*, \omega_*, p)$

- Both require *normalized* utilities.
- Both require knowledge of  $\omega^* \succ \omega \succ \omega_*$ .
- Lead to different biases.

## Comparison-only Procedures

① Titration-down:  $p_k = 1 - s \times k$

② Titration-up:  $p_k = s \times k$

③ Ping-pong:  $p_k = \begin{cases} s \times \lfloor k/2 \rfloor & k \text{ is odd} \\ 1 - s \times k/2 & k \text{ is even} \end{cases}$

# Importance of Elicitation

## Negotiation with Elicitation

$$m, \Omega, R, \tilde{U}_i \forall 1 \leq i \leq m, \hat{U}_i^0 \forall 1 \leq i \leq m$$

*m* Number of agents/actors

$\Omega = \{\omega_j\}$  Possible outcomes (assumed countable)

*n* Number of outcomes  $|\Omega|$

$R(i) \equiv r_i$  Reserved value for agent *i*

$\tilde{U}_i : \Omega \rightarrow [0, 1]$  Utility of outcomes to **actor** *i*

$\hat{U}_i^0 : \Omega \rightarrow P$  Probability distribution of utility values for **agent** *i*

$$\hat{U}_{ij}^0 \equiv \hat{U}_i^0(\omega_j)$$

$P : \{[0, 1] \rightarrow [0, 1]\}$  A probability distribution on the closed interval  $[0, 1]$

## What is Elicitation Doing?

Reduces uncertainty in  $\hat{U}$

# State of the Art

- Lots of work on preferences/utility elicitation in decision making domain.
- Some work on incremental utility elicitation.
- Few works on incremental utility elicitation during negotiations

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## Why Is Negotiation Different

- ① The acceptance model changes over time → environment dynamics are not static.
- ② Exploration is extremely costly.
- ③ Usually negotiations are not repeated much.
- ④ Cannot train on a simulator (in most cases).

# Value of Information Algorithm

- Based on<sup>10</sup> in decision-support context.
- Adapted to the negotiation context.

## Main Idea

- Assume an accurate opponent model (acceptance probability)
- Given a set of queries  $Q \rightarrow$  find the one with the maximum difference between the expected expected utility before and after asking it<sup>1112</sup>.

<sup>10</sup> Urszula Chajewska, Daphne Koller, and Ronald Parr. "Making rational decisions using adaptive utility elicitation". In: AAAI/IAAI. 2000, pp. 363–369.

<sup>12</sup> Tim Baarslag and Michael Kaisers. "The value of information in automated negotiation: A decision model for eliciting user preferences". In: Proceedings of the 16th Conference on Autonomous Agents and MultiAgent Systems. International Foundation for Autonomous Agents and Multiagent Systems. 2017, pp. 391–400.

<sup>12</sup> Yasser Mohammad and Shinji Nakadai. "FastVOI: Efficient Utility Elicitation During Negotiations". In: International Conference on Principles and Practice of Multi-Agent Systems (PRIMA). Springer. 2018, pp. 560–567.

# VOI Based Elicitation

## Policy

$\pi^t = (\omega^t, \omega^{t+1}, \dots, \omega^N)$  where  $\omega^x \in \Omega$   $K(\omega|\pi) \equiv$  index of  $\omega$  in  $\pi$ ,  $\pi(k) = \omega$  where  $K(\omega|\pi) = k$

## Optimal Policy

$$\pi^{t*} = \arg \max_{\pi} EEU^t \left( \pi, \left\{ \hat{U}_{\omega}^t \right\} \right)$$

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## Probability of Agreement

$$Pa^t(\omega|\pi) = \begin{cases} \Lambda^t(\omega) \prod_{k=1}^{K_\pi(\omega)-1} (1 - \Lambda^t(\pi(k))) & \omega \in \pi \\ 0 & \text{otherwise} \end{cases}$$

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## Expected Expected Utility<sup>13</sup>

$$EEU^t\left(\pi, \left\{ \hat{U}_\omega^t \right\}\right) = \sum_{\omega \in \Omega} Pa(\omega|\pi) \mathbb{E}\left(\hat{U}_\omega^t\right)$$

## Optimal Policy

$$\pi^{t*} = \arg \max_{\pi} EEU^t\left(\pi, \left\{ \hat{U}_\omega^t \right\}\right)$$

# VOI Based Elicitation II

## Questions

$$\begin{aligned} Q &\equiv \{q_I\} \\ q_I &\equiv \{(Ans_s^I, p_s)\} \end{aligned}$$

## Answers

$$\begin{aligned} Ans_s^I &\equiv \{\hat{U}_\omega^{t+1}\} \\ \sum_s p_s &= 1 \end{aligned}$$

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## Expected value of information

$$EVOI(q', \{\hat{U}_\omega^t\}) = \mathbb{E}_s (\max_{\pi} EEU(\pi, Ans_s')) - \max_{\pi} EEU(\pi, \{\hat{U}_\omega^t\})$$

# VOI Based Elicitation II

## Questions

$$\begin{aligned} Q &\equiv \{q_I\} \\ q_I &\equiv \{(Ans_s^I, p_s)\} \end{aligned}$$

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## Elicitation

Ask  $q^*$  where

$$q^* = \arg \max_q (EVOI(q', \{\hat{U}_\omega^t\}) - c_q)$$

$c_q$  Cost of asking question  $q$

# VOI main Issues

## Accurate Agreement Model Assumption

- Everything depends on the probability of agreement ( $Pa$ )
- $Pa$  depends on the **product** of probabilities in the acceptance model ( $\Lambda^t$ )

$$Pa^t(\omega|\pi) = \begin{cases} \Lambda^t(\omega) \prod_{k=1}^{K_\pi(\omega)-1} (1 - \Lambda^t(\pi(k))) & \omega \in \pi \\ 0 & \text{otherwise} \end{cases}$$

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Speed: Complexity =  $O(nN|Q||Ans|)$

- Too many *argmax* and  $\mathbb{E}$  operations.
- Every policy extends to the end of the negotiation.

$$q^* = \arg \max_q \left( EVOI \left( q', \left\{ \hat{U}_\omega^t \right\} \right) - c_q \right)$$

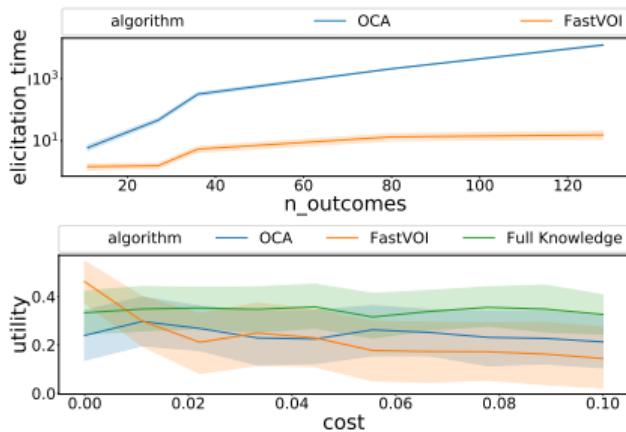
$$EVOI \left( q', \left\{ \hat{U}_\omega^t \right\} \right) = \mathbb{E}_s \left( \max_\pi EEU \left( \pi, Ans_s' \right) \right) - \max_\pi EEU \left( \pi, \left\{ \hat{U}_\omega^t \right\} \right)$$

$$\pi^{t*} = \arg \max_\pi EEU^t \left( \pi, \left\{ \hat{U}_\omega^t \right\} \right)$$

# Extending VOI

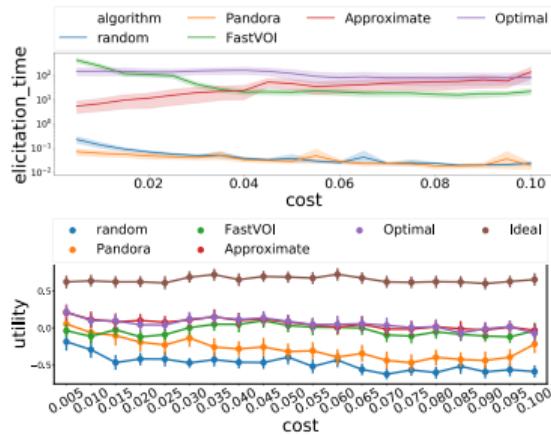
## FastVOI<sup>14</sup>

- A faster approximate version of VOI



## OptimalVOI<sup>15</sup>

- Extends Applicability to Infinite N. Questions.



<sup>14</sup>Yasser Mohammad and Shinji Nakadai. "Fastvoi: Efficient utility elicitation during negotiations". In: *International Conference on Principles and Practice of Multi-Agent Systems*. Springer. 2018, pp. 560–567.

<sup>15</sup>Yasser Mohammad and Shinji Nakadai. "Optimal value of information based elicitation during negotiation". In: *Proceedings of the 18th international conference on autonomous agents and multiagent systems*. 2019, pp. 242–250.

# Outline

- 1 Learning in Automated Negotiation
- 2 Learning how to negotiate
- 3 Learning Preferences
- 4 References

# References I

- Baarslag, Tim and Michael Kaisers. "The value of information in automated negotiation: A decision model for eliciting user preferences". In: *Proceedings of the 16th Conference on Autonomous Agents and MultiAgent Systems*. International Foundation for Autonomous Agents and Multiagent Systems. 2017, pp. 391–400.
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- Sengupta, Ayan, Yasser Mohammad, and Shinji Nakadai. "An Autonomous Negotiating Agent Framework with Reinforcement Learning Based Strategies and Adaptive Strategy Switching Mechanism". In: *Proceedings of the 20th International Conference on Autonomous Agents and MultiAgent Systems*. AAMAS '21. Virtual Event, United Kingdom: International Foundation for Autonomous Agents and Multiagent Systems, 2021, pp. 1163–1172. ISBN: 9781450383073.
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# Automated Negotiation: Challenges and Tools

## Automagted Negotiation is SCM

Yasser Mohammad<sup>1, 2, 3</sup> Amy Greenwald<sup>4</sup>

<sup>1</sup> NEC Corporation, Global Innovation Unit

<sup>2</sup>National Institute of Advanced Industrial Science and Technology (AIST), Japan

<sup>3</sup>Assiut University, Egypt

<sup>4</sup>Brown University, USA

February 23rd, 2022



# Outline

- 1 Automated Negotiation in SCML
- 2 The SCML Game
- 3 References

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## 1 Automated Negotiation in SCML

## 2 The SCML Game

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# Negotiation in SCM Business

- Human negotiations lead to an estimated 17-40% *value leakage* in some estimates <sup>1</sup>

<sup>1</sup>KPMG report: <https://bit.ly/3kDRy6l>

<sup>2</sup>Forrester report: <https://bit.ly/3nwXEaY>

<sup>3</sup>UN/CEFACT Project website: <https://bit.ly/38LOsLX>

<sup>4</sup>Y. Mohammad et al. "Supply Chain Management World: A benchmark environment for situated negotiations". In: *Proceedings of the 22nd International Conference on Principles and Practice of Multi-Agent Systems*. 2019.

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- A recent UNECE UN/CEFACT proposal to standardize negotiation protocols for SCM and other applications <sup>3</sup>
- More to come<sup>4</sup>.

The logo for Contract Room, featuring the word "CONTRACT" in blue and "ROOM" in green.The logo for Pactum, featuring the word "pactum" in blue with a stylized orange swoosh graphic.

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1 Automated Negotiation in SCML

2 The SCML Game

- SCML-OneShot
- Simulation Steps

3 References

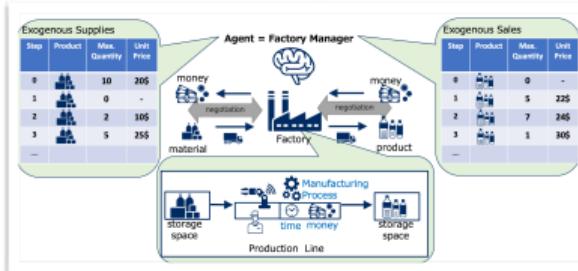
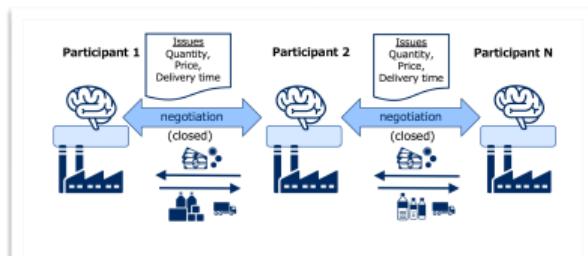
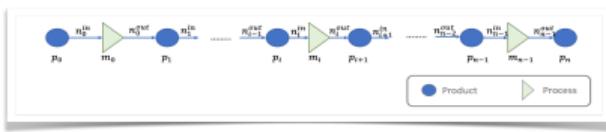
# SCML World

## Challenge

- Negotiation game with imperfect information
- Concurrent negotiations.
- Repeated negotiations → OneShot.
- Sequential negotiations → Standard.

