

Track 5 | Session 3

迎戰DDoS攻擊的資安最佳實踐

Retro Kuo

Sr. Cloud Support Engineer
Amazon Web Services

Agenda

- DDoS threats and trends
- Introduction to AWS Support and AWS Shield
- True stories and lesson learned
- Frequently asked questions

DDoS threats and trends

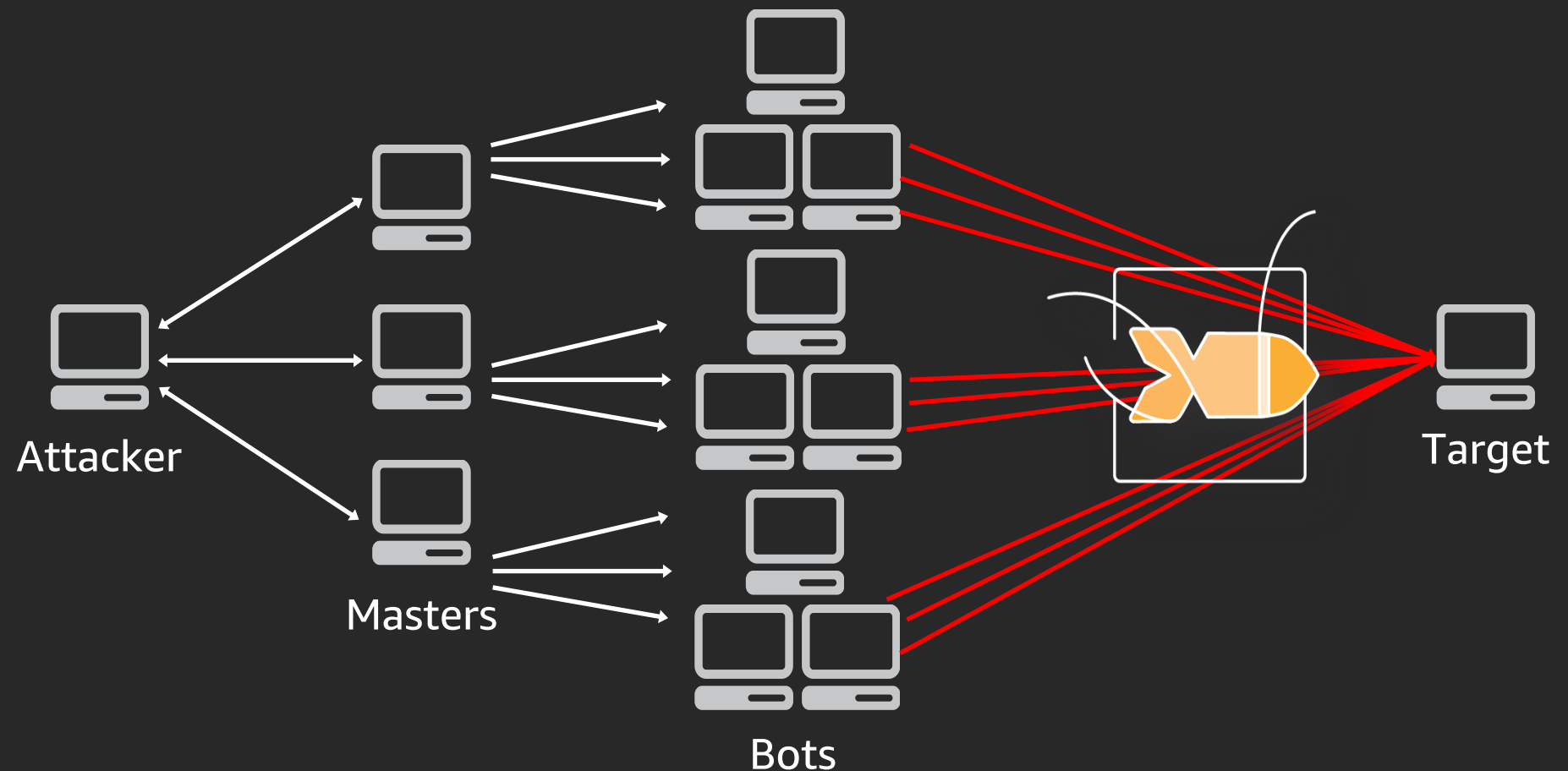
DoS (Denial of Service)

Disrupt access for legitimate users using a variety of techniques that consume large amounts of network bandwidth or tie up other system resources from a single source

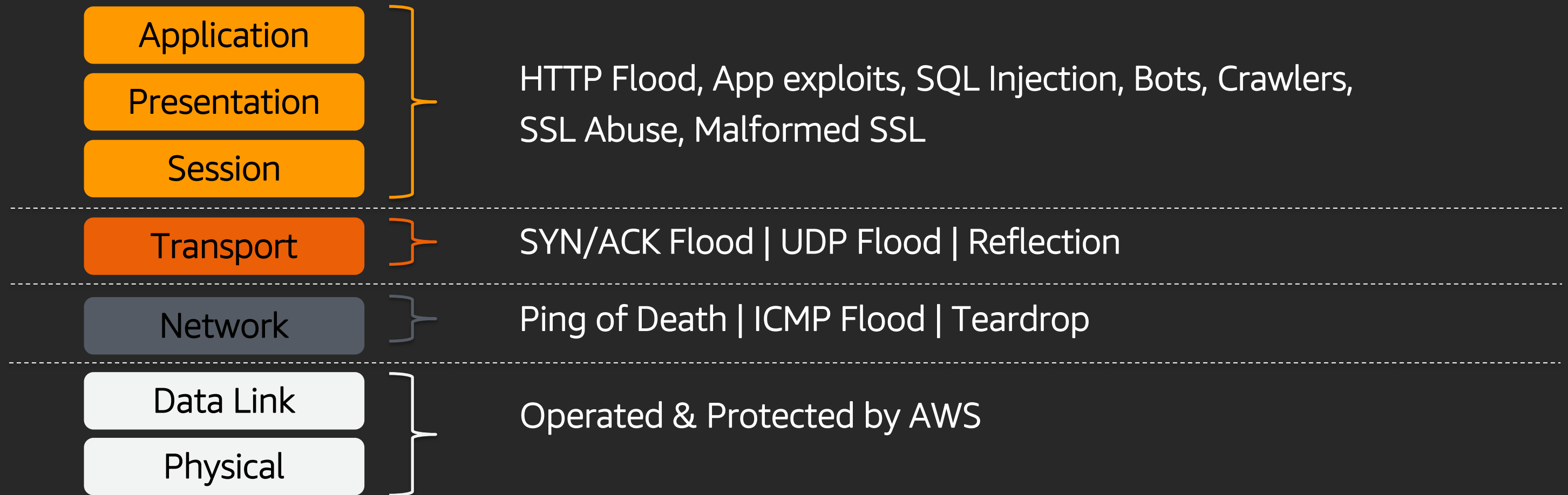


DDoS (Distributed Denial of Service)

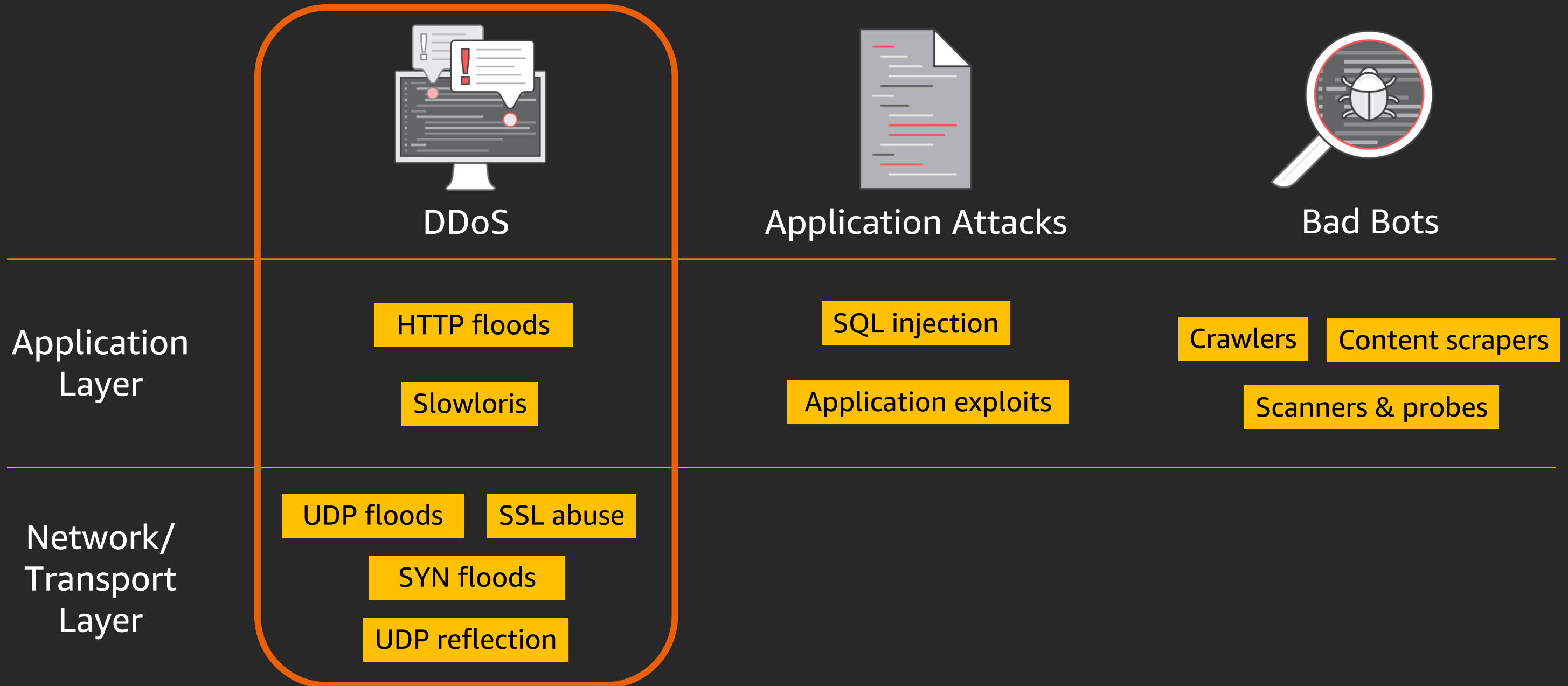
Generate a flood of packets or requests to overwhelm a target using **multiple sources** – which may be distributed groups of malware infected computers, routers, IoT devices, and other endpoints



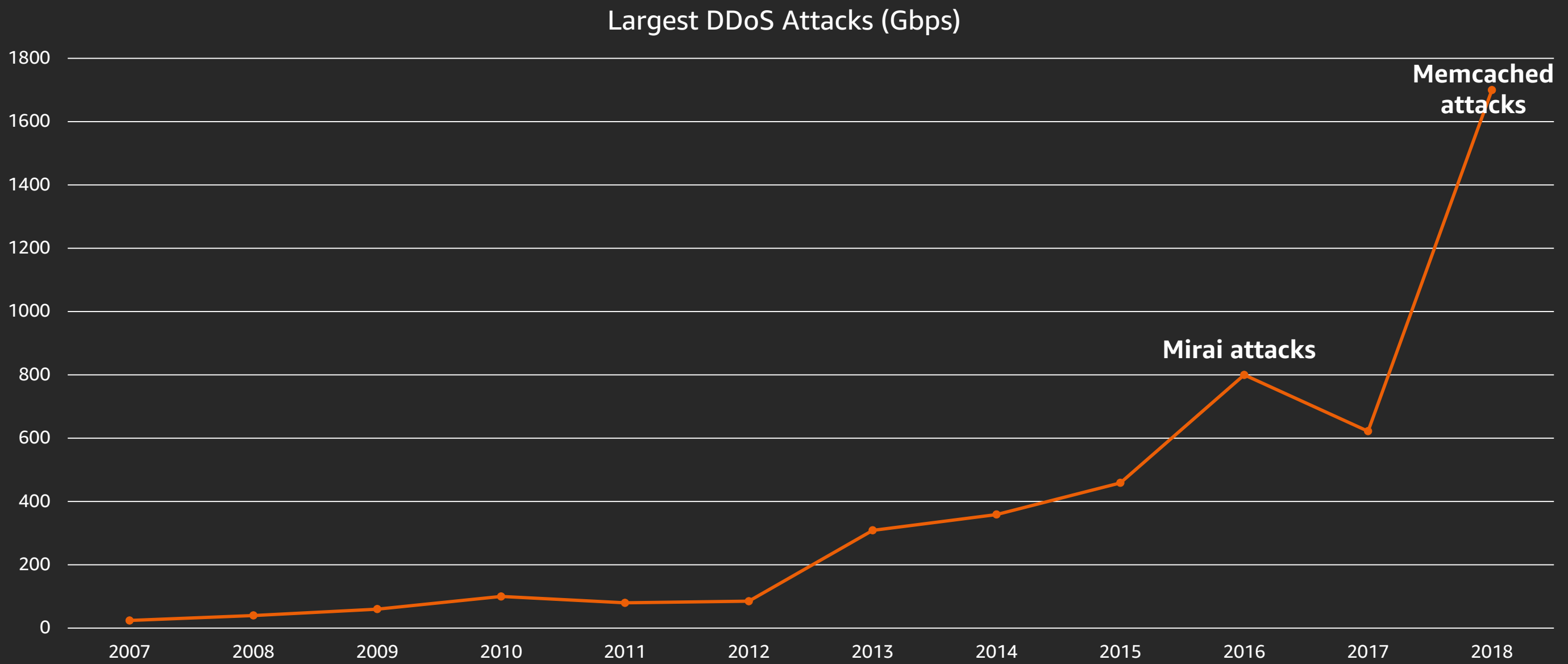
Types of threats



Types of threats (cont.)

