



Who are the opinion leaders on COVID-19?

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Relevance of the study

Traditionally, Opinion Leaders (OLs) are a minority of members within a society, who possess qualities that make them **persuasive in spreading ideas to others**. Their opinions greatly affect others on social networks.

However, sometimes ordinary internet users can produce and effectively broadcast to mass audiences. These users can even **create alternative sources of content that can influence mass media agendas**.



Relevance of the study

OLs can help to spread important messages regarding COVID-19, as they can support the **promotion of social harmony, stability and the latest events.**

Studying OLs' influence patterns could help us understanding why certain information is adopted faster than other, and consequently, could help to **create more effective communications** regarding the virus in the upcoming future.

(Chen et al., 2014; Meeyoung Cha et al., 2010; Xu et al., 2014)



Research Questions

RQ: Who are the Opinion Leaders on COVID-19?



Who are the Opinion Leaders on COVID-19?

Step 1: Filtering the data

Step 2: Preprocessing the data

Step 3: Social graph formation

Step 4: Social network analysis

Step 1: Filtering the data

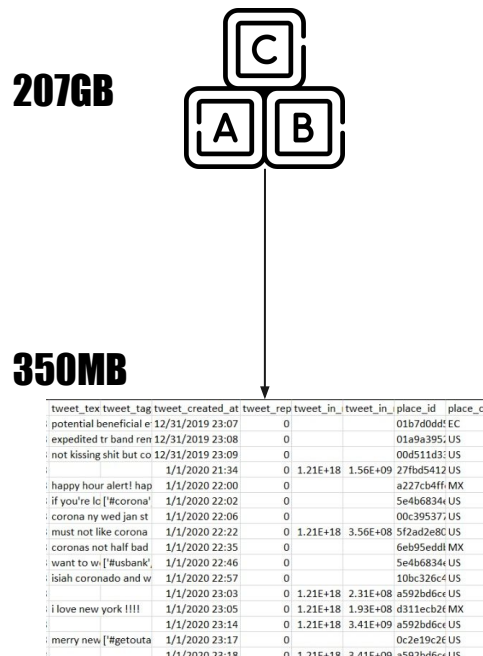
Threading vs Multiprocessing

- 12 Processes for 12 files
- One Thread for each Chunk of Data
- ~9100 Threads used
- Less than a day to filter the data
- Reduce Size from 207GB to ~2.6GB

USER	PR	NI	VIRT	RES	SHR	S	%CPU	%MEM	TIME+	COMMAND
shya6478	20	0	1683404	75852	11004	R	79.0	0.3	0:19.42	python3.6
vaka5268	20	0	2895852	1.0g	10520	R	77.7	4.4	645:41.20	python3.6
tiwa8375	20	0	1940476	68628	9116	R	71.0	0.3	2873:52	python3.6
shya6478	20	0	1683916	76092	11004	R	71.0	0.3	0:19.27	python3.6
shya6478	20	0	1683112	74920	11004	R	68.7	0.3	0:19.27	python3.6
shya6478	20	0	1682328	74520	11004	R	66.0	0.3	0:19.09	python3.6
shya6478	20	0	1682940	74788	11004	R	63.0	0.3	0:19.48	python3.6
kash1240	20	0	6164140	4.1g	10304	R	61.0	17.6	276:29.63	python3.6
shya6478	20	0	1681204	73504	11004	R	53.0	0.3	0:17.54	python3.6
shya6478	20	0	1680492	73484	11004	R	53.0	0.3	0:19.75	python3.6
shya6478	20	0	1680268	72372	11036	R	51.3	0.3	0:14.72	python3.6
shya6478	20	0	1678792	71688	11004	R	35.7	0.3	0:10.90	python3.6
shya6478	20	0	1678812	71808	11004	R	31.3	0.3	0:10.93	python3.6
shya6478	20	0	610376	75000	5256	S	12.7	0.3	7:08.61	jupyterhub-s
shya6478	20	0	1742240	83548	24344	S	5.3	0.3	0:04.05	python3.6
root	20	0	1065048	36996	5968	S	1.0	0.2	42:41.65	node

Step 2: Preprocessing

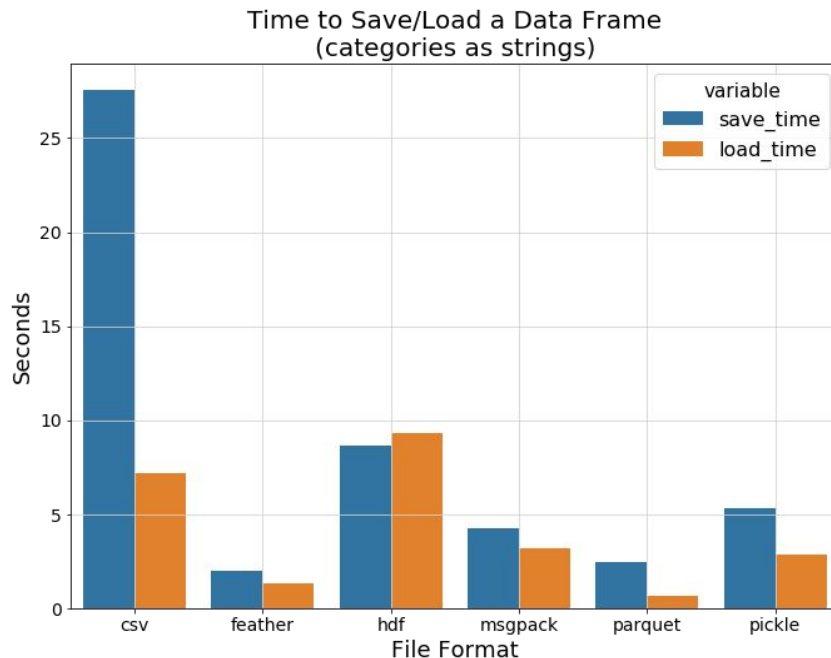
- Collect COVID-19 Tweets based on Tweet Content using Regex filters
- Drop Extra Properties
- Reduce Size from ~2.6GB to ~350MB



