

User Manual for Quotation Management System (META)

User Type : Employer, Employee, Customer

URL : <https://www.metautm.tech>

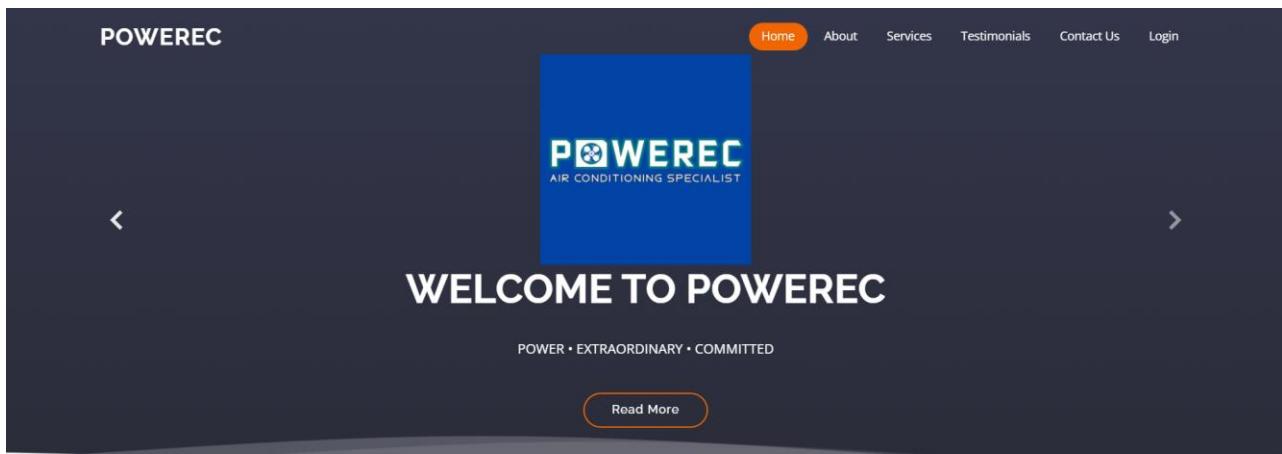
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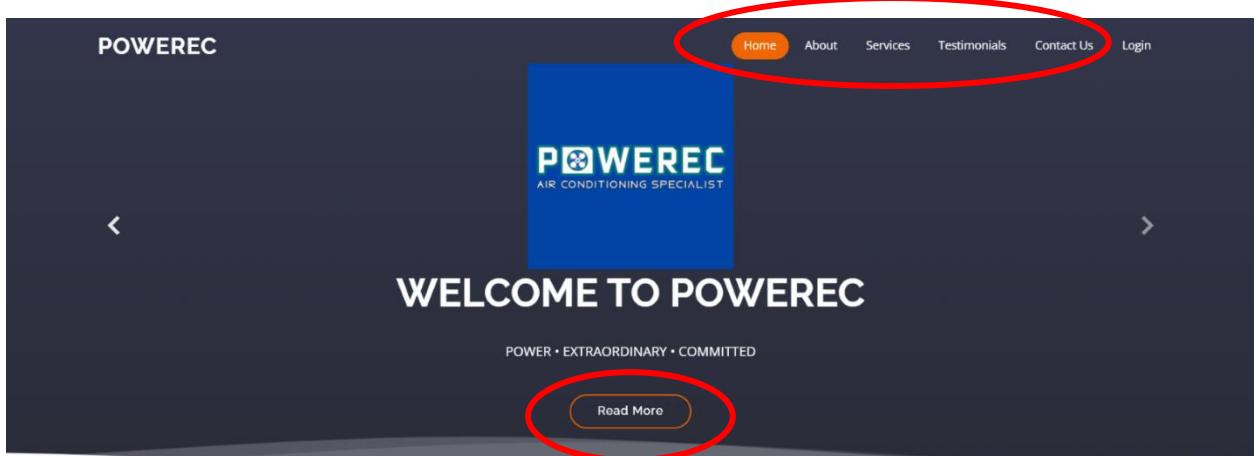
General

Landing Page

1. Enter <https://www.metautm.tech/> to reach the landing page of the system.



2. Click on “Read More” or buttons on the top navigation bar to explore the landing page.



3. Click on “CALL NOW” button to call the company for enquiries.

The screenshot shows the top navigation bar of the POWEREC website. It includes links for Home, About, Services, Testimonials, Contact Us, and Login. Below the navigation is a photograph of a building facade with several air conditioning units installed. To the left of the main content area, there's a sidebar with service categories like Sewage maintenance work, Cleaning of buildings & cleaning area services, and Sanitary maintenance work, along with a note that they are open until 5:00 PM.

This screenshot shows a dark-themed 'Call To Action' section. It features a large orange 'CALL NOW' button in the bottom right corner, which is circled in red. Above the button, there's a heading 'Call To Action' and a subtext: 'Log in to our system now OR click call now to look for a quote.'

SERVICES —————

WHAT WE DO OFFER

4. Click on the service for instant booking (user must login first)

SERVICES —————

WHAT WE DO OFFER

The screenshot displays a grid of service offerings. Each service has an icon and a brief description:

- Electrical & Electronic** (Icon: lightning bolt) - Maintain and repair factory equipment and other industrial machinery, such as conveying systems, production machinery, and packaging equipment.
- Air conditioning** (Icon: snowflake) - Work on heating, ventilation, cooling, and refrigeration systems that control the temperature and air quality in buildings.
- Pest Control** (Icon: ant) - Commercial Pest Control to kill Termites, Rodents, Ants, and Cockroach Control Service For Your Company
- Fire fighting & fire alarm system** (Icon: fire hydrant) - Powerec Fire Suppression Systems offer a range of advanced solutions for assets protection.
- Pump** (Icon: pump) - Install pumps in buildings
- Sewage** (Icon: water drop) - Remove obstructions and sewers cleaning including sewer appurtenances and repair works
- Cleaning and Sanitary** (Icon: bucket) - Cleaning of buildings & cleaning area services
- Civil** (Icon: wrench and screwdriver) - Design, construction, and maintenance of the buildings

5. View the latest feedback by customers.

TESTIMONIALS

WHAT THEY ARE SAYING ABOUT US



6. View the contact details of the company and visit the company's Facebook page by clicking on Facebook icon.

CONTACT
CONTACT US

Location:



Call:

07-386 3448

Business Hour:

Mon : 8:00 AM - 5:00 PM
Tue : 8:00 AM - 5:00 PM
Wed : 8:00 AM - 5:00 PM
Thu : 8:00 AM - 5:00 PM
Fri : 8:00 AM - 5:00 PM
Sat : **Closed**
Sun : 8:00 AM - 5:00 PM

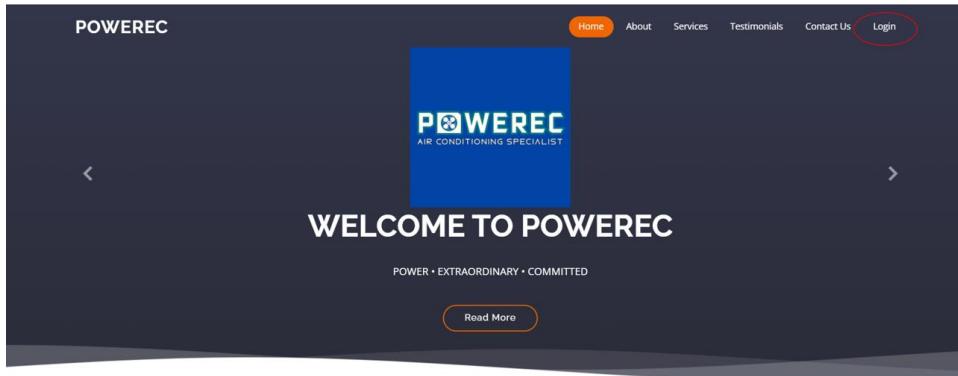
POWEREC

Updated @2022



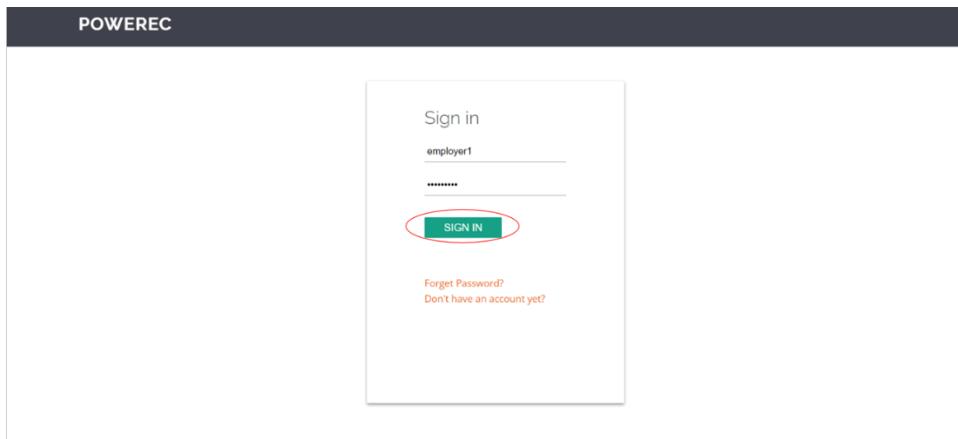
Sign In

1. Click the “Login” button to enter the sign in page.

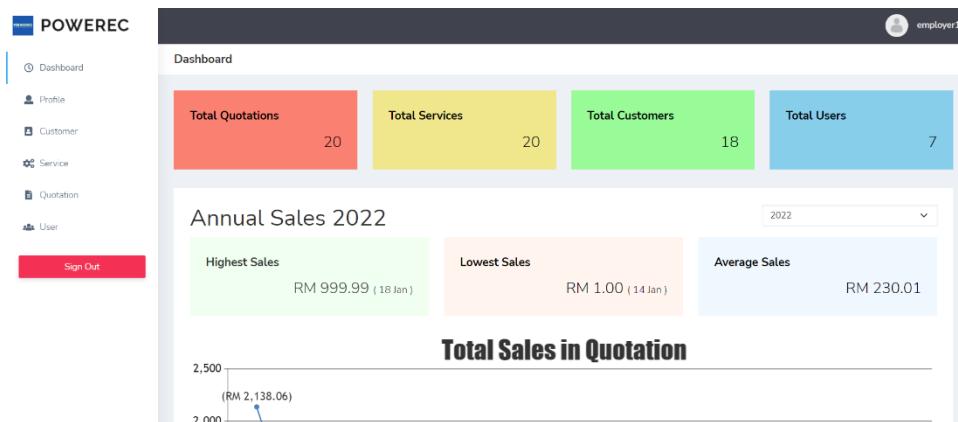


WHO WE ARE

2. Fill in the Sign in Form and click “Sign in” button.

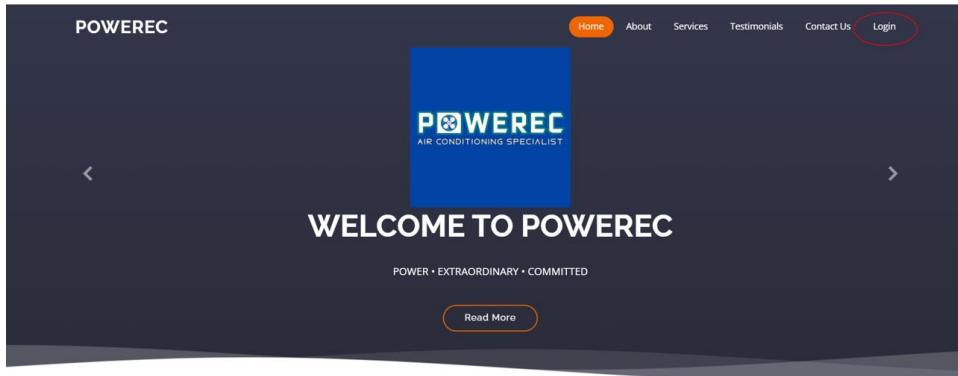


3. Then, if your username and password are correct, you will be logged into the system.



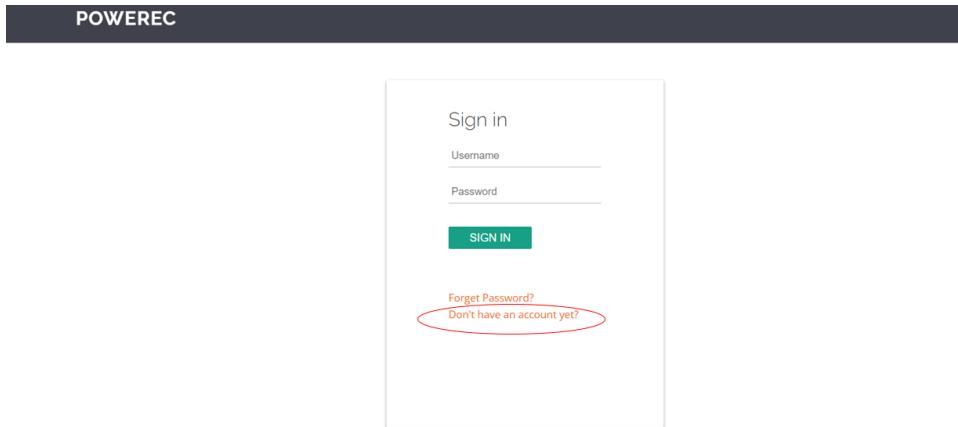
Sign Up

1. Click the “Login” button to enter the sign in page.

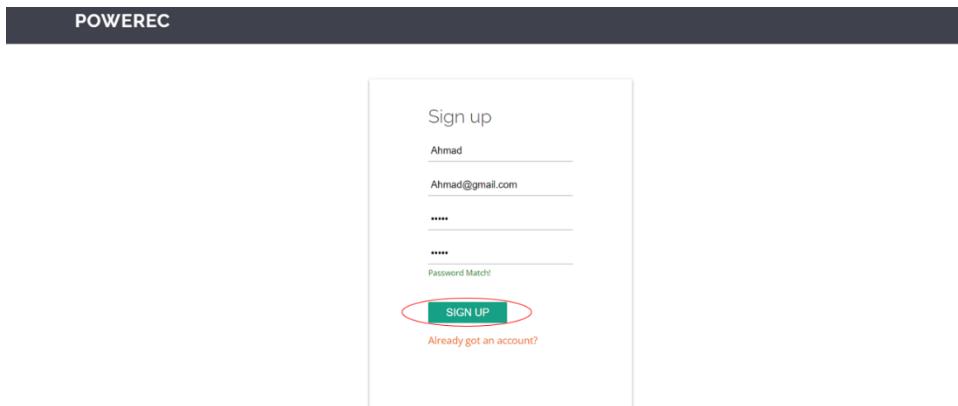


ABOUT
WHO WE ARE

2. Click the “Don’t have an account yet?” to enter sign up page.



3. Fill in the Sign-up form, then click the “SIGN UP” button.



- Sign up successfully. Then close the pop out message.

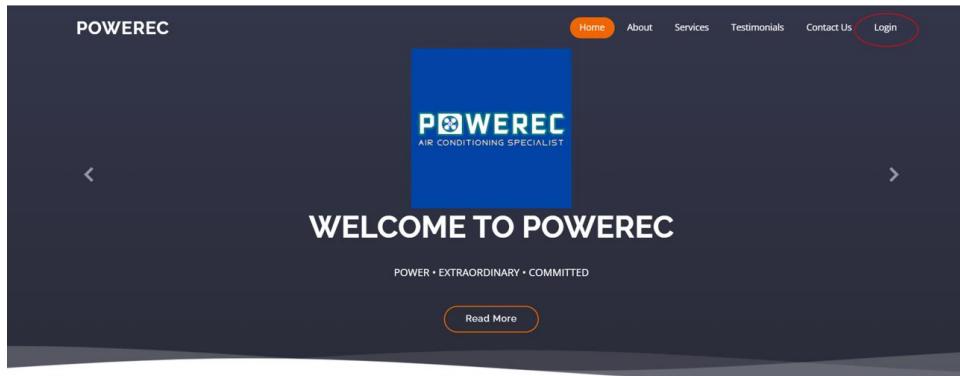
metautm.tech says

Sign Up Successfully

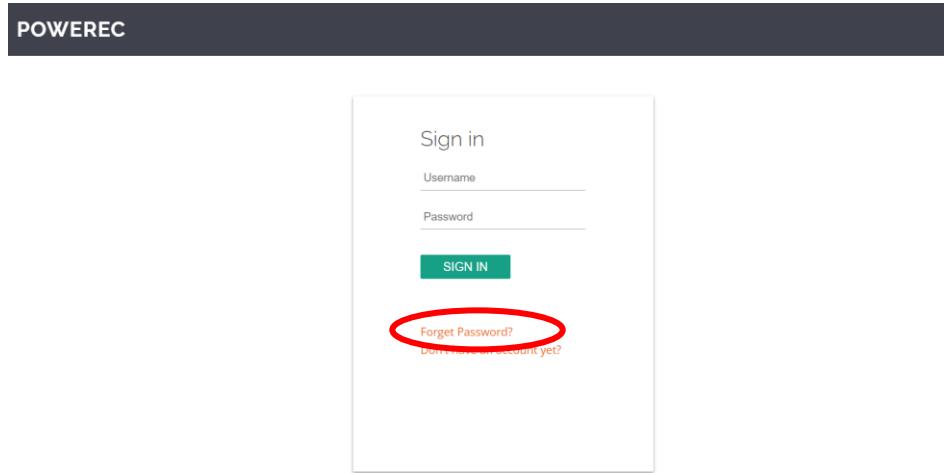
OK

Forgot Password

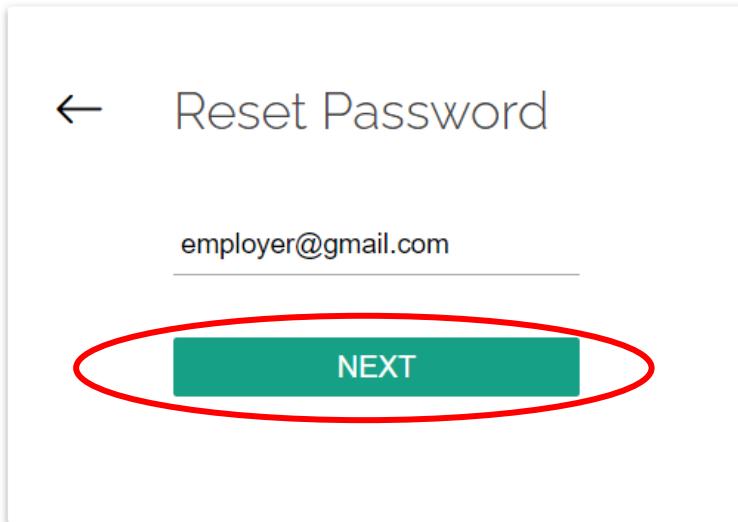
- Click the “Login” button to enter the sign in page.



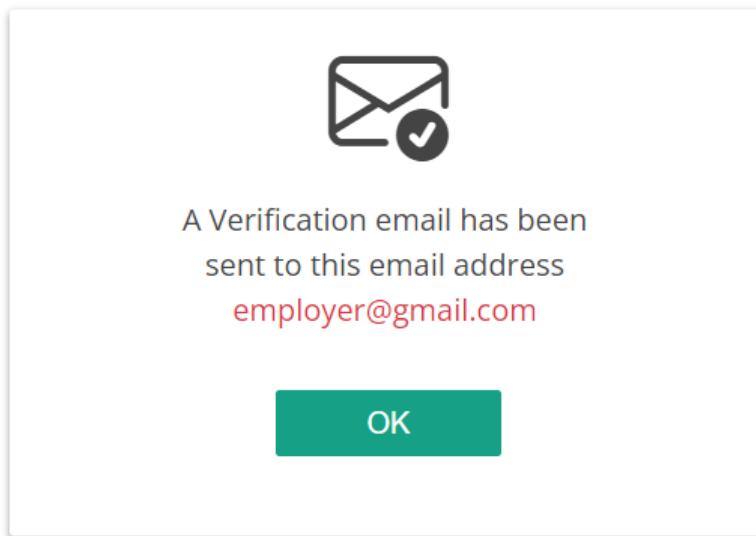
- Click the “Forgot Password” to enter forgot password page.



3. Enter your registered email.



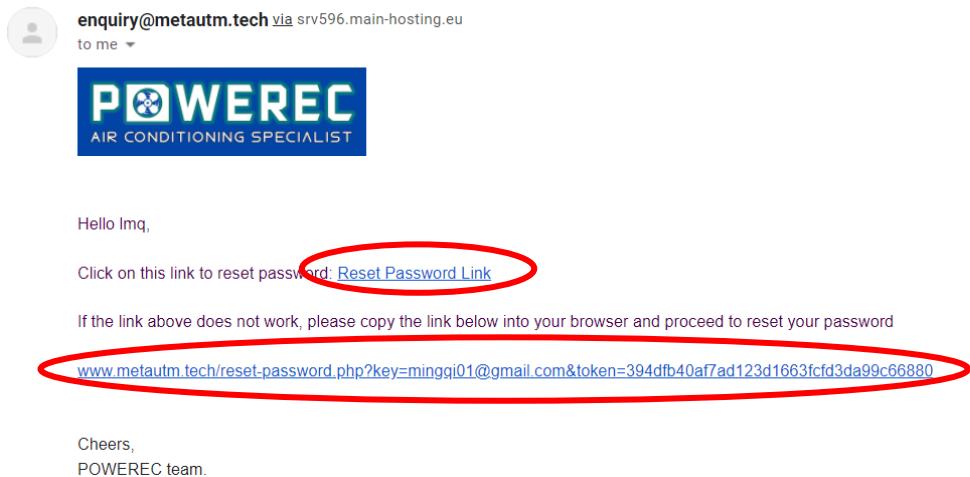
4. Click "NEXT". An email will be sent to the email address entered.



5. Check your email. You will find an email from enquiry@metautm.tech.



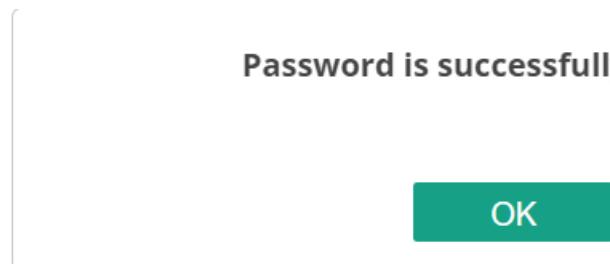
6. Click on the reset password link or copy the link below and paste it in the browser.



7. Enter the new password twice and click on “RESET” button.

A screenshot of a "Reset Password" form. It has two input fields: "New Password" and "Re-enter New Password", both with placeholder text. Below the fields is a green button labeled "RESET" which is circled in red.

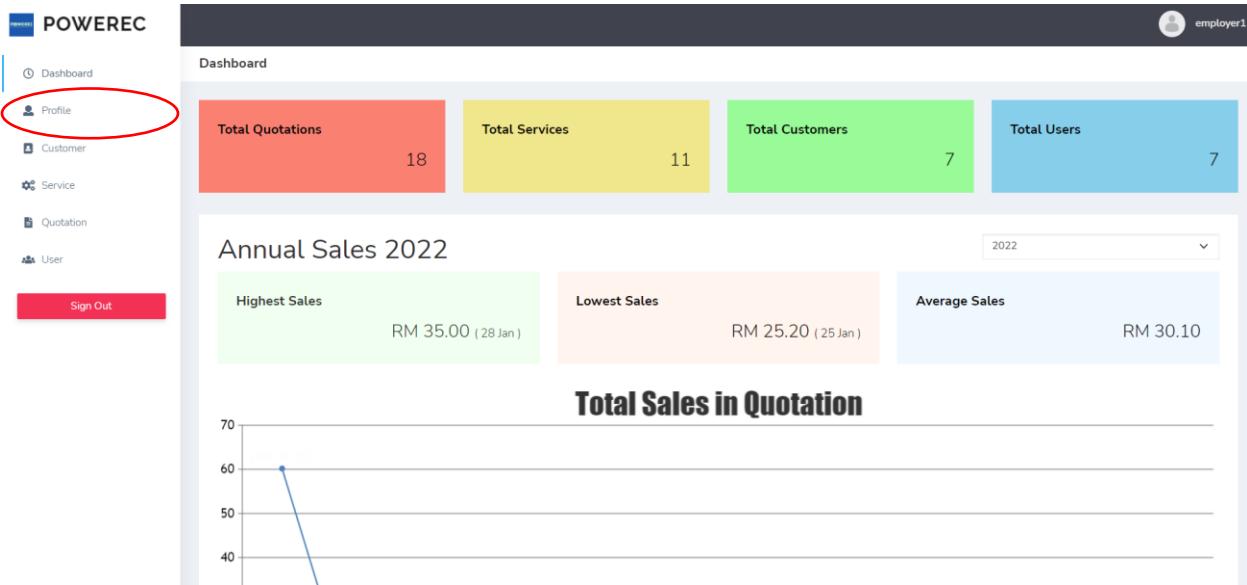
8. System will notify if password has been changed successfully.



Employer

Edit Profile

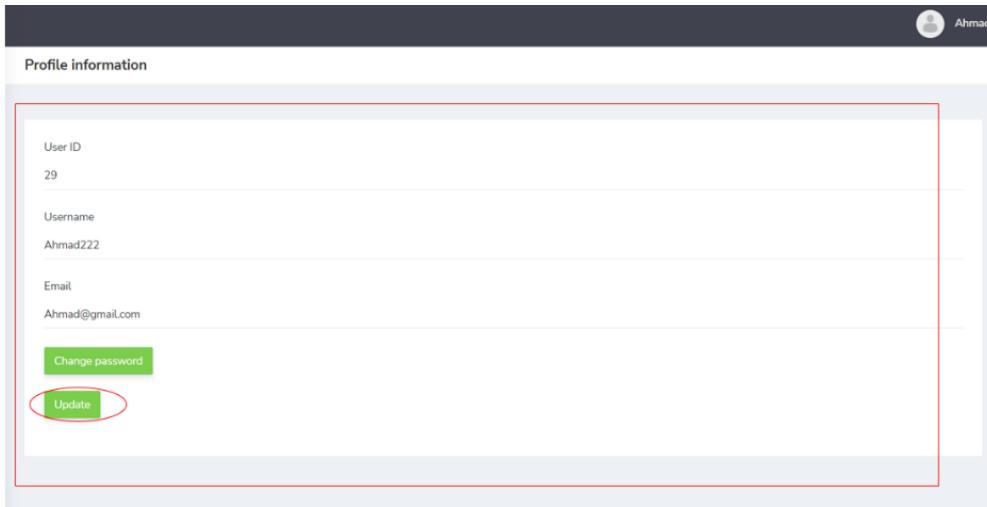
1. Click the “Profile” button at the menu bar to enter profile page.



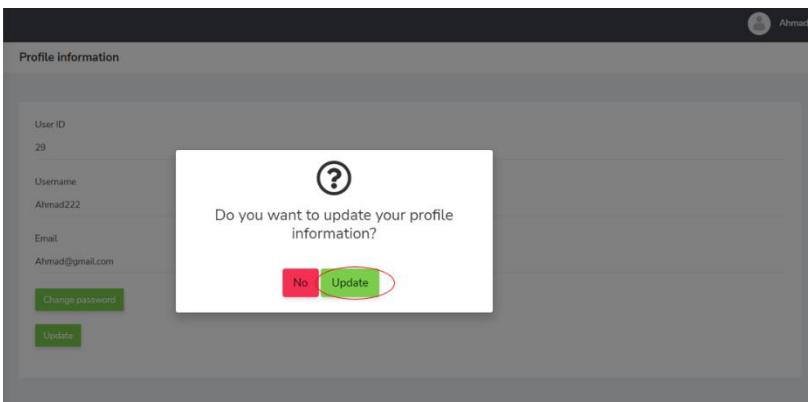
2. Key in your password and click the “Proceed” button.

The screenshot shows a "Profile information" page. It displays a message: "Please enter your password before proceed to the profile page." Below this is a password input field labeled "Enter your password:" and a green "Proceed" button at the bottom, which is circled in red.

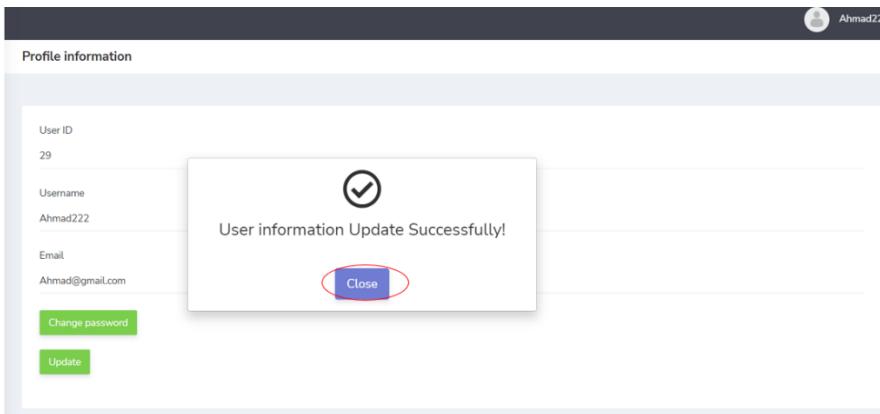
3. If you want to change your Username or Email
 - a. Modify your profile information and click the “Update” button.



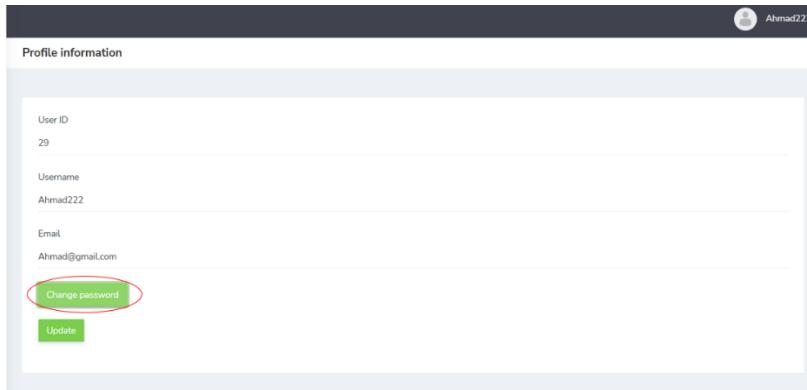
- b. Click the “Update” button off the confirmation message.



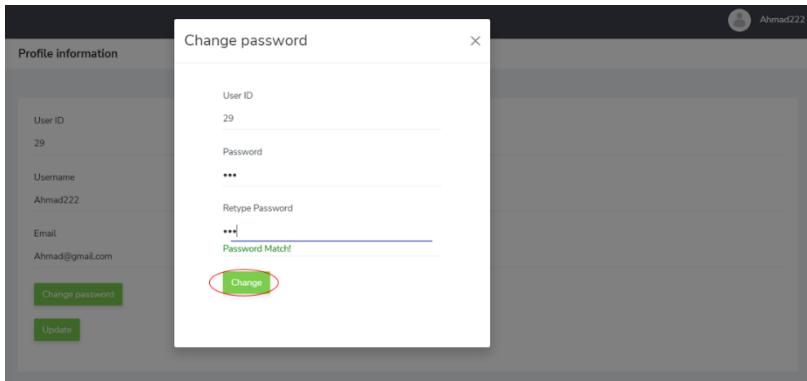
- c. Profile information is update successfully. Then close the pop out message.



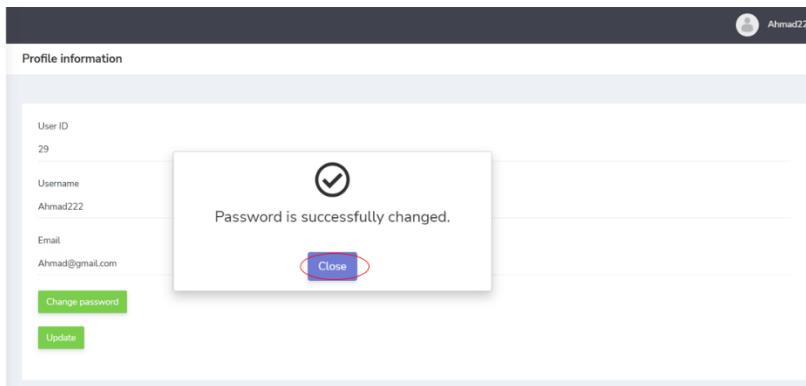
4. If you want to change your account password.
 - a. Click the “Change password” button.



- b. Fill in the Change Password Form and click the “Change” button.



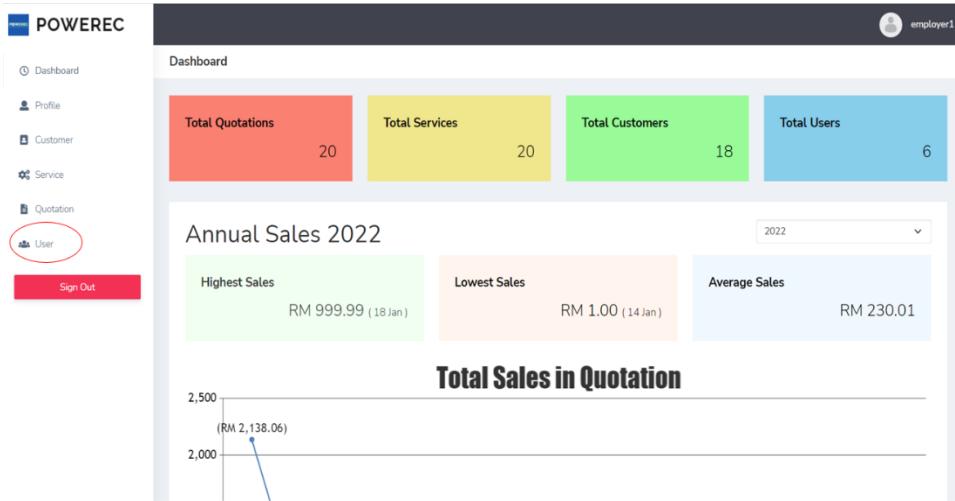
- c. Password is changed successfully. Then close the pop out message.



Manage User

Add User

1. Go to “User Page”

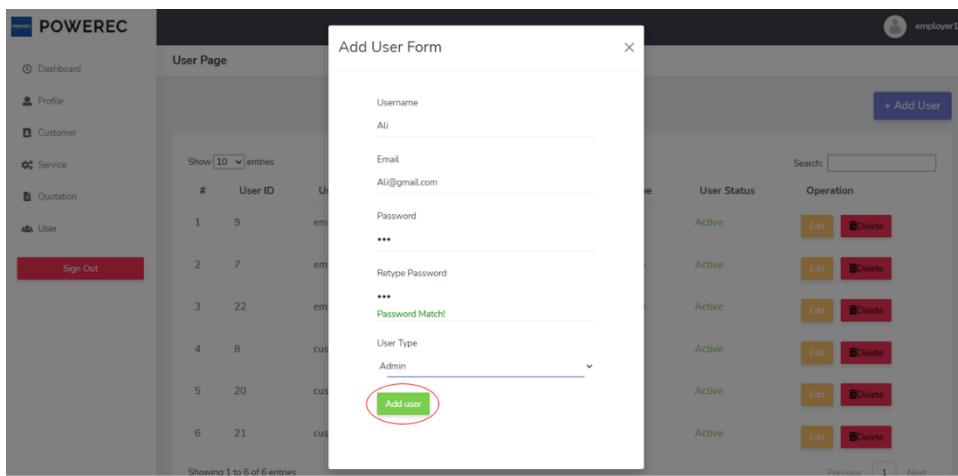


2. Click “+ Add User” button

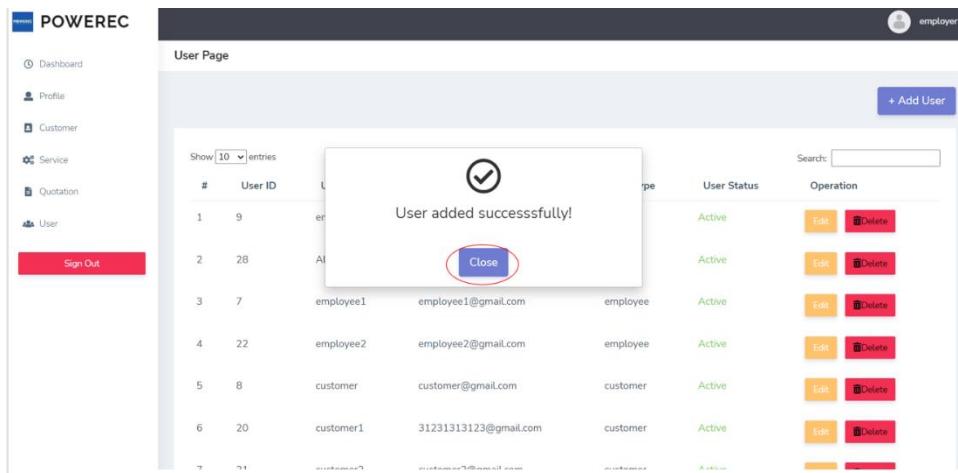
The screenshot shows the "User Page" with a sidebar menu identical to the dashboard. The main content area lists six users in a table with columns for #, User ID, User Name, Email, User type, User Status, and Operation (Edit and Delete buttons). A red circle highlights the "+ Add User" button in the top right corner of the table header. The table shows the following data:

#	User ID	User Name	Email	User type	User Status	Operation
1	9	employer1	employer@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
2	7	employee1	employee1@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
3	22	employee2	employee2@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
4	8	customer	customer@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
5	20	customer1	31231313123@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
6	21	customer2	customer2@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>

3. Fill in the Add User Form and click “Add user” button.



4. User is added successfully. Then, close the pop out message.



View User

1. Go to “User Page”

The screenshot shows the POWEREC dashboard. On the left, a sidebar menu includes options like Dashboard, Profile, Customer, Service, Quotation, and User (which is circled in red), along with a Sign Out button. The main area displays four colored boxes: Total Quotations (20, red), Total Services (20, yellow), Total Customers (18, green), and Total Users (6, blue). Below this is a section titled "Annual Sales 2022" with three metrics: Highest Sales (RM 999.99, 18 Jan), Lowest Sales (RM 1.00, 14 Jan), and Average Sales (RM 230.01). A line chart titled "Total Sales in Quotation" shows sales starting at approximately RM 2,138.06 and dropping to around RM 2,000.

2. All user account information will be shown at the “User Page”

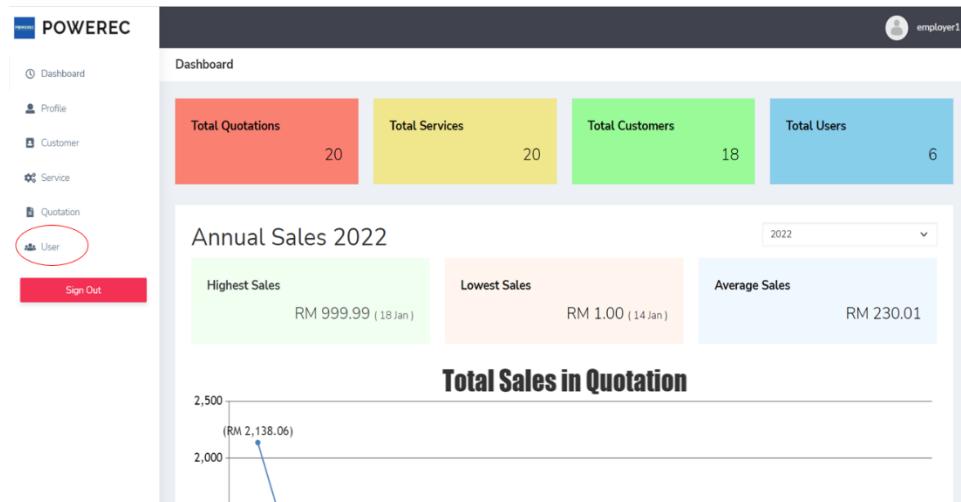
The screenshot shows the User page. The sidebar menu includes Profile, Customer, Service, Quotation, and User (circled in red), along with a Sign Out button. The main content area is a table listing seven users:

#	User ID	User Name	Email	User type	User Status	Operation
1	9	employer1	employer@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
2	28	Ali	Ali@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
3	7	employee1	employee1@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
4	22	employee2	employee2@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
5	8	customer	customer@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
6	20	customer1	31231313123@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
7	21	customer2	customer2@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>

At the bottom, it says "Showing 1 to 7 of 7 entries" and has Previous, Next, and a search bar.

Modify User

1. Go to “User Page”.



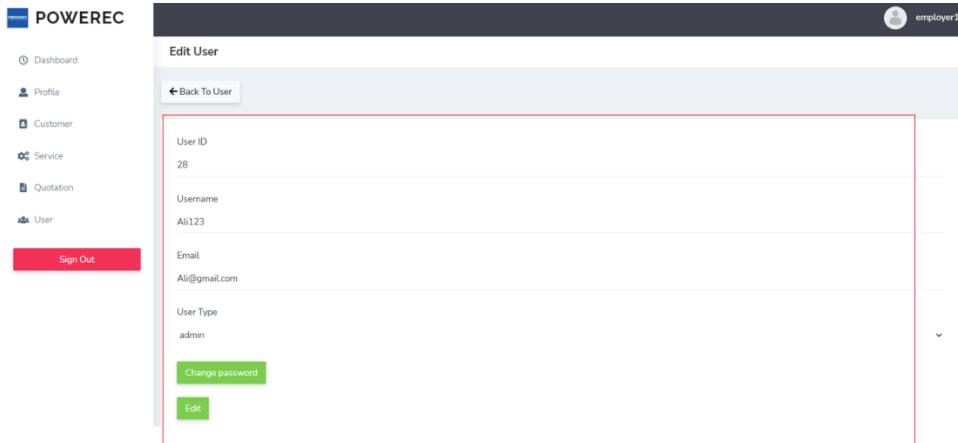
2. Click the “Edit” button beside the user that you want to modify.

The screenshot shows the 'User Page'. The sidebar menu includes Dashboard, Profile, Customer, Service, Quotation, and User (circled in red). Below the menu is a 'Sign Out' button. The main area has a search bar and a 'Show 10 entries' dropdown. A table lists six users with columns: #, User ID, User Name, Email, User type, User Status, and Operation (with 'Edit' and 'Delete' buttons). The 'Edit' button for user ID 28 is circled in red.