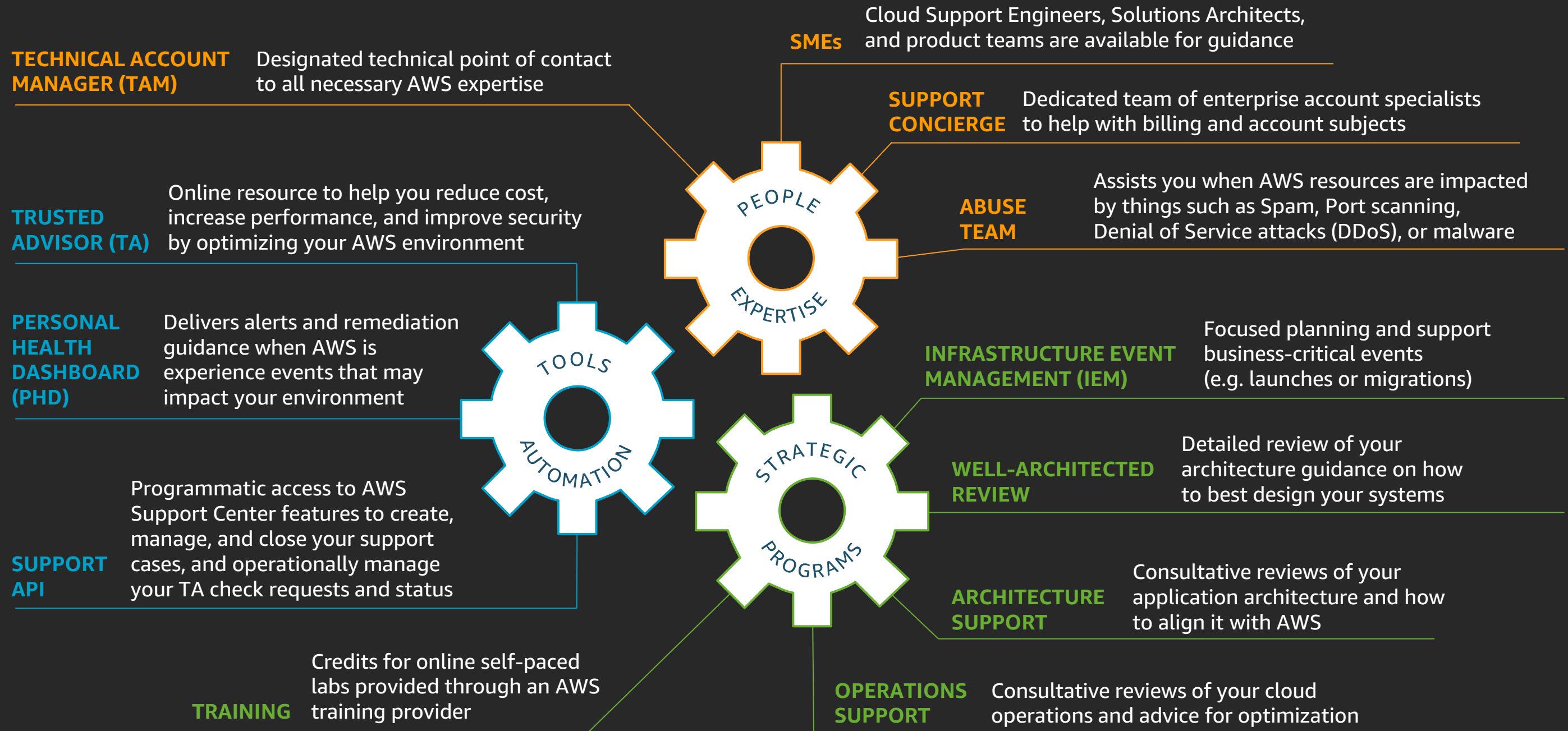


DDoS size trends



Introduction to AWS Support and AWS Shield

What is AWS Support



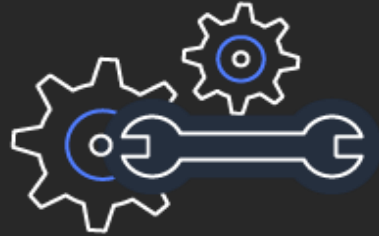
AWS Support plans

	Developer	Business	Enterprise
Email/Live Phone/Chat/Screen Share	Email	✓	✓
3rd Party Software Support**		✓	✓
AWS Trusted Advisor	7 Checks	✓	✓
Response Times	< 12 Hours*	< 1 Hour	< 15 Mins
Technical Account Manager			✓
Infrastructure Event Management		Addt'l Fee	✓

*Business hours are generally defined as 8:00 AM to 6:00 PM in the customer country as set in My Account console, excluding holidays and weekends. These times may vary in countries with multiple time zones.

**For the list of supported third-party software, please visit: <http://amzn.to/2wMrK0n>

AWS Shield – Standard and Advanced



Built-in DDoS
Protection for
Everyone

Point and Protect
Wizard



Automatic Protection
across customers

Enhanced Protection
baselined to you

24x7 access to
DDoS Response Team
(DRT)



CloudWatch Metrics

Attack Diagnostics

Global Threat
Environment
Dashboard



**AWS WAF at no
additional cost**
For protected resources

**AWS Firewall
Manager at no
additional cost**

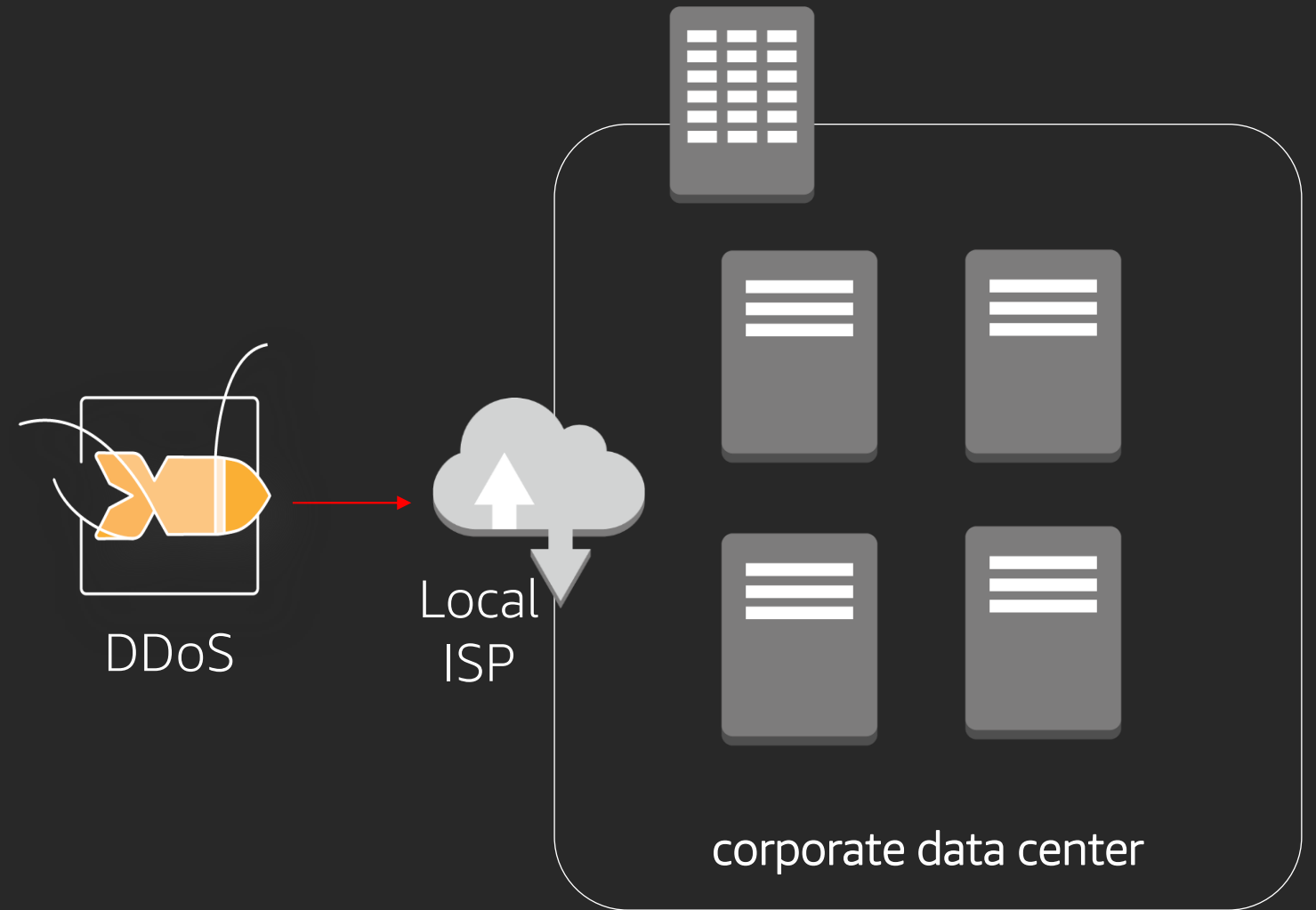
**Cost Protection for
scaling**

True stories and lesson learned

True story #1 (1/3)

Situation

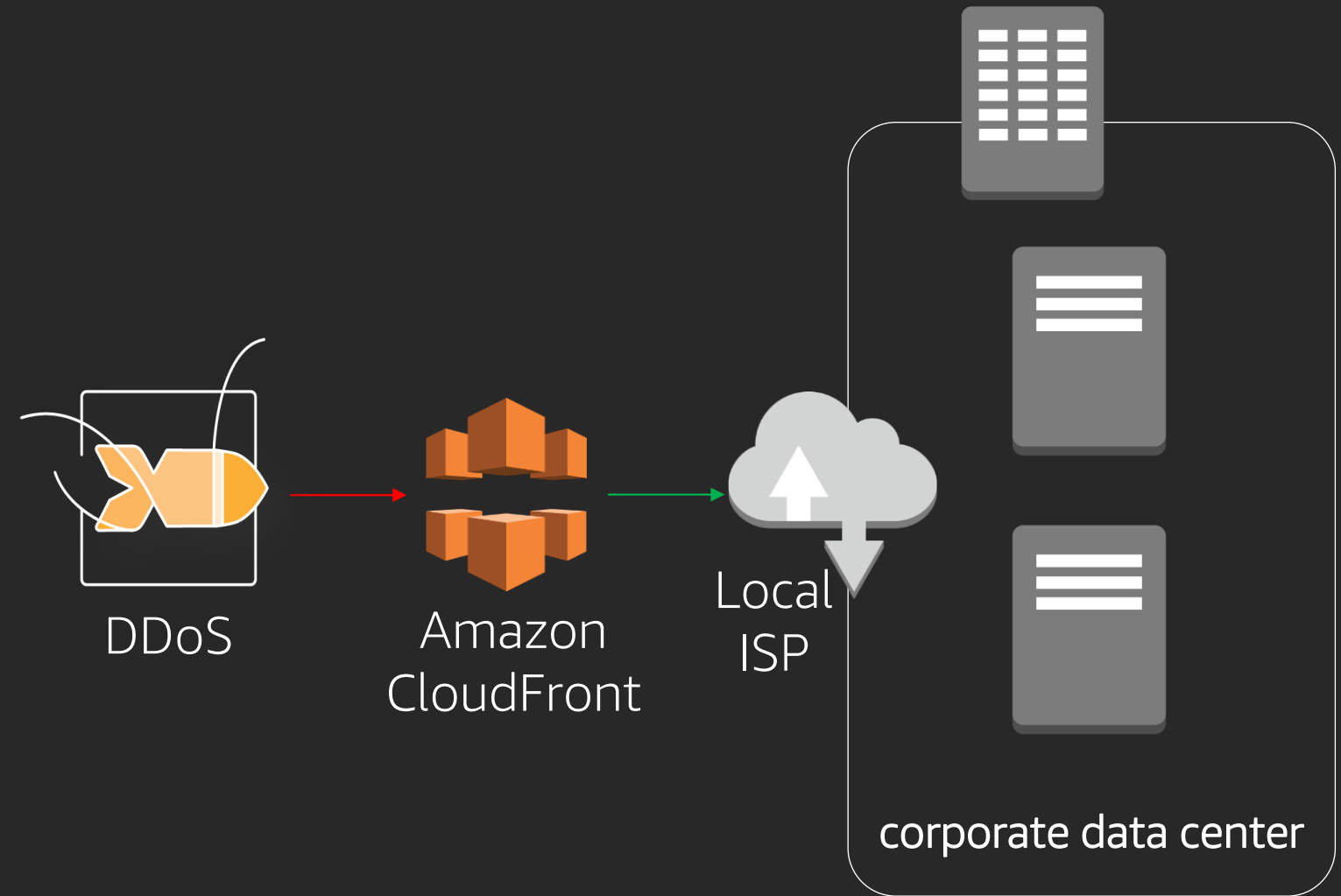
- An Enterprise Support customer's website was under attack
- Not a Shield Advanced customer
- The website was hosted on-premises



True story #1 (2/3)

Action and Result

- A Cloud Support Engineer (CSE) participated in the call to provide solutions and guide the customer's engineering team to configure AWS resources
- The DDoS attack was mitigated by securing the on-premises servers with Amazon CloudFront





True story #1 (3/3)

Recommendation and Tips

- Avoid exposure of your origin's domain names and IP addresses
- Whitelist CloudFront IP ranges to enhance security of your origin
- Associate AWS WAF rate limiting rules with CloudFront to mitigate HTTP request flood
- Subscribe to the Business Support plan to create a production system down support case (SLA < 1 hour)

```
sh-4.2$ dig +short demo. .com
myalb- .ap-northeast-1.elb.amazonaws.com.
54.65.24.114
54.65.131.17
sh-4.2$ dig +short demo. .com
54.65.24.114
54.65.131.17
```

Name: demo .l .com. 

