Summary

- An education company named X Education sells online courses to industry professionals.
- professionals interested in the courses land on their website and browse for courses on any given day.
- From there they are directed to the X Education form, where they provide information by filling the form.
- This form information will be stored in the X Education database. This information contains the internal parameters and professional information which will be used to determine potential leads.
- The sales team will use that data and make calls to professionals. either professional will be converted into lead or not.
- Based on interactions with professionals, the sales team will update the sales parameters against the original form data.
- Data could be divided into original captured form data and sales team generated data.
- we must use originally captured form data for model training because the prediction will get the same
- The model will predict the potential leads which will be used by the sales team to make calls which will save time and increase the high converted rate.

• The following are the steps used:

- Business understanding
- o Data understanding
- o Data importing:
- Data Cleaning:
- Handle the "Select" level that is present in many of the categorical variables.
- Drop columns that are having a high percentage of missing values. Check all the columns before dropping them.
- Check the number of unique categories in each categorical column. Here you
 may need to do something.
- For the columns with less percentage of missing, use some imputation technique.
- Finally check the percentage of rows retained in the data cleaning process.
 Prepare the data for Model Building:
- o EDA
- Create dummies for all categorical columns. Perform train-test split. Perform scaling.

Model Building

- Use techniques like RFE to perform variable selection.
- Build a Logistic Regression model with good sensitivity.
- Check p-value and VIF.
- Find the optimal probability cutoff.
- Check the model performance over the test data.
- Generate the score variable.

Model Evaluation

- All performance metrics, f score Making Predictions on the Test Set
- Final Observation: Let us compare the values obtained for Train & Test:
- Train Data: Accuracy: 79.19% Sensitivity: 71.69% Specificity: 83.79% Test Data:
 Accuracy: 79.63% Sensitivity: 76.33% Specificity: 81.62% The Model seems to predict
 the Conversion Rate very well and we should be able to give the CEO confidence in
 making good calls based on this model