

# BREAKING THE PAYMENT POINTS OF INTERACTION (POI)

Nir Valtman  
@ValtmaNir

&

Patrick Watson  
@PatrickTheDev



# THE CHALLENGE

Introduce 2 chatterboxes in 1 slide!

```
<?xml version="1.0" encoding="WTF-8"?>
<speakers>
  <identity username="Nir Valtman" twitter="@ValtmaNir">
    <org title="Head">NCR Application Security</org>
    <motto>If security is expensive, try to ignore it!</motto>
    <presented>Black Hat, DEF CON, OWASP etc.</presented>
    <opensource>SAPIA, Cloudefigo, Secure TDD, AntiDef</opensource>
  </identity>
  <identity username="Patrick Watson" twitter="@PatrickTheDev">
    <org title="Architect">NCR Application Security</org>
    <motto>If I shouldn't tell you how my system works, it isn't secure</motto>
    <presented firstTimeSpeaker="F***K YEAAAH" />
    <opensource>Who cares? I develop better than Nir!</opensource>
  </identity>
</speakers>
```

# THE RESEARCH

**Nir:** "Can't we just change this damn flow in the POI?"

**Patrick:** "LOL, see what happens! We're going to Vegas this year!"

A photograph of two baboons. One baboon is facing left, its hand reaching up towards the other's face. The second baboon is facing right, its mouth open as if it has just slapped the first. They are in a natural, outdoor setting with a blurred background.

The result – high fived our product to  
research anarchy!

**I did not slap you,  
I high fived your face!**

# Various Business Flows

What would you say if I told you that the **Retail** industry is the most secure?



Retail



Hospitality



Petroleum & Convenience

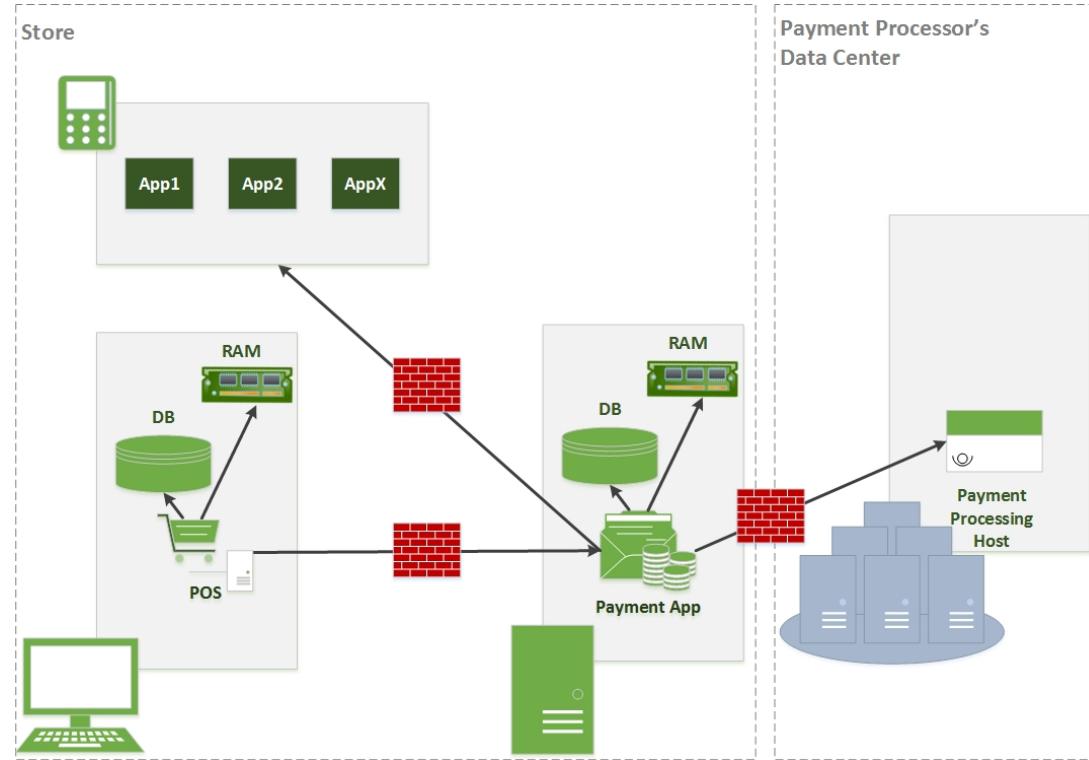


**LOL, good one!**

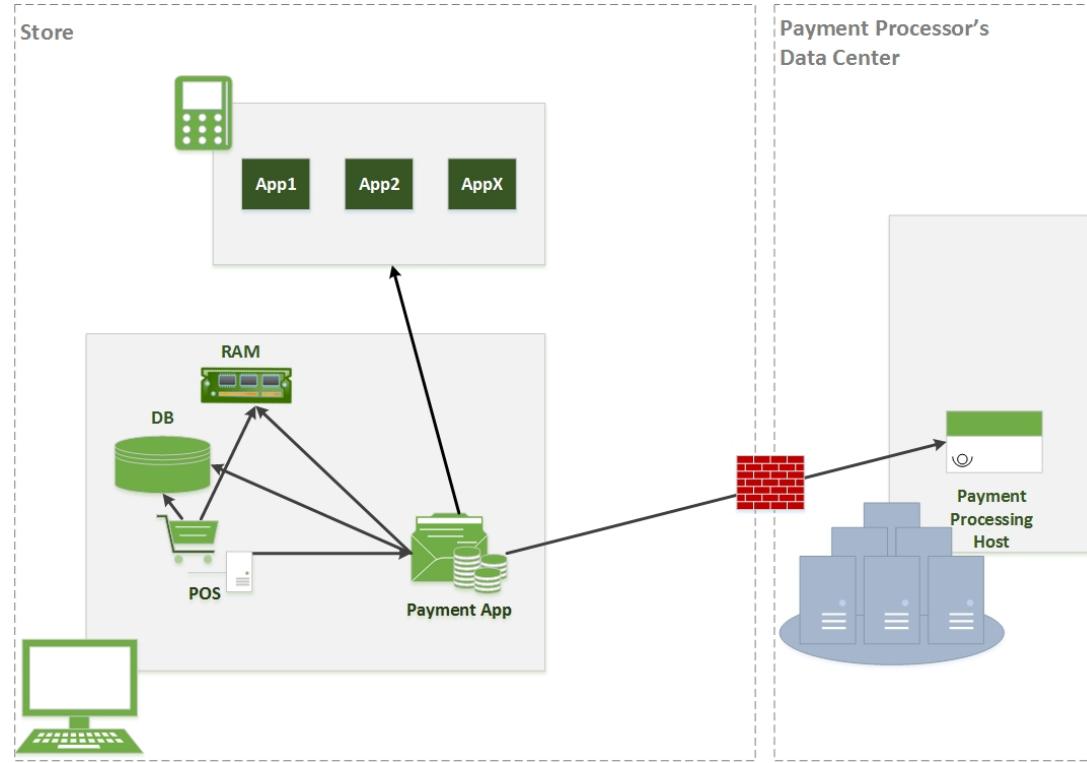
# INTRO TO PAYMENTS & POI

Payments POI, meet Nir & Patrick. We hack stuff for fun!