## Information

- **Website** <https://scml.cs.brown.edu/>
- **Code** <https://www.github.com/yasserfarouk/scml>



# SCML Competition

## Competition Details

- Runs as part of ANAC IJCAI.
- You control one or more factories.
  - **Oneshot track** → one factory (predefined ufun).
  - **Standard track** → one factory (you define your own ufun).
  - **Collusion track** → multiple factories (3).

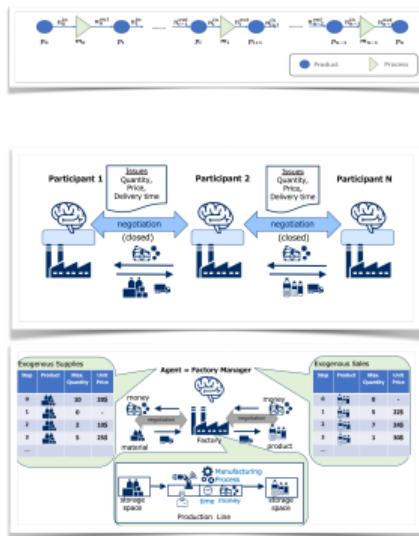
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## Flavors

- Online competition at <https://scml.cs.brown.edu>
- Official competition as part of ANAC.



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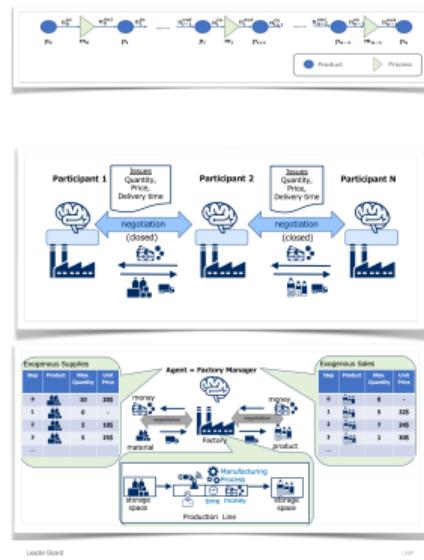


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SCML 2020 League

One of the [ANAC 2020 Competition Leagues](#)

REGISTRATION

Qualification results (QTR) 2020 can be checked. The full list of qualified agents can be found [here](#). The final results of QTR 2020 will be announced after about 1 week (around 4/20/2020).

You can see how agents handle each of 30 agents needed to be SCML 2020 qualified by clicking [here](#).

NOTICE: 2020 ANAC 2020 Qualification Due to volume (200+), submission was closed on the website for 9 hours today. To submit your submission again, you must wait until 2020 ANAC 2020 Qualification is open again.

# Outline

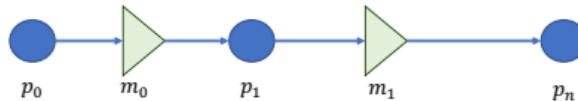
1 Automated Negotiation in SCML

2 The SCML Game

- SCML-OneShot
  - Available Information
  - Simulation Steps

3 References

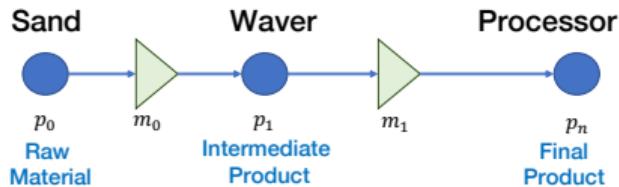
# Overview



- A **production-graph** defines what can be produced and how.



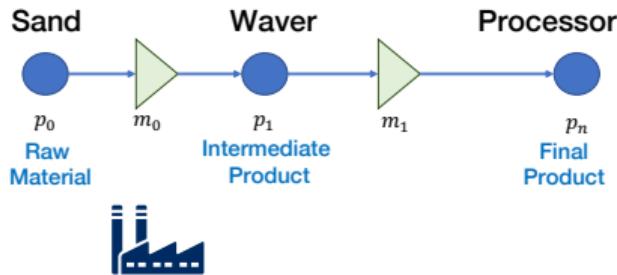
# Overview



- A **production-graph** defines what can be produced and how.
- We have 3 products, 2 processes.

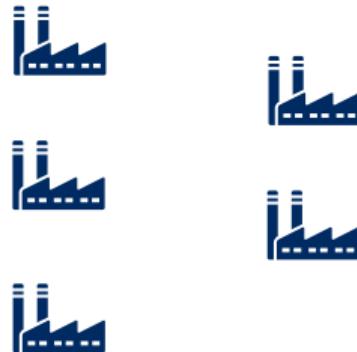
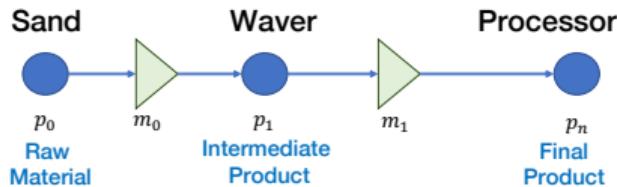


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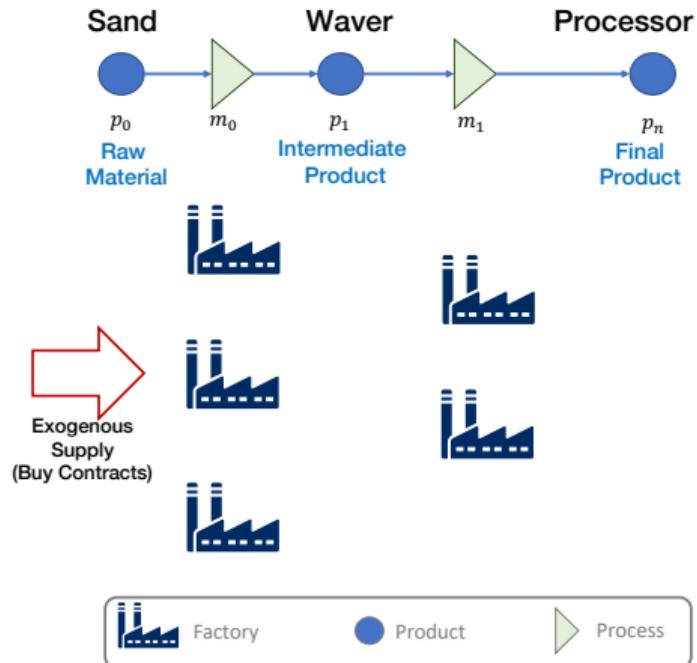
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- Factories can run **manufacturing processes** converting input products into output products on their **production lines**.

# Overview



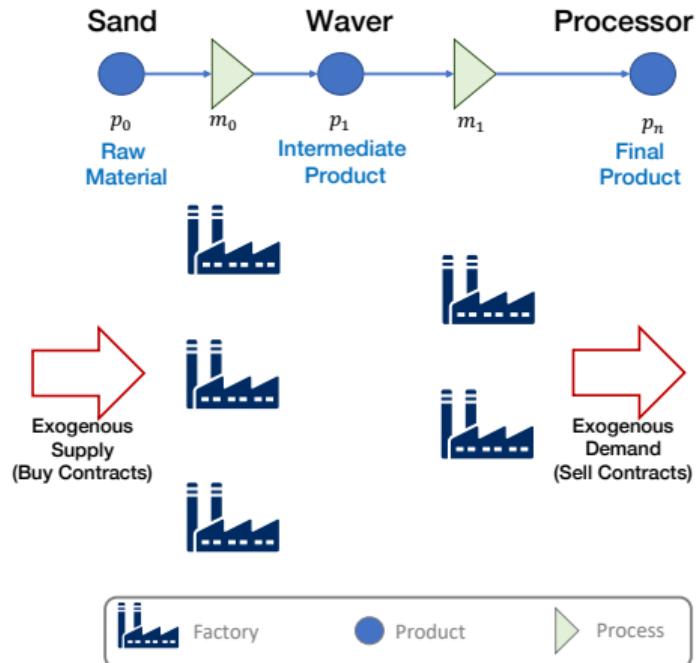
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# Overview



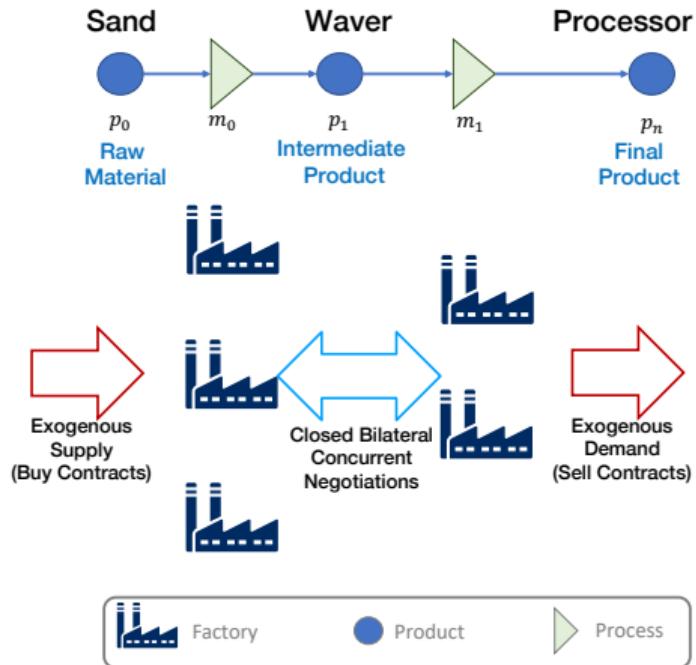
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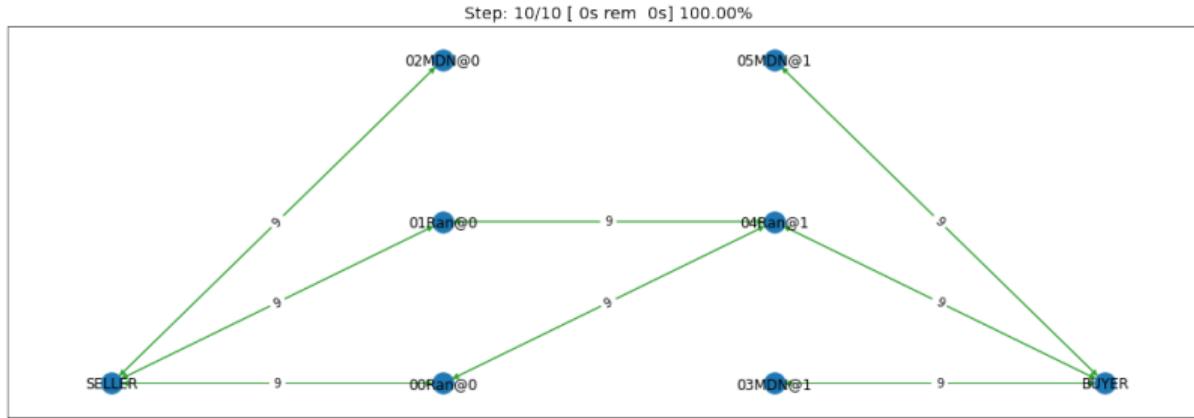
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# Overview



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- We have two layers of factories/agents.
- $L_0$  factories/agents receive exogenous supplies of **raw material**.
- $L_1$  factories/agents receive exogenous sales of **final product**.
- $L_0$  negotiate with  $L_1$  agents to exchange **intermediate product**

# SCML-OneShot Track



## Main Idea

- Agents arranged in two production levels (3 products, 2 processes)
- Every day you get a **fresh set** of exogenous contracts.
- All products perish in one day (no inventory accumulation).