Type: A – IPv4 address 

Alias: ☒ Yes ☐ No

Alias Target: dualstack.myalb- .ap-north

Alias Hosted Zone ID: Z14GRHDCWA56QT

True story #1 (3/3)

Recommendation and Tips

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- Associate AWS WAF rate limiting rules with CloudFront to mitigate HTTP request flood
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```
{ "CLOUDFRONT_GLOBAL_IP_LIST": [ "144.220.0.0/16", "52.124.128.0/17", "54.230.0.0/16",  
  "54.239.128.0/18", "52.82.128.0/19", "99.84.0.0/16", "205.251.192.0/19",  
  "54.239.192.0/19", "70.132.0.0/18", "13.32.0.0/15", "13.224.0.0/14", "13.35.0.0/16",  
  "204.246.172.0/23", "204.246.164.0/22", "204.246.168.0/22", "71.152.0.0/17",  
  "216.137.32.0/19", "205.251.249.0/24", "99.86.0.0/16", "52.46.0.0/18", "52.84.0.0/15",  
  "130.176.0.0/16", "64.252.64.0/18", "204.246.174.0/23", "64.252.128.0/18",  
  "205.251.254.0/24", "143.204.0.0/16", "205.251.252.0/23", "204.246.176.0/20",  
  "13.249.0.0/16", "54.240.128.0/18", "205.251.250.0/23", "52.222.128.0/17",  
  "54.182.0.0/16", "54.192.0.0/16"], "CLOUDFRONT_REGIONAL_EDGE_IP_LIST": [ "13.124.199.0/24",  
  "34.226.14.0/24", "52.15.127.128/26", "35.158.136.0/24", "52.57.254.0/24",  
  "18.216.170.128/25", "13.52.204.0/23", "13.54.63.128/26", "13.59.250.0/26",  
  "13.210.67.128/26", "35.167.191.128/26", "52.47.139.0/24", "52.199.127.192/26",  
  "52.212.248.0/26", "52.66.194.128/26", "13.113.203.0/24", "99.79.168.0/23",  
  "34.195.252.0/24", "35.162.63.192/26", "34.223.12.224/27", "52.56.127.0/25",  
  "34.223.80.192/26", "13.228.69.0/24", "34.216.51.0/25", "54.233.255.128/26",  
  "18.200.212.0/23", "52.52.191.128/26", "52.78.247.128/26", "52.220.191.0/26",  
  "34.232.163.208/29"] }
```

Tips: CloudFront IP ranges -

<https://amzn.to/2m4g48M>

How-to: Update security groups automatically using AWS Lambda - <https://amzn.to/2ma44Cq>

True story #1 (3/3)

Recommendation and Tips

- Avoid exposure of your origin's domain names and IP addresses
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Request rate details

Rate limit
The rate limit is the maximum number of requests from a single IP address that are allowed in a five-minute period. This value is continually evaluated, and requests will be blocked once this limit is reached. The IP address is automatically unblocked after it falls below the limit.

Rate limit must be between 100 and 20,000,000.

Criteria to count request towards rate limit
Choose whether to count all requests for each IP address or to only count requests that match the criteria of a rule statement.

☐ Consider all requests

☒ Only consider requests that match the criteria in a rule statement

Count only the requests that match the following statement

If a request

Statement

Inspect

Match type

String to match

Text transformation
AWS WAF applies all transformations to the request before evaluating it. If multiple text transformations are added, then text transformations are applied in the order presented below with the top of the list being applied first.

At least one text transformation is required. You can add up to 3 text transformations.

How-to: Configure AWS WAF rate-based rules - <https://amzn.to/3hCmEvt>

True story #1 (3/3)

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Rule builder

Rule visual editorRule JSON editor

You can use the JSON editor for complex statement nesting, for example to nest two OR statements inside an AND statement. The visual editor handles one level of nesting. For web ACLs and rule groups with complex nesting, the visual editor is disabled.

JSON

Validate

```
1 {  
2   "Name": "rate-based-rule",  
3   "Priority": 0,  
4   "Action": {  
5     "Block": {}  
6   },  
7   "VisibilityConfig": {  
8     "SampledRequestsEnabled": true,  
9     "CloudWatchMetricsEnabled": true,  
10    "MetricName": "rate-based-rule"  
11  },  
12  "Statement": {  
13    "RateBasedStatement": {  
14      "Limit": "100",  
15      "AggregateKeyType": "IP",  
16      "ScopeDownStatement": {  
17        "ByteMatchStatement": {  
18          "FieldToMatch": {  
19            "UriPath": {}  
20          },  
21          "PositionalConstraint": "STARTS_WITH",  
22          "SearchString": "/login",  