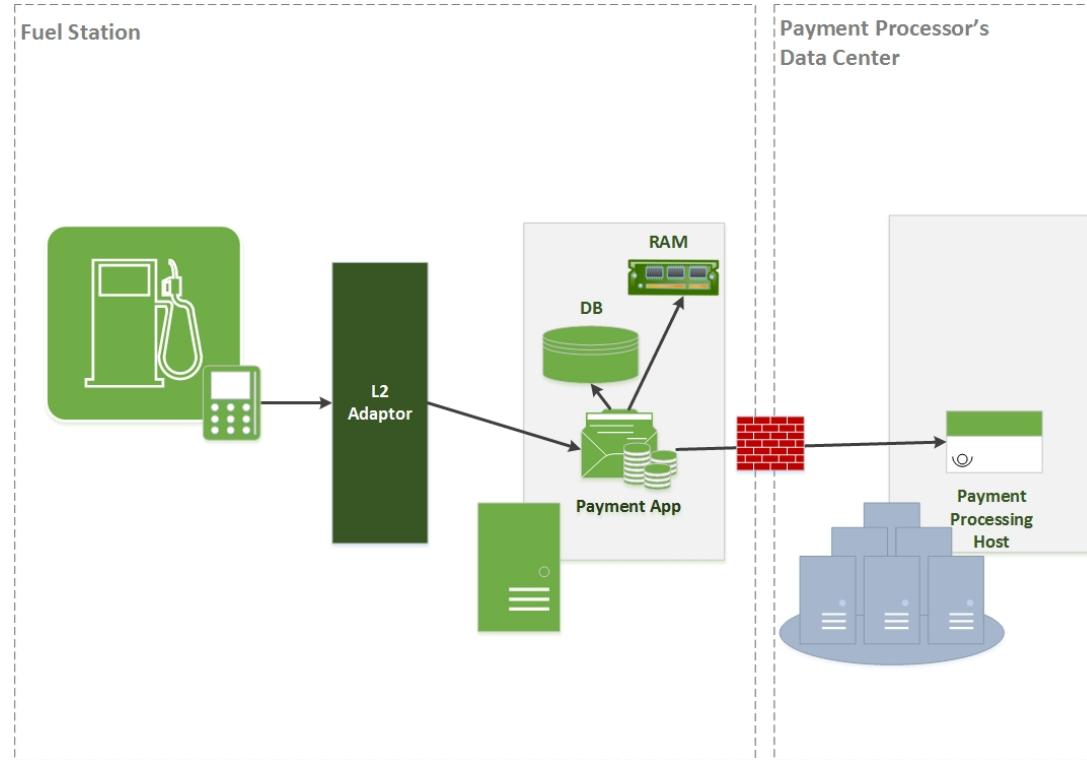
# Segregated store architecture



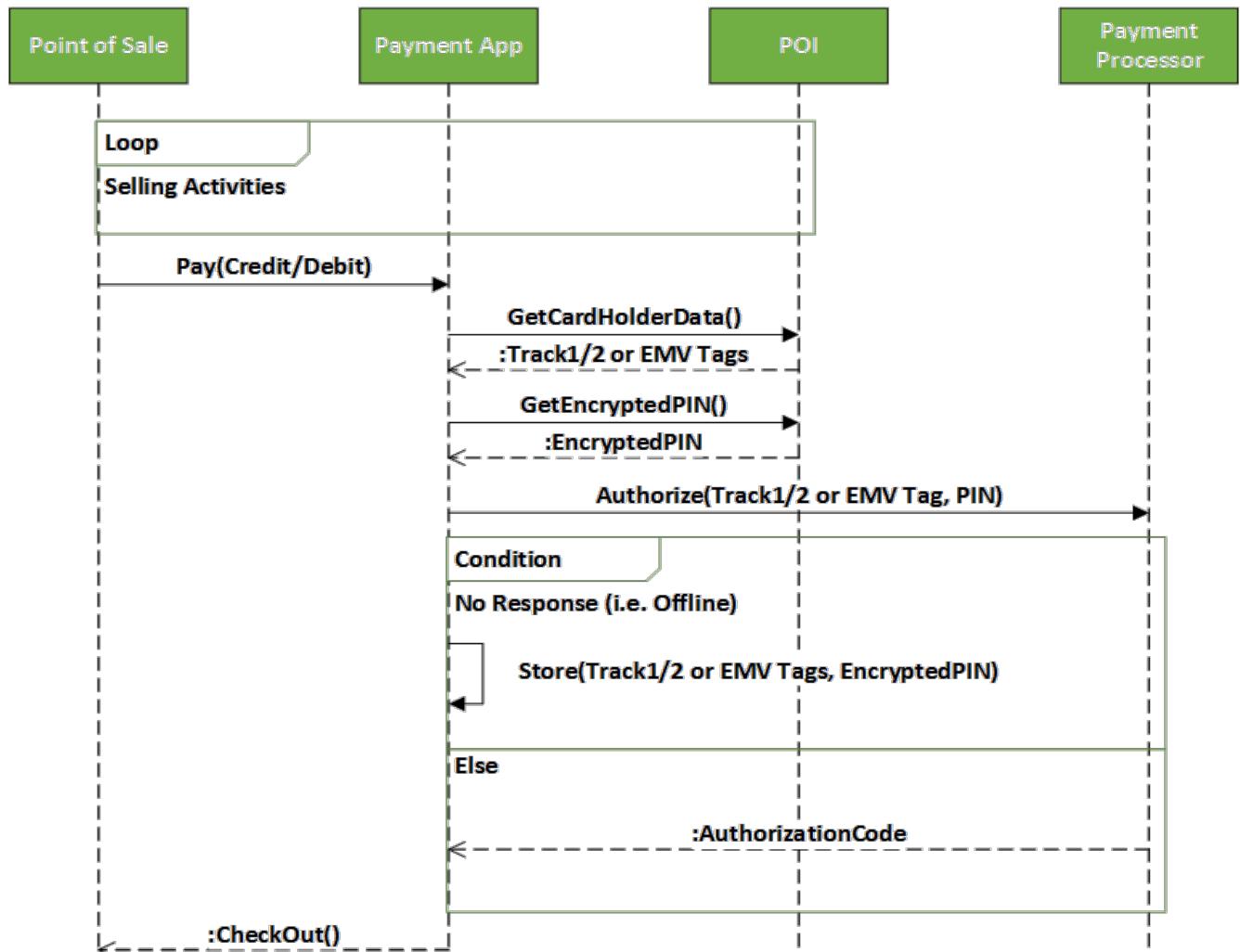
# All-in-one store architecture



# Fuel station architecture



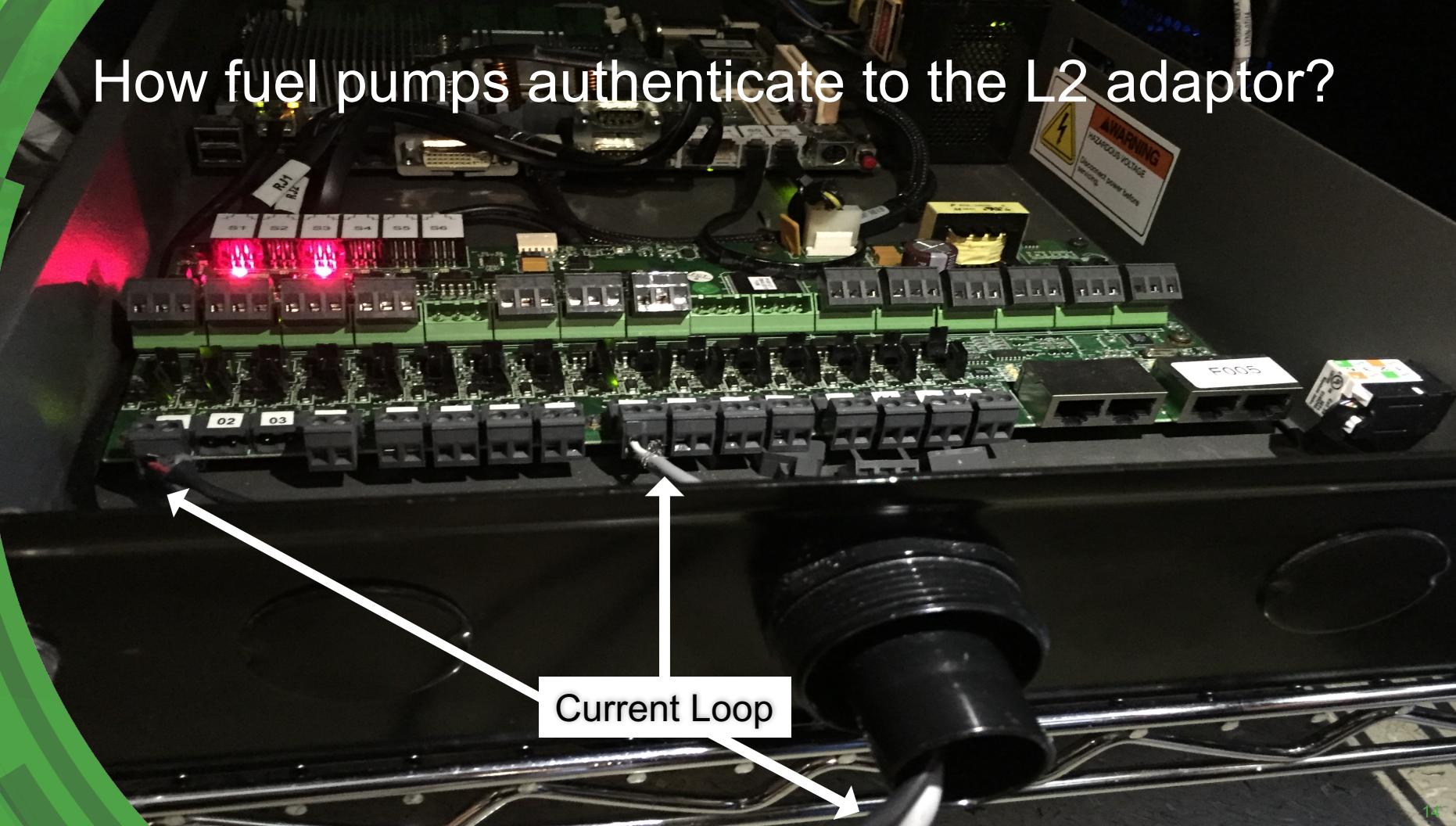