# Utility Function

## General Form

Utility = Profit = Sales - Supply cost - Production cost - Disposal cost - Delivery Penalty

Sales unit price  $\times$  quantity  $\forall$  feasible sales.

Supply cost unit price  $\times$  quantity  $\forall$  supplies.

Production cost unit production cost  $\times$  quantity produced.

Disposal cost unit disposal cost  $\times$  quantity bought but not produced.

Shortfall penalty unit shortfall penalty  $\times$  infeasible sales.

# Information about self

## Static Information

- Number of production lines.
- Production cost.
- Mean and variance of disposal cost and shortfall penalty.
- Input/output product, consumers/suppliers, n. input/output negotiations.

## Dynamic Information

- current input/output negotiation issues.
- current input/output exogenous contracts (quantity, unit price).
- current disposal cost and shortfall penalty.
- Current balance (money in wallet).

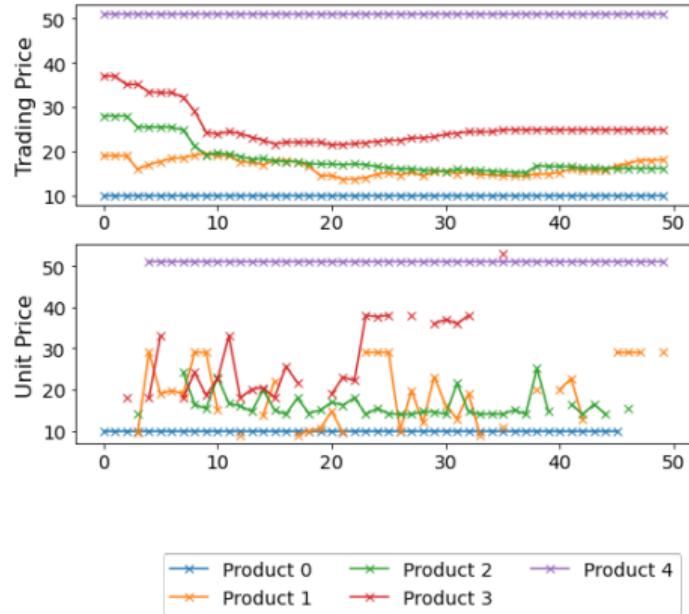
# Market Information

## Trading prices

- Trading prices represent a weighted running average of different product prices.
- Available to the agent through the AWI in all tracks.

## Exogenous Contract Summary

- The total quantity and average prices of all exogenous contracts are now available through the AWI.
  - Exogenous contracts for individual agents are private information.



# Other Agents' Information

## Financial Reports

For each agent, a financial report is published every  $m$  days (e.g. 5) with the following information:

- Current balance (money in wallet).
- breach probability (fraction of sale contracts not satisfied).
- breach level (average fraction of sales not satisfied).

# Outline

1 Automated Negotiation in SCML

2 The SCML Game

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- Simulation Steps

3 References

# Simulation Steps

Once



Initialize all agents  
• `init()`

# Simulation Steps

Once



Initialize all agents

• `init()`



Update trading prices

# Simulation Steps

Once



# Simulation Steps

Once



Initialize all agents  
• `init()`



Update trading prices



Create exogenous contracts and sample agent's disposal cost, and shortfall penalty



Initialize agents for the day  
• `before_step()` [First call every day]

Every

# Simulation Steps

Once



# Simulation Steps

Once



Initialize all agents  
• `init()`



Update trading prices



Create exogenous contracts and sample agent's disposal cost, and shortfall penalty



Initialize agents for the day

• `before_step()` [First call every day]



Run All Negotiations

• `propose()`    `respond()`    |    `on_neg*_success()`    `on_neg*_failure()`



Calculate profits for all agents by simulating contract execution.

Every Day

# Simulation Steps

Once



# Simulation Steps

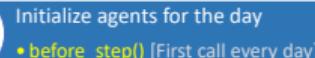
Once



Every Day



Create exogenous contracts and sample agent's disposal cost, and shortfall penalty



Calculate profits for all agents by simulating contract execution.



Publish Financial Reports



# Outline

- 1 Automated Negotiation in SCML
- 2 The SCML Game
- 3 References

# References I

Mohammad, Y. et al. "Supply Chain Management World: A benchmark environment for situated negotiations". In: *Proceedings of the 22nd International Conference on Principles and Practice of Multi-Agent Systems*. 2019.

# Automated Negotiation: Challenges and Tools

## Future Challenges

Yasser Mohammad<sup>1, 2, 3</sup> Amy Greenwald<sup>4</sup>

<sup>1</sup> NEC Corporation, Global Innovation Unit

<sup>2</sup>National Institute of Advanced Industrial Science and Technology (AIST), Japan

<sup>3</sup>Assiut University, Egypt

<sup>4</sup>Brown University, USA

February 23rd, 2022



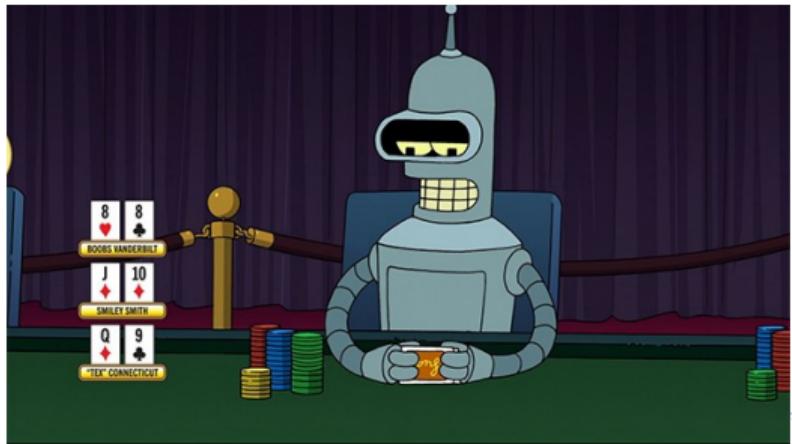
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- 2 Finding a Best Response to a Fixed Opponent
- 3 Finding a Best Response to Multiple Fixed Opponents
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# AI has learned to play games (well!)



# A brief history of ANAC



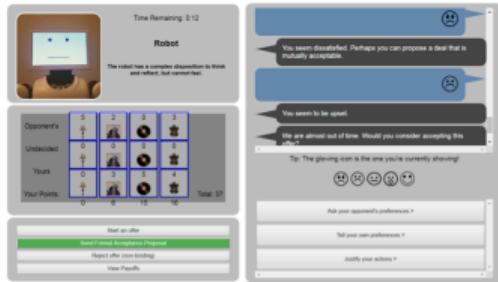
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2022	??, HAN, Werewolf, <b>SCML</b>	2016	Energy Grid Theme
2021	ANL (Repeated), HAN, Werewolf, <b>SCML</b>	2015	Three-party negotiation
2020	ANL (Elicitation), HAN, Werewolf, <b>SCML</b> , HUMAINE	2014	Learning
2019	Uncertainty, Diplomacy, HAN, Werewolf, <b>SCML</b>	2012	Reservation Value
2018	Repeated Negotiations, Diplomacy, HAN	2011	Linear Ufuns
2017	Repeated Negotiations, Diplomacy, HAN	2010	Domain Independence

---

# ANAC 2021 Leagues

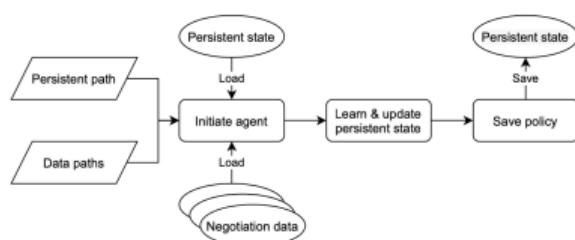
## HUMAINE: Negotiating with a Human



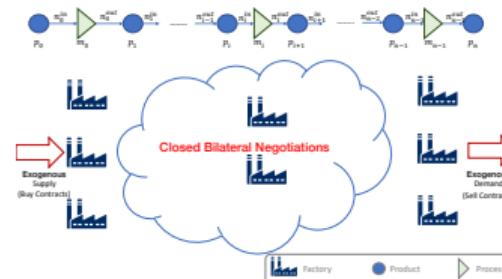
## Werewolf: Negotiating with Natural Language



## ANL: Learning in Repeated Negotiations (Preference Elicitation)



## SCML: Supply Chain Management League



# Game Characteristics

## Solved Games

- Sequential decision making (e.g., turn-taking)
- Imperfect (and perfect) information
- Two-player & multi-player
- Zero-sum

# Game Characteristics

## Solved Games

- Sequential decision making (e.g., turn-taking)
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- Two-player & multi-player
- Zero-sum

## Agent Negotiation

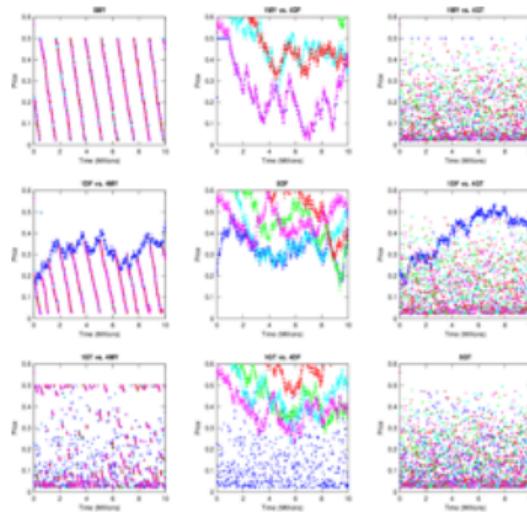
- Sequential decision making (e.g., turn-taking)
- Imperfect (and perfect) information
- Two-player & multi-player
- General-sum

# Empirical Game-Theoretic Analysis (EGTA)

EGTA is a MAS tool for analyzing multiagent interactions.<sup>1</sup>

Key Idea: Derive so-called **empirical games** from data. Solve these games.

Empirical games are often higher-level games, played with higher-level strategies (i.e., heuristics).<sup>2</sup>



<sup>2</sup> Michael P. Wellman et al. "Exploring bidding strategies for market-based scheduling". In: 4th ACM Conference on Electronic Commerce. San Diego, 2003, pp. 115–124.

Y. Mohammad and A. Greenwald (NEC and Brown)

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	4MY	4DF	4GT
1MY	.0337,.0337	.0690,.0225	.0185,.0109
1DF	.0136,.0335	.0387,.0387	.0134,.0159
1GT	.0119,.0169	.0536,.0226	.0129,.0129

<sup>2</sup>Wellman et al., "Exploring bidding strategies for market-based scheduling".

<sup>2</sup>Amy R. Greenwald, Jeffrey O. Kephart, and Gerald J. Tesauro. "Strategic Pricebot Dynamics". In: *1st ACM Conference on Electronic Commerce*. Denver, 1999, pp. 58–67.

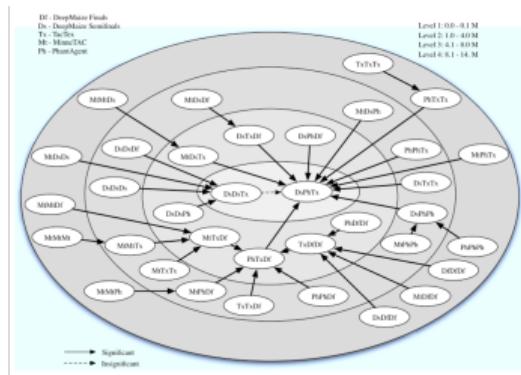
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# Double Oracle Algorithm<sup>3</sup>(PSRO<sup>4</sup>)

**Theorem** The double oracle algorithm converges to a Nash equilibrium in zero-sum games.

## Algorithm 1 Double Oracle Algorithm

**Input:** A game with strategy sets  $\Pi_i$ , for  $i \in \{1, 2\}$

**Input:** An initial strategy set  $\Pi_i^0 \in \Pi_i$ , for  $i \in \{1, 2\}$

**Output:** Nash equilibrium

- 1: **repeat**  $t \in \{0, 1, 2, \dots\}$
- 2:     Find  $\pi^*$ , a Nash equilibrium in the game  $\Pi_i^t$ , for  $i \in \{1, 2\}$
- 3:     **for**  $i \in \{1, 2\}$  **do**
- 4:         Find a best response  $\beta_i \in \Pi_i$  to  $\pi_{-i}^*$
- 5:         Expand strategy set:  $\Pi_i^{t+1} \leftarrow \Pi_i^t \cup \beta_i$
- 6: **until**  $\Pi_i^{t+1} = \Pi_i^t$ , for  $i \in \{1, 2\}$
- 7: **Return:**  $\pi^*$

<sup>2</sup>H. Brendan McMahan, Geoffrey J. Gordon, and Avrim Blum. "Planning in the presence of cost functions controlled by an adversary". In: *20th International Conference on Machine Learning*. Washington, DC, 2003, pp. 536–543.