23          "TextTransformations": [  
24            {  
25              "Type": "LOWERCASE",  
26              "Priority": 0  
27            }  
28          ]  
29        }  
30      }  
31    }  
32  }  
33 }
```

How-to: Configure AWS WAF rate-based rules - <https://amzn.to/3hCmEvt>

True story #1 (3/3)

Recommendation and Tips

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Account number:
Support plan: Business [Change](#) | [View support plans](#)

[Support Center](#) > [Create case](#)

Create case [Info](#)

Account and billing support ☐

Assistance with account and billing-related enquiries

Service limit increase ☐

Requests to increase the service limit of your AWS resources

Technical support ☒

Service-related technical issues and third-party applications

Case classification

Service

Category

Severity [Info](#)

Amazon CloudFront

110 new PoPs in the last two years



Latency benefits with PoP launches

PoP launches ensure connectivity with majority views and redundant AWS backbone

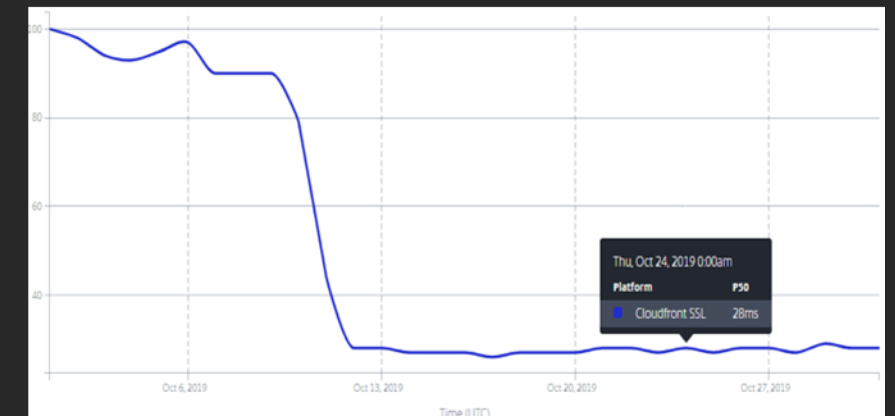
Israel

75% Latency reduction
78 ms → 20 ms



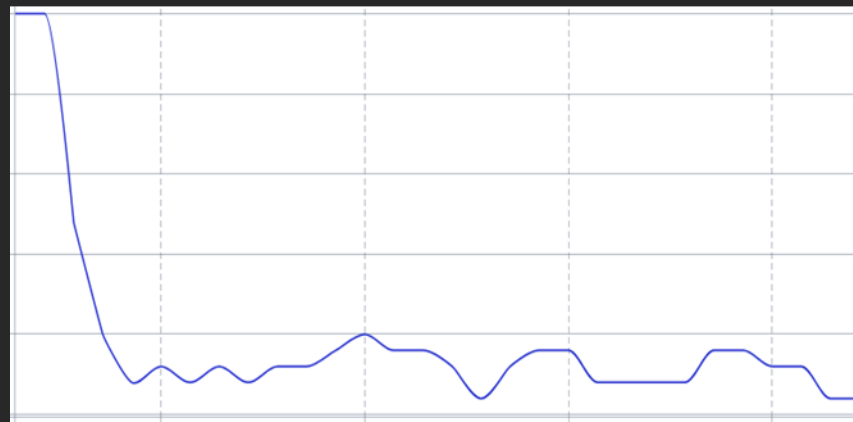
Chile

73% Latency reduction
104 ms → 28 ms



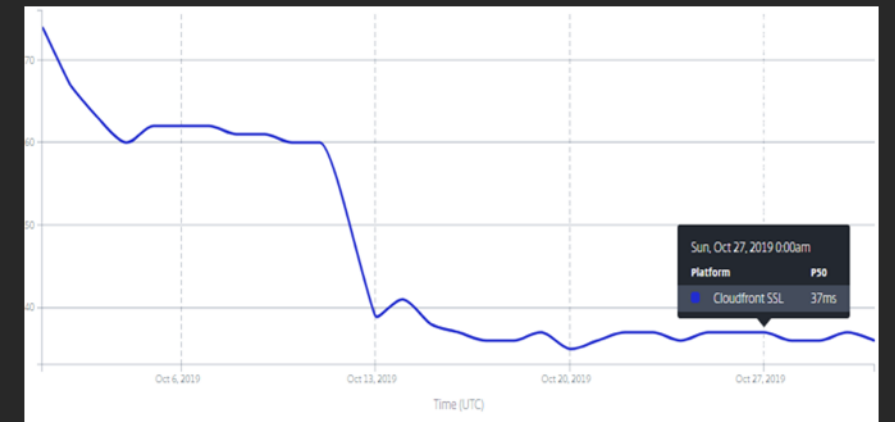
Bahrain:

40% Latency reduction
38 ms → 27 ms



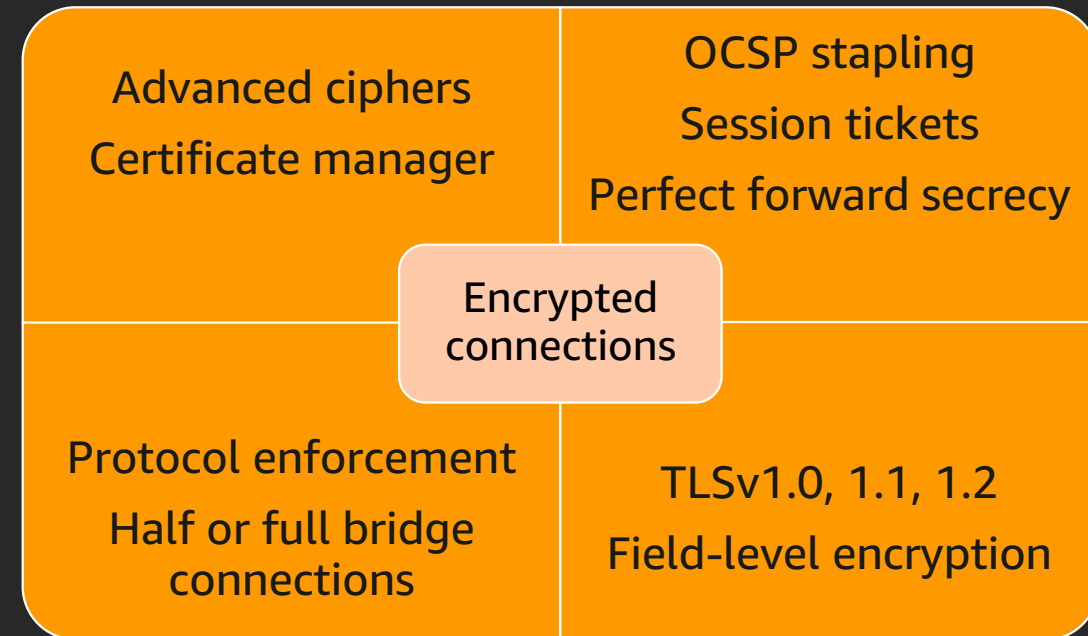
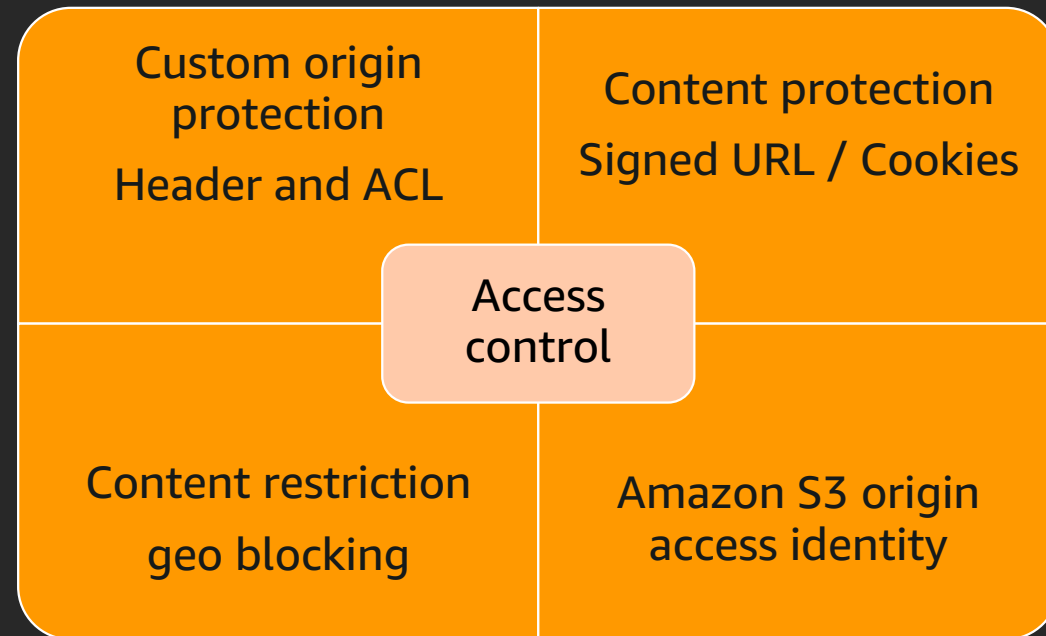
Argentina

55% Latency reduction
79 ms → 35 ms



Advanced security capabilities

Robust content protection controls & encryption



Integrations with AWS security services

- AWS WAF
- AWS Shield
- AWS Certificate Manager (ACM)
- AWS Identity and Access Management (IAM)
- AWS Config
- AWS CloudTrail

API acceleration with CloudFront

- TLS termination at edge
- Network optimizations: persistent connections, connection pooling, keep-alive
- AWS private backbone
- Edge DDoS protection

“The performance gains are amazing, positively impacting our app’s usage across the globe, especially in Regions further from US EAST 1.”

Sample data from a customer test

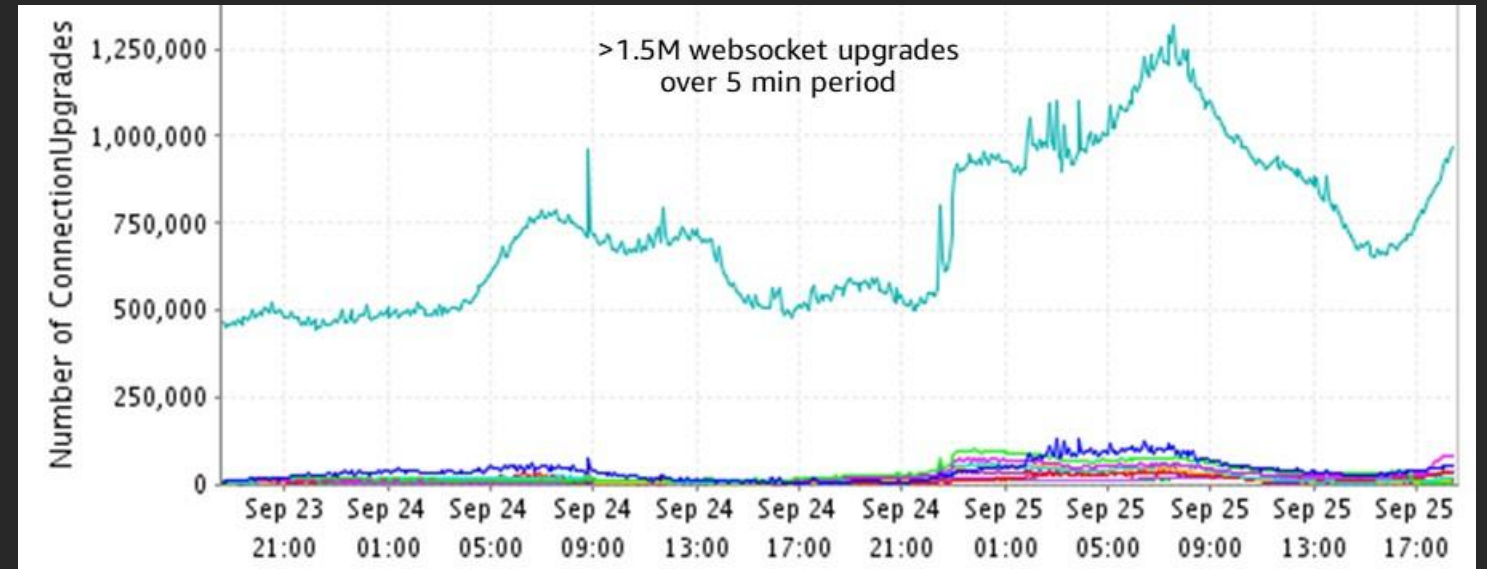
Region	Avg SSL Negotiation w/o CDN	Avg SSL Negotiation w/ CDN	SSL Negotiation Latency Improvement
India	750 ms	50 ms	~93%
Australia (Sydney)	460 ms	50 ms	~90%
Indonesia	550 ms	70 ms	~87%
Africa (Mauritius)	650 ms	250 ms	~61%

Region	Avg SSL Negotiation w/o CDN	Avg SSL Negotiation w/ CDN	SSL Negotiation Latency Improvement
Brazil	350 ms	50 ms	~81%
US (Los Angeles)	210 ms	60 ms	~71%
US (Denver)	180 ms	70 ms	~61%
Toronto	140 ms	90 ms	~36%

Region	Avg SSL Negotiation w/o CDN	Avg SSL Negotiation w/ CDN	SSL Negotiation Latency Improvement
Berlin	470 ms	50 ms	~89%
Paris	400 ms	70 ms	~82%
Brussels	410 ms	80 ms	~80%
Spain	460 ms	90 ms	~70%
London	280 ms	90 ms	~68%

Dynamic content: WebSocket support

- Use cases: Bi-directional and real-time communication between client and server
- Commonly used for chat applications, online collaboration platforms, and financial trading platforms



“CloudFront WebSocket support means that we can simplify our infrastructure and further improve customer satisfaction. CloudFront edge locations will now contribute to better user performance in WebSocket apps”



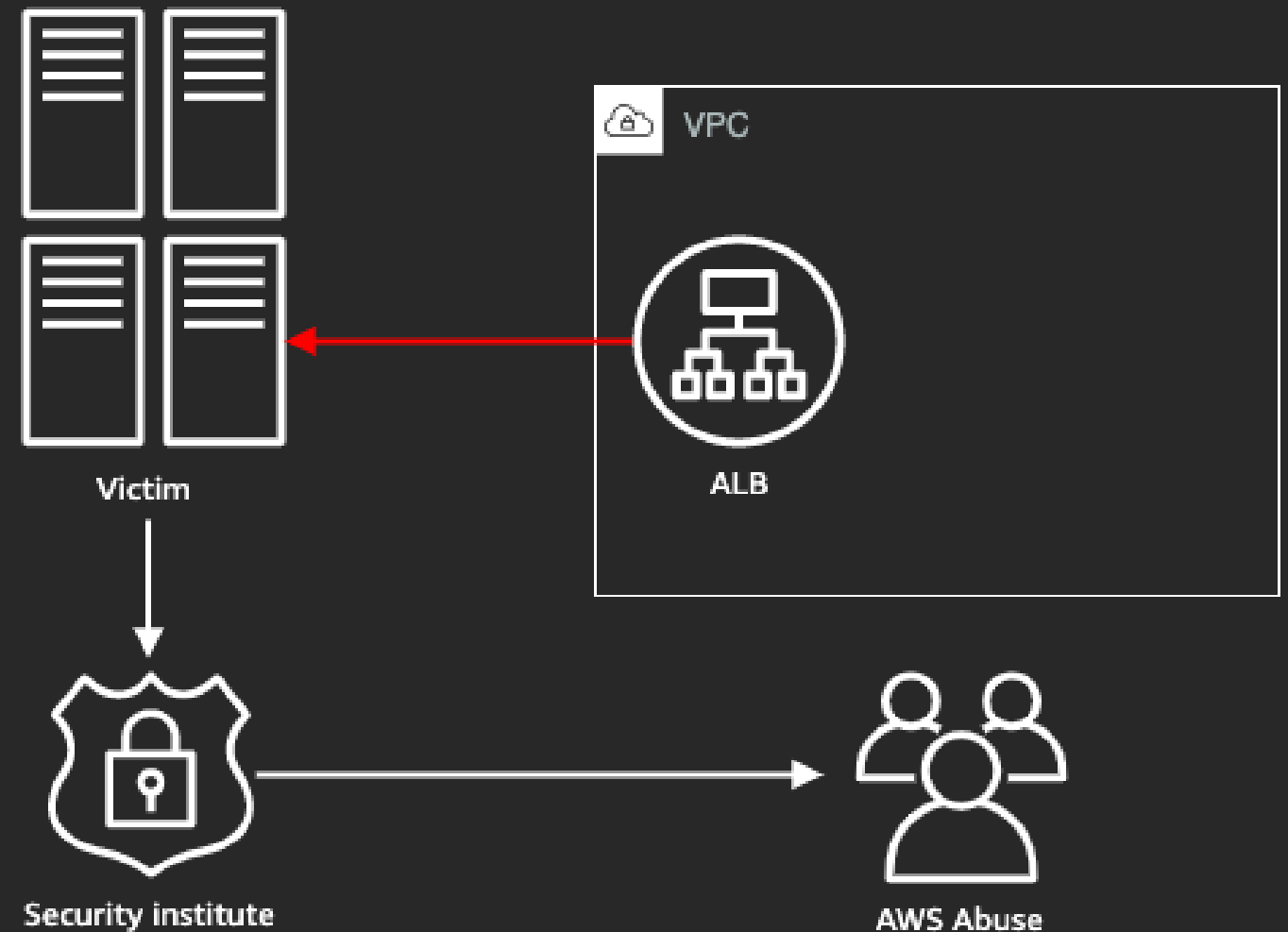
“CloudFront now supporting WebSockets enables us to consolidate both our dynamic and static content delivery under a single distribution, improving global reach, enhancing app security, and simplifying our delivery architecture all at the same time. ”

Evolution Gaming

True story #2 (1/3)

Situation

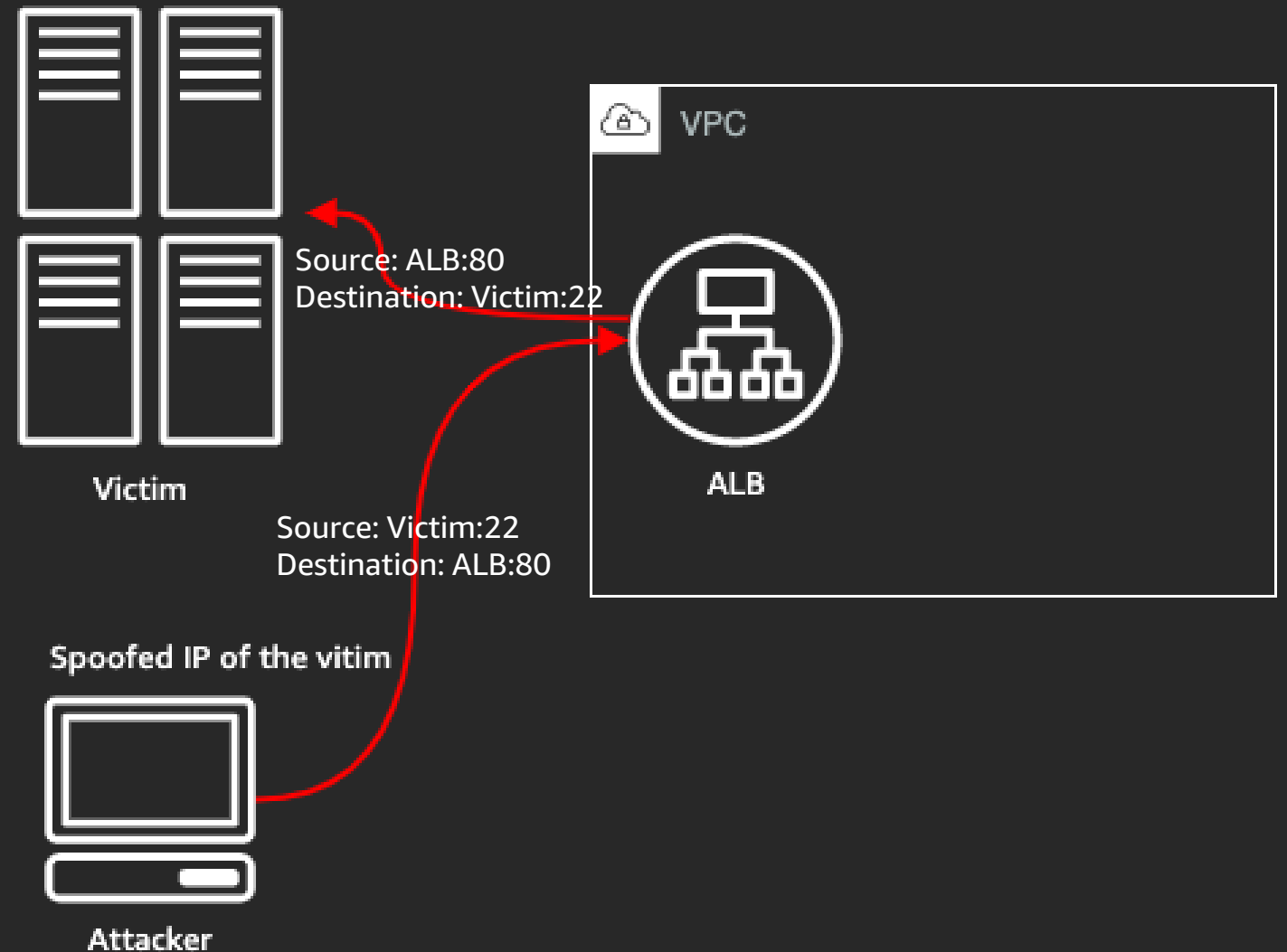
- An Enterprise Support customer's Elastic Load Balancer was reported as the source of attacks (sending SYN-ACK to port 22) by a third-party security institute



True story #2 (2/3)

Action and Result

- The monitoring tool and metrics show that the load balancer didn't initiate attack traffic; instead the load balancer was responding to valid traffic with spoofed source IP addresses
- The investigation performed by the AWS Support and engineering team indicates that this was a reflection attack



True story #2 (3/3)

Recommendation and Tips

- Enable VPC flow logs with additional metadata to inspect your network traffic

- Configure security groups and network ACLs

to a
in th