# Typical Payment Flow



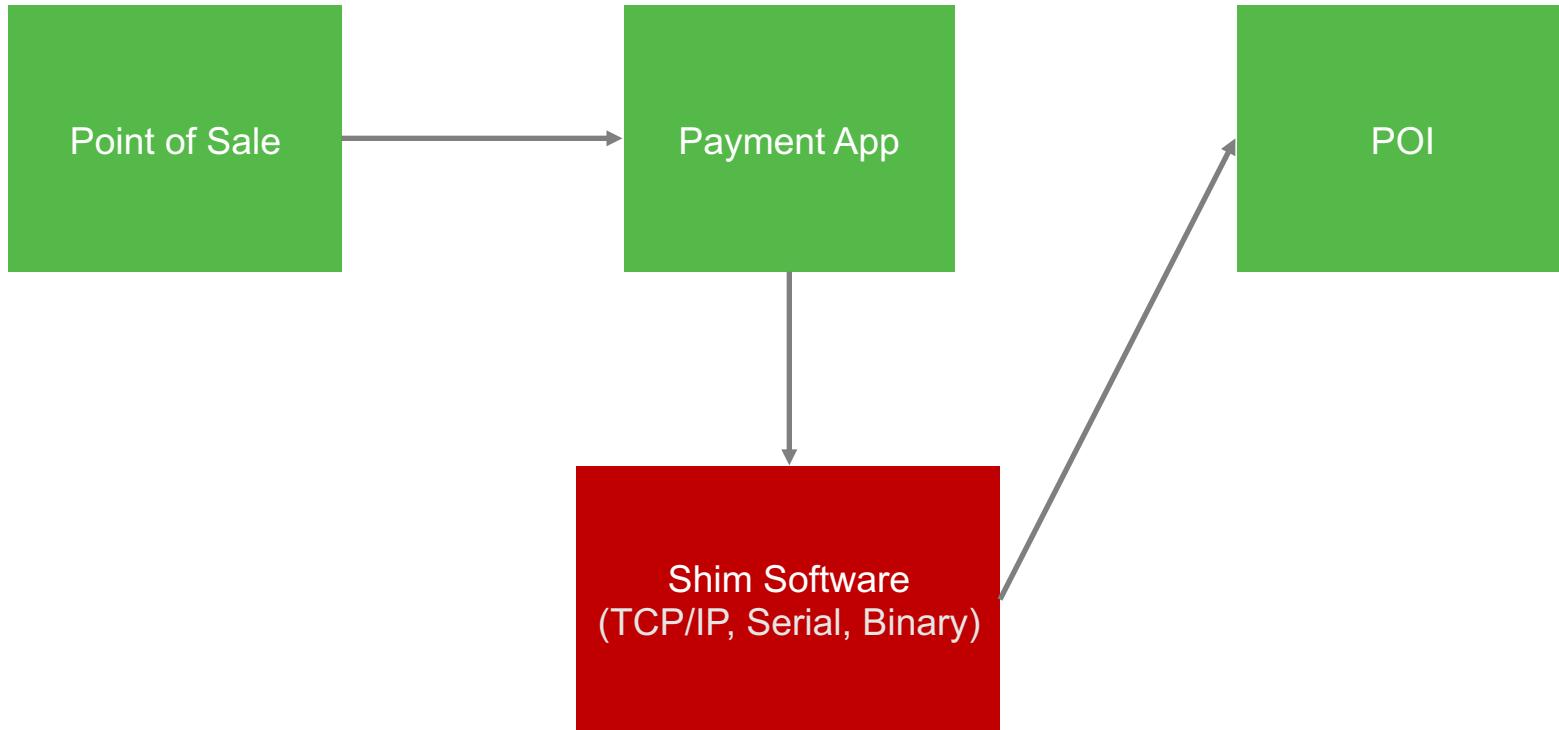
# WEAK AUTHENTICATION TO POI

Knock-knock. Who's there? It's YOU!

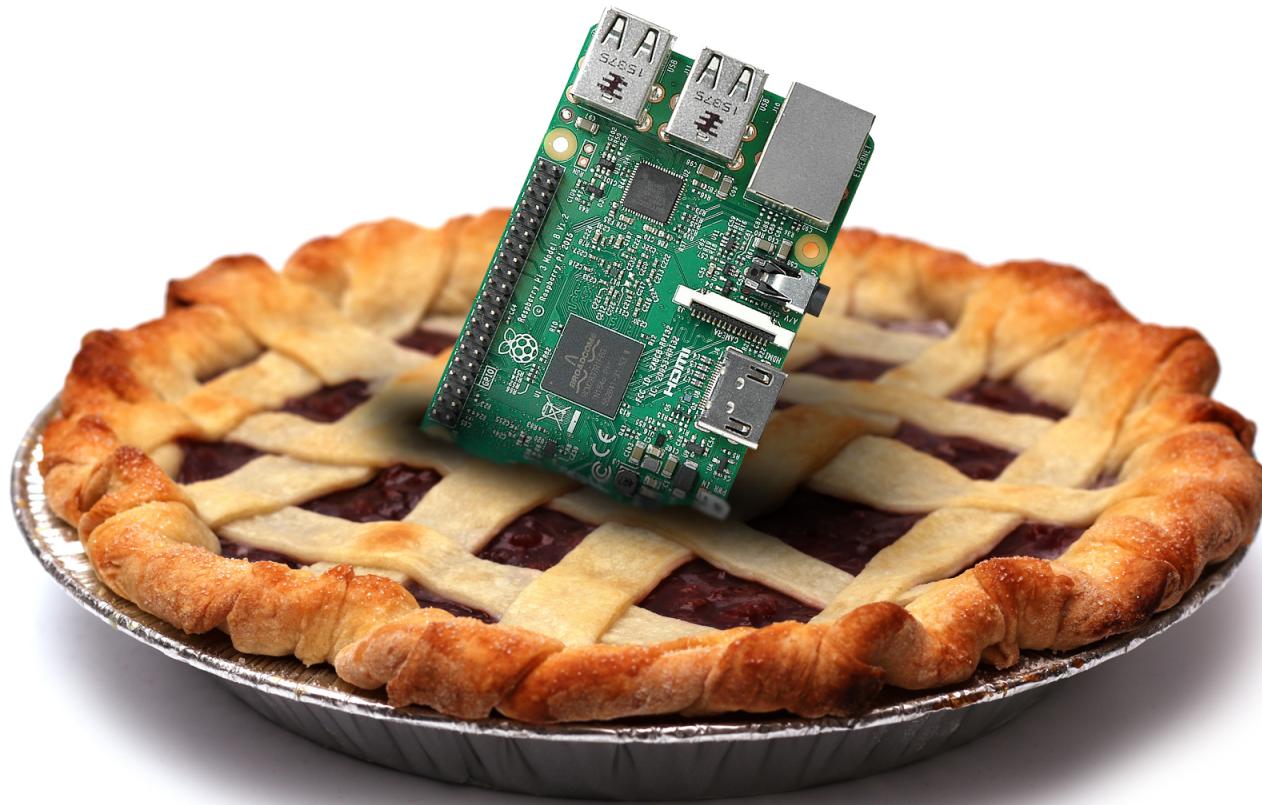
# How fuel pumps authenticate to the L2 adaptor?



