

YA ZA HLAING(TONY)

2nd October 1974

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ACHIEVEMENT

- From Aug 2004 to present, have been trained Casino Dealers, Inspectors and Acting Pit Managers on effective gaming skills and games with orientation/ training regards to their designated position.
- Analysis new casino games and launching to casino operations.

EMPLOYMENT HISTORY

Marina Bay Sands Singapore

2010 To Present Date

Job Title: Casino Games Trainer/Casino Pit Supervisor

- Conduct the game training for newly hire trainees and cross trainees dealers
- Responsible to supervise the Dealer, conduct casino games as required, ensure gaming security, complete all gaming administrative functions and provide service to players.
- Supervise dealing standards and by instructional guidance, coaching & counselling, maintain the standards required by the Management.
- Ensure Dealers comply with company policy and procedure when performing their duties at a gaming table by enforcement ▪ Instil discipline in the pit at all times.
- Supervise and ensure the accuracy of all gaming transactions.
- Complete all relevant paperwork with attention and detail.
- Ensure all games are conducted at a pace conducive to player satisfaction and Company profitability.

Job Title	: Casino Pit Manager	2008 To 2010
	: Casino Trainer	2004 To 2008
	: Casino Supervisor	2002 To 2004
	: Casino Dealer	2000 To 2002

- In charge of operation for assigned pit
- Conduct the game training for newly hire trainees and cross trainees dealers
- Responsible to supervise the Dealer, conduct casino games as required, ensure gaming security, complete all gaming administrative functions and provide service to players.
- Supervise dealing standards and by instructional guidance, coaching & counselling, maintain the standards required by the Management.
- Ensure Dealers comply with company policy and procedure when performing their duties at a gaming table by enforcement ▪ Instil discipline in the pit at all times.
- Supervise and ensure the accuracy of all gaming transactions.
- Complete all relevant paperwork with attention and detail.
- Ensure all games are conducted at a pace conducive to player satisfaction and Company profitability.
- Have the knowledge, fully understand and apply all gaming procedures and directives provided and adhere to these procedures and directives at all times.
- Maintain high standard of grooming, appearance and hygiene at all times in accordance with company policy and procedure.
- Ensure every player enjoys the gaming experience by being polite and attentive to players' needs, by creating a friendly atmosphere.
- Maintain security of the game and company's assets by ensuring players adhere to game rules, maintain vigilance to note cheats and comply with security measures.
- Maintain efficiency of games by dealing within game pace specified by the Management and in consideration of player's satisfaction.

Game Skills

- Pai Gow
- Roulette
- Black Jack
- Baccarat
- Poker
- Sic Bo

Trainings and Seminars Attended

ADVANCED CERTIFICATE IN TRAINING AND ASSESSMENT	INSITUTE FOR ADULT LEARNING(IAL) Singapore	23 MAY 2015
DEVELOP A COMPETENCYBASED ASSESSMENT	INSITUTE FOR ADULT LEARNING(IAL) Singapore	23 MAY 2015
DESIGN AND DEVELOP ONTHE-JOB TRAINING PROGRAMME	INSITUTE FOR ADULT LEARNING(IAL) Singapore	11 APRIL 2015
PREPARE AND CONDUCT ON- THE JOB TRAINING	INSITUTE FOR ADULT LEARNING(IAL) Singapore	5 OCTOBER 2012
CONDUCT COMPETENCYBASED ASSESSMENT	INSITUTE FOR ADULT LEARNING(IAL) Singapore	5 OCTOBER 2012
APPLY ADULT LEARNING PRINCIPLES AND CODE OF ETHICS RELATING TO TRAINING	INSITUTE FOR ADULT LEARNING(IAL) Singapore	2 OCTOBER 2012
INTRERPRET THE SINGAPORE WORKFORCE SKILLS QUALIFICATIONS FRAMEWORK	INSITUTE FOR ADULT LEARNING(IAL) Singapore	2 OCTOBER 2012

Educational Background

DIPLOMA IN CASINO MANAGEMENT(TABLE GAME OPERATION)	ICG-SCHOOL OF CASINO AND HOSPITALITY SINGAPORE	AUGUST 2011
DIPLOMA IN PLASTICS AND RUBBER ENGINEERING	GOVERNMENT TECHNICAL INSTITUTE MYANMAR	JULY 1996

Special Skills

- Table management Systems(TMS)
- Micros Soft Office
- Basic Knowledge in Virtual Roster
- Basic Character Animation
- Basic Unity 3D game development and game coding
- Casino games analysis, procedure checking, conducting training and launching new games to operations

Character References IGNATIUS SHARMA

Senior Training Manager
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REYNALDO GUITO

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