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# Finding a Best Response to a Fixed Opponent

## Learning a best-response policy, offline

- Fixed acceptance policy: use RL to learn an offer policy
- Fixed offer policy: use deep learning to learn an acceptance policy

# Finding a Best Response to a Fixed Opponent

## Learning a best-response policy, offline

- Fixed acceptance policy: use RL to learn an offer policy
- Fixed offer policy: use deep learning to learn an acceptance policy

## Some issues with this approach

- Why decouple these decisions? Doing so is unlikely to be optimal. Perhaps for tractability?
- Possible way out: Formulate as an MDP and solve
- An even bigger problem: when is a negotiating partner so benevolent that they give you access to a simulator of their strategy that you can run for thousands of iterations to learn a best response?
- Possible way out: EGTA

# Negotiation as an MDP

Assume a **fixed** opponent: one's whose strategy does depend *not* on our actions.  
E.g., an **aspiration** agent.

When the opponent is known, our agent's decision making problem is an **MDP**.

- States: negotiation round plus two designated states, agreement and disagreement
- Actions: offers and accept/reject
- Transitions: capture opponent's behavior (e.g., if they accept, transition to the agreement state)
- Rewards: zero everywhere except at agreement, where they are given by the agent's utility function

Solving MDPs:

- Planning (e.g., VI), if the opponent model is in closed form
- RL, if we have only a generative model of the opponent model

# Opponent Model

An opponent model comprises **an acceptance model** and **an offer policy**.

(Opponent ufuns are not modelled, because our decisions are conditionally independent of them, given an acceptance model and an offer policy.)

**TDAM**: time-dependent acceptance model

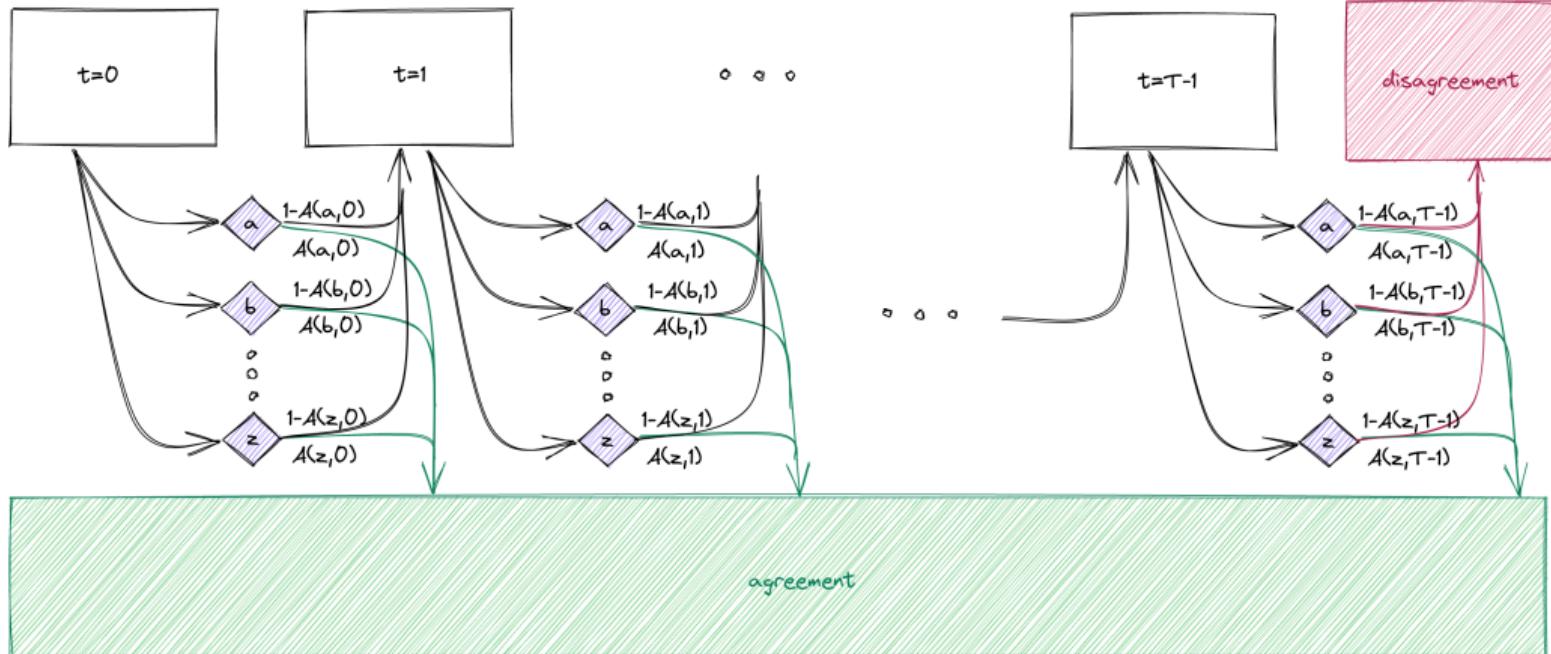
A map from a time to an acceptance probability distribution

**TDOP**: time-dependent offer policy

A map from a time to opponent offers (or probabilities over offers)

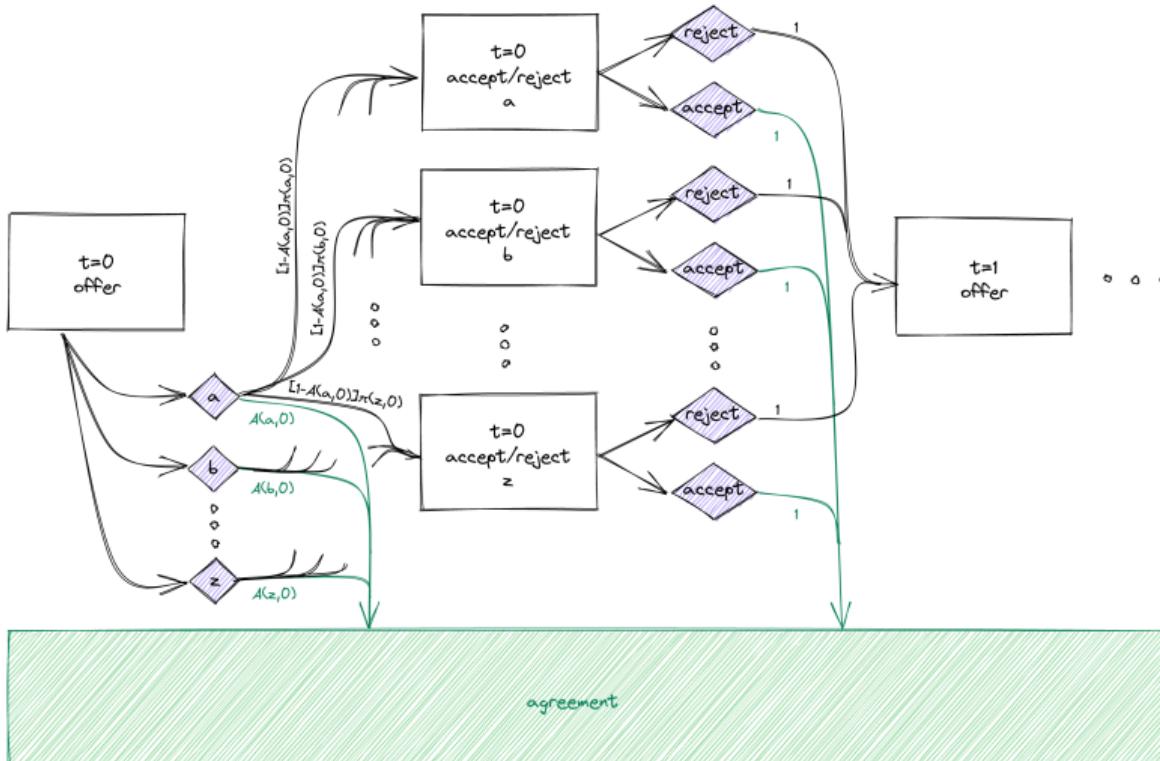
Time = negotiation round.

## TDAM MDP



Drawing by Jackson de Campos

## TDAM + TDOP MDP



Drawing by Jackson de Campos

Y. Mohammad and A. Greenwald (NEC and Brown)

Automated Negotiation: Challenges and Tools

# EGTA, Revisited

- Goal of EGTA: build agents that are robust, against a population of opponents.
- Each TDAM + TDOP MDP corresponds to an opponent.  
A solution to each MDP is an optimal negotiation strategy for playing against that opponent.
- Start from an initial population of opponents (i.e., MDPs)  $\Rightarrow$  negotiation strategies.
- Use EGTA to grow the population of negotiation strategies  $\Rightarrow$  opponents (i.e., MDP).
- End result should be a robust agent!

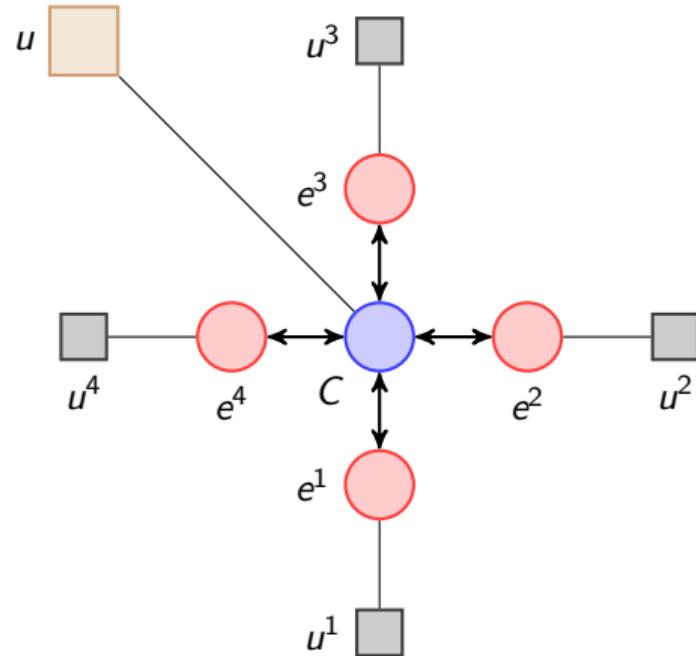
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# Concurrent Negotiations

These negotiations are dependent, as evidenced by the global ufun  $u$ , which depends on a global outcome: i.e., the outcomes of all negotiations.

The problem of how to negotiate in this setting is reminiscent of how to bid in simultaneous auctions, when bidders' utilities are combinatorial.<sup>5</sup>

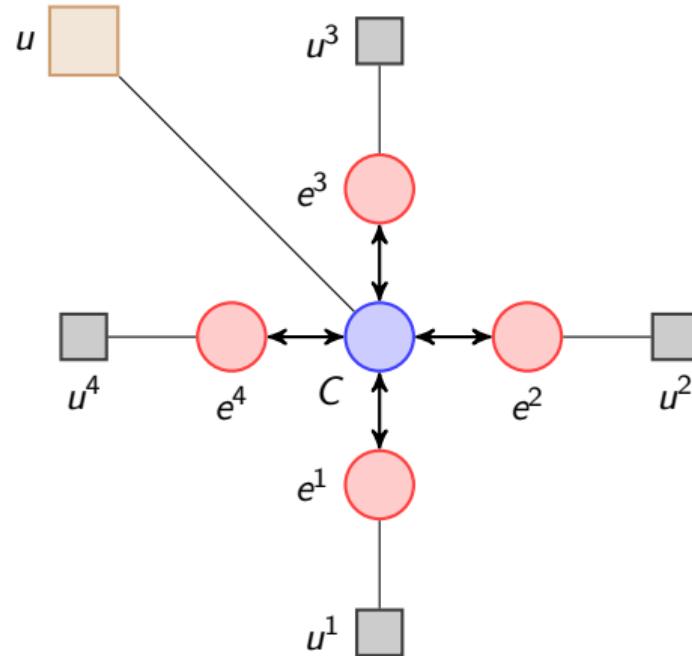


<sup>5</sup> Michael P. Wellman, Eric Sodomka, and Amy Greenwald. "Self-confirming price-prediction strategies for simultaneous one-shot auctions". In: *Games and Economic Behavior* 201 (2017), pp. 339–372.