Step 2: Preprocessing

- Filter Big JSON files to multiple Feather
 - Faster to read and write
- Preprocess on feather files save to CSV
 - Easier for everyone to read
 - Built in support in all graph analysis programs, like Gephi

<https://towardsdatascience.com/the-best-format-to-save-pandas-data-414dca023e0d>





Why a Social Network Analysis?

The positions of users in online social networks, such as Twitter, indicate their connectivity

Users' social connectivity can be measured by different types of centrality measures like degree, betweenness and closeness centrality.

In a social network analysis, a central network position indicates **high centrality**, and a central and strategic network position implies that there is a **control of information flow and an influence of others attitudes and behaviors**.



Step 3: Graph Formation

Relation 1: Tweet Reply Relation

- Source Node : Tweet ID
- Destination Node : Reply_to_status_ID

Relation 2: User Reply Relation

- Source Node : User ID
- Destination Node : Reply_to_user_ID



Step 4: Social Network Analysis

Centrality Measures:

1. Degree Centrality
 - Number of connections
2. Betweenness Centrality
 - number of shortest paths from all nodes to all others that pass through a particular node
3. Closeness Centrality
 - average length of the shortest paths between a specific node and all other nodes in the graph

Results of Graph Formation:

Graph for User Reply Relation: Higher connectivity is equivalent to more influence in network

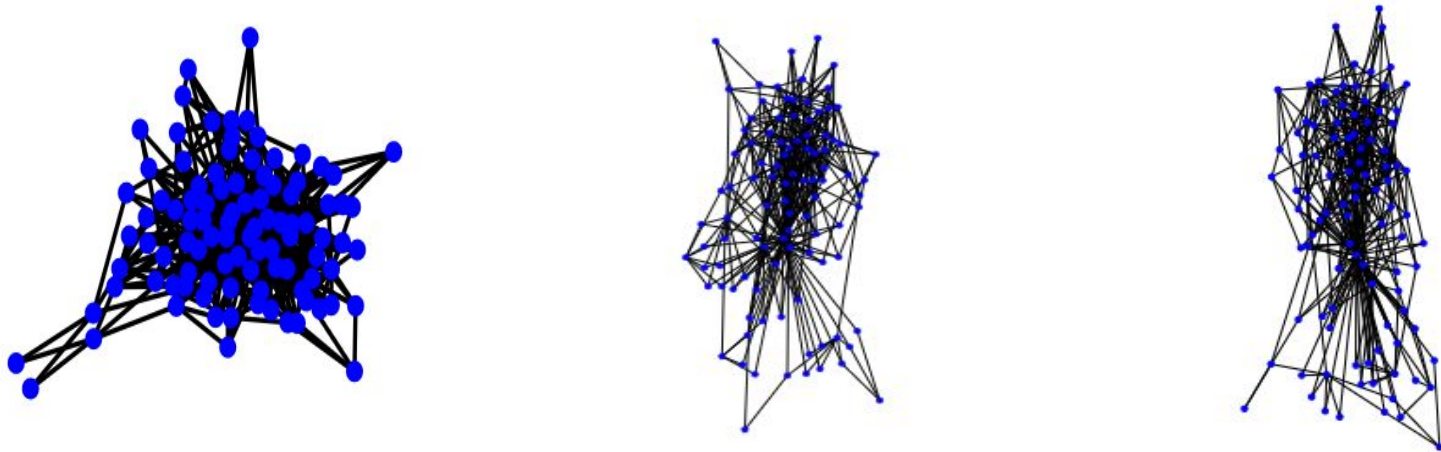


Fig1: Sub-graph for highest 100 users of degree, betweenness and closeness centrality



Results of Social Network Analysis:

Relation	Centrality Measures	Highest	Most Influential User
User Relation	Degree	0.39	Original User_id = 25073877
	Betweenness	0.66	
	Closeness	0.44	



What do we expect?

The main expectations of this research are

- to understand predictors of opinion leadership on Twitter regarding COVID-19;

- to give an insight on why certain content regarding COVID-19 spreads easier than other



Issues

1. Reply_count is always 0, so there is no access to this property.
2. Limitations with the data access in general.



Future Approach:

1. Planning to consider more influence metrics
2. Categorizing user profiles, to explore whether the most influential tweets are from organizations or if they are ordinary internet users' content
3. Exploring the sentiment of Opinion Leaders' tweets



Libraries we used

- Numpy / Pandas
- Tweet-preprocessor
 - URLs
 - Hashtags
 - Mentions
 - Emojis
- Dask
 - It provides advanced parallelism for analytics, enabling performance at scale
 - Operations that were slow on Pandas, like iterating through row-by-row, remain slow on Dask
- NetworkX
 - Python library for studying graphs and networks.



Thank you for your attention

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References

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