Final_Review_Do

Quiz 1

- First and 2nd questions in all engineering projects?
 - Who is the customer?
 - What is the problem?
- 3 variables in all software projects?
 - Time
 - Money
 - Functionality
- One constant in software engineering
 - Change
- 3 unwanted items in all engineering projects?
 - Surprise
 - Heroes
 - Miracles
- 2 main software development methodologies
 - Agile
 - Waterfall
- In the age of interruption, how do you stay focused
 - OHIO only handle it once

Team

- Project manager
 - Responsible for the project
 - Always available and aware of all aspects
 - Earns respect of the team
 - Allocates resources of the team
- Senior system analyst
 - Coordinator of use cases, user story and requirements
- Database specialist
 - Maintains database and related issues
- Software architect

- Coordinates design, select technologies
- Software development lead
 - Coordinates software development
- Business analyst
 - Researches student diaspora and applies business rules integrated into project
- QA lead
 - Coordinates testing phase, ensures procedures followed
- UI specialist
 - Focuses on the look and feel and user experience
- Algorithm specialist
 - Designer of algorithms and module interfaces
- Team meeting should have
 - Agenda and record of the meeting
 - Allow team members to speak
 - Acknowledge accomplishments
 - Led be PM or deputy
 - Make it productive use of time
- Team discussions
 - Recognize the time for input
 - Recognize the time when decisions has been made
 - Sideline unresolved issues
- Team member good qualities
 - Supportive
 - Receptive
 - Offer help
 - Accept tasks
- Trust and betrayal
 - Trust is earned
 - Betrayal is a violation of trust
- Leadership qualities good and bad
 - Honest did not follow through
 - Responsive

- Responsible
- Patient
- Parental

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- In terms of **criticism**

- Welcome it
- Be tactful and respectful
- Do not be defensive or offensive
- Goal: be corrective yet motivating

Resume & Career

- Purpose
 - Get an interview
- Who is it for
 - Employer
- Interview goal
 - Engage interviewer
 - Display thought process
 - Show interest and attitude
 - Demonstrate what is it like to work with you
 - Get offered a position
- Interviewer's goal
 - Determine whether or not to spend more time with you than family
- What if get an offer
 - Stop interviewing
 - Other job always looks better

Quiz 2

Development

- Software development cycle
 - Requirements
 - Design
 - Coding
 - Unit testing
 - Integration testing
 - Formal / acceptance testing
 - Maintenance
- Mandatory verb in a good requirement **shall**

Agile

- Iterative and incremental development
- Requirements and solutions evolve via cross-functional self-organizing teams
- Adaptive planning rather than predictive planning
- Flexible response to changes
- Software delivery is the measure of progress
- Pros
 - Adaptive methods focus on adapting quickly to changing realities
- Cons
 - Difficult in describing exactly what will happen in the future
 - Flaws
 - Building a house without blueprint
 - Insufficient training cited as most significant cause for failed agile projects
 - Teams are not focused to meet commitments
 - Problem solving in scrum meetings can take time of too many members
 - Team members get boxed into certain roles preventing cross-training
 - Lack testing automation
 - Allows technical debt to build up if only focusing on increased functionality.
- Iterations
 - Short term frames that last 1 4 weeks
- Scrum early implementation of agile
 - Core roles
 - Product owner

- Voice of consumer
- Development team
- Scrum master
 - Like PM, facilitates stuff

- Components

- Sprint
 - Basic unit of development over a fixed period of time (2 weeks)
 - Planning meeting
 - tasks identified
 - Daily scrum meeting
 - What did you do, plan to do, obstacles?
 - Sprint review meeting
 - Progress reviewed
 - Result Working product ready to ship
 - All backlogged items implemented in Sprint
- Sprint backlog
 - Items needed to be done prioritized by risk, business value ...
 - Contains
 - Product owner's assessment of effort
 - Development's assessment of effort
- Velocity
 - Number of units of work / interval
- Burndown chart
 - Chart of work left to do VS time updated daily
- Burn-up chart
 - Chart of work completed and total amount of work VS time, updated daily.
- Scrum is the manner of restarting after minor infraction
- Key principle
 - A customer can change their minds about what they want during development
- Unpredicted challenges are hard to address in a planned manner
- Accept that problem cannot be fully defined

- User stories

- To capture the description of a software feature from an end-user perspective
- Short description of something that your user will do when they come to your website
 - Displaying home screen is not a functionality in User stories
 - Login into the system is
 - Because it provides benefit
- Format
 - As a user, I want to ..., so that ...