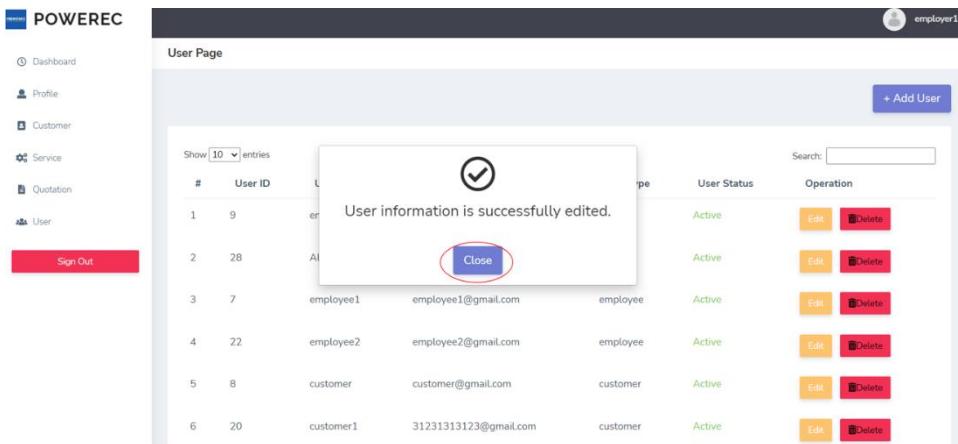
Show	10 entries	Search:				
#	User ID	User Name	Email	User type	User Status	Operation
1	9	employer1	employer@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
2	28	Ali	Ali@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
3	7	employee1	employee1@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
4	22	employee2	employee2@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
5	8	customer	customer@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
6	20	customer1	31231313123@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>

3. If you want to modify Username, Email or User Type

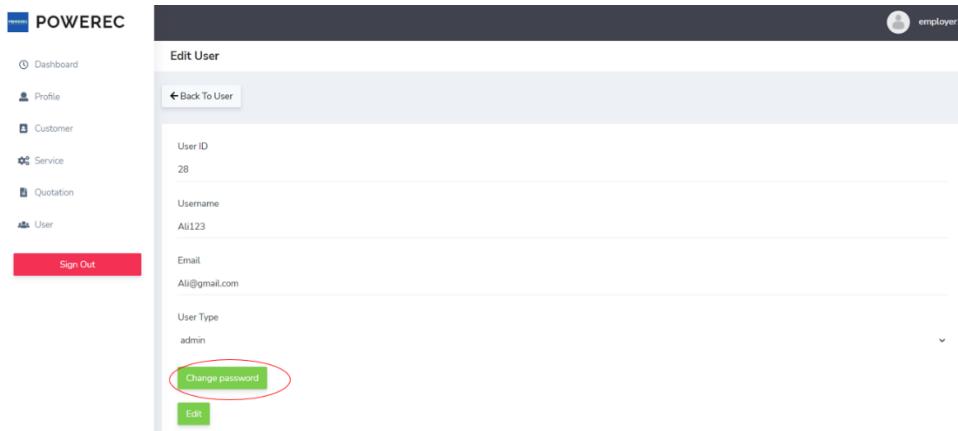
a. Modify the account information, then click the “Edit” button



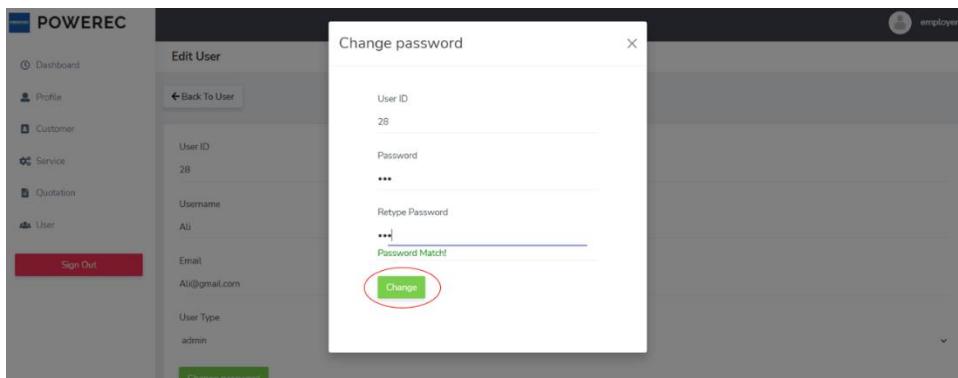
b. User information is successfully edited. Then, close the pop out message.



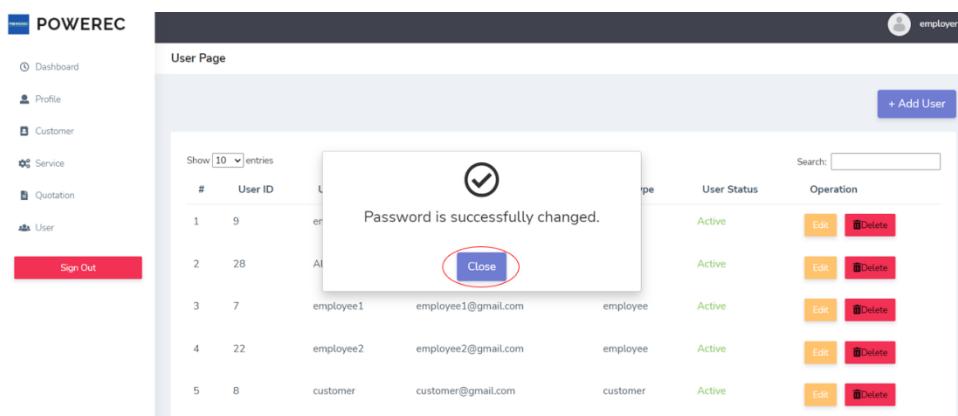
4. If you want to modify password
- Click the “change password” button.



- Fill in the change password form and click “Change” button.

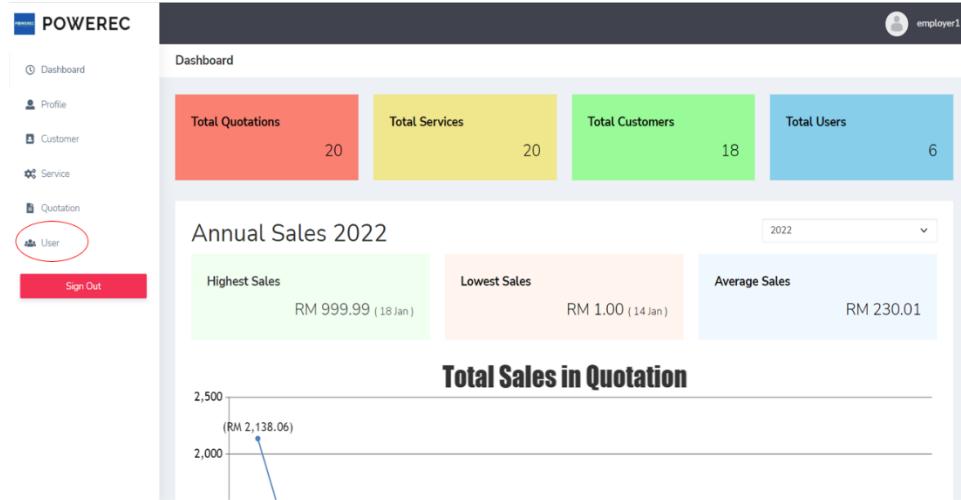


- Password is successfully changed. Then close the pop out message.



Delete User

1. Go to “User Page”.

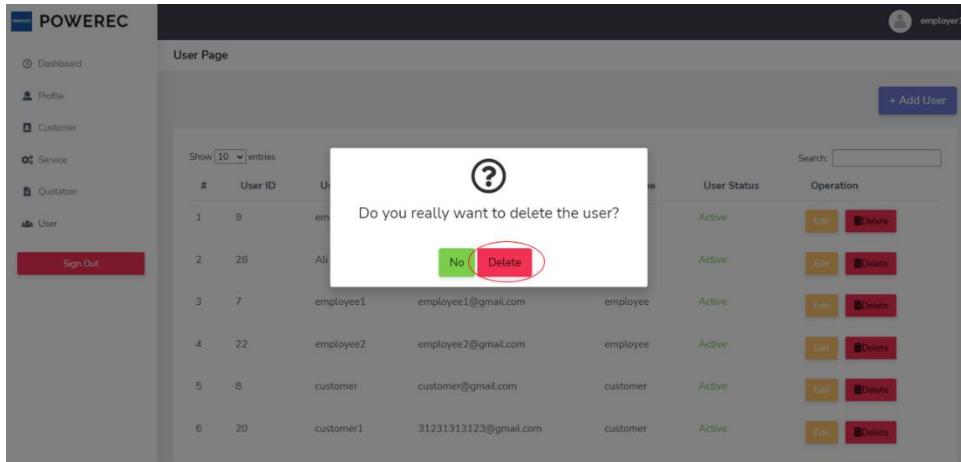


2. Click the “Delete” button beside the user that you want to delete.

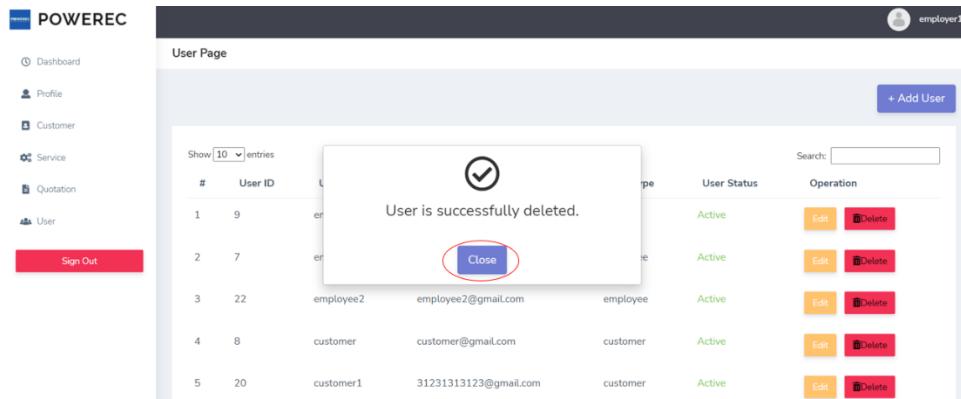
The screenshot shows the "User Page". The sidebar menu includes Dashboard, Profile, Customer, Service, Quotation, and User. The main area has a search bar and a table listing six users. The columns are #, User ID, User Name, Email, User type, User Status, and Operation (with Edit and Delete buttons). The "Delete" button for user ID 28 (Ali) is circled in red.

Show 10 entries						
#	User ID	User Name	Email	User type	User Status	Operation
1	9	employer1	employer@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
2	28	Ali	Ali@gmail.com	admin	Active	<button>Edit</button> <button>Delete</button>
3	7	employee1	employee1@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
4	22	employee2	employee2@gmail.com	employee	Active	<button>Edit</button> <button>Delete</button>
5	8	customer	customer@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>
6	20	customer1	31231313123@gmail.com	customer	Active	<button>Edit</button> <button>Delete</button>

3. Click the “Delete” button of the confirmation message.



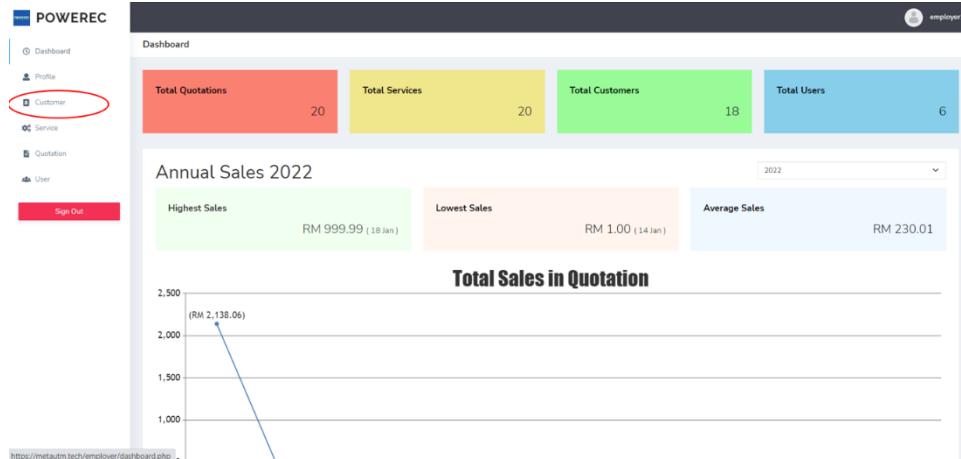
4. User is successfully deleted. Then close the pop out message.



Manage Customer

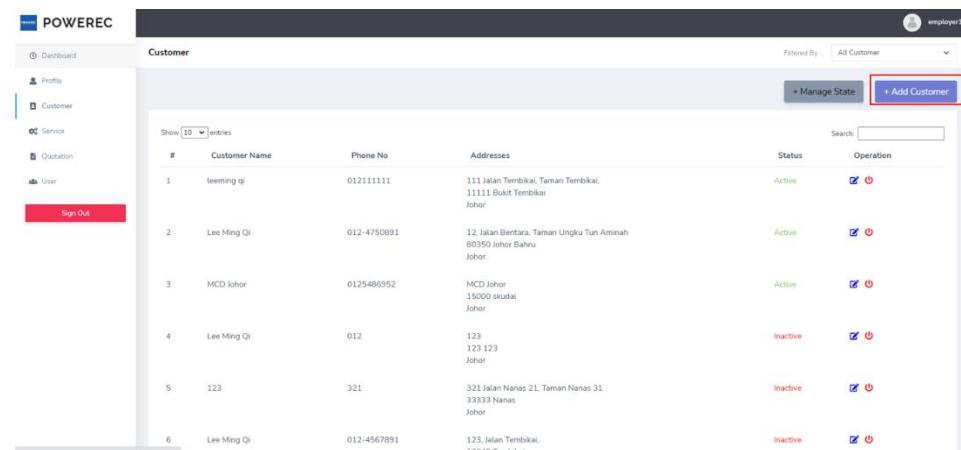
Add Customer

1. Go To “Customer Page”



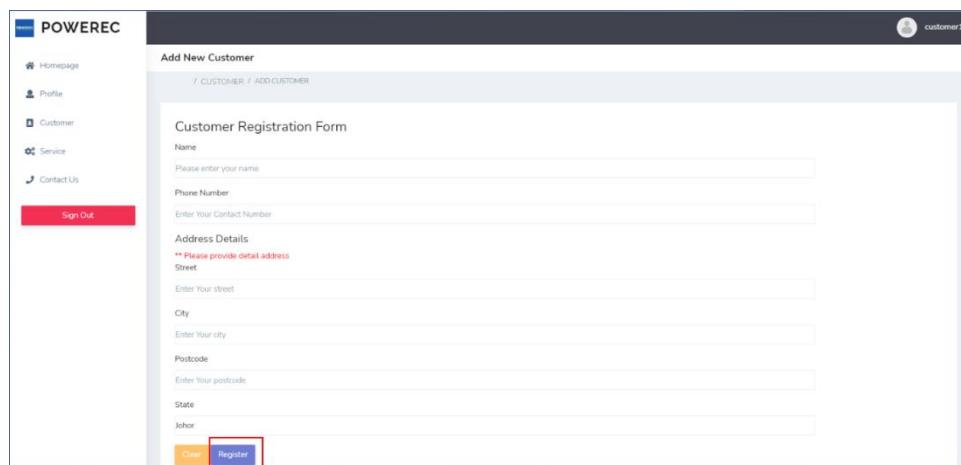
The screenshot shows the POWERREC dashboard with a sidebar on the left containing links for Dashboard, Profile, Customer (which is circled in red), Service, Quotation, and User. A red box highlights the 'Customer' link. The main area displays various statistics: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (6). Below these are sections for Annual Sales 2022, including Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). A line chart titled 'Total Sales in Quotation' shows sales starting at approximately RM 2,138.06 and decreasing to RM 1,000. The URL https://metaurum.tech/employer/dashboard.php is visible at the bottom.

2. Click “ADD CUSTOMER” Button



The screenshot shows the 'Customer' list page. The sidebar has the same navigation as the dashboard. The main area lists six customers with columns for #, Customer Name, Phone No, Addresses, Status, and Operation. A red box highlights the '+ Add Customer' button in the top right corner. The URL https://metaurum.tech/employer/customer/list.php is visible at the bottom.

3. Fill in the details and click “REGISTER” button



The screenshot shows the 'Add New Customer' form. The sidebar includes links for Homepage, Profile, Customer (highlighted with a red box), Service, Contact Us, and Sign Out. The main form is titled 'Customer Registration Form' and contains fields for Name, Phone Number, Address Details (Street, City, Postcode, State, Johor), and two buttons at the bottom: 'Clear' and 'Register'. A red box highlights the 'Register' button. The URL https://metaurum.tech/employer/customer/add.php is visible at the bottom.

4. Close the “POP OUT” Message

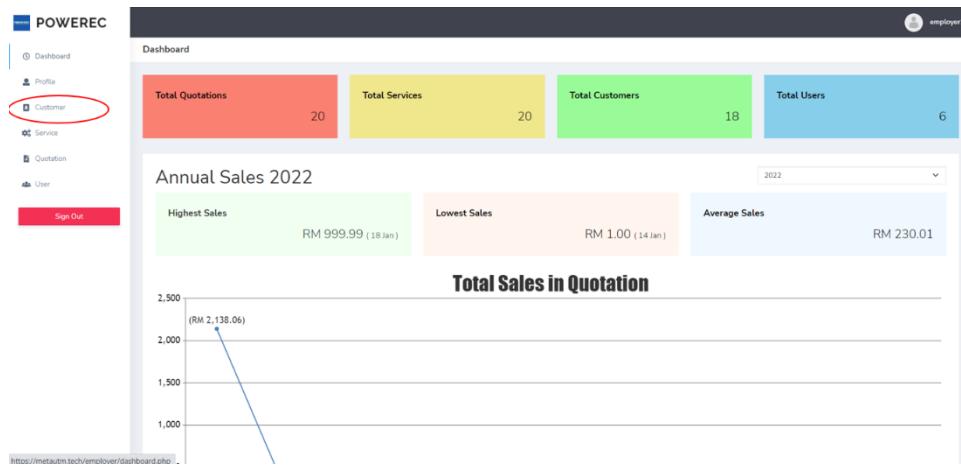
metautm.tech says

Add Customer Successfully

OK

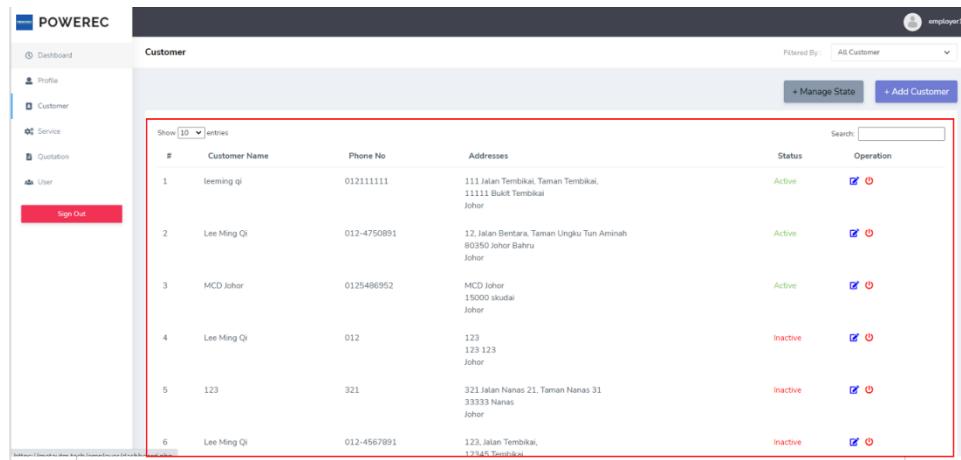
View Customer

1. Go To “Customer Page”



The screenshot shows the POWEREC dashboard. On the left sidebar, under the 'Customer' section, there is a red circle highlighting the 'Customer' link. The main area displays various statistics: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (6). Below these, there's a section for 'Annual Sales 2022' with three categories: Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). At the bottom, there is a line chart titled 'Total Sales in Quotation' showing sales volume over time, with a specific point labeled '(RM 2,138.06)'.

2. All created customer detail will be shown

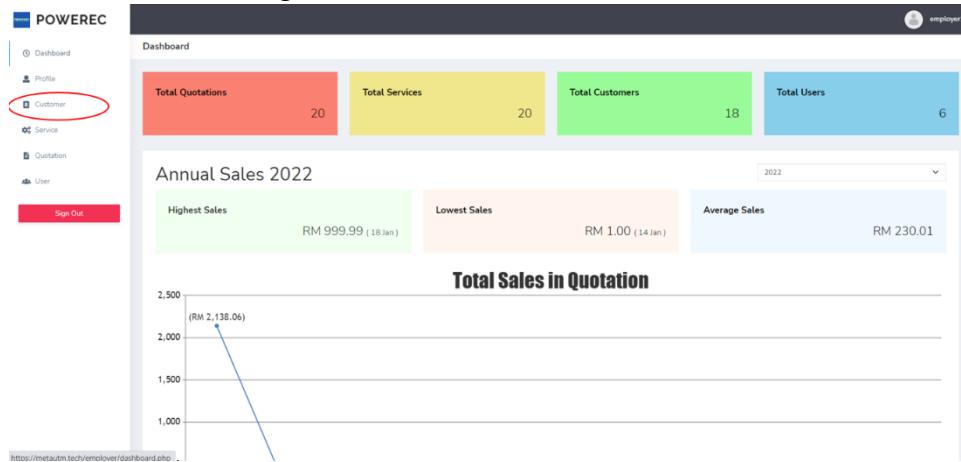


The screenshot shows the 'Customer' list page. The left sidebar has a red circle around the 'Customer' link. The main table lists six customers with details like name, phone number, address, status, and operations. The table is highlighted with a red border.

#	Customer Name	Phone No	Addressess	Status	Operation
1	leeming qi	0121111111	111 Jalan Tembilai, Taman Tembilai, 11111 Bukit Tembilai Johor	Active	<input checked="" type="checkbox"/>
2	Lee Ming Qi	012-4750891	12, Jalan Bentara, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	<input checked="" type="checkbox"/>
3	MCD Johor	0125486952	MCD Johor 15000 Skudai Johor	Active	<input checked="" type="checkbox"/>
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	<input checked="" type="checkbox"/>
5	123	321	321 Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	<input checked="" type="checkbox"/>
6	Lee Ming Qi	012-4567891	123, Jalan Tembilai, 12345 Testikai	Inactive	<input checked="" type="checkbox"/>

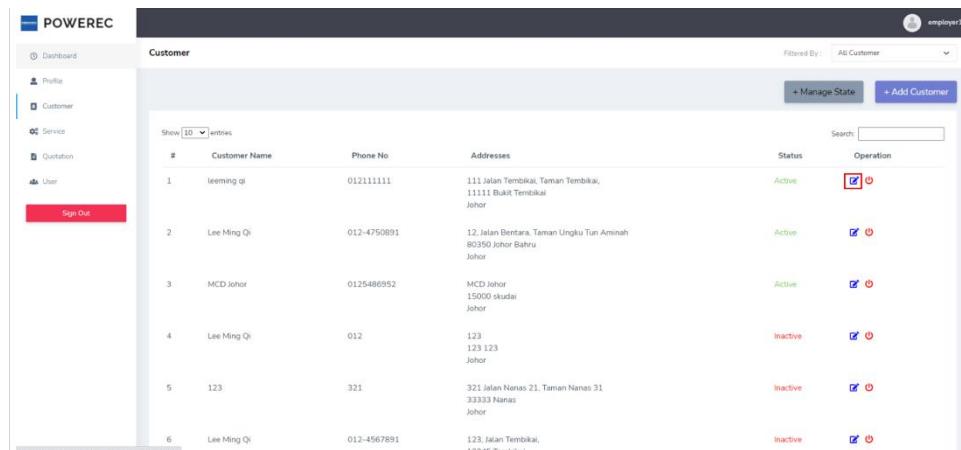
Modify Customer

1. Go To “Customer Page”



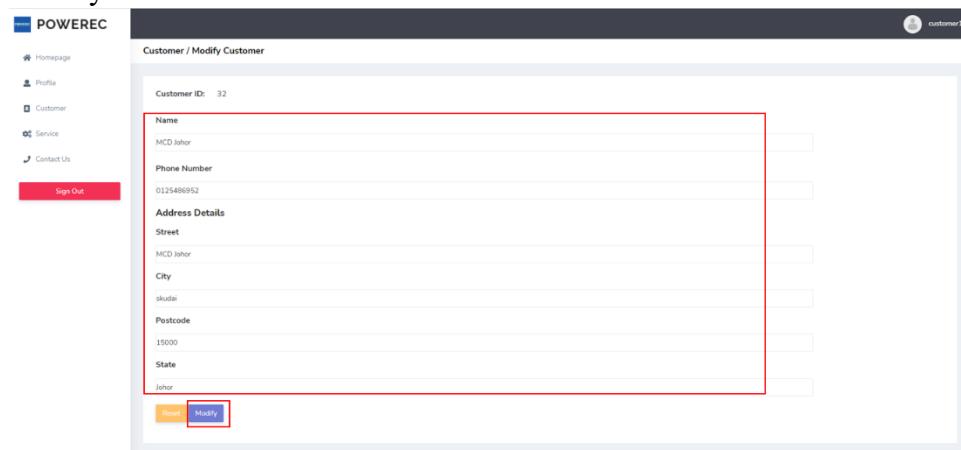
The screenshot shows the POWEREC dashboard. On the left sidebar, under the 'Customer' section, the 'Customer' option is circled in red. The main area displays various statistics: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (6). Below these are sections for 'Annual Sales 2022' showing 'Highest Sales' (RM 999.99 on 18 Jan) and 'Lowest Sales' (RM 1.00 on 14 Jan), and an 'Average Sales' chart titled 'Total Sales in Quotation' showing a value of RM 230.01.

2. Click “MODIFY” Button



The screenshot shows the 'Customer' list page. The left sidebar has the 'Customer' option selected. The main area lists six customers with columns for Customer Name, Phone No, Addresses, Status, and Operation. The first customer, 'leeming qi', has a 'MODIFY' button next to it, which is highlighted with a red circle.

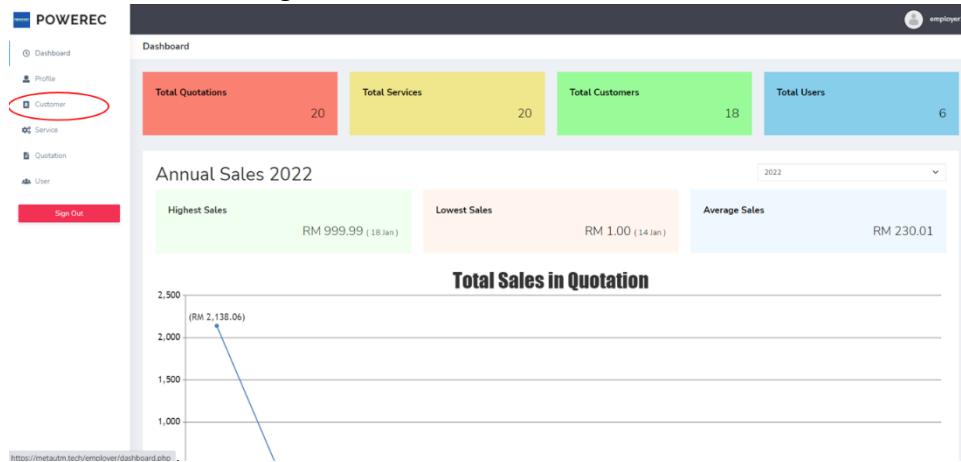
3. Modify the details and Click “MODIFY” Button



The screenshot shows the 'Customer / Modify Customer' form. The left sidebar has the 'Customer' option selected. The main form shows a customer entry with fields for Name (MCD Johor), Phone Number (0125486952), Address Details (Street: MCD Johor, City: Skudai, Postcode: 15000, State: Johor), and two buttons at the bottom: 'Reset' (orange) and 'Modify' (blue).

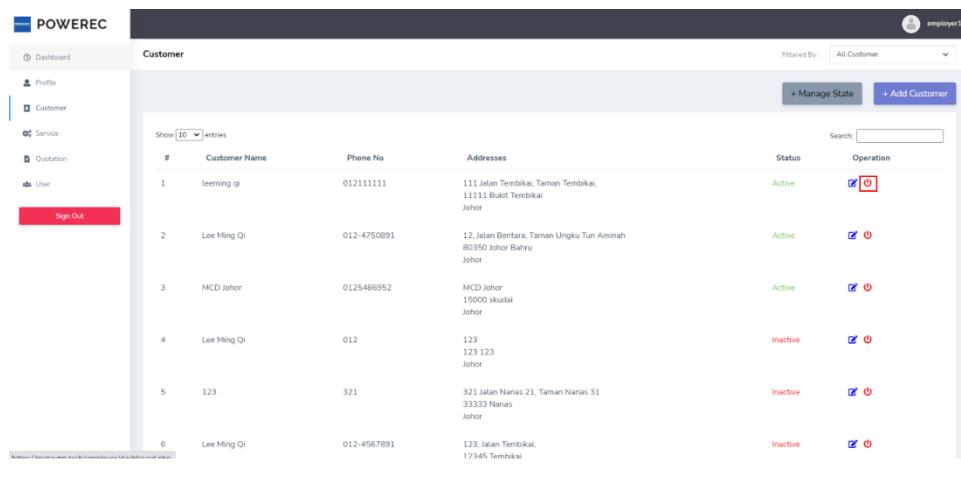
Delete Customer

1. Go To “Customer Page”



The screenshot shows the POWEREC dashboard. On the left sidebar, under the 'Customer' section, the 'Customer' option is circled in red. The main area displays various statistics: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (6). Below these are sections for Annual Sales 2022, including Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). A line chart titled 'Total Sales in Quotation' is also present.

2. Click “Deactivate BUTTON”



The screenshot shows the 'Customer' list page. The left sidebar has the 'Customer' menu item selected. The main table lists six customers with columns for #, Customer Name, Phone No, Addresses, Status, and Operation. The 'Operation' column contains a blue checkbox followed by a red circle with a question mark, indicating the deactivate button.

#	Customer Name	Phone No	Addresses	Status	Operation
1	Ieeming Qi	0121111111	111 Jalan Tembikai, Taman Tembikai, 11111 Bukit Tembikai Johor	Active	<input checked="" type="checkbox"/> ⓘ
2	Lee Ming Qi	012-4750891	12, Jalan Berata, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	<input checked="" type="checkbox"/> ⓘ
3	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	Active	<input checked="" type="checkbox"/> ⓘ
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	<input checked="" type="checkbox"/> ⓘ
5	123	321	321 Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	<input checked="" type="checkbox"/> ⓘ
6	Lee Ming Qi	012-4567891	123, Jalan Tembikai, 12345 Tembikai	Inactive	<input checked="" type="checkbox"/> ⓘ

3. Click “DEACTIVATE”



Do you really want to deactivate?

No Deactivate

**DEACTIVATE CUSTOMER WILL NOT BE SHOWN IN CUSTOMER PAGE!!

Add / Delete State (EMPLOYER)

1. Go To “Customer Page”

The screenshot shows the POWEREC dashboard for an employer. On the left, a sidebar menu includes options like Dashboard, Profile, Customer (which is circled in red), Service, Quotation, User, and Sign Out. The main area displays a dashboard with four cards: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (6). Below this is a section titled "Annual Sales 2022" with three sub-sections: Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). A line chart titled "Total Sales in Quotation" shows sales starting at approximately RM 2,138.06 and decreasing to RM 1,000 over time. The URL in the address bar is <https://metaumt.tech/employert/dashboard.php>.

2. Click “Manage State” Button

The screenshot shows the customer management page under the "Customer" tab. The sidebar menu is identical to the dashboard. The main area lists six customers with columns for #, Customer Name, Phone No, Addresses, Status, and Operation. The "Operation" column contains checkboxes and edit icons. A red box highlights the "+ Manage State" button at the top right of the table header. The URL in the address bar is <https://metaumt.tech/employert/customer.php>.

#	Customer Name	Phone No	Addresses	Status	Operation
1	leeming qi	0121111111	111 Jalan Tembilok, Taman Tembilok, 11111 Bukit Tembilok Johor	Active	<input checked="" type="checkbox"/>
2	Lee Ming Qi	012-4750891	12, Jalan Bentara, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	<input checked="" type="checkbox"/>
3	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	Active	<input checked="" type="checkbox"/>
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	<input checked="" type="checkbox"/>
5	123	321	321 Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	<input checked="" type="checkbox"/>
6	Lee Ming Qi	012-4567891	123, Jalan Tembilok, 12345 Tembilok	Inactive	<input checked="" type="checkbox"/>

3. Click the dropdown list and insert/delete the state

Manage State X

ADD NEW SERVICE STATE

State :

Insert

DELETE CURRENT SERVICE STATE

State :

Delete

4. Close POP OUT Message

metautm.tech says

Add State Successfully

OK

Manage Service

View Service

1. Go to “Service Page”

The screenshot shows the 'POWEREC' application interface. On the left, a sidebar menu includes 'Profile', 'Customer' (selected), 'Service' (highlighted with a red box), 'Quotation', and 'User'. On the right, the main content area displays two tables under the 'Pending Services' and 'Accepted/Rejected Services' sections. Both sections have dropdown menus for 'Show 10 entries' and 'Search'. The 'Pending Services' table has columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Accepted/Rejected Services' table has the same columns. Data rows are present in both tables.

2. Click On the “Action” dropdown button and Click “View Service Details”

This screenshot is similar to the previous one but focuses on the 'Accepted/Rejected Services' section. A red box highlights the 'Action' dropdown menu for the fourth row in the table. A secondary red box highlights the 'View Service Details' option within this dropdown menu. The rest of the interface and data tables are identical to the first screenshot.

3. Service details will be shown.

The screenshot shows a web browser window titled "POWEREC" displaying service details. The URL in the address bar is "metautm.tech/employer/servicedetails.php?id=37". The page has a sidebar on the left with icons for Dashboard, Profile, Customer, Service, Quotation, and User, and a "Sign Out" button. The main content area is titled "Service / Service Details" and contains the following information:

Service Details	
Service ID	37
Service Type	Pest Control
User Name	employer1
Customer Name	Lee Ming Qi
Customer Phone	012-4750891
Address	12, Jalan Bentara, Taman Ungku Tun Aminah 80350, Johor Bahru Johor
Request date	08/02/22
Complete date	-
Service Status	Accepted
Service Details	Termite Control

Below this, there is a section titled "Service Quotation" with a blue button on the right labeled "+ Add Quotation".

Request Service

1. Go to “Service Page”

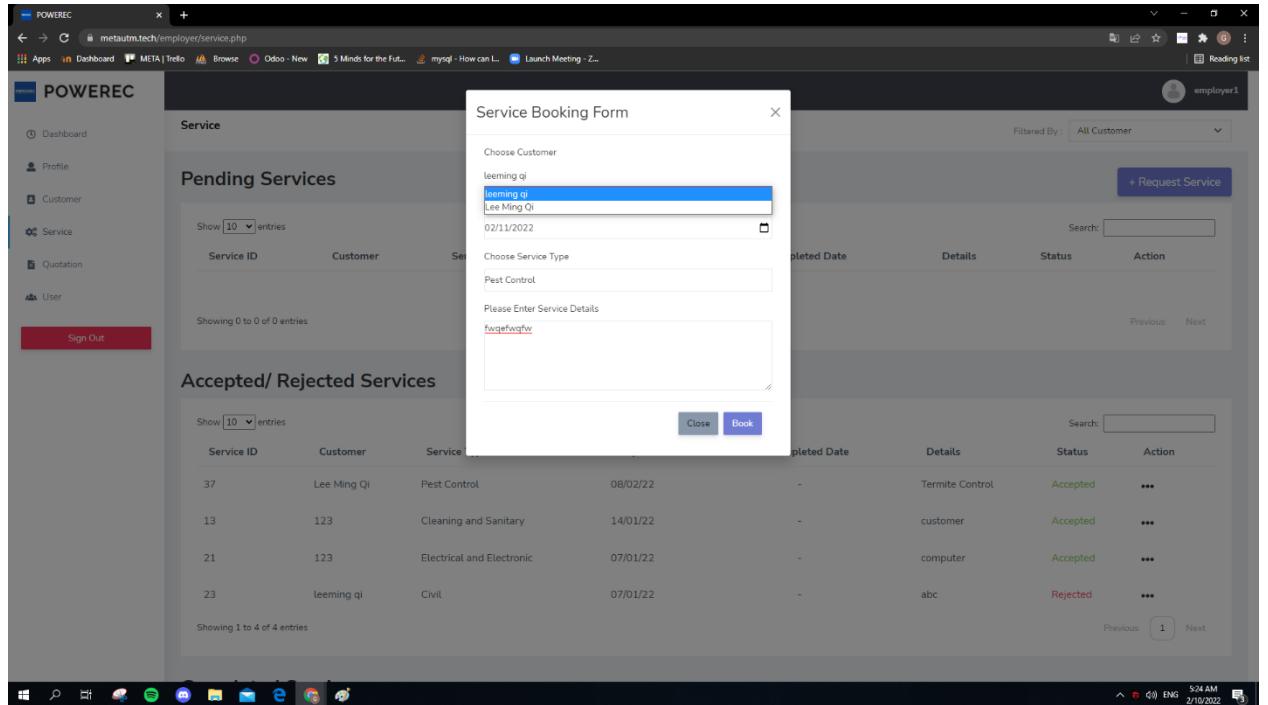
The screenshot shows the 'Service' page of the POWEREC application. The left sidebar has a 'Service' item highlighted with a red box. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have tables with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows no data available in the table. The 'Accepted/Rejected Services' section shows four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

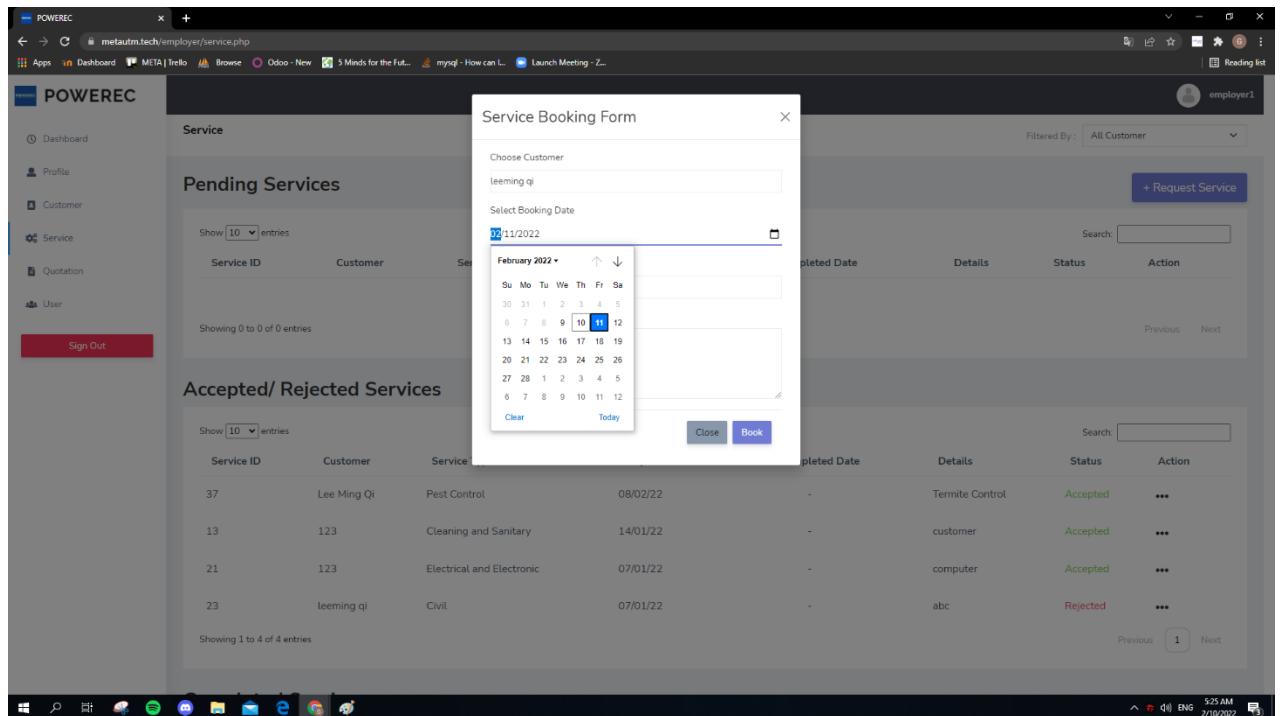
2. Click On “+ Request Service”.

The screenshot shows the same 'Service' page as the previous one, but with the '+ Request Service' button in the top right corner of the 'Pending Services' section highlighted with a red box. The rest of the interface and data are identical to the first screenshot.

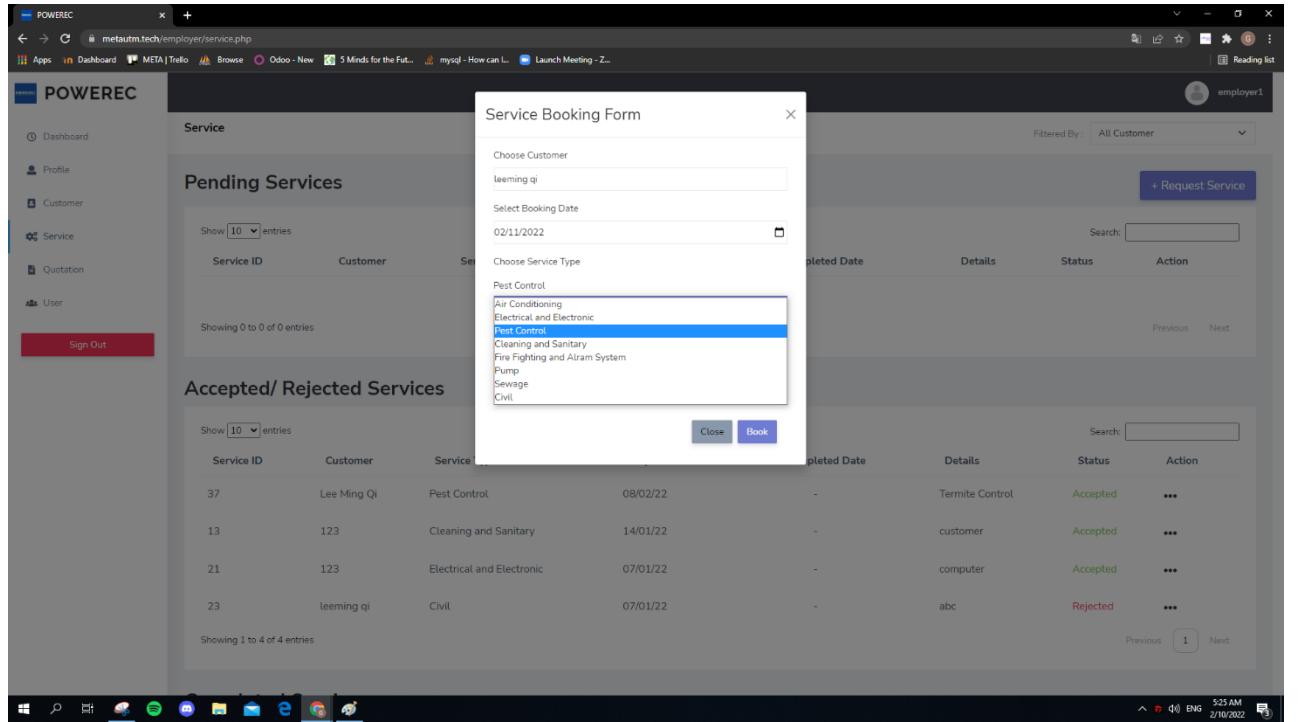
3. Choose the customer that you wish to request a service for.