```
3 vpc-exxxxxx2 subnet-8xxxxf3 i-0bfxxxxxxaf eni-08xxxxxxa5 48xxxxxx93 IPv4 172.31.22.145  
90.90.0.200 22 62897 172.31.22.145 90.90.0.200 6 5225 24 1566328660 1566328672 ACCEPT  
OK
```

• Co
vuln
AWS services

```
3 vpc-exxxxxx2 subnet-8xxxxf3 i-0bfxxxxxxaf eni-08xxxxxxa5 48xxxxxx93 IPv4 90.90.0.200  
172.31.22.145 62897 22 90.90.0.200 172.31.22.145 6 4877 29 1566328660 1566328672 ACCEP  
OK
```

Create flow log

Flow logs can capture IP traffic flow information for the network interfaces associated with your resources. You can create multiple subscriptions to send traffic to different destinations. [Learn more](#)

Resources eni-



Filter*

Accept



Destination



Send to CloudWatch Logs



Send to an S3 bucket

S3 bucket ARN*

Example: `arn:aws:s3:::bucket_name`



Please note, a resource-based policy will be created for you and attached to the target bucket.

Clear all

* Required

Cancel

Create

Amazon VPC traffic mirroring

Amazon VPC traffic mirroring duplicates the traffic going into an EC2 instance and shares it with security and monitoring tools

- / Duplicate traffic to inspect for threats, network troubleshooting, and performance
- / Extract only the traffic of interest
- / Extend your capabilities with third-party solutions in the AWS Marketplace and partner solutions

 **big switch**
networks

 **CISCO**
Stealthwatch
Cloud

 **ExtraHop**

Gigamon[®]

 **IronNet**

 **NUBEVA**

 **paloalto**
NETWORKS[®]

 **kentik**

 **J A S K**

riverbed

BLUEHEXAGON

RSA

 **Fidelis**
Cybersecurity

 **FIREEYE**

 **Flowmon**
Driving Network Visibility

 **VECTRA**[™]

 **corelight**

 **Symantec**

 **DARKTRACE**


NETSCOUT.




True story #2 (3/3)

Recommendation and Tips

- Enable VPC flow logs with additional metadata to inspect your network traffic
- Configure security groups and network ACLs to allow access to service ports only (included in the Trusted Advisor best practice checks)
- Contact AWS immediately if you discover any vulnerabilities or have security concerns about AWS services

Security



8  6  3 



Filter by tag

Apply filterReset

View



Action recommended

Security Checks





IAM Access Key Rotation

Refreshed: 2 minutes ago





Checks for active IAM access keys that have not been rotated in the last 90 days.

1 of 1 active access keys have not been rotated in the last 90 days.





Security Groups - Specific Ports Unrestricted

Refreshed: 2 minutes ago





Checks security groups for rules that allow unrestricted access (0.0.0.0/0) to specific ports.

16 of 85 security group rules allow unrestricted access to a specific port.



Security Groups - Unrestricted Access

Refreshed: 2 minutes ago



Checks security groups for rules that allow unrestricted access to a resource. Unrestricted access increases opportunities for malicious activity (hacking, denial-of-service attacks, loss of data).

Alert Criteria

Red: A security group rule has a source IP address with a /0 suffix for ports other than 25, 80, or 443.

Recommended Action

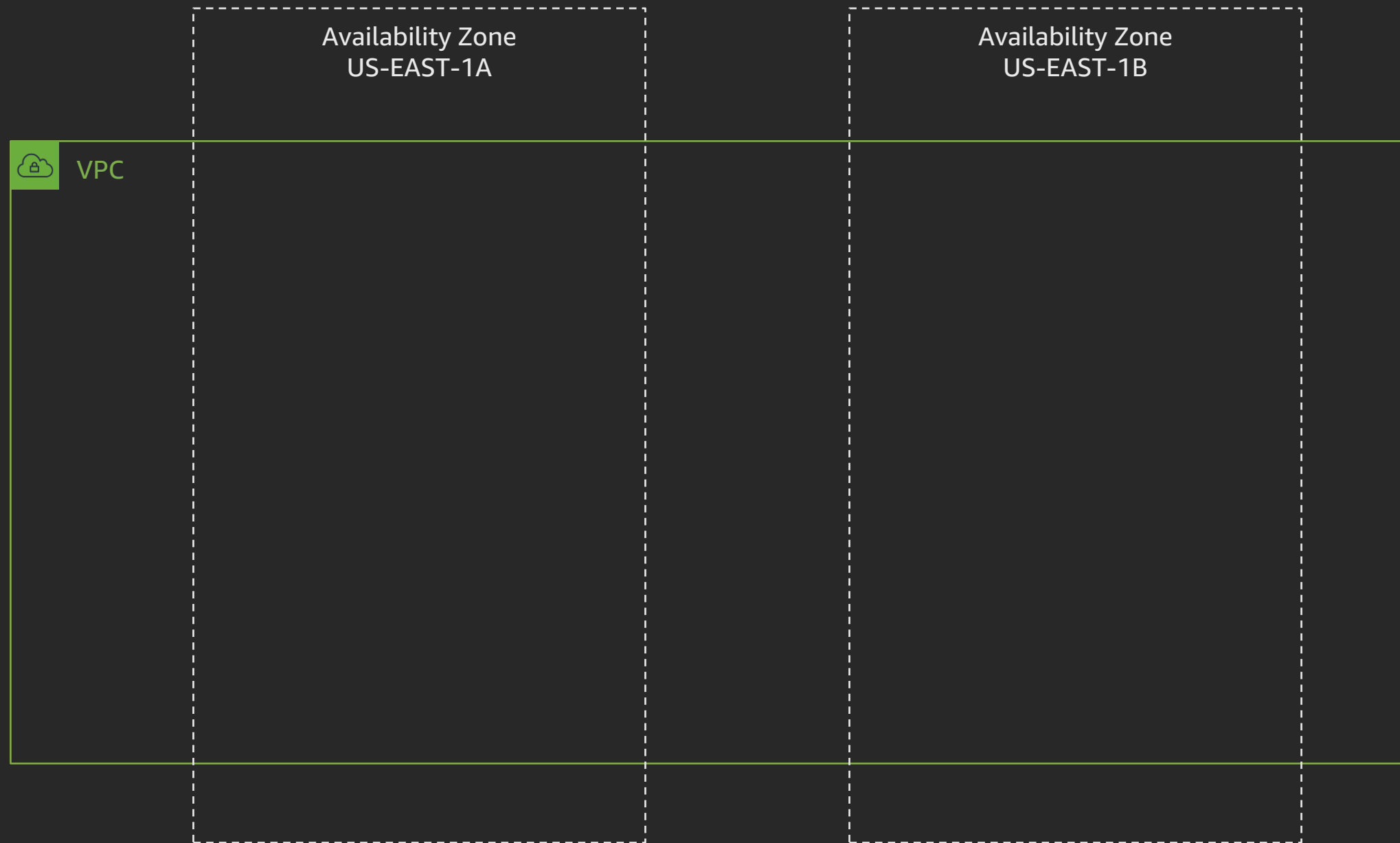
Restrict access to only those IP addresses that require it. To restrict access to a specific IP address, set the suffix to /32 (for example, 192.0.2.10/32). Be sure to delete overly permissive rules after creating rules that are more restrictive.

Additional Resources

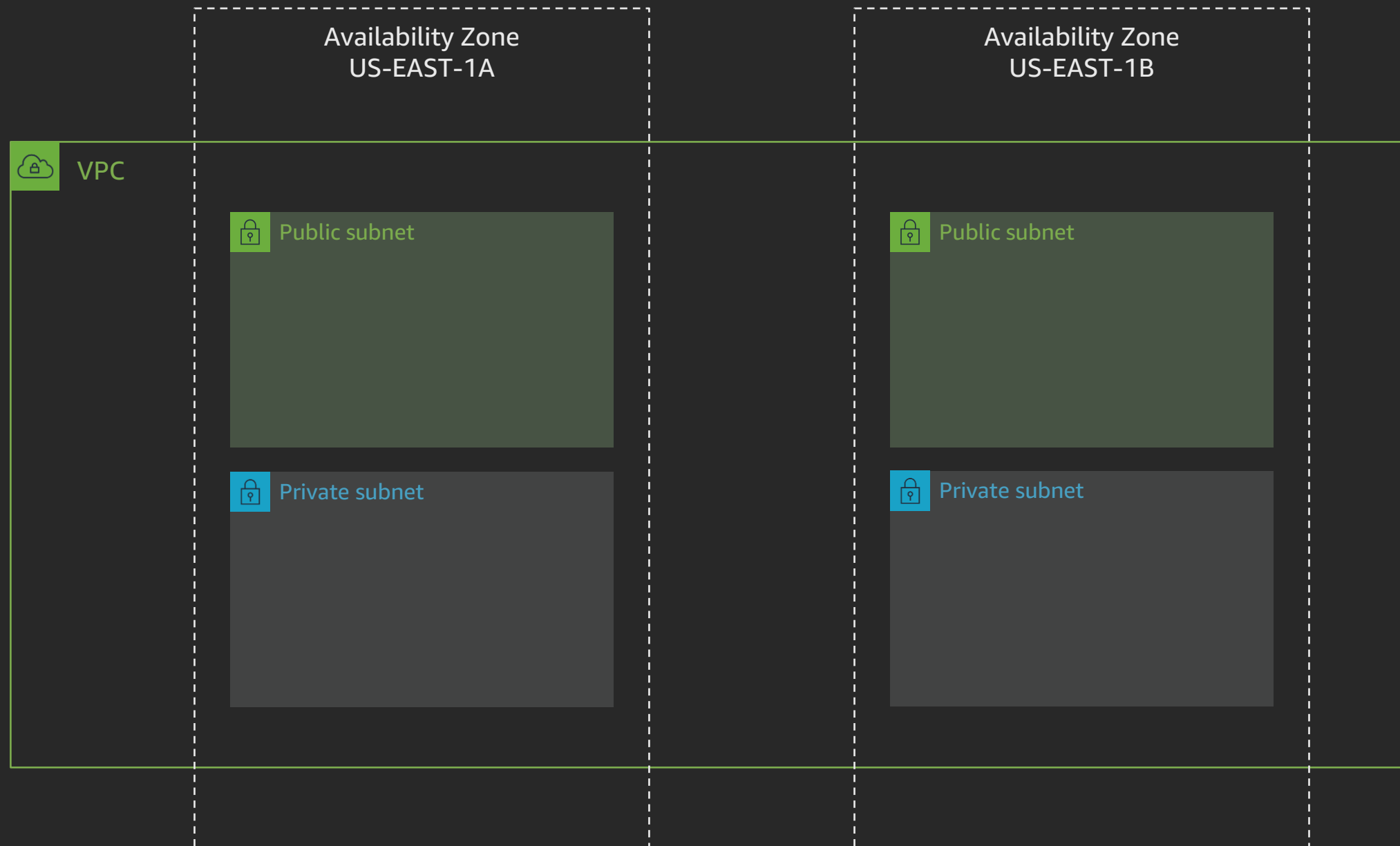
[Amazon EC2 Security Groups](#)
[Classless Inter-Domain Routing](#) (Wikipedia)