- MoSCoW
 - Way to prioritizing user stories
 - must have, should have, could have, won't have

Waterfall

- Project is divided into sequential phases, with some overlap and splashback acceptable between phases
- Emphasis on
 - planning,
 - time schedules,
 - target dates,
 - budgets,
 - implementation of an entire system at one time

- Tight control

- is maintained by **extensive** written documentation, formal reviews
- Is approval by user and information technology management
- Benefits
 - Time spent early can reduce costs later
 - Well suited for projects where
 - requirements and scope are fixed
 - Product is firm and stable
 - Technology is clearly understood
- Drawbacks
 - Clients may not know exact requirements until they see working software
 - Changes in requirements lead to
 - redesign
 - Development
 - Retesting
 - Long development to market timeline
 - Increased costs

- Phases

- Conception
- Initiation
- Analysis
- Design
- Construction
- Testing
- Production / implementation
- Maintenance

- Planning poker

- Number of sequence - **fibonacci**

Use cases

- Detailed description and the steps involved with a user's interaction with the application on how it provides one specific functionality without specifying technology, implementation or specific user entry
 - Displaying home screen is not a functionality
 - Login into the system is
 - Because it provides benefit
- CRUD create, read, update, delete
- Starts with the system shall / the user shall
- Components
 - Title & number
 - Priority
 - Status
 - Description
 - User goal
 - Desired outcome
 - Actor
 - Dependent use cases
 - Requirements
 - Pre-condition
 - Post-condition
 - Trigger
 - Workflow
 - Main difference between use cases and design use cases
 - In DUC, MVC should be mentioned
 - Alternative workflow

- Designed Use Cases

- Detailed description of a functionality that benefits the user
- Different from UC, it mentions
 - MVC aspects of the project by specifying which files, API requests, calls, etc, are being used in the <u>Workflow</u>
- User action comes first in the workflow
- MVC model view controller
 - Software architectural pattern for implementing user interfaces

Layered architecture

- Presentation layer
 - The layer of code processing input from screens
 - Form class validation without database access
 - Send flow of control to action class
 - eg: checking data entry (names starting with letters, birth date within last 120 years, entry not empty)
 - Action class user requested action with valid data
 - eg: AddUser method
 - Collects input from user form object parameter
- Business logic
 - High level functionality invoked from presentation layer
 - Dispatch class validation with database access
 - eg: AddUser method
 - checking if user has credentials to add a new user
 - checking another user doesn't exist already with the same username
 - Manager class manage data access objects
 - eq: AddUser method
 - No validation
 - Calls data access methods
- Data access
 - Low level database interface methods invoked from manager layer
 - DAO class
 - eg: AddUser method
 - Add user to database
 - No validation
- Database database connectivity code

UML - unified modeling language

- Provide a standard way to visualize the design of a software system

Quiz 3

Design principle

- A software project can either be Object-oriented or Aspected-oriented, or both at the same time

Aspect-Oriented Software Development

- Code that spans all aspects of the project
- eg:
- Calls to audit system
 - Made from most if not all Manager class methods
 - Maintains table of state transitions for messages and users
- Error processing
 - Made from most if not all methods
 - Exceptions thrown when errors encountered
 - Exceptions caught and processed at central location
- Separation of concerns
 - Concern is a set of information that affects the code of a computer program
 - Design principle for separating a computer program into distinct sections, such that each section addresses a separate concern

Test Driven Development

- Code is only written to pass tests
- Pros
 - Programmers to be more productive
 - Less need for debuggers
 - Resultant code is modularized flexible and extensible
- Cons
 - Tests must be maintained as part of project overhead
 - Refactoring or design changes may result in many changes in tests
 - High number of passing tests lead to false sense of security
 - Developer and test author are same leading to some blind spots
- Steps
 - Fail
 - Pass
 - Refactoring

Requirement

- Functional requirements describe a function user want (ALL ABOUT USER)
 - Must start with "system shall"