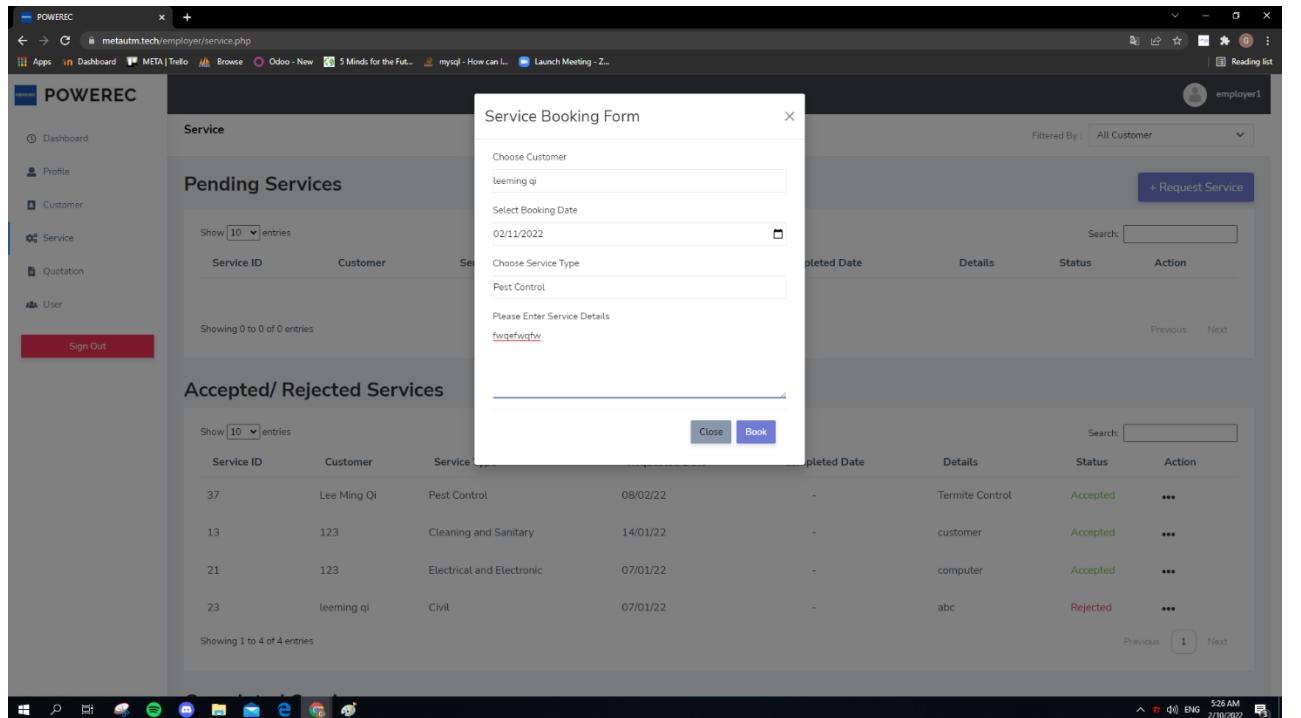
4. Select the booking date for the service.



5. Choose Service Type.



6. Enter Service Details.



- A new service will then be added under “Pending Services”.

The screenshot shows a web application interface titled "Pending Services". At the top right is a blue button labeled "+ Request Service". Below it is a search bar and a dropdown menu set to "Show 10 entries". The main area contains a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. One row is visible, showing Service ID 44, Customer "leeming qi", Service Type "Pest Control", Requested Date "11/02/22", Completed Date "-", Details "312", Status "Pending", and an Action button represented by three dots. At the bottom, it says "Showing 1 to 1 of 1 entries" and includes navigation buttons for Previous, Next, and a page number "1".

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
44	leeming qi	Pest Control	11/02/22	-	312	Pending	...

Accept / Reject Service

- Go to “Service Page”

The screenshot shows the "Service" section of the application. On the left, there's a sidebar with "POWERREC" logo and links for Dashboard, Profile, Customer (with "Service" highlighted and boxed in red), Quotation, and User. The main area has two tabs: "Pending Services" and "Accepted/ Rejected Services".

Pending Services:

- Shows a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action.
- Message: "Showing 0 to 0 of 0 entries".
- Buttons: Previous, Next, and a page number "1".

Accepted/ Rejected Services:

- Shows a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action.
- Entries:
 - Service ID 37, Customer "Lee Ming Qi", Service Type "Pest Control", Requested Date "08/02/22", Completed Date "-", Details "Termite Control", Status "Accepted", Action "..."
 - Service ID 13, Customer "123", Service Type "Cleaning and Sanitary", Requested Date "14/01/22", Completed Date "-", Details "customer", Status "Accepted", Action "..."
 - Service ID 21, Customer "123", Service Type "Electrical and Electronic", Requested Date "07/01/22", Completed Date "-", Details "computer", Status "Accepted", Action "..."
 - Service ID 23, Customer "leeming qi", Service Type "Civil", Requested Date "07/01/22", Completed Date "-", Details "abc", Status "Rejected", Action "..."
- Message: "Showing 1 to 4 of 4 entries".
- Buttons: Previous, Next, and a page number "1".

2. Select a Pending Service and Click On the Action Button

The screenshot shows a "Pending Services" section with one entry:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
42	leeming qi	Pest Control	11/02/22	-	fwqefwqfw	Pending	...

A context menu is open for the pending service entry, listing options: View Service Details, Accept Service (highlighted with a red box), Reject Service, and Cancel Service.

3. Choose if you wish to accept/reject the pending service

The screenshot shows the same "Pending Services" section with one entry. The context menu for the pending service entry has the "Accept Service" option highlighted with a red box.

4. Click “Accept” or “Reject” to confirm.

The first dialog box asks "Accept the service?" with "No" and "Accept" buttons. The second dialog box asks "Reject the service?" with "No" and "Reject" buttons.

Accept the service?

No Accept

Reject the service?

No Reject

Cancel Service

1. Go to “Service Page”

The screenshot shows a web browser window titled "POWERREC" with the URL "metautn.tech/employer/service.php". The left sidebar has a red box around the "Service" option under "Customer". The main content area has two sections: "Pending Services" (empty) and "Accepted/Rejected Services" (listing 4 entries). The "Accepted/Rejected Services" section has a red box around the "Action" column for the last row.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service and Click on the Action Button

The screenshot shows the "Accepted/Rejected Services" page with one entry. The "Action" column for this entry has a red box around it.

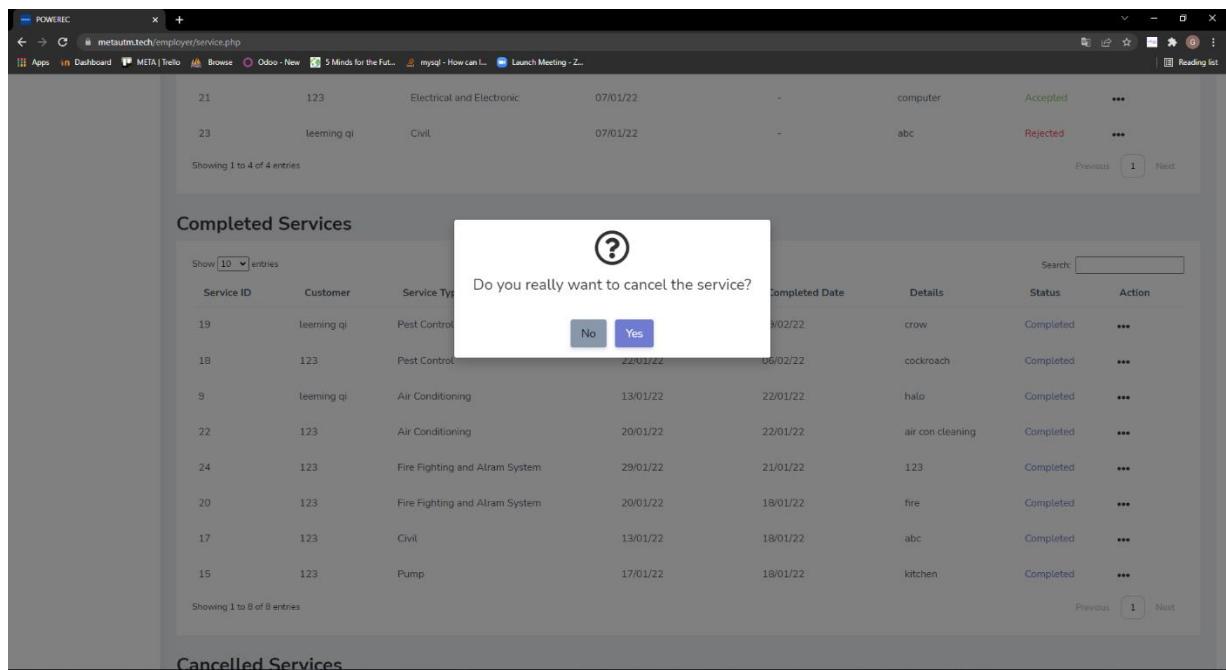
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...

3. Click Cancel Service

The screenshot shows the "Accepted/Rejected Services" page with one entry. A context menu is open over the "Action" column of the second row, with "Cancel Service" highlighted. The "Completed Services" section is visible at the bottom.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

4. Click “Yes”.



Delete Service

1. Go to “Service Page”

The screenshot shows the 'POWEREC' application interface. On the left sidebar, there are several menu items: Dashboard, Profile, Customer (which is highlighted with a red box), Service, Quotation, User, and Sign Out. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. Under 'Pending Services', it says 'No data available in table'. Under 'Accepted/Rejected Services', it says 'Showing 0 to 0 of 0 entries'. At the bottom right of the 'Accepted/Rejected Services' section, there are 'Previous' and 'Next' buttons.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Find Cancelled Service at the last table of the page

The screenshot shows the 'POWEREC' application interface. The 'Customer' menu item is highlighted with a red box. The main content area has a section titled 'Cancelled Services' with a table. The table has columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. It shows 7 entries. At the bottom right of the 'Cancelled Services' section, there are 'Previous' and 'Next' buttons. The status column for all entries is 'Cancelled'.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...
25	123	Civil	06/02/22	09/02/22	31231	Cancelled	...
26	123	Sewage	06/02/22	11/02/22	312313	Cancelled	...
14	123	Fire Fighting and Alram System	22/01/22	-	kitchen	Cancelled	...
16	123	Sewage	19/01/22	-	Fire Alarm System and Fire Hydrant Repair	Cancelled	...
12	123	Pest Control	14/01/22	-	customer	Cancelled	...
10	leeming qi	Electrical and Electronic	14/01/22	-	hello	Cancelled	...

3. Select a “Cancelled” Service that you wish to delete and click on the action button.

Cancelled Services							
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...

4. Click on “Delete Service”

Cancelled Services							
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...
25	123	Civil	06/02/22	09/02/22	31231	...	View Service Details
26	123	Sewage	06/02/22	11/02/22	312313	...	Delete Service

5. Click “Delete” from the confirmation message.

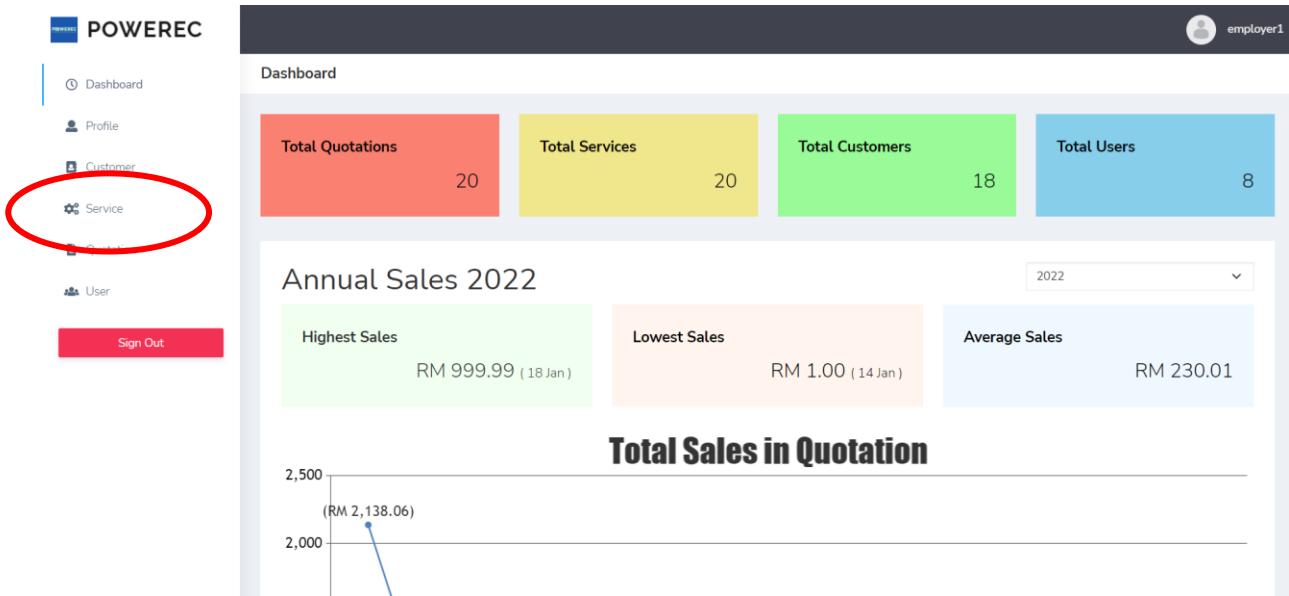
The screenshot shows a web browser window with a modal dialog box centered over a table of service records. The dialog box contains a question mark icon, the text "Do you really want to delete the entire service record? (including quotation & feedback)", and two buttons: "No" (green) and "Delete" (red). The background table lists several service entries, one of which is highlighted with a red box. The status of the highlighted row is "Cancelled".

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...
27	Lee Ming Qi	Pest Control			Termite	Cancelled	...
25	123	Civil			31231	Cancelled	...
26	123	Sewage			312313	Cancelled	...
14	123	Fire Fighting and Alram System	22/01/22	-	kitchen	Cancelled	...
16	123	Sewage	19/01/22	-	Fire Alarm System and Fire Hydrant Repair	Cancelled	...
12	123	Pest Control	14/01/22	-	customer	Cancelled	...
10	leeming qi	Electrical and Electronic	14/01/22	-	hello	Cancelled	...

Manage Quotation

Add Quotation

1. Click on “Service” in the side navigation bar on the left.



The screenshot shows the POWERREC application's dashboard. On the left, there is a vertical sidebar with the following menu items:

- POWERREC
- Dashboard
- Profile
- Customer
- Service** (this item is circled in red)
- Quotation
- User

On the right, the main content area displays the following statistics:

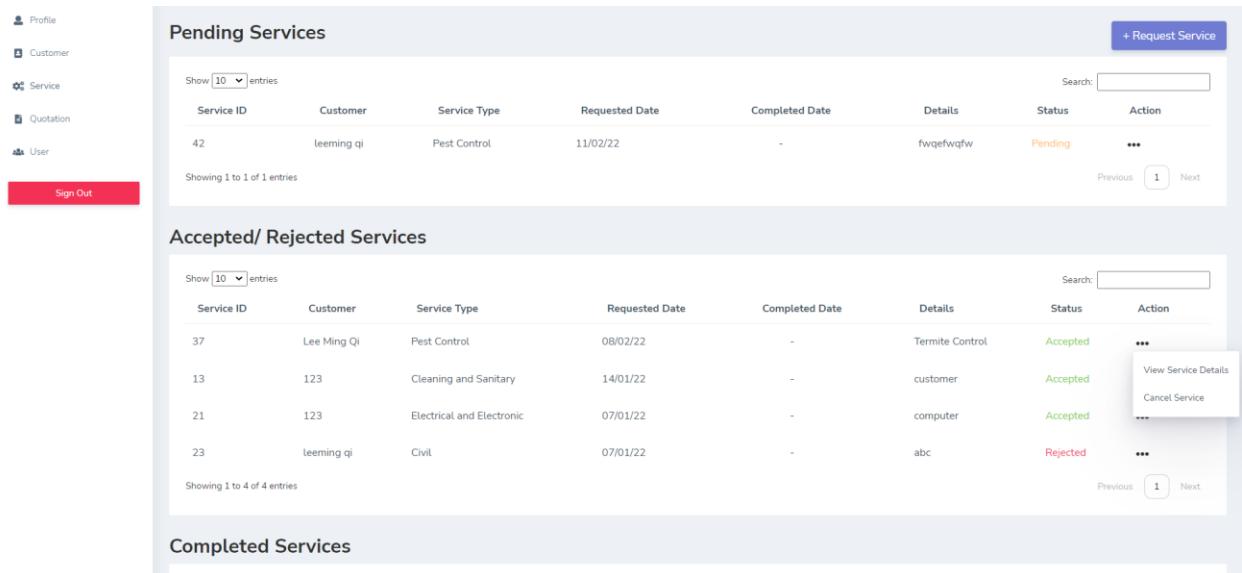
- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 8

Below these stats is a section titled "Annual Sales 2022" with three boxes:

- Highest Sales: RM 999.99 (18 Jan)
- Lowest Sales: RM 1.00 (14 Jan)
- Average Sales: RM 230.01

At the bottom is a chart titled "Total Sales in Quotation" showing a single data point at RM 2,138.06.

2. Click on three dots on the left of accepted services and click on “View Service Details”.



The screenshot shows the service management interface. On the left, the sidebar includes:

- Profile
- Customer
- Service**
- Quotation
- User

On the right, there are three main sections:

- Pending Services**: A table showing one pending service entry.
- Accepted/Rejected Services**: A table showing four services. The second service (Service ID 13) has a context menu open, with options "View Service Details" and "Cancel Service".
- Completed Services**: A table showing four completed services.

3. Click on “Add Quotation” button.

Customer Name	123
Customer Phone	123
Address	222 Jalan pisang, Taman Pisang, 22222, Bukit Pisang Johor
Request date	07/01/22
Complete date	-
Service Status	Accepted
Service Details	computer

Service Quotation

+ Add Quotation

No.	Quotation ID	Date	Status	Action
No data available in table				

Show 10 entries

Search:

No. 0 to 0 of 0 entries

Previous Next

4. Enter the “RE” field and change the default date if required.

Quotation / Add new Quotation

← Go to service

Customer Name : 123
Service ID : 21
Service Details : computer

Ref No. : Quotation ID Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang,
Johor

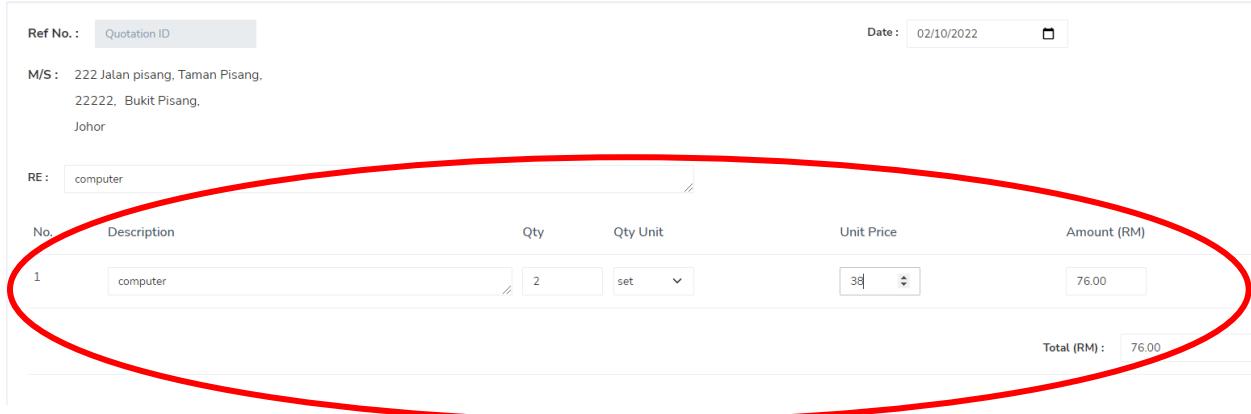
RE : Topic

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	
1	item	1	quantity	-none-	unit price	Amount

Total (RM) : Amount

ADD Item DELETE Item ADD Quotation

5. Fill in the item “description”, “qty”, “qty unit” and “unit price”. “Amount” and “Total” will be auto calculated by the system.



Ref No. : Quotation ID

Date : 02/10/2022

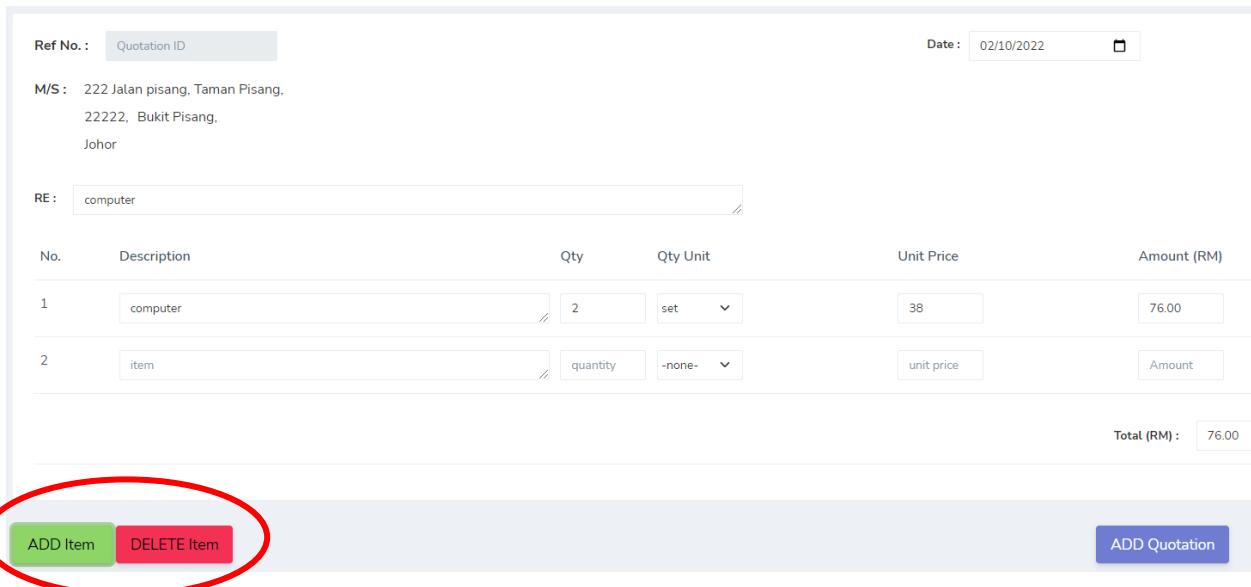
M/S : 222 Jalan pisang, Taman Pisang.
22222, Bukit Pisang,
Johor

RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	<input type="text"/> 2	<input type="text"/> set <input type="button"/>	<input type="text"/> 38 <input type="button"/>	<input type="text"/> 76.00

Total (RM) : 76.00

6. Click on “Add Item” to add new item and “Delete Item” to delete last item. **There must be at least one item in the quotation.



Ref No. : Quotation ID

Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang.
22222, Bukit Pisang,
Johor

RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	<input type="text"/> 2	<input type="text"/> set <input type="button"/>	<input type="text"/> 38	<input type="text"/> 76.00
2	item	<input type="text"/> quantity	<input type="text"/> -none- <input type="button"/>	<input type="text"/> unit price	<input type="text"/> Amount

Total (RM) : 76.00

ADD Item DELETE Item ADD Quotation

7. Click on “Add Quotation”.

Ref No. : Quotation ID

Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang.
Johor

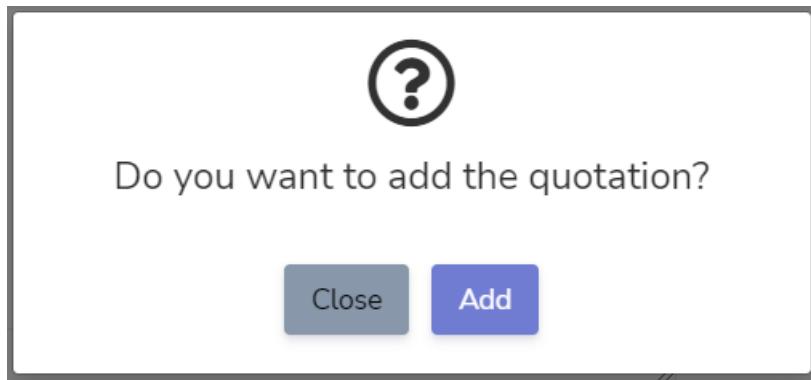
RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	<input type="text"/> 2	<input type="text"/> set <input type="button"/>	<input type="text"/> 38	<input type="text"/> 76.00
2	item	<input type="text"/> quantity	<input type="text"/> -none- <input type="button"/>	<input type="text"/> unit price	<input type="text"/> Amount

Total (RM) : 76.00

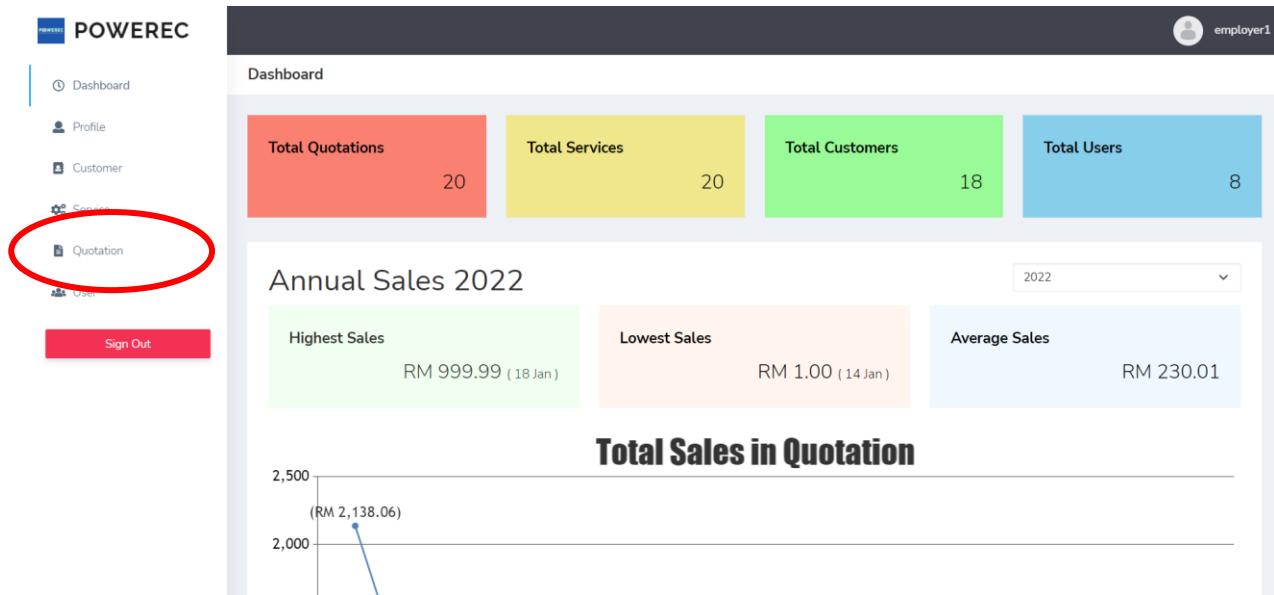
ADD Item DELETE Item ADD Quotation

8. Click on “Add” to add the quotation, “Close” to continue adding the quotation.



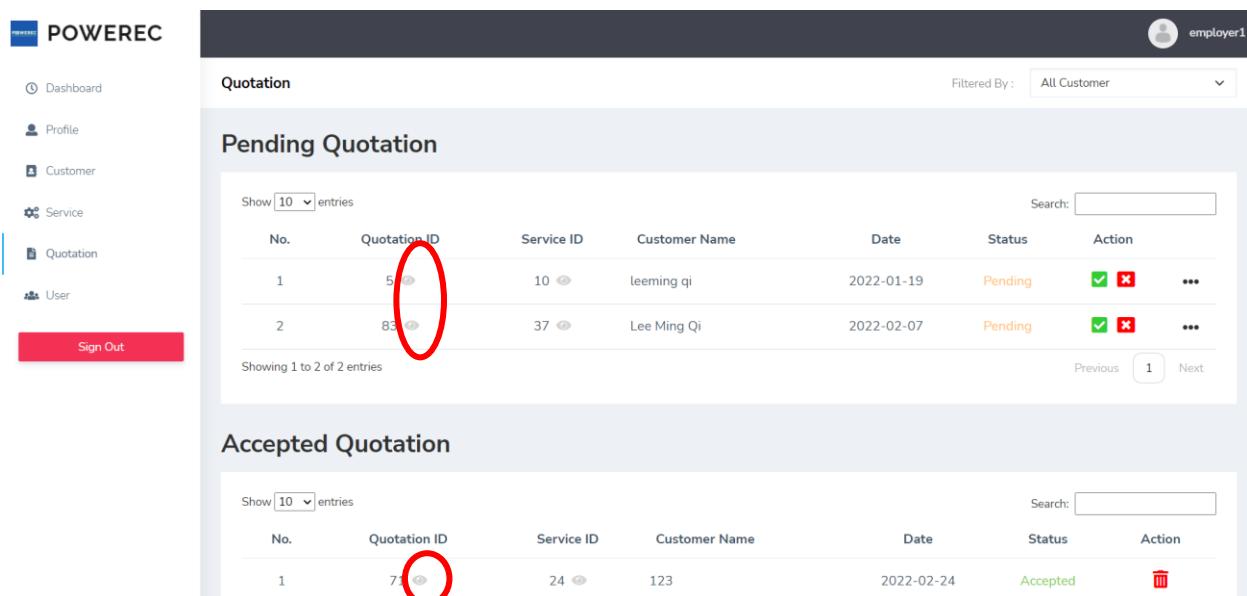
View Quotation

1. Click on “Quotation” in the side navigation bar on the left.



The screenshot shows the POWERREC application's dashboard. On the left sidebar, under the 'Quotation' section, the 'Quotation' option is highlighted with a red circle. The main content area displays various statistics: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (8). Below these, there's a section for 'Annual Sales 2022' with three metrics: Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). A line chart titled 'Total Sales in Quotation' shows sales starting at approximately RM 2,138.06. The sidebar also includes links for Dashboard, Profile, Customer, Service, User, and Sign Out.

2. Click on the “Eye” icon on the side of the quotation ID.



The screenshot shows the Quotation page with two main sections: 'Pending Quotation' and 'Accepted Quotation'.
Pending Quotation: A table lists two entries:

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	
2	83	37	Lee Ming Qi	2022-02-07	Pending	

Accepted Quotation: A table lists one entry:

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	

Both sections include dropdown filters for 'Filtered By' and 'Search' fields.

3. View the quotation.

POWERREC

Quotation / View Quotation

Customer Name : leeming qi

Service ID : 10 (Cancelled)

Quotation Status : Pending

Quotation ID : 5 Date : 2022-01-19

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Johor

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	fire	8	unit	1.00	8.00
2	water	2	nos	3.00	6.00

Total (RM) : 15.00

Modify Delete Print

Modify Quotation

1. Click on “Quotation” in the side navigation bar on the left.

POWERREC

Dashboard

Total Quotations 20 Total Services 20 Total Customers 18 Total Users 8

Annual Sales 2022

Highest Sales RM 999.99 (18 Jan)

Lowest Sales RM 1.00 (14 Jan)

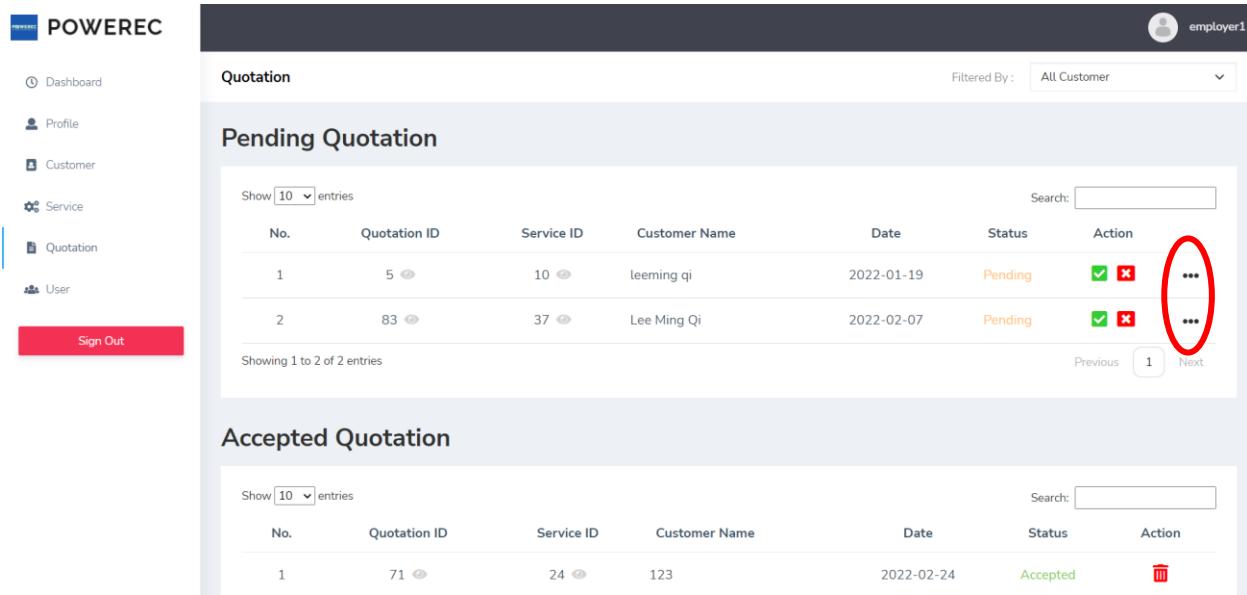
Average Sales RM 230.01

2022

Total Sales in Quotation

2,500
(RM 2,138.06)
2,000

2. Click on the 3 dots icon at the right of the table.



The screenshot shows the POWERREC application interface. On the left is a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation (which is selected and highlighted in blue), and User. At the bottom of the sidebar is a red "Sign Out" button. The main content area has a header "Quotation" and a sub-header "Pending Quotation". It features a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two entries are listed:

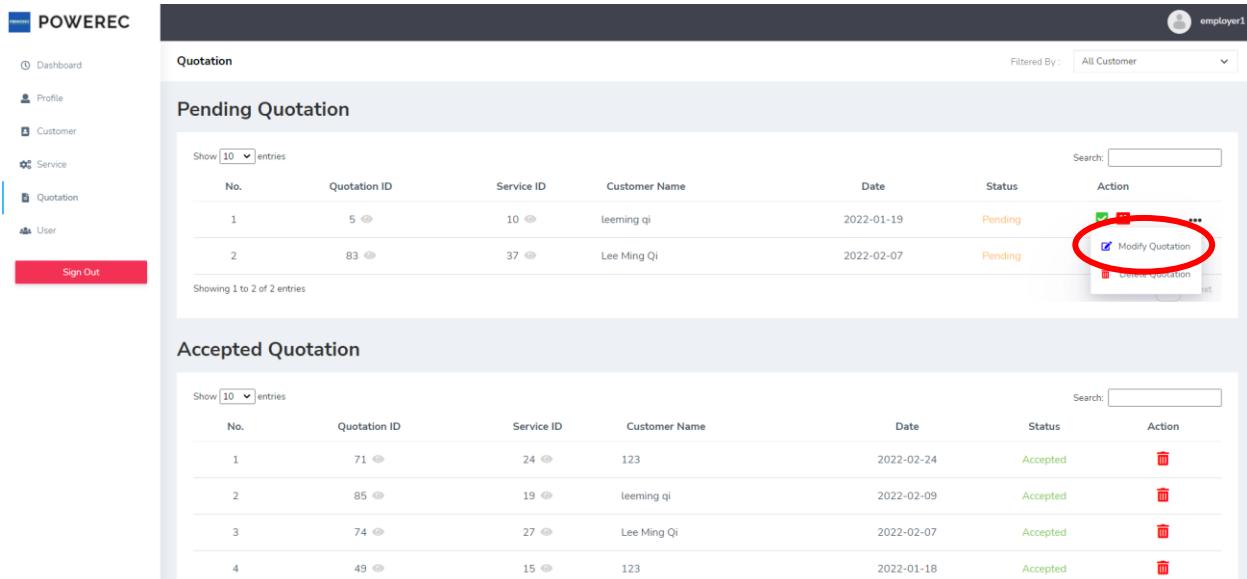
No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> ...
2	83	37	Lee Ming Qi	2022-02-07	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> ...

Below the table, it says "Showing 1 to 2 of 2 entries". On the right side of the table, there are "Previous" and "Next" buttons, and a page number "1". The "Action" column for the second row contains three icons: a green checkmark, a red X, and three dots, with the three dots circled in red.

Below this section is another header "Accepted Quotation" with its own table, showing one entry:

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	<input type="checkbox"/>

3. Click on “Modify Quotation”.



The screenshot shows the same Pending Quotation list as the previous one, but with a red circle highlighting the "Modify Quotation" checkbox in the "Action" column of the second row. A tooltip "Select Quotation" is visible near the checkbox. The rest of the interface is identical to the first screenshot.

4. Click on “Modify” to modify the quotation, “No” to close.



5. Modify the item first as it will update the data in the database. Click on “Add Item” to add item in the quotation.

Quotation / Modify Quotation

Go To Service

Customer Name : leeming qi
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5
M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	
2	water	2	nos	3.00	6.00	

Total (RM) : 14.00

Add Item Save

6. Enter the details for the item and click “Add”.

Add your item here

Description	Qty	Qty Unit	Unit Price	Amount (RM)
item	quantity	-none-	unit price	Amount

7. Click on trash icon to delete the item from the quotation.

Quotation / Modify Quotation

Customer Name : leeming qi
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5 Date : 01/19/2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	
2	water	2	nos	3.00	6.00	

Total (RM) : 14.00

8. Modify the details of quotation (Date, RE, and Total) and click on “Save” button to save the details of the quotation, not including the items.

Quotation / Modify Quotation

[Go To Service](#)

Customer Name : leeming qj
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5 Date : 01/19/2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	
2	water	2	nos	3.00	6.00	

Total (RM) : 14.00

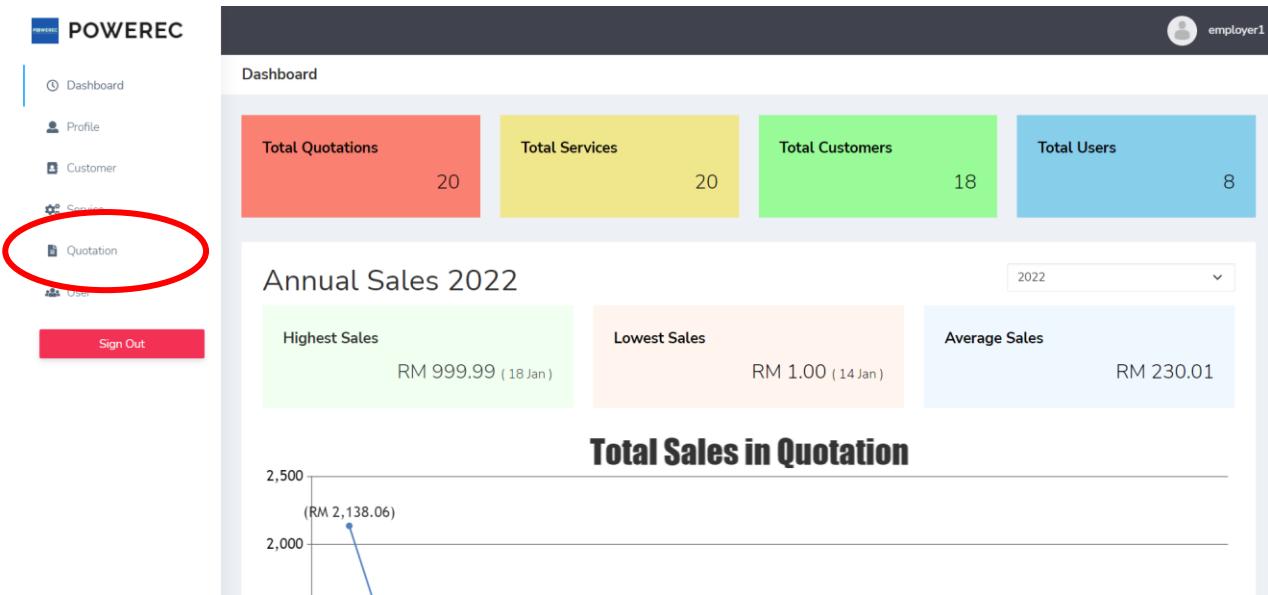
Add Item Save

9. Click on “Save” to proceed, “Close” to continue modify.



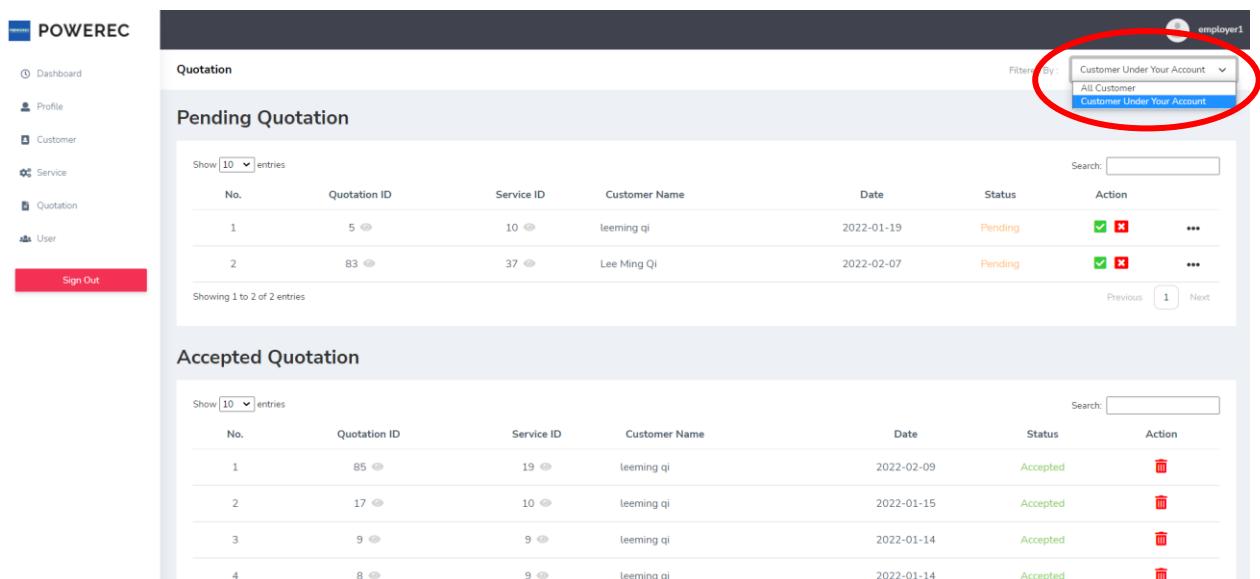
Accept / Reject Quotation

1. Click on “Quotation” in the side navigation bar on the left.



The screenshot shows the POWERREC dashboard. On the left sidebar, under the 'Quotation' section, the 'Quotation' option is highlighted with a red circle. The main content area displays a dashboard with four cards: 'Total Quotations' (20), 'Total Services' (20), 'Total Customers' (18), and 'Total Users' (8). Below the cards is a section titled 'Annual Sales 2022' with three sub-sections: 'Highest Sales' (RM 999.99 on 18 Jan), 'Lowest Sales' (RM 1.00 on 14 Jan), and 'Average Sales' (RM 230.01). A line chart titled 'Total Sales in Quotation' shows sales starting at RM 2,138.06. At the top right, there is a user profile icon for 'employer1'.