# How shim software works?



# A shim software demo using a Pi



# Encryption strength limitations

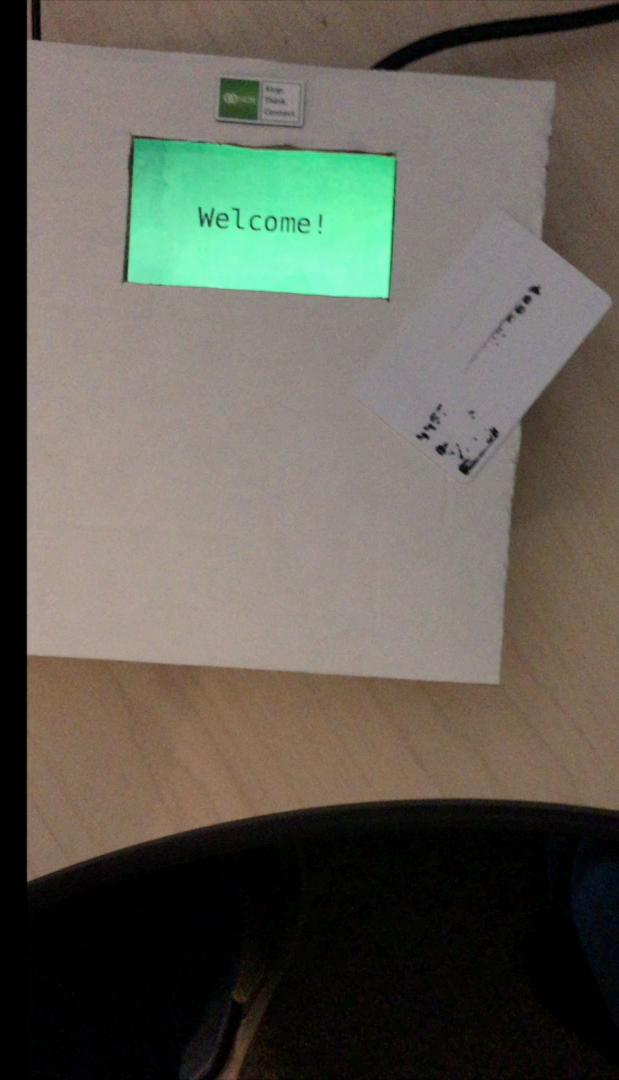
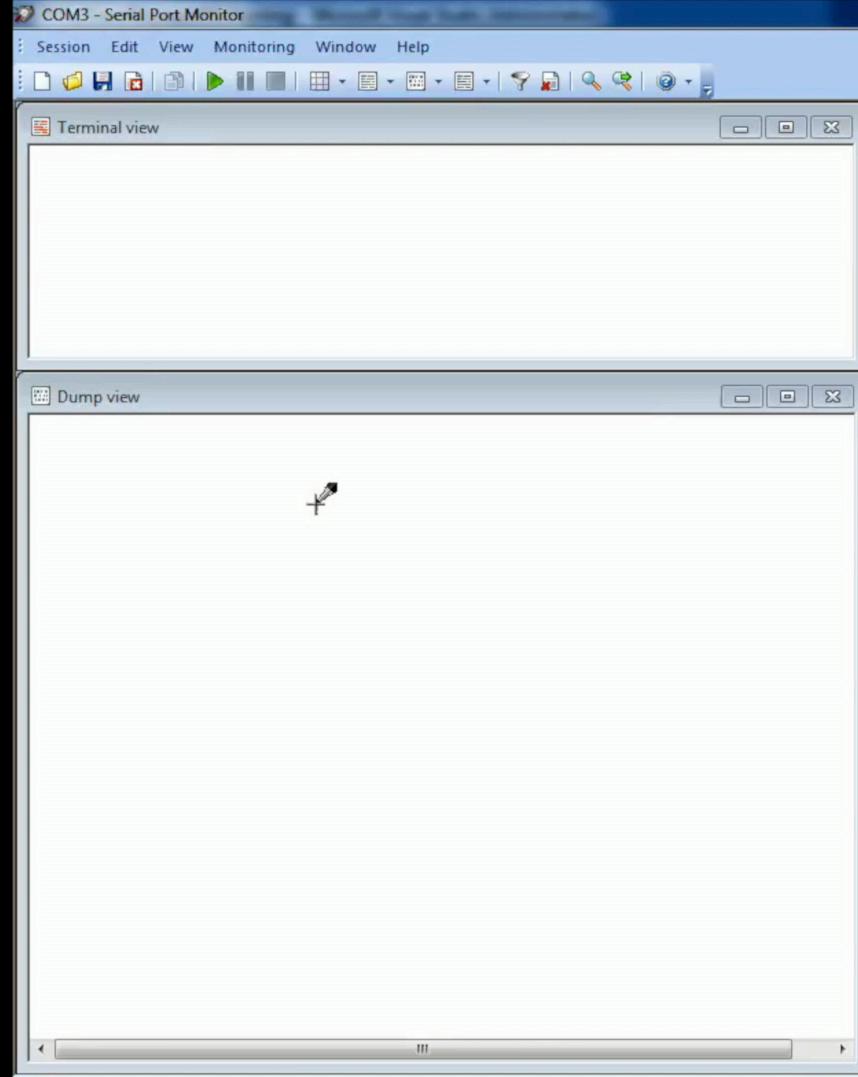
Sometimes NOT even SSLv3!

Business justification: “we have old hardware (POS or POI)”

Hackers’ justification: “it wasn’t encrypted, I had to steal it”

# Showing off with a demo





02 38 31 2e 42 34 34 34 35 32 32 32 32 39 39 39 .81.B44452222999  
 39 30 30 30 37 5e 54 45 53 54 43 41 52 44 2f 46 90007^TESTCARD/F  
 53 41 5e 31 39 31 32 31 30 31 30 30 30 30 30 30 30 SA^1912101000000  
 30 30 30 30 36 37 32 30 30 30 30 30 30 30 1c 34 00000672000000.4  
 34 34 35 32 32 32 39 39 39 39 30 30 30 30 37 3d 445222299990007=  
 31 39 31 32 31 30 31 30 30 30 30 36 37 32 30 1912101000006720  
 30 30 30 30 1c 1c 4d 03 43 0000..M.C

06 ..Q13.B

[08/07/2016 11:06:49] Read data (COM3)

```
02 38 31 2e 42 34 34 35 32 32 32 32 39 39 39 .81.B44452222999
39 30 30 30 37 5e 54 45 53 54 43 41 52 44 2f 46 90007^TESTCARD/F
53 41 5e 31 39 31 32 31 30 31 30 30 30 30 30 30 SA^1912101000000
30 30 30 30 36 37 32 30 30 30 30 30 30 30 1c 34 00000672000000.4
34 34 35 32 32 32 39 39 39 39 30 30 30 30 37 3d 445222299990007=
31 39 31 32 31 30 31 30 30 30 30 36 37 32 30 1912101000006720
30 30 30 30 1c 1c 4d 03 43 0000..M.C
```

[08/07/2016 11:06:59] Written data (COM3)

```
06 02 58 42 41 54 43 48 1c 58 49 46 4d 1c 50 6c ..XBATCH.XIFM.P1
73 57 61 69 74 1c 30 1e 58 53 50 56 1c 36 35 1c sWait.0.XSPV.65.
43 41 50 54 49 4f 4e 1c 53 54 52 49 4e 47 1c 30 CAPTION.STRING.0
2e 30 30 1e 58 53 50 56 1c 38 30 1c 43 41 50 54 .00.XSPV.80.CAPT
49 4f 4e 1c 53 54 52 49 4e 47 1c 30 2e 30 30 1e ION.STRING.0.00.
58 53 50 56 1c 33 1c 43 41 50 54 49 4f 4e 1c 53 XSPV.3.CAPTION.S
54 52 49 4e 47 1c 50 72 6f 63 65 73 73 69 6e 67 TRING.Processing
2c 20 50 6c 65 61 73 65 20 77 61 69 74 2e 1e 58 , Please wait..X
41 54 54 1c 33 1c 50 72 6f 63 65 73 73 69 6e 67 ATT.3.Processing
```

# Unclear API documentation



# FORGET ABOUT SWIPIING! WHAT ABOUT EMV?

It's obviously secure as hell, isn't it?



