

# **CYBER SECURITY BOOT CAMP**

# **Social Engineering**

## **Session 6**













**Session Name:** 

Social Engineering

### **Summary:**

This course will help learners to identify and protect against social engineering attacks via social media, email, text, and other communication channels.

### **Time Allotment:**

75 minutes

### **Learning Objectives:**

- Describe social engineering
- Identify ways in which personal information can be harvested from social media
- Identify ways to protect personal information posted on social media
- Define phishing
- Identify clues that a communication is either genuine or suspicious
- Identify actions to take if a phishing attack occurs

### **Supplies:**

- Scrap paper / notepad to take notes
- Digital Footprint Worksheet (print)
- Profiler Practice Worksheet (print)
- Laptop / computer with Internet access for research activities (optional)

### **Learning Activities:**

• (2 - 5 minutes) - Teacher Introduction



Introduce yourself to students if you are new to the classroom. If you are continuing from a previous session, start with welcome back.

### • (2 - 5 minutes) - Volunteers Introduction

Introduce any new volunteers that might be present. Teachers will be provided with a quick bio of each volunteer who are helping in the classroom. Only new volunteers need to be introduced.

#### • (5 minutes) - Session overview

Social engineering is the non-technical cracking of information security (IS). It applies deception for the sole purpose of gathering information, fraud or system access. (https://www.techopedia.com/definition/4115/social-engineering)

The more information available, the greater the potential for social engineering

### (5 minutes) - Video : What is Social Engineering

https://www.youtube.com/watch?v=CLinev3eNc8

### • (3-5 minutes) - Counting Connections

Social Media: Counting Connections

- How often do you check social media each day?
- How often do you post on social media?
- What social media services do you use?
- Which ones do you use most often?
- How many people (friends or followers) are you connected to on each service?
- How many more people are they connected to?

#### Questions on Connections

Is it possible to be too connected?



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Page 3 of 8

### • (5-10 minutes) - Student Activity : Digital Footprint

"What's Your Digital Footprint?" (Digital-Footprint-Worksheet)

- Have learners complete the assessment and use the rating system to see the size of their digital footprints
- Are you comfortable with the size of your digital footprint?
- What can you do to reduce it?
- Open Discussion to segue into 2 main topics of course
  - Share Smart
  - Fakes and Phishing

#### • (2 minutes) - Share Smart Introduction

Often times, information we share can make us vulnerable to Social Engineering attacks.

### • (8-10 minutes) - Video : 6 Degrees of Information

Explain to students that the researcher was able to find so much information about the teens in the video because they left a lot of digital footprints (e.g. linked accounts, accounts that share email addresses or profile pictures, posts that included personal information, etc.).

https://www.youtube.com/watch?v=GYHbanR3EiU

#### • (3-5 minutes) - Share Smart

Social Media Data Sources - Identify ways information can be found on social media.

- Pictures
- Posts
- Location Tags



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Page 4 of 8

- Friend Tags/Accounts
- Connected Accounts

Discovering Personal Information - Identify what types of personal data can be found.

- Location/Vacation
- Hobbies & Interests
- Personal Details (DOB, Schools, Work)
- Secondary Info (Info about friends and family)

Protecting Personal Information - Identify ways to protect this information

- Customize social media privacy settings
- Make decisions about each item you share (use post security controls)
- Make decisions about how much profile information to provide
- Check the background of your photos
- Other ideas?

### • (10-15 minutes) - Student activity : Profiler Practice

- Review the sample posts from 3 people
- Identify personal data that can be determined from the posts
- What could they (and you) do to help protect their personal data?

#### • (2 minutes) - Fakes & Phishing Introduction

Phishing is an attempt to obtain financial or other confidential information from Internet users, typically by sending an email that looks as if it is from a legitimate organization, usually a financial institution, but contains a link to a fake website that replicates the real one - http://www.dictionary.com/browse/phishing



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Page 5 of 8

• (3-5 minutes) - Video : Fakes & Phishing

https://www.youtube.com/watch?v=FZp4mBtJBNQ

(5-10 minutes) - Fakes & Phisting Introduction

What is this phishing?

- Phishing is an attempt to steal login credentials or other private information by impersonating a trusted source
- Phishing can happen via email, text, or almost any other form of communication (including phone calls and in person)
- Even if you don't provide information, opening an infected attachment in a phishing email may infect your computer and result in data theft or loss

### Some things to look for:

- Is the URL spelled correctly?
- On the links in the text match the hover over link?
- Does the top level domain match what you would expect?
- Is all of the contact information accurate and specific?
- Is the text well formatted and professional?

#### More things to look for:

- One of the site have a secure certificate?
- https://
- Valid Certificate
- Review Secure Connection Window
- Review Certificate Window



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Session 6
Page 6 of 8

Worst Case Scenario - What to do if you take the bait:

- DO NOT PANIC Knowing there is a problem is the first step in solving it.
- Inform a responsible adult right away fast action can minimize risk of harm
- Change passwords
- If you think your contact or friend information has been taken, let friends know so they can be on the lookout
- Report it to appropriate service providers
- (15 minutes) Student Activity : Find the phishing

Owl Cinema Email - Real or Fake? - Real

- How can you tell? Header address is what one would expect. Email does not ask for personal information. Suggests going to site (but does not provide a link) to check and update info.
- A phishing email would likely have provided a link to a "cloned" website to try and steal login credentials.

Internaut Mail Login – Real or Fake? - Fake

 How can you tell? – No SSL, URL uses numbers in place of some letters (trivia what is one name for this? 1337 "leet")

Robin Loxley Email – Real or Fake? - Fake

How can you tell? – "Offer" too good to be true, asks for personal details

Internaut Account Verification - Real or Fake? - Fake

 How can you tell? – No SSL, URL domain is very different from other internaut URLs, Asks for info without providing any (usually, verifications



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Session 6
Page 7 of 8

that ask for your email will provide a partial email that you must complete like

- J\*\*\*\*@I\*\*\*\*\*\*\*.com to challenge John@internaut.com)
- (2 minutes) What's next?

Inform students to head back to cafeteria for lunch, and remind them to use restroom before next session starts.

