Glossery

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| --- | --- | --- | --- | --- | --- | --- |
| Term | Description | Format | Range of Values | Validation Rules | Relationship to other elements | Aliases |
| FD | A hotel front desk agent represents the first point of contact with guests and handles all stages of a guest's stay. |  |  |  | Patron, FrontDesk, In-Room dinning, HouseKeeping, System | FronDesk |
| Patron | a customer of the hotel and a occupier of the Rooms |  |  |  | FrontDesk, Silver, Gold, None Member, Rooms |  |
| HK | are responsible for making sure all assigned areas of the room are clean, neat, and tidy. |  |  |  | Room, FrontDesk | HouseKeeping |
| MB | a refrigerator in a hotel room containing a selection of refreshments that are charged for on the bill if used by the occupant |  |  |  | In-Room Dinning | MiniBar |
| Manager | responsible for planning, directing and overseeing the operations |  |  |  | System |  |
| Gold | First Priority highest level of membership. |  |  |  | Patron |  |
| Silver | Second Priority second highest level of membership. |  |  |  | Patron |  |
| NM | Lowest of Priority not a in membership status. |  |  |  | Patron | None-Member |
| Transaction | an exchange or [transfer](https://www.merriam-webster.com/dictionary/transfer) of services |  |  |  | FrontDesk |  |
| Room | Space that can be occupied by Patrons. |  |  |  | HouseKeeping, Patron |  |
| VC | Status of the Room is empty and clean. |  |  |  | Room, Housekeeping, FrontDesk | Vacant-Clean |
| VD | Status of the Room is empty and Dirty. |  |  |  | Room, Housekeeping, FrontDesk | Vacant-Dirty |
| MBR | The MiniBar items are all restocked in MiniBar. |  |  |  | In-Room Dinning, FrontDesk | MiniBar-Restocked |
| MBNR | The MiniBar items are not all restocked in MiniBar. |  |  |  | In-Room Dinning, FrontDesk | MiniBar- Not Restocked |
| Interface | Allow for interaction between another system, person, organization, etc.. |  |  |  | All-CLasses |  |
| IRD | Takes care of all hotel food items in the Room. |  |  |  | MiniBar, FrontDesk | In-Room Dinning |
| System | a set of connected things or parts forming a complex whole, in particular. |  |  |  | FrontDesk, HouseKeeping, In-Room Dinning |  |