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## [CA Software Architecture] Case Study AutoCab - Self Drive Taxi Company

## Questions

Case Study A: AutoCab - A self Drive Taxi Company

## 1) 4 Qualities attributes and Justifications

- 1. 4 Qualities attributes and Justifications: The current standard for software quality characteristics is ISO/IEC 25010:2011. Although that standard have 8 software quality characteristics, only 3 seems to be of interest: *Reliability, Security, and Maintainability*. From this and the requirements, we can infer 4 quality attributes:
- Availability: Since the *AutoCab* is expected to be up 24/7, then the probability that the system is working at any moment must be close to 1. Thus, the amount of time is the system is uptime should be far greater than the downtime time.
- **Reliability**: Due to the complexity of self-driving car technology, and the amount of expected user the system must handle, it is not crazy to say that the system will inevitably be down or fails. In that case, what matter is whether or not the system is able to recover, and how fast it does (which nicely tie back to availability attributes). Additionally, this software quality characteristic/attribute is essential since in case of failure, the company car may cause materials and human losses. Therefore, the ability of the system to operate normally despite hardware and software issues is paramount.
- **Testability**: A few years ago *Test Driven Development (TDD)* have taken the world by storm. With this development method every piece of the system is tested thoroughly. Since a self-driving car failure may be fatal to the customer, thus, before the system hit the market, all bugs and errors must be detected in advance so that they can be fixed in house. Therefore, to keep the customer trust and avoid nasty lawsuit, the system must go through an intense battery of test before going to production. As such, the system components should be easy to test.
- Maintainability: The system should be easy to maintain, to correct defects or to change in the
  future. This aspect is essential since this quality make correcting bugs found in developement and in
  production easy and quick to correct, which will increase customer satisfaction. Furthermore, a
  maintainable system seamlessly allow addition of new features, thus facilitating the rapid growth of
  the system.
- Security: ????? reference ??????????
- **Security**: As transaction need to be secure and audited, the system must provide a high *integrity* level so as to prevent unauthorized access to the system or its data.
- Maintainability (testability, verifiability, support)
- Reliability (availability, recoverability)
- Security (integrity)

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- Testability:
- Maintainability (Design);
- Availability || Reliability: system must be up 24/7
- Security
- Scalability
- reliability, availability, maintainability and safety (RAMS) [wikipedia list software attributes] redundancy (reliability), integrity (security), maintainability

## References