# Concurrent Negotiations

In ANAC SCML, an agent negotiates with multiple agents simultaneously. Moreover, the agent's utility depends on the outcomes of all the negotiations.

An agent represents a factory, whose production depends on the inputs it acquires from all its trading partners, and so, in turn, does its sales.



# Expected Marginal Utility

An **outcome prediction** is a joint distribution over the outcomes of all (say,  $n$ ) concurrent negotiations: i.e.,  $P(\omega) = P(\omega_1, \dots, \omega_n)$ , where  $\omega_i \in \Omega_i$  and  $\Omega = \prod_{i=1}^n \Omega_i$ .

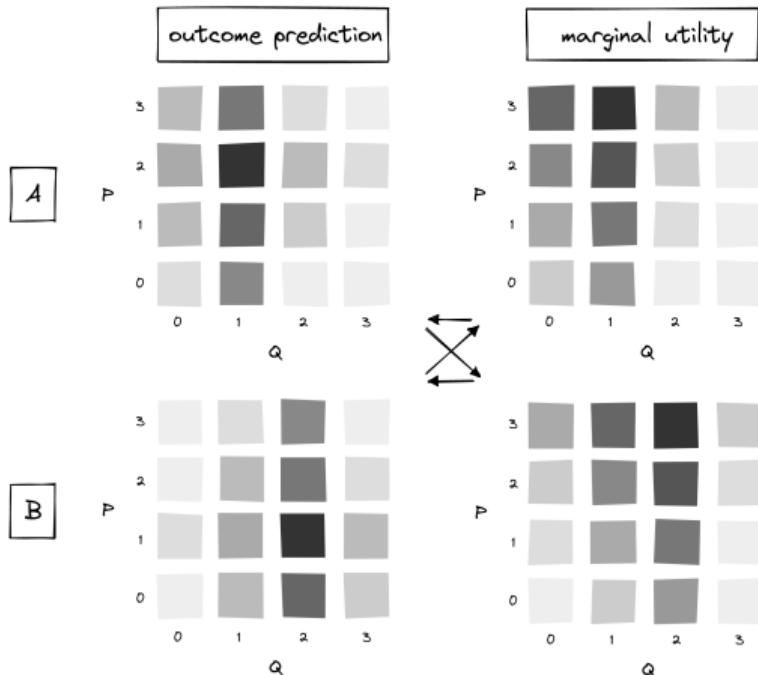
Given an outcome prediction  $P$ , the **expected marginal utility**  $\mu_i$  of outcome  $\omega_i \in \Omega_i$  in negotiation  $i$  is:

$$\mu_i(\omega_i; P) = \mathbb{E}_{\Omega_{\neg i} \sim P_{\neg i}} [u(\{\omega_i\} \cup \Omega_{\neg i}) - u(\Omega_{\neg i})] ,$$

where  $P_{\neg i}$  is the outcome prediction for all negotiations other than  $i$  (i.e.,  $P$  marginalized over  $i$ ).

# SCML OneShot: GodFather Strategy

- We are a seller with three goods to sell
- The arrows indicate dependencies in the expected marginal utility calculations
- Darker squares indicate higher probability predictions and higher marginal utilities
- Since we predict opponent *A* to most likely want 2 goods and *B* to most likely want 1, the highest marginal utility is obtained by contracting to sell 1 to opponent *A* and 2 to opponent *B* (at the highest possible prices)



Joint work with Jackson de Campos, Ben Fiske, and Chris Mascioli

# Outcome Predictions

An outcome prediction is a joint distribution over the outcomes of all concurrent negotiations:  
i.e.,  $P(\omega) = P(\omega_1, \dots, \omega_n)$

- Static model: Depends on factors external to the current negotiation,  
e.g., the state of the world, past negotiations, etc.

$$P(\omega \mid \text{external factors})$$

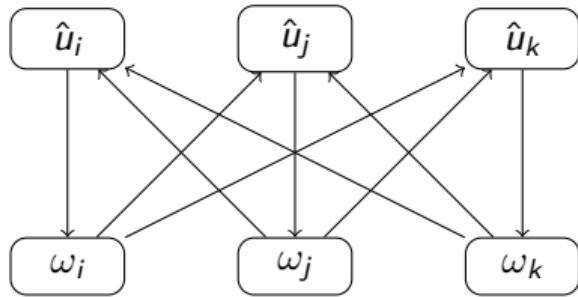
- Dynamic model: Depends on factors both external and internal to the current negotiation,  
i.e., the current negotiation trace so far

$$P(\omega \mid \text{both external and internal factors})$$

- Introspective model: Expected marginal utilities depend on the outcome predictions. Likewise, the outcome predictions depend on the expected marginal utilities (because they affect our behavior).

$$P(\omega \mid \text{both external and internal factors, and expected marginal utilities})$$

# Introspective Equilibrium



An **introspective equilibrium**<sup>5</sup> is a situation in which the outcome predictions are consistent with the marginal utilities, meaning  $P(\omega | \dots)$  and expected marginal utilities  $\mu(\cdot; f) = f$ .

Equivalently, for all negotiations  $x$ ,  $\mu_i(\omega_i; P(\omega | \dots)) = f_i(\omega_i)$ .

<sup>5</sup>Wellman, Sodomka, and Greenwald, "Self-confirming price-prediction strategies for simultaneous one-shot auctions".

# Open Questions

Decoupling negotiations tames the complexity, but is this kosher? How far from optimal is this approach?

How do you build reliable prediction models: static, dynamic, and introspective?

When does simple iteration converge to an introspective equilibrium?

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# Summary

# Conclusions

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- Lanctot, Marc et al. "A unified game-theoretic approach to multiagent reinforcement learning". In: *31st Annual Conference on Neural Information Processing Systems*. Long Beach, CA, 2017, pp. 4190–4203.
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# Automated Negotiation: Challenges and Tools

## Future Challenges and Open Problems

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February 23rd, 2022



NEC-AIST  
AI Cooperative  
Research Laboratory



**AAAI 2022 Tutorial** Updated on February 23, 2022

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- 2 Preference Elicitation During Negotiation
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  - Greedy Concession Algorithm
  - Speeding up GCA
  - Extending GCA
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# Negotiation with Known Acceptance Model



## Scenario

# Negotiation with Known Acceptance Model



## Scenario

$T \in \mathbb{I}$ : The round-limit.

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$\Omega \equiv \{\omega\}$ : Possible outcomes.

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$u : \Omega \rightarrow [0, 1]$  Agent Utility Function.

# Negotiation with Known Acceptance Model

## Scenario

$T \in \mathbb{I}$ : The round-limit.

$\Omega \equiv \{\omega\}$ : Possible outcomes.

- $\phi \in \Omega$  represents disagreement.

$u : \Omega \rightarrow [0, 1]$  Agent Utility Function.

$a : \Omega \times [0, T] \rightarrow [0, 1]$  The acceptance model.

## Policy ( $\mathcal{T}$ )

A **deterministic time-dependent** policy  $\pi : [1, T] \rightarrow \Omega$  is simply a **sequence** of outcomes

## Problem

Find the **optimal** deterministic time-dependent policy  $\pi^*$  such that:

$$\pi^* = \arg \max_{\pi} \mathcal{E}\mathcal{U}(\pi | \mathcal{T})$$

# Acceptance Model Progression



**General AM**

$$a(\omega) = f(\omega, t, \pi, x)$$

**Dynamic AM**

$$a(\omega) = f(\omega, t, \pi)$$

**Time Dependent AM**

$$a(\omega) = f(\omega, t)$$

**Monotonic AM**

$$(f(\omega, t + 1) - f(\omega, t))(f(\omega, t + 2) - f(\omega, t + 1)) \geq 0$$

