

## Citi® Platinum Select® / AAdvantage® Visa Signature® Card



TAO ZHANG

Member Since 2011 Account number ending in: 9402

Billing Period: 03/14/13-04/10/13

How to reach us

www.citicards.com

1-888-419-7559

BOX 6062 SIOUX FALLS, SD 57117

**Minimum payment due:** \$40.00**New balance:** \$95.00**Payment due date:** 05/08/13**Make a payment now!** [www.payonline.citicards.com](http://www.payonline.citicards.com)

**Late Payment Warning:** If we do not receive your minimum payment by the date listed above, you may have to pay a late fee of up to \$35 and your APRs may be increased up to the variable Penalty APR of 29.99%.

**Minimum Payment Warning:** If you make only the minimum payment each period, you will pay more in interest and it will take you longer to pay off your balance. For example:

If you make no additional charges using this card and each month you pay...	You will pay off the balance shown on the statement in about...	And you will end up paying an estimated total of...
Only the minimum payment	4 month(s)	\$97

For information about credit counseling services, call 1-877-337-8188.

**Your account is past due.** Please pay at least the minimum payment due, which includes a past due amount of \$20.00.

**Account Summary**

Previous balance	\$95.00
Payments	-\$0.00
Credits	-\$0.00
Purchases	+\$0.00
Cash advances	+\$0.00
Fees	+\$0.00
Interest	+\$0.00

**New balance** \$95.00**Credit Limit**

Revolving Credit limit \$3,500

Includes \$1,100 cash advance limit

Available Revolving credit \$3,405

Includes \$1,100 available for cash advances

**American Airlines  
AAdvantage® Miles****AAdvantage® Miles Reported to  
American Airlines:**

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» See page 3 for more information  
about your AAdvantage MilesP.O. Box 6004  
Sioux Falls, SD 57117-6004

Your Statement Is Inside

**Pay online** [www.citicards.com](http://www.citicards.com)**Pay by phone** 1-888-419-7559**Pay by mail** Use this coupon

- Enclose a valid check or money order payable to CITI CARDS. No cash or foreign currency.
- Write the last four digits of your account number on your check.

**Minimum payment due** \$40.00**New balance** \$95.00**Payment due date** 05/08/13**Amount enclosed: \$** 

Account number ending in 9402

TAO ZHANG  
9789 PRESWICK PT  
ALPHARETTA GA 30022-8682CITI CARDS  
Processing Center  
Des Moines, IA 50363-0005

**Account Summary**

Trans. date	Post date	Description	Amount
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**Fees charged**

Total fees charged in this billing period	\$0.00
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**Interest charged**

Total interest charged in this billing period	\$0.00
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**2013 totals year-to-date**

Total fees charged in 2013	\$95.00
Total interest charged in 2013	\$0.00

**Interest charge calculation**

Days in billing cycle: 28

Your Annual Percentage Rate (APR) is the annual interest rate on your account.

Balance type	Annual percentage rate (APR)	Balance subject to interest rate	Interest charge
<b>PURCHASES</b>			
Standard Purch	15.24% (V)	\$0.00 (D)	\$0.00
<b>ADVANCES</b>			
Standard Adv	25.24% (V)	\$0.00 (D)	\$0.00

Your Annual Percentage Rate (APR) is the annual interest rate on your account. APRs followed by (V) vary with the market based on the Prime Rate. Balances followed by (D) are determined by the daily balance method (including current transactions).

**Account messages**

Remember, you **MUST PAY IN FULL** any charges over your revolving credit limit by your statement's Payment Due Date.

You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

For customers who qualify for benefits for the same transaction under Citi Price Rewind, Internet Price Protection and Price Protection coverages, or any combination of those coverages, the Company will only pay under the coverage providing the highest benefit and no benefits will be due under the other coverages.

Your account is past due. Please pay the Minimum Payment Due shown. If you have already sent us this payment, thank you.

Please be sure to pay on time. If you submit your payment by mail, we suggest you mail it no later than 05/01/2013 to allow for enough time for regular mail to reach us.

**American Airlines**  
**AAdvantage® Miles**



**AAdvantage® Miles Reported to American Airlines:**

**0**

» Visit [aa.com/aadvantage](http://aa.com/aadvantage) to redeem miles, book flights and much more

American Airlines reserves the right to change the AAdvantage® program and its terms and conditions at any time without notice, and to end the AAdvantage® program with six months notice. Any such changes may affect your ability to use the awards or mileage credits that you have accumulated. Unless specified, AAdvantage miles earned through this promotion/offer do not count toward elite-status qualification or Million Miler<sup>SM</sup> status. American Airlines is not responsible for products or services offered by other participating companies. For complete details about the AAdvantage program, visit [www.aa.com/aadvantage](http://www.aa.com/aadvantage).