## **EMV DOES**

Prevent duplication of  
card

Chip & PIN prevents using  
a stolen card



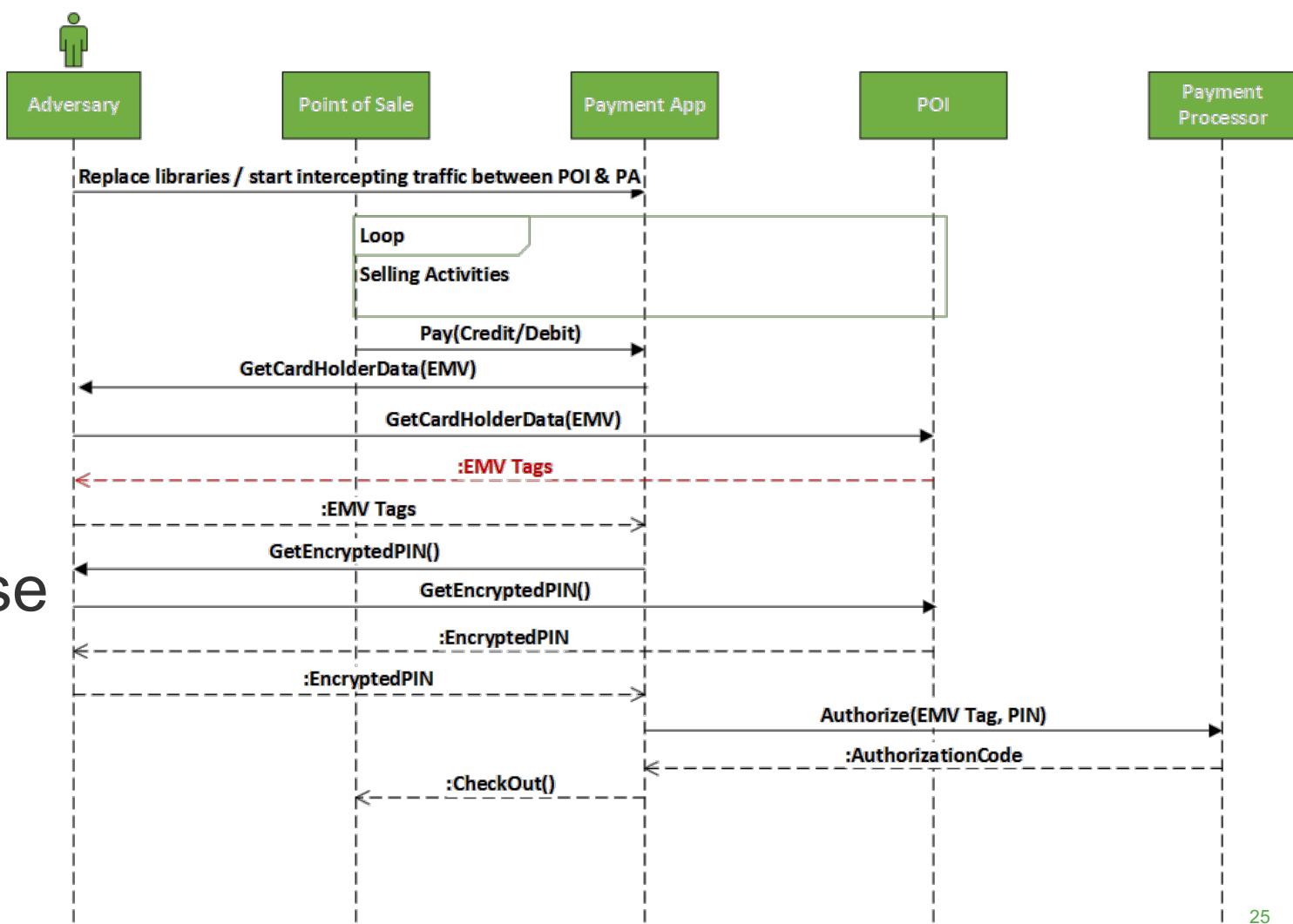
## EMV DOES NOT

Prevent using card number elsewhere

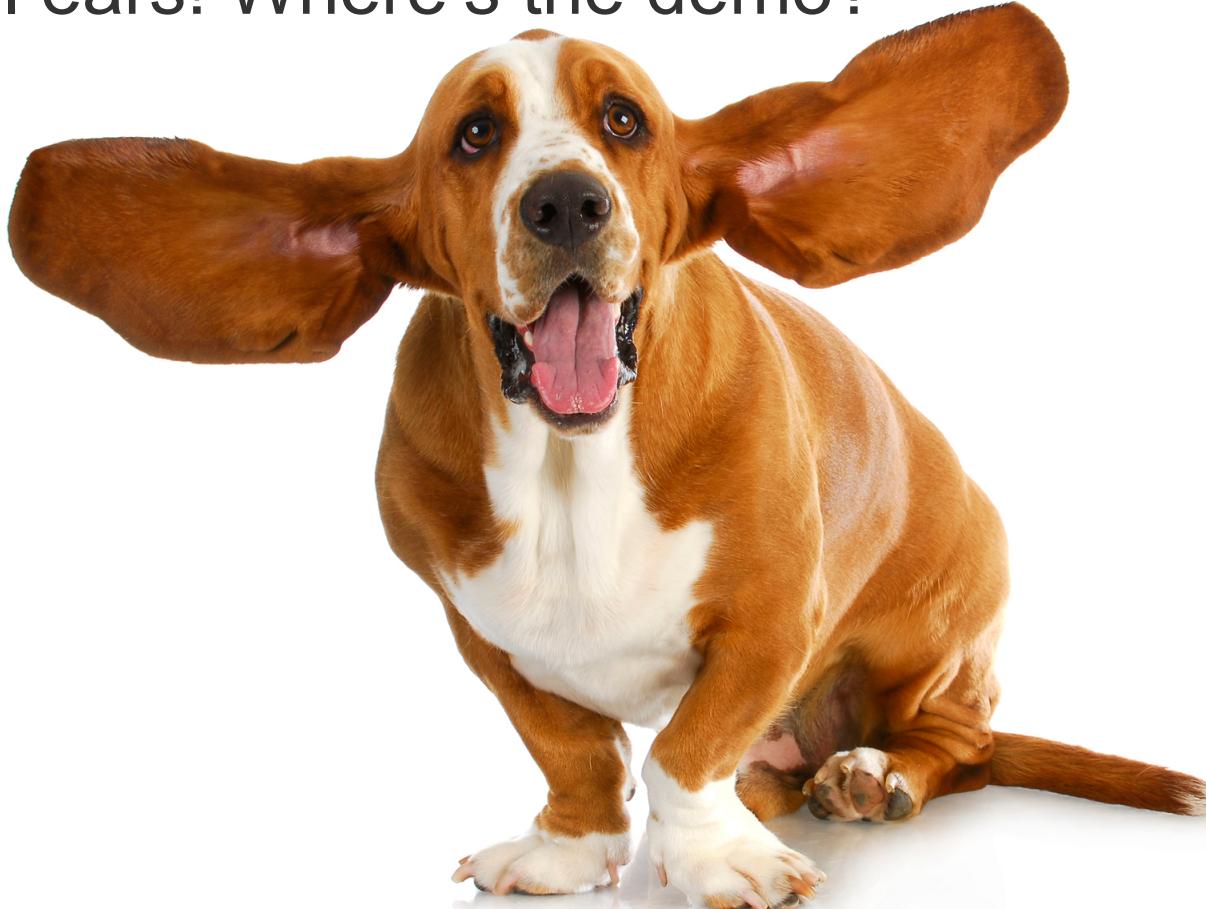
Prevent using modified Track 2 in offline mode

Prevent unmodified Track 2 w/ EMV after tricking into technical fallback to swipe

# Passive MITM Track 2 Compromise



I'm all ears! Where's the demo?