- Can't require anything from user
- Especially for the system
- Data Model / Business Rule defines the fields of an object:
 - "The system shall define a user profile to be"
- NO if, when
- NO why
- NO vague terms \rightarrow not testable
- NOT extensible, polymorphic
- Should be
 - cross referenced.
 - **Numbered** as subsystem based to be able to easily extend

Financial Part

- Working hours
 - Official hours
 - 8am 5pm typically. One hour from noon to 1pm lunch time
 - Administrative employees must follow
 - Receptionist, secretaries, payroll, human resources
 - Executives, managers, engineers do not follow
 - Given flexibility to come and go as needed as long as
 - Job gets done
 - Hours are worked per week
 - Present for meetings and when otherwise needed
 - Co-workers know your schedule
 - 40 hours per week is full-time
 - 5 * 8 hours
- Overtime
 - Working more than 8 hours per day or 40 in a week
 - "Casual" overtime → unpaid time given to company
 - Sometimes expected, sometimes unusual
 - Sometimes "extended work week" → paid time for hours worked beyond normal
 - Must be approved by management
 - Impacts salary budgets
 - Sometimes begins after initial amount of casual OT
 - Often paid your straight hourly rate
 - Sometimes forbidden
 - Violation of employment contract
 - Cause for termination
 - A non-exempt employee is always paid for OT hours
- Compensation
 - Salary
 - Determined at time of hire
 - Adjusted at a performance review
 - Paid a short delay after work performed
 - Weekly
 - Alternating week
 - Bi-monthly
 - Monthly
 - Exempt or non-exempt
 - Eligible for OT
 - Yes \rightarrow non-exempt; No \rightarrow exempt
 - Vacations -- paid time off for recognized holidays

- Each company has a list
- Floating holiday day off of your choice
- Comprehensive leave
 - vacation, sick time, doctor's appointment
- Lump award at beginning of year or accrued over time
- Duration extends with years of service
 - eg: 2 weeks year 1, 2 weeks years 2 5, 3 weeks years 6 10, 4 weeks years 10+
- Jury duty fixed or unlimited number of days
- Bereavement
 - On approval fixed
- Tuition reimbursement
 - On approval reimbursement on receiving A or B grade in job related classes
- Bonus
 - One time payment to recognize achievement, employee sign on, or referral
 - Could be cash, stock, stock options or combination
 - Stock and stock options are often vesting

- "Golden handcuffs"

- Money is yours if you stay long enough, forfeited if you do not
- Annually awarded at performance review
- "Spot" bonuses awarded anytime
- Life insurance company provided and employee supplemented
- Legal service
- Discounts at amusement parks
- Employee stock ownership plan (ESOP)
 - Buying stock from company through payroll deductions
 - Regular deductions, purchase made quarterly
 - Limit to percentage of salary ex: 10%
 - Defined enrollment period (once per quarter)
 - Discounted price or with company match ex: 15%
 - Set price
 - Private stock: internally set price
 - Public stock: average traded price for the period
- Retirement vehicles many options
- Health / dental / vision insurance
- Optional FLEX spending accounts (health care, day care)
 - Pre-tax dollars in an account used for eligible expenses
- Stock options

- Option to purchase a set amount of stock for a duration in the future at set price
 - Price established at time of stock option award
- Exercise Purchase stock using your stock option
- "Underwater"
 - If price at purchase time is less that stock option price
 - They are worthless
- Tax basis reset to value at the data of purchase
 - Difference between option price and today's price is a capital gain taxable in year of stock purchase
 - Sometimes taxed as ordinary income

- Retirement options

- Many plans allow loans against balance up to 50%
 - Paid back with interest via payroll deductions
 - Early penalty applies if not paid back
 - Taxable event: 10% penalty fee, plus income taxes at normal rate
- Employee stock retirement plan (ESRP)
 - Company contribution to retirement fund
 - Earnings are tax-deferred
 - % of salary given to all employees eligible
 - May need to be an employee on Dec 31 the prior year
 - May need to have worked fixed number of hours 850 in year
 - May have sale restrictions
 - Forfeit allotment if no longer employed at the end of calendar year
 - Non-employee stock assets are not employee directed
 - Contribution at end of fiscal year

- 401k (profit)

- Pre-tax dollars diverted into investment account
 - Earnings are tax-deferred
- Post-tax dollars diverted into investment account
 - Earnings are tax-free
- Can withdraw at age 59 ½
- Employers match funds diverted
 - 100% match on first \$3000
 - 10% match on next amount up to 10% of salary

