

ROAR Third-Party Vendor Assessment Report

Vendor: ClassLink

Assessor: Adam Richie-Halford, ROAR Information Security Officer

Overview

ClassLink provides secure Single Sign-On (SSO) and rostering services to educational institutions, facilitating access to digital learning resources. This assessment evaluates ClassLink's compliance with recognized standards and verifies that ClassLink is suitable for managing authentication for ROAR.

Certifications and Compliance

- **SOC 2 Type II:** ClassLink has successfully completed a SOC 2 Type II audit which was performed by the licensed CPA firm KirkpatrickPrice.
- **FERPA Compliance:** ClassLink complies with the Family Educational Rights and Privacy Act (FERPA) and the Children's Online Privacy Protection Act (COPPA), which mandates specific data privacy protections for student records.

ClassLink provides an overview of its compliance with these certifications on its [privacy page](#).

Security Practices

ClassLink keeps all personal data confidential and secure. ClassLink team members are bound by contractual non-disclosure agreements. ClassLink's data security protections include: internal data management policies and procedures, limitations on access to personal data, data encryption (for both data in transit and at rest), data systems monitoring, incident response plans, and safeguards to ensure personal data is not accessed by unauthorized persons when transmitted over communication networks.

Conclusion

ClassLink satisfies the security requirements for managing sensitive educational data. Its compliance with SOC 2 Type II and FERPA validates its suitability as a partner for ROAR's authentication needs.