

Zight (formerly Cloudapp)

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i Zight is used for making screenshots, GIFs and videos.

✖ Do not delete media, especially from EN, RU, CN, VI, PT collections as it may be linked in other sources.

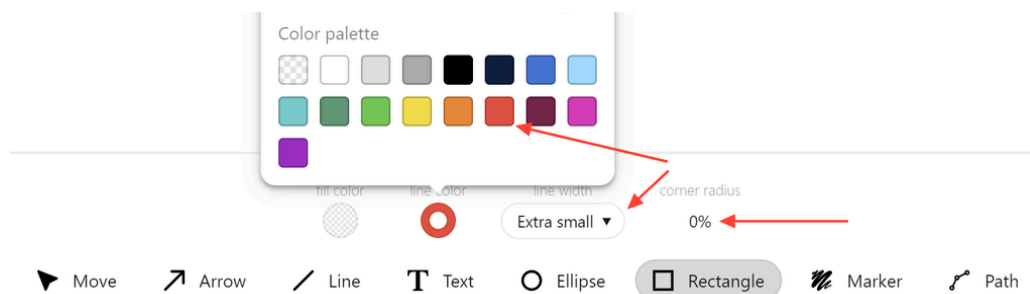
First steps

1. [Download the desktop app](#)
2. [Install the browser extension](#)
3. Watch [the Annotations video on their videos page](#) - don't skip this, you will learn how to blur images, draw arrows, squares, lines and more!
4. [Check out their knowledge base](#)

Style guide

Follow these tips while annotating screenshots: they help present instructions in a cohesive way.

1. Choose a screenshot and click “Annotate”
2. Blur your email address, name, and other personal indicators (click “Redact”)
3. Use the following elements:
 - a. Buttons: Bright red frames
 - b. Indicators: Bright red arrows
 - To draw a straight arrow, hold SHIFT
4. Pick the following settings:
 - a. Color: Bright red
 - b. Line width: Extra small
 - c. Corner radius (for rectangles): 0%



Handling media files

Media files used in our knowledge base should:

- Have a clear name and a language tag (e.g. Profile settings EN) – this is needed for SEO

- Be located in the appropriate language collection, both in CloudApp, and in [Helpjuice File Manager](#) – this is needed for locating screenshots by name quickly and bulk replacing them