2. Filter the quotation by clicking on “Customer Under Your Account”.

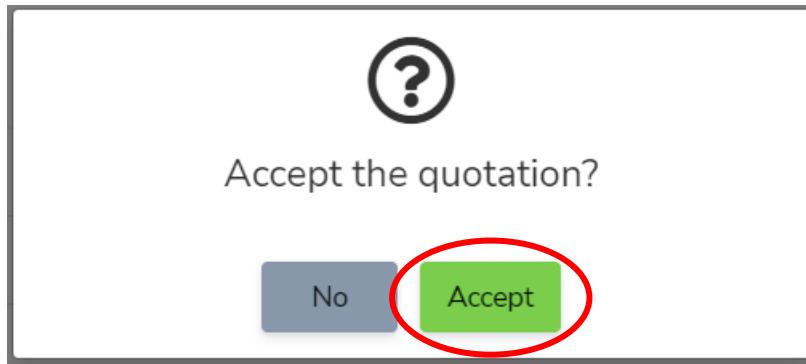


The screenshot shows the 'Quotation' page. The left sidebar includes options like Dashboard, Profile, Customer, Service, Quotation, and User. The main area is titled 'Pending Quotation' and shows a table with two entries. Above the table is a filter dropdown labeled 'Filter by:' with 'Customer Under Your Account' selected. Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom, there is another section titled 'Accepted Quotation' with a similar table showing four accepted quotations. The 'Action' column for accepted quotations contains icons for viewing and deleting.

3. Click on the tick icon under action to accept the quotation.

The screenshot shows the POWEREC Quotation module interface. On the left, there's a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation, and User, along with a Sign Out button. The main area has two tabs: 'Pending Quotation' and 'Accepted Quotation'. The 'Pending Quotation' tab is active, displaying a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two rows are listed: one for customer 'leeming qi' with ID 5 and another for 'Lee Ming Qi' with ID 83. Both rows have a green checkmark icon in the 'Action' column. A red circle highlights this column. The 'Accepted Quotation' tab shows a similar table with four entries, all having green checkmarks in the 'Action' column. A red circle highlights the 'Action' column in this table as well.

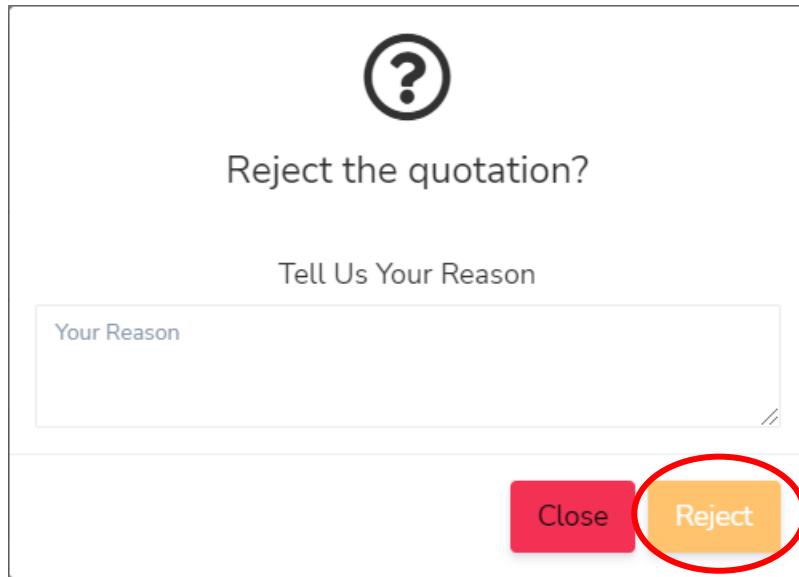
4. Click On “Accept” to accept the quotation, “No” to close the modal.



5. Click on the cross icon under action to reject the quotation.

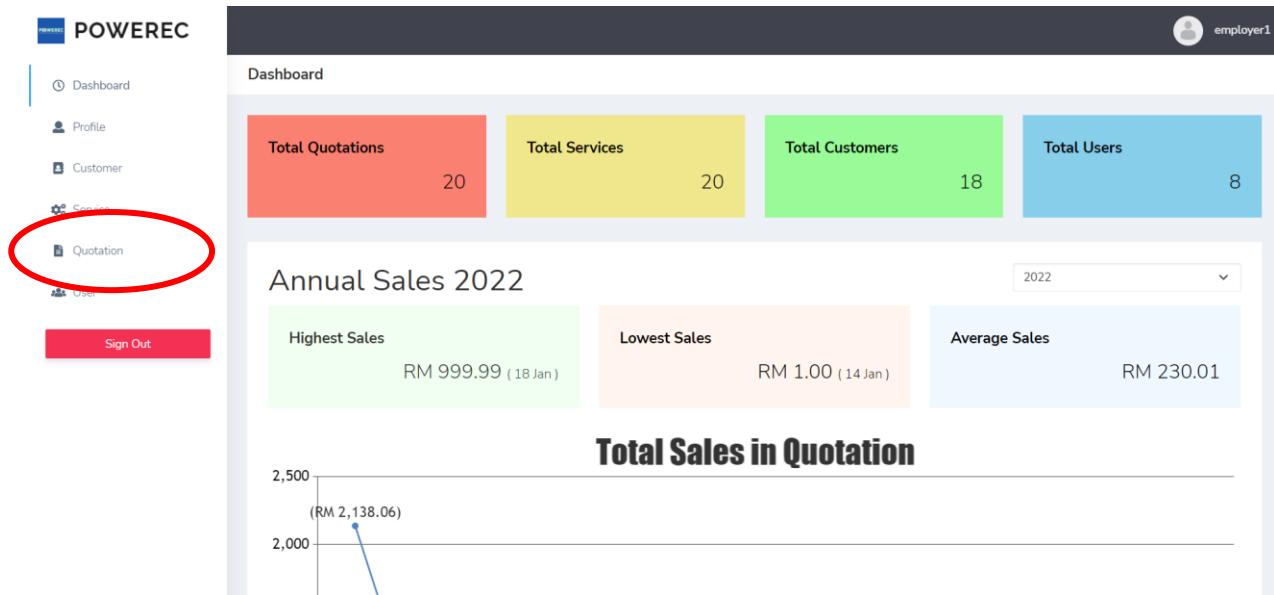
The screenshot shows the POWEREC Quotation module interface. On the left is a sidebar with icons for Dashboard, Profile, Customer, Service, Quotation, and User, along with a Sign Out button. The main area has two tabs: 'Pending Quotation' and 'Accepted Quotation'. The 'Pending Quotation' tab is active, displaying a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two entries are listed: one for leeming qi (Status: Pending) and another for Lee Ming Qi (Status: Pending). The 'Action' column for the first entry has a red circle around the cross icon. The 'Accepted Quotation' tab shows a similar table with four entries, all marked as Accepted. The 'Action' column for the first entry has a red circle around the trash icon.

6. Enter your reason and click on “Reject” to reject the quotation, “No” to close the modal.



Print Quotation

1. Click on “Quotation” in the side navigation bar on the left.



The screenshot shows the POWERREC application interface. On the left, there is a sidebar with the following menu items:

- Dashboard
- Profile
- Customer
- Service
- Quotation** (This item is highlighted with a red circle)
- User

On the right, the main content area displays a dashboard with four cards:

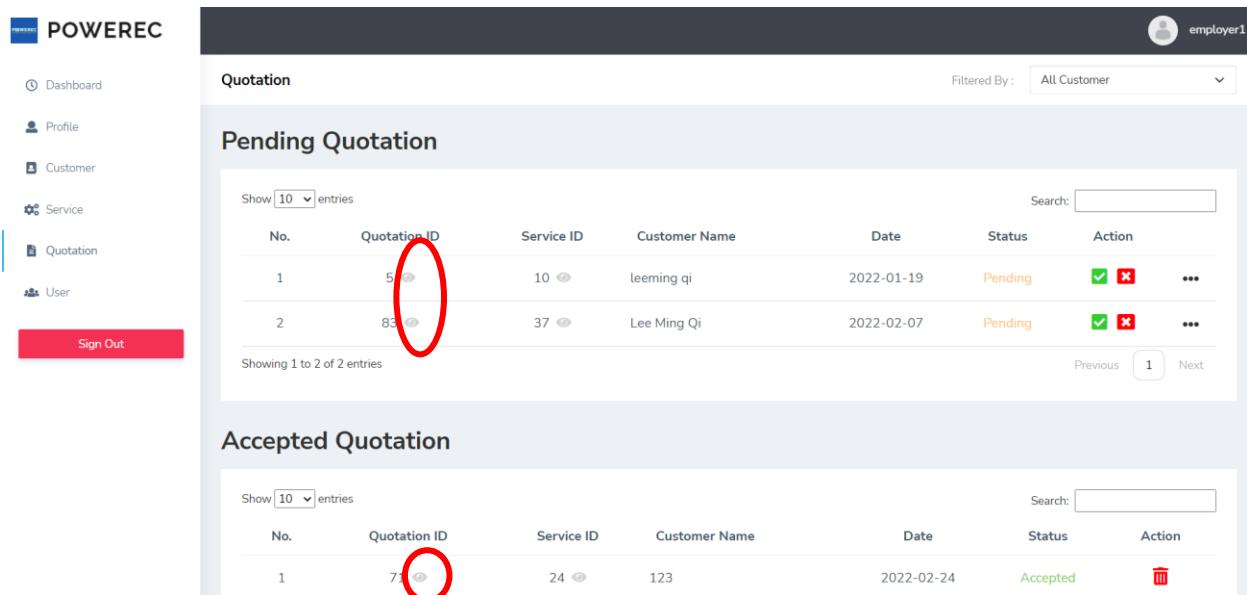
- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 8

Below the cards, there is a section titled "Annual Sales 2022" with three sub-sections:

- Highest Sales: RM 999.99 (18 Jan)
- Lowest Sales: RM 1.00 (14 Jan)
- Average Sales: RM 230.01

At the bottom, there is a chart titled "Total Sales in Quotation" showing a single data point: RM 2,138.06.

2. Click on the “Eye” icon on the side of the quotation ID.



The screenshot shows the Quotation page in the POWERREC application. The sidebar on the left remains the same as the previous screenshot.

The main content area has two sections:

Pending Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	
2	83	37	Lee Ming Qi	2022-02-07	Pending	

Showing 1 to 2 of 2 entries

Accepted Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	

3. Click on “Print” button

The screenshot shows a web-based application interface for managing quotations. On the left, there's a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation, and User, along with a Sign Out button. The main content area is titled "Quotation / View Quotation". It displays a quotation for a customer named "leeming qi" with a service ID of 10 (Cancelled). The quotation status is Pending. The quotation ID is 5, and the date is 2022-01-19. The details section shows two items: fire (8 units at 1.00 each) and water (2 nos at 3.00 each), totaling 15.00. At the bottom, there are "Modify" and "Delete" buttons, and a prominent blue "Print" button which is circled in red.

4. Click on “Print” button again to print and “Back” to back to the previous page.

This screenshot shows a printed version of the quotation. The header reads "POWERREC TECHNOLOGY SERVICES (JMO189707-T)". Below it, the address is listed: No.60A, Jalan Sena 1, Taman Rinting, 81750 Masai, Johor Bahru, Johor. Contact information includes Tel: 07-386 3448, Fax: 07-386 3449, H/P: 019-712 3224, and Email: powerecjb@gmail.com. The title "QUOTATION" is centered above the table. The table details the same two items as the original quotation: fire (8 units at 1.00 each) and water (2 nos at 3.00 each), totaling 15.00. The footer indicates "Prepared By: POWERREC TECHNOLOGY SERVICES" and "Rizal bin Saiman". At the bottom, there are "Back" and "Print" buttons, with the "Print" button being circled in red.

5. Choose your printer and print the quotation.

POWEREC TECHNOLOGY SERVICES (JMO189707-T)

No.60A, Jalan Sena 1, Taman Rinting, 81750 Masai, Johor Bahru, Johor.
No.Tel: 07-386 3448 No.Fax: 07-386 3449 H/P: 019-712 3224
Email: powerecjb@gmail.com

QUOTATION

Quotation ID : 5 Date : 19 Jan 2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111 Bukit Tembikai
Johor

RE : EDITED TOPIC AGAIN

No.	Description	Qty	Unit Price	Amount (RM)
1	fire	8 UNIT	1.00	8.00
2	water	2 NOS	3.00	6.00
				Total (RM) : 15.00

Prepared By,
POWEREC TECHNOLOGY SERVICES

Rizal bin Saiman

Print 1 sheet of paper

Destination: Canon G3010 series

Pages: All

Copies: 1

Layout: Portrait

Color: Color

More settings

Print **Cancel**

Delete Quotation

1. Click on “Quotation” in the side navigation bar on the left.

POWEREC

- [Dashboard](#)
- [Profile](#)
- [Customer](#)
- [Services](#)
- [Quotation](#)
- [User](#)

Sign Out

Dashboard

Total Quotations

20

Total Services

20

Total Customers

18

Total Users

8

Annual Sales 2022

Highest Sales	Lowest Sales	Average Sales
RM 999.99 (18 Jan)	RM 1.00 (14 Jan)	RM 230.01

Total Sales in Quotation

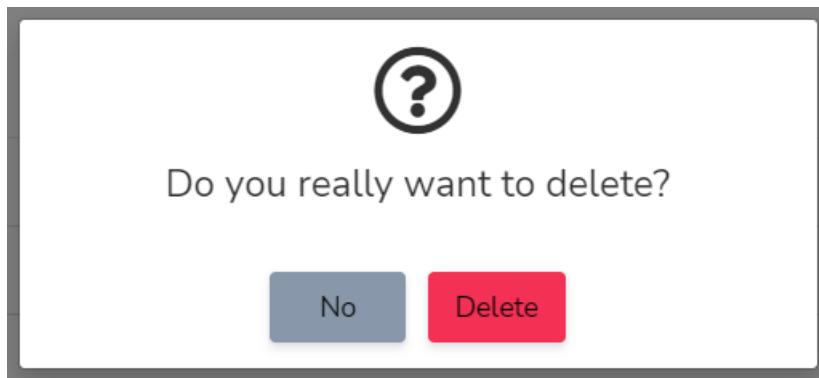
The chart shows a single data series representing total sales in quotations over time. The sales value starts at 2,000 on January 1st, remains flat until January 17th, then rises sharply to a peak of 2,138.06 on January 18th, and returns to 2,000 on January 19th.

2. Click on the 3-dots and “Delete Quotation” for pending quotation and click on “Trash” icon on the side of the quotation ID for accepted and rejected quotation.

The screenshot shows the POWEREC Quotation module interface. On the left, there's a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation (which is selected and highlighted in blue), and User. A red box highlights the "Quotation" link. Below the sidebar, there are two main sections:

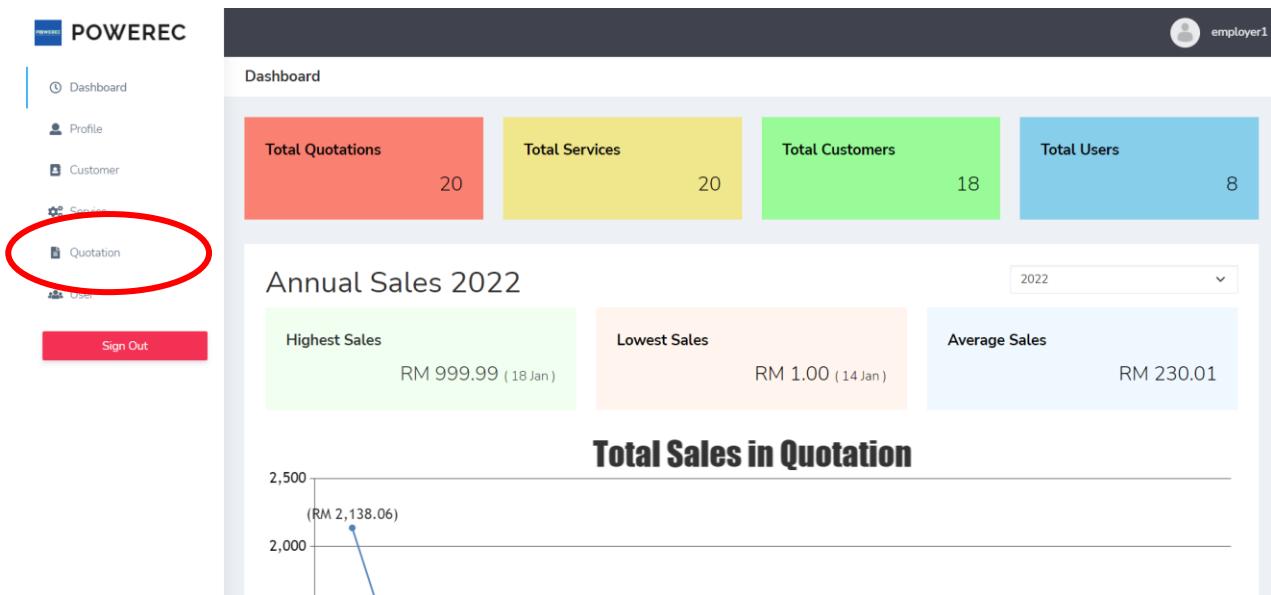
- Pending Quotation:** Shows two entries. The first entry has a status of "Pending". The "Action" column for this entry includes a "Delete Quotation" option, which is circled in red.
- Accepted Quotation:** Shows four entries, all with a status of "Accepted". The "Action" column for these entries includes a "Delete" option, which is circled in red.

3. Click on “Delete” to change the status of quotation to “Deleted” and “No” to close the modal.



Delete Quotation from Database

1. Click on “Quotation” in the side navigation bar on the left.



The screenshot shows the POWERREC application's dashboard. On the left, there is a sidebar with the following menu items:

- Dashboard
- Profile
- Customer
- Quotation (this item is circled in red)
- User

On the right, the main area displays a dashboard with four cards: Total Quotations (20), Total Services (20), Total Customers (18), and Total Users (8). Below these cards is a section titled "Annual Sales 2022" with three sub-sections: Highest Sales (RM 999.99 on 18 Jan), Lowest Sales (RM 1.00 on 14 Jan), and Average Sales (RM 230.01). At the bottom is a chart titled "Total Sales in Quotation" showing a single data point at RM 2,138.06.

2. Click on “Delete All” to delete all deleted quotation or the “trash” icon to delete the quotation one by one from the database

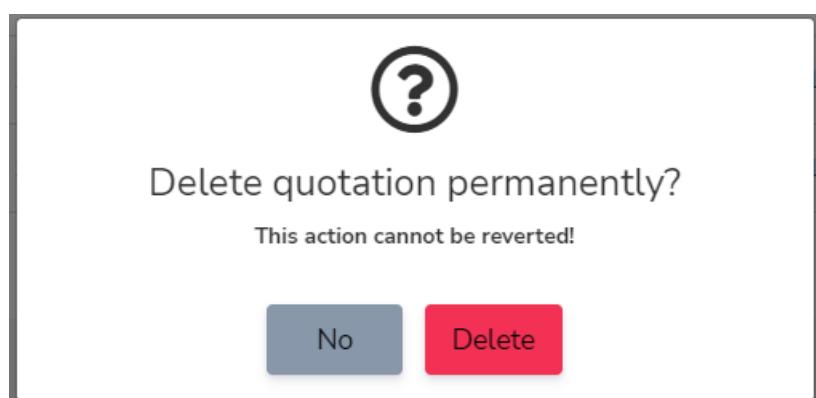


This screenshot shows the "Deleted Quotation" page. It features a table with the following data:

No.	Quotation ID	Service ID	Customer Name	Date	Status
1	73	18	123	2022-01-24	Deleted
2	12	12	123	2022-01-14	Deleted

At the top right of the table, there is a red box around the "Delete All" button. To the right of the table, there are two red boxes: one around the trash icon for the first row and another around the trash icon for the second row.

3. Click on “Delete” to delete the quotation from database and “No” to close the modal.



Manage Feedback

View Feedback

1. Go to “Service Page”

The screenshot shows the 'POWEREC' service page. On the left sidebar, under the 'Customer' section, the 'Service' option is highlighted with a red box. The main content area has two tables. The top table is titled 'Pending Services' and shows a single row: 'No data available in table'. The bottom table is titled 'Accepted/ Rejected Services' and shows four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

The screenshot shows the 'POWEREC' service page. The 'Completed Services' section is highlighted with a red box. The main content area has one table titled 'Completed Services' showing eight entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...

3. Feedback will be shown below the quotations

The screenshot shows a web browser window titled "POWERREC" displaying service details and feedback. At the top, there is a navigation bar with various links like "Dashboard", "META", "Trello", "Browse", "Odoo - New", "5 Minds for the Future", "mysql", "Launch Meeting", and "Reading list". Below the navigation bar, there is a table with service details:

Request date	17/01/22
Complete date	18/01/22
Service Status	Completed
Service Details	kitchen

Below the table, there is a section titled "Service Quotation" with a table:

No.	Quotation ID	Date	Status	Action
1	49	2022-01-18	Accepted	

Below the quotation table, there is a section titled "Service Feedback" with a red border around it. It contains the following information:

123
5.0 ★★★★
'good'

At the bottom of the page, there is a footer with the text "POWERREC © 2022" and a system tray with icons for search, taskbar, and system status.

Create Feedback

1. Go to “Service Page”

The screenshot shows a web application interface for managing services. On the left, a sidebar menu includes options like Dashboard, Profile, Customer (which is highlighted with a red box), Service (also highlighted with a red box), Quotation, and User. A 'Sign Out' button is at the bottom. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have tables with columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows one entry: 'No data available in table'. The 'Accepted/Rejected Services' section shows four entries:

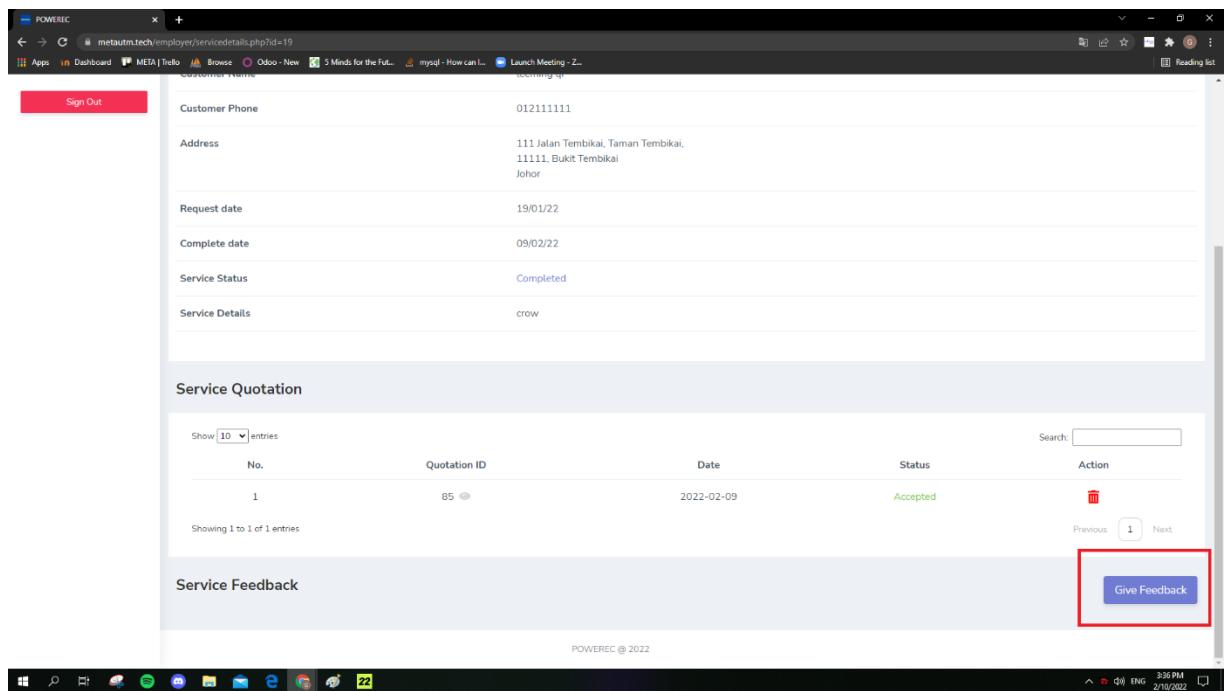
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

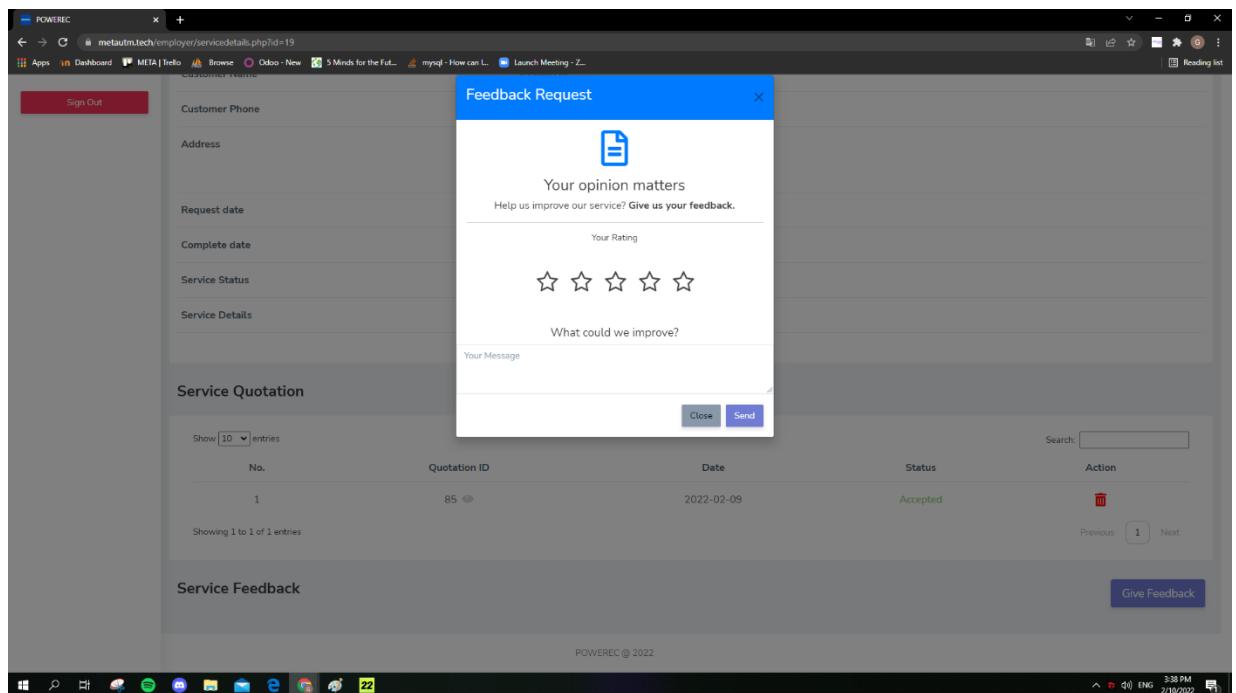
The screenshot shows the same web application interface. The 'Completed Services' section is highlighted with a red box. It contains a table with columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The table shows eight completed entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...

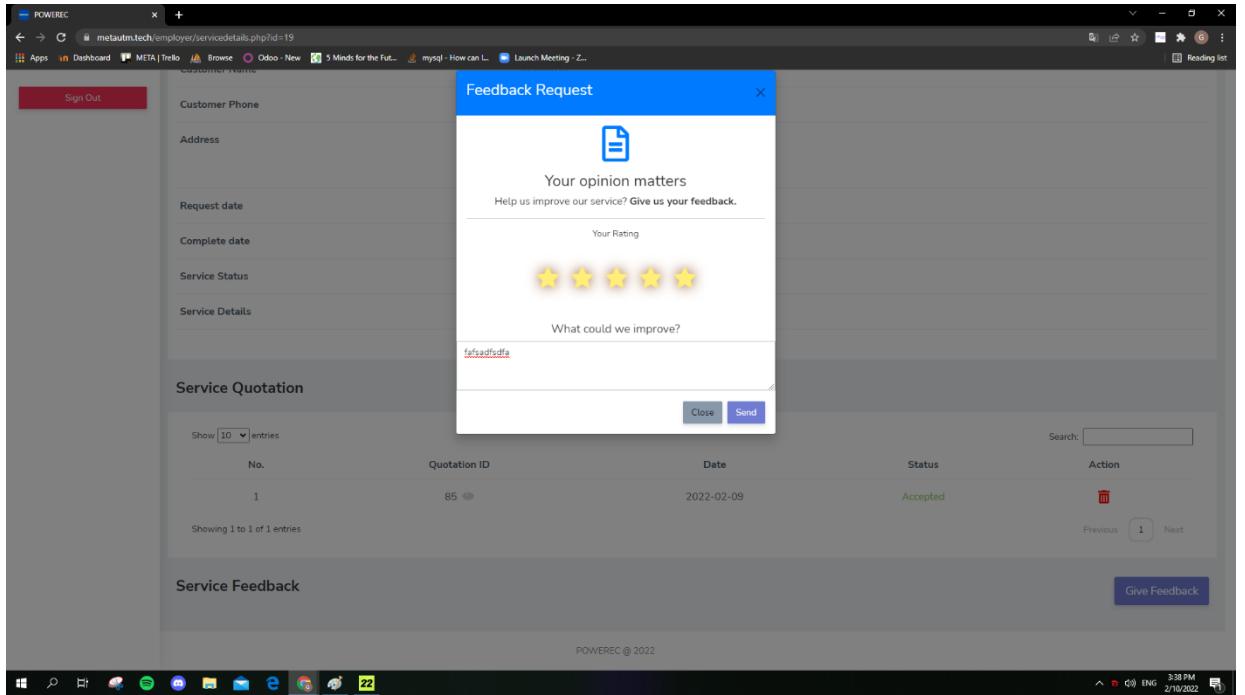
3. Click on “Give Feedback”.



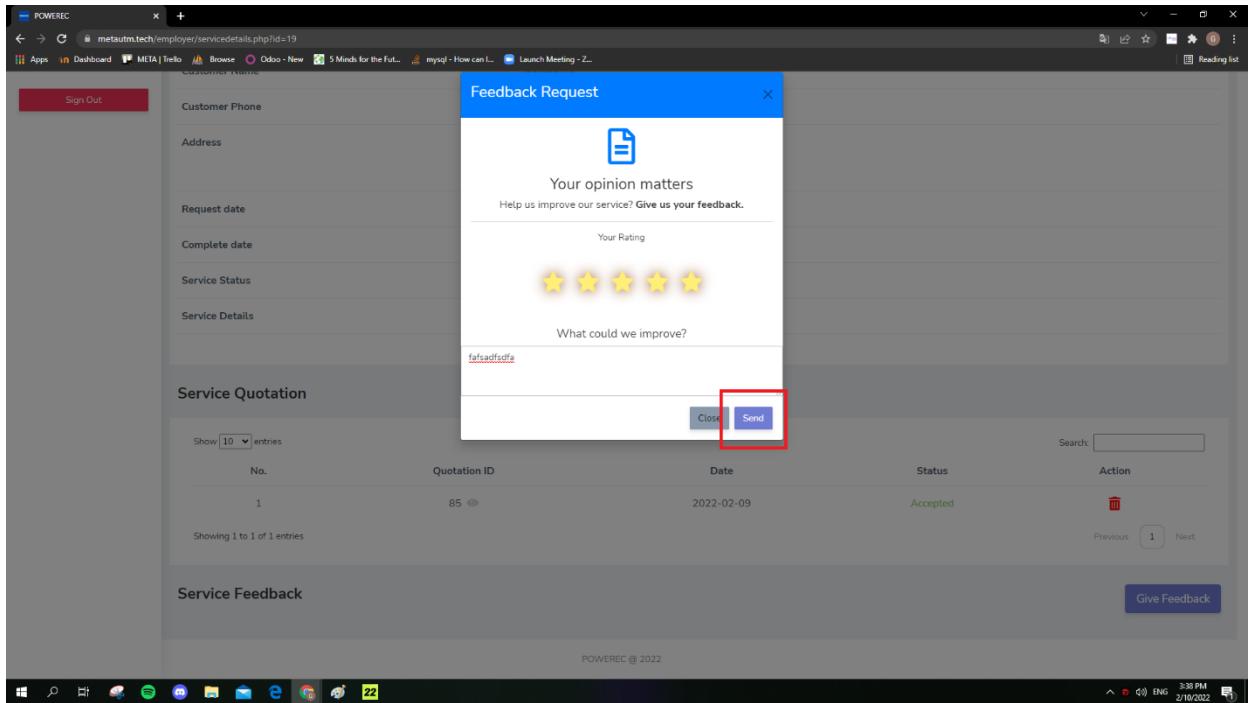
4. A feedback form will be shown



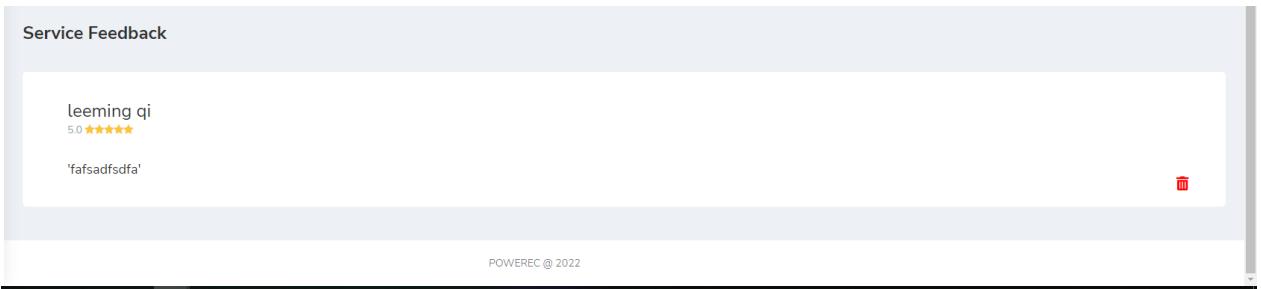
5. Give the star ratings and fill in the feedback details.



6. Then, click “Send”.



7. A feedback will be created.



Delete Feedback

1. Go to “Service Page”

The screenshot shows the 'Service' section of the POWERREC application. On the left sidebar, the 'Service' option is highlighted with a red box. The main area displays two tables: 'Pending Services' and 'Accepted/Rejected Services'. Both tables have columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' table shows 'No data available in table'. The 'Accepted/Rejected Services' table shows four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	
17	123	Civil	13/01/22	18/01/22	abc	Completed	
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	

3. Feedback will be shown below the quotations

Request date	17/01/22
Complete date	18/01/22
Service Status	Completed
Service Details	kitchen

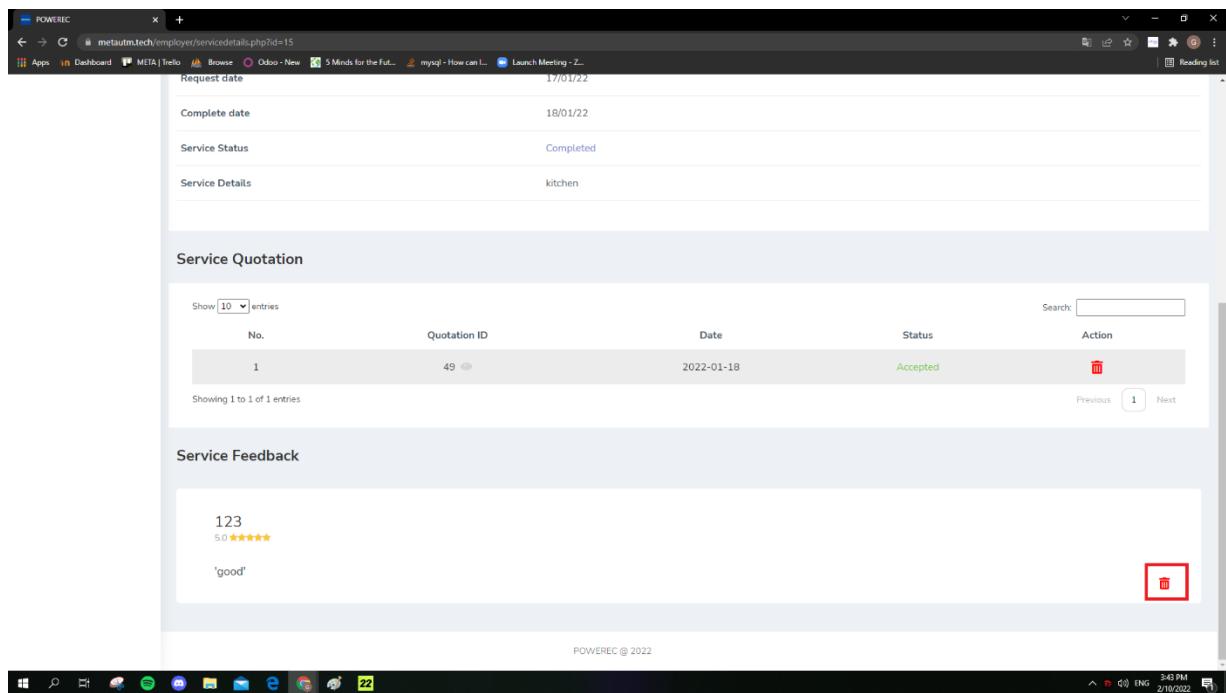
Service Quotation

No.	Quotation ID	Date	Status	Action
1	49	2022-01-18	Accepted	

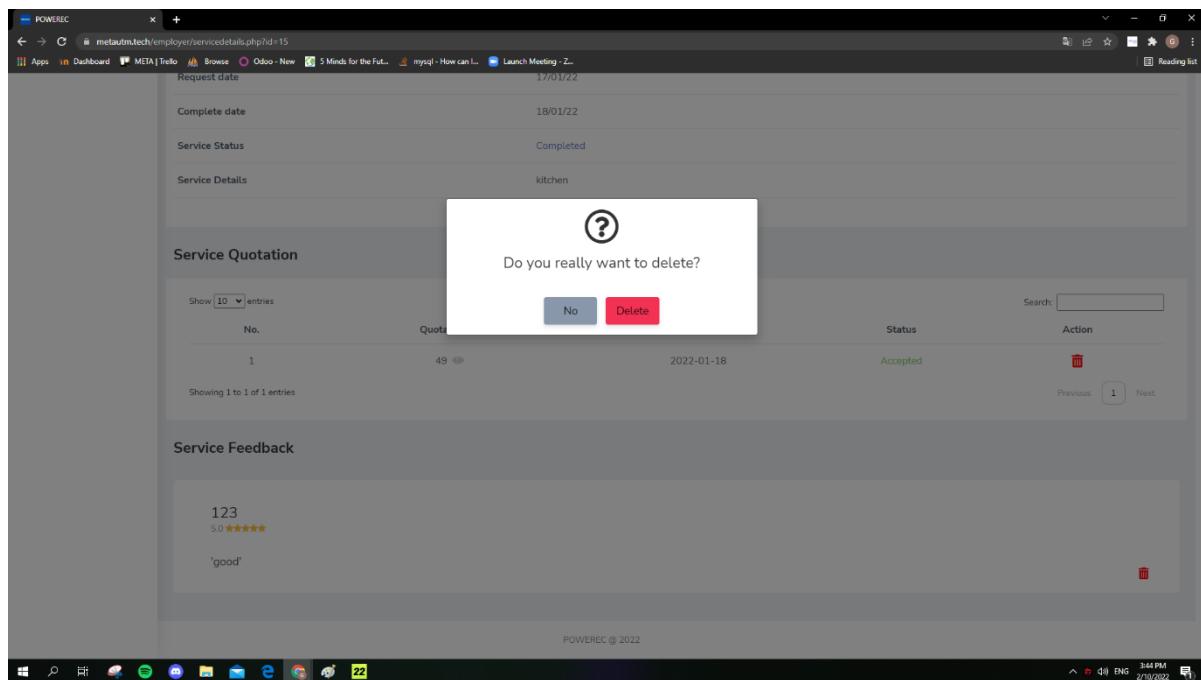
Service Feedback

123
5.0 ★★★★
'good'

4. Click on the “trash can” icon.



5. Click “Delete” to confirm.



Manage Report

Generate report

1. View “Dashboard” Page

The screenshot shows the POWEREC dashboard with the following statistics:

- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 6

Annual Sales 2022 summary:

- Highest Sales: RM 999.99 (18 Jan)
- Lowest Sales: RM 1.00 (14 Jan)
- Average Sales: RM 230.01

A line chart titled "Total Sales in Quotation" shows sales volume over time, with a specific point labeled "(RM 2,138.06)".

2. Choose the Specific Report File to view

The screenshot shows the POWEREC dashboard with the "Quotations" section highlighted in red. The statistics remain the same:

- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 6

Annual Sales 2022 summary:

- Highest Sales: RM 999.99 (18 Jan)
- Lowest Sales: RM 1.00 (14 Jan)
- Average Sales: RM 230.01

A line chart titled "Total Sales in Quotation" shows sales volume over time, with a specific point labeled "(RM 2,138.06)".

3. The report file is generated

The screenshot shows the Quotation Report page with the following data:

Quotation (2021-2022)

Pie chart distribution:

- Accepted (60.00%)
- Rejected (20.00%)
- Pending (10.00%)
- Deleted (10.00%)

Table of Total Quotation: 20:

No.	Quotation ID	Service ID	Customer Name	Date	Price (RM)	Status
1	66	22	123	2022-09-10	2772.00	Rejected
2	71	24	123	2022-02-24	276.00	Accepted

Print / Export Report

1. View “Dashboard” Page

The screenshot shows the POWEREC dashboard with the following statistics:

- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 6

Below the statistics is a section titled "Annual Sales 2022" with the following details:

- Highest Sales: RM 999.99 (18 Jan)
- Lowest Sales: RM 1.00 (14 Jan)
- Average Sales: RM 230.01

Underneath is a line chart titled "Total Sales in Quotation" showing sales over time. A blue arrow points to the first data point at the start of the line.

2. Choose the Specific Report File to view

The screenshot shows the POWEREC dashboard with the "Quotations" section highlighted by a red box. The statistics remain the same:

- Total Quotations: 20
- Total Services: 20
- Total Customers: 18
- Total Users: 6

The "Annual Sales 2022" and "Total Sales in Quotation" sections are also present.

3. The report file is generated

The screenshot shows the "Quotation Report" page. At the top, there is a pie chart titled "Quotation 2021 2022" with the following distribution:

- Accepted (60.00%)
- Rejected (20.00%)
- Pending (10.00%)
- Deleted (10.00%)

Below the chart is a summary table:

Status	Count
Accepted	12
Rejected	4
Pending	2
Deleted	2

At the bottom, there is a table titled "Total Quotation : 20" with the following data:

No.	Quotation ID	Service ID	Customer Name	Date	Price (RM)	Status
1	65	22	123	2022-09-16	2772.00	Rejected
2	71	24	123	2022-02-24	276.00	Accepted

A "Print" button is located at the bottom right of the report table.

4. Scroll Down and Click “Print/Export Report” Button

A screenshot of a web-based application showing a table of quotation data. The table has columns for Quotation ID, Service ID, Customer Name, Date, Price (RM), and Status. The status column uses color-coding: Accepted (green), Rejected (red), Pending (orange), and Deleted (grey). At the bottom right of the table is a red-bordered button bar containing 'Print' and 'EXPORT REPORT' buttons.