# The Basics of EMV

0000	08 00 27 75 54 3b ec f4	bb 49 59 94 08 00 45 00	.. 'uT;.. .IY...E.
0010	00 a1 03 d1 40 00 80 06	74 33 c0 a8 00 64 c0 a8	....@... t3...d..
0020	00 9e 9d ff 1b 8b ea cb	b1 6a 07 d0 41 73 50 18	..... .j..AsP.
0030	01 01 1c c0 00 00 00 77	02 43 33 31 30 30 00 6d	.....w .C3100.m
0040	4f 08 a0 00 00 00 25 01	08 01 9f 12 00 50 10 41	0.....%. ....P.A
0050	4d 45 52 49 43 41 4e 20	45 58 50 52 45 53 53 5f	MERICAN EXPRESS_
0060	30 02 02 01 5f 20 10 41	45 49 50 53 20 33 31 2f	0..._.A EIIPS 31/
0070	56 45 52 20 32 2e 30 57	13 37 42 45 00 13 61 00	VER 2.0W .7BE..a.
0080	4d 19 03 20 11 50 41 23	45 00 00 0f 5a 08 37 42	M.. .PA# E...Z.7B
0090	45 00 13 61 00 4f 5f 24	03 19 03 31 5f 34 01 00	E..a.0_\$ ...1_4..
00a0	5f 25 03 15 04 01 9f 39	01 05 c2 01 31 03 04	%....9 ....1..



;374245001361004=190320115041234500000?



# Which info you need to make a purchase online?

- Personal Account Number (aka PAN)
- Expiration Date
- Cardholder's Name
- CVV2

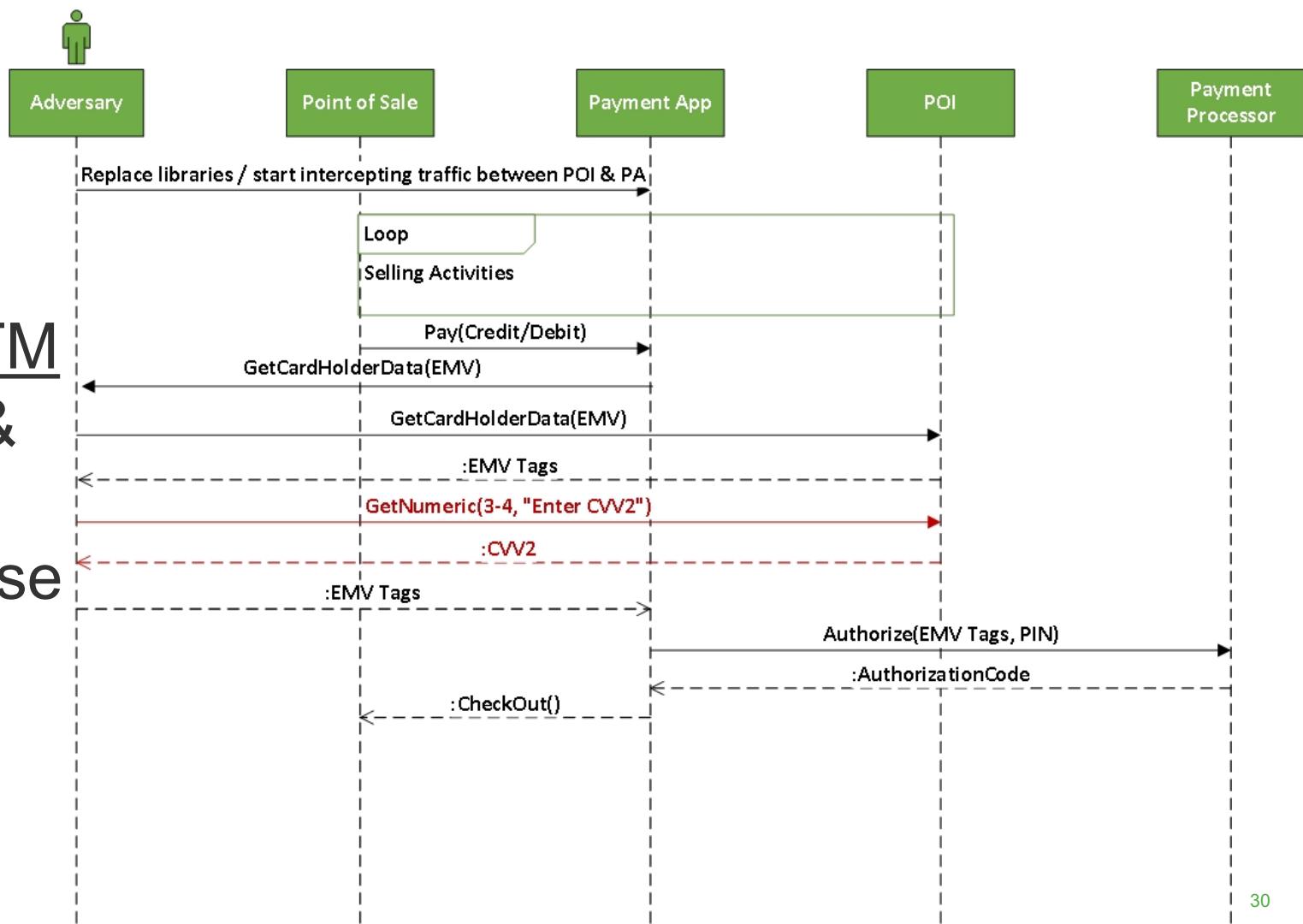


I love ordering things online  
because when they arrive,  
It's like a present from me to me...

# BYPASSING THE EMV FLOWS

It's obviously secure as hell, isn't it?