18 of 85 security group rules have a source IP address with a /0 suffix for ports other than 25, 80, or 443.

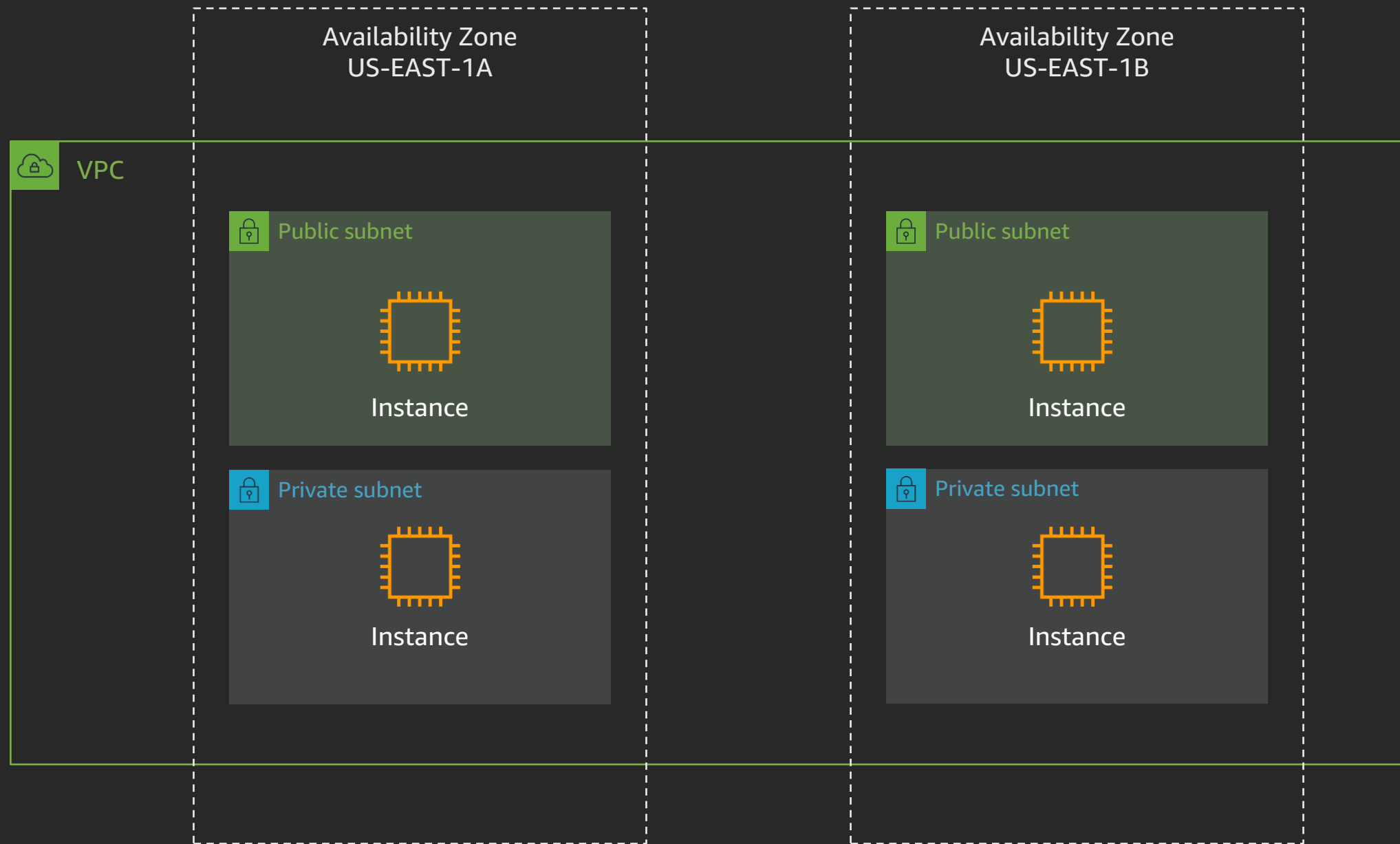
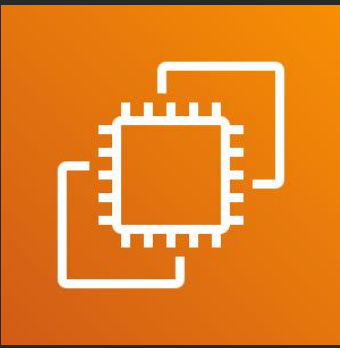
Amazon Virtual Private Cloud



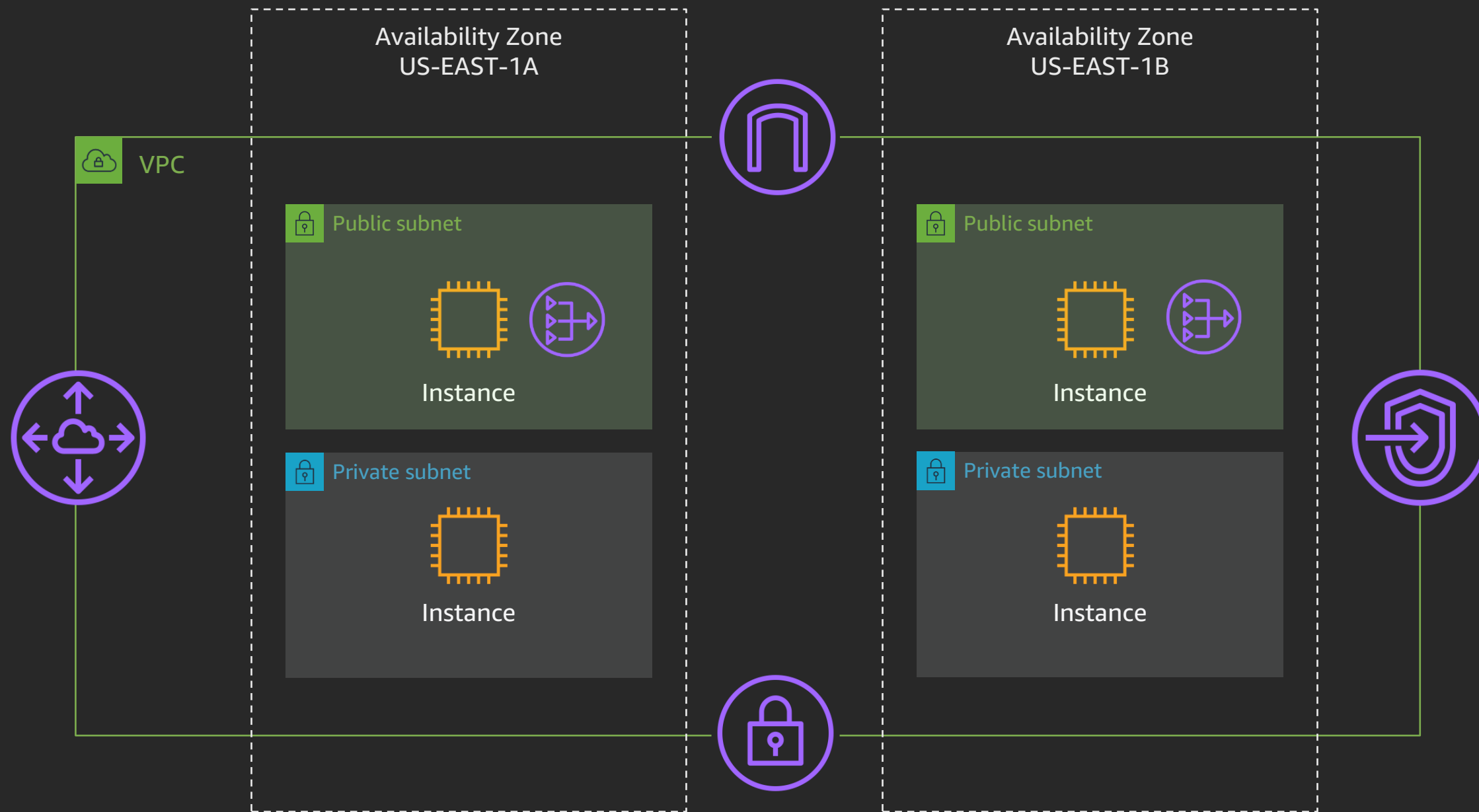
Subnets



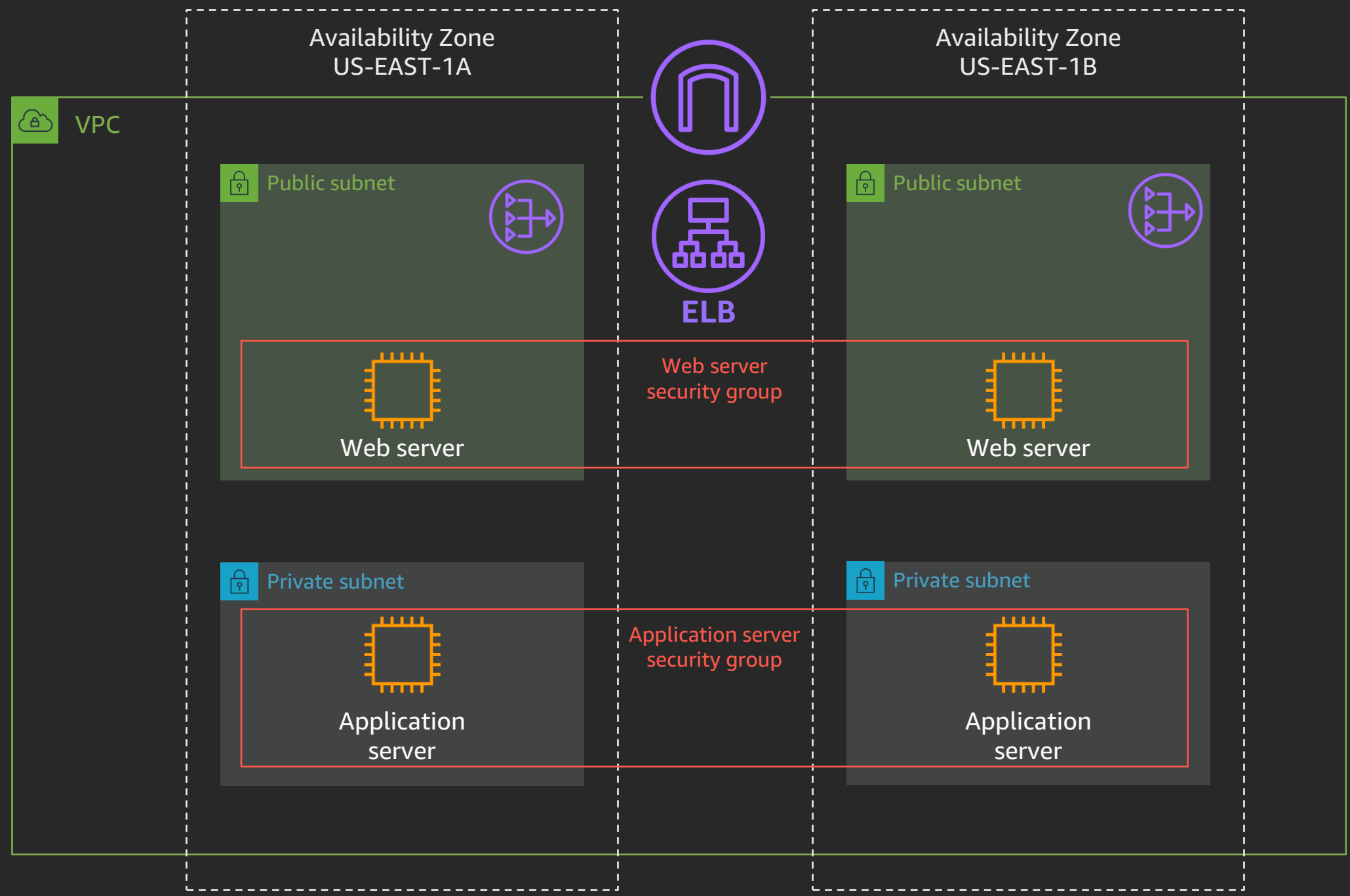
EC2 instances



Gateways, endpoints & peering



Example web application



True story #2 (3/3)

Recommendation and Tips

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- Configure security groups and network ACLs to allow access to service ports only (included in the Trusted Advisor best practice checks)
- Contact AWS immediately if you discover any vulnerabilities or have security concerns about AWS services



The screenshot shows the AWS Cloud Security website. At the top is the AWS logo and the text "AWS Cloud Security". Below this is the tagline "Protect your data with cloud-powered security." A navigation bar contains links for "Cloud Security", "Penetration Testing", "Security Bulletins", "Resources", "Compliance", and "Partners". The main content area features a highlighted text block stating "Cloud security at AWS is the highest priority. As an AWS customer, you will benefit from a data center and network architecture built to meet the requirements of the most security-sensitive organizations." Below this, a paragraph explains that an advantage of the AWS cloud is its ability to scale and innovate while maintaining a secure environment, with customers paying only for the services they use. To the right, there is a section titled "AWS re:Inforce 2019 Highlights" with a video thumbnail showing a man speaking.

AWS Cloud Security

Protect your data with cloud-powered security.

Cloud Security | Penetration Testing | Security Bulletins | Resources | Compliance | Partners

Cloud security at AWS is the highest priority. As an AWS customer, you will benefit from a data center and network architecture built to meet the requirements of the most security-sensitive organizations.

An advantage of the AWS cloud is that it allows customers to scale and innovate, while maintaining a secure environment. Customers pay only for the services they use, meaning that you can have the security you need, but without the upfront expenses, and at a lower cost than in an on-premises environment.

AWS re:Inforce 2019 Highlights

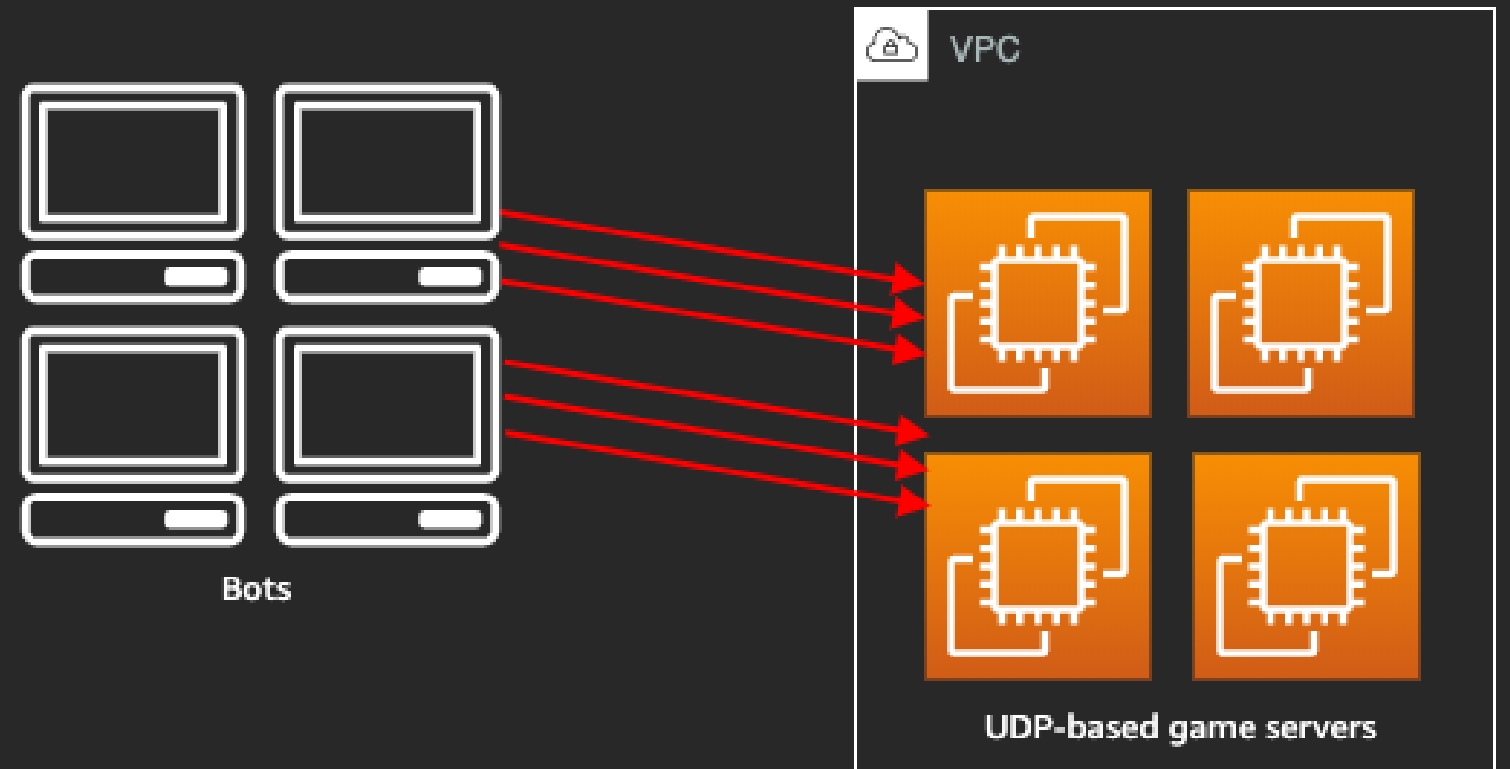
Email: aws-security@amazon.com

Web: <https://go.aws/30RQC8I>

True story #3 (1/4)

Situation

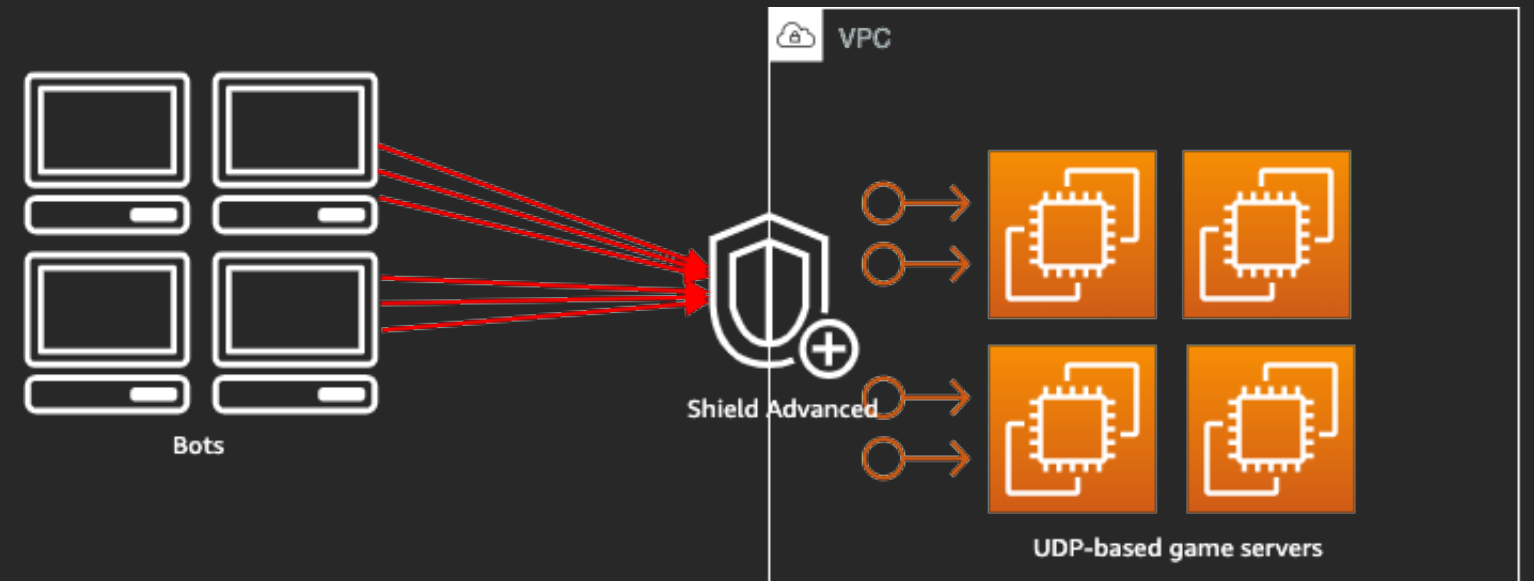
- A Basic Support customer's UDP-based game servers hosted on EC2 instances were under attack
- Unsatisfied with Shield Advanced as users were impacted after the subscription of Shield Advanced
- Attack volume wasn't massive but targeted the service ports



True story #3 (2/4)

Action and Result

- A CSE served as a bridge between the customer and DDoS Response Team (DRT) to facilitate communication
- The attack was mitigated by whitelisting certain countries to access game servers (custom mitigation rules configured by the DRT)



True story #3 (3/4)

Recommendation and Tips

- Baseline your traffic and be familiar with your packet format
- Drop/Shape network traffic using security groups, network ACLs, and iptables
- Scale your servers by choosing the right instance type and size, enabling Enhanced Networking, and using AWS Auto Scaling with AWS Global Accelerator and AWS Elastic Load Balancing