No.	Quotation ID	Service ID	Customer Name	Date	Price (RM)	Status
9	53	17	123	2022-01-18	999.99	Accepted
10	54	20	123	2022-01-18	390.66	Accepted
11	45	14	123	2022-01-17	16.88	Accepted
12	15	10	leeming qi	2022-01-15	7.00	Rejected
13	17	10	leeming qi	2022-01-15	7.00	Accepted
14	22	12	123	2022-01-15	13.00	Rejected
15	8	9	leeming qi	2022-01-14	9.00	Accepted
16	9	9	leeming qi	2022-01-14	1.00	Accepted
17	12	12	123	2022-01-14	14.00	Deleted
18	13	12	123	2022-01-14	41.00	Rejected
19	3	9	leeming qi	2022-01-13	20.00	Accepted
20	56	22	123	2021-11-30	23.00	Accepted

POWEREC © 2022

5. PRINT REPORT

A screenshot of a print dialog box. On the left is a preview of the quotation report from step 4. The preview shows the same table data. To the right are various print settings: Destination (Microsoft Print to PDF), Pages (All), Layout (Portrait), and Color (Color). At the bottom right of the dialog are 'Print' and 'Cancel' buttons.

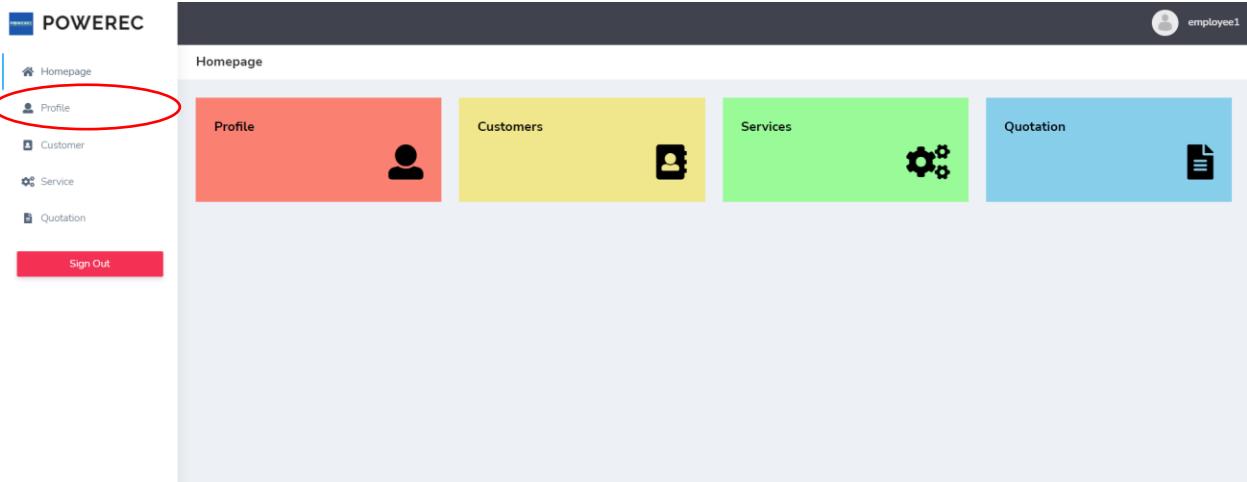
6. EXPORT REPORT



Employee

Edit Profile

1. Click the “Profile” button at the menu bar to enter profile page.



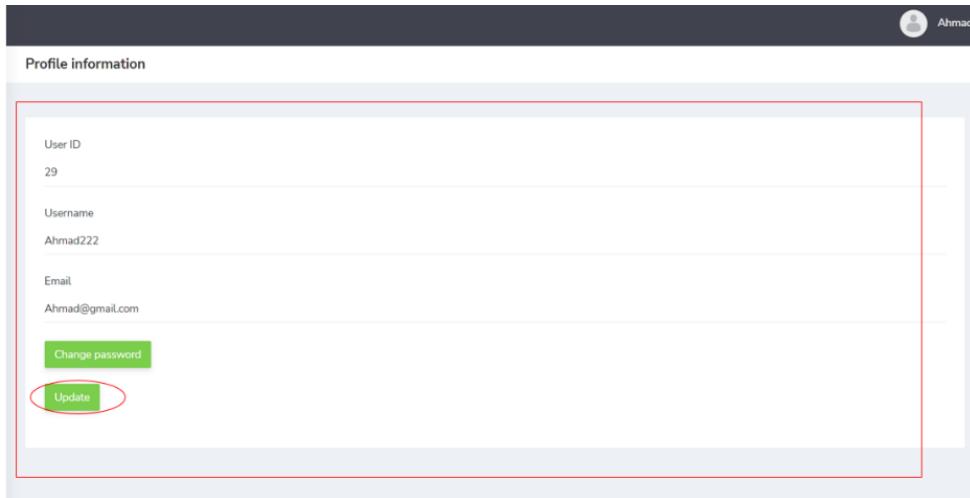
2. Key in your password and click the “Proceed” button.

The screenshot shows the "Profile information" page. At the top right, there is a user profile icon labeled "Ahmad". The main content area has the following text:

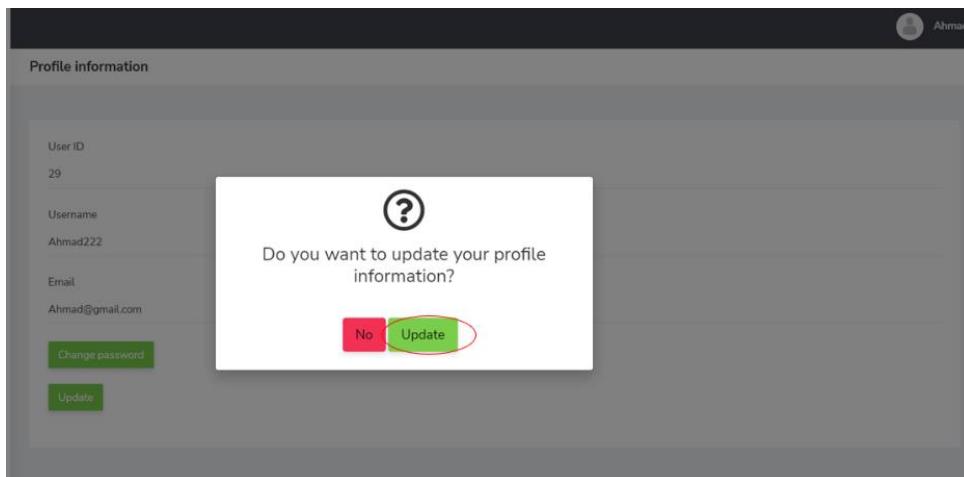
Please enter your password before proceed to the profile page.

Below this, there is a text input field labeled "Enter your password:" followed by a green "Proceed" button. The "Proceed" button is circled in red.

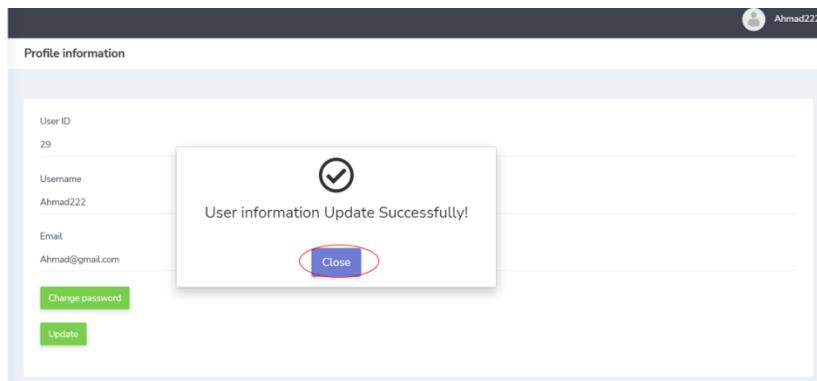
3. If you want to change your Username or Email
 - a. Modify your profile information and click the “Update” button.



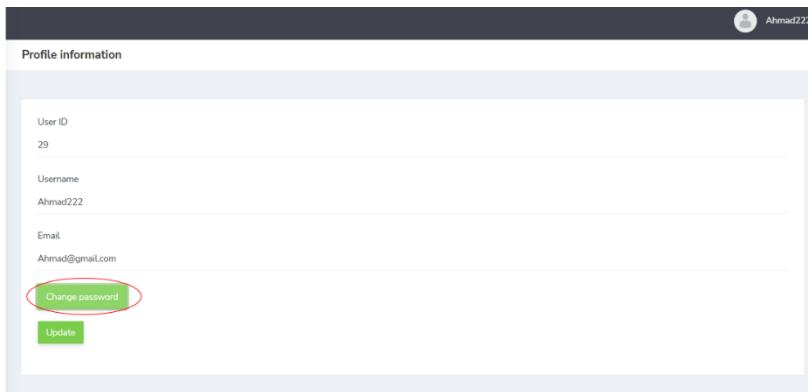
- b. Click the “Update” button off the confirmation message.



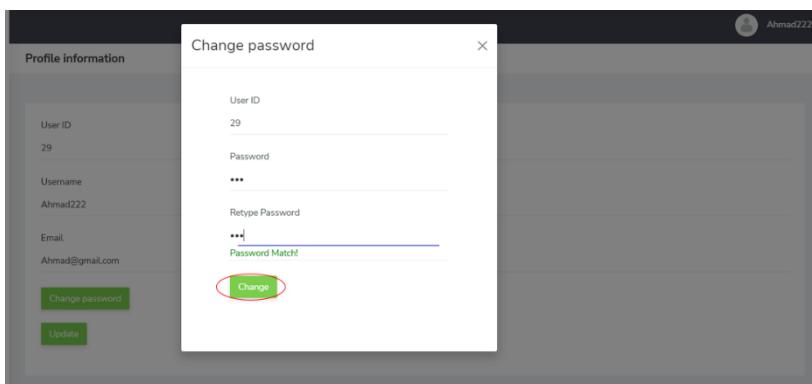
- c. Profile information is update successfully. Then close the pop out message.



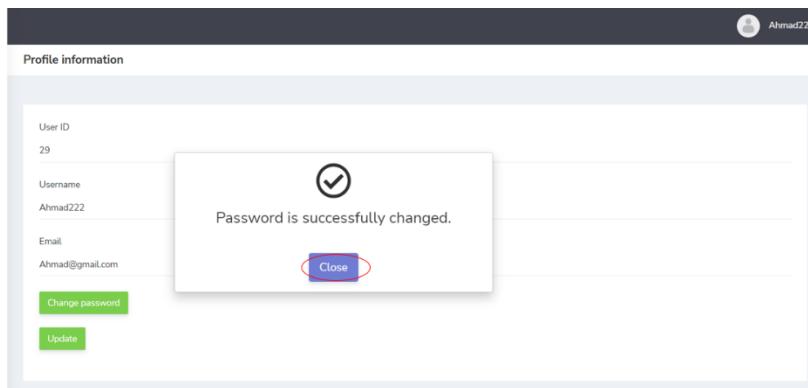
4. If you want to change your account password.
 - a. Click the “Change password” button.



- b. Fill in the Change Password Form and click the “Change” button.



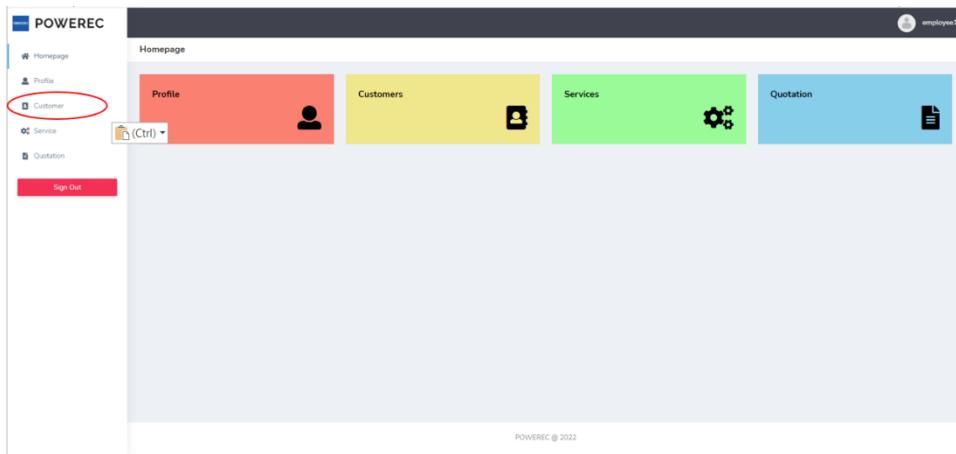
- c. Password is changed successfully. Then close the pop out message.



Manage Customer

Add Customer

1. Go To “Customer Page”



2. Click “ADD CUSTOMER” Button

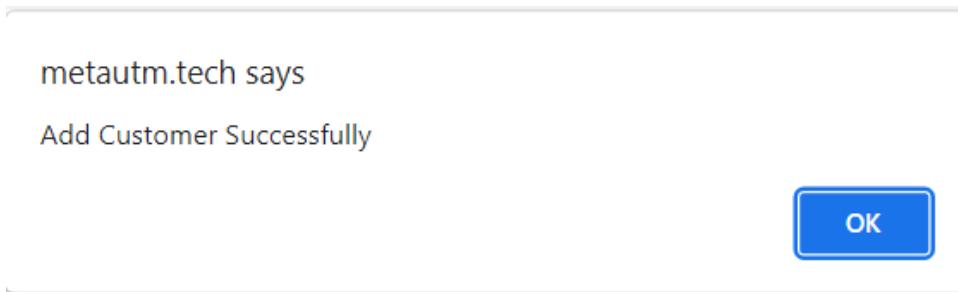
The screenshot shows the 'Customer' list page. The left sidebar has the same navigation options as the homepage. The main area is titled 'Customer' and displays a table of existing customers. The columns are: #, Customer Name, Phone No., Addresses, Status, and Operation. There are six entries listed. At the top right of the table, there is a blue button labeled '+ Add Customer' which is highlighted with a red box. Above the table, there is a search bar and a dropdown menu set to 'All Customer'. The footer of the page says 'POWEREC © 2022'.

#	Customer Name	Phone No.	Addresses	Status	Operation
1	leeming qi	0121111111	111 Jalan Tembilai, Taman Tembilai, 11111 Bukit Tembilai Johor	Active	
2	Lee Ming Qi	012-4750891	12, Jalan Bentara, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	
3	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	Active	
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	
5	123	321	321 Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	
6	Lee Ming Qi	012-4567891	123, Jalan Tembilai, 12345 Tembilai,	Inactive	

3. Fill in the details and click “REGISTER” button

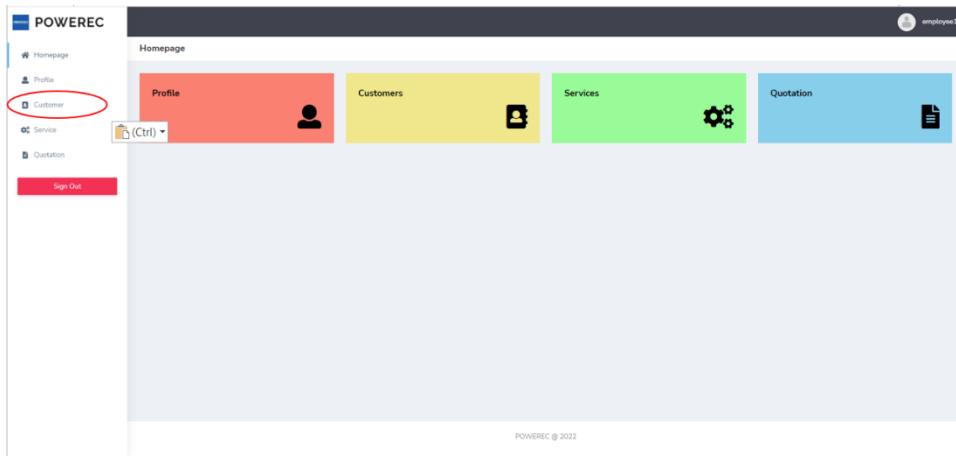
The screenshot shows a web-based application interface titled "POWEREC". On the left is a sidebar with links: "Homepage", "Profile", "Customer", "Service", and "Contact Us", followed by a "Sign Out" button. The main content area is titled "Add New Customer" and "Customer Registration Form". It contains several input fields: "Name" (placeholder: "Please enter your name"), "Phone Number" (placeholder: "Enter Your Contact Number"), "Address Details" (with a note: "Please provide detail address"), "Street" (placeholder: "Enter Your street"), "City" (placeholder: "Enter Your city"), "Postcode" (placeholder: "Enter Your postcode"), and "State" (dropdown menu showing "Johor"). At the bottom are two buttons: "Close" (orange) and "Register" (blue, highlighted with a red box).

4. Close the “POP OUT” Message



View Customer

1. Go To “Customer Page”



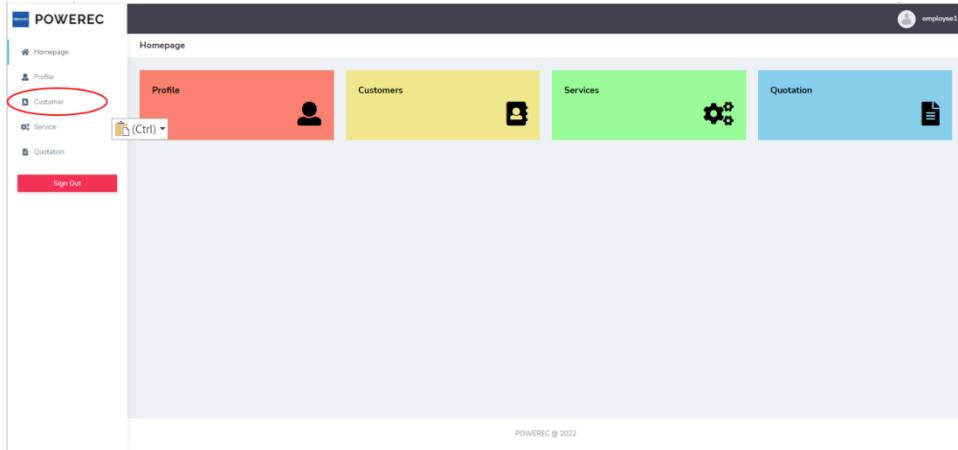
2. All created customer detail will be shown

The screenshot shows the 'Customer' list page. The table has columns for ID, Customer Name, Phone No., Addresses, Status, and Operation. The data is as follows:

#	Customer Name	Phone No.	Addresses	Status	Operation
1	leeming qi	0121111111	111 Jalan Tembikai, Taman Tembikai, 11111 Bukit Tembikai Johor	Active	<input checked="" type="checkbox"/>
2	Lee Ming Qi	012-4750891	12, Jalan Bentara, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	<input checked="" type="checkbox"/>
3	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	Active	<input checked="" type="checkbox"/>
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	<input checked="" type="checkbox"/>
5	123	321	321 Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	<input checked="" type="checkbox"/>
6	Lee Ming Qi	012-4567891	123, Jalan Tembikai, 12345 Tembikai,	Inactive	<input checked="" type="checkbox"/>

Modify Customer

1. Go To “Customer Page”



2. Click “MODIFY” Button

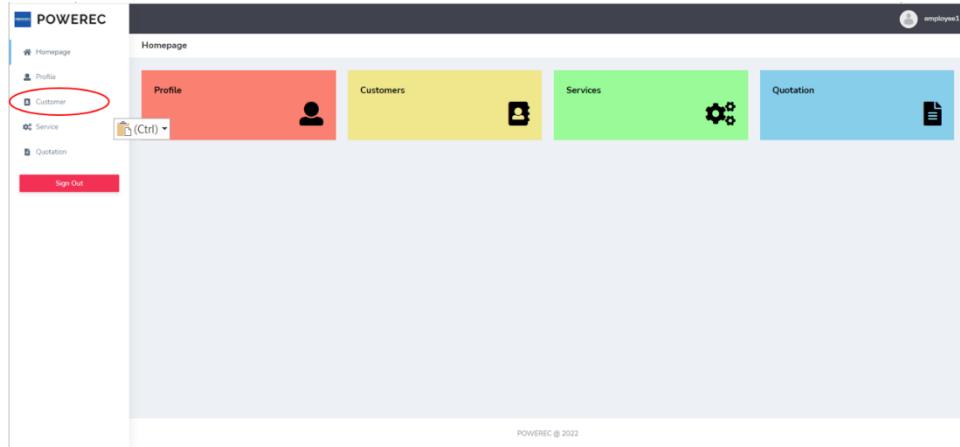
A screenshot of the Customer list page. The sidebar shows Profile, Customer (selected and highlighted with a blue border), Service, and Quotation. The main area displays a table of customers with columns: #, Customer Name, Phone No, Addresses, Status, and Operation. The first row, which has 'leeming qi' as the customer name, has an 'Edit' button highlighted with a red box. The table also includes rows for 'Lee Ming Qi', 'MCD Johor', 'Lee Ming Qi', '123', and 'Lee Ming Qi'.

3. Modify the details and Click “MODIFY” Button

A screenshot of the 'Customer / Modify Customer' form. The sidebar shows Profile, Customer (selected and highlighted with a blue border), Service, Contact Us, and Sign Out. The main form has a 'Customer ID: 32' field. It contains several input fields grouped under 'Address Details': Street (MCD Johor), City (Skudai), Postcode (15000), and State (Johor). A large red box highlights the entire 'Address Details' section. At the bottom of the form are two buttons: 'Cancel' (orange) and 'Modify' (blue).

Delete Customer

1. Go To “Customer Page”



2. Click “Deactivate BUTTON”

#	Customer Name	Phone No	Addresses	Status	Operation
1	leeming qi	012111111	111 Jalan Tembikai, Taman Tembikai, 11111 Balak Tembikai Johor	Active	<input checked="" type="checkbox"/> <input type="radio"/>
2	Lee Ming Qi	012-4750891	12, Jalan Bentara, Taman Ungku Tun Aminah 80350 Johor Bahru Johor	Active	<input checked="" type="checkbox"/> <input type="radio"/>
3	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	Active	<input checked="" type="checkbox"/> <input type="radio"/>
4	Lee Ming Qi	012	123 123 123 Johor	Inactive	<input checked="" type="checkbox"/> <input type="radio"/>
5	123	321	321,Jalan Nanas 21, Taman Nanas 31 33333 Nanas Johor	Inactive	<input checked="" type="checkbox"/> <input type="radio"/>
6	Lee Ming Qi	012-4567891	123, Jalan Tembikai, 12345 Tembikai,	Inactive	<input checked="" type="checkbox"/> <input type="radio"/>

3. Click “DEACTIVATE”



Do you really want to deactivate?

No Deactivate

**DEACTIVATE CUSTOMER WILL NOT BE SHOWN IN CUSTOMER PAGE!!

Manage Service

View Service

1. Go to “Service Page”

The screenshot shows the 'POWEREC' application interface. On the left, a sidebar menu includes 'Profile', 'Customer', 'Service' (which is highlighted with a red box), 'Quotation', and 'User'. A 'Sign Out' button is at the bottom. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. Under 'Pending Services', there is a note: 'No data available in table'. Under 'Accepted/Rejected Services', there are four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

At the bottom of each section, there are 'Previous' and 'Next' buttons.

2. Click On the “Action” dropdown button and Click “View Service Details”

This screenshot is identical to the one above, showing the 'POWEREC' service management interface. The 'Service' item in the sidebar is still highlighted with a red box. In the 'Accepted/Rejected Services' section, the fourth row (Service ID 23) has its 'Action' dropdown menu open, revealing options: 'View Service Details' (which is highlighted with a red box) and 'Delete Service'.

3. Service details will be shown.

The screenshot shows a web browser window titled "POWEREC" displaying service details. The URL in the address bar is metaumt.tech/employer/servicedetails.php?id=37. The page has a sidebar on the left with links for Dashboard, Profile, Customer, Service, Quotation, and User, and a "Sign Out" button. The main content area is titled "Service / Service Details" and contains a table of service details:

Service Details	
Service ID	37
Service Type	Pest Control
User Name	employer1
Customer Name	Lee Ming Qi
Customer Phone	012-4750891
Address	12, Jalan Bentara, Taman Ungku Tun Aminah 80350, Johor Bahru Johor
Request date	08/02/22
Complete date	-
Service Status	Accepted
Service Details	Termit Control

Below this, there is a section titled "Service Quotation" with a "+ Add Quotation" button.

Request Service

1. Go to “Service Page”

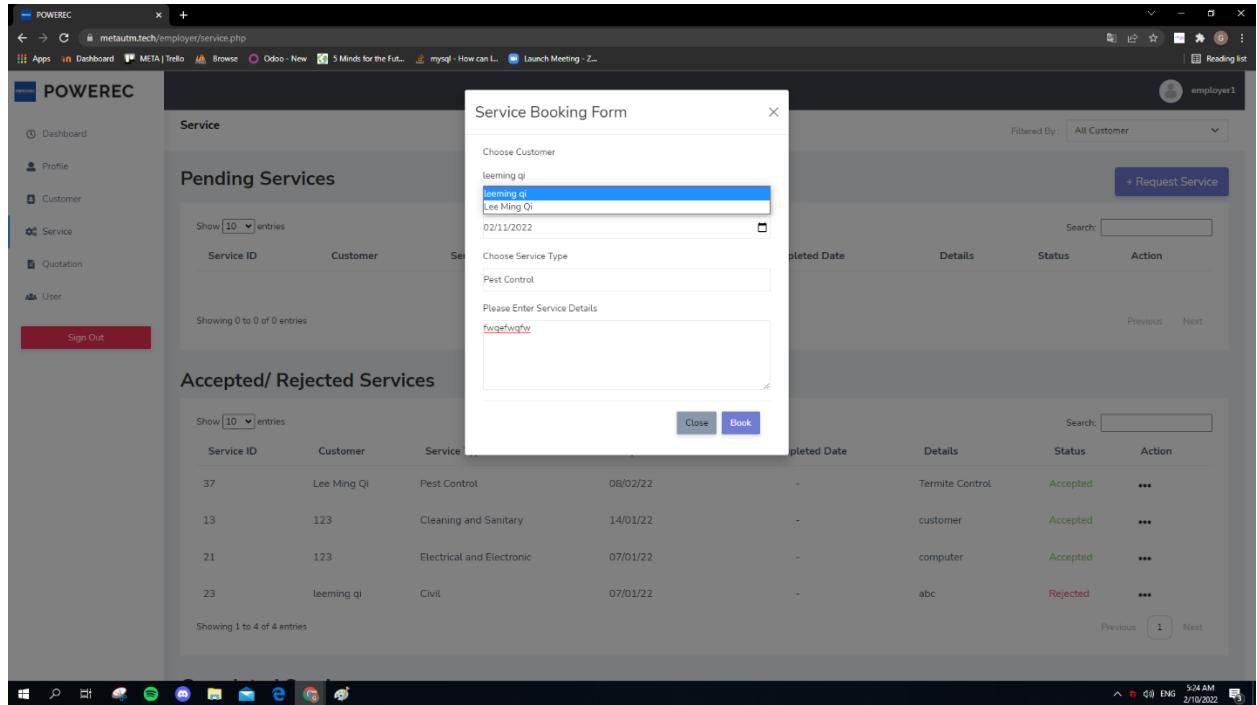
The screenshot shows the 'Service' section of the POWEREC application. On the left sidebar, the 'Service' option is highlighted with a red box. The main area displays two tables: 'Pending Services' and 'Accepted/ Rejected Services'. Both tables have columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' table shows no data available. The 'Accepted/ Rejected Services' table lists four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

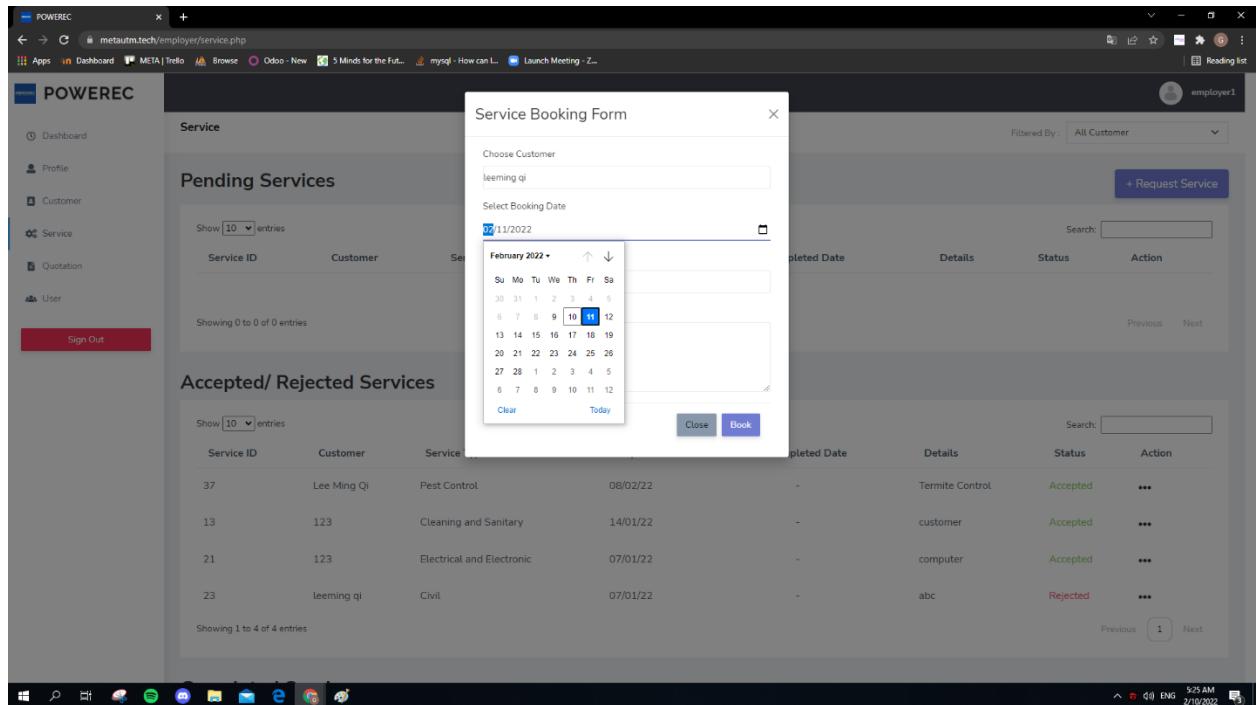
2. Click On “+ Request Service”.

The screenshot shows the 'Service' section of the POWEREC application. The 'Service' option in the sidebar is highlighted with a red box. The '+ Request Service' button in the top right corner of the 'Pending Services' section is also highlighted with a red box. The 'Pending Services' table shows no data available. The 'Accepted/ Rejected Services' table lists the same four entries as the previous screenshot.

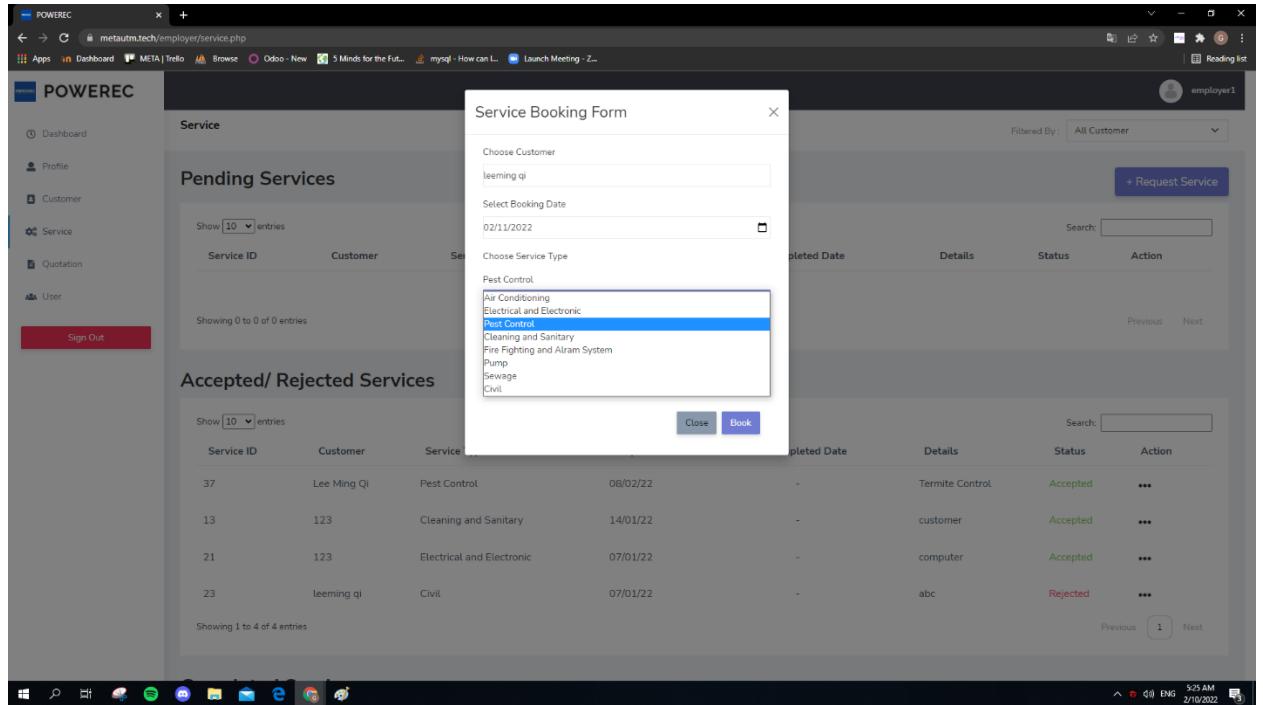
3. Choose the customer that you wish to request a service for.



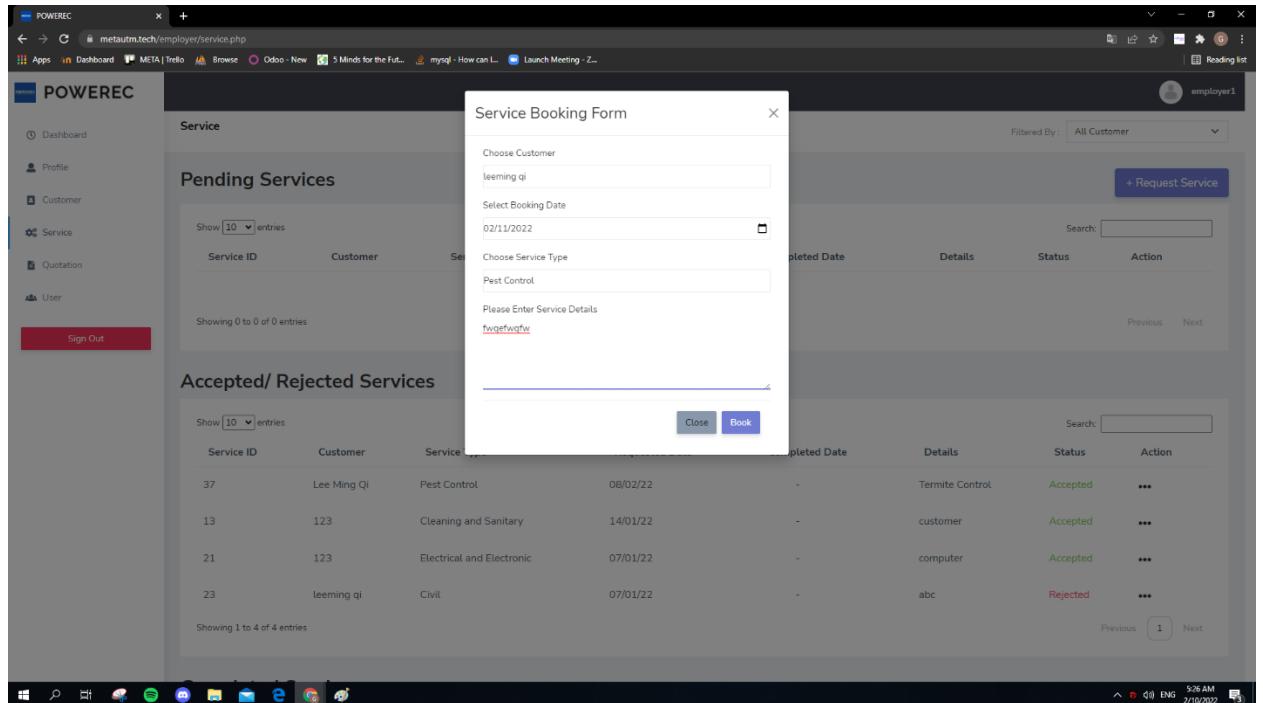
4. Select the booking date for the service.



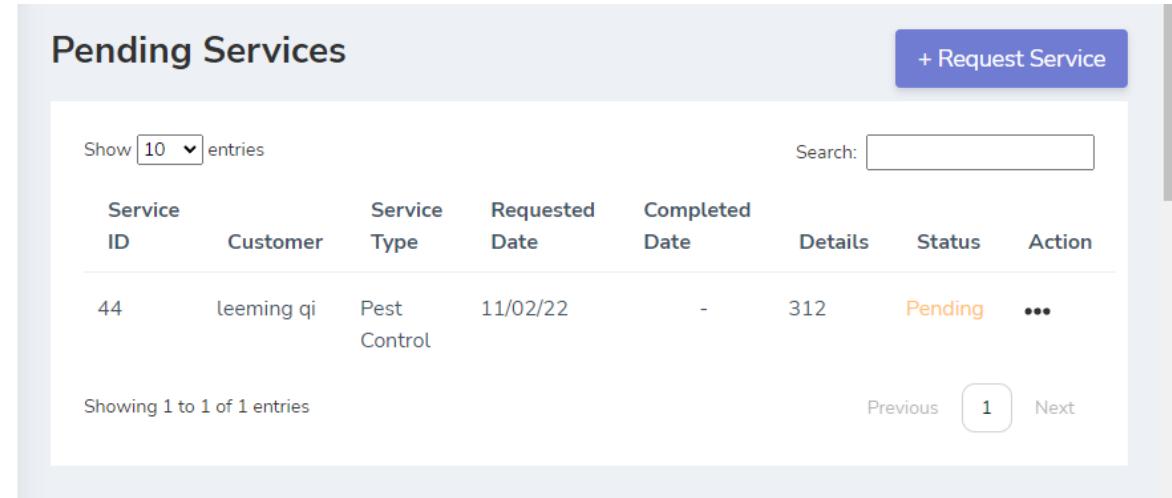
5. Choose Service Type.



6. Enter Service Details.



7. A new service will then be added under “Pending Services”

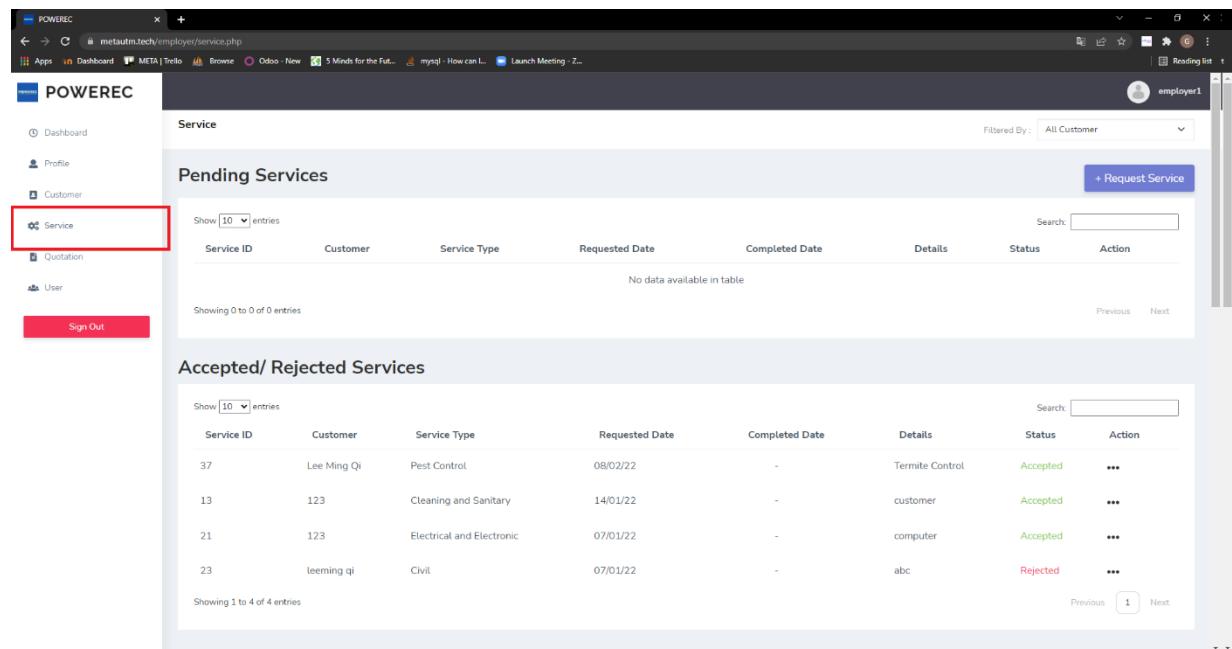


The screenshot shows a table titled "Pending Services". The columns are: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. There is one entry: Service ID 44, Customer "leeming qi", Service Type "Pest Control", Requested Date "11/02/22", Completed Date "-", Details "312", Status "Pending", and Action "...".

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
44	leeming qi	Pest Control	11/02/22	-	312	Pending	...

Accept / Reject Service

1. Go to “Service Page”



The screenshot shows a sidebar with "Service" highlighted with a red box. The main content area has a heading "Accepted/ Rejected Services". Below it is a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The entries are:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a Pending Service and Click On the Action Button

The screenshot shows a "Pending Services" section with one entry:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
42	leeming qi	Pest Control	11/02/22	-	fwqefwqfw	Pending	...

A context menu is open over the "Pending" status, listing: View Service Details, Accept Service, Reject Service, and Cancel Service.

3. Choose if you wish to accept/reject the pending service

The screenshot shows the same "Pending Services" section with one entry. A red box highlights the "Accept Service" option in the context menu.

4. Click “Accept” or “Reject” to confirm.

The first dialog box asks "Accept the service?" with "No" and "Accept" buttons.

The second dialog box asks "Reject the service?" with "No" and "Reject" buttons.

Cancel Service

1. Go to “Service Page”

The screenshot shows a web browser window titled "POWERREC" with the URL "metautn.tech/employer/service.php". The left sidebar has a red box around the "Service" option. The main content area has two sections: "Pending Services" (empty) and "Accepted/Rejected Services" (listing 4 entries). The "Accepted/Rejected Services" section has a red box around the "Action" column for the fourth row.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service and Click on the Action Button

The screenshot shows the "Accepted/Rejected Services" section with one entry. The "Action" column for this entry has a red box around it.

