

Country	City	Status	Level_1	Level_2	Level_3	Issue	Solution	U	IT Name	Open Time	Close Time
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/1/2025	3/1/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/2/2025	3/2/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/3/2025	3/3/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/4/2025	3/4/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/5/2025	3/5/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/6/2025	3/6/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/7/2025	3/7/2025
Spain	Barcelona	closed	oa	会议支持	Major Mee	MWC			WANG Ye	3/8/2025	3/8/2025
Fr	Paris	closed	Service_R equest	Data_Tran sfer	Data_Tran sfer	Data_Tran sfer	Data_Tran sfer		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	OA	Windows	Windows_I	链接不上 打印机	重新写 credential		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	OA	Huawei_A pplication	Welink	welink视 频会议（8 位ID） welinkmee ting客户 端提示no	将含有QT 字样的环 境变量删 除		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	Service_R equest	卡证 (Card)	门禁权限授 权	进不了 men	reset		WANG Ye	3/10/2025	3/10/2025
Fr	Paris	closed	Service_R equest	卡证 (Card)	门禁权限授 权	打印不了	reset		WANG Ye	3/11/2025	3/11/2025
Fr	Paris	closed	Service_R equest	Other_Ser vice	Other_Ser vice	上不了 teams	外网权限 +外部会 议权限		WANG Ye	3/11/2025	3/11/2025
Fr	Paris	closed	Service_R	卡证	门禁权限	进不了	reset		WANG Ye	3/11/2025	3/11/2025
Fr	Paris	closed	Service_R equest	Other_Ser vice	Other_Ser vice	视频	远程指导		WANG Ye	3/11/2025	3/11/2025

Fr	Paris	closed	Service_Request	Low_Format	Low_Format	Low_Format第一台	Low_Format		WANG Ye	3/11/2025	3/11/2025
Fr	Paris	closed	Service_Request	Low_Format	Low_Format	Low_Format第二台	Low_Format		WANG Ye	3/11/2025	3/11/2025
Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/12/2025	3/12/2025
Fr	Paris	closed	Service_Request	Low_Format	Low_Format	Low_Format第二台	Low_Format		WANG Ye	3/12/2025	3/12/2025
Fr	Paris	closed	Service_Request		Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/12/2025	3/12/2025
Fr	Paris	closed	OA	Windows	Outlook	撤回	撤回		WANG Ye	3/13/2025	3/13/2025
Fr	Paris	closed	OA	Hardware	Laptop	笔记本连接不了显示屏	用华为管家check-更新驱动		WANG Ye	3/14/2025	3/14/2025
Fr	Paris	closed	OA	Windows	bookmark	书签	以后备份文件要记得备份用户-自己的用户名-AppData-Local-Google-User Data-Default		WANG Ye	3/14/2025	3/14/2025
Fr	Paris	closed	OA	Windows	Outlook	邮箱日历更新不出来	点击 -发送接收所有文件-F9		WANG Ye	3/14/2025	3/14/2025
Fr	Paris	closed	OA	Windows	Outlook	outlook邮箱密码	w3-邮箱网页版+凭证管理windows		WANG Ye	3/14/2025	3/14/2025

Fr	Paris	closed	OA	Windows	Outlook	outlook 邮箱	idesk邮件 助手-权 限-属性- 更改权限 -删除项 目		WANG Ye	3/14/2025	3/14/2025
Fr	Paris	closed	OA	Windows	Other_Sof tware	装可以编 辑版本的	提交申请		WANG Ye	3/17/2025	3/17/2025
Fr	Paris	closed	Service_R equest	Data_Tran sfer	Data_Tran sfer	Data_Tran sfer	Data_Tran sfer		WANG Ye	3/17/2025	3/17/2025
Fr	Paris	closed	OA	Huawei_A pplication	Welink	请问手机 welink如	下载		WANG Ye	3/17/2025	3/17/2025
Fr	Paris	closed	Service_R equest	Other_Ser vice	Other_Ser vice	IE redirectio	删除 cookies		WANG Ye	3/17/2025	3/17/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/18/2025	3/18/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/18/2025	3/18/2025
Fr	Paris	closed	Service_R equest	卡证 (Card)	门禁权限授 权	门禁卡打 印权限失	生效		WANG Ye	3/18/2025	3/18/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/18/2025	3/18/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/18/2025	3/18/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/18/2025	3/18/2025

Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/19/2025	3/19/2025
Fr	Paris	closed	Service_Request	卡证(Card)	门禁权限授权	门禁卡打印权限失效	生效		WANG Ye	3/19/2025	3/19/2025
Fr	Paris	closed	OA	Windows	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)		WANG Ye	3/19/2025	3/19/2025
Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/20/2025	3/20/2025
Fr	Paris	closed	OA	Windows	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)		WANG Ye	3/20/2025	3/20/2025
Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/20/2025	3/20/2025
Fr	Paris	closed	OA	Windows	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)		WANG Ye	3/21/2025	3/21/2025
Fr	Paris	closed	Service_Request	Low_Format	Low_Format	Low_Format	Low_Format		WANG Ye	3/21/2025	3/21/2025
Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/21/2025	3/21/2025
Fr	Paris	closed	OA	Windows	Outlook	outlook自动删除邮件	关掉“忽略对话”		WANG Ye	3/24/2025	3/24/2025
Fr	Paris	closed	OA	Windows	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)	Windows操作系统(Windows OS)		WANG Ye	3/24/2025	3/24/2025
Fr	Paris	closed	Service_Request	Low_Format	Low_Format	Low_Format	Low_Format		WANG Ye	3/24/2025	3/24/2025
Fr	Paris	closed	Service_Request	Data_Transfer	Data_Transfer	Data_Transfer	Data_Transfer		WANG Ye	3/24/2025	3/24/2025

Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/24/2025	3/24/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	OA	Windows	Outlook	日历同步	同步		WANG Ye	3/25/2025	3/25/2025
Fr	Paris	closed	OA	Windows	Outlook	邮件外发	权限申请		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	OA	Windows	Outlook	don't	有		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/26/2025	3/26/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/27/2025	3/27/2025

Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/27/2025	3/27/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	Service_R equest	Data_Trans fer	Data_Trans fer	Data_Trans fer	Data_Trans fer		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/28/2025	3/28/2025

Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	OA	Windows	代理服务器 (Proxy)	访问不了网 页	国内给他新 开了一个 proxy		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/28/2025	3/28/2025
Fr	Paris	closed	Service_R equest	Low_Form at	Low_Form at	Low_Form at	Low_Form at		WANG Ye	3/31/2025	3/31/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/31/2025	3/31/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)		WANG Ye	3/31/2025	3/31/2025
Fr	Paris	closed	OA	Huawei_A pplication	iDesk	资产编码不 匹配	更新		WANG Ye	3/31/2025	3/31/2025
Fr	Paris	closed	OA	Huawei_A pplication	outlook	outlook邮 箱打开慢	删除spt			3/31/2025	3/31/2025
Fr	Paris	closed	OA	Windows	Windows 操作系统 (Windows OS)	Windows 操作系统 (Windows OS)				3/31/2025	3/31/2025