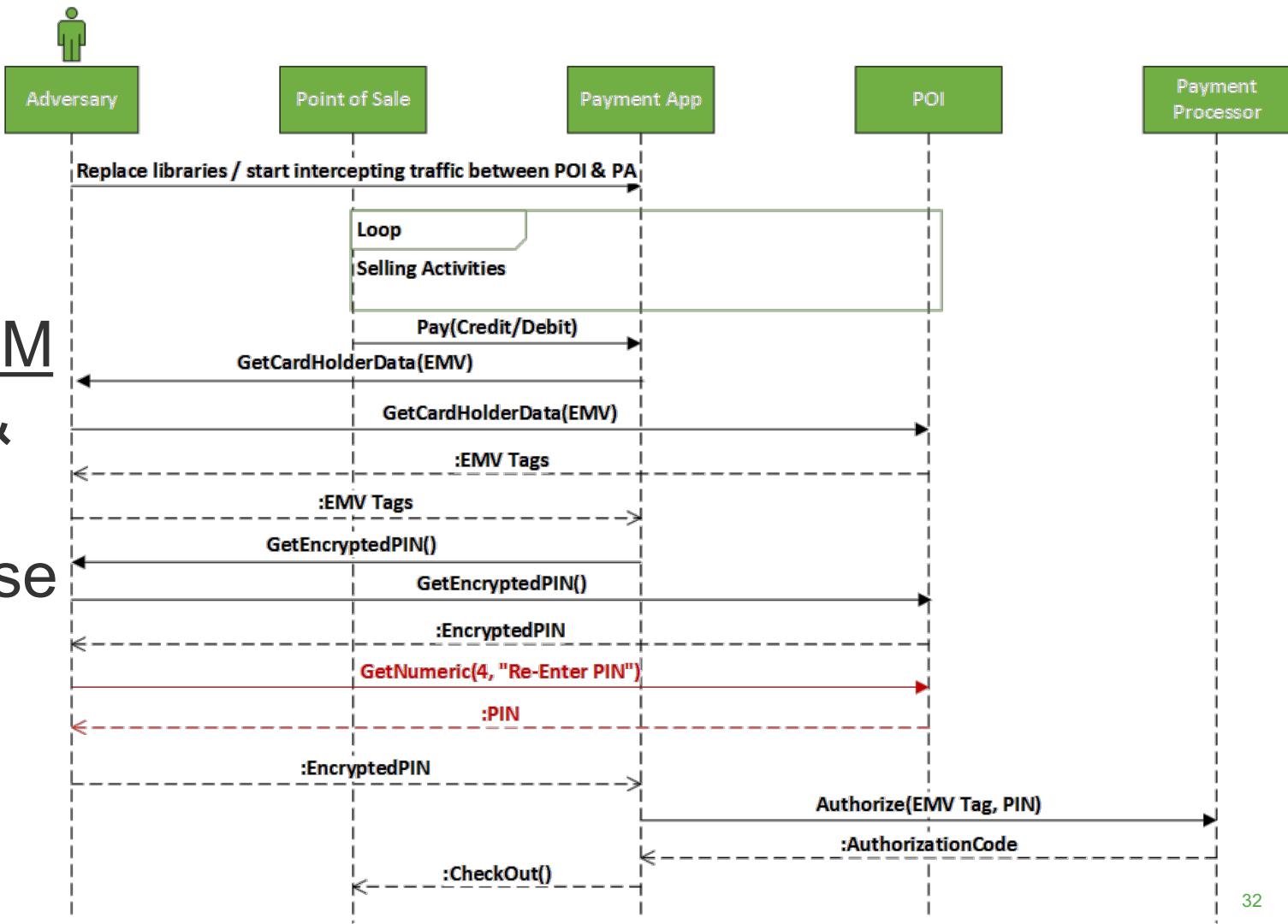
# Active MITM Track 2 & CVV2 Compromise





# Active MITM

## Track 2 & PIN Compromise



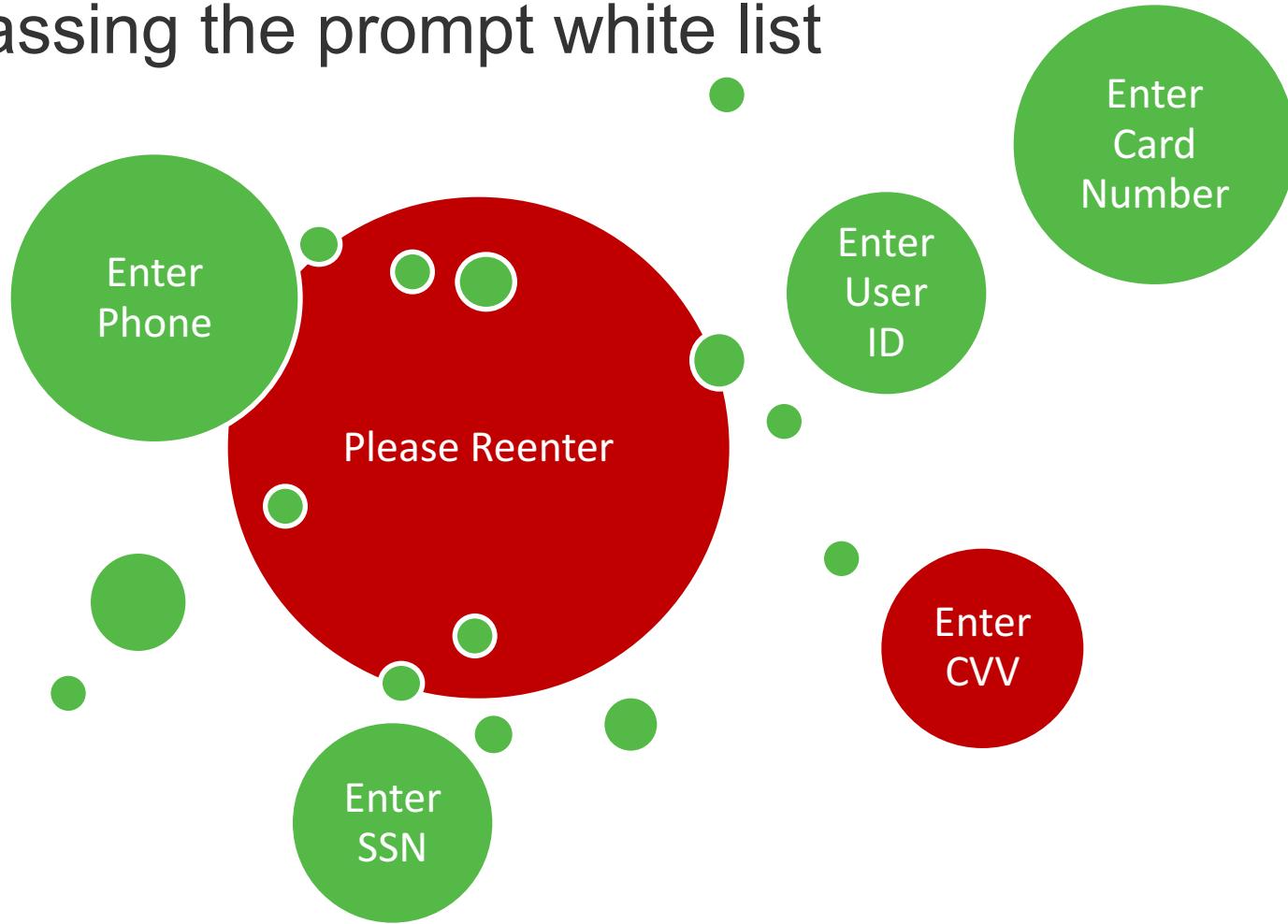
# DEMO: Let's steal few PINs



# WHAT IF CVV2/PAN ARE RESTRICTED BY A WHITE LIST?

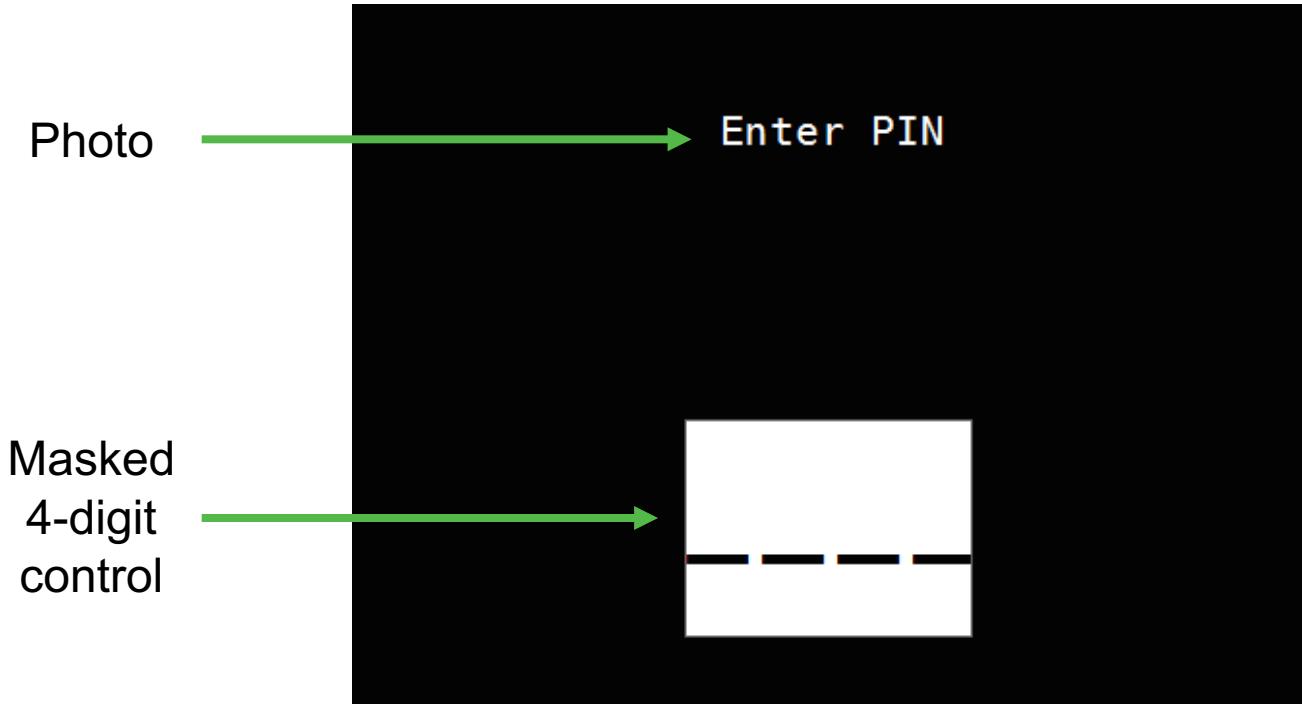
We leverage other white listed functionality!

