
ERICK MANRIQUE



erickmanrique.com

PROFILE

Leveraging 4 years of experience in hospitality to elevate intuitive user experience & interactions on the web. Very eager to develop programs for real-world application within a tech environment. Optimistic problem-solver with a strong background in hospitality. Fluent in Spanish & English.

EXPERIENCE

GG'S WATERFRONT BAR & GRILL – OCT. '18 - APR.'21 (FOOD RUNNER/BARBACK/SERV. ASSIST.)

Introduced to the Front-of-House, discovered to be naturally comfortable in customer interaction & FOH detailing. Embodied natural leadership ability through leading by example. Became a key member of my team as their point of reference for problems and as an extension of management to ensure productivity and an impeccable service.

- Excelled in hospitality towards guests & manicuring tables for seamless continued service.
- Conduit of perseverance; relieved high-stress situations through positive attitude & a helping hand, which uplifted overwhelmed co-workers to making it through the night while also enforcing operational standards.

CHIPOTLE – MAY '17 - AUG. '18 (K.M.I.T./CERTIFIED TRAINER)

An ice-breaker to my work ethic as my first job, Chipotle helped me realize my ability to quickly get a grip on my responsibilities as well as the importance of each role in the operation. Reflected with a swift promotion to *Certified Trainer*, I continued to share my work ethic with the crew through enthusiastic teaching, positive reinforcement, and a helping hand.

- Fulfilled every role in the restaurant such as prep, grill, line, & cash, to produce and sell 1,000 delicious meals a day.
- Cleaned stations constantly to keep a sanitary & proud workspace.

- Tasted food constantly to ensure quality. All negative feedback was handled carefully, with remorse, and quick action to resolve the issue.
- Shared workload constantly to relieve general stress and inspire a team mentality.

EDUCATION

SOUTH BROWARD HIGH SCHOOL – 2018

- High School Diploma (2018)
- Servsafe Manager Certification (2017)
- ProStart Level One (2017)

TECHNICAL SKILLS

Self-studying began (04/021/2021) and is still an ongoing process. The end-goal is complete confidence in full-stack development and computer science. A genuine interest in human evolution through technology.

- HTML & CSS
- JavaScript
- jQuery
- Bootstrap

INTER-PERSONAL SKILLS

The listed skills are natural characteristics. I proudly reflect them daily.

- Motivated; constantly pursuing growth
- Natural Leader; productivity & standard oriented
- Intuitive; eager to learn & easy to teach!
- Organized; intent on efficiency & hygiene
- People person; excellent w/ customers & coworkers