**Homogeneous AM**

$$f(\omega_1, t + 1) - f(\omega_1, t) = f(\omega_2, t + 1) - f(\omega_2, t)$$

**Fixed Rate AM**

$$f(\omega, t + 2) - f(\omega, t + 1) = f(\omega, t + 1) - f(\omega, t)$$

**Static AM**     $f(\omega, t + 1) = f(\omega, t)$

# Positioning this work



# Positioning this work



# Positioning this work



# Positioning this work



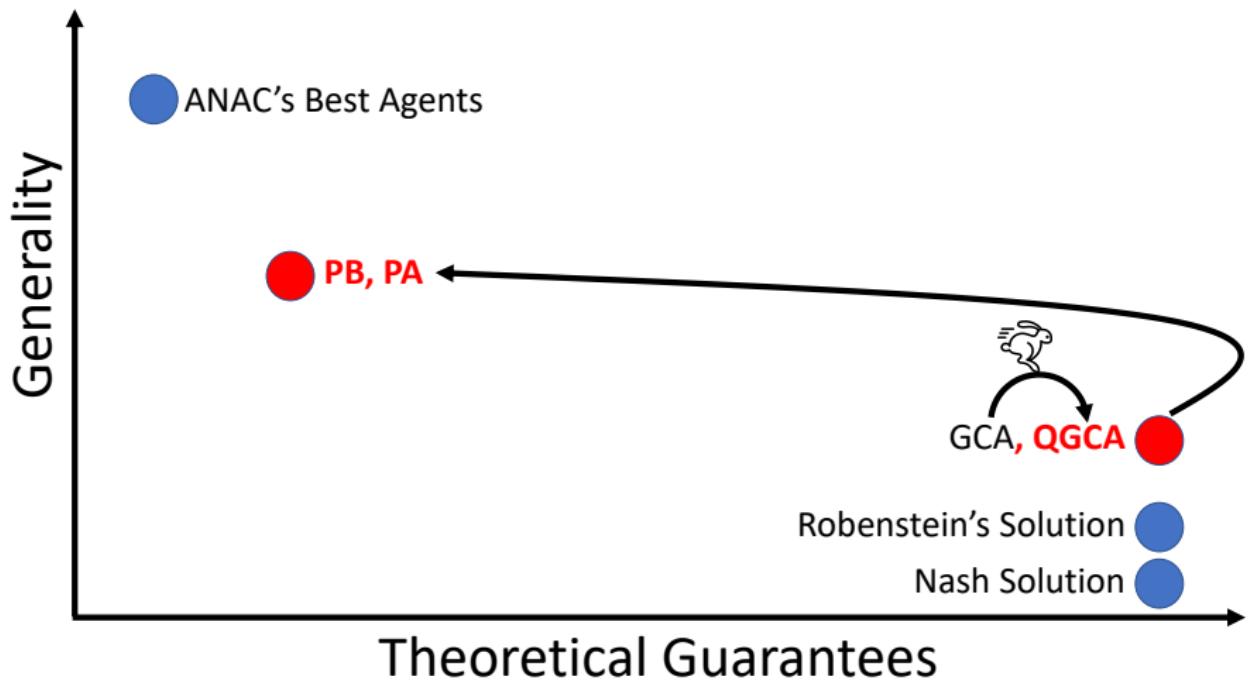
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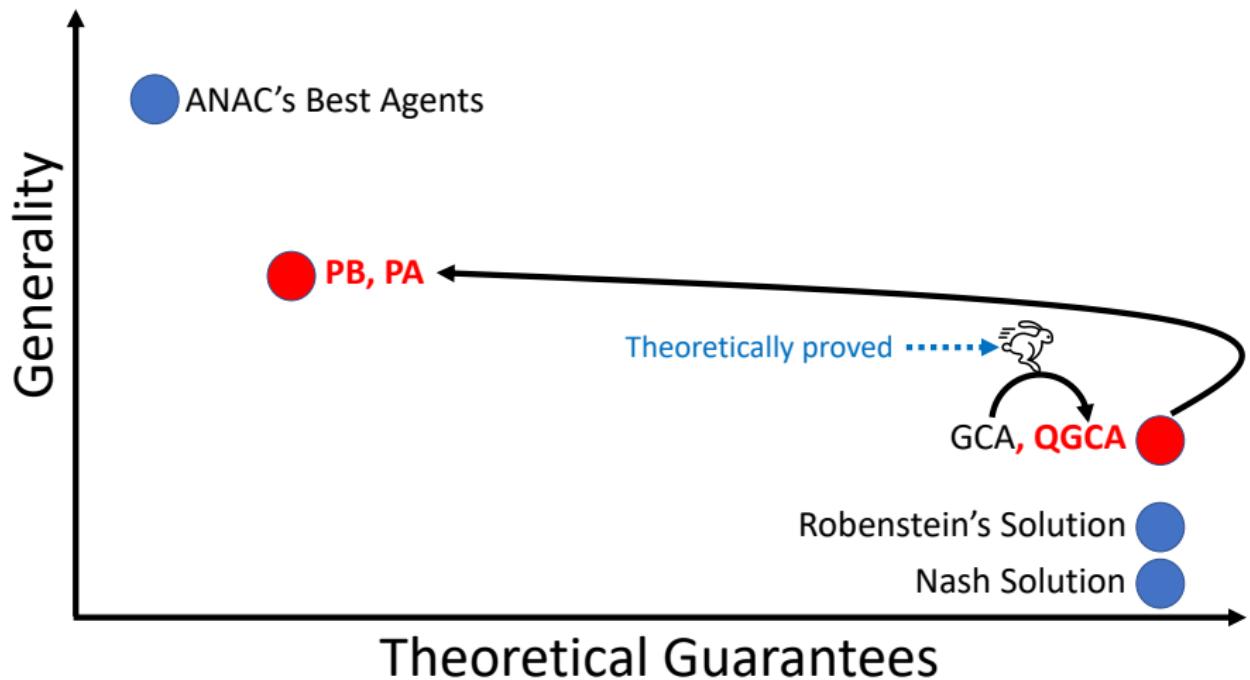
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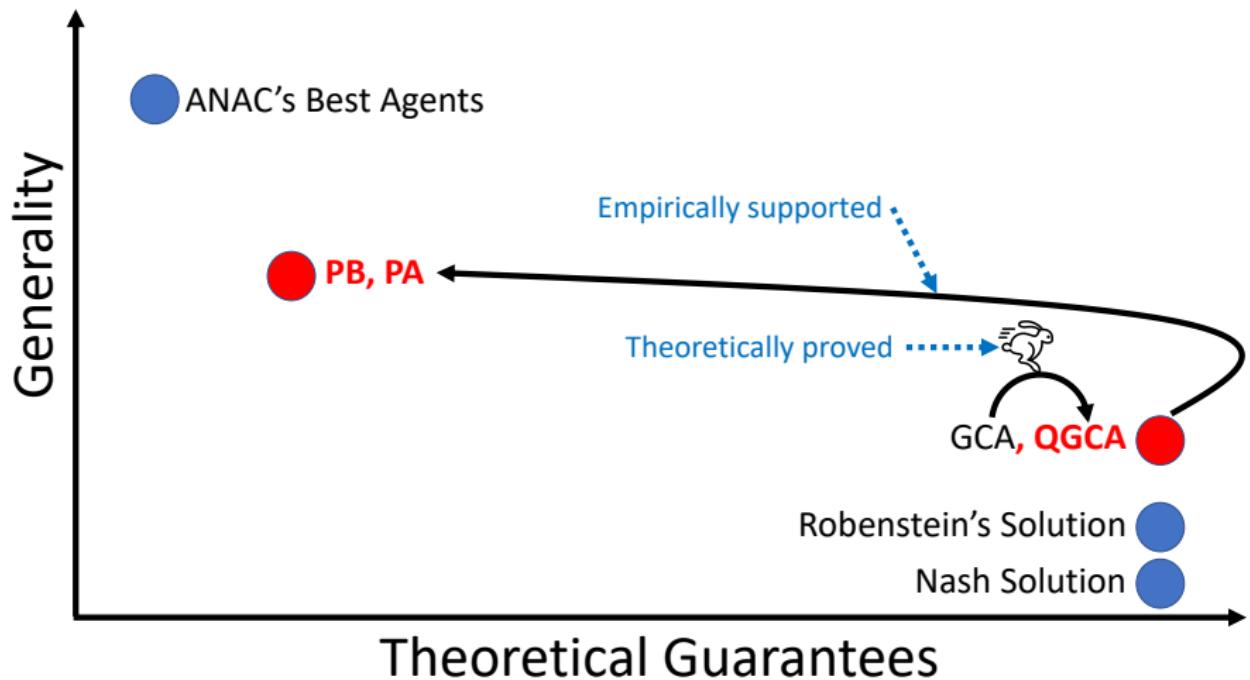
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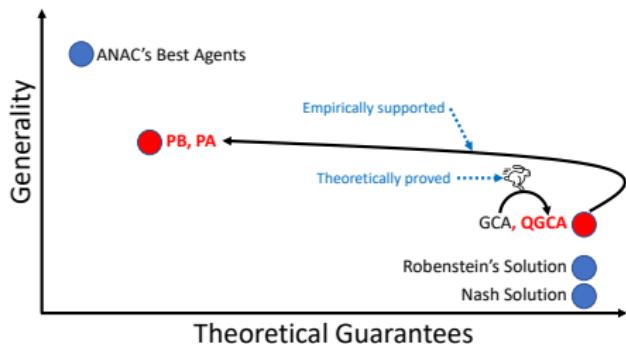
# Positioning this work



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# Why is this worth doing?



## Why are we trying this?

- You cannot argue with .

  - Faster calculation of  $\pi^*$  opens new .

- Advance our Fundamental Understanding.
  - When **exactly** is GCA optimal?
  - Why **exactly** is GCA optimal?
- Provide ideas and inspiration for **new strategies** to advance the state of the art.

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- Negotiation with Known Acceptance Model
- **Greedy Concession Algorithm**
- Speeding up GCA
- Extending GCA

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# Greedy Concession Algorithm



## Applicability

Designed and proved optimal for negotiations **static** acceptance models, and **no-repetition** of offers<sup>a</sup>.

---

<sup>a</sup>baarslag2015gca.

## Main Idea

- The optimal policy of length one is known:  $\arg \max_{\omega} a(\omega)u(\omega)$
- Optimal policy of length  $N$  contains *scrambled* version of the optimal policy of length  $N - 1 \rightarrow$  **Optimality of greediness theorem**.
- The optimal policy is a **conceding** policy  $\rightarrow$  **the concession lemma**.

# Understanding Optimality of GCA

## GCA

```
1:  $\pi \leftarrow <>$                                 ▷ Empty policy
2: for  $k \leftarrow 1 : T$  do
3:    $\omega^* \leftarrow \arg \max_{\omega \in \Omega - \pi} \mathcal{EU}(\text{sort}_{\mathcal{EU}}(\pi \circ \omega))$ 
4:    $\pi \leftarrow \text{sort}_{\mathcal{EU}}(\pi \circ \omega^*)$            ▷ Operator  $\circ$  inserts an element in a set
```

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```

## Time Complexity

$$O(TK^2)^a$$

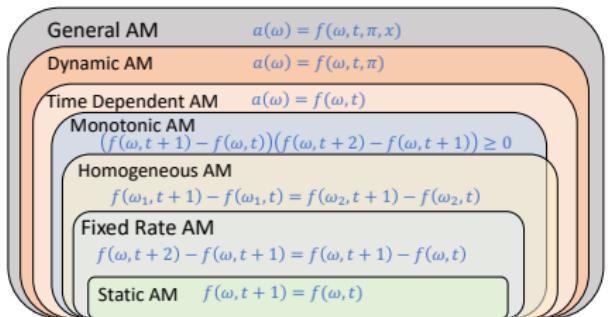
- Linear in negotiation time.
- Quadratic in outcome space size.

<sup>a</sup>trees do not help here 

# Understanding Optimality of GCA

Can it be extended without modifications?

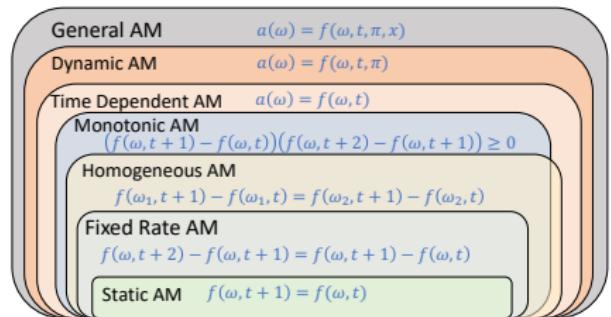
- Allowing repetition →
- Extension **keeping optimality** to more AMs?
  - General TDAM →
  - Monotonic AM →
  - Homogeneous AM →
  - Fixed Rate AM →



# Understanding Optimality of GCA

Can it be extended without modifications?

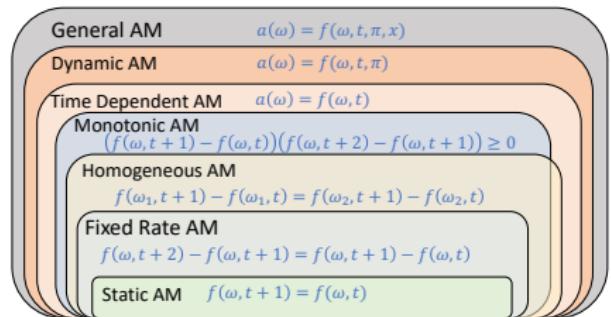
- Allowing repetition → YES.
- Extension keeping optimality to more AMs?
  - General TDAM →
  - Monotonic AM →
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  - Fixed Rate AM →



# Understanding Optimality of GCA

Can it be extended without modifications?

- Allowing repetition → **YES.**
- Extension **keeping optimality** to more AMs?
  - General TDAM → **NO.**
  - Monotonic AM → **NO.**
  - Homogeneous AM → **NO.**
  - Fixed Rate AM → **NO.**



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# Quick GCA



## Applicability

**Static** Acceptance Models.

# Quick GCA



## Applicability

**Static** Acceptance Models.

## Main Idea

90% of CS is caching ... <sup>a</sup>

- Calculating the  $\mathcal{EU}$  of a policy **repeats** many calculations of shorter policies.
- Let's **cache** those.
- Allows us to calculate the effects of various operations on the expected utility in  **$O(1)$**  time (and space).

---

<sup>a</sup>this is not a quote. Just invented it.