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- Highly compensated employees max based on average of deferrals by non-highly compensated employees
 - \$120,000 (2016)

- Max dollar limit per year
- Contributions through payroll deduction

403b (non-profit)

- Employee pre-tax diverted into investment account for non-profit organizations

- 457b

- Employee pre-tax dollars diverted into investment account for governmental employees
 - Contribution limits same as 401k and 403b
- Pension plans
 - Company and / or employee contributes
 - Distribution in either lump sum or based on age, year of service and salary

- Employment policies

- Employment "at will"
 - The employer is free to discharge individuals "for good cause, or bad cause, or no cause at all," and the employee is equally free to quit, strike, or otherwise cease work
- Probation employment
 - Specified employment period with a termination
- Contract employees
 - Fixed contract duration
 - Often paid more due to no benefits

Performance Review

- Company vehicle for feedback, growth, salary adjustments, promotion
 - Typically done annually at your anniversary date of hire
 - Can be done as "focal point" review
 - Entire organization does review at the same time
 - Initial review could be after 6 months
 - Out-of-cycle reviews are possible
 - UCSD academics: Once every three years.

- Performance Review Process

- Employee phase:
 - Employee writes assesses goals made during the prior cycle
 - Initial goals done at hire
 - Employee writes goals for following year
 - Ethics statements are reviewed
 - Time Charging procedures are reviewed

- Manager phase
 - Manager writes assessment of employee's goals
 - Manager approved goals for the following year
 - Manager writes performance evaluation listing strengths and areas for growth
- Compensation phase
 - Salary adjustment announced with effective date in future
 - Merit increase due to job performance or increased responsibilities
 - Promotion increase due to increased responsibilities
 - Equity increase to raise to market values: Amazon & Google:
 10%

- Roth IRAs

- \$5,500 contribution to retirement account (2016 amount) in post tax dollars
- Age 50+: can add additional (2016: \$1,000)
- Grows tax free
- Contribution limit dwindles as income rises (\$117,000: full \$132,000: none)

Traditional IRA

- \$5,500 contribution to retirement account (2016 amount in pretax dollars
- Age 50+: can add additional (2016: \$1,000)
- Grows tax deferred
- Pre-tax amount dwindles as income rises (2015: <\$61,000) if combined with 401K
- Adjusted Gross Income (AGI)
 - Salary + Interest + Dividends + / capital gains personal exemption adjustment
 - Personal exemption \$4050 (2016)
 - If your adjustments exceed your personal exemption: itemize them

- Tax forms

- W2: employer listing
- W4: employee to determine withholding rates
- 1099 forms
 - Report income other than wages
- 1040 starting form for Federal Income Tax
 - Schedule A: deduction
 - Schedule B: Interests and dividends
 - Schedule C: self employment expenses
 - Schedule D: capital gains and losses
 - Schedule K1: partnership
- California 540: starting form for California income tax

Quiz 4

- Patterns recur in many applications
- Favor **composition** over **inheritance**
- Classes should be closed for **modification** but open for **extension**
- Program to an interface, not an implementation
- Strive for **loosely** coupled design for objects that interact
- Encapsulate aspects of your application that varies and separate them from what stays the same
- Depend upon abstraction, not on concrete classes
- In the decorator pattern,
 - Decorators and objects being decorated are of the same type
- Design patterns rock
- Java IO, networking, sound APIs
- Rubberducks make a squeak
- Most patterns follow from OO principles
- Not your own failures
- High level libraries -- frameworks
- Pattern that fixed the simulator -- strategy
- Patterns go into your brain
- Learn from the other guy's success
- Patterns give us a shared vocabulary

Testing

- Unit Test
 - White box
 - Testing individual units of code
 - Verifies that individual components work individually
 - Performed **locally** by software developer
 - Performed (usually) alone
 - Done alongside **coding**
 - Performed (sometimes) as an **independent phase** of development
 - Sometimes Informal
- Developer Integration Testing
 - White Box
 - Testing all code
 - Verifies that **all code** works together
 - Performed **locally** by software developers
 - Usually performed as a separate phase of development
 - Sometimes informal, sometimes formal