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## About Interest Charges

**How We Calculate Interest.** We calculate it separately for each balance shown in the Interest Charge Calculation table. We use the **daily balance method (including current transactions)** if the Balance Subject to Interest Rate is followed by (D). We figure the interest charge by multiplying the daily balance by its daily periodic rate each day in the billing period. To get a daily balance, we take the balance at the end of the previous day, add the interest on the previous day's balance and new charges, subtract new credits or payments, and make adjustments. The Balance Subject to Interest Rate is the average of the daily balances. We use the **average daily balance method (including current transactions)** if the Balance Subject to Interest Rate is followed by (A). To get an average daily balance, we take the balance at the end of the previous day, add new charges, subtract new credits or payments, and make adjustments. We add all the daily balances and divide by the number of days in the billing period. We figure the interest charge by multiplying the average daily balance by the monthly periodic rate, or by the daily periodic rate and by the number of days in the billing period, as applicable.

**Minimum Interest Charge.** If we charge interest, it will be at least \$0.50.

**How to Avoid Paying Interest on Purchases.** Your due date is at least 23 days after the close of each billing period. We will not charge you any interest on purchases if you pay your New Balance by the due date each month. This is called a grace period on purchases. If you do not pay the New Balance in full by the due date, you will not get a grace period on purchases until you pay the New Balance in full for two billing periods in a row. We will begin charging interest on cash advances and balance transfers on the transaction date.

## Your Rights

**What To Do If You Find A Mistake On Your Statement.** If you think there is an error on your statement, visit us online or write to the Customer Service address shown on the front.

In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

### Your Rights if You Are Dissatisfied With Your Credit Card Purchases.

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these is necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us online or in writing at the Customer Service address shown on front of statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

### Notification of Disputed Item

You can file a billing dispute or check the status of an existing dispute online. You can also check the status of an existing billing dispute by contacting the customer service number on the top of this page.

## Other Account and Payment Information

**When Your Payment Will Be Credited.** If we receive your payment in proper form at our processing facility by 5 p.m. local time there, it will be credited as of that day. A payment received there in proper form after that time will be credited as of the next day. Allow 5 to 7 days for payments by regular mail to reach us. There may be a delay of up to 5 days in crediting a payment we receive that is not in proper form or not sent to the correct address. The correct address for regular mail is the address on the front of the payment coupon. The correct address for courier or express mail is the Express Payments Address shown below.

**Proper Form.** For a payment sent by mail or courier to be in proper form, you must:

- Enclose a valid check or money order. No cash or foreign currency please.
- Include your name and the last four digits of your account number.

**How to Report a Lost or Stolen Card.** Call the Customer Service number at the top of the page.

**Membership Fee.** Some accounts are charged a membership fee. To avoid paying this fee, notify us that you are closing your account within 30 days of the mailing or delivery date of the statement on which the fee is billed.

**Copy Fee.** If you request a copy of a statement that dates back 3 months or more, we will charge \$3 for each copy. We will waive this fee if your request relates to a billing error or disputed purchase.

**Credit Reporting Disputes.** We may report information about your account to credit bureaus. If you think we've reported inaccurate information, please write to us at the Customer Service address on your statement.

### Payment Amount

You may pay all or part of your account balance at any time. However, you must pay, by the payment due date, at least the minimum payment due.

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## Payments other than by mail

**Online** Go to the URL on the front of your statement to make a payment. For security reasons, you may not be able to pay your entire new balance the first time you make a payment online. If we receive your request to make an Online Bill Payment by 5 p.m. Eastern time, we will credit your payment as of that day. If we receive your request to make an Online Bill Payment after that time, we will credit your payment as of the next day.

**Autopay** Sign up at Account Online to have your payment amount automatically deducted each month from the account you choose. Your card account will be credited on the due date with that amount.

**Phone** Call the phone number on the front of your statement to make a payment. You will be charged \$14.95 if our representative helps expedite your payment. We may process your payment electronically after we verify your identity. Call by 5p.m. Eastern time to have your payment credited as of that day. If you call after that time, your payment will be credited as of the next day.

**Express mail** Send payment by courier or express mail to:

Citi Cards  
Attention: Payments Department  
1500 Boltonfield Street  
Columbus, OH 43228

Payments must be received in proper form at the proper address by 5p.m. Eastern time to be credited as of that day. All payments received in proper form at the proper address after that time will be credited as of the next day.

**If you send an eligible check with this payment coupon, you authorize us to complete your payment by electronic debit. If we do, the checking account will be debited in the amount on the check. We may do this as soon as the day we receive the check. Also, the check will be destroyed.**