# QGCA Details



## Cached Quantities

$P : [0, T] \rightarrow [0, 1]$  The aggregate multiplication of probability of rejection used in the evaluation of  $\mathcal{EU}$ .

$$P_i = \prod_{j=0}^{i-1} 1 - a(\pi_j) \quad (1)$$

$S : [0, T] \rightarrow [0, 1]$  The cumulative sum of the expected utility value.

$$S_i = \sum_{j=0}^i u(\pi_j) a(\pi_j) P_j = S_{i-1} + u(\pi_i) a(\pi_i) P_i \quad (2)$$

Calculating  $\mathcal{EU}$  using ↑

$$\mathcal{EU} = S_T$$

# Operations on Policies

## Static AM

Operation	Symbol	Effect on $\mathcal{EU}(\pi)$
Replacing $\pi_i$ with $\omega$	$\pi_i^\omega$	$P_i(u(\omega)a(\omega, i) - u(\pi_i)a(\pi_i)) + (S_T - S_i) \frac{a(\omega, i) - a(\pi_i, i)}{1 - a(\pi_i, i)}$
Swapping $\pi_i, \pi_j$	$\pi_{i \leftrightarrow j}$	$u_i \left( a_i^j P_j \frac{1 - a_i^j}{1 - a_i^j} - a_i^j P_i \right) + u_j \left( a_j^i P_i - a_j^i P_j \right) + (S_{j-1} - S_{i+1}) \frac{a_i^j - a_j^i}{1 - a_i^j}$
Swapping $\pi_i, \pi_{i+1}$	$\pi_{i \rightarrow 1}$	$u_i \left( a_i^{i+1} P_i (1 - a_{i+1}^i) - a_i^i P_i \right) + u_{i+1} \left( a_{i+1}^i P_i - a_{i+1}^{i+1} P_{i+1} \right)$

## General TDAM

Replacing $\pi_i$ with $\omega$	$\pi_i^\omega$	$P_i(u(\omega)a(\omega) - u(\pi_i)a(\pi_i)) + (S_T - S_i) \frac{a(\omega) - a(\pi_i)}{1 - a(\pi_i)}$
Swapping $\pi_i, \pi_j$	$\pi_{i \leftrightarrow j}$	$u_i a_i \left( P_j \frac{1 - a_j}{1 - a_i} - P_i \right) + u_j a_j \left( P_i - P_j \right) + (S_{j-1} - S_{i+1}) \frac{a_j - a_i}{1 - a_i}$
Swapping $\pi_i, \pi_{i+1}$	$\pi_{i \rightarrow 1}$	$P_k a(\pi_i) a(\pi_{i+1}) (u(\pi_{i+1}) - u(\pi_i))$
Inserting outcome $\omega$ at location $t$	$\pi_{\omega @ i}$	$u(\omega) a(\omega) P_i - a(\omega) (S_T - S_{i-1})$

# Quick GCA

```

1:  $\pi \leftarrow <>$                                 ▷ Empty linked list
2:  $\mathcal{L}_\omega = 0 \forall \omega \in \Omega$           ▷ Initialize location of all outcomes
3:  $S_{-1}, P_{-1} \leftarrow 0, 1$ 
4: for  $k \leftarrow 1 : T$  do
5:    $d^*, \omega^* \leftarrow -\infty, \phi$ 
6:   for  $\omega \in \Omega$  do
7:      $i \leftarrow \mathcal{L}_\omega$                       ▷ Lookup location of insertion
8:      $d_\omega \leftarrow S_{i-1} + (1 - a(\omega))(\mathcal{EU}(\pi) - S_{i-1}) + P_i \mathcal{EU}(\omega) a(\omega)$ 
9:     if  $d_\omega \geq d^*$  then
10:     $d^*, \omega^* \leftarrow d_\omega, \omega$ 
11:     $\pi \leftarrow \pi \circ \mathcal{L}_{\omega^*}$            ▷ Insert best outcome in its correct place
12:    Update  $S, P, \mathcal{L}$ 
13:    if no-repetition then
14:       $\Omega \leftarrow \Omega - \{\omega^*\}$ 

```

## Time Complexity

$$O(TK)$$

- ➊ Linear in negotiation time.
- ➋ Linear in outcome space size.

# Outline

## 1 Negotiation With Incomplete Information

- Negotiation with Known Acceptance Model
- Greedy Concession Algorithm
- Speeding up GCA
- Extending GCA

## 2 Preference Elicitation During Negotiation

## 3 Concurrent Negotiation

## 4 References

# Extending GCA to General TDAM



## Why cannot we use GCA as it is?

- The concession lemma does not hold.
  - The optimal policy may **NOT** be conceding.
- The greedy-is-optimal theorem does not hold.
  - The optimal policy may **NOT** contain shorter optimal policies (even scrambled).

## What to do

- Start by running QGCA → a conceding policy.
  - Use the mean as the SAM.
- Use fast operations to permute this policy for a better one.
  - Policy Bubbling (PB).
- Starting from PB, search for a better policy (i.e. using simulated annealing)
  - Policy Annealing (PA).

# Policy Bubbling

```
1:  $\pi \leftarrow \pi^c$ 
2: for  $r \leftarrow 1 : T$  do
3:    $\pi^- \leftarrow \pi$ 
4:   for  $k \leftarrow 1 : T - 1$  do
5:     if  $\mathcal{EU}(\pi_{k \rightarrow 1}) - \mathcal{EU}(\pi) > 0$  then
6:        $\pi \leftarrow \pi_{k \rightarrow 1}$ 
7:     if  $\pi^- = \pi$  then
8:       return  $\pi^b = \pi$ 
9: return  $\pi^b = \pi$ 
```

▷ Start from the result of QGCA<sup>+</sup>

## Time Complexity

$$O(T^2)$$

# Policy Annealing

```

1:  $\pi \leftarrow \pi^b$                                 ▷ Start from the result of PBS
2: for  $r \leftarrow 1 : R$  do
3:   Randomly select a site  $s$  and an outcome  $\omega \in \Omega - \{\pi_s\}$ 
4:    $\delta \leftarrow \mathcal{EU}(\pi_s^\omega) > \mathcal{EU}(\pi)$ 
5:   if  $\delta > 0 \vee \text{rand}() > \exp^{-\delta/\tau(r)}$  then
6:      $\pi \leftarrow \pi_s^\omega$ 
7:   for  $i \leftarrow 1 : T$  except  $s$  do                  ▷ Find the best permutation
8:     if  $\mathcal{EU}(\pi_{i \leftrightarrow s}) > \mathcal{EU}(\pi)$  then
9:        $\pi \leftarrow \pi_{i \leftrightarrow s}$ 
10:  return  $\pi^a = \pi$ 

```

## Time Complexity

$$O(TR)$$

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# Preference Elicitation



## The challenge

How to reduce Uncertainty in user preferences:

- before negotiation (offline preference elicitation).
- while negotiating (online preference elicitation).

# Preference Elicitation

## The challenge

How to reduce Uncertainty in user preferences:

- before negotiation (offline preference elicitation).
- while negotiating (online preference elicitation).

## Types of questions

Utility Value what is  $\tilde{u}(\omega)$ ?

Utility Constraint Is  $\tilde{u}(\omega) \geq x$ ? Usually implemented as a standard gamble.

Utility Comparison Is  $\omega_1 \succ \omega_2$ ?

# Elicitation Procedures



- ➊ Long history in the decision support and economics research community.
- ➋ Take away message: .

# Elicitation Procedures



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- ② Take away message: **Do not ask about the utility directly..**

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- ③ Practical elicitation uses a **series** of comparisons between outcomes to assess utilities.

# Elicitation Procedures



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## A Gamble

$(\omega^*, \omega_*, p)$  : Getting  $\omega^*$  with probability  $p$  otherwise  $\omega_*$

# Elicitation Procedures



- ① Long history in the decision support and economics research community.
- ② Take away message: **Do not ask about the utility directly..**
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## A Gamble

$(\omega^*, \omega_*, p)$  : Getting  $\omega^*$  with probability  $p$  otherwise  $\omega_*$

### Example query

Do you prefer to get  $\omega$  for certain over  $(\omega^*, \omega_*, p)$ ?

# Elicitation Procedures/Strategies

## Probability Equivalence

find  $p$  so that  $\omega = (\omega^*, \omega_*, p)$

## Certainty Equivalence

find  $\omega$  so that  $\omega = (\omega^*, \omega_*, p)$

- Both require *normalized* utilities.
- Both require knowledge of  $\omega^* \succ \omega \succ \omega_*$ .
- Lead to different biases.

## Comparison-only Procedures

① Titration-down:  $p_k = 1 - s \times k$

② Titration-up:  $p_k = s \times k$

③ Ping-pong:  $p_k = \begin{cases} s \times \lfloor k/2 \rfloor & k \text{ is odd} \\ 1 - s \times k/2 & k \text{ is even} \end{cases}$

# Importance of Elicitation

## Negotiation with Elicitation

$m, \Omega, R, \tilde{U}_i \forall 1 \leq i \leq m, \hat{U}_i^0 \forall 1 \leq i \leq m$

$m$  Number of agents/actors

$\Omega = \{\omega_j\}$  Possible outcomes (assumed countable)

$n$  Number of outcomes  $|\Omega|$

$R(i) \equiv r_i$  Reserved value for agent  $i$

$\tilde{U}_i : \Omega \rightarrow [0, 1]$  Utility of outcomes to **actor**  $i$

$\hat{U}_i^0 : \Omega \rightarrow P$  Probability distribution of utility values for **agent**  $i$

$\hat{U}_{ij}^0 \equiv \hat{U}_i^0(\omega_j)$

$P : \{[0, 1] \rightarrow [0, 1]\}$  A probability distribution on the closed interval  $[0, 1]$

## What is Elicitation Doing?

Reduces uncertainty in  $\hat{U}$

# State of the Art



- Lots of work on preferences/utility elicitation in decision making domain.
- Some work on incremental utility elicitation.
- Few works on incremental utility elicitation during negotiations

# State of the Art



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## Why Is Negotiation Different

- ① The acceptance model changes over time → environment dynamics are not static.
- ② Exploration is extremely costly.
- ③ Usually negotiations are not repeated much.
- ④ Cannot train on a simulator (in most cases).

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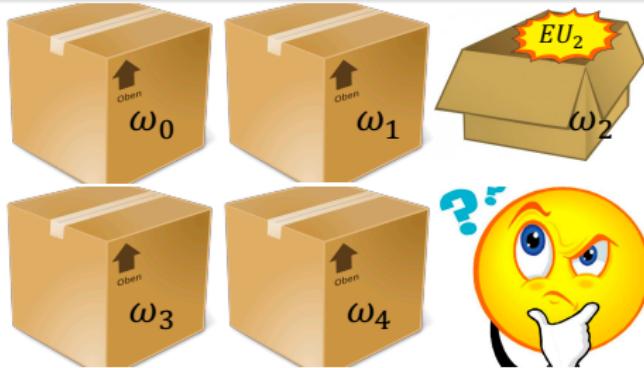
## Pandora's Problem [Economics]

- ① A set of  $n$  boxes ( $\{\omega_j\}$ ).
- ② Opening a box  $j$  gives a reward between 0 and  $\infty$  according to distribution  $p_j$  after  $t_j$  time-steps, and costs  $c_j$ .
- ③ Future rewards are discounted with a known factor  $\beta$ .



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### Solution: Pandora's Rule<sup>a</sup>

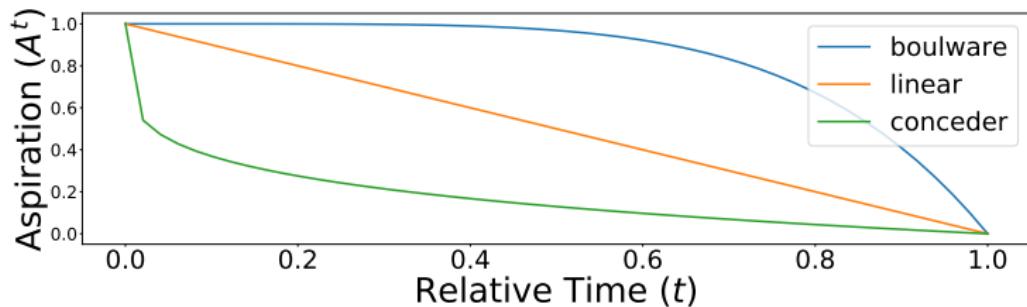
<sup>a</sup>Weitzman, "Optimal search for the best alternative".

For each box  $j$ , find  $z_j$  which is the solution to:

$$c_j = \beta_j \int_{z_j}^{\infty} (u - z_j) p_j(u) du - (1 - \beta_j) z_j$$

# Optimal Elicitation<sup>1</sup>

Adapts Pandora's Rule to the negotiation context:



- ①  $\beta = 1.0$
- ② Define aspiration level as:  $A^t \equiv r_i + (A^0 - r_i) \times \left(1 - \frac{t}{N}\right)^{1/e}$   
 $e > 1 \rightarrow$  Boulware,  $e = 1 \rightarrow$  Linear,  $e < 1 \rightarrow$  Conceder
- ③  $p_j = \Lambda_i^t(\omega_j) \times \mathbb{E}(\hat{U}_{ij}^t) + (1 - \Lambda_i^t(\omega_j)) \times A^t(\omega_j)$
- ④ Assume that there is an open box giving  $r_i$  with outcome index 0.
- ⑤ End the negotiation once the best box is 0.

<sup>1</sup> Tim Baarslag and Enrico H Gerding. "Optimal Incremental Preference Elicitation during Negotiation". In: *IJCAI*. 2015. pp. 3–9.



# Why is OE sub-optimal?

## Main Issue

Assuming that all uncertainty is removed by elicitation.

- ① Assuming that  $\hat{U}_{ij} \rightarrow \delta \left[ u = \tilde{U}_i(\omega_j) \right]$

# Why is OE sub-optimal?

## Main Issue

Assuming that all uncertainty is removed by elicitation.