System Integration Testing

- White box
 - Testing all code on development platform
 - Perform on test platform by developers
- Gray box
 - Verifies system works when **installed from scratch**
 - Non-code:
 - Load testing, performance, security
 - Destructive testing:
 - Verification within allowable failure limits
 - System installed fresh
 - Perform on test platform by others
- Usually performed as a separate phase
- Informal/Formal
- Code requires authorization of change making

Formal Testing

- Gray box
 - Independent testing on test platform
 - Verifies system works when tested by non-developers
 - System installed fresh
 - Performed on test platform by test engineers
 - Performed as a separate phase
 - Code freeze, changes require **authorization**
 - Formal test plans followed, reports generated
- Verification and Validation Testing
 - Gray box/Black box
 - Independent testing on test platform (gray)
 - Performed by outside agency or customer (black)
 - Performed as separate phase
 - Code freeze. Authorization required for code changes
 - Formal test plans followed, reports generated
- Alpha or Beta Testing
 - Black box
 - Limited released to few customers on production site
 - Coordinated with customer
 - Performed as a separate phase
 - Code changes require
 - New build
 - Formal testing approval
 - Customer approval

- **Acceptance**: successful passing of alpha or beta testing
- Regression Testing
 - All Colors
 - Aspect of testing that verifies **existing functionality** that still works
 - Crosses all phases of testing

Quiz 5

- Cohesion (low → high)
 - Degree to which the elements of the module are functionally related.
 - Coincidental ⇒
 - Grouped together
 - Ex: a utilities class
 - logical ⇒
 - Categorized to do the same thing, even if different natures
 - Ex: grouping all input of mouse and keyboard routines
 - temporal ⇒
 - Grouped by program execution
 - Ex: a function called after catching an exception which closes files, creates an error log and notifies the user.
 - procedural ⇒
 - Grouped by sequence of execution
 - Ex: a function which checks file permissions and then opens the file
 - communicational ⇒
 - Grouped by operation on same data
 - Ex: code which operates on the same record of information
 - sequential ⇒
 - Output is another's input
 - Ex: a function which reads data from a file and processes the data
 - Functional -- preferred
 - Grouped from contribution to single task
 - Ex: tokenizing a string of XML

- Coupling

- Degree to which each program module relies on another module
- low preferred for good design
- high readability/ maintainability

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- $High \rightarrow low$
 - Content ⇒
 - Module relies on inner workings of another
 - Common ⇒
 - Modules share global data
 - External ⇒
 - Modules share externally imposed data formal
 - Control ⇒
 - One module controls flow of another
 - Stamp/ Data structured ⇒
 - Share data structure and only use part of it
 - Data ⇒
 - Share data by passing parameters
 - Message ⇒
 - Decentralization with communication through parameters or message
 - No -- preferred
 - Do not communicate with each other
- Tight coupling
 - A change has **ripple effect** of changes in other modules
 - Assembly of modules requires more efforts due to increased inter-module dependencies
 - Reuse is difficult due to dependent modules that must be included
- What do you want ⇒ loosely coupled, highly cohesive
 - Highly cohesive
 - Pros
 - Robustness
 - Reliability
 - Reusability
 - Understandability
 - Loosely coupled
 - Pros
 - High readability
 - High maintainability
 - Tight coupling causes **Ripple effect**

Design Pattern

- Patterns give a shared vocabulary
- Patterns recur in many application
- Adapter
 - Converts the interface of a class into another interface clients expect
 - Use an adapter where you need to use an existing class and its interface is not the one you have

- Facade

- The pattern provides a unified interface to a set of interfaces in a subsystem
- High-level interface that makes the subsystem easier to use
- One advantage of facade decoupling
- Loose coupling

- Singleton

- The pattern ensures you have at most one instance of a class in your application
- A "singleton" is a class that manages an instance of itself
- Lazy initialization:
 - the instance is only created when the static method is first called
- "public static synchronized Singleton getInstance()" (synchronized keyword prevents two threads from entering the method at the same time)
- Iterator (tested in quiz 4)
 - The pattern allows a way to access the elements of an aggregate object sequentially without showing its underlying representation
- Template method (tested in quiz 4)
 - Define the skeleton of an algorithm in an operation, deferring some steps to sub-classes
 - Let subclasses redefine certain steps of an algorithm without changing the algorithm's structure
 - Abstract methods
 - Is defined in an **abstract** class
- Composite (tested in quiz 4)
 - Compose objects into tree structures to represent part-whole hierarchies
 - Let clients treat individual objects and compositions of objects uniformly

State

- Allows an object to alter its behavior when its internal state changes its class
- The object will appear to change its class

- Proxy

- Provides a surrogate placeholder for another object to control access to it

Observer

- One-to-many dependency between objects so that when object changes state, all its dependents are notified and updated automatically
- Listening to "button" class
- One subject likes to talk to **many** observers
- Observers are dependent on the subject
- Like to be notified when updates happen

Strategy

 Define a family of algorithms, encapsulate each one and makes them interchangeable.