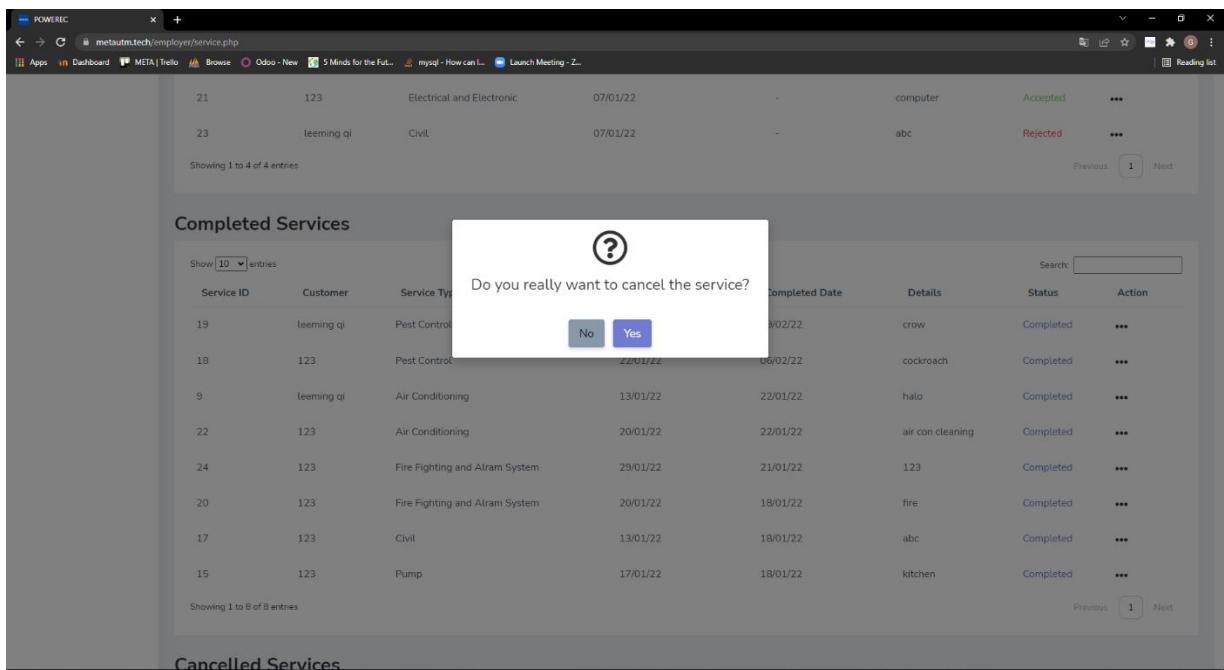
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...

3. Click Cancel Service

The screenshot shows the "Accepted/Rejected Services" section with one entry. A context menu is open over the "Action" column for the second row. The menu items are "View Service Details" and "Cancel Service", with "Cancel Service" highlighted by a red box.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

4. Click “Yes”.



Delete Service

1. Go to “Service Page”

The screenshot shows the 'POWEREC' application interface. On the left sidebar, there is a red box around the 'Service' option under the 'Customer' section. The main content area has two tables:

Pending Services

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
No data available in table							

Accepted/ Rejected Services

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Find Cancelled Service at the last table of the page

The screenshot shows the 'POWEREC' application interface. The main content area has two tables:

Cancelled Services

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...
25	123	Civil	06/02/22	09/02/22	31231	Cancelled	...
26	123	Sewage	06/02/22	11/02/22	312313	Cancelled	...
14	123	Fire Fighting and Alram System	22/01/22	-	kitchen	Cancelled	...
16	123	Sewage	19/01/22	-	Fire Alarm System and Fire Hydrant Repair	Cancelled	...
12	123	Pest Control	14/01/22	-	customer	Cancelled	...
10	leeming qi	Electrical and Electronic	14/01/22	-	hello	Cancelled	...

At the bottom of the screen, the taskbar shows the Windows operating system with various icons, and the system tray indicates the date and time as 2/10/2022 5:36 AM.

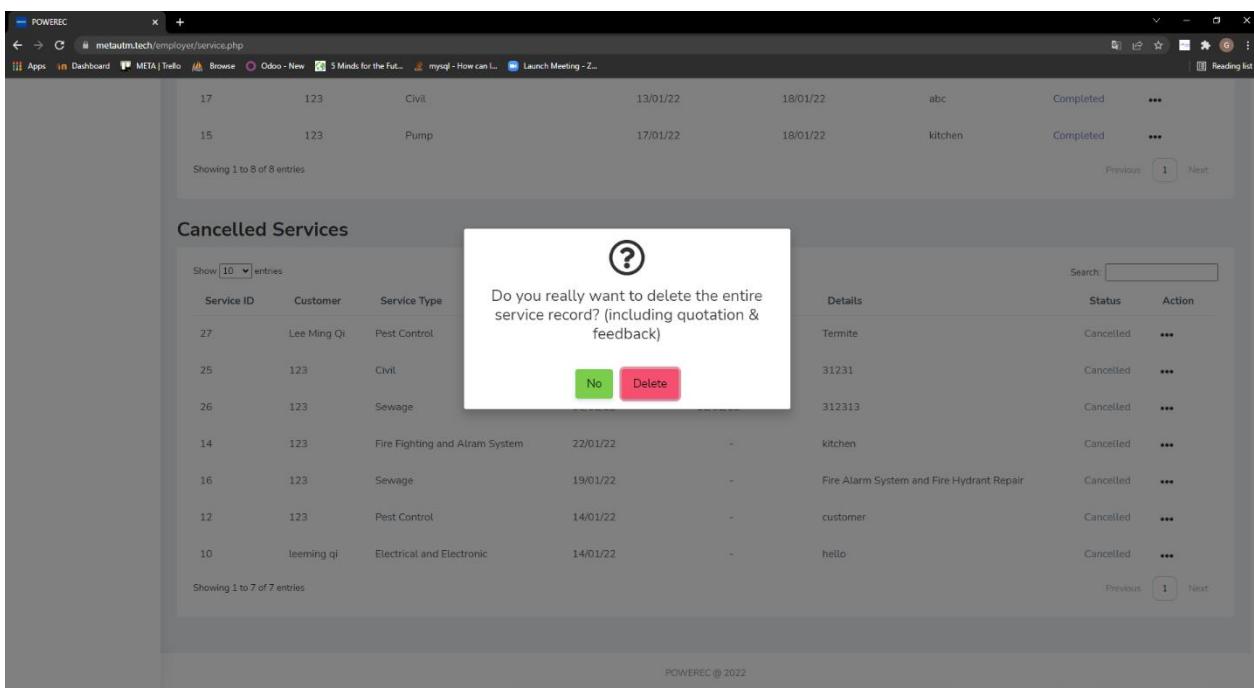
3. Select a “Cancelled” Service that you wish to delete and click on the action button.

Cancelled Services							
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...

4. Click on “Delete Service”

Cancelled Services							
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...
25	123	Civil	06/02/22	09/02/22	31231	...	View Customer Details
26	123	Sewage	06/02/22	11/02/22	312313	...	Delete Service

5. Click “Delete” from the confirmation message.



The screenshot shows a web browser window with a title bar "POWEREC". The main content area displays a table titled "Cancelled Services" with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. A confirmation dialog box is overlaid on the page, centered over the second row of the table. The dialog box has a question mark icon at the top and the text: "Do you really want to delete the entire service record? (including quotation & feedback)". It contains two buttons: "No" (green) and "Delete" (red). The background table shows several rows of service records, with the second row being the target of the deletion operation.

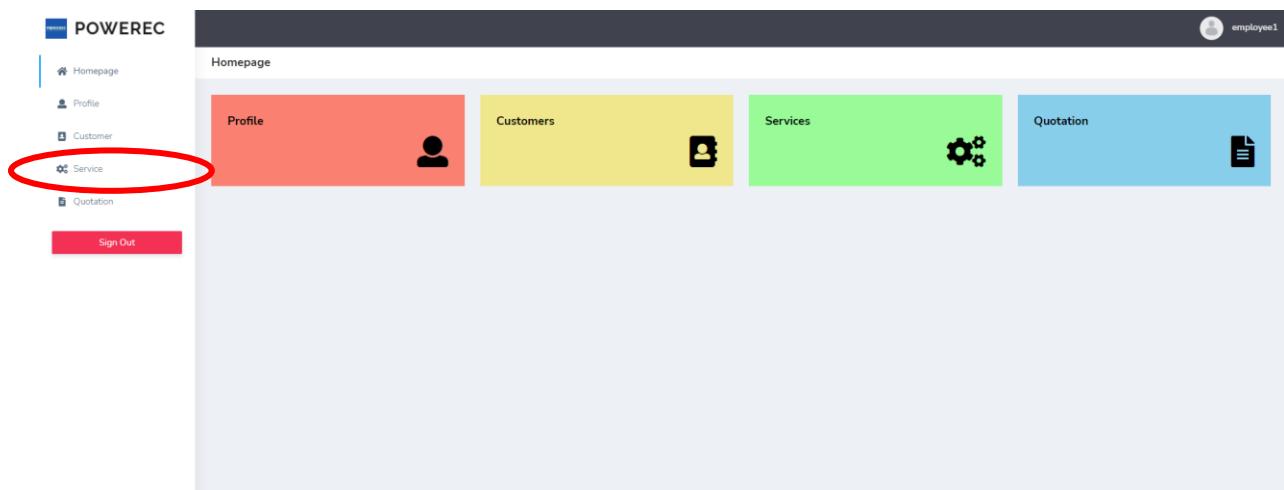
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
27	Lee Ming Qi	Pest Control	08/02/22	07/02/22	Termite	Cancelled	...
25	123	Civil	06/02/22	09/02/22	31231	Cancelled	...
26	123	Sewage	06/02/22	11/02/22	312313	Cancelled	...
14	123	Fire Fighting and Alaram System	22/01/22	-	kitchen	Cancelled	...
16	123	Sewage	19/01/22	-	Fire Alarm System and Fire-Hydrant Repair	Cancelled	...
12	123	Pest Control	14/01/22	-	customer	Cancelled	...
10	leeming qi	Electrical and Electronic	14/01/22	-	hello	Cancelled	...

POWEREC © 2022

Manage Quotation

Add Quotation

1. Click on “Service” in the side navigation bar on the left.



2. Click on three dots on the left of accepted services and click on “View Service Details”.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
42	leeming qi	Pest Control	11/02/22	-	fwqefwfqfw	Pending	...
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	View Service Details Cancel Service ...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

3. Click on “Add Quotation” button.

Customer Name	123
Customer Phone	123
Address	222 Jalan pisang, Taman Pisang, 22222, Bukit Pisang Johor
Request date	07/01/22
Complete date	-
Service Status	Accepted
Service Details	computer

Service Quotation

+ Add Quotation

No.	Quotation ID	Date	Status	Action
No data available in table				

Show 10 entries

Search:

No. 0 to 0 of 0 entries

Previous Next

4. Enter the “RE” field and change the default date if required.

Quotation / Add new Quotation

← Go to service

Customer Name : 123

Service ID : 21

Service Details : computer

Ref No. : Quotation ID Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang,
Johor

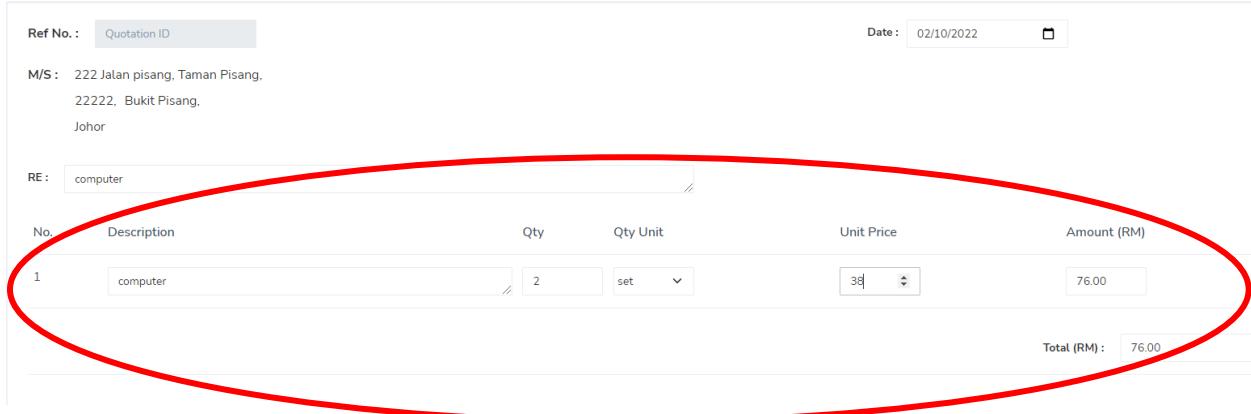
RE : Topic

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	item	quantity	-none-	unit price	Amount

Total (RM) : Amount

ADD Item DELETE Item ADD Quotation

5. Fill in the item “description”, “qty”, “qty unit” and “unit price”. “Amount” and “Total” will be auto calculated by the system.



Ref No. : Quotation ID

Date : 02/10/2022

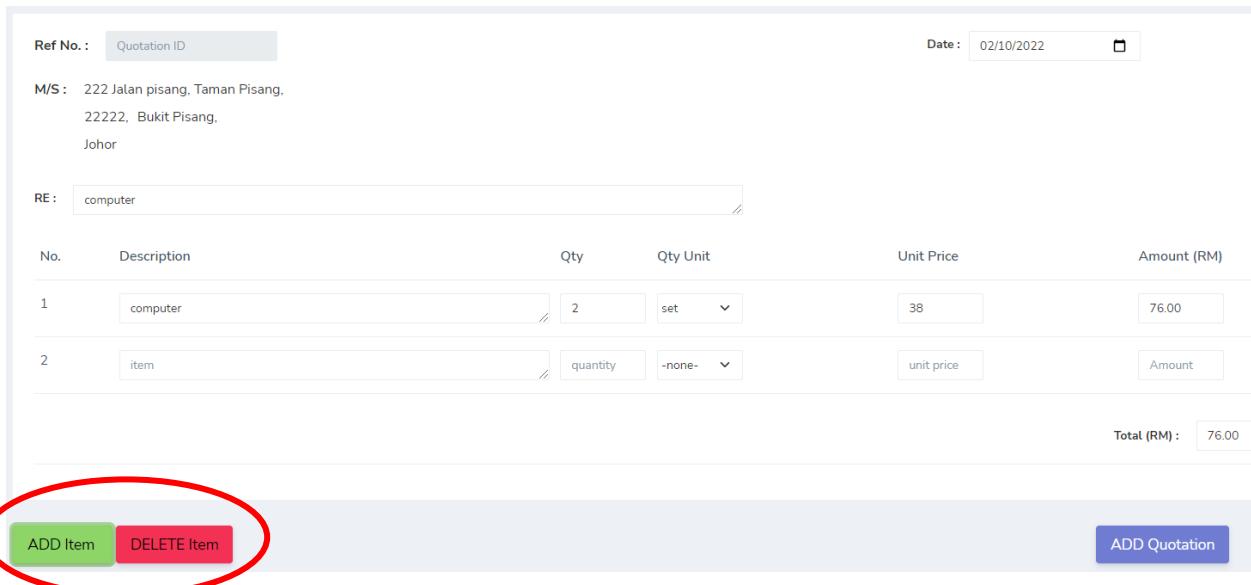
M/S : 222 Jalan pisang, Taman Pisang.
22222, Bukit Pisang,
Johor

RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	<input type="text"/> 2	<input type="text"/> set <input type="button"/>	<input type="text"/> 38 <input type="button"/>	<input type="text"/> 76.00

Total (RM) : 76.00

6. Click on “Add Item” to add new item and “Delete Item” to delete last item. **There must be at least one item in the quotation.



Ref No. : Quotation ID

Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang.
22222, Bukit Pisang,
Johor

RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	<input type="text"/> 2	<input type="text"/> set <input type="button"/>	<input type="text"/> 38	<input type="text"/> 76.00
2	item	<input type="text"/> quantity	<input type="text"/> -none- <input type="button"/>	<input type="text"/> unit price	<input type="text"/> Amount

Total (RM) : 76.00

ADD Item DELETE Item ADD Quotation

7. Click on “Add Quotation”.

Ref No. : Quotation ID

Date : 02/10/2022

M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang.
Johor

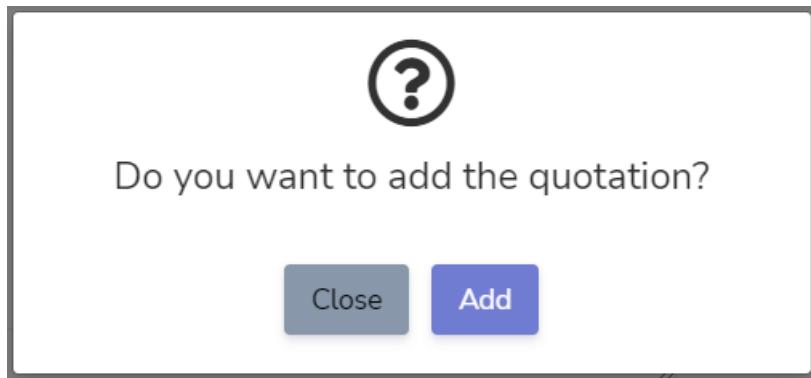
RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	computer	2	set	38	76.00
2	item	quantity	-none-	unit price	Amount

Total (RM) : 76.00

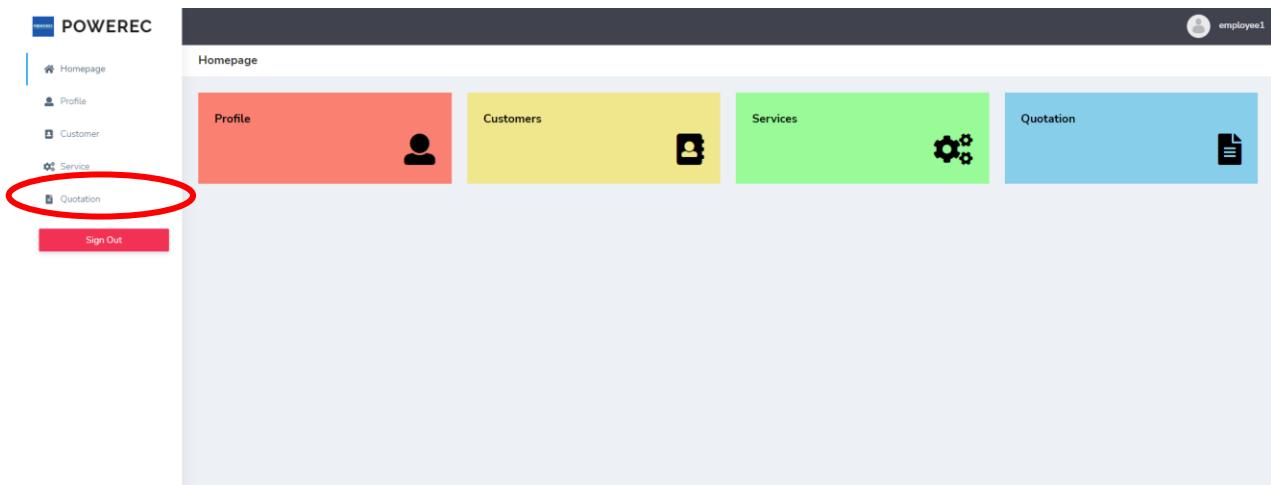
ADD Item DELETE Item ADD Quotation

8. Click on “Add” to add the quotation, “Close” to continue adding the quotation.



View Quotation

1. Click on “Quotation” in the side navigation bar on the left.



2. Click on the “Eye” icon on the side of the quotation ID.

The screenshot shows the 'Quotation' page. The left sidebar includes a 'Quotation' item. The main area displays two tables under 'Pending Quotation' and 'Accepted Quotation'. Both tables have columns: No., Quotation ID (with an eye icon circled in red), Service ID, Customer Name, Date, Status, and Action. Under 'Pending Quotation', rows show Quotation ID 5 and 83. Under 'Accepted Quotation', one row shows Quotation ID 71. A search bar and pagination controls are at the bottom of each table.

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2	83	37	Lee Ming Qi	2022-02-07	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	<input type="checkbox"/>

3. View the quotation.

POWEREC

Quotation / View Quotation

Customer Name : leeming qi

Service ID : 10 (Cancelled)

Quotation Status : Pending

Quotation ID : 5 Date : 2022-01-19

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Johor

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	fire	8	unit	1.00	8.00
2	water	2	nos	3.00	6.00

Total (RM) : 15.00

Modify Delete Print

Modify Quotation

1. Click on “Quotation” in the side navigation bar on the left.

POWEREC

Homepage

Profile

Customers

Services

Quotation

employee

Sign Out

2. Click on the 3 dots icon at the right of the table.

The screenshot shows the POWERREC application interface. On the left is a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation (which is selected and highlighted in blue), and User. At the bottom of the sidebar is a red "Sign Out" button. The main content area has a header "Quotation" and a sub-header "Pending Quotation". It features a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two entries are listed: one with ID 5 and another with ID 83. The "Action" column for each entry contains three icons: a green checkmark, a red X, and a three-dot menu icon. The three-dot menu icon for the entry with ID 83 is circled in red. Below the table, it says "Showing 1 to 2 of 2 entries". At the bottom right, there are "Previous" and "Next" buttons, and a page number "1".

Pending Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	
2	83	37	Lee Ming Qi	2022-02-07	Pending	

Accepted Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	

3. Click on “Modify Quotation”.

The screenshot shows the same Pending Quotation list as the previous one, but with a modal dialog box overlaid on the "Action" column of the second quotation entry (ID 83). The dialog box has a title "Modify Quotation" and contains a single checkbox labeled "Modify Quotation". This checkbox is checked and highlighted with a red circle. At the bottom of the dialog box is a "Close" button.

Pending Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	
2	83	37	Lee Ming Qi	2022-02-07	Pending	

Accepted Quotation

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	
2	85	19	leeming qi	2022-02-09	Accepted	
3	74	27	Lee Ming Qi	2022-02-07	Accepted	
4	49	15	123	2022-01-18	Accepted	

4. Click on “Modify” to modify the quotation, “No” to close.



5. Modify the item first as it will update the data in the database. Click on “Add Item” to add item in the quotation.

Quotation / Modify Quotation

Go To Service

Customer Name : leeming qi
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5 Date : 01/19/2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	刪
2	water	2	nos	3.00	6.00	刪

Total (RM) : 14.00

Add Item Save

6. Enter the details for the item and click “Add”.

Add your item here

Description	Qty	Qty Unit	Unit Price	Amount (RM)
item	quantity	-none-	unit price	Amount

7. Click on trash icon to delete the item from the quotation.

Quotation / Modify Quotation

Customer Name : leeming qi
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5 Date : 01/19/2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	
2	water	2	nos	3.00	6.00	

Total (RM) : 14.00

8. Modify the details of quotation (Date, RE, and Total) and click on “Save” button to save the details of the quotation, not including the items.

Quotation / Modify Quotation

[Go To Service](#)

Customer Name : leeming qj
Service ID : 10 (Cancelled)
Service Details : hello

Quotation ID : 5 Date : 01/19/2022

M/S : 111 Jalan Tembikai, Taman Tembikai,
11111, Bukit Tembikai,
Bukit Tembikai,

RE : edited topic again

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)	Action
1	fire	8	unit	1.00	8.00	
2	water	2	nos	3.00	6.00	

Total (RM) : 14.00

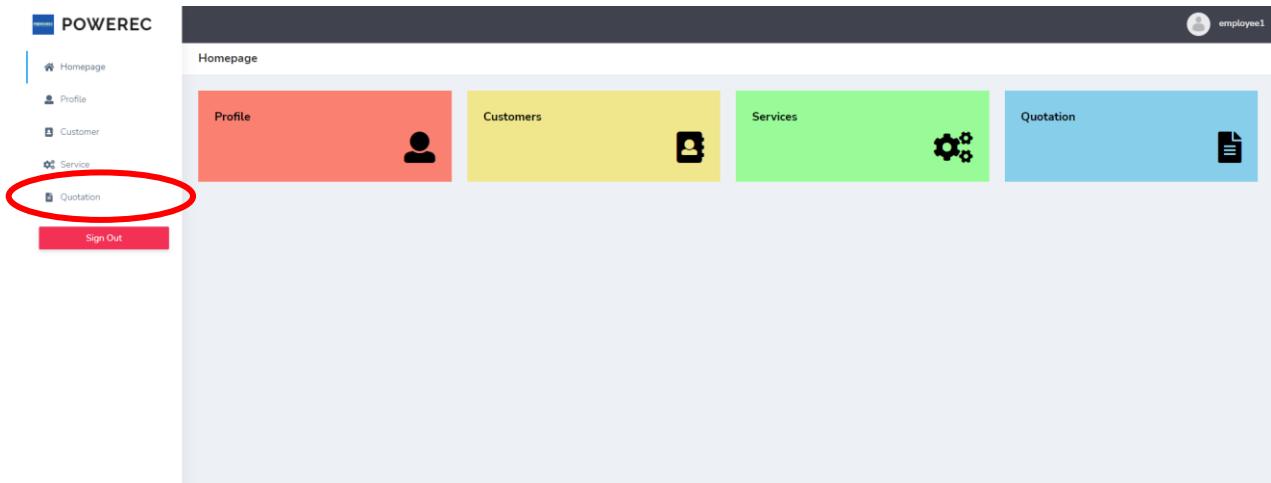
Add Item Save

9. Click on “Save” to proceed, “Close” to continue modify.



Accept / Reject Quotation

1. Click on “Quotation” in the side navigation bar on the left.



2. Filter the quotation by clicking on “Customer Under Your Account”.

The screenshot shows the 'Quotation' page with two sections: 'Pending Quotation' and 'Accepted Quotation'. Both sections have a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. A red oval highlights the 'Filter By:' dropdown menu in the top right of the 'Pending Quotation' section, which shows options: 'Customer Under Your Account' (selected), 'All Customer', and 'Customer Under Your Account'. Below the tables, there are 'Previous' and 'Next' buttons.

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2	83	37	Lee Ming Qi	2022-02-07	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	85	19	leeming qi	2022-02-09	Accepted	<input type="checkbox"/>
2	17	10	leeming qi	2022-01-15	Accepted	<input type="checkbox"/>
3	9	9	leeming qi	2022-01-14	Accepted	<input type="checkbox"/>
4	8	9	leeming qi	2022-01-14	Accepted	<input type="checkbox"/>

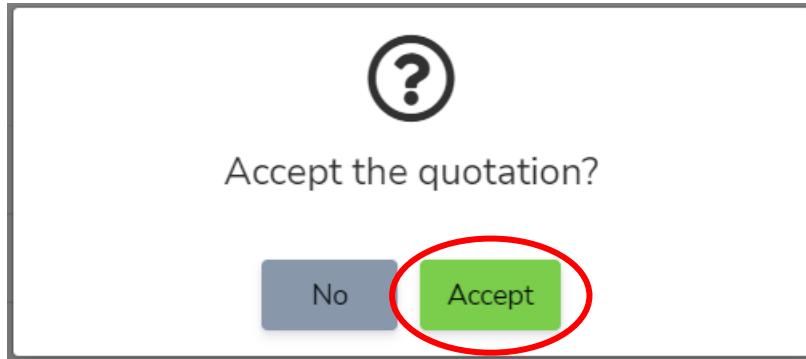
3. Click on the tick icon under action to accept the quotation.

The screenshot shows the POWEREC Quotation module interface. On the left, there is a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation, and User. A 'Sign Out' button is also present. The main area has two tabs: 'Pending Quotation' and 'Accepted Quotation'. The 'Pending Quotation' tab is active, displaying a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two entries are listed: one for customer 'leeming qi' with ID 5 and another for 'Lee Ming Qi' with ID 83. Both rows have a green checkmark icon in the 'Action' column, which is circled in red. The 'Accepted Quotation' tab shows a similar table with four entries, all of which have a green checkmark icon in the 'Action' column. The 'Accepted Quotation' table also has a red circle around the 'Action' column header.

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	
2	83	37	Lee Ming Qi	2022-02-07	Pending	

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	85	19	leeming qi	2022-02-09	Accepted	
2	17	10	leeming qi	2022-01-15	Accepted	
3	9	9	leeming qi	2022-01-14	Accepted	
4	8	9	leeming qi	2022-01-14	Accepted	

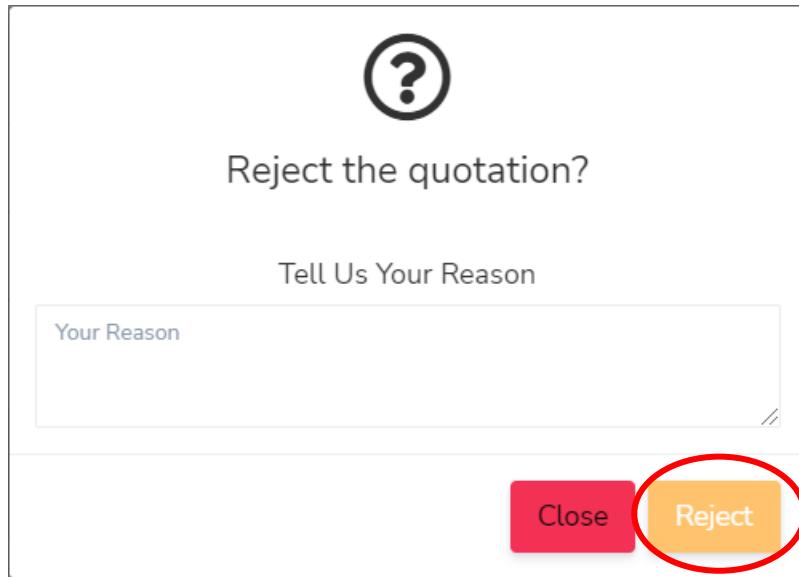
4. Click On “Accept” to accept the quotation, “No” to close the modal.



5. Click on the cross icon under action to reject the quotation.

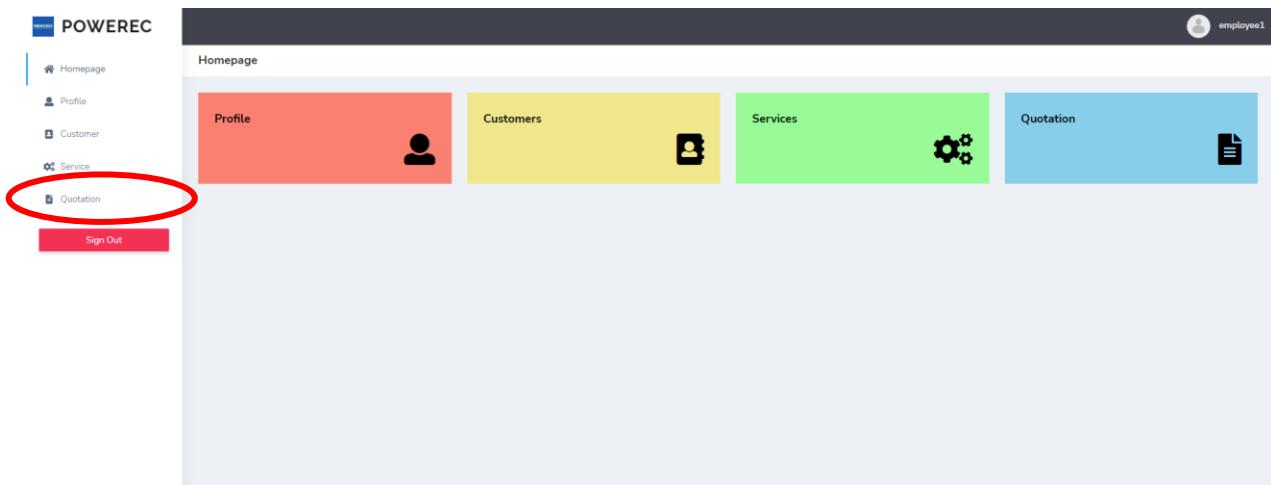
The screenshot shows the POWEREC Quotation module interface. On the left is a sidebar with icons for Dashboard, Profile, Customer, Service, Quotation, and User, along with a Sign Out button. The main area has two tabs: 'Pending Quotation' and 'Accepted Quotation'. The 'Pending Quotation' tab is active, displaying a table with columns: No., Quotation ID, Service ID, Customer Name, Date, Status, and Action. Two rows are shown: one for customer 'leeming qi' with ID 5 and another for 'Lee Ming Qi' with ID 83. Both rows have a red circle around the 'Action' column, specifically the red cross icon. The 'Accepted Quotation' tab shows a similar table with four entries, all with green checkmarks in the 'Action' column. A search bar and a 'Filtered By: Customer Under Your Account' dropdown are at the top right.

6. Enter your reason and click on “Reject” to reject the quotation, “No” to close the modal.



Print Quotation

1. Click on “Quotation” in the side navigation bar on the left.



2. Click on the “Eye” icon on the side of the quotation ID.

The screenshot shows the Quotation page with two main sections: "Pending Quotation" and "Accepted Quotation".

Pending Quotation:

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	5	10	leeming qi	2022-01-19	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2	83	37	Lee Ming Qi	2022-02-07	Pending	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Accepted Quotation:

No.	Quotation ID	Service ID	Customer Name	Date	Status	Action
1	71	24	123	2022-02-24	Accepted	<input type="checkbox"/>

In both tables, the "Quotation ID" column contains a red circle with an eye icon. The "Action" column for the pending quotations contains three icons: a checkmark, a red X, and three dots. The "Action" column for the accepted quotation contains a red trash bin icon.

3. Click on “Print” button

The screenshot shows a web-based application interface for managing quotations. On the left, there's a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation, and User, along with a Sign Out button. The main content area is titled "Quotation / View Quotation". It displays a quotation for a customer named "leeming qi" with a service ID of 10 (Cancelled). The quotation status is Pending. The quotation ID is 5, and the date is 2022-01-19. The details section shows two items: fire (8 units at 1.00 each) and water (2 nos at 3.00 each), totaling 15.00. At the bottom, there are "Modify" and "Delete" buttons, and a prominent blue "Print" button which is circled in red.

4. Click on “Print” button again to print and “Back” to back to the previous page.

This screenshot shows a printed version of the quotation. The header reads "POWERREC TECHNOLOGY SERVICES (JMO189707-T)". Below it, the address is listed: No.60A, Jalan Sena 1, Taman Rinting, 81750 Masai, Johor Bahru, Johor. Contact information includes Tel: 07-386 3448, Fax: 07-386 3449, H/P: 019-712 3224, and Email: powerecjb@gmail.com. The title "QUOTATION" is centered above the table. The table details the same two items as the original quotation: fire (8 units at 1.00 each) and water (2 nos at 3.00 each), totaling 15.00. The footer indicates "Prepared By: POWERREC TECHNOLOGY SERVICES" and "Rizal bin Saiman". At the bottom, there are "Back" and "Print" buttons, with the "Print" button being circled in red.

5. Choose your printer and print the quotation.

POWEREC TECHNOLOGY SERVICES (JM0189707-T)

No.60A, Jalan Sena 1, Taman Rinting, 81750 Masai, Johor Bahru, Johor.
No.Tel: 07-386 3448 No.Fax: 07-386 3449 H/P: 019-712 3224
Email: powerecjb@gmail.com

QUOTATION

Quotation ID : 5 Date : 19 Jan 2022

M/S : 111 Jalan Tembakai, Taman Tembakai,
11111 Bukit Tembakai
Johor

RE : EDITED TOPIC AGAIN

No.	Description	Qty	Unit Price	Amount (RM)
1	fire	8 UNIT	1.00	8.00
2	water	2 NOS	3.00	6.00
				Total (RM) : 15.00

Prepared By,
POWEREC TECHNOLOGY SERVICES

Rizal bin Saiman

Print 1 sheet of paper

Destination Canon G3010 series

Pages All

Copies 1

Layout Portrait

Color Color

[More settings](#) ▼

Print
Cancel

Delete Quotation

1. Click on “Quotation” in the side navigation bar on the left.

POWEREC

- # [Homepage](#)
- # [Profile](#)
- # [Customer](#)
- # [Service](#)
- # [Quotation](#)

[Sign Out](#)

Homepage

User
Profile

Customer
Customers

Gear
Services

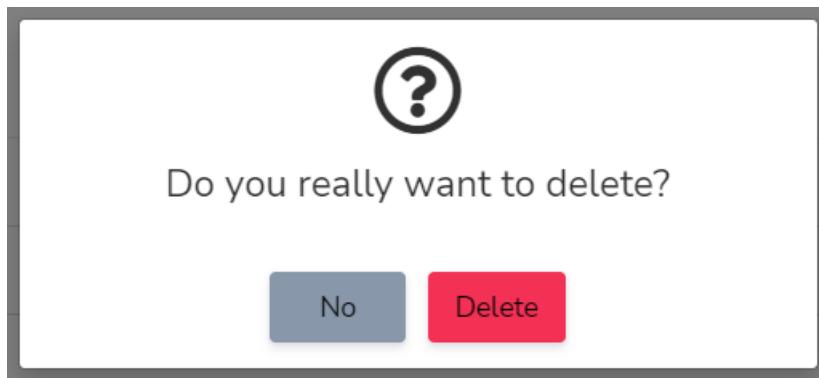
File
Quotation

2. Click on the 3-dots and “Delete Quotation” for pending quotation and click on “Trash” icon on the side of the quotation ID for accepted and rejected quotation.

The screenshot shows the POWEREC Quotation module interface. On the left, there's a sidebar with navigation links: Dashboard, Profile, Customer, Service, Quotation (which is selected and highlighted in blue), and User. A red box highlights the "Quotation" link. Below the sidebar, there are two main sections:

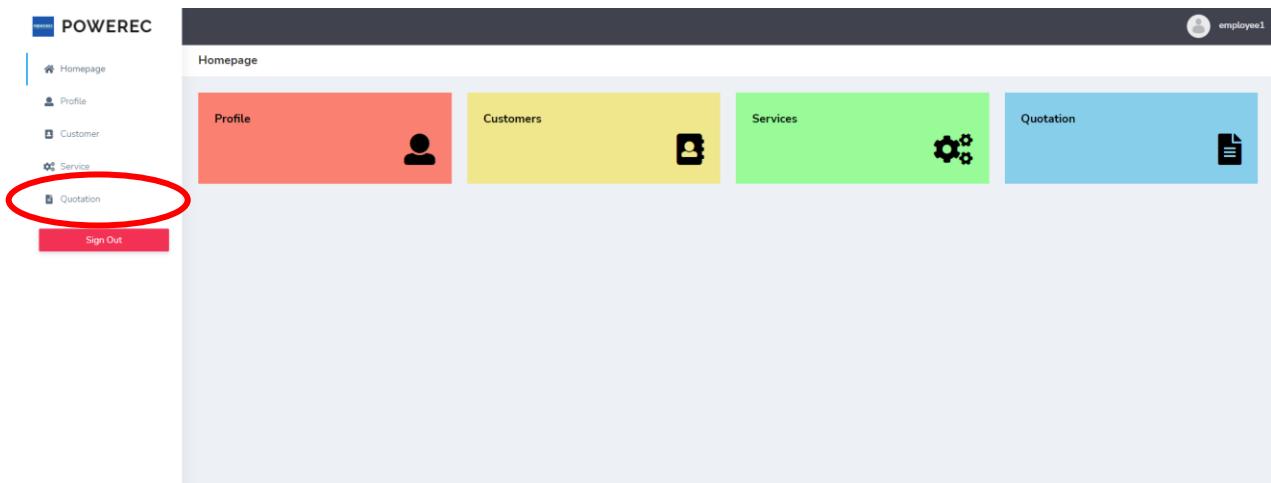
- Pending Quotation:** Shows two entries. The first entry has a status of "Pending". The "Action" column for this entry includes a "Delete Quotation" option, which is circled in red.
- Accepted Quotation:** Shows four entries, all with a status of "Accepted". The "Action" column for these entries includes a "Delete" option, which is circled in red.

3. Click on “Delete” to change the status of quotation to “Deleted” and “No” to close the modal.



Delete Quotation from Database

1. Click on “Quotation” in the side navigation bar on the left.

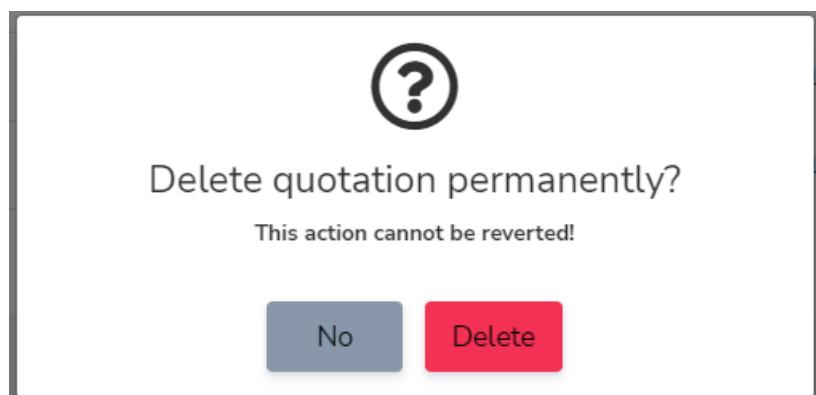


2. Click on “Delete All” to delete all deleted quotation or the “trash” icon to delete the quotation one by one from the database

The screenshot shows a table titled "Deleted Quotation". The table has columns: No., Quotation ID, Service ID, Customer Name, Date, and Status. There are two entries: No. 1 (Quotation ID 73) and No. 2 (Quotation ID 12). Both entries have a status of "Deleted". To the right of the table, there is a "Delete All" button and a row of three trash can icons, with the middle one circled in red. At the bottom, there are "Previous" and "Next" buttons.

No.	Quotation ID	Service ID	Customer Name	Date	Status
1	73	18	123	2022-01-24	Deleted
2	12	12	123	2022-01-14	Deleted

3. Click on “Delete” to delete the quotation from database and “No” to close the modal.



Manage Feedback

View Feedback

1. Go to “Service Page”

The screenshot shows the 'POWEREC' service page. On the left sidebar, under the 'Customer' section, the 'Service' option is highlighted with a red box. The main content area has two sections: 'Pending Services' and 'Accepted/ Rejected Services'. Both sections have a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows 'No data available in table'. The 'Accepted/ Rejected Services' section shows four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

The screenshot shows the 'POWEREC' service page. The 'Completed Services' section is highlighted with a red box. The table has the same columns as the others: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Completed Services' section shows eight entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...

3. Feedback will be shown below the quotations

The screenshot shows a web browser window titled "POWERREC" displaying service details and feedback. At the top, there is a navigation bar with links like "Dashboard", "META", "Trello", "Browse", "Odoo - New", "5 Minds for the Future", "mysql - How can I...", and "Launch Meeting - Z...". Below the navigation bar, there is a table with service details:

Request date	17/01/22
Complete date	18/01/22
Service Status	Completed
Service Details	kitchen

Below the table, there is a section titled "Service Quotation" with a table:

No.	Quotation ID	Date	Status	Action
1	49	2022-01-18	Accepted	

Below the quotation table, there is a section titled "Service Feedback" with a red border around it. It contains the following information:

123
5.0 ★★★★
'good'

At the bottom of the page, there is a footer with the text "POWERREC © 2022" and a system tray with icons for search, taskbar, and system status.

Create Feedback

1. Go to “Service Page”

The screenshot shows the 'POWEREC' service page. On the left, a sidebar menu includes 'Dashboard', 'Profile', 'Customer', 'Service' (which is highlighted with a red box), 'Quotation', and 'User'. Below the sidebar are 'Sign Out' and 'Sign In' buttons. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows 'No data available in table'. The 'Accepted/Rejected Services' section shows four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

At the bottom of the 'Accepted/Rejected Services' section, it says 'Showing 1 to 4 of 4 entries'.

