ROAR Third-Party Vendor Assessment Report

Vendor: Clever
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Overview

Clever is an educational technology platform that provides secure Single Sign-On (SSO) and rostering services for schools. This assessment evaluates Clever's compliance with industry standards and verifies that Clever is suitable for integrating with ROAR to manage student and teacher authentication securely.

Certifications and Compliance

- **SOC 2 Type II**: Clever's infrastructure runs on Amazon Web Services (AWS), an industry leader in cloud services and data security. Ernst & Young LLP performs the AWS System and Organization Controls audit and issues reports that demonstrate how AWS achieves these key compliance controls and objectives. The AWS SOC 2 and other reports are available on the AWS compliance site.

- **FERPA Compliance**: Clever complies with the Family Educational Rights and Privacy Act (FERPA), providing appropriate data handling and privacy protections for student information. You can find information about Clever's compliance with federal regulations, such as FERPA and COPPA, on their Trust Center.

Security Practices

- **Data Encryption**: Clever employs encryption standards such as AES-256 for data at rest and TLS for data in transit, ensuring the protection of sensitive data.

- **Access Management**: Clever uses role-based access controls and multi-factor authentication (MFA) to secure access to its platform. Only authorized users, such as educators and school administrators, can access student data.

- **Incident Response**: Clever has an incident response policy that includes monitoring, automated alerting, and protocols for addressing security incidents.

Conclusion

Clever meets the security standards necessary for handling sensitive student information. Its SOC 2 Type II certification and FERPA compliance make it a reliable partner for integrating with ROAR.