# ERICK MANRIQUE



#### TO WHOM IT MAY CONCERN,

I'd like to start by briefly appreciating the time you are taking to go over my resume. While my resume lists the skills I've learned at the operations I've contributed to, it says nothing about me personally. I hope this paragraph and the following enlighten my competency, professionalism, and people-skills as I believe these are crucial to the role I am hoping to fill for you.

Over a few passionate years in the restaurant industry, I've managed to learn the process of an exceptional restaurant experience from start to finish. With an accumulated 2 years of kitchen service, in hand with 2 years experience in front-of-house handling, I have been able to walk with pride every step of the way. Extraordinarily keen on maintaining standards, I excel at the restaurants I contribute to; often becoming a role model to my peers and a versatile worker to my managers. This is reflected throughout my resume through frequent changes of title and thus an expansion of responsibilities, all within the same operation. The restaurants were fun, but I am personally ready to sit at their tables instead.

If my tone has come off boastful, I sincerely apologize. Pointing out the mentioned skills were an attempt at pointing out patterns to you, my future employer, which I have deemed valuable & versatile because I believe initiative, capacity, & ambition are invaluable characteristics of a solid colleague. I wish you the best & once again, thank you for taking the time to read my resume.

Sincerely,

Erick Manrique

#### **PROFILE**

Hands-on learner with 4 years of passion-driven experience in back & front end of restaurant operations. Optimistic people-person & strong problem solver. Fluent in spanish & English. Currently self-teaching the fundamentals of software engineering & very eager to be immersed within a tech-driven environment.

#### **EXPERIENCE**

## GG'S WATERFRONT BAR & GRILL – OCT. '18 - APR.'21 (FOOD RUNNER/BARBACK/SERV. ASSIST.)

Introduced to the Front-of-House, discovered to be naturally comfortable in customer interaction & FOH detailing. A constantly busy bee resetting tables, maintaining stocked server stations, tending to guests at every opportunity to make their special nights 100% worth it.

- Excelled in hospitality towards guests & manicuring tables for seamless continued service.
- Conduit of perseverance; relieved high-stress situations through positive attitude & a helping hand, which uplifted overwhelmed co-workers to making it through the night while also enforcing operational standards.

#### CHIPOTLE - MAY '17 - AUG. '18 (K.M.I.T./CERTIFIED TRAINER)

Developed leadership skills & perspective in: the importance of being a role model, maintaining a safe, enthusiastic environment, identifying/evaluating all roles of an operation.

Trained new crew, relayed tips/information to existing crew to encourage Chipotle's standard on food safety & procedures, as well as skills listed below.

- Fulfilled every role in the restaurant such as prep, line, & cash, to produce and sell 1,000 meals a day.
- Work ethic: an adamant, sometimes tedious personality constantly cleaning my work station, inspecting the food to sell for quality assurance, putting a smile on the

customer's face every chance I get, & even putting a smile on my co-workers face to maintain a friendly, positive, working environment.

#### **EDUCATION**

#### SOUTH BROWARD HIGH SCHOOL - 2018

- High School Diploma (2018)
- Servsafe Manager Certification (2017)
- Prostart Level One2017

#### **SKILLS**

- HTML & CSS (self-taught)
- Motivated; constantly pursuing impeccability
- High standards; exemplary work ethic
- Intuitive; can read & evaluate activity
- Organized; intent on efficiency & hygiene
- Easy to train; quick & eager learner
- People person; excellent w/ customers & coworkers

#### **REFERENCES**

#### EXTREME PROCESS SOLUTIONS

• Chris Mills (Owner) - (813) 927-3477

#### LOBSTER LOBSTER BAR SEA GRILLE

• Jerome Le Bourbasque (Service Manager) - (954) 772-2675

## GG'S WATERFRONT BAR & GRILL

- Paul Wilson (Food/Bev. Director) (786) 303-8691
- Heather Punko (Service Manager) (954) 816-0086

#### LA BOTTEGA CAFFE

• Carlo Lanzilotti (Owner/General Manager) - (786) 246-2984

#### **CHIPOTLE**

- Mariah Kehrt (Service Manager) (954) 288-1577
- Alisa Krolevich (Kitchen Manager) (305) 747-8773



# **ServSafe® CERTIFICATION**

#### **ERICK MANRIQUE**

for successfully completing the standards set forth for the ServSafe® Food Protection Manager Certification Examination which is accredited by the American National Standards Institute (ANSI)–Conference for Food Protection (CFP).

14841855

CERTIFICATE NUMBER

10538

EXAM FORM NUMBER

3/17/2017

3/17/2022

DATE OF EXAMINATION
Local laws apply, Check with your local r DATE OF EXPIRATION