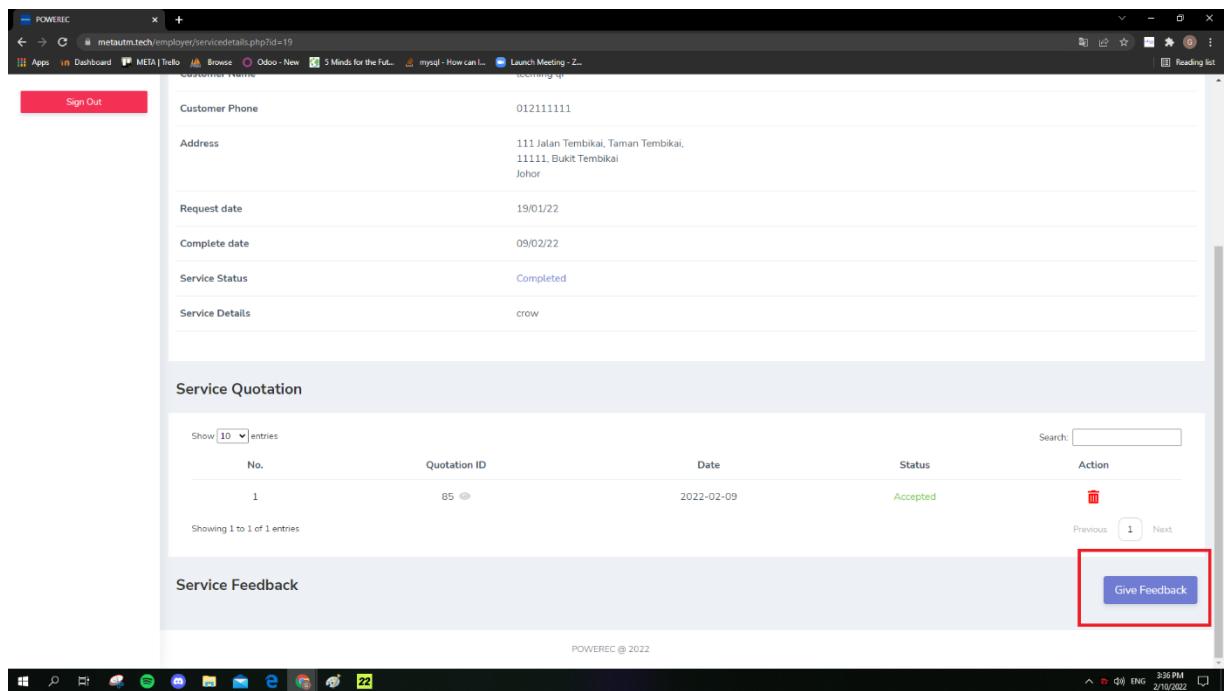
2. Select a service that you wish to view from the “Completed Services” and click on the action button.

The screenshot shows the 'POWEREC' service page. The 'Completed Services' section is highlighted with a red box. Below it is a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The table contains the following data:

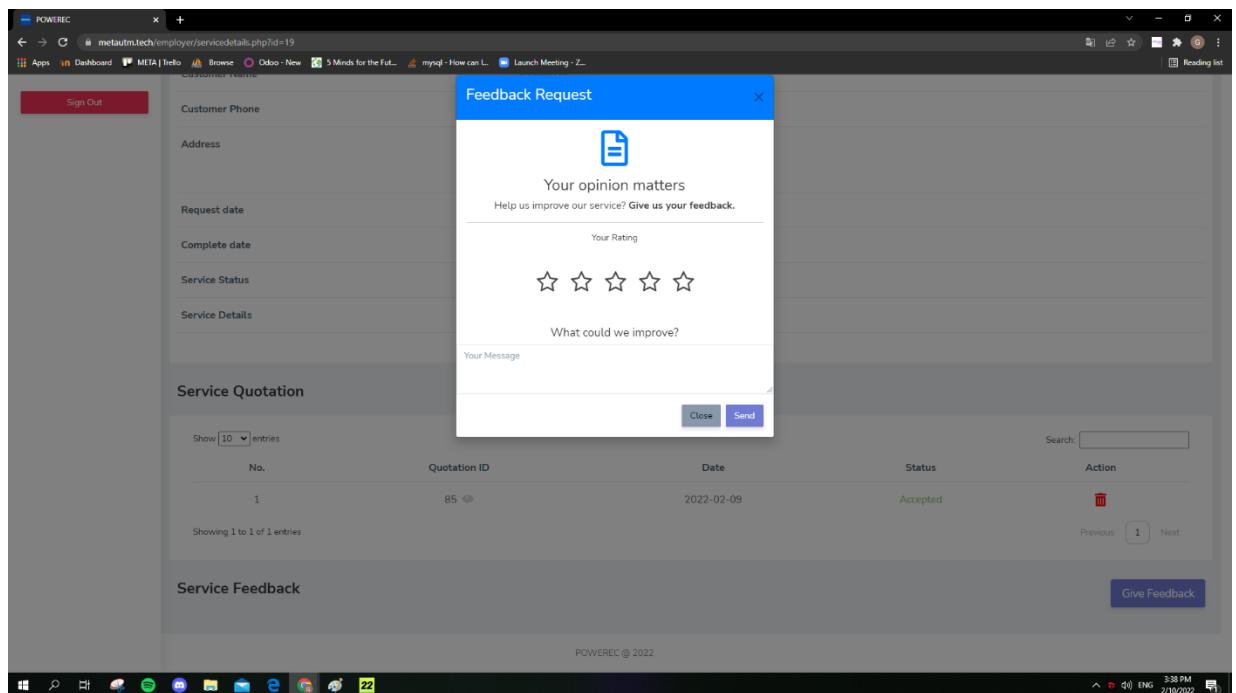
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...

At the bottom of the 'Completed Services' section, it says 'Showing 1 to 8 of 8 entries'. The status column for all completed services is 'Completed'.

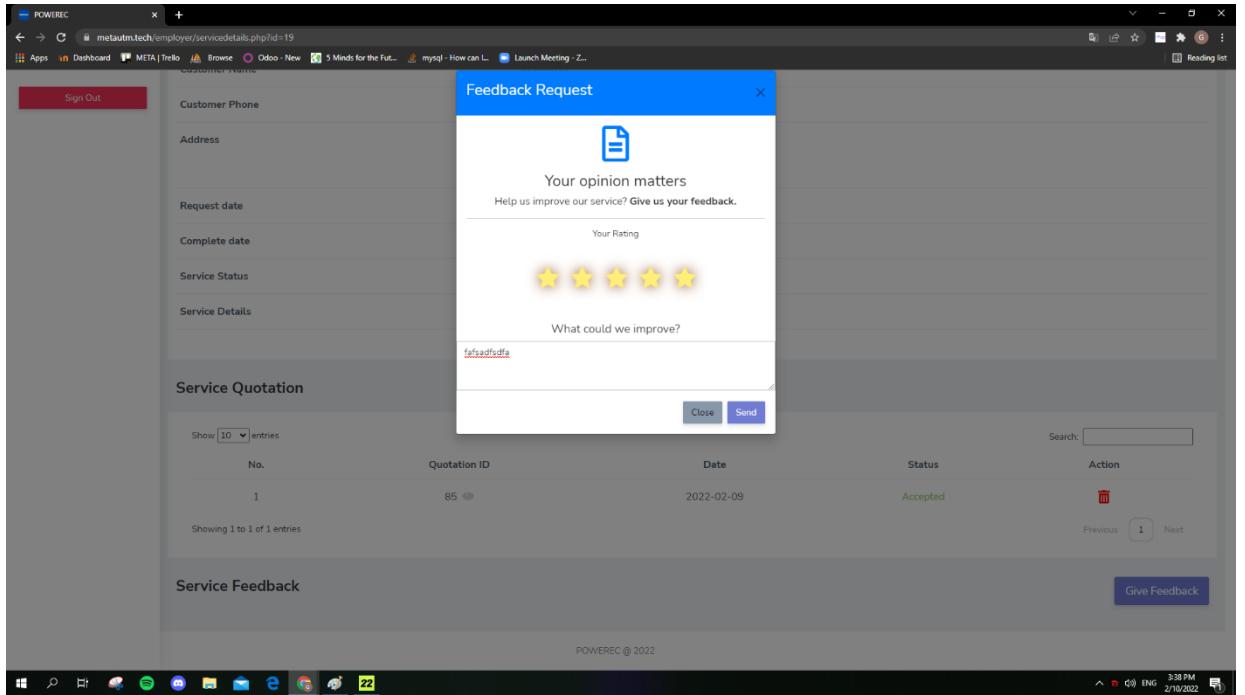
3. Click on “Give Feedback”.



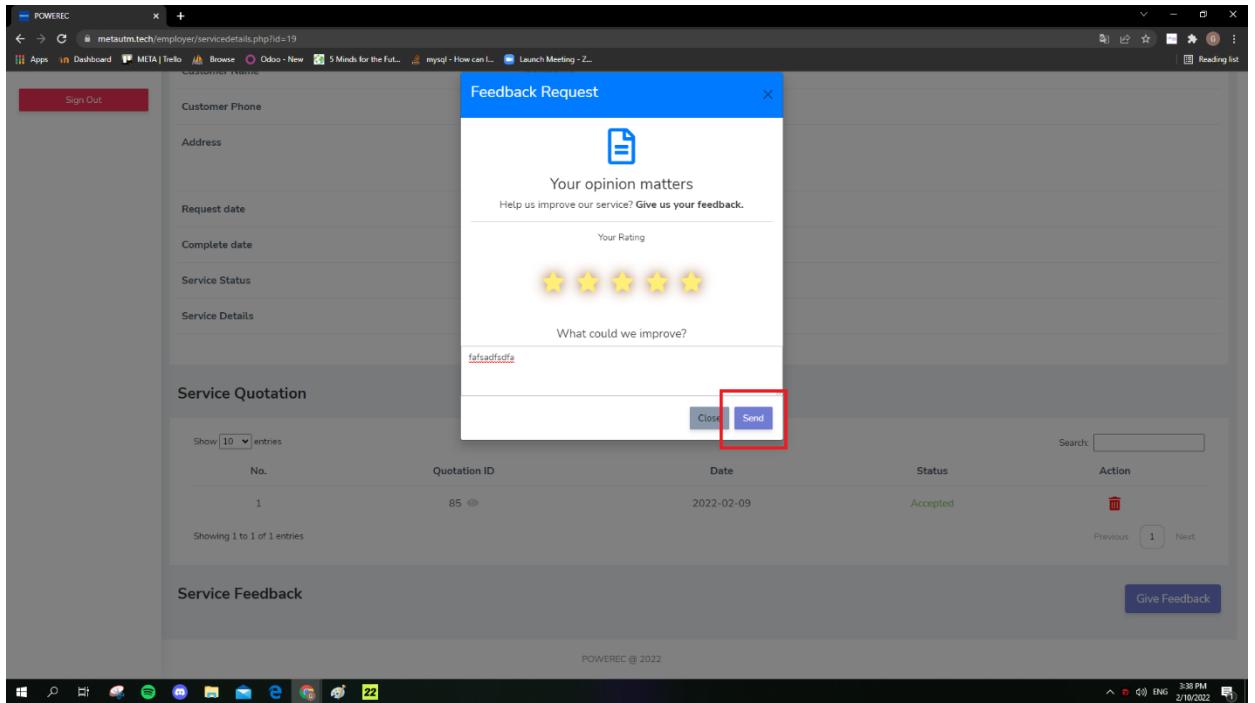
4. A feedback form will be shown



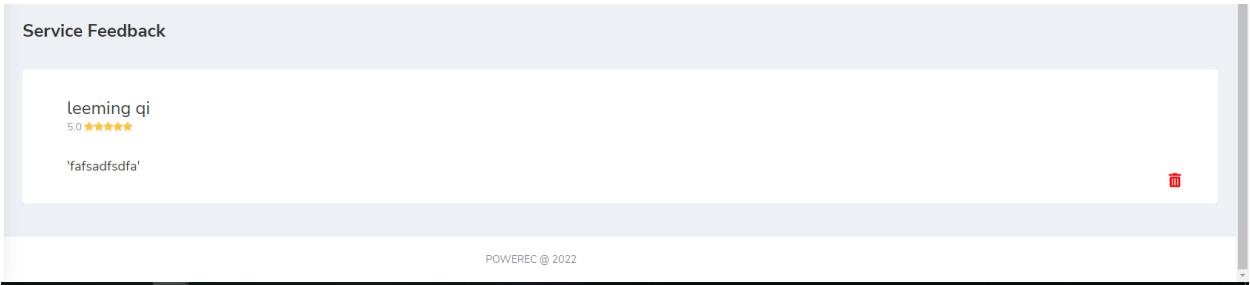
5. Give the star ratings and fill in the feedback details.



6. Then, click “Send”.



7. A feedback will be created.



Delete Feedback

6. Go to “Service Page”

The screenshot shows the "Service" page of the POWERREC application. On the left sidebar, there is a red box around the "Service" option under the "Customer" section. The main content area has two tables:

Pending Services

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
No data available in table							

Accepted/ Rejected Services

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

7. Select a service that you wish to view from the “Completed Services” and click on the action button.

The screenshot shows the "Service" page of the POWERREC application. A red box highlights the "Completed Services" section at the top of the table. The table lists completed services:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	19/01/22	kitchen	Completed	...

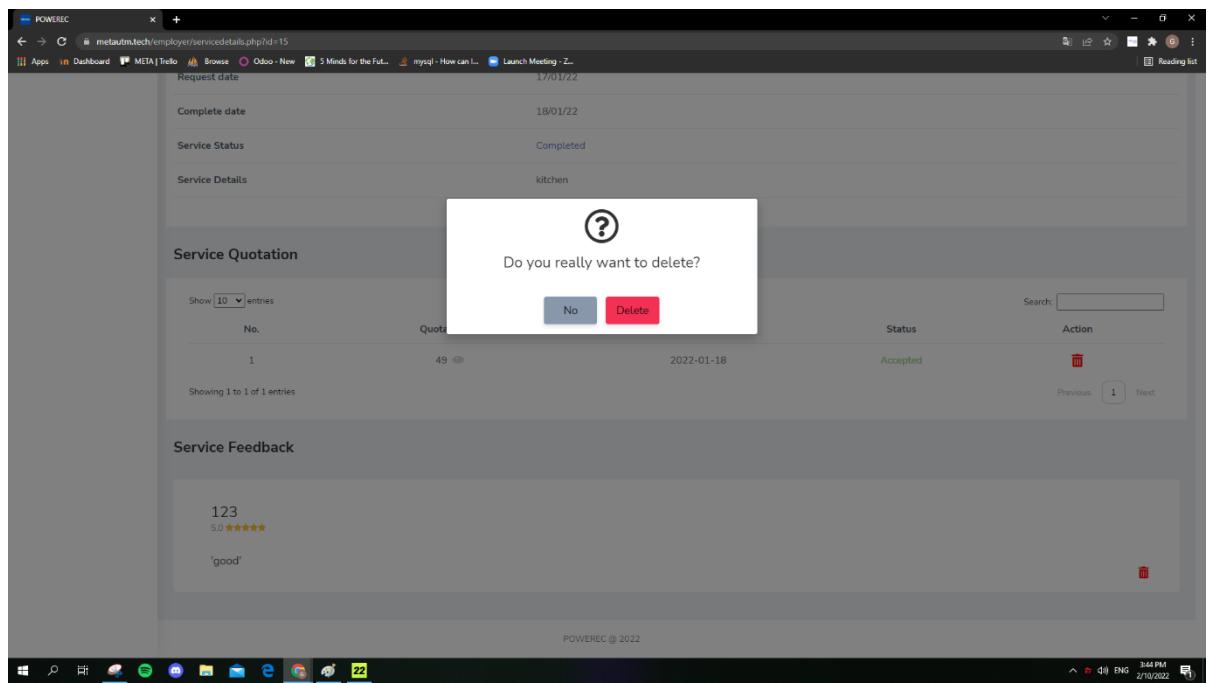
8. Feedback will be shown below the quotations

The screenshot shows a web browser window titled "POWERREC". The address bar displays "metautm.tech/employer/servicedetails.php?id=15". The main content area shows service details: Complete date 18/01/22, Service Status Completed, and Service Details kitchen. Below this is a table titled "Service Quotation" with one entry (No. 1, Quotation ID 49, Date 2022-01-18, Status Accepted). At the bottom is a "Service Feedback" section containing a review (123, 5.0 stars) and the text "'good'". A red box highlights this feedback section.

9. Click on the “trash can” icon.

The screenshot shows the same web browser window after the trash can icon in the "Service Feedback" section was clicked. The "Service Feedback" section is now empty, only showing the header "Service Feedback".

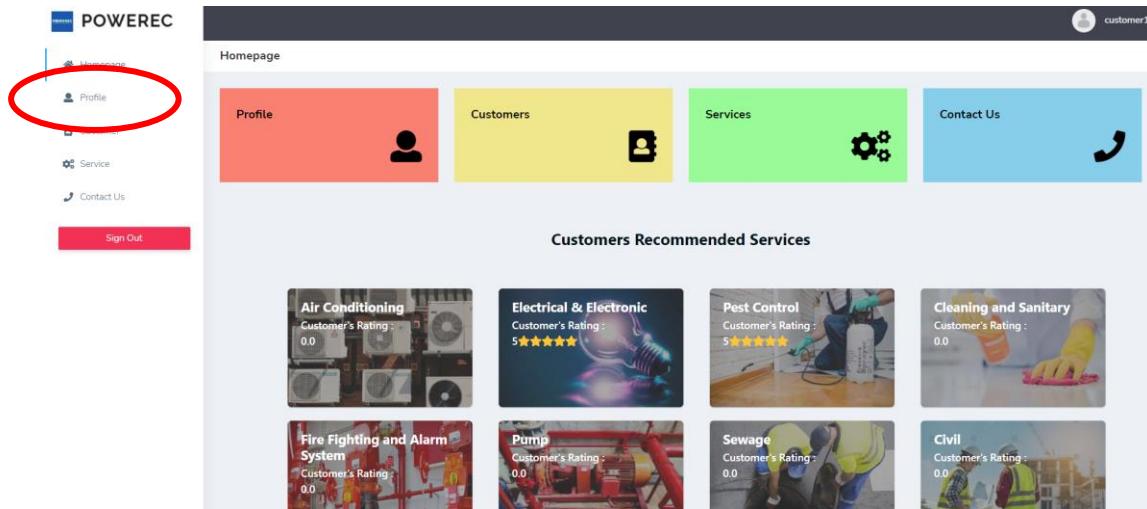
10. Click “Delete” to confirm.



Customer

Edit Profile

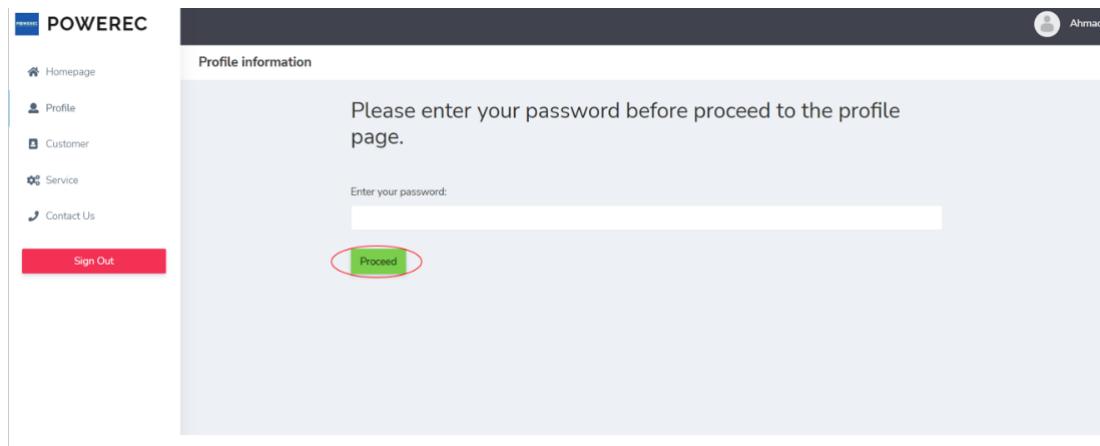
1. Click the “Profile” button at the menu bar to enter profile page.



The screenshot shows the homepage of the POWEREC system. At the top left is the logo and navigation menu with options: Homepage, Profile (highlighted with a red circle), Customer, Service, and Contact Us. On the right, there's a user profile icon labeled "customer1". Below the menu is a "Homepage" section with four colored boxes: Profile (red), Customers (yellow), Services (green), and Contact Us (blue). Each box contains a small icon and text. Underneath is a section titled "Customers Recommended Services" featuring eight service categories with images and ratings:

- Air Conditioning: Customer's Rating: 0.0
- Electrical & Electronic: Customer's Rating: 5★★★★★
- Pest Control: Customer's Rating: 5★★★★★
- Cleaning and Sanitary: Customer's Rating: 0.0
- Fire Fighting and Alarm System: Customer's Rating: 0.0
- Pump: Customer's Rating: 0.0
- Sewage: Customer's Rating: 0.0
- Civil: Customer's Rating: 0.0

2. Key in your password and click the “Proceed” button.

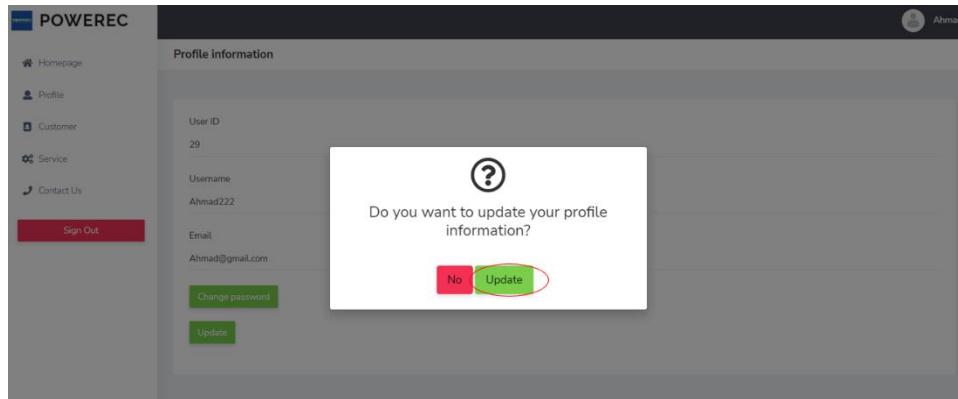


The screenshot shows the "Profile information" page. At the top left is the logo and navigation menu with options: Homepage, Profile, Customer, Service, and Contact Us. On the right, there's a user profile icon labeled "Ahmad". The main content area has a heading "Profile information" and a message: "Please enter your password before proceed to the profile page." Below this is a password input field labeled "Enter your password:" and a "Proceed" button. The "Proceed" button is highlighted with a green circle.

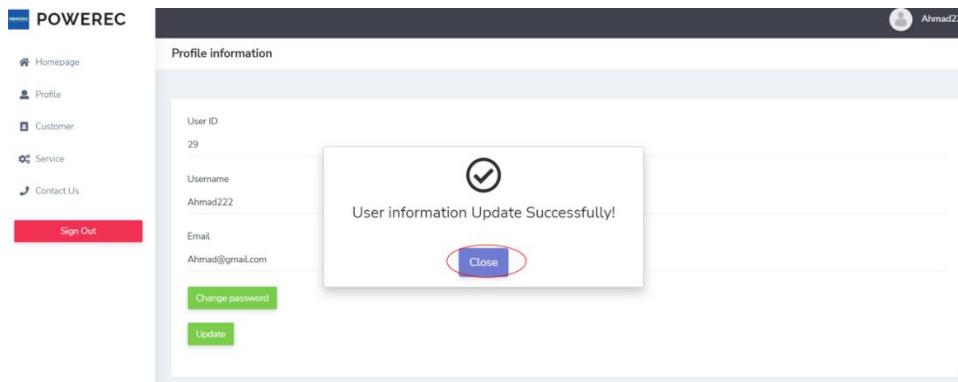
3. If you want to change your Username or Email
- Modify your profile information and click the “Update” button.

The screenshot shows the 'Profile Information' page of the POWERREC application. On the left is a sidebar with links: 'Homepage', 'Profile' (selected), 'Customer', 'Service', and 'Contact Us'. Below these are 'Change password' and 'Sign Out' buttons. The main content area has a red border around the form fields. Inside the form, there are three fields: 'User ID' (29), 'Username' (Ahmad222), and 'Email' (Ahmad@gmail.com). At the bottom of the form are two buttons: 'Change password' (green) and 'Update' (green, circled in red).

- Click the “Update” button off the confirmation message.



- Profile information is update successfully. Then close the pop out message.



4. If you want to change your account password.
 - a. Click the “Change password” button.

The screenshot shows the 'Profile information' section of the POWERREC application. It displays the User ID (29), Username (Ahmed222), and Email (Ahmed@gmail.com). Below these fields are two buttons: 'Change password' (highlighted with a red circle) and 'Update'.

- b. Fill in the Change Password Form and click the “Change” button.

A modal window titled 'Change password' is displayed over the profile information page. It contains fields for 'User ID' (29), 'Password' (three dots), 'Retype Password' (three dots), and a status message 'Password Match!'. At the bottom of the modal is a green 'Change' button, which is highlighted with a red circle.

- c. Password is changed successfully. Then close the pop out message.

The screenshot shows the 'Profile information' page again. A modal dialog box is centered on the screen with a checkmark icon and the text 'Password is successfully changed.' At the bottom of this dialog is a blue 'Close' button, which is highlighted with a red circle.

Manage Customer

Add Customer

1. Go To “Customer Page”

The screenshot shows the homepage of the POWERREC Customer Dashboard. On the left, there is a sidebar with navigation links: Homepage, Profile, Customer (which is highlighted with a red oval), Service, Contact Us, and Sign Out. The main area has four colored buttons: Profile (red), Customers (yellow), Services (green), and Contact Us (blue). Below these buttons is a section titled "Customers Recommended Services" featuring eight service categories with small images and ratings:

- Air Conditioning: Customer's Rating: 5★★★★★
- Electrical & Electronic: Customer's Rating: 5★★★★★
- Pest Control: Customer's Rating: 3★★★
- Cleaning and Sanitary: Customer's Rating: NAN
- Fire Fighting and Alarm System: Customer's Rating: 2★★
- Pump: Customer's Rating: 5★★★★
- Sewage: Customer's Rating: 3★★★
- Civil: Customer's Rating: 1★

The URL in the address bar is https://metaumtotech/customer/dashboard.php.

2. Click “ADD CUSTOMER” Button

The screenshot shows the "Customer" list page. The sidebar includes links for Homepage, Profile, Customer (selected), Service, Contact Us, and Sign Out. The main content area displays a table header for "My Addresses" with columns: #, Customer Name, Phone No, Addresses, and Operation. A message at the top right says "No data available in table". At the bottom right of the table area is a red-bordered "Add Customer" button.

3. Fill in the details and click “REGISTER” button

The screenshot shows the "Add New Customer" form. The sidebar has the same navigation as before. The main form is titled "Customer Registration Form" and contains the following fields:

- Name: A text input field with placeholder "Please enter your name".
- Phone Number: A text input field with placeholder "Enter your Contact Number".
- Address Details:
 - Street: A text input field with placeholder "Enter Your street".
 - City: A text input field with placeholder "Enter Your city".
 - Postcode: A text input field with placeholder "Enter Your postcode".
 - State: A dropdown menu with "Johor" selected.
- Buttons at the bottom: "Save" (yellow) and "Register" (blue), with "Register" also having a red border.

4. Close the “POP OUT” Message

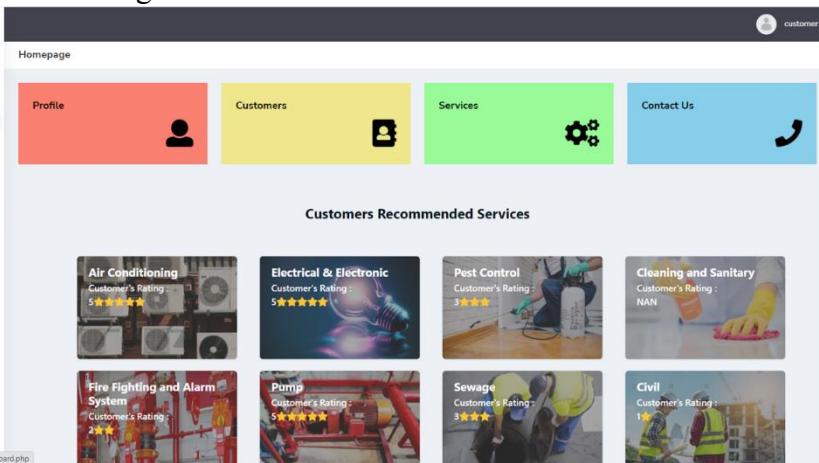
metautm.tech says

Add Customer Successfully

OK

View Customer

1. Go To “Customer Page”

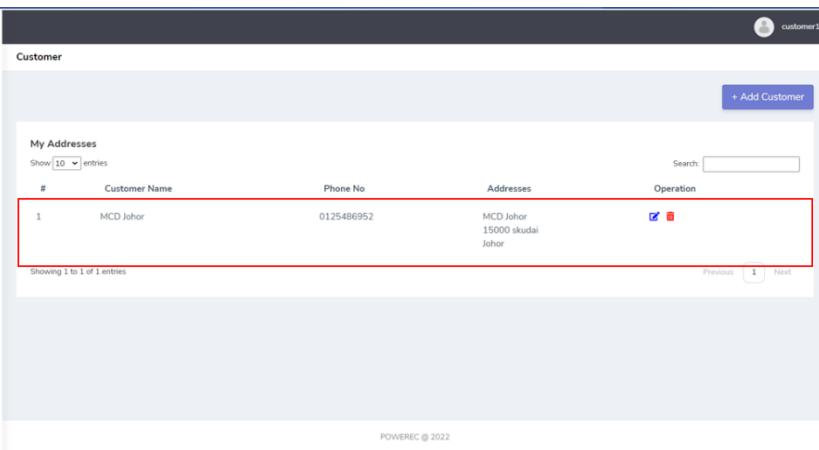


The screenshot shows the POWEREC Customer dashboard. On the left, there is a sidebar with navigation links: Homepage, Profile, Customer (which is highlighted with a red oval), Service, and Contact Us. Below the sidebar is a 'Sign Out' button. The main content area has a dark header with the text 'Homepage' and a user icon labeled 'customer1'. Below the header are four colored boxes: Profile (red), Customers (yellow), Services (green), and Contact Us (blue). Underneath these boxes is a section titled 'Customers Recommended Services' featuring eight service categories with small images and ratings:

- Air Conditioning: Customer's Rating: 5★
- Electrical & Electronic: Customer's Rating: 5★
- Pest Control: Customer's Rating: 3★
- Cleaning and Sanitary: Customer's Rating: NAN
- Fire Fighting and Alarm System: Customer's Rating: 2★
- Pump: Customer's Rating: 5★
- Sewage: Customer's Rating: 3★
- Civil: Customer's Rating: 1★

At the bottom of the dashboard, the URL <https://metautm.tech/customer/dashboard.php> is visible.

2. The created customer detail will be shown



The screenshot shows the 'Customer' details page. The sidebar on the left includes links for Homepage, Profile, Customer (selected and highlighted with a red oval), Service, and Contact Us, along with a 'Sign Out' button. The main content area has a dark header with the text 'Customer' and a user icon labeled 'customer1'. A blue button '+ Add Customer' is located in the top right corner. Below the header is a table titled 'My Addresses' with one entry:

#	Customer Name	Phone No	Addresses	Operation
1	MCD Johor	0125486952	MCD Johor 15000 skudai Johor	<input checked="" type="checkbox"/> <input type="button" value="Edit"/>

At the bottom of the table, it says 'Showing 1 to 1 of 1 entries'. The entire table row is highlighted with a red border. The footer of the page contains the text 'POWEREC © 2022'.

Modify Customer

1. Go To “Customer Page”

The screenshot shows the POWEREC Customer Dashboard homepage. On the left, there is a sidebar with navigation links: Homepage, Profile, Customer (which is highlighted with a red oval), Service, Contact Us, and Sign Out. The main area has four colored buttons: Profile (red), Customers (yellow), Services (green), and Contact Us (blue). Below these buttons is a section titled "Customers Recommended Services" featuring eight service categories with small images and ratings.

2. Click “MODIFY” Button

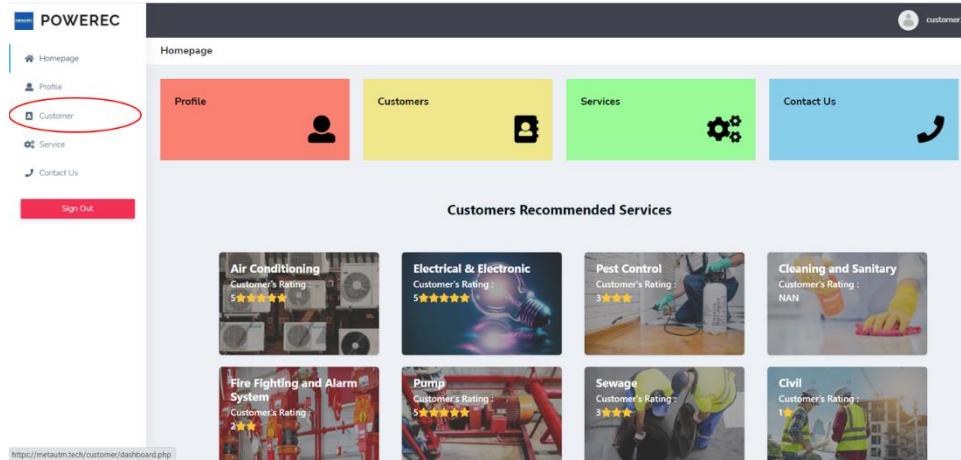
The screenshot shows the "Customer" list page. The sidebar includes links for Homepage, Profile, Customer (highlighted with a red oval), Service, Contact Us, and Sign Out. The main content displays a table titled "My Addresses" with one entry: "MCD Johor" with phone number "0125486952". The table includes columns for Customer Name, Phone No, Addresses, and Operation (with edit and delete icons). A search bar and pagination controls are also present.

3. Modify the details and Click “MODIFY” Button

The screenshot shows the "Customer / Modify Customer" form. The sidebar includes links for Homepage, Profile, Customer (highlighted with a red oval), Service, Contact Us, and Sign Out. The form displays customer details: Customer ID: 32, Name: MCD Johor, Phone Number: 0125486952, Street: MCD Johor, City: Skudai, Postcode: 15000, State: Johor. The "Address Details" section is highlighted with a large red rectangle. At the bottom of the form are two buttons: "Update" (highlighted with a red rectangle) and "Cancel".

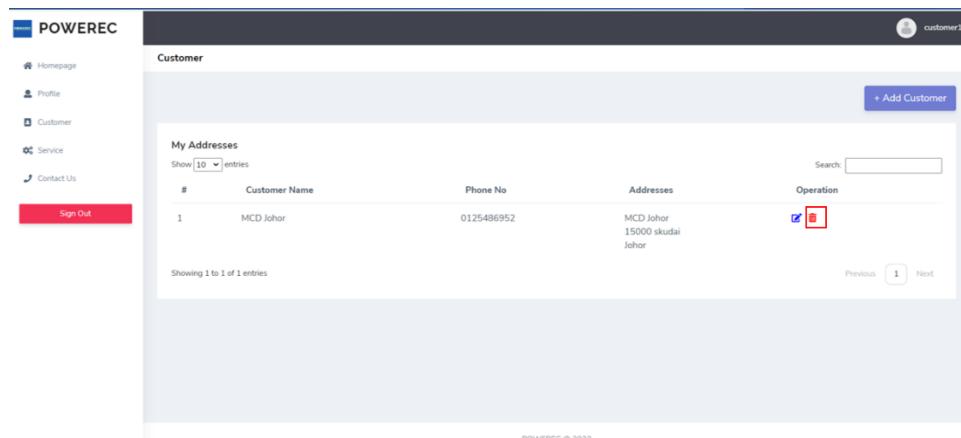
Delete Customer

1. Go To “Customer Page”



The screenshot shows the POWEREC customer dashboard. On the left sidebar, under the 'Customer' section, the 'Customer' option is highlighted with a red oval. The main area displays a grid of recommended services: Air Conditioning, Electrical & Electronic, Pest Control, Cleaning and Sanitary, Fire Fighting and Alarm System, Pump, Sewage, and Civil. Each service card includes a thumbnail image, the service name, and a rating.

2. Click “DELETE BUTTON”



The screenshot shows the POWEREC customer list page. A single customer entry for "MCD Johor" is listed, showing details like Customer Name, Phone No., Addresses, and Operation status. A red box highlights the "Delete" button next to the operation status checkbox.

3. Click “DELETE”



Do you really want to delete?

No Delete

Manage Service

View Service

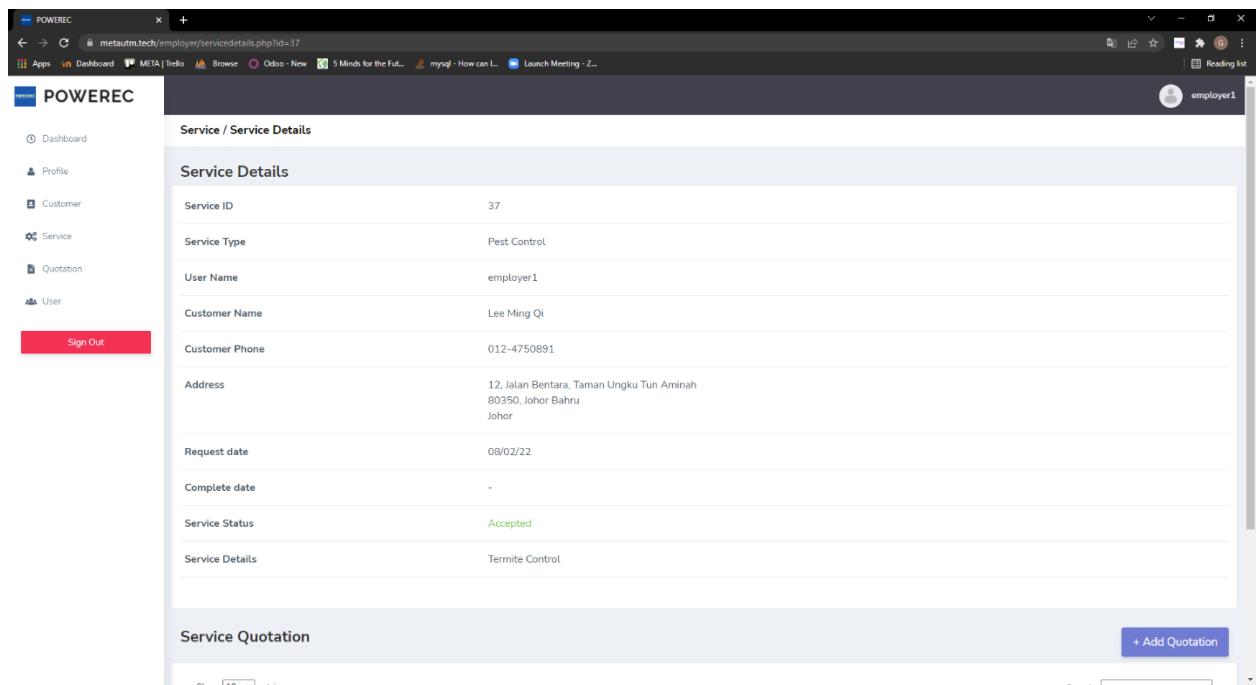
1. Go to “Service Page”

The screenshot shows the 'POWEREC' application interface. On the left, a sidebar menu includes 'Dashboard', 'Profile', 'Customer' (selected), 'Service' (highlighted with a red box), 'Quotation', and 'User'. A 'Sign Out' button is at the bottom. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have tables with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. Under 'Pending Services', there is a note: 'No data available in table'. Under 'Accepted/Rejected Services', there is a note: 'Showing 0 to 0 of 0 entries'. A blue '+ Request Service' button is located at the top right of each section.

2. Click On the “Action” dropdown button and Click “View Service Details”

This screenshot is similar to the previous one but focuses on the 'Accepted/Rejected Services' section. The 'Service' item in the sidebar is also highlighted with a blue box. In the 'Accepted/Rejected Services' table, the 'Action' column for service ID 37 (Status: Accepted) has a dropdown menu. The 'View Service Details' option is highlighted with a red box. Other options in the menu include 'Edit Service' and 'Delete Service'. The rest of the interface is identical to the first screenshot.

3. Service details will be shown.



The screenshot shows a web browser window titled "POWEREC" displaying service details. The URL in the address bar is metaumt.tech/employer/servicedetails.php?id=37. The page has a dark header with the title "POWEREC" and a user profile icon labeled "employer1". On the left, there is a sidebar with navigation links: Dashboard, Profile, Customer, Service (selected), Quotation, User, and a red "Sign Out" button. The main content area is titled "Service / Service Details" and contains a table of service details:

Service Details	
Service ID	37
Service Type	Pest Control
User Name	employer1
Customer Name	Lee Ming Qi
Customer Phone	012-4750891
Address	12, Jalan Bentara, Taman Ungku Tun Aminah 80350, Johor Bahru Johor
Request date	08/02/22
Complete date	-
Service Status	Accepted
Service Details	Termit Control

Below this section is a "Service Quotation" header with a blue "+ Add Quotation" button. The quotation table is currently empty, showing only a header row.

Request Service

1. Go to “Service Page”

The screenshot shows the 'Service' section of the POWEREC application. On the left sidebar, the 'Service' option is highlighted with a red box. The main area displays two tables: 'Pending Services' and 'Accepted/Rejected Services'. Both tables have columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' table shows no data available. The 'Accepted/Rejected Services' table shows four entries, with the fourth entry having a 'Rejected' status.