```
// The length module matches packet size  
$ iptables -m length --length 256:65535
```

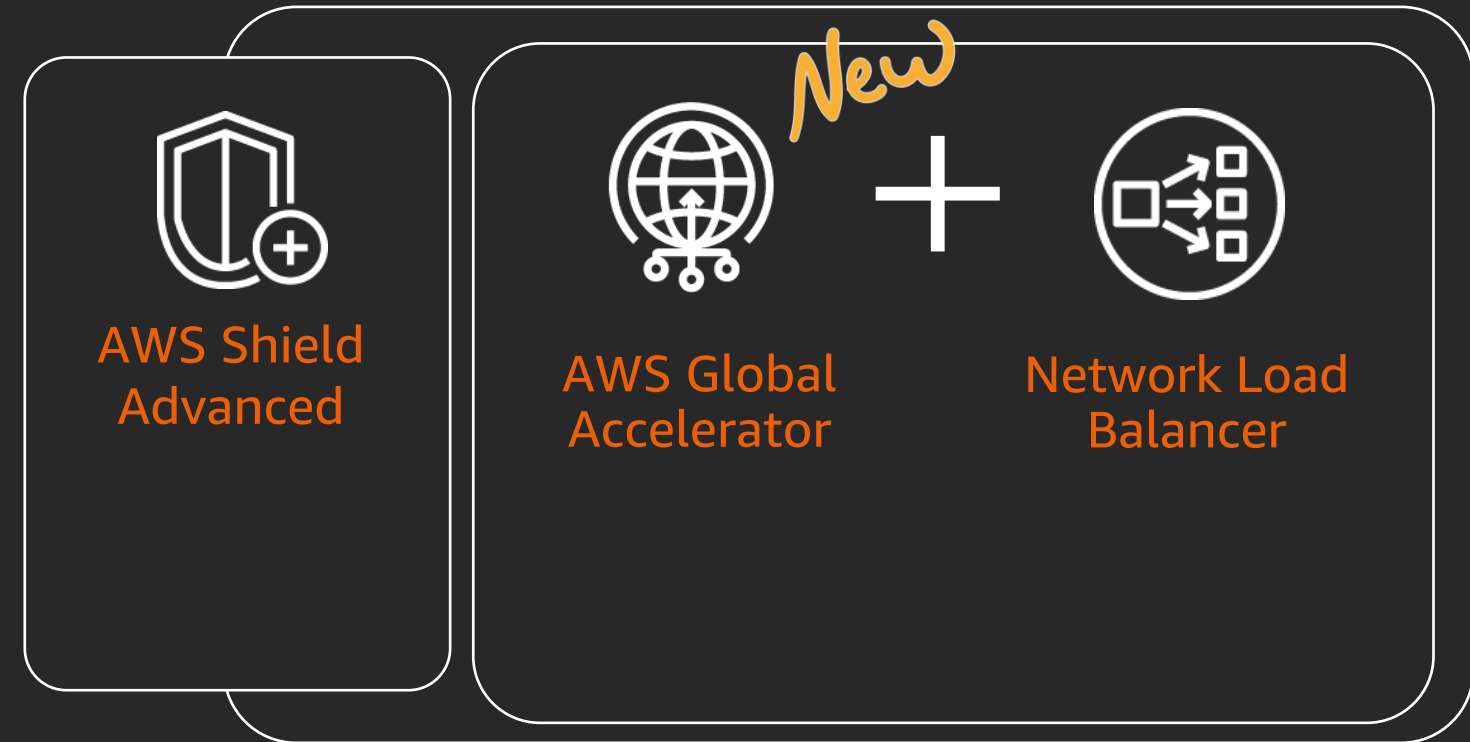
```
// The u32 module matches arbitrary byte patterns  
$ iptables -m u32 --u32 "16=0xE0000001"
```

How-to: Write iptables rules to drop packets that do not match your application format - <http://bit.ly/2mG3XPn>

True story #3 (3/4)

Recommendation and Tips

- Baseline your traffic and be familiar with your packet format
- Drop/Shape network traffic using security groups, network ACLs, and iptables
- Scale your servers by choosing the right instance type and size, enabling Enhanced Networking, and using AWS Auto Scaling with AWS Global Accelerator and AWS Elastic Load Balancing



Whitepaper: AWS Best Practices for DDoS Resiliency - <http://bit.ly/2ldui6W>

AWS Global Accelerator

Improve global application availability and performance using the AWS global network

New in 2019:

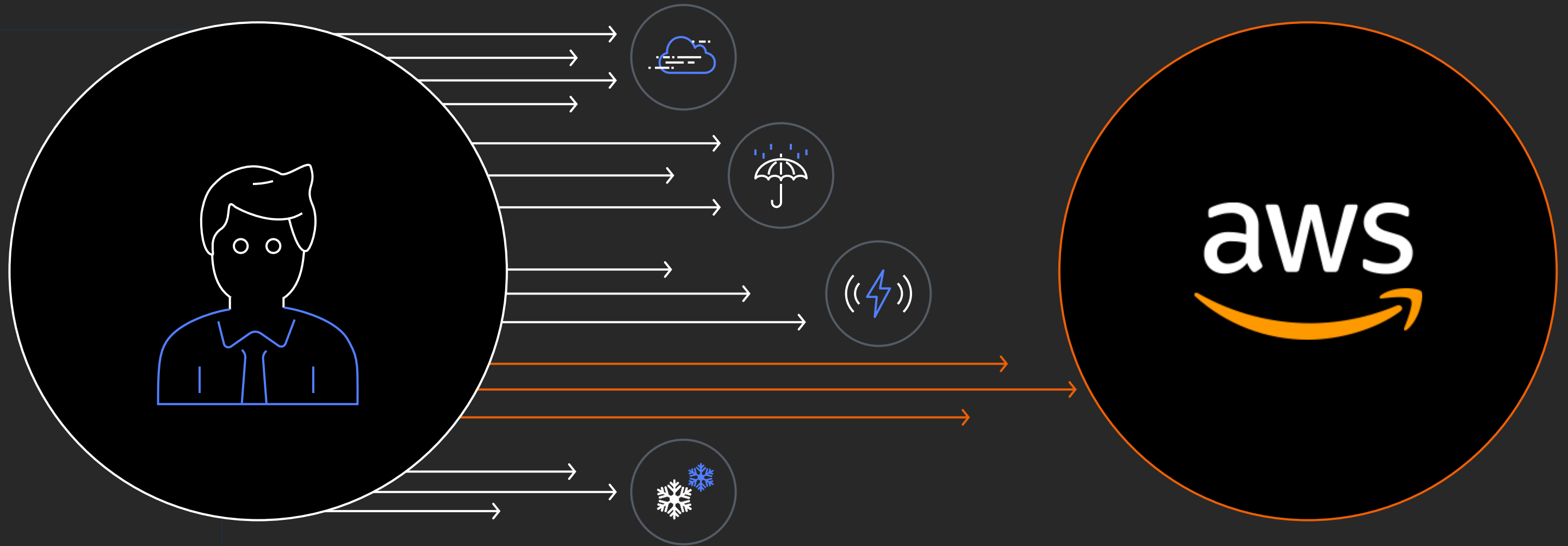
- / Launched in 10 **new Regions** in 2019
- / Client IP preservation for ALB and Amazon EC2 instances



We use AWS Global Accelerator to ingest telemetry data onto AWS, taking advantage of the static IP addresses it provides, along with traffic-shifting capabilities and many points of presence around the globe. ”

Ken Gavranovic
SVP, Product Management
New Relic

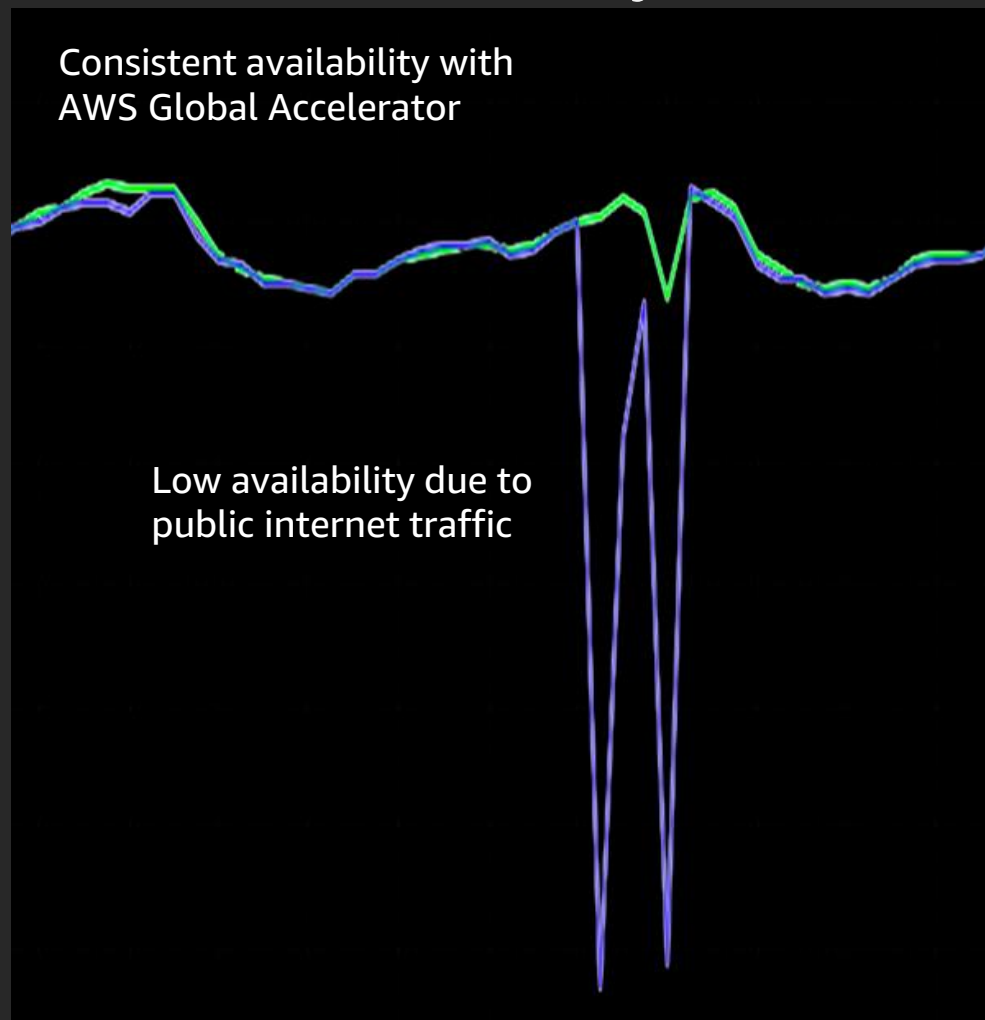
Internet weather



Let's say you have an internet-facing application...

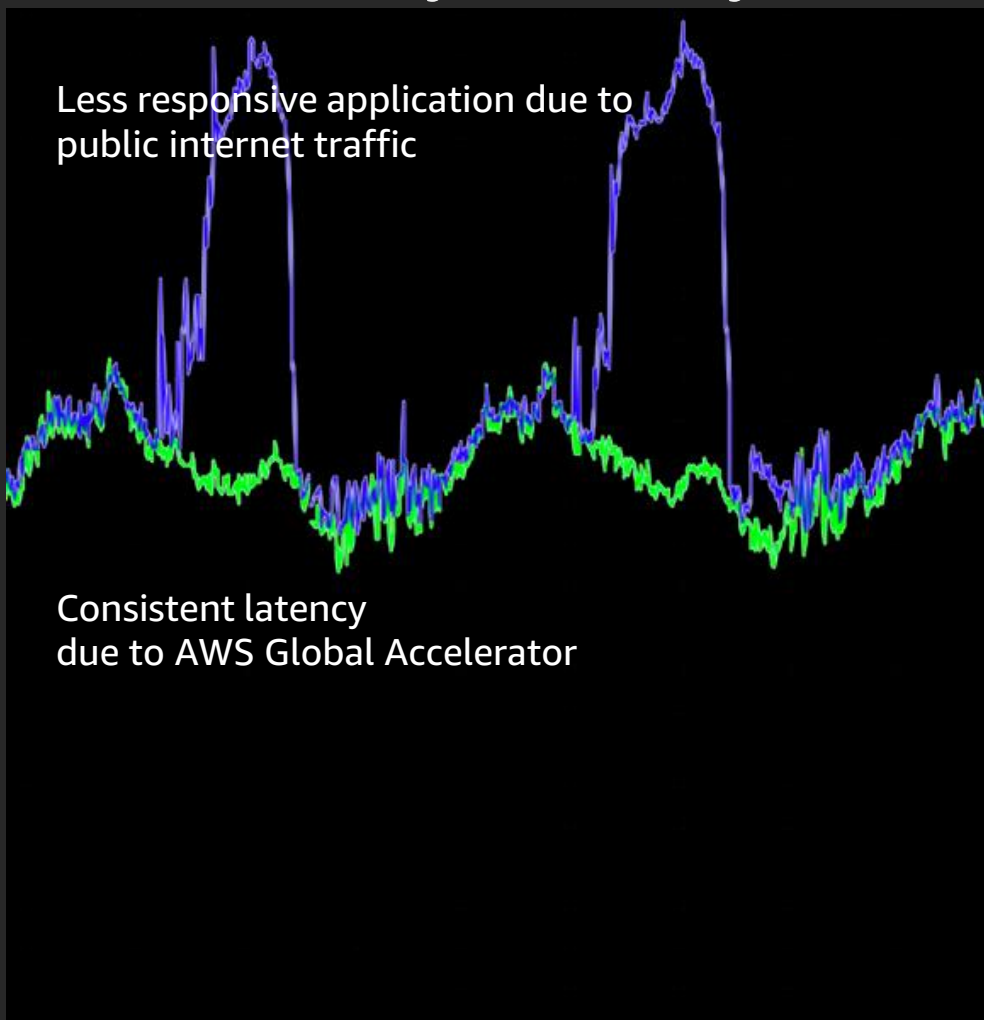
Starts in the USA...

Availability



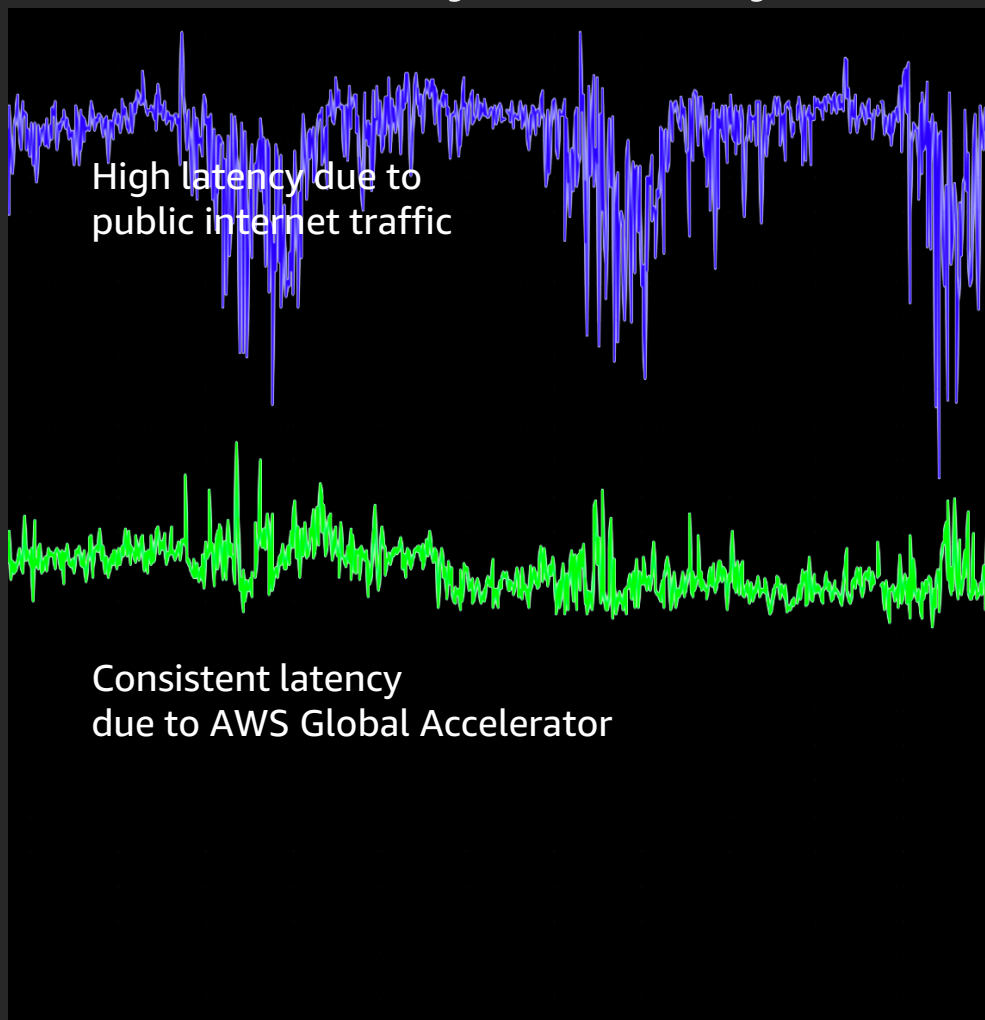
...expands to Europe...

First byte latency



...and then adds Asia

First byte latency

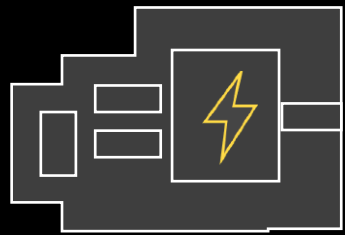


● AWS Global Accelerator ● Direct to AWS Region via public internet

Availability measured by clients on the internet using third-party measurement systems

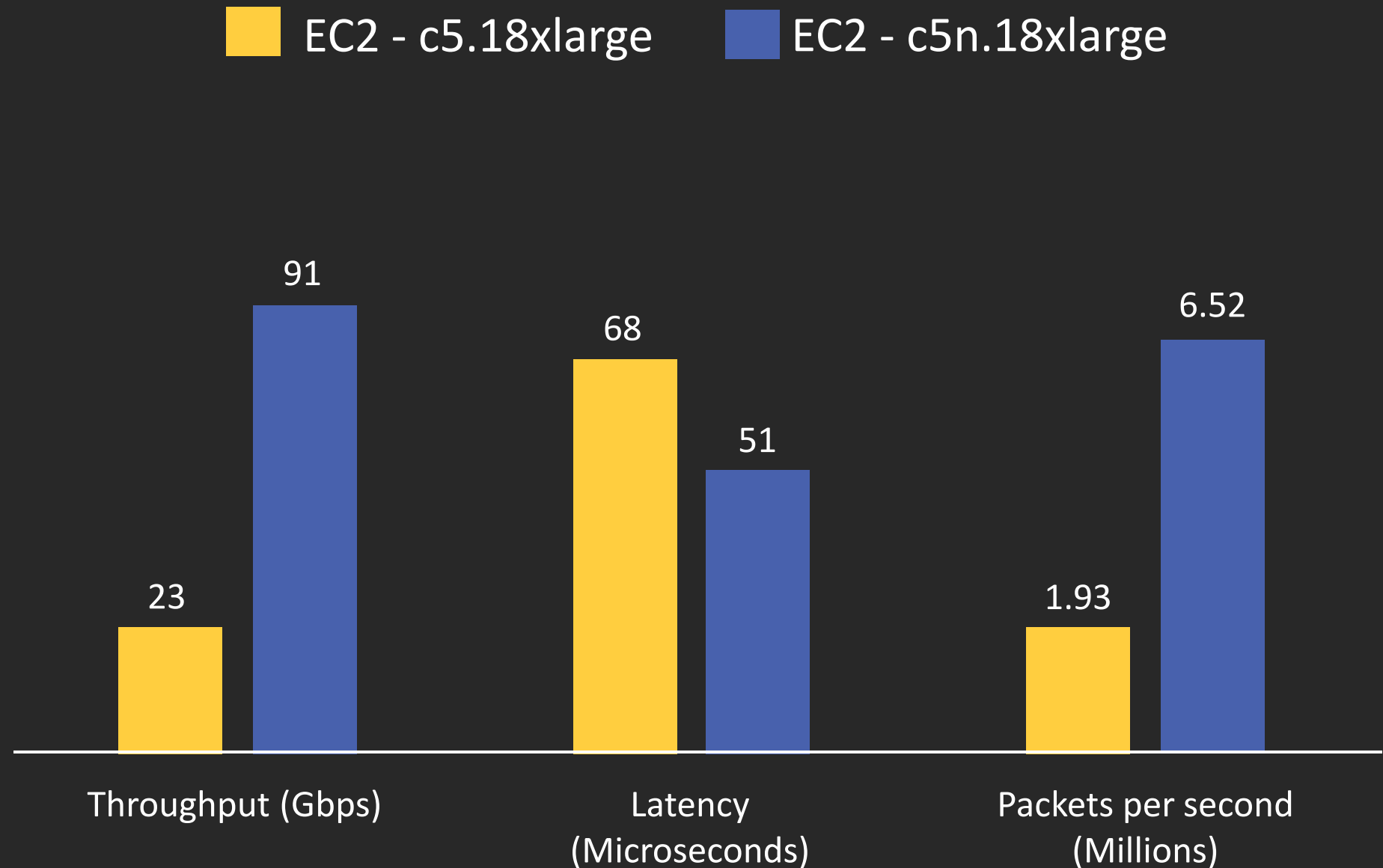
Networking innovation, enabled by **AWS Nitro System**

Nitro Card



Networking, monitoring,
and security

AWS network benchmarking data, March 2019



True story #3 (4/4)

Recommendation and Tips

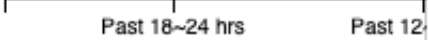
- Be prepared – work with the DRT to build your custom mitigation rules, authorize the DRT to access your logs, review operational practices periodically
- Automate the process – deploy the AWS Shield Engagement Lambda function to shorten the time to engage AWS Support and the DRT, monitor AWS Shield Advanced metrics to be informed of DDoS attacks via Slack or PagerDuty

Summary of protected resources

2	1	2	1	0
Load Balancers	Elastic IP addresses	CloudFront distributions	Route 53 hosted zones	Global accelerators
(max 1000)	(max 1000)	(max 1000)	(max 1000)	(max 1000)

Incidents in the last 24 hours

No incidents in the last 24 hours.



Authorize DRT support

This account is subscribed to the Business Support Plan.

Authorize the DRT to create WAF rules in your account: **Authorized with**