- ① Assuming that  $\hat{U}_{ij} \rightarrow \delta \left[ u = \tilde{U}_i(\omega_j) \right]$
- ② Consider any practical strategy (e.g. titration-down):
  - After the first question:  $\hat{U}_{ij}^t \rightarrow \hat{U}_{ij}^{t+1}$
  - $z_j$  was calculated using  $\hat{U}_{ij}^t$  and must be recalculated.

## Take-away message

Avoid deep-elicitation.

# Extensions to Pandora's algorithm



## Closed-form Calculation of z-index<sup>a</sup>

<sup>a</sup>Yasser Mohammad and Shinji Nakadai. "Utility Elicitation During Negotiation with Practical Elicitation Strategies". In: *IEEE SMC*. 2018.

$$z_j = \begin{cases} \frac{a+b}{2}\beta - c_j & z_j \leq a \\ \frac{-\lambda \pm \sqrt{\lambda^2 - 4\zeta}}{2} & a < z_j \leq b \\ \lambda - 2 \left( b + \frac{a-\beta}{\beta}(b-a) \right) \\ \zeta b^2 - \frac{2c_j}{\beta}(b-a) \end{cases}$$

## The balanced expectation operator

$$\mathcal{E}(\hat{U}_{ij}^t) = \frac{t}{N} \times \text{Min} \left( \hat{U}_{ij}^t \right) + \left( 1 - \frac{t}{N} \right) \times \text{Max} \left( \hat{U}_{ij}^t \right)$$

*Min/Max* a *biased estimator* that exaggerate the lower/upper part of its input. For  $U(a, b)$ ,  $\text{Min}, \text{Max} = a, b$ .

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# Value of Information Algorithm



- Based on<sup>2</sup> in decision-support context.
- Adapted to the negotiation context.

## Main Idea

- Assume an accurate opponent model (acceptance probability)
- Given a set of queries  $Q \rightarrow$  find the one with the maximum difference between the expected expected utility before and after asking it<sup>a</sup>.

<sup>a</sup>Tim Baarslag and Michael Kaisers. "The value of information in automated negotiation: A decision model for eliciting user preferences". In: *Proceedings of the 16th Conference on Autonomous Agents and MultiAgent Systems*. International Foundation for Autonomous Agents and Multiagent Systems. 2017, pp. 391–400; Yasser Mohammad and Shinji Nakadai. "FastVOI: Efficient Utility Elicitation During Negotiations". In: *International Conference on Principles and Practice of Multi-Agent Systems (PRIMA)*. Springer. 2018, pp. 560–567.

<sup>2</sup>Urszula Chajewska, Daphne Koller, and Ronald Parr. "Making rational decisions using adaptive utility elicitation". In: *AAAI/IAAI* 2000, pp. 363–369, / 32

# VOI Based Elicitation

## Policy

$$\pi^t = (\omega^t, \omega^{t+1}, \dots, \omega^N) \text{ where } \omega^x \in \Omega$$

$K(\omega|\pi)$  ≡ index of  $\omega$  in  $\pi$

$$\pi(k) = \omega \text{ where } K(\omega|\pi) = k$$

## Optimal Policy

$$\pi^{t*} = \arg \max_{\pi} \text{EVUit}(\pi | \hat{i}_{it})$$

# VOI Based Elicitation

## Policy

$$\begin{aligned}\pi^t &= (\omega^t, \omega^{t+1}, \omega^N) \text{ where } \omega^x \in \Omega \\ K(\omega|\pi) &\equiv \text{index of } \omega \text{ in } \pi \\ \pi(k) &= \omega \text{ where } K(\omega|\pi) = k\end{aligned}$$

## Probability of Agreement

$$Pa^t(\omega|\pi) = \begin{cases} \Lambda^t(\omega) \prod_{k=1}^{K_\pi(\omega)-1} (1 - \Lambda^t(\pi(k))) & \omega \in \pi \\ 0 & \text{otherwise} \end{cases}$$

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$$\pi^{t*} = \arg \max_{\pi} EEUt(-\hat{r}_{it})$$

# VOI Based Elicitation

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## Expected Expected Utility<sup>a</sup>

<sup>a</sup>Boutilier, "On the foundations of expected expected utility".

$$EEU^t(\pi, \{\hat{U}_\omega^t\}) = \sum_{\omega \in \Omega} Pa(\omega|\pi) \mathbb{E}(\hat{U}_\omega^t)$$

## Optimal Policy

$$\pi^{t*} = \arg \max_{\pi} EEU^t(\pi)$$

# VOI Based Elicitation II

## Questions and Answers

$$\begin{aligned}Q &\equiv \{q_I\} \\ q_I &\equiv \{(Ans_s^I, p_s)\} \\ Ans_s^I &\equiv \{\hat{U}_\omega^{t+1}\} \\ \sum_s p_s &= 1\end{aligned}$$

# VOI Based Elicitation II



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## Expected value of information

$$EVOI(q^I, \{\hat{U}_\omega^t\}) = \mathbb{E}_s (\max_\pi EEU(\pi, Ans_s^I)) - \max_\pi EEU(\pi, \{\hat{U}_\omega^t\})$$

# VOI Based Elicitation II

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## Elicitation

Ask  $q^*$  where

$$q^* = \arg \max_q \left( EVOI\left(q^I, \{\hat{U}_\omega^t\}\right) - c_q \right)$$

$c_q$  Cost of asking question  $q$

# VOI main Issues



## Accurate Agreement Model Assumption

- Everything depends on the probability of agreement ( $Pa$ )
- $Pa$  depends on the **product** of probabilities in the acceptance model ( $\Lambda^t$ )

$$Pa^t(\omega|\pi) = \begin{cases} \Lambda^t(\omega) \prod_{k=1}^{K_\pi(\omega)-1} (1 - \Lambda^t(\pi(k))) & \omega \in \pi \\ 0 & \text{otherwise} \end{cases}$$

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Speed: Complexity =  $O(nN|Q||Ans|)$

- Too many *argmax* and  $\mathbb{E}$  operations.
- Every policy extends to the end of the negotiation.

$$q^* = \arg \max_q \left( EVOI \left( q', \left\{ \hat{U}_\omega^t \right\} \right) - c_q \right)$$

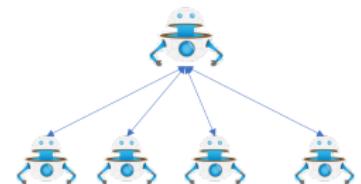
$$EVOI \left( q', \left\{ \hat{U}_\omega^t \right\} \right) = \mathbb{E}_s \left( \max_\pi EEU \left( \pi, Ans_s' \right) \right) - \max_\pi EEU \left( \pi, \left\{ \hat{U}_\omega^t \right\} \right)$$

$$\pi^{t*} = \arg \max_\pi EEU^t \left( \pi, \left\{ \hat{U}_\omega^t \right\} \right)$$

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# Concurrent Negotiation

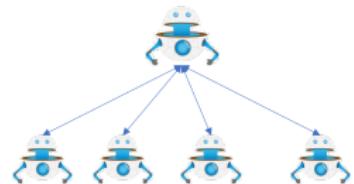


# Concurrent Negotiation



## Generality

- Specific scenario (buyer-seller).
- General domain



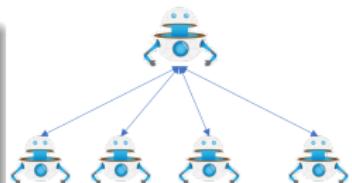
# Concurrent Negotiation

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- Specific scenario (buyer-seller).
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## Decommitment

- Symmetric de-commitment.
- Asymmetric de-commitment.
- No de-commitment.



# Concurrent Negotiation

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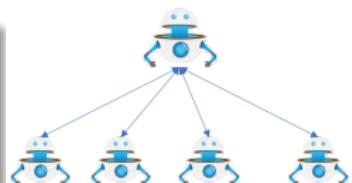
- Specific scenario (buyer-seller).
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## Decommitment

- Symmetric de-commitment.
- Asymmetric de-commitment.
- No de-commitment.

## Timing

- Synchronous.
- Any-time.



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# References I

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references

# Automated Negotiation is important

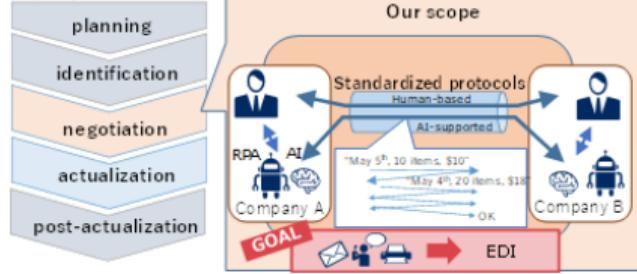
## Why is it hard?

- Mechanism Design Problem:
  - Better than haggling?
- Negotiator Design Problem:
  - Generality × Effectiveness

## Why is it interesting?

- Easy to state yet hard to solve.
- Multiple levels of abstraction and complexity.
- Several concrete open questions.
- Vibrant yet not saturated research space.

Five fundamental activities of a business transaction (ISO/IEC 15944-1)



attribution: UNECE eNegotiation Project

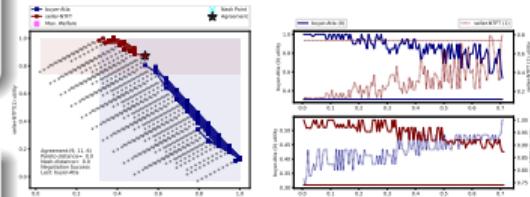


Automated Negotiating Agents Competition: 2010-

# Automated Negotiation Has a Long History

## Nash Bargaining Game (1950)

How to split a pie when you have one offer? Maximize relative surplus product

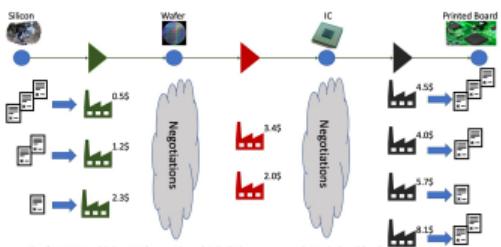


## Robenstien Bargaining Game (197s)

Do we need to negotiate if we know everything? Not really

## ANAC: 2010 and still running

Can we develop effective agents for automated negotiation in almost any domain? Kind of



An example of an SCM world showing four products (circles), three processes (triangles) and few factories. Each process consumes one item of its input and generates one output in one day. Each factory requires a different cost to run its process [shown in its top right]. Factories in the first level have exogenous contracts to buy raw material (silicon) and factories at the last level have exogenous contracts to sell the final product (printed boards). These contracts drive the market.

## SCML 2019 and still running

Can we develop effective agents that orchestrate multiple related negotiations while being embedded in a business like environment? Kind

# We have Nice Platforms?

## Genius<sup>1</sup>

a Java-based negotiation platform to develop general negotiating agents and create negotiation scenarios.

## GENIUS

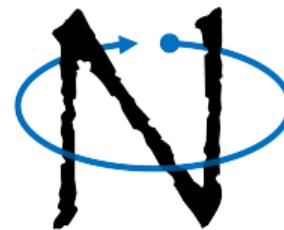
>> General Environment for Negotiation with Intelligent multi-purpose Usage Simulation.

## GeniusWeb

A distributed platform for automated negotiation on the internet

## NegMAS<sup>2</sup>

a Python-based negotiation platform for developing autonomous negotiation agents embedded in simulation environments.



# You know what it takes to build a negotiator

## Offer Policy

What should I offer next?

- Good Heuristics exist
  - Time-based
  - Tit-for-Tat
  - ANAC agents (more than 50)
- Good learners exist but the best ones require unrealistically large amounts of data.

## Acceptance Strategy

When should I accept my partner's offer?

- Several heuristics exist.
- We can learn good acceptance Strategies.
- Still, it may not be a good idea to separate acceptance from offering.

## Opponent Model

# There is too much still to be done

## Strategies with Guarantees

Can we develop strategies that combine the guarantees of classic Game theoretic work with the effectiveness of modern heuristics?

## Concurrent Negotiation

How coordinate behavior in multiple negotiation threads?

## Negotiation under uncertainty

How to behave when I do not know exactly what I want?

## Preference Elicitation

Should I ask? And what exactly should I ask about?