1. Any tower-3 information: **Support to Barclays, Discover, Coop, CITI. (Rahul and Sachin know about U3 project issues)**
2. VP who normally contact me  **: Rajappa, Kripashankar <**[**kripashankar.rajappa@capgemini.com**](mailto:kripashankar.rajappa@capgemini.com)**>; Pandit, Uddhav <**[**uddhav.pandit@capgemini.com**](mailto:uddhav.pandit@capgemini.com)**>; Wikhe, Kishor <**[**kishor.wikhe@capgemini.com**](mailto:kishor.wikhe@capgemini.com)**>; Pendse, Niranjan <**[**niranjan.pendse@capgemini.com**](mailto:niranjan.pendse@capgemini.com)**>; Wardadkar, Girish** [**girish.wardadkar@capgemini.com**](mailto:girish.wardadkar@capgemini.com)**; Athawale, Ashish <ashish.athawale@capgemini.com>**
3. What are the common issues VP’s face and solutions?

* **Bitlocker issue: Share recovery key**
* **Touch screen issue: Reinstall touch screen driver**
* **Computer lock: Deleted account from Sophos**
* **Bluetooth issue: Reinstall Bluetooth driver**
* **Ms outlook issue: Reconfigure outlook, pst mapping, delegation of account.**
* **Performance issue.**

1. Testing you have completed for last 6-7 months:  **Provisioning Packages SSPT, ServiceNow, Image 6.7.1a - INDIA UAT**
2. Network: Switch details and port security. ---**Rahul and Sachin have access the same.**
3. Refresh activity**: Ketan Sonawane know about refresh activity.**
4. **VC and printer inventory, Health check**
5. **Visitor pass and material out access**
6. **BOM and Microsoft image: Windows 10 image :Gaurao, Indrajit and Bhushan**
7. **Morgan, HSBC and RBS 20h2 image testing**
8. **Training room setup: Raju and Namdev**
9. **Boeing image**