# Bypassing the prompt white list



# Form/Screen Injection

Remember that there is NO authentication to POI?



Signing  
MAY be  
required by  
several  
vendors  
though



**It's an illusion**

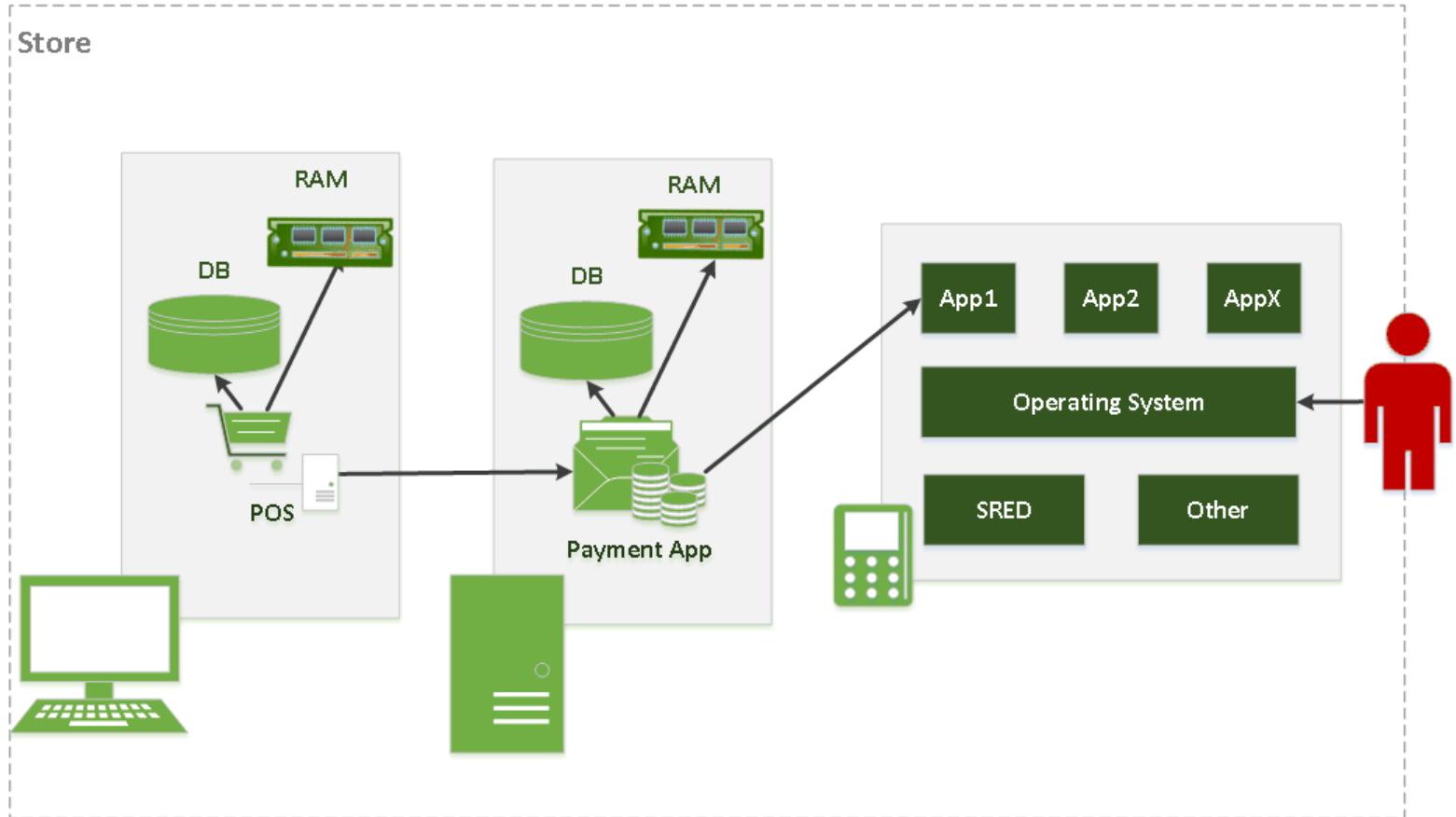
# ANY OTHER ATTACK VECTORS?

Let me think about it for a day or two ... YES!

# Skimmers



# Exploit POI's Operating System



# MITIGATIONS

Enough complaining about problems!

# Point-to-Point Encryption (P2PE)

Use ONLY hardware-based  
message encryption

Preferably SRED enabled

# Point-to-Point Encryption (P2PE)

Leverage strong crypto  
algorithms

AES/3DES DUKPT

RSA

# Point-to-Point Encryption (P2PE)

Prevent remote firmware  
downgrades to software-  
based encryption

Firmware must be signed anyway

# Point-to-Point Encryption (P2PE)

Allow ONLY signed white list  
updates by vendor

Credit card bin ranges

Trusted Certificate Authorities

# Point-to-Point Encryption (P2PE)

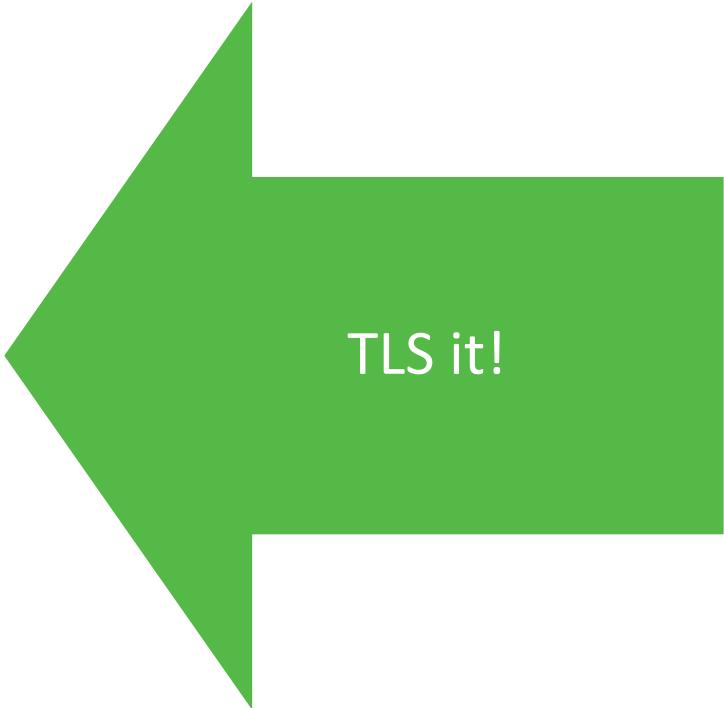
Encrypt offline transaction  
data on payment  
applications

What if the POI or  
Payment Application  
doesn't support  
P2PE?



**WE'RE SCREWED?**

# What can merchants/vendors do?



TLS it!



Sign all requests to  
POI

# WHAT CAN A CONSUMER DO?

Except paying with cash...

# AWARENESS AWARENESS AWARENESS

Never re-enter PIN

Be cautious of unusual prompts

App-based payment systems  
MAY be preferred

No PAN transmission - tokenization

Unique Track2 per transaction

# Summary

- Relatively easy to exploit common POI deployments.
  - The lack of authentication poses the POI to major risks.
  - EMV can be bypassed by easily tricking the POI.
- Points of interaction can be secure.
  - P2PE solution
  - Added authentication mechanisms



Nir Valtman  
@ValtmaNir

Patrick Watson  
@PatrickTheDev