



YUNUS GUMUS

jonasgumusyyz@gmail.com | (437) 238-1588 | Toronto Canada | **WWW:** <https://yegumus.netlify.app/>
WWW: <https://github.com/yemregumus>

Summary

Dedicated IT professional with a strong history of delivering award-winning projects. Expertise in system architecture, troubleshooting, debugging, database management, and technical troubleshooting strategies. Proven ability to solve complex problems and collaborate effectively within teams to drive innovative solutions. Committed to leveraging technology to improve user experiences and operational efficiency.

Skills

- System architecture and design
- Web development technologies
- Agile and Scrum methodologies
- Version control systems
- Technical troubleshooting strategies
- Problem solving and debugging
- Database management systems
- API integration and development

Education

Seneca Polytechnic | Toronto, ON

Advanced College Diploma 3.9 GPA (3 Years) in Computer Programming And Analysis
10/2024

Experience

Seneca Hackathon | Toronto, Canada

System Lead / Full-Stack Developer - Housing Hackathon Winner

01/2024 - 04/2024

- Directed design and development of LeaseLens, aiming to automate lease analysis using NLP and ML algorithms.
- Produced comprehensive documentation and system architecture diagrams using UML.
- Achieved third prize for innovative solutions addressing affordable housing challenges.

Kinectircs Inc. | Toronto, Canada

IT Technician (Co-op)

01/2023 - 08/2023

- Resolved an average of 150 tickets monthly, ensuring timely support for all inquiries.
- Delivered tier 1 technical support to enhance user experience.
- Assisted CEO, CFO, and CTO with high-stakes client meetings and presentations.

Avea Sağlık A.Ş. | Istanbul, Turkey

Debt Collecting Department Manager

04/2017 - 06/2018

- Established department from ground up to enhance operational efficiency.
- Trained new hires to ensure effective onboarding and skill development.
- Collected, visualized, and organized customer data to improve debt management strategies.

ITS-Bostanci Sirketler Grubu | Istanbul, Turkey

Monitoring and Evaluation Supervisor

01/2013 - 05/2017

- Engaged with stakeholders and management to enhance customer care and conduct market research.

Turkcell Superonline | Istanbul, Turkey

Customer Service Operations Specialist

01/2007 - 12/2012

- Managed customer communication for internet connection setup, delivery, and installation.

Cyber Computer Systems | Istanbul, Turkey

IT Technician

01/2003 - 12/2006

- Diagnosed, repaired, and maintained hardware and software for clients, ensuring minimal downtime and optimal system performance.

Programming Languages and Frameworks

C, C++, C#, Java, JavaFX, Python, JavaScript (ES6), TypeScript, HTML5, CSS, ASP.NET, Node.js, Express.js, Django, React.js, Next.js, Angular, Xamarin, Ionic, jQuery, Shell Scripting, JWT, RESTful APIs, OAuth 2.0, Firebase (Auth/Firestore) Android Studio, Capacitor.

Styling & UI Libraries

Tailwind CSS, Bootstrap, Framer Motion, Handlebars, Material UI, Styled Components

Database

Oracle PL/SQL, PostgreSQL, MySQL, MongoDB, ORM, RDBMS, Firebase Firestore

Cloud & DevOps

AWS, Azure, Docker, Kubernetes, ArgoCD, Argo Rollouts, GitHub, GitHub Actions, CI/CD, Prometheus, Grafana

Tools & Utilities

Software Development: Postman, Figma, Firebase Console, npm, yarn, Webpack, Vite, Git, GitLab, Android Studio, Visual Studio, VS Code, IntelliJ, Eclipse, PyCharm, Zendesk, Jira

IT Support: Zendesk, Freshservice, Microsoft Intune, Jamf, Active Directory, Azure AD, ServiceNow, TeamViewer, AnyDesk, PowerShell, MemTest86, Event Viewer, BitLocker, Lansweeper, CrowdStrike, AnyDesk / Remote Desktop (RDP), Wireshark.

Testing

Jest, React Testing Library, Postman/Newman

Modelling & Management

UML, ER Diagrams, Sequence Diagrams, Agile, Scrum, Stakeholder Management

Honors & Awards

- **President's Honor List** – Seneca Polytechnic (Winter 2022 & Winter 2024)
Recognized for exceptional academic achievement in the Computer Programming and Analysis program.
- **Graduated with Honors** – Seneca Polytechnic
- **Third Place Winner** – Seneca Polytechnic Housing Hackathon (2023–2024)
Awarded for innovative teamwork and real-world problem-solving.
- **Finalist** – Seneca Polytechnic Hackathon (2024–2025)
Reached finals for the second year, showcasing consistent technical excellence.

Projects

 **Inventory Management System (Java Desktop App)** – [GitHub](#)

Inventory management desktop app with GUI, validation logic, and stock tracking.

Tech Stack: Java, JavaFX, XML, OOP, File I/O, MVP

 **IntelliCycles Calendar App (PRJ666 Capstone)** – [GitHub](#)

A productivity-focused full-stack calendar with authentication, task tracking, and a chatbot.

Tech Stack: JavaScript, React.js, Node.js, Express.js, PostgreSQL, JWT, REST API

 **Fragments Microservice** – [GitHub](#)

A complete microservice for handling text, image, and JSON data fragments securely.

Tech Stack: JavaScript, Node.js, Express.js, Docker, AWS Cognito, DynamoDB, S3

 **The MET Site** – [Live](#) | [GitHub](#)

Interactive art browser with secure user authentication and dynamic server-side rendering.

Tech Stack: JavaScript, React.js, Next.js, Bootstrap, JWT, REST API

 **Movie Library Website** – [Live](#) | [GitHub](#)

Movie browser app with real-time data fetched from TMDb API and responsive UI.

Tech Stack: JavaScript, React.js, Next.js, Bootstrap, REST API

 **Python Board Game** – [GitHub](#)

Two-player board game using data structures like Linked Lists, Stacks, and Queues.

Tech Stack: Python, OOP, Custom Data Structures