### Yazan Deek

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## **Profile**

- > Unique blend of organizational, problem-solving and communication skills; proven success building relationships with senior leadership, clientele, and team members.
- > Demonstrated ability to identify project goals and manage workflow in fast-paced environments.
- > Excellent interpersonal skills; highly effective working in teams as well as independently.
- > Quality customer service and an ability to anticipate clients' needs.
- > Technical proficiencies include MS Office (Word, Excel. PowerPoint, and Outlook).
- > Fully bilingual in English/Arabic with basic Spanish, authorized to work for any U.S employer.

# **Experience**

#### Full Stack Developer, Penn LPS Coding Bootcamp, Philadelphia, PA

08/20-present

- Learn front end and back end of web development in collaborative and active online class.
- Apply HTML, CSS, Bootstrap, Javascript, jQuery, AJAX, JSONand API through assignments and projects.
- Collaborate with classmates to plan and create functional web applications.
- Learn and perform back end skills such as Node js, MySQL, Sequelize, and Handlebars.
- Apply new technologies such as Materialize CSS framework and pdf download.

#### Arabic Interpreter, Thomas Elementary School, Philadelphia, PA

09/18 - Present

- Attend parent-teacher conferences and provide accurate interpretation; participate in school events to assist
  Arabic speaking families communicate with others and perform conference calls via phone.
- Translate school policies, announcements, flyers, and documents from English to Arabic; deliver important messages from teachers to parents and vice versa.
- Work with students who are learning English as a second language and their parents.
- Serve as a liaison between teachers, school counselor, and parents to ensure proper communication.

## Host, Good Dog Restaurant, Philadelphia, PA

12/18 - Present

- Greet incoming and departing guests warmly with a genuine smile and eye contact.
- Answer incoming phone calls professionally; deliver important messages to management.
- Accept and organize reservations and prioritize reservations to accommodate customers using Mobilebytes.
- Communicate delays and build rapport with guests to keep them occupied while waiting.
- Address guest complaints and escalated situations to manager.

## Administrative Assistant, Royal Solutions, Philadelphia, PA

06/17 - 12/18

- Provided executive-level administrative support to Senior Director and met demanding deadlines.
- Organized the details of special events, travel arrangements, and corporate agendas.
- Performed routine clerical tasks such as mailing, copying, faxing, filing and scanning.
- Liaised between all impacted departments to ensure proper communications and reporting practices.
- Directed business relations and distribution of company literature to stimulate client interest and sales lead.
- Processed monthly expense reports reflecting supporting documents and budget code indexes.
- Managed purchasing orders, directed vendor relations, generated and maintained equipment tracking records.

### Education

Full Stack Web Development Certificate, **Penn LPs Coding Bootcamp**, **Philadelphia**,**PA** 08/20-present

Bachelor of Arts in Chemistry, Earlham College, Richmond, IN

2014

- Recipient, Davis Scholar Award, United World College (2010 2014).
- Recipient, Charles Stubbs Award for Leadership (2014).
- Co-President, Religious Student life at Earlham (2011 2013).