RACE MEETING DUTY

CONFIDENTIAL

Race Track: Happy Valley

IMT On-Course IMT Leader David Fan 6035 5199

BIM / BOCC IMT Zoom Meeting ID / Conference Bridge 2966 1000 202 966 1555 / 2966 1555

Race Meeting: Wednesday, 10 July 2024

Race Meeting Stewards
Chairman of Racing Stewards
Henry Chan
Peter Kung
Chief Stipendiary Steward
M Van Gestel
Stipendiary Stewards
T Bailey
G Bush
K C Y Kwok
J C H Ho
Cadet Stipendiary Stewards
J N H Chan
T C Y Hui
E C N Wong Racing
Wagering Products
Broadcasting Operations
Betting Channels - Retail & Telebet
Customer Growth & Experience
Information Technology RDE
Membership Services
Property
Public Affairs
Bacine Marketine Man Wan
Nick Ng
Christy Tang
Kevin Fung
Alsa Yeung
Kelvin Chu
Philip Ho
Sandra Chan
M K Ko
Alex Li 9284 3614 9720 5752 6089 3650 6170 6175 9822 6026 9386 8060 6900 4403 9239 0066 Race Day Duty Team Public Attairs
Racing Marketing
Security, Integrity & Information Security
Logistics & Transport
X-Bet Executive Senior Steward
Martin Liao
Senior Executive
Winfried Engelbrecht-Bresges 7999 9168 9360

6208 4656

Duty Doctor - Dr Johnson Chu 6232 2021 / 2966 8777

Duty Officials

Duty Officials Division / Department Race Track (H.V.)			Cross Betting (S.T.)	
	Tuice I			
CORPORATE AFFAIRS				
Public Affairs				
Racing			Larry Yeung	- 9467 9596
Web Content Publishing & Monitoring	Jojo Lee	- 8666 / 9402 5885	Larry Teung	- 7407 7370
ver content rubishing a monitoring	Juju Lee	- 8000 / 9402 3883		
External Affairs			Sally Tse	- 9836 9564
External Arians			Sally 1se	- 9830 9304
WAGERING PRODUCTS				
Betting Control & Customer Operations				
BOCC				
BOCC Local				
BOCC Commingling / Simulcast				
BOCC BIM				
Raceday Control	Jeff Ho	- 8513 / 9838 8335	Melanie Ng	- 6317 / 9705 1318
Announcer	Jeff Ho	- 8513 / 9838 8335	Melanie Ng	- 6317 / 9705 1318
			_	
Betting Account Administration			Alan Tsang	- 3690 3610 / 9126 6229
Digital Services & Funds Transfer Services			Eric Tang	- 0688 / 6086 1519
Digital Services & Funds Franker Services			Enc rang	- 0000 / 0000 1317
CUSTOMER STRATEGY, INSIGHTS & INNOVATION				
Betting Channels - Retail & Telebet				
Physical Channel Operations Control	Victor Lee	- 6135 0201		
On-Course Betting Services			Peggy Chan	- 9786 8154
Off-Course Betting Services	Ryan Wong	- 9732 3199		
Telebet Services			Stephen Cheung	- 6502 0020
Customer Care (Hotline)			Kit Chong	- 9053 3343 / 3690 3645
Customer Growth & Experience				
Owners & Members Customer Group	Ken Chung	- 5727 0183		
Traditional Public Customer Group	Mabel Sin	- 6090 0074		
Public Customer Group	Mei Chi	- 9173 4368		
Tourist Customer Group	Olivia Sze	- 9228 7149		
Tourist Custonici Group	Olivia Sze	- 9228 /149		
RACING				
				0100 0212
Broadcasting Operations			Patrick Wong	- 9168 6312
Logistics & Transport	Frankie Leung	- 9717 7013		
INFORMATION TECHNOLOGY RDE			Steve Dodd	- 9889 3798
MEMBERSHIP, BRAND, MARKETING & EXPERIENCE				
Membership Services / VM / Steward Floor	Vicky Yau	- 9734 1042		
Catering	Victor See	- 7111 / 9815 7288		
Catering (Box)	Vivian Shiao	- 7504 / 5108 9830		
Catering (Trackside)	Yves Thoma	- 5999 7187		
Catering (Sha Tin Clubhouse)	Alsa Yeung	- 9822 6026		
Catching (sna Tin Clubhouse)	Alsa Teung	- 7822 0020		
Racing Marketing				
	Sandra Chan	A		
Racing Event Marketing	Sandra Chan	- 9239 0066		
Digital Marketing Solutions & Services	Gilbert Kwok	- 9885 5548		
PROPERTY				
Facilities Technical Support			Kelvin Chu	- 9386 8060
Facilities Services Support	David Chan	- 9864 1491		
==	(Fault Report)	- 7888	(Fault Report)	- 7888
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SECURITY, INTEGRITY & INFORMATION SECURITY	Martin Kibble	- 9496 3721	Mark Hayman	- 9089 6726
,	Security Control Room	- 7490 3721	Security Control Room	- 7999
	Security Control Room	- 1999	Security Control Room	- 1399
FINANCE				
Treasury	C	#0.c0 / 0.000 - T	Th	CARR 10000 0.77
Heasury	Susanna Wong	- 7968 / 9220 6517	Thomas Crowther	- 6177 / 9228 2474
HUMAN RESOURCES	Denise Chan	- 9582 8878		
AUDIT	Jerry Lam	- 6709 6096		

Distribution - List R * Stationed Off-Site