Factory

 Defines an interface for creating an object but lets subclasses decide which class to instantiate

Decorator

- Attach additional responsibilities to an object dynamically
- Keeping the same interface

Command

- Encapsulates a request to an object letting you parameterize clients with different requests
- Developer Integration Testing sometimes is also called DIT
- The MVC is a **compound** pattern
 - Consisting of
 - Observer
 - Listen to "button" class
 - Observers are dependent on the objects
 - Observers like to be **notified** when **updates** happen

- Composite
- Strategy
- The model of MVC makes use of the **observer** pattern
- The View in MVC uses **composite** pattern to implement the user interface, which usually consists of nested components like panels, frames and buttons.
- the Controller in MVC uses **strategy** pattern because the View can use different implementations of the controller to get different behavior.
- "Good enough" design is better than "perfect design".
- Slider
 - Scope
 - Time
 - Quality
 - Cost

Guest Lecture

- What makes a successful software engineer
 - Managing complexity
 - Requirement, planning, integration, testing, design
 - SWE > Programmer
- Software engineering is all about managing complexity
- Programming is about getting code to work
- Avoid "clever" code
- Design principles matter
 - Abstraction
 - Encapsulation
 - Strong Cohesion
 - Loose Coupling
 - Modular Design
 - Object-oriented
 - Inheritance
 - The most successful app from our guest speaker was based on a jigsaw puzzle game
 - Advertise your app in another APP
 - Two main things to evaluate a project
 - MVC
 - Layer
 - Over-engineering
 - There is a **cost** to SW engineering processes
 - Make sure the cost is not higher than it yields
 - Personal Relations
 - Your attitude is critically important
 - Best SW Engineer ever + bad attitude = dead career
 - Constantly negative
 - Overly sarcastic / snarky
 - Nobody will want to work with you
 - Including people who make hiring or promotion decisions
 - Never respond to email while angry
 - Wait for 24 hours

- Write your cathartic response but do not send
- People remember negative interactions for a long time
- Personal Relation cont...
 - The best colleagues...
 - Humble
 - Make time for you
 - Don't make you feel dumb
 - Say "hi" to people :)

Work Ethic

- A good work ethic is necessary to career success
- A bad work ethic is just as toxic as a bad attitude
- Be proactive. Break up your work into small milestones to keep from getting behind
- Be curious
 - Read up on new technologies languages, etc.
- Enterprise Systems
 - Not all software is **consumer-based**
 - Business (Enterprise)
 - Turnkey systems
 - Databases, order management, account services, customer services
 - Other Devs may be your customer

- Your Career

- You should enjoy what you do
- Do not be afraid to change
- You do not have to be a SW engineer
- Come out of your shell
 - More personal interaction as your career advances
 - Meetings, code reviews, work with manager designers, QA
 - You will be expected to participate
 - Presentations
 - Building software is collaborative

- Do not stress. It is a skill like any other that can be improved with practice
- Non-Standard hours
 - Releases & client deployments
 - Weekend "rollouts"
 - "On-call"
 - Shifts
 - Production outages
 - Emergency work
- Time Management
 - Set aside work time
 - Blick time on your calendar
 - Plan your day first
 - Look at calendar
 - Do not dive right into work
 - Handling interruptions
 - Keep context switching low
 - Respond to emails at set time per day
 - Acceptable response time is 24 hours

Main topics Gary mentioned in class:

- Review old guizzes
- Review design patterns and design principles
 - Know the definitions and basics of functionality
- Review end of the chapter bullet point
- Review testing
- Review cohesion and coupling
- Review agile and waterfall methodologies
- Review financial lecture focusing on high-level ideas(cover in quiz review)