YELNAR KARAGAYEV

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LANGUAGES AND TECHNOLOGIES

Programming Languages: PHP (Y Databases and Data Processing Tools: Postgret Web Deployment and CL/CD Tools: Nginy 1

Web, Deployment, and CI/CD Tools: Other:

PHP (Yii, Symfony), Golang, C# (Desktop apps) PostgreSQL, Redis, RabbitMQ, Elasticsearch

Nginx, Php-fpm, Docker, Gitlab CI Git, Linux, HTML/CSS/JS, JIRA

Professional Experience

 $\begin{array}{c} \textbf{Skyeng} & \textbf{Remote} \\ \textbf{\textit{Technical Lead}} & \textbf{April 2022 - Present} \end{array}$

• Skyeng is an international EdTech company, aimed at teaching English online.

- Collaborate with analysts to design new projects, improve business processes, and conduct technical reviews of current tasks.
- Proposed and collaborated on the implementation of a new virtual product classification system, improving product categorization and streamlining business processes.
- Contributed to the design of an admin panel for creating new ticket types without developer hard-coding, resulting in a more flexible and streamlined process.

Skyeng
Software Engineer

Remote
December 2019 - April 2022

- Streamlined local development processes, increased consistency, and boosted productivity by developing and implementing Docker configurations for team-wide usage.
- Enhanced log analysis efficiency and accuracy by incorporating key data into logs for streamlined identification and search capabilities.
- Simplified delayed command management by developing an abstraction layer for streamlined execution, cancellation, and extension capabilities.
- Contributed to the design and implementation of new services by participating in the development of their architecture.

Vienna LTD

Team Lead

Astana, Kazakhstan
August 2017 - September 2019

- Vienna LTD is a technology company that develops innovative solutions to improve healthcare services.
- Enhanced recruitment quality and efficiency through well-defined job descriptions, screening tests, and automated notifications.
- Improved customer support responsiveness with a Telegram-based notification system for urgent messages.
- Boosted security with RBAC implementation and increased development speed via API version 2, task and bug report templates, and a PHP project generator for the Yii2 framework.
- Reduced service downtime with monitoring and auto-start mechanisms using Monit.
- Incorporated real-time chat functionality using Golang and the Centrifuge library for WebSocket communication.
- Expedited time to market by implementing Scrum practices, 1:1 meetings, and hiring a project manager and QA engineer.

5plus.kzSoftware Engineer

Astana, Kazakhstan August 2012 - August 2017

- 5plus.kz is an educational technology company that specializes in providing Preparation to National Testing software for students in high school.
- Boosted product revenue by $^{\sim}25\%$ through anti-piracy measures, including enhanced license security, obfuscation tools, a ban system, and an online-only model.
- Halved customer support operational time by developing a diagnostic web panel, comprehensive documentation, and implementing a notification system.

- Improved product metrics reliability for informed business decisions by creating visual graphs, tables, and incorporating dealer information in license keys.
- Enhanced revenue by introducing a motivational referral system for dealers and developing a bonus accrual system.
- Improved content quality by implementing a backend report mechanism for faster issue identification and resolution.
- Expedited time to market by migrating license generation to a user-friendly online panel, participating in online shop creation, and implementing client updates.

EDUCATION

S. Toraighyrov Pavlodar State University
Bachelor Computer Engineering and Programming (5B070400)

 ${\bf Pavlodar,\ Kazakhstan}$ September 2009 - June 2012

The Vocational School of S. Toraighyrov Pavlodar State University Degree in Automated Data Processing and Management (3704002)

Pavlodar, Kazakhstan September 2005 - June 2009