YEABSIRA MESFIN

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[GitHub](#) | [LinkedIn](#) | [Website](#)

OBJECTIVE

I'm a driven computer science graduate with hands-on experience in front-end and back-end development. I enjoy solving complex technical challenges and creating innovative programming and web development solutions. I'm eager to bring my skills and dedication to a collaborative team and contribute to meaningful projects.

EDUCATION

Microlink Information Technology College, Addis Ababa, Ethiopia
Bachelor of Science in Computer Science
08/2019 – 07/2022
GPA: 3.82

BACHELOR'S THESIS

- **Title: Arifken Virtual Weekend Planner.**
- **Abstract**: This thesis focuses on creating a web-based platform for managing and locating historical sites and events in Addis Ababa. Users can create accounts, view sites, post events, and leave reviews, enhancing their tourism experience with detailed historical information. The project prioritizes web security by implementing secure user authentication and robust data protection measures.

- **GitHub**: https://github.com/yeabsira-mesfin/arifken

EXPERIENCE

MMCYTECH
Web Developer | Account Manager | Client Success Advisor
February 2022 – Present

Overview: Managed various web and mobile applications' end-to-end development and delivery processes, significantly enhancing client satisfaction and project efficiency. Since assuming the role of Client Success Advisor, I have established strong relationships with clients, leading to improved communication and workflow.

Web Developer

February 2022 – Present

- Developed and maintained websites and mobile apps using the Cvent platform, customizing solutions with HTML, CSS, JavaScript, and React.

- Collaborated closely with clients to gather requirements, ensuring that final deliverables met or exceeded expectations while troubleshooting issues promptly to maintain project momentum.

- Implemented best practices in coding and design, resulting in improved user experience and increased client engagement with the platforms.

Account Manager

July 2022 – June 2024

- Acted as the primary client contact, communicating project updates, gathering feedback, and addressing concerns throughout the project lifecycle.

- Conducted regular calls and meetings to foster strong relationships and ensure alignment with client goals, which enhanced trust and satisfaction.

- Successfully managed multiple projects simultaneously, prioritizing tasks and deadlines to ensure timely delivery of high-quality outcomes.

Client Success Advisor

June 2024 – Present

- Led a cross-functional team consisting of an Account Manager, Developer, and QA Specialist, facilitating collaboration to deliver exceptional client results.

- Developed strategies to proactively address client needs and ensure the highest level of service, contributing to a culture of continuous improvement within the team.

- Maintained ongoing client communication to assess satisfaction and gather insights, leading to increased retention rates and positive testimonials.

TECHNICAL SKILLS

- **API Integration**: Oracle API Platform, Postman

- **Database Management**: MySQL, MongoDB

- **Programming Languages**: C++, C#, Java, JavaScript, and Python

- **Tools & Platforms**: Android Studio, Git, GitHub, Node.Js, NetBeans, VsCode

- **Web Development**: HTML, CSS, JavaScript, React, Next.js, Tailwind CSS, TypeScript

SOFT SKILLS

- **Adaptability**: Adjusted to changing requirements and client needs while maintaining effective solutions.

- **Communication**: Facilitated clear and effective communication between team members and clients to ensure project alignment.

- **Problem-solving**: Applied analytical skills to troubleshoot issues and find innovative solutions.

- **Teamwork**: Worked with cross-functional teams, leading discussions and promoting shared objectives.

- **Time Management**: Managed tasks and deadlines to ensure timely delivery across multiple responsibilities.

CERTIFICATIONS AND ACHIEVEMENTS

Cvent Certifications:
- Advanced Event Management Certification
- Hybrid Certification
- Virtual Events Certification
- Attendee Hub Certification

React - The Complete Guide 2024 (incl. Next.js, Redux)

Academic Achievement:
- Received multiple certificates for ranking in the top three of my class.
- President of the Student Council, leading initiatives and representing the student body.
- Earned a certificate for achieving 9 A's and securing the top rank in my grade 10 matriculation exams from my sub-city.
- Earned an A+ in my final project, showcasing my dedication and technical skills.

LANGUAGES

- **English**: Proficient (Duolingo English Test score: 125)
- **Amharic**: Native

REFERENCES

- Abenezer Fissha, client success advisor, team lead, and senior account manager at MMCYTECH (email: abenezerf@mmcytech.com)
- Daniel Nigus, an instructor at Microlink IT College (email: danielnegus2009@gmail.com)