

YEGON KIPLANGAT COLLINS

Phone number: (+254) 701898126 (Mobile) | **Email address:** collinsyegon816@gmail.com |

Address: 00100, Nairobi, Kenya (Work)

About me:

Organized and dependable candidate with high self- discipline and self-motivation. Excellent interpersonal skills built up by career for achieving targets bestowed to bring solution and generate positive results. Highly comfortable with software development, handling network concerns, testing and debugging. Strong work ethics under pressure, high attention to detail and successful at managing multiple priorities with a positive attitude capable to build consensus and work effective across departmental team goals

● **WORK EXPERIENCE**

07/2022 – 12/2022 Nairobi, Kenya

JUNIOR SOFTWARE DEVELOPER INTERN ADVATECH OFFICE SUPPLIES LIMITED

Provide testing and deploying programs to users on the phone and online to facilitate effective operation
Integrations of implemented systems to third-party programs
Deliver troubleshooting solutions to departments and console operators experiencing difficulties with software, hardware and network connectivity
Learned from IT professionals how to meet the support needs of a fast-paced technology company
Generating technical documentation for users and delegate tasks for appropriate reporting
Drive enhanced performance for the IT team and department to meet the stated management expectations and relevant standards
Proved successful working within tight deadlines and a fast-paced environment.
Completed paperwork, recognizing discrepancies and promptly addressing for resolution.
I managed time efficiently in order to complete all tasks within deadlines.
We have delivered services to customer locations within specific timeframes.
Proven ability to learn quickly and adapt to new situations.
Gained extensive knowledge in data entry, analysis and reporting.

01/2022 – 04/2022 Nakuru, Kenya

IT SUPPORT TECHNICIAN INTERN UAPOLDMUTUAL INSURANCE

Deliver installations and troubleshooting solutions to hardware, software, and network connectivity operations
Rolled out software updates and applied server patches to thwart threats from penetrating networks.
Responded promptly to incoming sales leads and requests for technical support.
Receive client's help tickets and trained common and expected techniques for effective resources
Allocation of IP address to printers and other hardware devices
Communicated with the company representative to identify computer products that would enhance ease in the working environment
Excellent interpersonal skills
Installed, modified, and repaired software and hardware to resolve technical issues.
Identified potential sales and cross-selling opportunities and informed supervisor.
Suggested software and hardware modifications to reduce lag time and improve overall speed.

05/2018 – 08/2018 Kisumu, Kenya

ICT SUPPORT INTERN KENYA BUREAU OF STANDARDS

Implemented auditing security frameworks for existing and new systems for further achievement of departmental goals
Delivered setting up of new computers and printers for different departments while upgrading, repairing of the old
Installed in house developed software
Troubleshoot, performed system upgrades for efficient use
Allocation of IP address to printers and other hardware devices
Deliver installations and troubleshooting solutions to hardware, software and network connectivity operations

Explained technical information in clear terms to non-technical individuals to promote better understanding.
Rolled out software updates and applied server patches to thwart threats from penetrating networks.
Installed, modified, and repaired software and hardware to resolve technical issues.

● EDUCATION AND TRAINING

05/2019 – 04/2022 Nakuru, Kenya

BACHELORS DEGREE IN COMPUTER SCIENCE Kabarak University

Address Nakuru, Kenya | **Website** www.kabarak.ac.ke

01/2017 – 12/2018 Nakuru, Kenya

DIPLOMA IN COMPUTER SCIENCE Kabarak University

Address Nakuru, Kenya | **Website** www.kabarak.ac.ke

● LANGUAGE SKILLS

Other language(s): **ENGLISH** | **KISWAHILI**

● DIGITAL SKILLS

MYSQL, JavaFX, FXML, PHP, Reactjs, HTML, CSS, Bootstrap, Tailwind CSS, JavaScript, NoSQL (Mongo DB)

Development Process. Object Oriented Techniques. leadership, communication and collaboration skills.

Skilled in Critical thinking, logic, Open-Source Experience, Data Structures, Web service

Application Development User experience design. Coding, Testing and Debugging Software's

Architecture Search Engine Optimization Programming methodologies, IT equipment installation

Configuration. GitHub, Git Application Programming Interfaces (API) Code documentation

Teamwork and Collaboration

Attention to Detail

● ADDITIONAL INFORMATION

CERTIFICATIONS

Mobile Web Developer

Google Africa Developer Students

Kabarak Cisco Academy

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REFEREES

Mr. Daniel Mukosia

Unit manager

UAPOld Mutual Insurance Nakuru

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IT Supervisor

Mr. Gideon Kiptarbus

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