arn:aws:iam:::role/service-role/drt role

Authorize the DRT to access your AWS WAF logs stored in S3 buckets:

- -logs

Edit

Additional contacts

You can add other contacts to be notified by email about escalations to the DRT and proactive customer support. To add additional email addresses, choose **Edit**.

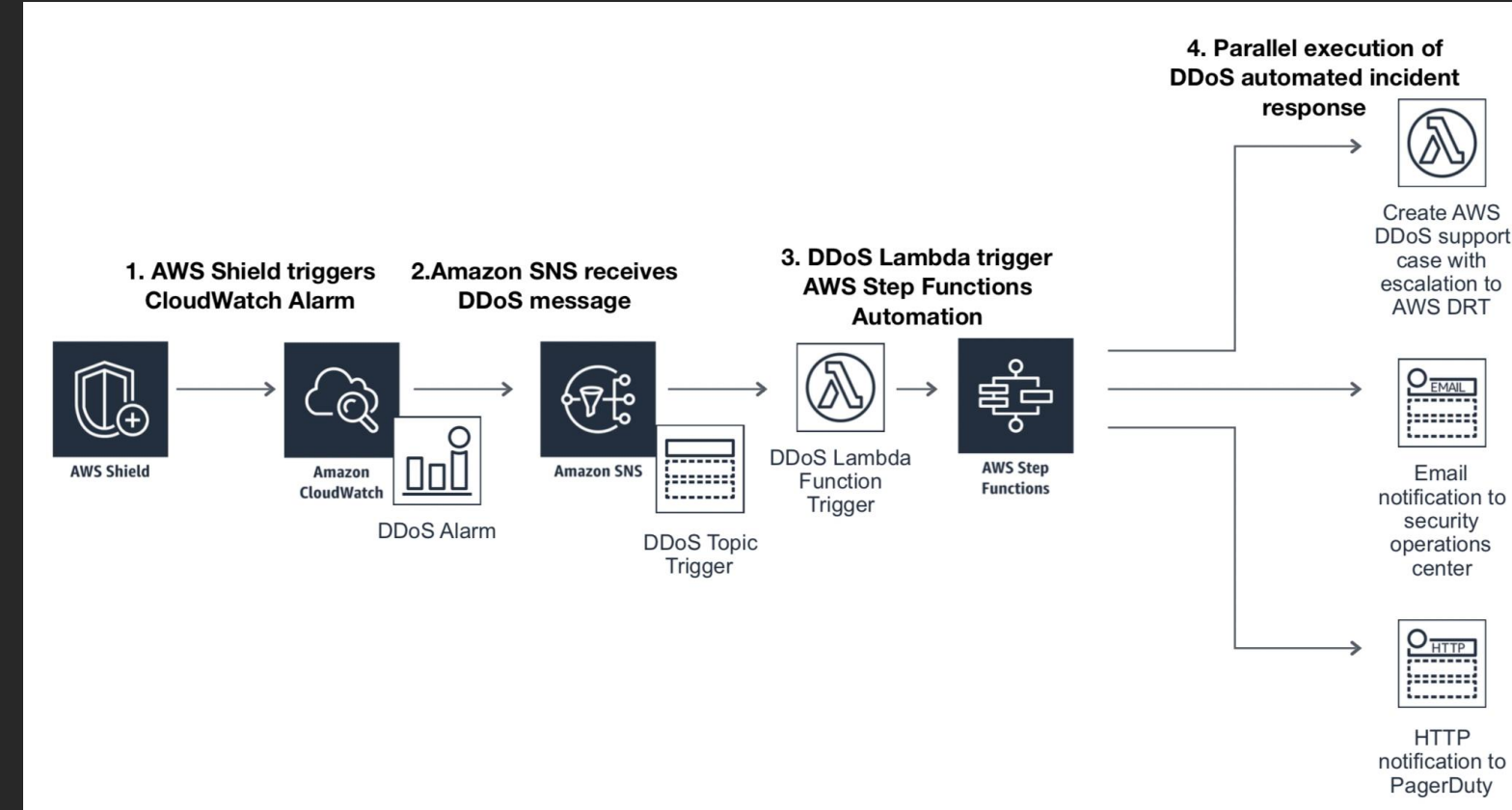
- @amazon.com

Edit

True story #3 (4/4)

Recommendation and Tips

- Be prepared – work with the DRT to build your custom mitigation rules, authorize the DRT to access your logs, review operational practices periodically
- Automate the process – deploy the AWS Shield Engagement Lambda function to shorten the time to engage AWS Support and the DRT, monitor AWS Shield Advanced metrics to be informed of DDoS attacks via Slack or PagerDuty



How-to: Set up AWS Shield Engagement Lambda - <http://bit.ly/2ldui6W>

Which one do you need – AWS Support and AWS Shield Advanced

AWS Support

- Provides people, technology, and programs to assist you with DDoS attacks
- For instance, SMEs to help you build a DDoS-resilient architecture; Trusted Advisor to make sure your environment is secure and well utilized and performed
- Recommended for customers running production workloads on AWS

AWS Shield Advanced

- Provides access to the DRT, additional cost/resource protection, and metrics to help you deal with more complex and sophisticated DDoS attacks
- For instance, DRT to build mitigation rules tailored for your application; using AWS WAF with no additional cost; credits for charges incurred due to attacks
- Recommended for customers running business critical workloads on AWS

Frequently asked questions

Frequently asked question #1

Q: How quickly will attacks be mitigated?

99% of infrastructure layer attacks detected by AWS Shield are mitigated in less than

- 1 second for attacks on CloudFront/Route 53
- 5 minutes for attacks on ELB

1% of infrastructure layer attacks are typically mitigated in under 20 minutes

Application layer attacks are mitigated by writing rules on AWS WAF, which are inspected and mitigated inline with incoming traffic

Frequently asked question #2

Q: AWS Shield Advanced didn't mitigate the attack against my application

Building the mitigation rules tailored for your application takes time and effort. We recommend you reach out to us as early as possible to get prepared for DDoS attacks.

1

Baseline and be familiar
with your network traffic

2

Submit a support case to
build custom mitigation

3

Arrange a test
with the DRT



Frequently asked question #3

Q: How much traffic did AWS Shield drop?

Availability and
We recommend
would like to ga

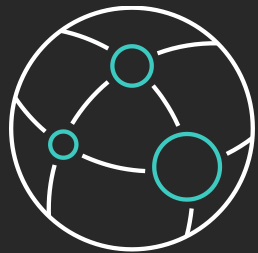
- DDoSAttackBits
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of your application.
tiveness. If you
metrics:



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