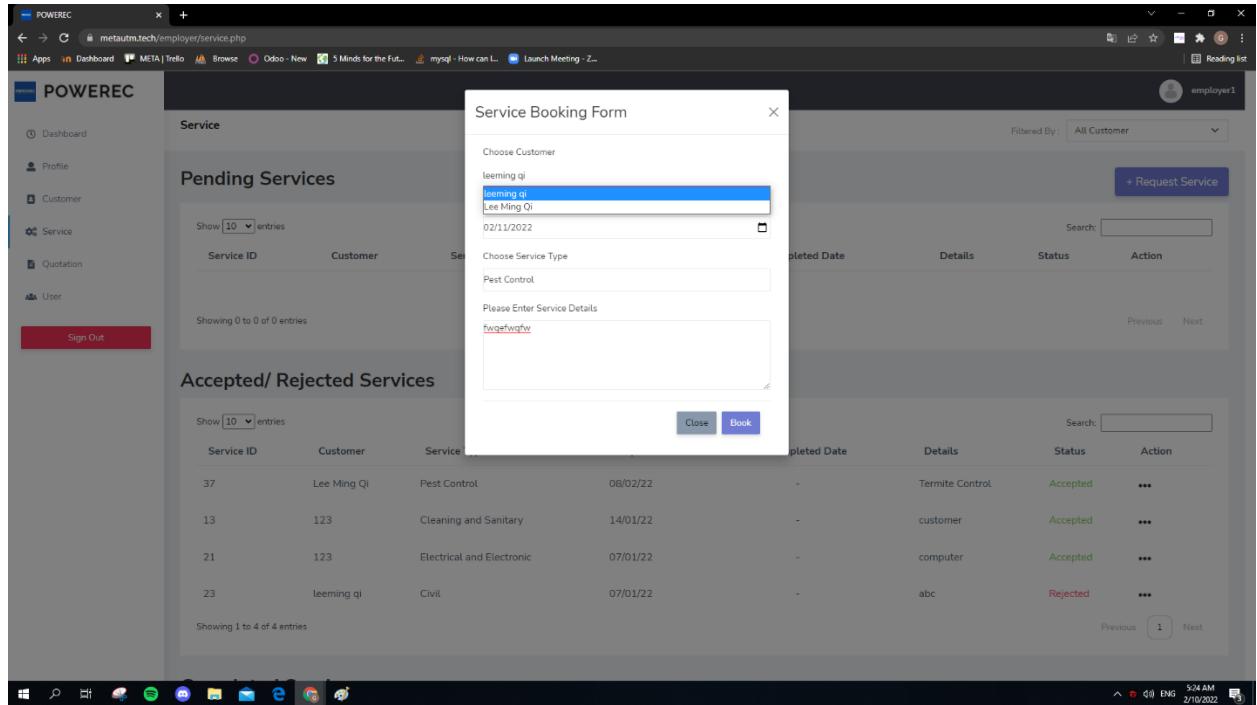
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Click On “+ Request Service”.

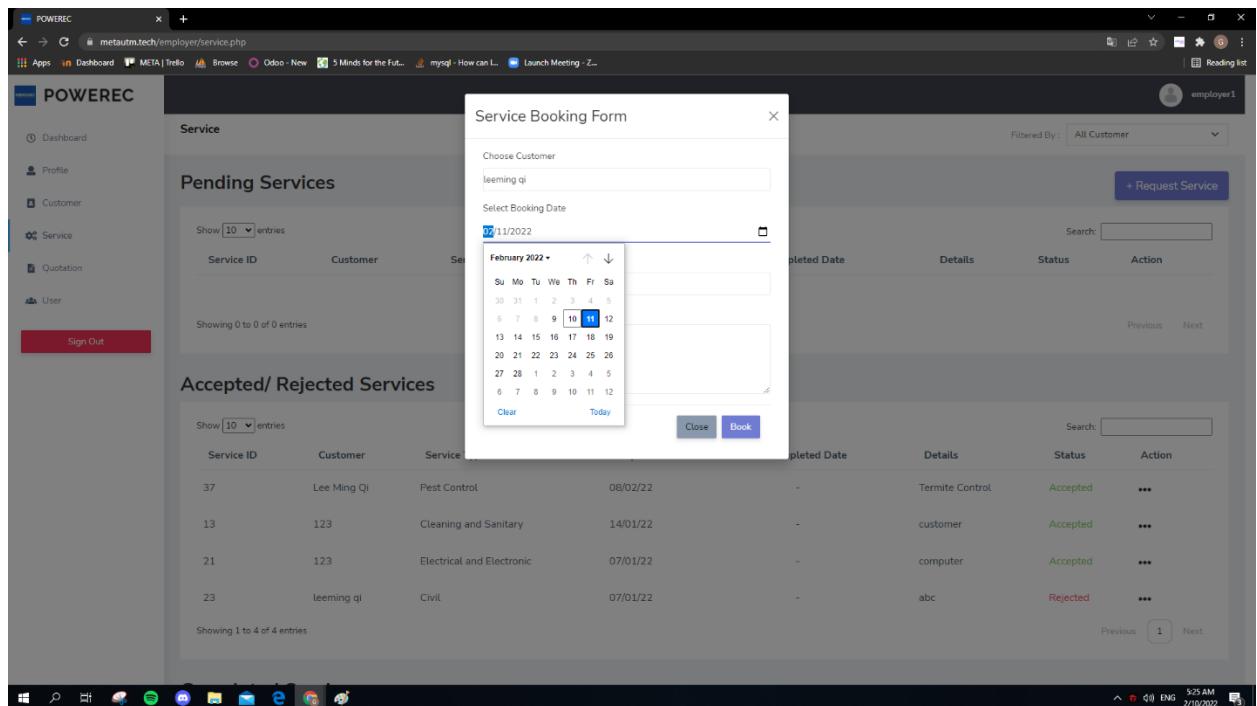
The screenshot shows the same 'Service' section of the POWEREC application. The '+ Request Service' button in the top right corner of the 'Pending Services' section is highlighted with a red box. The rest of the interface is identical to the previous screenshot, showing the 'Pending Services' and 'Accepted/Rejected Services' tables.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

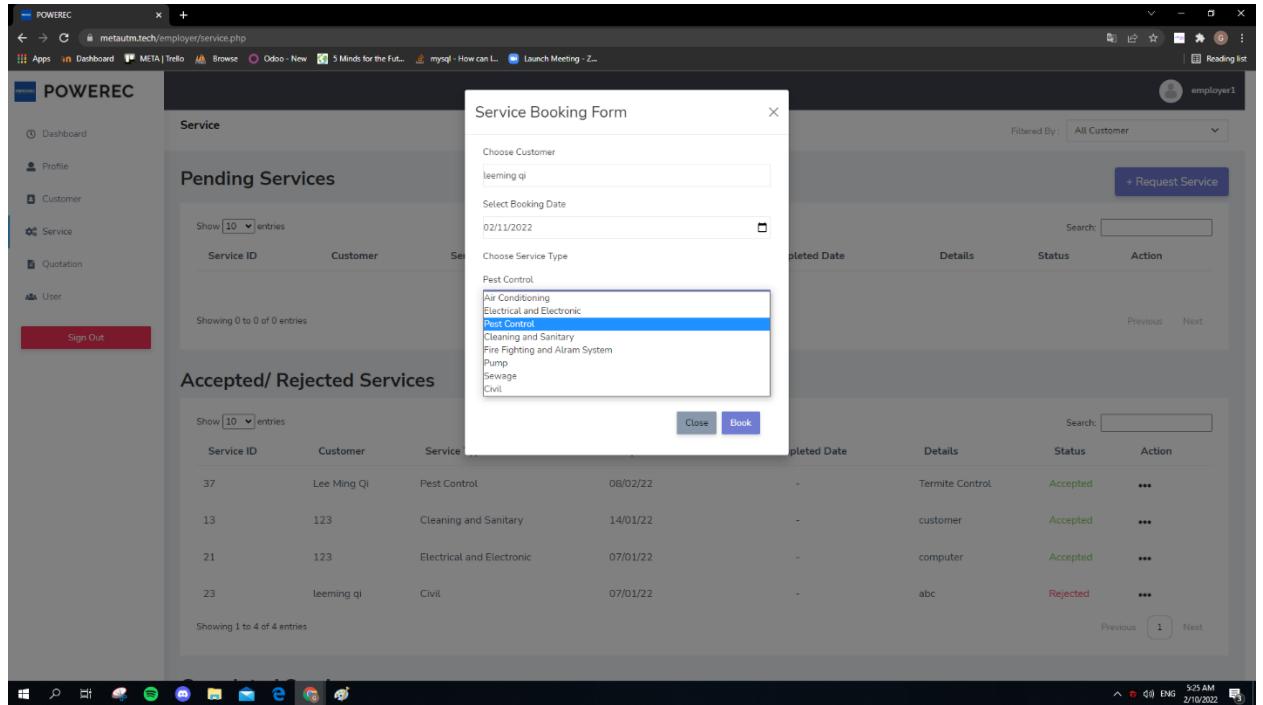
3. Choose the customer that you wish to request a service for.



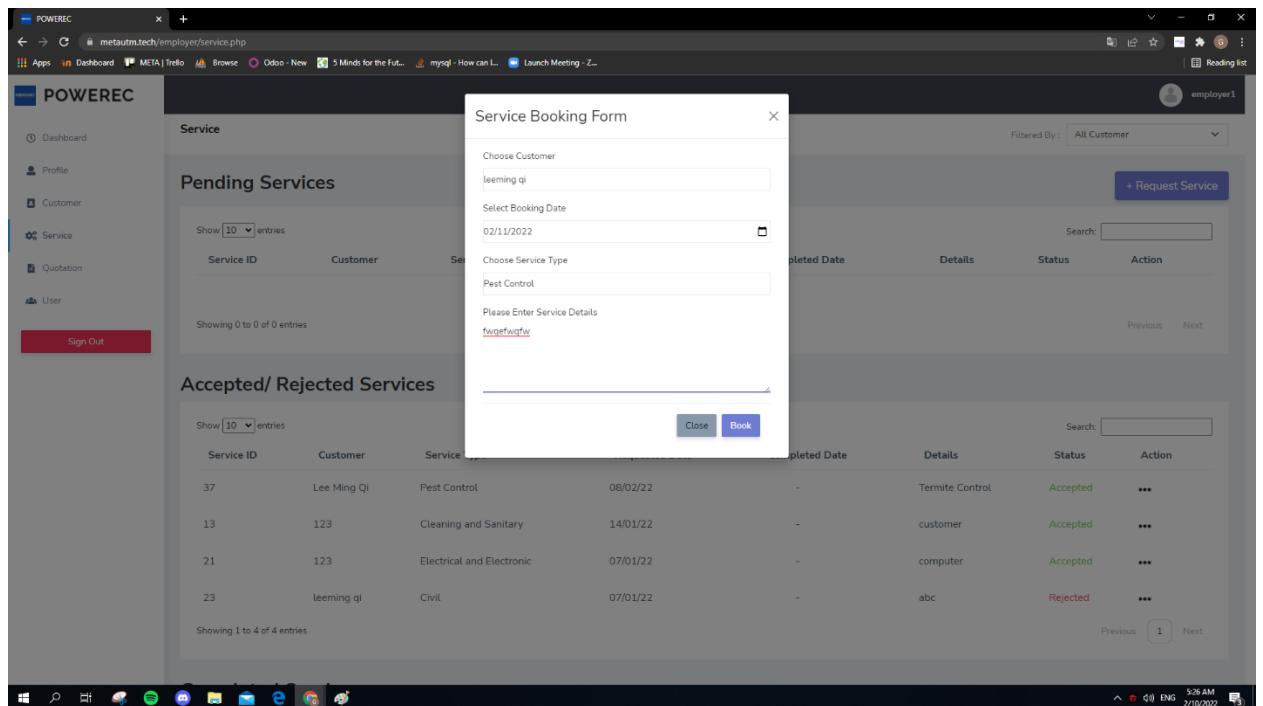
4. Select the booking date for the service.



5. Choose Service Type.



6. Enter Service Details.



7. A new service will then be added under “Pending Services”

The screenshot shows a table titled "Pending Services". The table has columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. There is one row of data: Service ID 44, Customer leeming qi, Service Type Pest Control, Requested Date 11/02/22, Completed Date -, Details 312, Status Pending, and Action with three dots. At the bottom, it says "Showing 1 to 1 of 1 entries".

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
44	leeming qi	Pest Control	11/02/22	-	312	Pending	...

Showing 1 to 1 of 1 entries

Cancel Service

1. Go to “Service Page”

The screenshot shows the "Service" section of the application. On the left, there's a sidebar with "Customer" and "Service" selected. The main area has two tables. The top table is titled "Pending Services" and shows no data available. The bottom table is titled "Accepted/ Rejected Services" and lists four entries:

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

Showing 1 to 4 of 4 entries

2. Select a service and Click on the Action Button

Accepted/ Rejected Services								
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action	Search: <input type="text"/>
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...	

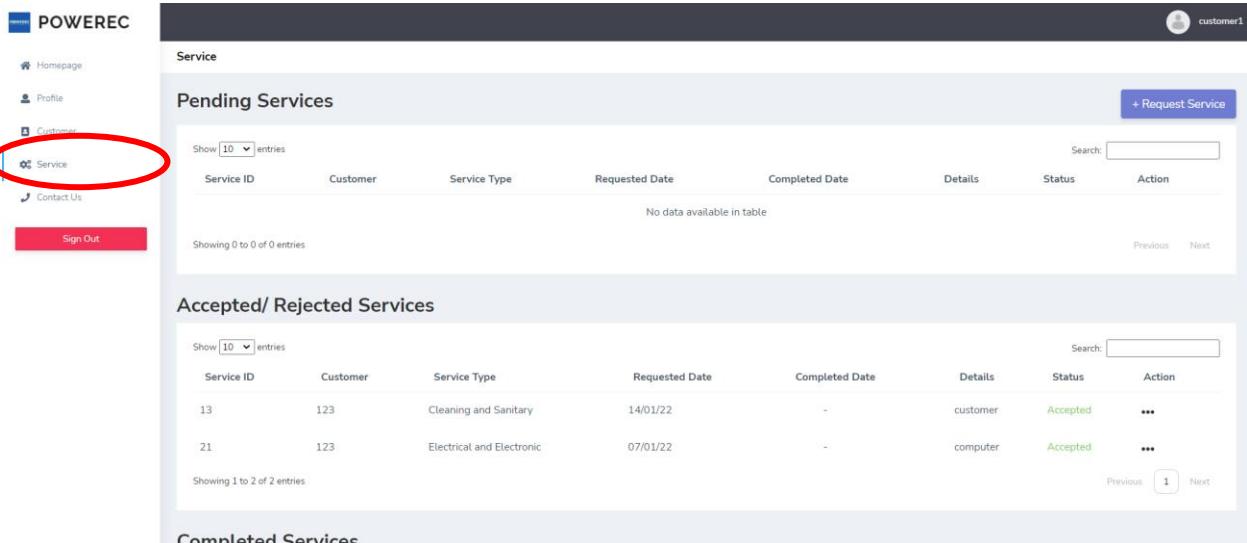
3. Click Cancel Service

Accepted/ Rejected Services								
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action	Search: <input type="text"/>
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...	
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...	
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...	
23	leeming qi	Civil	07/01/22	-	abc	Rejected	Cancel Service	...

Manage Quotation

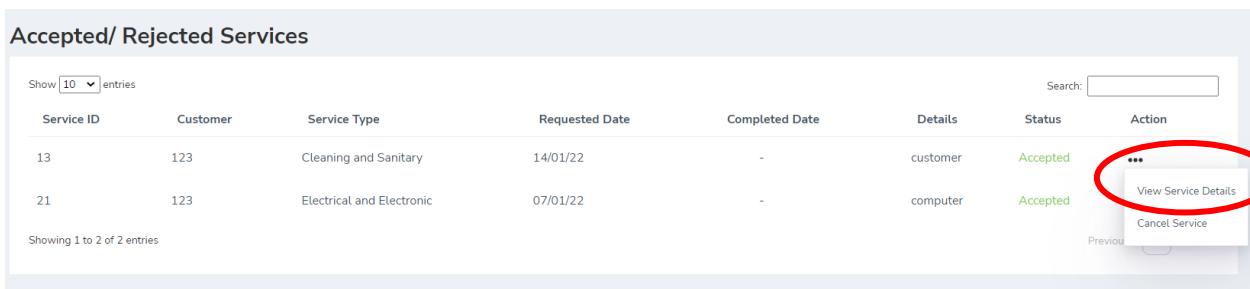
View Quotation

1. Click on “Service” on the left navigation sidebar.



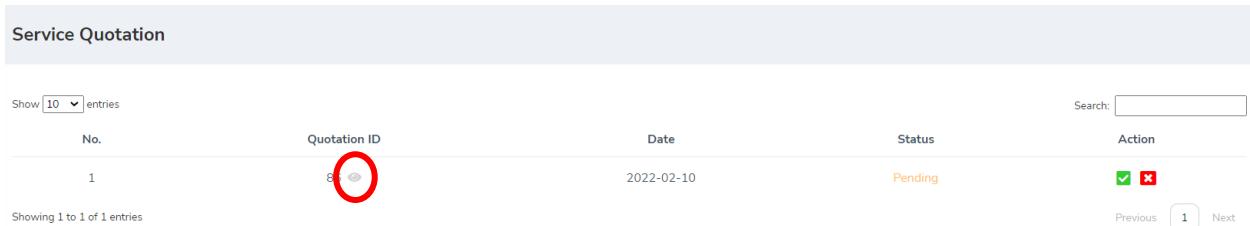
The screenshot shows the POWEREC application interface. On the left, there is a sidebar with links: Homepage, Profile, Customer (with a red circle around it), Service (with a red circle around it), and Contact Us. Below the sidebar is a red 'Sign Out' button. The main content area has a header 'Service' and a sub-header 'Pending Services'. It includes a search bar, a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. A message 'No data available in table' is shown. Below this is a section titled 'Accepted/ Rejected Services' with a similar table structure, showing two entries: Service ID 13 (Customer 123, Cleaning and Sanitary, Requested Date 14/01/22, Status Accepted) and Service ID 21 (Customer 123, Electrical and Electronic, Requested Date 07/01/22, Status Accepted). At the bottom is a 'Completed Services' section.

2. Click on “3-dots” icon on the right of Accepted Service and click on “View Service Details”.



This screenshot shows the 'Accepted/ Rejected Services' table from the previous screen. It displays two rows of data. For each row, there is a 'Details' column containing a three-dot menu icon. A context menu is open over the second row's 'Details' column, with 'View Service Details' highlighted by a red circle. Other options in the menu include 'Cancel Service' and 'Previous'.

3. Click on the “eye” icon on the right of the quotation ID.



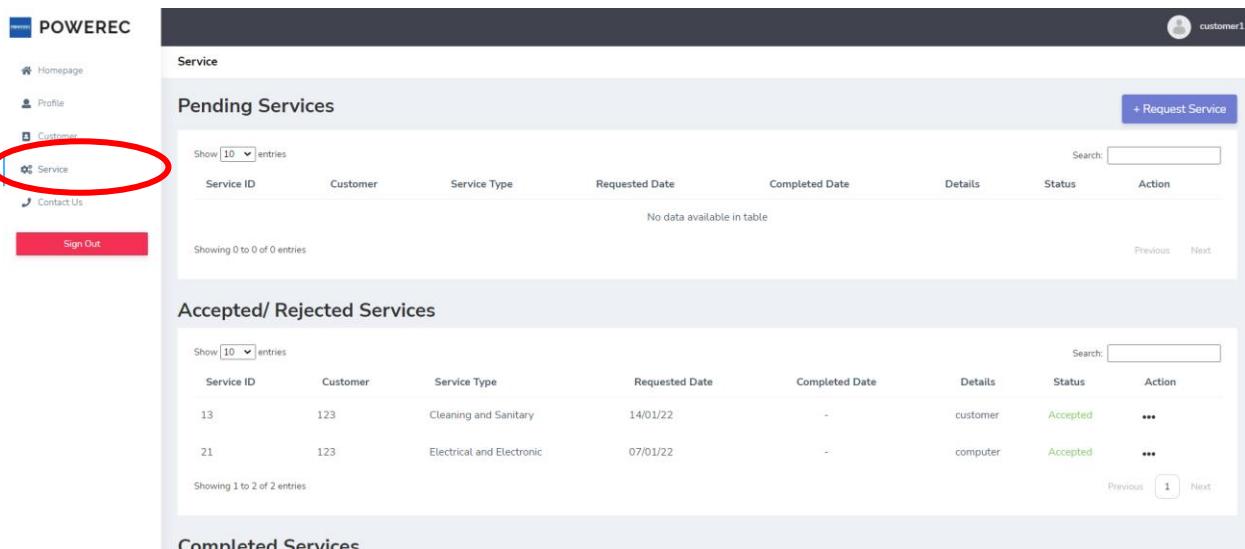
This screenshot shows the 'Service Quotation' table. It has columns: No., Quotation ID, Date, Status, and Action. The first row shows a quotation ID of 8, which is circled in red. A context menu is open over this row's 'Action' column, with 'View Service Details' highlighted by a red circle. Other options in the menu include 'Cancel Service' and 'Previous'.

4. View the quotation.

Quotation ID : 86	Date : 2022-02-10				
M/S : 222 Jalan pisang, Taman Pisang, 22222, Bukit Pisang, Johor					
RE : computer					
No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	monitor 27inch	1	unit	666.00	666.00
2	Wireless mouse	1	unit	68.00	68.00
Total (RM) : 734.00					

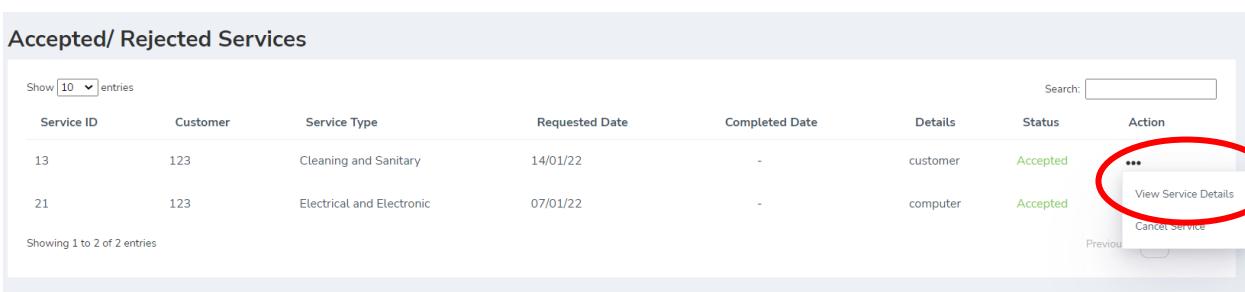
Accept / Reject Quotation

- Click on “Service” on the left navigation sidebar.



The screenshot shows the POWEREC application interface. On the left, there's a sidebar with links: Homepage, Profile, Customer (which is selected and highlighted in blue), Service (circled in red), and Contact Us. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections have tables with columns like Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows 'No data available in table'. The 'Accepted/Rejected Services' section shows two entries: one for service ID 13 (Cleaning and Sanitary) and one for service ID 21 (Electrical and Electronic). Both entries are marked as 'Accepted' with a green status indicator. The 'Action' column for each entry contains three dots (...).

- Click on “3-dots” icon on the right of Accepted Service and click on “View Service Details”.



This screenshot shows the 'Accepted/Rejected Services' table from the previous screen. It displays two entries: service ID 13 (Cleaning and Sanitary) and service ID 21 (Electrical and Electronic), both marked as 'Accepted'. In the 'Action' column for service ID 13, a dropdown menu is open, showing options: '...', 'View Service Details', and 'Cancel Service'. The 'View Service Details' option is highlighted with a red circle.

3. Click on the “eye” icon on the right of the quotation ID to view the quotation.

Service Quotation					
No.	Quotation ID	Date	Status	Action	Search: <input type="text"/>
1	86 	2022-02-10	Pending	 	Previous 1 Next
Showing 1 to 1 of 1 entries					

4. Click On “Accept” button or “tick” icon to accept the quotation.

Service / Service Details / View Quotation

[Go to service](#)

Customer Name : 123
Service ID : 21 (Not Generated)
Quotation Status : Pending  

Quotation ID : 86 Date : 2022-02-10

M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang,
Johor

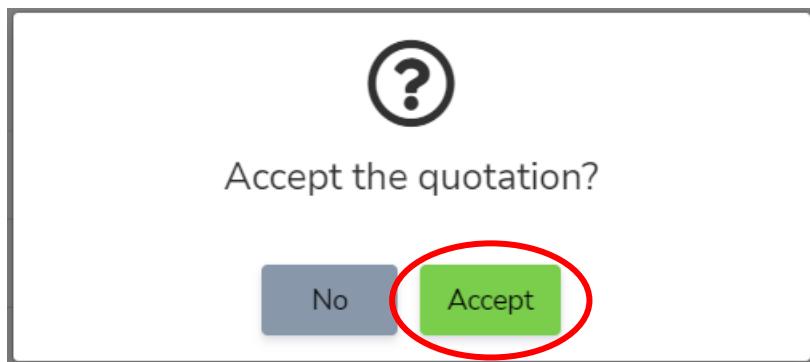
RE : computer

No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	monitor 27inch	1	unit	666.00	666.00
2	Wireless mouse	1	unit	68.00	68.00

Total (RM) : 734.00

5. Click On “Accept” to accept the quotation, “No” to close the modal.



6. Click on the “Reject” button or the “cross” icon to reject the quotation.

Service / Service Details / View Quotation

Customer Name : 123
Service ID : 21 (Not Completed)
Quotation Status : Pending 

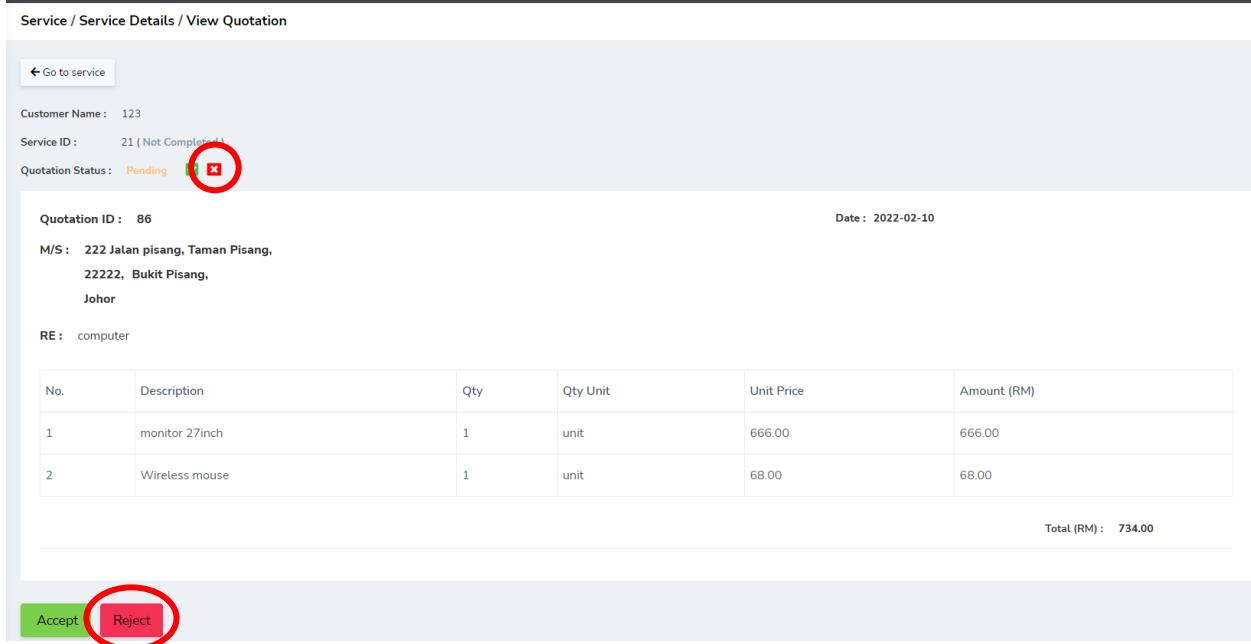
Quotation ID : 86 Date : 2022-02-10
M/S : 222 Jalan pisang, Taman Pisang,
22222, Bukit Pisang,
Johor

RE : computer

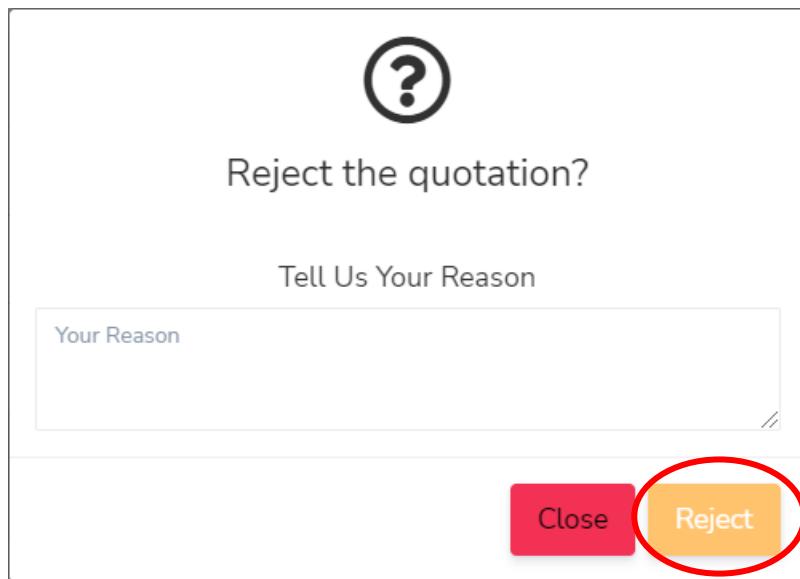
No.	Description	Qty	Qty Unit	Unit Price	Amount (RM)
1	monitor 27inch	1	unit	666.00	666.00
2	Wireless mouse	1	unit	68.00	68.00

Total (RM) : 734.00

Accept  Reject



7. Enter your reason and click on “Reject” to reject the quotation, “No” to close the modal.



Manage Feedback

View Feedback

1. Go to “Service Page”

The screenshot shows the 'POWEREC' service page. On the left, a sidebar menu includes 'Dashboard', 'Profile', 'Customer' (with 'Service' highlighted and boxed in red), 'Quotation', 'User', and 'Sign Out'. The main content area has two sections: 'Pending Services' and 'Accepted/ Rejected Services'. Both sections feature a table with columns: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. A search bar and pagination controls are also present.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

The screenshot shows the 'POWEREC' service page. The 'Completed Services' section is highlighted with a red box. The table columns are: Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. An action button in the last column of the first row is also boxed in red.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	18/01/22	kitchen	Completed	...

3. Feedback will be shown below the quotations

The screenshot shows a web browser window titled "POWERREC" displaying service details and feedback. At the top, there is a navigation bar with various links like "Dashboard", "META", "Trello", "Browse", "Odoo - New", "5 Minds for the Future", "mysql - How can I...", "Launch Meeting - Z...", and "Reading list". Below the navigation bar, there is a table with service details:

Request date	17/01/22
Complete date	18/01/22
Service Status	Completed
Service Details	kitchen

Below the table, there is a section titled "Service Quotation" with a table:

No.	Quotation ID	Date	Status	Action
1	49	2022-01-18	Accepted	

Below the quotation table, there is a section titled "Service Feedback" with a red border around it. It contains the following information:

123
5.0 ★★★★
'good'

At the bottom of the page, there is a footer with the text "POWERREC © 2022" and a system tray with icons for search, taskbar, and system status.

Create Feedback

1. Go to “Service Page”

The screenshot shows a web application interface for managing services. On the left, a sidebar menu includes options like Dashboard, Profile, Customer (with 'Service' highlighted and boxed in red), Quotation, and User. A 'Sign Out' button is also present. The main content area has two sections: 'Pending Services' and 'Accepted/Rejected Services'. Both sections feature tables with columns for Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. The 'Pending Services' section shows no entries. The 'Accepted/Rejected Services' section shows four entries, with one being rejected.

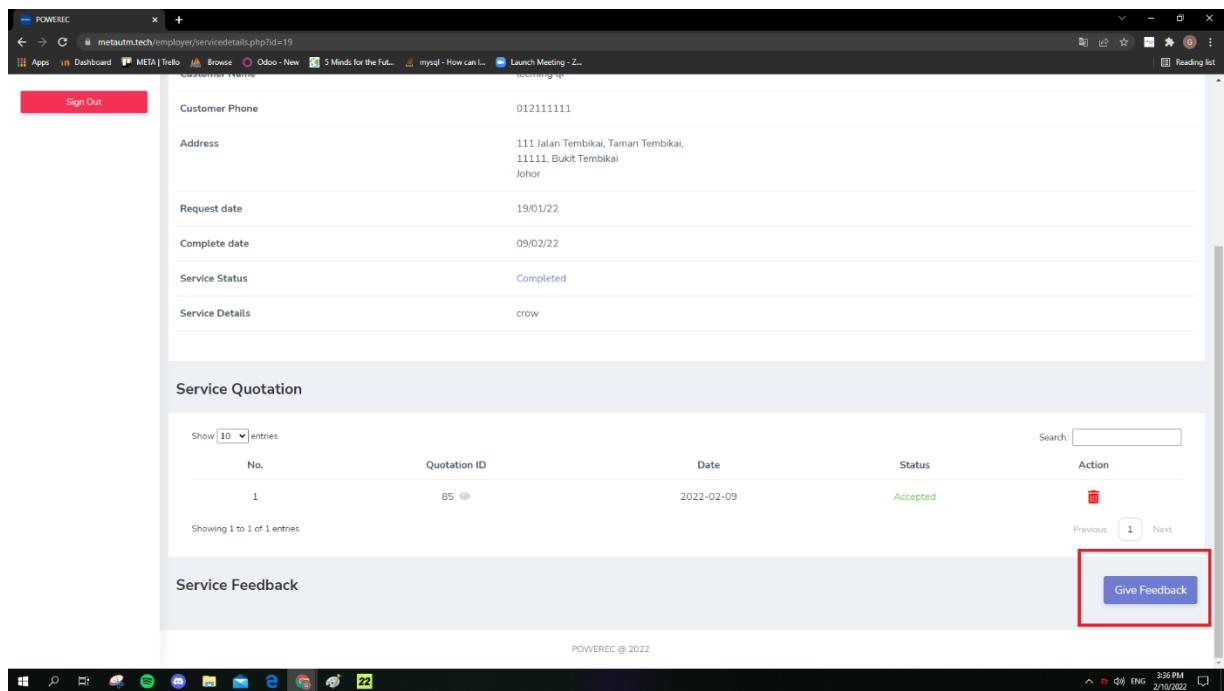
Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
37	Lee Ming Qi	Pest Control	08/02/22	-	Termite Control	Accepted	...
13	123	Cleaning and Sanitary	14/01/22	-	customer	Accepted	...
21	123	Electrical and Electronic	07/01/22	-	computer	Accepted	...
23	leeming qi	Civil	07/01/22	-	abc	Rejected	...

2. Select a service that you wish to view from the “Completed Services” and click on the action button.

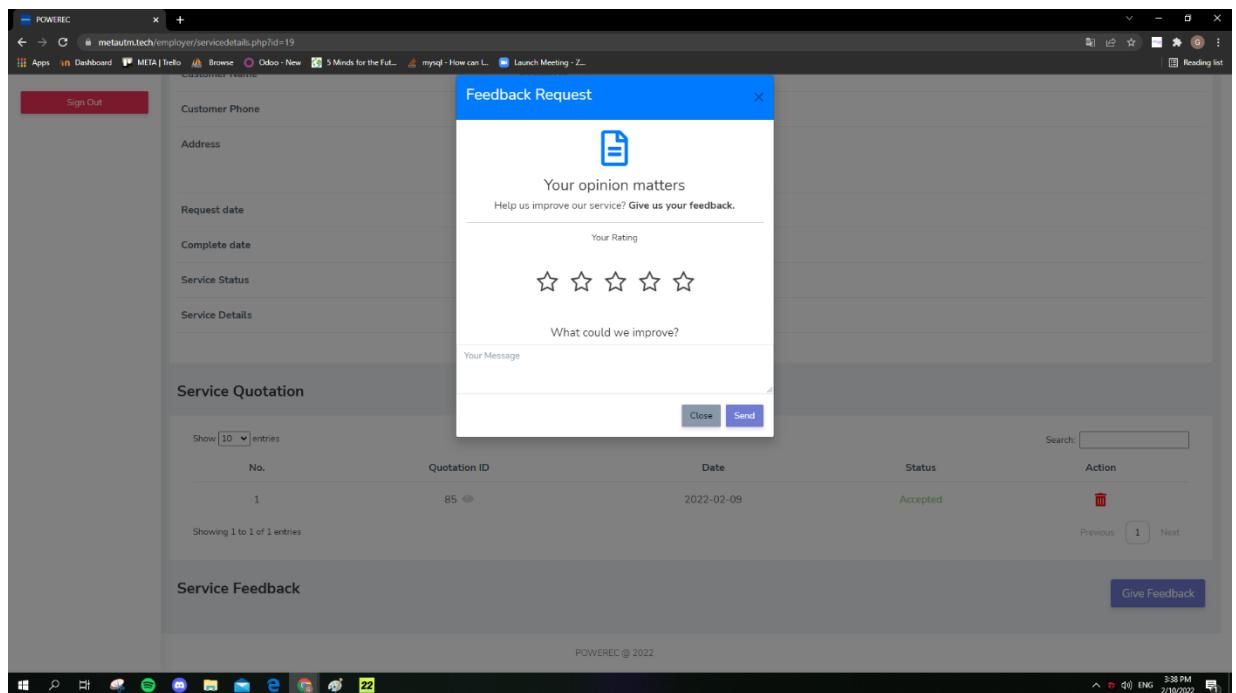
The screenshot shows the 'Completed Services' section of the application. This section displays a list of completed service requests with details such as Service ID, Customer, Service Type, Requested Date, Completed Date, Details, Status, and Action. One specific row in the table is highlighted with a red box, and its 'Action' button is also boxed in red, indicating it is the target for selection.

Service ID	Customer	Service Type	Requested Date	Completed Date	Details	Status	Action
19	leeming qi	Pest Control	19/01/22	09/02/22	crow	Completed	...
18	123	Pest Control	22/01/22	06/02/22	cockroach	Completed	...
9	leeming qi	Air Conditioning	13/01/22	22/01/22	halo	Completed	...
22	123	Air Conditioning	20/01/22	22/01/22	air con cleaning	Completed	...
24	123	Fire Fighting and Alram System	29/01/22	21/01/22	123	Completed	...
20	123	Fire Fighting and Alram System	20/01/22	18/01/22	fire	Completed	...
17	123	Civil	13/01/22	18/01/22	abc	Completed	...
15	123	Pump	17/01/22	19/01/22	kitchen	Completed	...

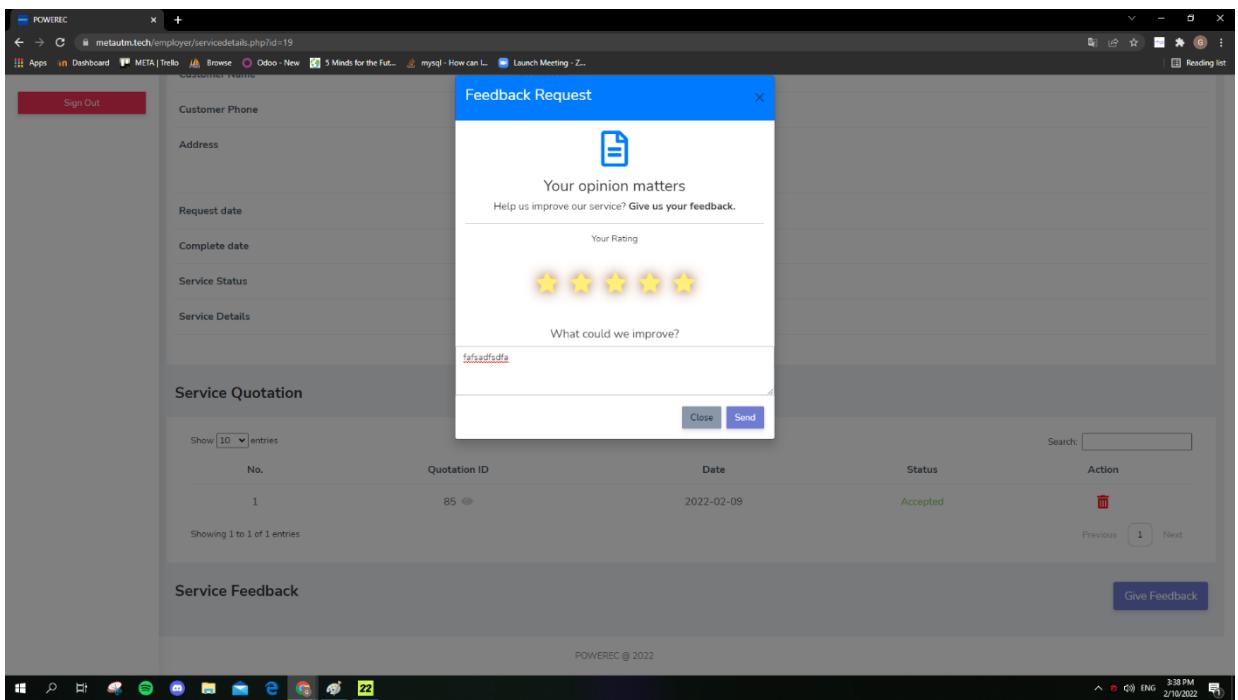
3. Click on “Give Feedback”.



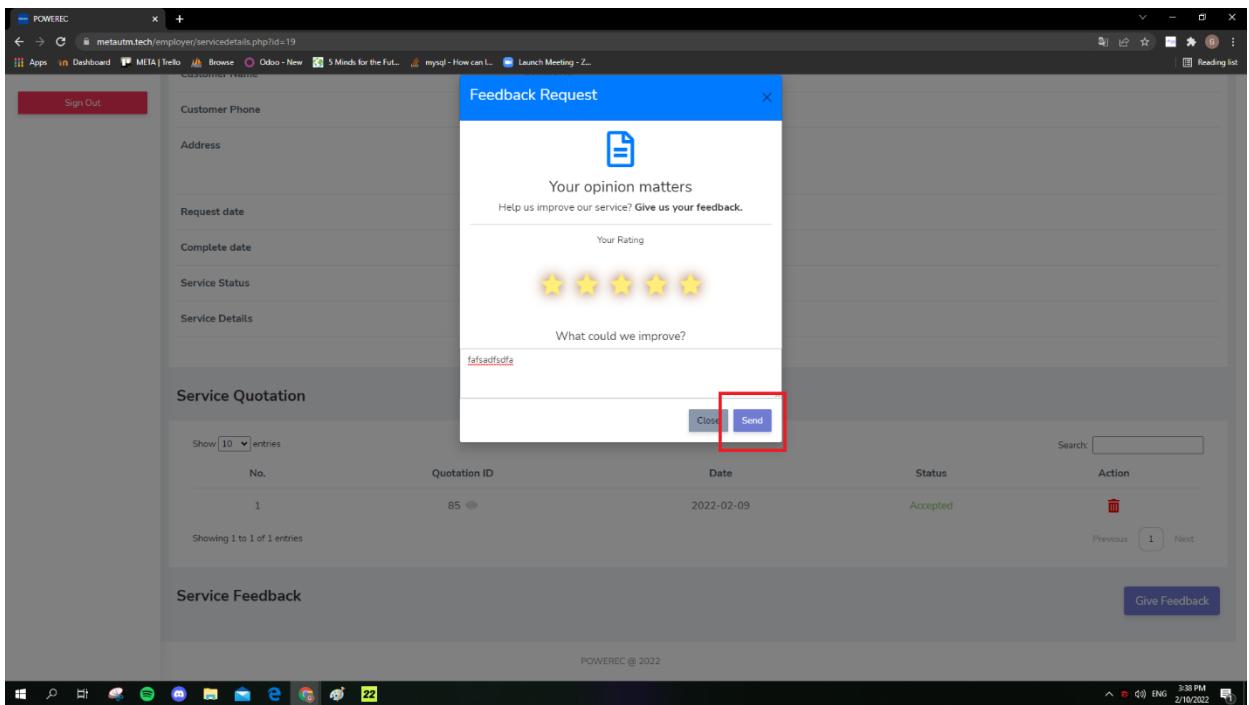
4. A feedback form will be shown



5. Give the star ratings and fill in the feedback details.



6. Then, click “Send”.



7. A feedback will be created.

